

# HARPER COLLEGE COMMUNITY SCAN MAY 2019 

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Harper College Community Scan 2019

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## STUDY DESIGN

Harper College, located in Palatine, IL, has fostered a national reputation of excellence as a comprehensive community college, and has been recognized for the ability to partner with its constituents. To remain in sync with the constituents of Harper College, and ensure that their needs are being met and their voices heard, the College conducts a community survey every three years. The last Community Scan was conducted in 2016 - specifically residents in the District. The Community Scan measures the community's awareness of the College, the importance of specific attributes of the College and its performance on the attributes, as well as the community's understanding of the strategic partnerships and programs offered by the College.

The Community Scan conducted by Harper College is a longitudinal study in which the District can evaluate changes in the community's attitudes and opinions over the last three years. This information assists the College in understanding whether changes are needed in communications to ensure its messages are being heard, and that the community understands the initiatives undertaken in the District. To ensure consistency, 75 percent of the survey questions are repeat questions from the previous years to allow for comparisons in attitudes and opinions among District residents, and 25 percent are new questions developed in collaboration with Harper College to address current initiatives.

## GOALS OF SCAN

To continue to ensure that Harper College meets the needs of the constituents in its District and understands the trends in the District, the research goals for the survey of the community included:

- Measure the awareness and familiarity of the constituents in the District with the College and their knowledge of the programs and services offered by the College
- Assess importance of the College's programs and services with constituents and their ratings of the College's performance in providing those programs and services
- Determine the constituents' current levels of engagement with the College
- Understand how well the College manages its resources for the benefit of its constituents
- Define the needs of the potential adult students in the District
- Demographic characteristics of the constituents


## INSTRUMENT DESIGN

To start the 2019 Community Scan, a series of listening sessions were held with personnel at Harper College on October 16 and 17, 2018. A summary was prepared for the listening sessions which outlined the information gathered in the 2016 Community Scan and the participants were asked to indicate what was still relevant from the 2016 survey for replication and what new issues should be addressed in the 2019 Community Scan.

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Based on the information gathered in the listening sessions, a draft of the Community Scan was developed and presented to the administrative leadership at Harper College. CLARUS Corporation and Harper College reviewed this draft in detail for additions, deletions, and revisions. Feedback was given by the College and incorporated into the survey. A final copy of the Community Scan questionnaire is presented in Appendix B (Community Scan - Questionnaire).

It was the responsibility of CLARUS Corporation to write and sequence the questions in such a way that any respondent bias was minimized and the questions were technically correct. The final survey was pretested to ensure that question wording and sequencing were structured as needed prior to moving to the field. The questionnaire consisted of a few open-ended questions, many multichotomous questions, and rating scales.

## REPRESENTATIVE SAMPLING

One of the difficulties in developing a representative sample for a community college in Illinois is because of the way the colleges' districts were developed - they were defined by school district boundaries and not traditional geographic representations like zip codes or counties, as seen in Exhibit 1 below.

Exhibit 1. Harper College Geographic District


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For example as seen in the top right of Exhibit 1 (on previous page), only the lower portion of the zip code which defines Buffalo Grove is in Harper College's District. This is also the case for several of the zip codes across the District - the entire zip code is not included in the District. Since the majority of sample frames are created by zip code and measured by total households in a zip code for representation, developing a sample frame for the College based on partial zips defined by school boundaries created a challenge.

Working with Marketing Systems Group, a global sampling systems firm who has defined the number of households by school district in Illinois, an accurate count of households which are in the school districts in Harper College's District was obtained and this was used to develop the sample frame for the Community Survey, rather than using the total households numbers for all of the households in the zip code as had been done in the past. The sample frame for the survey of constituents was based on the number of households by zip code in the College's service area, with quotas set for age and race. The list of households was stratified by zip code within the District, proportionate to the number of households in the District by zip code. This provided stratification of the sample by geographic location and a representative sample of all residents, taxpayers and non-taxpayers, in the District. The sample frame for the Community Scan - the adults in the District - is presented in Exhibit 2 and an * is used for those zip codes which are partial zips (not fully contained in the District).

Exhibit 2. Community Scan Sample Frame

| Zip Code | City | Total Number <br> Households | Percent | Sample <br> Frame |
| :--- | :--- | ---: | ---: | ---: |
| 60004 | Arlington Heights | 20,177 | $9.68 \%$ | 58 |
| 60005 | Arlington Heights | 12,912 | $6.19 \%$ | 37 |
| 60006 | Arlington Heights | 135 | $0.06 \%$ | 0 |
| 60010 | Barrington <br> (Barrington Hills, Deer Park*, <br> Inverness, Lake Barrington, North <br> Barrington, South Barrington, | 15,397 | $7.38 \%$ | 44 |
| Tower Lakes) |  |  |  |  |
| 60011 | Barrington | 164 | $0.08 \%$ | 1 |
| 60089 | Buffalo Grove* | 5,687 | $2.73 \%$ | 17 |
| 60016 | Des Plaines* | 3,177 | $1.52 \%$ | 9 |
| 60017 | Des Plaines* | 127 | $0.06 \%$ | 0 |
| 60018 | Des Plaines* | 2,174 | $1.04 \%$ | 6 |
| 60007 | Elk Grove Village | 13,559 | $6.50 \%$ | 39 |
| 60009 | Elk Grove Village | 110 | $0.05 \%$ | 0 |
| 60021 | Fox River Grove* | 2,139 | $1.03 \%$ | 6 |
| 60133 | Hanover Park* | 2,887 | $1.38 \%$ | 8 |
| 60169 | Hoffman Estates* | 11,563 | $5.54 \%$ | 33 |

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| Zip Code | City | Total Number <br> Households | Percent | Sample <br> Frame |
| :--- | :--- | ---: | ---: | ---: |
| 60192 | Hoffman Estates* | 2,746 | $1.32 \%$ | 8 |
| 60084 | Lake Barrington | 1,512 | $0.73 \%$ | 4 |
| 60056 | Mount Prospect | 20,956 | $10.05 \%$ | 60 |
| 60062 | Northbrook | 278 | $0.13 \%$ | 1 |
| 60067 | Palatine (Inverness) | 15,846 | $7.60 \%$ | 46 |
| 60074 | Palatine | 14,400 | $6.91 \%$ | 42 |
| 60078 | Palatine | 178 | $0.09 \%$ | 1 |
| 60095 | Palatine | 35 | $0.02 \%$ | 0 |
| 60070 | Prospect Heights | 5,949 | $2.85 \%$ | 17 |
| 60008 | Rolling Meadows | 8,387 | $4.02 \%$ | 24 |
| 60172 | Roselle* | 1,529 | $0.73 \%$ | 4 |
| 60159 | Schaumburg | 82 | $0.04 \%$ | 0 |
| 60168 | Schaumburg | 117 | $0.06 \%$ | 0 |
| 60173 | Schaumburg | 5,752 | $2.76 \%$ | 17 |
| 60193 | Schaumburg | 15,499 | $7.43 \%$ | 45 |
| 60194 | Schaumburg | 7,736 | $3.71 \%$ | 22 |
| 60195 | Schaumburg | 2,340 | $1.12 \%$ | 7 |
| 60107 | Streamwood | 541 | $0.26 \%$ | 2 |
| 60090 | Wheeling | 14,440 | $6.92 \%$ | 42 |
|  | TOTAL | 208,531 | $100.00 \%$ | 600 |

In order to provide correct constituent representation in the Community Scan, quotas were also set for age and race. While adults are typically defined as ages 18 and above, the reality is when pulling a community sample, the actual age range is generally from 25 and above since younger adults may be in group settings (at college or still living at home). The rationale for setting age quotas is to get a representative sample across all ages, and, for example, not have the majority of the surveys be completed by adults over 65 years of age. In the service area of Harper College, 26.9 percent of the population were ages 18 to $34,26.4$ percent were ages 35 to 49,27 percent were ages 50 to 64 , and 19.6 percent were 65 years of age and older. In addition, 61.1 percent of the population in the College's District were Caucasian, 12.8 percent Asian, 2.5 percent Black or African-American, 2.1 percent two or more races, less than one percent American Indian, and 14.4 percent Hispanic (and can be combined with other races). Qualifiers were used for both age and race during the administration of the online and telephone interviews, and the sample was continuously monitored for accurate representation of age and race in the service area of the College.

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## RELIABILITY ESTIMATION

The goal of sampling is to create surveys that yield results that are valid and reliable. Validity is concerned with the accuracy of the measurement, and it is often discussed in the context of sample representativeness. Reliability, on the other hand, is concerned with the consistency of the measurement; the degree to which the questions used in a survey elicit the same type of information each time they are used under the same conditions. Reliability and tolerable error are the two concepts used to measure the representativeness of samples. Simply put, reliability describes how sure you can be that your results are accurate, whereas the margin of error shows the range the survey results would fall between if the confidence level held true every time a similar survey was done. The industry standard for reliability is 95 percent with a margin of error of four to eight percent (on average five percent).

The reliability estimation for the survey of constituents was based on the number of households sampled as a proportion of the total households in Harper College's District. A sample of 600 households provided a reliability of 95 percent and a margin of error of $\pm 4.0$ percent. In other words, if 100 different samples of 600 households in the service area were chosen randomly, 95 times out of 100 the results obtained would vary no more than $\pm 4.0$ percentage points from the results that would be obtained if all of the households in the service area were interviewed.

## DATA COLLECTION

Interviews via an online panel and telephone surveys were the primary methods of data collection for the Community Scan. Adults located in Harper College's District, who have agreed to be on an online panel to complete surveys, were emailed an invitation to complete an educational survey. The adults had to live in the zip codes in the service area and meet age and ethnicity quotas. The online interviews with the adults were conducted from January 29 to March 19, 2019, and 589 surveys were completed online. The telephone surveys were conducted February 1 to March 25, 2019, and 11 surveys were completed.

