## ASSISTANT RESTAURANT MANAGER

Experienced hospitality professional with strong knowledge of the industry and consistent record of providing support for daily restaurant operations and outstanding customer service. Hold National Restaurant Association ServeSafe and State of Illinois Food Service Sanitation Manager Certifications. Passion for working in-front of and back-of house with focus on creative food service, teamwork, and leadership.

## **EDUCATION**

Harper College, Palatine IL Associate in Applied Science, Hospitality Management Degree -Food Service Operations Management Food Service Management Certificate

## **RELEVANT COURSEWORK**

Food Preparation and Production Food Standards and Sanitation **Dining Room Operations** 

## CERTIFICATIONS

National Restaurant Association ServSafe Certification State of Illinois Food Service Sanitation Manager Certification (FSSMC)

#### **EXPERIENCE**

Bob's Burger World, Wheeling, IL

September 20xx to Present

Expected Graduation May 20xx

- Intern
  - Assist in opening restaurant, overseeing cash control procedures, reconciling and making deposits
  - Work with manager to create schedule and organize day to day kitchen operations
  - Participate in purchase and requisition of supplies and equipment needed to ensure quality and timely delivery of services
  - Resolve customer complaints regarding food service using communication and problem-solving skills
  - Supervise and participate in kitchen and dining area cleaning activities

O'Shucks Bar and Grill. Schaumburg. IL

January 20xx to Present

**Kitchen Staff Supervisor and Waitperson** 

- Support manager in supervision and scheduling of front and back of house operations
- Take orders and provide strong customer service resulting in repeat business •
- Perform kitchen duties including short order cooking and food preparation •

#### SKILLS

Microsoft Word, Excel, PowerPoint Fluent in English and Spanish

## **VOLUNTEER EXPERIENCE**

Journeys, Palatine, IL Kitchen Assistant

- Prepare meals for clients based on dietary needs
- Coordinate weekly meal plans based on cosultations with supervisors

# **ACTIVITIES**

Harper College, Palatine, IL Hospitality Service Club - President

August 20xx to Present

September 20xx to Present

June 20xx August 20xx

Hospitality Law and Risk Management

Purchasing and Storage

Hospitality Supervision

May 20xx