# **Harper Business Solutions**

Harper Business Solutions (HBS) is a leading provider of cost-effective, on-demand employee training to keep your business competitive in an ever-changing workforce. Our customized workforce training and education are critical in assisting businesses in empowering their employees through professional development and increased job performance.

HBS partners with internationally recognized, award-winning suppliers of training research and strategy, making us a trusted, one-stop resource for customized corporate training, team building and partner for the community.

### Training topics include, but are not limited to:

- Leadership
- Customer Service
- Information Technology
- Finance and Accounting
- Sales
- Supply Chain Management
- Specialized Industrial Performance Improvement



#### **QUALITY INSTRUCTORS**

**95%** of participant post-training surveys rate instructors between 4.5 and 5 on a 5-point scale.



#### REPEAT CUSTOMERS

**50%** of the customers requesting a single service return for additional training support options.



### **HIGH MARKS**

HBS has a **100%** customer service satisfaction rating.

# Why Harper Business Solutions

We're committed to building long-term relationships within the business community by becoming the premier choice for information, the first choice for support and the go-to destination for learning initiatives and growth.

## Flexibility

Allows businesses to receive training when, where and how they want it.

# Retention Enhanced by Customization

Customized materials, from actual on-the-job scenarios, positively impacts retention. Participants see the relevance and importance of each course and can implement what they've learned with greater accuracy.

# Collaborative vs. Sales Approach

With 30 years' experience in the community, HBS is here to listen and support businesses in achieving their training goals and become a trusted resource for all professional development needs within organizations.



"I enjoyed this course and would recommend it to my co-workers. It was very helpful in learning the many ways to improve your work environment, while at home."

#### **BRIAN W. TAIKIUSA**

# **Contact Us**

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