All interviewers conducting the telephone interviews were subjected to rigorous hiring and training procedures before making their first phone call. Before interviewing began, the interviewers went through a thorough question-by-question briefing of the questionnaire. During actual interviewing, each interviewer was monitored for one complete questionnaire and monitored randomly thereafter.

The interviewers are trained to minimize nonresponse errors. The two main sources of nonresponse bias are not-at-homes and refusals. Interviewers tried a phone number three to five times during the course of the week at varying days and times to minimize the not-at-home errors. The introduction was structured to attempt to minimize the refusals and has successfully done so

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in past educational surveys. Our experience indicates that consumers are more than willing to share their opinions about their local educational institutions.

## DATA ANALYSIS

After the data were collected, verification of the data began. The data were examined to ensure that procedures were followed in data collection and checked for internal validity by crossmatching answers per respondent. The data were then coded for processing and analysis. SPSS (Statistical Package for the Social Sciences) was used to analyze the data and the data disks have been made available to the College for additional subset analyses.

## REPORT GENERATION

The results of the data are presented in this narrative report using charts and graphs to present the results. This report focuses on the most meaningful findings of the research. Results from the 2010, 2013, and 2016 surveys were compared where applicable. A complete set of tabular results by frequency and percentage for each of the major classifications of the research is provided in Appendix C (Community Scan - Tabular Results). The tabular results should serve as reference materials and should be consulted before important conclusions are made.

## CONSTITUENT AWARENESS AND FAMILIARITY

The more aware members of the community are with a college and the more favorable that image, the easier it is for the college to market its programs and services. If consumers are not aware of the college (the college is not held in top-of-the-mind awareness) and is not thought of favorably, the job of marketing the college becomes more difficult.

## FIRST MENTION

The best test of awareness is a test of unaided awareness - when the respondents are asked to name all the colleges they are familiar with in the area without being prompted with any college names. Immediately after securing permission from the respondents to proceed with the survey, the first question asked was to name the colleges in the area that came to mind.

The first college named is defined as the first mention, a measure of top-of-the-mind awareness. Familiarity is defined as a college being on the list of colleges mentioned. Familiarity is tabulated by adding all the mentions of a college name, whether first, second, third, etc. and then dividing by the number of adults surveyed. For the survey of residents, at no time was Harper College identified to bias the initial responses of the residents in the test of unaided awareness.

When you think of colleges in the area, which ones come to mind?
If you were to describe those colleges, what word or phrase would you use?


As seen in Chart 1, 45 percent of the residents in 2019 listed Harper College first as a college in the area as did 46 percent in 2016, a major increase from 33 percent in 2013 and 2010. Other colleges listed by the residents first in 2019 included the University of Illinois (eight percent), Northwestern University (five percent), and Oakton Community College (3.5 percent) - the same

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colleges most popular in 2016. The first mention of Oakton Community College dropped from previous years possibly due to the tightening of the service area from which the survey was conducted. Overall, Harper College continues to remain as the top mention in unaided recall for the District while other colleges have been in decline.

## FAMILIARITY

Another test of awareness for Harper College is the residents' overall familiarity with the College. Chart 2 (on next page) presents the results of the overall familiarity of the residents in the District, which is tabulated by adding all the mentions of a college name, whether first, second, third, etc. and then dividing by the number of adults surveyed.

As seen in Chart 2 (on next page), residents' overall familiarity with Harper College has continued to rise, from 57 percent in 2010, to 58 percent in 2013, to 59 percent in 2016, to 59.7 percent in 2019. In 2019, 19 percent of the residents were familiar with DePaul University, 16.5 percent with Loyola University, 16 percent with Northwestern University, 15.8 percent with Oakton
Community College, 13.7 percent with University of Chicago, and 12.2 percent with University of Illinois. While overall familiarity had decreased for most of the other colleges from 2010 to 2016, there were a few colleges in 2019 in which the overall familiarity had increased - the College of DuPage, DePaul University, Loyola University, and the University of Chicago. Overall, the market in 2019 appeared to be more familiar with colleges in general.


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## KEYWORD DESCRIPTORS

As the adults mentioned colleges in the area, they were also asked what word or phrase they would use to describe each college they mentioned. This provides an excellent overview of how the residents view the colleges mentioned and is an extremely common method of understanding market position for a college. This was not a question asked in the 2010 Community Survey, but was deemed important to ask in 2013, 2016, and 2019.

The results of the keyword descriptors used by the adults are shown in Chart 3 and one should note that the keyword descriptors used by the residents are their "perceptions" and may not be the reality known to educational administrators.

Chart 3. Keyword Image Descriptors Of Area Community Colleges - 2013, 2016, And 2019

Harper College
-2013: Community College, Excellent, Affordable, Convenient, Junior College, Good, Local, Big
-2016: Community, Community College, Junior College, Local, Good (College, Start, Two-Year), Convenient, Diverse, Excellent
-2019: Community, Community College, Local, Good, Affordable, Excellent
-2013: Community, Good
-2016: Community College, Troubled, Scandal, Junior College
-2019: Community College, Community, Local, Affordable, Good, Okay
-2013: Community College, Two-Year College, Local, Good
-2016: Community, Good, Local
-2019: Good, Affordable, Community College, Cheap, Community

Oakton Community College
-2013: Community College, Local, Good, Close To Home
-2016: Community College, Local, Junior College
-2019: Community, Local, Good, Close, Okay

As seen in Chart 3, the primary keywords used to describe Harper College have not changed substantially from 2013 to 2019. In 2016, residents described it as a "community" or "junior" college that is "local" and "good" in several areas (start, two-year, college), "convenient" and "excellent." And a keyword was added by the residents in 2016 - "diverse." In 2019, the residents

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described Harper College as "community," "community college," "local," "good," "affordable," and "excellent." But in 2019, the number of words used to describe Harper College increased and the breadth of the descriptors increased regarding the College - words individuals used to describe the College in 2019 also included: amazing, awesome, convenient, corporate, high-quality, highranking, modern, outreaching, popular, quality, successful, and useful.

The negative words used to describe the College of DuPage in 2016 were not present in 2019 the keywords used to describe the College of DuPage in 2019 included "community college," "community," "local," "affordable," "good," and "okay." In 2019, Elgin Community College was still described as "community," "community college," "good," and "local," but the residents also noted the college was "affordable." And almost no differences were found between the 2013 and 2016 ratings for Oakton Community College compared to the 2019 keywords of "community," "local," "good," "close," and "okay."

As seen in Chart 4 (on the next page), the tone of the keywords for the area colleges and universities was different than the tone used for the area community colleges - stronger words generally affording a higher status to the colleges. According to area residents, DePaul University was still "private" and "Catholic" in 2019 as in 2016 but "expensive" was added to the 2019 keywords for the College. The keywords residents used to describe Loyola University in 2019 varied little from those used in 2016 - "prestigious" was still used as was "Catholic" and "Jesuit," but "expensive" was added in 2019. In 2019, residents still described Northern Illinois as "average," "affordable," and "good," but "party school" was added in 2019 to the keyword descriptors. Northwestern was still known as "expensive," "excellent," "elite," and "prestigious" nothing had changed over the last nine years for Northwestern University. "Local" and "accessible" were two new keywords used in 2019 to describe Roosevelt University in addition to the previous keywords of "expensive" and "private." In 2019, more keywords were used to describe the University of Chicago - the same intent as the words used in previous years. In 2019 the keywords used to describe the University of Chicago included "expensive," "excellent," "prestigious", "Chicago," "elite," and "business." And finally, residents described the University of Illinois in 2019 much as they had in previous years, using keywords "big," "excellent," "expensive," "good," and "state school" but they did not use football as a descriptor in 2019.

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Chart 4. Keyword Image Descriptors Of Area Colleges And Universities - 2013, 2016, And 2019

-2013: Expensive, Elite, Excellent, Outstanding, Prestigious
-2016: Big 10, Excellent, Expensive
-2019: Prestigious, Expensive, Excellent, Elite

Roosevelt University
-2013: Close, Convenient, Expensive, Good, Private
-2016: Good, Private, Expensive
-2019: Expensive, Local, Private, Accessible

University Of Chicago
-2013: Excellent, Exclusive, Expensive, Well-Known
-2016: Smart, Good, Elite
-2019: Expensive, Excellent, Prestigious, Chicago, Elite, Business

University Of Illinois
-2013: Excellent, Expensive, Good, Large, State School
-2016: Alumni, Big 10, Fighting Illini, Excellent
-2019: Big, Excellent, Expensive, Good, State School

Overall, few of the keywords used to describe the community colleges and universities have changed dramatically from 2013 to 2019.

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What is your local high school district?


In 2019, to more accurately represent the residents in Harper College's district, the residents were asked to indicate what their local high school district was and the results are presented in Chart 5. Overall, 38 percent of the residents surveyed reported District 211 was their high school district, 35 percent reported District 214 was their high school district, five percent reported District 220 as their high school district, and 22 percent simply did not know which one was their high school district.

## Which community college serves your area?

With community college district boundaries being drawn by school district in Illinois, there is typically some confusion among residents as to which community college is "their" community college - people living across the street from each other can be in different community college districts. The residents in Harper College's District were asked which community college served their areas in 2010, 2013, 2016, and 2019 and the results are presented in Chart 6 (on the next page). As the sample frame was more precise in 2019, the number of residents reporting another community college other than Harper College as the community college that serves their area declined.


Seventy-seven percent of the respondents knew Harper College served their district in 2019, up from a low of 66 percent in 2016, 69 percent in 2013, and a high of 89 percent in 2010. In 2019, seven percent of the residents reported Oakton Community College was their community college, down from 13 percent in 2016. Less than five percent of the residents in 2019 reported Elgin Community College, College of DuPage, and McHenry Community College was the community college which served them. Less than five percent reported they did not know which community college served them and the majority of the two percent of other responses was College of Lake County.

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## KNOWLEDGE OF PROGRAMS AND SERVICES

Not only do residents in the District need to be aware of Harper College, it is important for the College to understand the level of knowledge of the constituents about its programs and services.

