

SAMPLE STUDENT

Palatine, IL 60067

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Medical Assistant dedicated to providing exceptional patient care. Experience working in a fast-paced healthcare setting, scheduling appointments, answering calls, and taking patients' medical history. Expertise in both clinical and administrative duties. Excellent communication and critical thinking skills and the ability to build positive relationships with patients, family members, physicians, and other healthcare professionals.

EDUCATION

Harper College, Palatine, IL

Medical Assistant Certificate

Anticipated Graduation May 20xx

RELEVANT COURSEWORK

Human Anatomy and Physiology

Medical Terminology

Health Care Skills

Health Insurance Billing

Pharmacology

Health Care Office Procedures and Management

Health Care Records Management

Health Care Technology and Informatics

CERTIFICATIONS

Certified Medical Assistant Certification –

American Association of Medical Assistants

Anticipated June 20xx

Basic Life Support (BLS) for Healthcare Providers Certification –

American Heart Association

May 20xx

RELEVANT EXPERIENCE

Loyola University Wellness Center, Chicago, IL

April 20xx

Extern

- Collected patient's health history, medication records, insurance information and reason for visit and entered documentation into electronic medical record system
- Assisted in physical exams, medical procedures and treatments with medical staff
- Maintained cleanliness and general appearance of exam rooms and lab areas
- Learned patient triage, charting and filing, scheduling of appointments and referral and pre-certification procedures
- Explained treatment procedures, medications, diets and physician's instructions to patients

WORK EXPERIENCE

Bookman and Associates, Elmhurst, IL

September 20xx to Present

Receptionist

- Answer and screen calls to provide information, take messages and schedule appointments
- Greet persons to determine nature and purpose of visit, and direct them to specific destinations
- File and maintain records and collect, sort, distribute, and prepare mail
- Operate office machines, photocopiers and scanners, fax machines and voice mail systems

SKILLS

Fluent in Spanish and English

Microsoft Office – Word, Excel and PowerPoint

VOLUNTEER EXPERIENCE

American Red Cross, Arlington Heights, IL

March 20xx to Present

Blood Drive Volunteer

- Obtain vital signs, store units of blood and perform administrative tasks
- Manage informational questionnaires with strict donor confidentiality