In your opinion, what is Harper College best known for?

This question was a replication from the 2010 Community Scan, but in 2013 and 2016 the question was asked in a slightly different way to gain a better understanding of the meaning of the concepts reported in the 2010 survey. In the 2010 Community Scan the respondents were asked "What is Harper College best known for?" and the individual answers were matched to a predefined category. This resulted in the richness of the answers being lost. In the 2013 and 2016 Community Scans, the responses to "What is Harper College best known for?" were reported as verbatim responses. As a reminder, the results from the 2013 Community Scan are presented in Word Cloud 1.

Word Cloud 1. Items Best Known At Harper College, 2013


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A word cloud is an excellent graphic representation of the verbatim responses of the respondents. The larger the word in the word cloud, the more frequently the word was mentioned by the respondents. As seen in Word Cloud 1 (on the previous page), in 2013, nursing, affordable, transfers, two-year, associate, preparing, good, and gen eds were the most frequent mentions when the residents were asked for what Harper College was best known. The responses were almost as varied as the respondents themselves, and indicate the things the College may be best known for to residents may be things the residents have experienced at the College.

Word Cloud 2. Items Best Known At Harper College, 2016


There was more consistency in the responses among the residents in 2016 compared to 2013 when asked what Harper College was best known for, as seen in Word Cloud 2. The messaging that the College is affordable was predominant. Other major mentions as to what Harper College was known for included nursing, community college, local, good, programs, education, associate degree, great, location, and transfer.

Word Cloud 3. Items Best Known At Harper College, 2019


The messaging that Harper College is affordable carried over from 2016 to 2019. As seen in Word Cloud 3, primary response as to what Harper College was known for in 2019 was affordability. Other primary responses were similar to the previous years - transfer, good, nursing, local, variety, associate, community college, general education, and technical trades. Only 34 percent of the residents surveyed did not know enough to list an area while 66 percent did.

## KEY ATTRIBUTES

A list of key attributes for Harper College was developed for the 2013 Community Scan using the list of key attributes tested in the 2010 Community Scan but was not a direct replication of the 2010 attributes. In the 2010 Community Scan, the residents were only asked to indicate how important it was for Harper College to offer a variety of programs and services - it did not measure how well Harper College was delivering these items - i.e., its performance. In order to create measures of accountability for the College, the survey question was altered for the 2013 Community Scan. This alteration allowed for continuity from the 2010 Community Scan (list of attributes was utilized in 2013), but it also allowed for a measure of accountability for the College. The 2016 Community Scan utilized the same set of attributes defined in the 2013 Community Scan, but altered the descriptors slightly to be market current and added a few additional descriptions to the 2016 Community Scan. As seen in the past community scans, the list of

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attributes were changed for 2019，incorporating some of the attributes from previous years and adding new attributes as programming and services at the College．

Harper College offers many programs and activities for the residents in the District．Using a 7 point scale， where 7 means Extremely Important，and 1 is Not At All Important，or you can choose any number in between，please indicate how important the following items are to you．
Next，please indicate how well Harper College performs in each of these areas using same 7 point scale， where 7 is Excellent and 1 is Poor，or you can choose any number in between．

Residents were read the list of attributes and were asked to first rate the importance of each item on a scale of $1=$＂Not At All Important＂to $7=$＂Extremely Important．＂The results are presented in Chart 7 on the next page．Items that were listed in 2013 and 2016 that were not tested in 2019 were removed from the list．


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As seen in Chart 7 (on the previous page), there were few differences noted in the importance ratings for the attributes between 2016 and 2019 by the residents but for 2019 the majority of the importance ratings were less than those in 2016, but not significantly so. Every attribute in 2019 was rated above the midpoint of the seven point scale (3.5) indicating all of the attributes were important. In 2013, the top 10 most important attributes were cost/ value for money/ affordable/ financial aid (6.51); academic reputation (6.40); the right courses (6.39); successful transfer to a four-year college after attending Harper (6.35); flexible course scheduling - day, evening, weekend, online (6.31); classes and programs offered at the times needed (6.19); academic programs (6.18); variety of programs (6.16); teachers with real world experience (6.12); and computer training (6.08). In 2016, the top 10 most important attributes for the College were cost/ value for money/ affordable/ financial aid (6.41), classes and programs offered the times needed (6.28), academic reputation (6.26), successful transfer to a four-year college after attending Harper (6.23), career development (6.23), the right courses (6.17), flexible course scheduling - day, evening, weekend, online (6.17), convenient locations (6.15), variety of programs (6.08), and providing programs that lead to jobs in high-demand occupations (6.06).

Comparing the 2019 results for the top 10 most important attributes, there had been some shifting in what was deemed more important today by the residents. The affordable attribute - cost/ value for money/ affordable/ financial aid (6.04) was still the most important attribute in 2019, but the importance of flexible course scheduling - day, evening, and weekend (6.00) increased from 2016 to 2019 for the residents. Academic reputation (5.93) also increased in importance for the residents in the District in 2019, and classes and programs offered at the times needed (5.90) continued to be important to the residents. The fourth most important attribute to the residents in 2019 was the variety of programs offered (5.78) followed by convenient locations (5.73). The sixth most important attribute to the residents in the District was the successful transfer to a four-year college after attending Harper (5.65) followed by academic reputation (5.64). The top two areas rounding out the top 10 important attributes were providing programs that lead to jobs in high demand (5.60) and career development (5.59). The remaining attributes were rated less than 5.5 on a 7 point scale and included the following attributes: job training ties to job opportunities for adults in the community (5.45), job placement (5.41), personal attention (5.29), University Center (5.15), Promise Scholarship Program (5.13), offering college courses to high schoolers to jump start college careers (5.02), apprenticeships (4.74), and Health and Recreation Center (4.46).

After rating the importance of the attributes, the residents were then asked to rate Harper College's performance on the same attributes using a scale of $1=$ "Poor" to $7=$ "Excellent." Harper College's performance on these attributes is shown in Chart 8 on the next page.


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Overall, the residents reported Harper College was doing a good job since all of the performance ratings for the attributes were above 4 on the 7 point scale, and the performance ratings did not dramatically change from 2016 to 2019, as seen in Chart 8 (on the previous page). However, there was an overall drop in the ratings across all attributes tested. In 2013, the top 10 attributes that residents reported Harper College was doing a very good job of delivering included successful transfer to a four-year college after attending Harper College (6.08); flexible course scheduling day, evening, weekend, online (6.06); convenient locations (6.04); cost/ value for money/ affordable/ financial aid (6.01); the right courses (5.99); computer training (5.96); classes and programs offered at the times needed (5.96); variety of programs (5.90); continuing education (5.88); and academic programs (5.85).

In 2016, the overall ratings for performance on the attributes dropped slightly but were still high for all attributes. The top 10 attributes which the residents noted that the College was doing very well providing included:

- Continuing education (6.05)
- Successful transfer to a four-year college after attending Harper College (5.90)
- Cost/ Value for money/ Affordable/ Financial aid (5.90)
- Flexible course scheduling - day, evening, weekend, online (5.85)
- Convenient locations (5.85)
- Academic reputation (5.84)
- Welcoming to all residents of the District (5.83)
- Academic programs (5.79)
- Career development (5.78)
- Classes and programs offered at the times needed (5.76)

In 2019, the overall ratings for performance on the attributes also dropped slightly from the 2016 ratings but were still high for those respondents who knew enough to provide a rating. The top 10 attributes which the residents noted that the College was doing very well in providing included:

- Convenient locations (5.68)
- Successful transfer to a four-year college after attending Harper (5.55)
- Flexible Course Scheduling - Day, Evening, Weekend, Online (5.50)
- Cost/ value for money/ Affordable/ Financial aid (5.48)
- Variety of programs (5.45)
- The right courses (5.43)
- Academic reputation (5.41)
- Offering college courses to high schoolers to jump start their college careers (5.34)
- Classes and programs offered at the times needed (5.33)


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- Career development (5.28)

From 2016 to 2019, the attribute rated highest in performance was not on the 2019 Scan (continuing education) but convenient locations moved to the top spot in the ratings in 2019. The second highest rated attributes remained the same - successful transfer to a four-year college after attending Harper College. The attributes in the 2016 survey flipped places - flexible course scheduling - day, evening, weekend, online was the third highest rated attribute and cost/ value/ affordable/ financial aid was rated as the fourth highest rated attribute in 2019 compared to 2016. New to the top 10 attributes for highest performance in 2019 from 2016 were: variety of programs, the right courses, and offering college courses to high schoolers to jump start their college careers. Rounding out the top 10 attributes for highest performance in 2019 included those that were in the top 10 in 2016: academic reputation, classes and programs offered at the times needed, and career development.

While it is important to understand the individual importance and performance ratings for the attributes, the real issue for the College is to understand how well it is performing on the attributes deemed most important. Numeric rating will change from survey to survey, but the key for the College is to make sure it is doing well on the attributes deemed most important - if not, then that defines an area of importance where the College should expand its efforts.

Table 1. Comparison Of Importance And Performance On Harper College's Key Attributes, 2019

| 2019 <br> Importance <br> Rating | Key Attributes | 2019 <br> Performance Rating |
| :---: | :---: | :---: |
| 1 | Cost/ Value For Money/ Affordable/ Financial Aid | 4 |
| 2 | Flexible Course Scheduling - Day, Evening, Weekend, Online | 3 |
| 3 | The Right Courses | 6 |
| 4 | Classes And Programs Offered At The Times Needed | 9 |
| 5 | Variety Of Programs | 5 |
| 6 | Convenient Locations | 1 |
| 7 | Successful Transfer To A Four-Year College After Attending Harper | 2 |
| 8 | Academic Reputation | 7 |
| 9 | Providing Programs That Lead To Jobs In High-Demand Occupations | 13 |
| 10 | Career Development | 10 |
| 11 | Job Training Ties To Job Opportunities For Adults In The Community | 14 |

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| 2019 <br> Importance <br> Rating | Key Attributes | $\mathbf{2 0 1 9}$ <br> Performance <br> Rating |
| :---: | :---: | :---: |
| 12 | Job Placement | 16 |
| 13 | Personal Attention | 15 |
| 14 | University Center | 17 |
| 15 | Offering College Courses To High Schoolers To Jump | 11 |
| 16 | Start Their College Careers | 8 |
| 17 | Apprenticeships | 18 |
| 18 | Health And Recreation Center | 12 |

The 18 attributes the residents in the District rated for importance and performance are presented in Table 1 and have been given a ranking from highest importance (1) to lowest (18). The attributes are ordered in Table 1 from highest to lowest importance, and comparing the difference in the importance rating with the performance rating provides an easy way to see where the College is doing well (performance rating equivalent or higher to importance rating) and where the College may want to increase its efforts (performance rating lower than importance rating).

The areas that the College should examine its focus are those in which the attributes' performance rating is lower than the importance rating - in other words, residents believe that the attribute is important but the College may not be performing as well as it should be given the importance. The attributes in which the College has the greatest discrepancies between importance and performance included:

- Classes and programs offered at the times needed (Importance: 4, Performance: 9)
- Providing programs that lead to jobs in high-demand occupations (Importance: 9, Performance: 13)
- Job placement (Importance: 12, Performance: 16)

Other attributes where the College has less discrepancy between the importance and performance rankings included:

- Cost/ Value for money/ Affordable/ Financial aid (Importance: 1, Performance: 4)
- The right courses (Importance: 3, Performance: 6)
- Job training ties to job opportunities for adults in the community (Importance: 11, Performance: 14)
- University Center (Importance: 14, Performance: 17)
- Personal attention (Importance: 13, Performance: 14)
- Flexible course scheduling - day, evening, weekend, online ((Importance: 2, Performance: 3)


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- Apprenticeships (Importance: 17, Performance: 18)

Attributes in which the importance ranking is equivalent to the performance rankings, or areas in which the College is meeting expectations of the residents in the District included:

- Variety of programs (Importance: 5, Performance: 5)
- Career development (Importance: 10, Performance: 10)

Attributes in which the performance ranking is actually higher than the importance, or areas that the College is over performing on the attributes, include:

- Offering college courses to high school students to jump start their college careers (Importance: 16, Performance: 8)
- Health and Recreation Center (Importance: 18, Performance: 12)
- Successful transfer to a four-year college after attending Harper (Importance: 7, Performance: 2)
- Convenient locations (Importance: 6, Performance: 1)
- Promise Scholarship Program (Importance: 15, Performance: 11)
- Academic reputation (Importance: 8, Performance: 7)


## NEW PROGRAMMING

It is important for Harper College to find out from the residents in the District if there is programming needed by the residents that the College is not offering.

Which programs, opportunities, or offerings do you wish were available at Harper College, but are not currently available?

In the 2010 Community Scan, the residents in the District of Harper College were asked what programs, opportunities, or offerings they wished were available at Harper College. The major responses included more four-year degrees, classes for senior citizens, adult foreign languages, adult general interest classes, training and certifications, more credits to transfer to four-year colleges, technology classes, medical classes, and legal/ political science classes. This question was replicated in the 2013 Community Scan, and the results can be seen in Word Cloud 4 (on next page).

Word Cloud 4. Programming Needed At Harper College, 2013


In 2013, many of the respondents expressed a desire for the College to offer four-year and graduate programming, as well as programs in computers, foreign language, medical coding, horticulture, children's programming, music, continuing education, football, carpentry, and other programming areas.

Word Cloud 5. Programming Needed At Harper College, 2016


As seen in Word Cloud 5, in 2016 the residents still wanted access to four-year degrees at Harper College with the terminology changing to a need for Bachelor's degrees. Other programming mentioned as needed included medical programming, pre-med, online classes, business, computers, Master's degrees, nursing, continuing education, technology, and film.

Word Cloud 6. Programming Needed At Harper College, 2019


In 2019, the residents still wanted Harper College to have four-year degrees (Bachelor's degrees) as in 2016 but Master's degrees as well, as seen in Word Cloud 6 . Other key areas noted as needed by the residents in 2019 included computer and information technology (IT), languages, health science, writing programs, teaching, art, academy, and tech certificates.

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## ENGAGEMENT

The more residents interact with a community college，the greater the awareness of the college and its programs and services，and generally the greater the support for the college．Residents typically engage with a community college in multiple ways－they enroll as students，they attend an event，they participate in training classes and programs as employees or through their employers，or they may support the college through fundraising．

In the 2010 Community Scan，only one question was asked about engagement：＂Have you ever been to Harper College？＂Eighty－seven percent of the sample frame responded affirmatively in 2010．For the 2013，2016，and 2019 Community Scans，the College wanted to more fully explore the nature of the engagement of the residents with Harper College；not just whether they had been to the College previously but why they had been to the College．

Have you ever taken courses at Harper College？
At which location（s）of the College？Did you complete a degree or certificate at Harper College？What program area？Did your certificate or degree result in a job，a new job，or a promotion at work？


As seen in Chart 9， 36 percent of residents in 2016 and 2019 have at some point in the past taken courses at Harper College，compared to 28 percent of the residents surveyed in 2013．For those

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residents who had ever taken a class at Harper College in 2013, three percent completed a certificate and five percent completed a degree. By the 2016 survey, a higher percentage of the residents who had taken a class at Harper College earned degrees - 10 percent completed a certificate and 23 percent completed a degree. And by the 2019 survey, even more had completed degrees -19 percent a certificate and 22 percent a degree. The program areas in which the residents surveyed in 2019 earned certificates and degrees included associate degrees (AA, AS, AAS, etc.), business, computers, general education, liberal arts, nursing, paralegal, travel, office, CNA, criminal justice, customer service, education, electronic engineering, ESL, event planning, finance, food sanitation, HVAC, interior design, marketing, massage therapy, medical assistant, project management, real estate, sociology, two-wheeler training, web development, and various healthcare programs.

The adults who attended Harper College for classes were also asked which campus they attended and were allowed to provide multiple responses. Ninety percent reported they attended the main campus at Harper College (Palatine), 11.2 percent attended the Learning and Career Center, eight percent the Harper Professional Center, and three percent the Education and Work Center. The educational attendees were also asked in 2019 whether their degree or certificate resulted in jobs and the results are shown in Chart 9 (on previous page). Forty-two percent noted the certificate or degree did not result in a job or promotion, but 18 percent reported it resulted in a job (did not previously have one), 17 percent reported a result of a new job (had a job but resulted in another job), 12 percent received a promotion at their current job, and 11 percent noted another outcome (primarily transferred to a four-year college).

Have you ever attended an event at Harper College?
What event? At which location(s) of the College?


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Residents were also asked in the 2013 and 2016 surveys if they had ever attended an event at the College and the results are presented in Chart 10 (on the previous page). Fifty-four percent of the residents interviewed in 2013 had attended an event at the College compared to 46 percent of the residents interviewed in 2016 - a slight drop. But by 2019, only 29 percent of the residents reported attending an event at Harper College. Although the reported attendance had dropped, the types of major events that the adults had attended had not drastically changed from 2013 to 2016. In 2013, the major events ever attended by the residents included: craft show, plays, concerts, job fairs, musicals, graduation, the symphony, theater, sporting events, home show, train show, workshops, and college fairs. In 2016, the types of major events ever attended by the residents surveyed included: concerts, craft show, job fairs, plays, events, theater shows, seminars, college fairs, graduations, astronomy events, home shows, shows, basketball games, cat shows, and train shows.

Word Cloud 7. Events Ever Attended At Harper College, 2019


As seen in Word Cloud 7, in 2019 the attendees were more likely to report they had attended athletic events or plays and theater programming, as well as musicals, college fairs, lectures, the arts, and other various events than those attendees in previous years.

The adults were also asked which campus they attended for the events in 2019 and the predominant response was the campus at Palatine - 94 percent. Only six percent attended an

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event at the Harper Professional Center, three percent at the Learning and Career Center, less than one percent at the Education and Work Center, and one percent did not recall the location.

Have you ever participated in a job training program at Harper College for credit or noncredit, or an employee training provided by Harper College at your place of business?

What training? Was it for credit or noncredit? Location for training?
At which location(s) of the College?


Overall, in the 2013 and 2016 surveys, five percent of the residents in the District noted they had participated in job training provided by the College, but in the 2019 survey almost seven percent reported they had participated in job training at the College. For those residents surveyed in 2019 who had participated in job training at the College, 72 percent attended the training on-site at Harper College and 23 percent attended training provided by Harper College at their place of business (an increase over the 17 percent in 2016). Seventy-one percent attended the campus in Palatine, 29 percent attended the Harper Professional Center, 14 percent the Learning and Career Center, and 11 percent the Education and Work Center.

The major job training programs ever attended by the residents surveyed in 2019 included CNA, ESL, HVAC, engineering training, and real estate. The residents also participated in casual meet, Cisco phone, cleaning after sports, LPN, comedy seminar, computer classes - HTML and Excel, continuing education seminar for teachers, how to do business, grant writing, graphic arts, HR training, Illinois workNet, intern, sports day thing, manufacturing/ operation, medical assistant, molding, orientation, pediatrician/ doctor, software - Microsoft Office, technical program, travel agent, and Zen. Forty-seven percent of the residents surveyed in the 2016 survey who had ever participated in job training in the past received credit for the training and 53 percent took it for noncredit. But by 2019, 56 percent had received credit for the training compared to 36 percent who had not.

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Have you ever visited Harper College to utilize any of the services provided by the College or a partner of the College? What service? At which location(s) of Harper College?


A new question was added to the 2019 survey to assess the usage of services provided by Harper College or a partner of Harper College and the results are presented in Chart 12. Overall, 21 percent of the residents have utilized services at Harper College at some point in the past. The major services utilized included: computer, gym, the Library, swimming pool, health activities, job placement, Learning Center, swimming lessons for my child, tutoring, career counseling and placement, student advisement, continuing education, yoga, and Writing Center. Other services utilized included: grant writing, taking classes in various areas, Astronomy Day, athletic activities, ballfields, childcare, classes for high school students, college nights, Compass testing, getting degrees, seminars, festivals, financial aid, foreign films, graphic arts, test proctored, taught there, volunteered, information technology, Internet, exhibition for science faculty, model show, motorcycle school, orientation for school, resume', Study Abroad, summer InZone program, theater and seminars, computer labs, traffic school, transcript, and writing.

Eight-nine percent of the residents in 2019 reported they had attended the campus in Palatine, 10 percent the Harper Professional Center, three percent the Learning and Career Center, less than one percent the Education and Work Center, and two percent did not recall the location.


In the 2013, 2016, and 2019 surveys, residents of the District were asked if they had ever provided any support to Harper College, and the results are presented in Chart 13. Overall, there has been a slight change in the reported level of support for the College - four percent of the residents in the 2013 survey had provided support to Harper College as have 4.3 percent of the residents in the 2016 survey but almost nine percent reported they had provided support in the 2019 survey.

When residents were asked if they would be likely to provide support to the College in the future, the residents in the 2016 survey were more likely to support the College than the residents in the 2013 and 2019 surveys. In the 2013 survey, 13 percent of the residents indicated they would be likely to support the College in the future compared to 28 percent in the 2016 survey but that dropped to 14 percent in the 2019 survey. The type of support that the residents in the 2013 survey indicated they would provide included: support to specific programming: scholarships, general donations, nursing program, technology, academics, athletic, and other unique programs. In the 2016 survey, the programs that residents were likely to provide support for at Harper College included: nursing, scholarships, education, health care, business, academic, accounting, arts, athletics, charity, computer training, computers, financial aid, job training, mathematics, medical, pathways programs, science, taxes, teaching, and trades. By 2019, the type of programming that the residents noted they would support had not substantially changed - only the percentage which would be likely to support the College in the future. In 2019, the items that would be supported by the residents included: any, anything, everything, all, general, scholarships, career changers and development, continuing education, engineering, ESL,
traditional programs, health, HVAC, internships, minority scholarships, online nursing, psychology, single mothers, space curriculum, arts, Women's Center, on-the-job training, online, and Phi Theta Kappa.

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## ATTITUDES

The key purpose for surveying community members was to understand their attitudes toward Harper College and ultimately influence those attitudes, especially if they were negative. But first, the audiences' attitudes have to be understood before they can be altered. Attitudes about Harper College are based on the information that the community members have about the College, their perceptions, past experiences, feelings (liking and disliking), and their intended behavior. There is a belief, rightly so, that attitudes influence behavior. If a prospective student hears positive things about the College, there is a good chance he or she will choose to attend. If an influencer of a prospective student hears something positive about the College, it is likely he or she will pass that on to a prospective student.

Please indicate your agreement with each statement using the scale: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or do not know.


The residents in the 2019 survey were asked to share their attitudes about the importance of higher education overall and those results were benchmarked against the 2017 New America Varying Degrees Study. The residents were asked to agree or disagree with four statements about higher education and the percentage of the adults who agreed or strongly agreed with these statements is presented in Chart 14. Overall, only 28.5 percent of the residents agreed that vocational and technical programs are not considered "higher education" - only academic programs (there was not a benchmark for this question from the national study). But 76 percent of the residents

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surveyed in 2019 agreed or strongly agreed that most people who enroll in higher education benefit, as did 79 percent of the residents in the United States who responded to the 2017 Varying Degrees Study. Almost 70 percent of the residents in 2019 also agreed or strongly agreed it is easier to be successful with a college degree than without, compared to 75 percent of the respondents in the 2017 Varying Degrees Study. And finally the market was split on the last statement - 46 percent agreed or strongly agreed there are a lot of good-paying jobs that do not require a college degree with the balance in disagreement (compared to 51 percent of the residents in the national 2017 Varying Degrees Study.

Please indicate your agreement with each statement about public four-year colleges or universities using the scale: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or do not know.
Please indicate your agreement with each statement about community colleges using the same scale.


Chart 15 presents the results of the residents' comparisons of the key attributes of educational institutions comparing community colleges and public four-year colleges and universities. The percentage of the residents who agreed or strongly agreed is presented for each attribute by college type. Eighty-two percent of the residents agreed or strongly agreed that the four-year colleges offer high quality academics compared to 69 percent of the residents who agreed or strongly agreed with the same statement about community colleges. There was little difference in the question of education leading to success by institution type - 77 percent of the residents

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reported four-year colleges prepare people to be successful as did 79 percent of the residents when asked about a community college. Community colleges were the big winners on cost - 78 percent of the residents reported that community colleges were worth the cost compared to only 50 percent of the adults who agreed that four-year colleges were worth the cost. But 78 percent of all residents agreed or strongly agreed that the educational institutions (whether public four-year or community colleges) contributed to a strong workforce.

Which of the following programs and services are considered a part of a comprehensive community college?


Since many community colleges serve so many differing markets, the residents in the 2019 survey were asked what programs and services were considered to be part of a comprehensive community college and the results are presented in Chart 16. Eighty-one percent of the residents reported that career and technical programs leading to jobs and academic transfer were two of the factors defining a community college. Eighty-two percent noted workforce development programs

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for adults were also a factor defining a comprehensive community college. Sixty-four percent of the residents reported college classes for high school students were a factor defining a comprehensive community college. Slightly more than half of the residents indicated the following factors were part of a comprehensive community college: high school completion and adult basic education ( 57 percent), support for the community ( 54 percent), English as a Second Language classes ( 53 percent), and recreational and leisure classes ( 52 percent). Only 38 percent reported apprenticeships and customized training were a part of a comprehensive community college.

Please indicate your level of agreement with each statement regarding Harper College using the scale: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or do not know.

To test attitudes toward Harper College, a set of statements was created based on the information gained from the internal constituents in the listening sessions to test both specific attitudes about the College and commonly held community college stereotypes. The residents were asked to indicate their level of agreement with each statement using a scale of Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree, and if they did not have a enough knowledge to agree or disagree they responded do not know. The percent of the residents in the service area who did not know enough about the College to rate their agreement or disagreement with a specific statement ranged from 21 percent up to almost half of the residents - a high level of do not know. The results of the residents' agreement with the statements are summarized in Table 2.

Table 2. Agreement With Attitudes About Harper College

|  | Strongly <br> Agree/ <br> Agree | Disagree/ <br> Strongly <br> Disagree | Do Not <br> Know |
| :--- | :---: | :---: | :---: |
| Harper College's credits will transfer to any accredited educational <br> institution - in or out of the state of Illinois. | 46.9 | 6.2 | 31.7 |
| Anyone can attend Harper College. | 61.7 | 5.0 | 21.2 |
| Harper College offers courses and programs to help people with <br> limited English skills get a job. | 40.0 | 2.9 | 38.7 |
| Each year Harper College has scholarship dollars available for high <br> school students and adults that go unused. | 32.8 | 3.7 | 46.7 |
| The educational quality of classes at Harper College is the same as <br> those classes taken at any public four-year college in Illinois. | 39.9 | 13.2 | 26.8 |
| Harper College offers technical and career programs that lead to a <br> job but are not college classes. | 44.0 | 5.7 | 32.7 |

Overall, 62 percent of the residents agreed that anyone can attend Harper College, with only five percent in disagreement, but 21 percent did not know - the lowest level of do not know for all of the statements. Forty-seven percent of the residents agreed Harper College's credits will transfer to

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any accredited educational institution - in or out of the state of Illinois, but six percent disagreed with the statement and 32 percent reported they did not know. Forty-four percent of the residents in the 2019 survey agreed Harper College offers technical and career programs that lead to a job but are not college classes, with six percent in disagreement, and 33 percent reported they did not know. Forty percent agreed Harper College offers courses and programs to help people with limited English skills get a job with three percent in disagreement and 39 percent reported they did not know. Forty percent of the residents also agreed the educational quality of classes at Harper College is the same as those classes taken at any public four-year college in Illinois, but 13 percent disagreed with the statement and only 27 percent reported they did not know. Only 33 percent of the residents agreed each year Harper College has scholarship dollars available for high school students and adults that go unused, four percent disagreed, and 47 percent had no idea.

## RECOMMENDING THE COLLEGE

The Net Promoter Score (NPS) is a management tool that can be used to gauge the loyalty of a College's relationships. It serves as an alternative to traditional customer satisfaction measures. The Net Promoter Score has been widely adopted by more than two-thirds of the Fortune 1000 companies. The Net Promoter Score is a customer loyalty metric introduced by Reichheld in his 2003 Harvard Business Review article "One Number You Need to Grow." A Net Promoter Score that is positive (i.e., higher than zero) is felt to be good, and an NPS of +50 is excellent. The Net Promoter Score (NPS) measures the loyalty that exists between a College and its constituents.

How likely would you be to recommend Harper College to someone you know using a scale of $10=$ Very Likely to $0=$ Very Unlikely?

To calculate the Net Promoter score for Harper College, residents were asked to rate the College on a 11 -point scale from $0=$ Very Unlikely to $10=$ Very Likely. Based on the scores given, the residents were split into three groups:

- Detractors (Score 6 or less)

These residents were not particularly thrilled by the College, its programs or services. With all likelihood this group will not attend the College again or interact with the College, and could even potentially damage the College's reputation through negative word of mouth or social media posts.

- Passives (Score 7 or 8 )

These residents were somewhat satisfied by the College but could easily switch to another College's programs and services if the right opportunity existed. This group will not necessarily spread negative word of mouth or post on social media, but they were not

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enthusiastic enough about the College and its programs and services to promote them to others.

- Promoters (Score 9 or 10)

These were the residents who love the College and its programs and services. They generally were the residents who constantly interact with the College and recommend it to others near them. They were likely the ones who will share their great experiences at the College with others through word of mouth or through posts on social media.

The Net Promoter Score was determined by subtracting the percentage of residents who were detractors from the percentage who were promoters. At one end of the spectrum, if when surveyed, all of the residents gave the College a score lower or equal to 6 , this would lead to a Net Promoter Score of -100 . On the other end of the spectrum, if all of the residents answered the question with a score of 9 or 10, then the total Net Promoter Score would be 100 (everyone loved the College).


The Net Promoter Scores for age and ethnicity were calculated and are presented in Chart 17. Overall the survey respondents in 2019 gave the College a Net Promoter Score of +8.9 - more promoters than distractors - and the score was positive, but an excellent score is considered to be +50 . Examining the results for the ethnicity, the only group which had a negative Net Promoter

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Score for the College was the Asian residents (-13.1). All other ethnic groups had a positive Net Promoter Score for the College, indicating that they would be likely to recommend the College to others - Caucasians (11.3), African-Americans (23.6), and Hispanics (28.6). The Net Promoter Scores were high with the African-American population and the Hispanic population.

Examining the results for the residents by age segment, the segment that the College needs most to recommend it - the youngest segment (Early Career 18 to 34 years of age) - was the least likely. The Net Promoter Score for the Early Career residents was 0, meaning no one would recommend the College. As seen in Chart 17, the older the resident, the higher the Net Promoter Scores - 8.2 for the Mid-Career residents ages 35 to 49, 17.4 for the Late Career residents ages 50 to 64, and 26.3 for the Seniors ages 65 and older.

In the listening session on campus, College personnel were concerned that residents in several zip codes in the College's service area may not be as likely to attend the College or recommend their children attend the College. Net Promoter Scores were calculated for each zip code in the College's service area and the results are presented in Map 1 (on the following page). The respondents to the survey were mapped by zip code and color coded to represent the Net Promoter Score for the zip code. Please note that the mapping software will only map by full zip code and that for those zip codes that are only partially included in the College's District, even if the respondents lived in 60089 (Buffalo Grove) that is in the District, the entire zip code will be shown. Also please note there were a few individuals in the College's service area in pieces of zip codes that are only a small part of the district and the map represents the individuals surveyed, and not the exact representation of the district. For example, when two zip codes have the same name like Lake Barrington and Wauconda, the full 60084 zip code will be shown.

## Map 1. Harper College's Net Promoter Score By Zip Code In College's Service Area



As seen in Map 1, red (-100) and orange shades represented the negative Net Promoter Scores, yellow represented a 0 Net Promoter Score, and from light green to dark green (100) represented a positive Net Promoter Score. The area encompassing the Learning and Career Center had a Net Promoter Score of -100 meaning no one would recommend Harper College. In the areas closest to the Palatine campus, the Net Promoter Scores were all very positive. It appeared the farther away from the Palatine campus, the lower the Net Promoter Scores.

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## ACCOUNTABILITY

Not only is it important for Harper College to understand the attitudes of the residents toward its programs and services, but given the College is supported by local tax dollars, it is important to understand whether the residents in the District think that the College is a good steward of that investment. These questions were first asked in the 2016 Community Scan and had responses for 2019 as well.

Following are a few statements about Harper College. Please indicate your agreement with each statement.

Table 3. Attitudes Toward Harper College's Community Interaction And Fiscal Management 2016 And 2019 (Percent Strongly Agree/ Agree)

|  | 2016 <br> Residents | $\mathbf{2 0 1 9}$ <br> Residents |
| :--- | :---: | :---: |
| Harper College is an important contributor to the economy of my <br> community. | 60.8 | 63.6 |
| Residents' opinions are considered important when Harper College makes <br> decisions about new programs and services. | 51.3 | 53.2 |
| Harper College collaborates and coordinates with community organizations <br> regarding allocation of available resources. | 50.1 | 56.4 |
| The financial resources are well managed at Harper College. | 47.8 | 45.6 |

Residents were read a series of statements about Harper College and asked to indicate their level of agreement using a scale of strongly agree, agree, about the same, disagree, strongly disagree, or do not know. The percentage of the residents who strongly agreed and agreed was combined with the percentage of the residents who reported about the same (split in half) to provide the 2019 agreement as seen in Table 3 since the scale used in 2016 did not include "about the same" as a response. The majority of residents ( 61 percent) in the District in 2016 agreed that the College is an important contributor to the economy of the community, 5.5 percent disagreed or strongly disagreed, and 34 percent did not know. In 2019, 64 percent agreed with the statement, only 4.3 percent disagreed, and 24 percent did not know. In 2016, 51 percent of the residents agreed their opinions are considered important when Harper College makes decisions on new programs and services, seven percent disagreed or strongly disagreed, and 41 percent did not know. In 2019, 53 percent agreed that residents' opinions are considered important by the College, eight percent disagreed, and 30 percent reported they did not know.

In 2016, half of the residents agreed or strongly agreed that Harper College collaborates with community organizations regarding allocation of available resources, six percent disagreed or

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strongly disagreed, and 44 percent did not know. In 2019, 56 percent of the residents agreed with the statement, four percent disagreed, and 31 percent did not know. And finally in 2016, 48 percent of residents agreed or strongly agreed that the financial resources at Harper College are well managed, six percent disagreed or strongly disagreed, and 46 percent did not know. In 2019, 46 percent agreed Harper College's financial resources are well managed, six percent disagreed, and 38 percent simply did not know.

## DEMOGRAPHIC CHARACTERISTICS

It is important to understand the demographic characteristics of the adults in the District responding to the Community Scan in 2019 and how that sample differed from the 2010, 2013, and 2016 respondents.

Table 4. Demographic Characteristics Of Adults Responding To Community Scan, 2010, 2013, 2016, And 2019

|  | $\begin{gathered} 2010 \\ \text { Residents } \end{gathered}$ | 2013 <br> Residents | $\begin{gathered} 2016 \\ \text { Residents } \end{gathered}$ | $2019$ <br> Residents |
| :---: | :---: | :---: | :---: | :---: |
| Years Lived In District |  |  |  |  |
| Less than five years | 3.2 | 6.5 | 12.8 | 15.3 |
| 5 to 10 years | 8.4 | 12.0 | 16.8 | 16.0 |
| 11 to 20 years | 22.0 | 24.0 | 22.8 | 20.0 |
| 21 years or more | 66.4 | 54.5 | 41.8 | 35.7 |
| Age |  |  |  |  |
| 18 to 24 | 0.0 | 0.8 | 5.5 | 15.9 |
| 25 to 40 | 4.8 | 16.0 | 29.5 | 37.6 |
| 41 to 54 | 25.2 | 30.5 | 28.3 | 21.6 |
| 55 to 64 | 25.6 | 37.8 | 24.0 | 15.0 |
| 65 and over | 44.4 | 15.0 | 12.8 | 10.0 |
| Highest Level Of Education |  |  |  |  |
| Less than high school | 0.4 | 1.0 | 1.0 | 1.2 |
| High school graduate | 8.0 | 7.5 | 7.0 | 7.7 |
| Some college/ Vocational or technical school | 23.6 | 13.8 | 16.8 | 17.8 |
| Associate degree | 0.0 | 6.8 | 10.3 | 9.8 |
| College graduate/ Four-year degree | 40.0 | 42.3 | 39.8 | 36.5 |
| Post graduate | 28.0 | 28.0 | 23.8 | 23.6 |
| Employment Status |  |  |  |  |
| Full-time |  | 46.8 | 49.5 | 50.2 |
| Part-time |  | 13.8 | 12.5 | 11.5 |
| Self-employed |  | 4.8 | 5.3 | 5.3 |
| Not employed, looking for work |  | 3.8 | 5.3 | 3.7 |
| Not employed, not looking for work |  | 8.5 | 4.5 | 4.3 |
| Student |  | 0.0 | 3.0 | 5.8 |
| Retired |  | 21.8 | 15.5 | 8.7 |
| Other |  | 0.8 | 3.3 | 3.0 |


|  | $2010$ <br> Residents | $2013$ <br> Residents | $2016$ <br> Residents | $2019$ <br> Residents |
| :---: | :---: | :---: | :---: | :---: |
| Tuition Reimbursement |  |  | 47.8 | 42.1 |
| Full reimbursement |  |  | 13.4 | 9.7 |
| Partial reimbursement |  |  | 34.4 | 32.4 |
| Race Of Respondent |  |  |  |  |
| Caucasian | 97.2 | 87.0 | 73.5 | 65.5 |
| African－American | 0.0 | 1.8 | 1.5 | 3.0 |
| Hispanic or Latino | 0.3 | 4.3 | 7.3 | 9.7 |
| Asian | 1.6 | 5.3 | 14.6 | 16.3 |
| American Indian and Alaskan Native |  |  |  | 1.2 |
| Native Hawaiian |  |  |  | 0.3 |
| Some other race |  |  |  | 0.7 |
| Two or more races |  |  |  | 2.2 |
| Dominant Language Spoken At Home |  |  |  |  |
| English | 99.2 | 94.0 | 88.0 | 83.0 |
| Spanish or Portuguese | 0.0 | 1.0 | 2.5 | 2.4 |
| Eastern European language | 0.0 | 1.5 | 1.3 | 1.9 |
| Asian language | 0.8 | 2.0 | 6.3 | 1.0 |
| Indian | 0.0 | 0.0 | 0.0 | 2.0 |
| Annual Family Income |  |  |  |  |
| Under \＄30，000 | 6.0 | 2.5 | 9.3 | 6.8 |
| \＄30，000－\＄49，000 | 15.6 | 6.8 | 10.3 | 11.8 |
| \＄50，000－\＄74，000 | 18.4 | 19.3 | 15.8 | 16.2 |
| \＄75，000－\＄99，000 | 14.8 | 17.8 | 18.0 | 18.5 |
| \＄100，000 or over | 19.2 | 38.0 | 32.8 | 31.2 |
| Zip Code Of Residence |  |  |  |  |
| 60004 Arlington Heights | 18.0 | 8.3 | 9.0 | 9.7 |
| 60005 Arlington Heights | 6.8 | 4.0 | 4.5 | 6.2 |
| 60006 Arlington Heights | 0.0 | 0.0 | 0.0 | 0.0 |
| 60007 Elk Grove Village | 6.8 | 5.5 | 5.5 | 6.5 |
| 60008 Rolling Meadows | 5.2 | 2.8 | 2.5 | 4.0 |
| 60009 Elk Grove Village | 0.0 | 0.0 | 0.0 | 0.0 |
| 60010 Barrington | 10.8 | 7.8 | 7.8 | 7.3 |
| 60011 Barrington | 0.0 | 0.0 | 0.3 | 0.2 |
| 60016 Des Plaines | 0.0 | 6.3 | 7.5 | 1.5 |
| 60017 Des Plaines | 0.0 | 0.0 | 0.0 | 0.0 |
| 60018 Des Plaines | 0.0 | 8.8 | 3.5 | 1.0 |
| 60021 Fox River Grove | 0.0 | 0.8 | 0.5 | 1.0 |

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|  | 2010 <br> Residents | 2013 <br> Residents | 2016 <br> Residents | 2019 <br> Residents |
| :--- | ---: | ---: | ---: | ---: |
| 60056 Mt. Prospect | 12.0 | 7.5 | 8.0 | 10.0 |
| 60062 Northbrook | 0.0 | 0.0 | 0.0 | 0.2 |
| 60067 Palatine | 8.8 | 6.0 | 6.3 | 7.7 |
| 60070 Prospect Heights | 2.0 | 1.8 | 2.0 | 2.8 |
| 60074 Palatine | 8.0 | 3.8 | 4.5 | 7.0 |
| 60078 Palatine | 0.0 | 0.0 | 0.3 | 0.2 |
| 60084 Lake Barrington (Wauconda) | 0.0 | 0.0 | 2.0 | 0.7 |
| 60089 Buffalo Grove | 0.0 | 6.5 | 6.8 | 2.8 |
| 60090 Wheeling | 4.0 | 3.8 | 4.5 | 7.0 |
| 60107 Streamwood | 0.0 | 0.0 | 0.0 | 0.3 |
| 60133 Hanover Park | 0.0 | 0.0 | 3.3 | 1.3 |
| 60159 Schaumburg | 0.0 | 0.0 | 0.3 | 0.0 |
| 60168 Schaumburg | 0.0 | 0.0 | 0.3 | 0.0 |
| 60169 Hoffman Estates | 0.0 | 3.5 | 3.5 | 5.5 |
| 60172 Roselle | 0.0 | 3.5 | 3.8 | 0.7 |
| 60173 Schaumburg | 0.0 | 0.0 | 0.0 | 2.8 |
| 60192 Hoffman Estates | 0.0 | 0.0 | 2.5 | 1.3 |
| 60193 Schaumburg | 9.2 | 5.5 | 5.8 | 7.5 |
| 60194 Schaumburg | 5.6 | 2.3 | 2.0 | 3.7 |
| 60195 Schaumburg | 0.0 | 0.3 | 0.3 | 1.2 |
| Gender Of Respondent | 36.0 | 34.8 | 36.8 | 36.7 |
| Male | 64.0 | 65.0 | 61.8 | 55.3 |
| Female |  |  |  |  |

As seen in Table 4, differences were noted demographically between residents in the 2010,2013, 2016, and 2019 samples. The major differences noted included:

- Residents in the 2019 sample had not lived in the District as long as those in the previous surveys.
- Residents in the 2019 sample were younger and had higher levels of minority participation than those in the previous surveys for 2010, 2013, and 2016. This is due to an improvement in the sampling methods in which younger and minority members were more likely to participate in the panel and the use of cell phone numbers, but it is also due to changing demographics in the service area of the College and the inclusion of all residents and not just taxpayers as was the case in the 2010 and 2013 surveys. The 2016 and 2019 samples more accurately reflected the race composition and changes in the District. Due to the higher level of ethnic diversity in the 2016 and 2019 surveys, more of the residents were likely to speak a language other than English at home.


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## PROFILING THE ADULT STUDENT

Another goal for the 2016 and 2019 Community Scans was to understand whether adults in the District were interested in attending college or upgrading skills, and of those who were, how they made decisions about what college to attend, what their image was of Harper College, and how the College could successfully market to those adults. During the administration of the Community Scan, adults were asked if they had any interest in education and training in the next year and if so, it branched to more questions about the potential educational enrollment. Longitudinal data was available for 2016 so results will reflect 2016 and 2019 data, where applicable. In the 2019 Community Scan, this section was expanded to include additional questions not asked in the 2016 Community Scan.

## INTEREST IN EDUCATION AND TRAINING

Many life issues can stop an adult from attending college - personal issues, financial issues, and academic issues. It is important for Harper College to understand the issues that may affect the adults' potential college attendance. The adults in the service area for Harper College were asked if they had any interest in education or training in the next year.

In the next year or two, would you have any interest in the following? (Mark all that apply).


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In the 2019 Community Scan, the adults were asked if they had any interest in any area of education and training, and multiple responses were accepted. The results of the adults' interest in education and training are presented in Chart 18 (on the previous page). Overall, 34 percent of the adults surveyed in 2019 did not have any interest in education and training. Those not interested in any education and training were asked if they simply had no interest or if there were barriers facing them -83 percent simply had no interest but 17 percent noted they did face barriers to education and training. The primary barriers noted by the residents included money (none) and time (not enough), with childcare, family responsibilities, and health issues as other barriers.

Thirty-two percent of the adults in 2019 were interested in taking recreational or leisure classes not job related. Fourteen percent of the residents had an interest in seeking or finishing a college degree and 22 percent were interested in taking college classes. Twenty-two percent were also interested in earning credentials or certifications for a current job or a new job and 28 percent were interested in improving job skills to move up in a current job or to get a new job. Only two percent of the residents were interested in learning English or to speak or read English better and three percent were interested in earning a GED or a high school diploma.

Since the 2019 survey respondents were asked if they were interested in multiple areas, the responses were cross-tabulated by response to provide an indication of the cross interest areas for each group and those results are presented below:

- Learning English or to speak or read English better - 35.7 percent were also interested in improving skills to move up in a current job or to get a new job, 28.6 percent were interested in earning credentials or certifications for a current or new job, 28.6 percent were also interested in recreational or leisure classes not job related, and 21.4 percent were also interested in earning a GED or high school diploma, taking college classes, or seeking or finishing a college degree
- Improving skills to move up in a current job or to get a new job - 49.1 percent were also interested in earning credentials or certifications for a current job or a new job, 40.1 percent were interested in recreational or leisure classes not job related, 38.3 percent were also interested in taking college classes, and 25.7 percent were interested in seeking or finishing a college degree
- Earning credentials or certifications for a current job or a new job - 61 percent were also interested in improving skills to move up in a current job or to get a new job, 43.3 percent were also interested in taking college classes, 37.3 percent were also interested in recreational or leisure classes not job related, and 31.3 percent were also interested in seeking or finishing a degree
- Taking college classes - 47.8 percent were also interested in improving skills to move up in a current job or to get a new job, 43.3 percent were also interested in earning


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credentials or certifications for a current job or a new job, 38.1 percent were also interested in seeking or finishing a college degree, and 32.1 percent were interested in recreational or leisure classes not job related

- Seeking or finishing a degree -60.7 percent were also interested in taking college classes, 51.2 percent were also interested in improving skills to move up in a current job or to get a new job, and 50 percent were interested in earning credentials or certifications for a current job or a new job
- Recreational or leisure classes not job related - 35.4 percent were also interested in improving skills to move up in a current job or to get a new job, 26.4 percent were also interested in earning credentials or certifications for a current job or a new job, and 22.8 percent were interested in taking college classes

Which would you be most likely to do?
Why are you interested in pursuing any education or training programs? If not interested, was that due to no interest, or are there barriers to you seeking any education or training?
If interested, what do you consider as barriers or things that are stopping you from attending now?


As seen in Chart 19, more adults in 2019 were interested in seeking education and training than were interested in 2016. In 2016, 46 percent were not interested in seeking any education or

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training and in 2019 that decreased to 34 percent. For those not interested in education and training in 2019, they were asked whether that was due to no interest or if there were barriers to them seeking any education or training and 83 percent noted they had no interest but 17 indicated they had barriers preventing their interest - predominantly the cost, time, family obligations, and age (too old).

Two percent were interested in earning a GED or a high school diploma in 2019 and one percent of the adults were interested in learning English to speak or read English better in 2019 (these were not options in 2016). Twice as many adults were interested in improving skills to move up in a current job or get a new job in 2019 ( 14 percent) as in 2016 (seven percent). Eight percent were interested in earning credentials or certifications in 2016 which increased to 11 percent in 2019. The adults interested in taking college classes in 2019 (10 percent) also increased over those interested in 2016 ( 6.5 percent). There was a slight reduction in the percentage of adults interested in earning a college degree in 2019 (seven percent) compared to the adults in 2016 (eight percent). The adults interested in recreational or leisure classes in 2016 ( 24 percent) were greater than those interested in 2019 ( 20 percent).

The adults who were interested in pursuing education and training were also asked why they were interested and the answers were as varied as the individual, but several themes emerged in the responses. Advancement of a current career and to move up in a current career were major responses for their interest in education or training programs. A better job was also a key response but also a better life, a better self, and better money the better job would bring to the individual and their family was a key motivator. Other individuals simply wanted to change jobs, change careers, or try something new that was of interest to them. Other individuals noted they simply loved to learn and wanted to be lifetime learners. To have fun, do something challenging, and simply further their knowledge were other reasons for the residents' interest in education and training. And there were other individuals who simply thought their current job was terrible and they hated their jobs so they want the skills to do something else they liked to do.

The individuals who expressed an interest in education and training were also asked what they considered as barriers or things stopping them from attending now and again the answers were as varied as the adults. Money was reported to be the major barrier for the adults from currently attending, as were family and children (time away from them and childcare), a current job and no time for anything other than what they were currently doing.

Residents in each of the specific areas of interest were asked a set of questions in the 2019 Community Scan as to their specific needs for classes and the results of those responses are summarized in the following. Comparisons to 2016 data were noted where applicable:

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- Earning a GED or high school diploma
- 25 percent of the residents interested in earning a GED had taken classes previously for a GED and they took them in prison and at MEHS
- Learning English or to speak or read English better
- English was the native language for 33 percent of the adults interested in learning English or to speak and read English better, and other native languages included French, Hindu, Spanish, and Tamil (17 percent each)
- 17 percent had taken English classes previously
- Improving skills to move up in a current job or to get a new job
- Primary classes/ skills reported as needed by the individual to improve their job status included computer classes, business, accounting, graphic design, math, medical, networking, communication, administration, speech, and technical classes.
- Earning credentials or certifications for a current job or a new job
- The credentials and certifications were as varied as the individuals responding; common areas mentioned for certifications and credentials included: computer credentials (coding, networking, Microsoft, web design), Master's degrees, MBA, CFA, CPA, early childhood, MSL, paralegal, phlebotomy, project management, SHRM, SPHR, teaching certificate, data science, Cisco, surgical technician, forklift, and CNC.
- Taking college classes
- As for all the other responses, the college classes cited as needed by the adults in the 2019 Scan were as varied as their areas of interest. Common mentions for college classes included: business, biology, economics, history, psychology, math, Spanish, languages, journalism, science, web development, engineering, literature, and medical.
- Seeking or finishing a degree
- Adults were asked to indicate the degree of interest in both the 2016 and the 2019 Community Scans and the results are shown in Chart 20 on the next page.

- Overall, as seen in Chart 20, the majority of the individuals seeking or finishing a degree in 2016 ( 48.5 percent) and in 2019 ( 56.8 percent) were interested in a Bachelor's degree. The interest in an associate degree dropped significantly from 2016 (24 percent) to 2019 ( 6.8 percent). The interest in a certificate also dropped from 12 percent in 2016 to 6.8 percent in 2019. Interest in obtaining a Master's degree increased from nine percent in 2016 to 16 percent in 2019, as did interest in a graduate or professional degrees (from three percent in 2016 to seven percent in 2019).
- The primary areas of interest for college degrees reported by the adults included: business, engineering, finance, Bachelor's in Science, and education.
- 64 percent of the individuals interested in a degree had previously earned college credits or a degree to transfer in credits. The credits earned ranged from three credits to 125 credits, with an average of 54.7 credits.
- Recreational or leisure classes not job related
- The major areas of interest for the adults' recreational and leisure classes included: art, art history, cooking, baking, computer, exercise/ fitness, languages (French, German, Italian, Japanese, Polish, and Spanish), literature, photography, sign language, writing, and sports.


## CHOOSING HARPER COLLEGE

It is important for Harper College to understand where they fit into the adults' mindset as a college that can deliver education and training opportunities to them. Those adults interested in education and training were asked to indicate what college they planned to attend and why they chose it.

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Where would you seek your education or training of interest?
Which location(s) would be most convenient for you to attend if the programs or services you needed were available?


Residents were asked in 2016 and 2019 which college they preferred to attend for their education and training and the results are presented in Chart 21. In 2016, 60 percent preferred to attend Harper College and 40 percent preferred another college (Oakton Community College, College of DuPage, Northwestern University, the University of Illinois - Chicago, DePaul University, Illinois State University, Loyola University, Northern Illinois University, Olivet Nazarene University, Rensselaer Polytechnic Institute, and Roosevelt University), and do not know was not a response. In 2019, 54 percent preferred to attend Harper College and 46 percent preferred to attend another college (College of DuPage, DePaul University, Oakton Community College, Elgin Community College, Northeastern Illinois University, Northern Illinois University, Northwestern University, and various other colleges and universities primarily in Illinois, with a few out of state), as well as do not know.

When asked which campus of Harper College the residents interested in attending Harper College would be likely to attend in 2019, the responses were very consistent and the individuals were allowed to choose multiple locations. Eighty percent preferred to attend the campus in Palatine, 26.4 percent would attend the Harper Professional Center, 10.1 percent would attend the Learning and Career Center, and six percent would attend the Education and Work Center.

## ATTENDANCE PREFERENCES

When students are interested in attending class should drive the availability of the classes offered. The residents interested in education and training in the 2019 Scan were asked when they

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preferred services to be offered and when they would be likely to attend classes. The result of this analysis is presented in Chart 23.


As seen in Chart 22, 25 percent of the adults interested in education and training preferred access to services and would attend classes in the early morning, from 5:00am to 8:00am. The days preferred for services in the early morning included 48 percent Monday, 44 percent Wednesday, 39 percent Thursday, and 34 percent Tuesday and Friday, while 29 percent reported a need for services on Saturday and 21 percent on Sunday. Days preferred for class attendance in the early morning included 50 percent on Monday, 48 percent on Wednesday, and slightly more than onethird on the other weekdays, while 34 percent preferred Saturday and 24 percent preferred Sunday.

Fifty-six percent of the residents interested in education and training reported a need for services in the morning, 8:00am to Noon, and 62 percent of the residents noted they would attend classes during this time frame. More than 40 percent of the residents noted any day from Monday (49 percent) to Thursday would be preferred for services, 39 percent preferred Friday, and 40 percent indicated a need for services on Saturday morning and 26 percent on Sunday morning. Slightly more than 40 percent of the potential morning attendees preferred to attend classes on Monday to Thursday and 36 percent on Friday, while 42 percent preferred Saturday morning and 25 percent preferred Sunday morning.

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Half of the adults reported a need for services in the afternoon, from Noon to 5:00pm, and 53 percent of the adults noted they would attend classes during that time frame as well. Slightly more than 40 percent noted any day between Monday ( 48 percent) and Friday would be preferred for services, with 38 percent preferring Saturday and 25 percent Sunday. Slightly more than 40 percent of the potential afternoon attendees preferred to attend classes Monday to Thursday and 38 percent on Friday, while 42 percent preferred Saturday afternoon and 31 percent preferred Sunday afternoon.

Half of the adults reported a need for services in the evening from 5:00pm to 7:00pm and 54 percent noted they would also attend classes during that time frame. More than 60 percent of the adults interested in evening services would prefer services offered Tuesday and Wednesday, 59 percent Monday, 56 percent Thursday, 49 percent Friday, with only 26 preferring Saturday services available and 19 percent Sunday. More than 60 percent of the adults who would attend evenings preferred to attend Monday to Wednesday, 58 percent Thursday, 44 percent Friday, 23 percent on Saturday, and 19 percent on Sunday.

Only 40 percent of the adults reported a need for services during the late evening from 7:00pm to 10:00pm, but half of the residents interested in education and training preferred to attend classes during the late evening. The same pattern for services was seen for the late evening as the evening - more than half of the adults interested in evening services would prefer services offered Monday to Thursday, 49 percent on Friday, with only 26 preferring Saturday services available and 19 percent Sunday. More than 60 percent of the potential late evening enrollees reported they would attend classes on Monday, Wednesday, and Thursday, while 59 percent would attend Tuesday and 52 percent Friday, but only 25 percent would attend late evening on Saturday and 17 percent Sunday late evening.

Programming can be delivered in various ways to make it more convenient for you to attend. How likely would you be to enroll in the following delivery formats?

In 2016, the adults interested in education and training who were interested in seeking a degree were asked if alternative delivery formats would make them more likely to attend. For the 2019 Community Scan, this question was expanded and all adults interested in education and training was asked if various programming delivery methods would make them more likely to enroll.


The results for the 2019 preferred programming delivery options are presented in Chart 23. Overall, 64 percent of the adults would be more likely to enroll if the classes were offered in a traditional instructor led delivery. But 62 percent of the adults would be more likely to enroll if accelerated programs were offered and 61 percent would be more likely to enroll in hybrid programs. Fifty-four percent would be more likely to enroll in online only programs and 53 percent would be more likely to enroll in evening only classes. Forty-eight percent of the adults would be more likely to enroll if cohorts or weekend only programs were offered. Only 25 percent would be more likely to enroll in apprenticeships but it may be that the adults were not familiar with the benefits of an apprenticeship program.

When would you prefer classes to start?
How long do you prefer classes to run?

Two new questions on the 2019 Community Scan asked the adults interested in education and training when they would like to start classes and how long they preferred the classes to run, and the results are shown in Chart 24. Forty-eight percent of the adults preferred classes start three times a year in August, January, and May (traditional semesters) but 48 percent preferred classes start every eight weeks - in January, March, May, July, September, and November - and four percent preferred another start (depended on the classes, self-paced, no preference, or year-long). Fifty-eight percent of the adults interested in education and training preferred classes to run for eight weeks rather than the traditional 16 week classes (preferred by 40 percent), and two percent preferred another length - they noted it depended on the class or preferred continuous.

Implication: Adults are looking for degree programming that will fit into their lives - but they want them shorter in length and want more frequent beginnings. For many, waiting from January to August to begin a program of interest is simply too long.

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How are you most likely to pay for your education or training? How do you prefer to get information about classes you are interested in taking?

Finally, the adults interested in education and training were asked two final questions on the 2019 Community Scan - how they were likely to pay for classes and how they gained information about classes they were interested in. With respect to paying for classes, many of the residents noted they would simply pay by cash/ check or credit card - in other words a majority would be self-pay. Some noted they would apply for loans and scholarships and any financial aid that would be available for them. Others noted that friends and family would help, or their current job and possibly a second job could help pay for their education. But overall, the majority will be paying for college out of their own pockets.

When asked how they preferred to get information, the answers also varied by the individuals who responded. Overall, about half preferred to get electronic communication - email and going online to get information. Some preferred to get something in the mail or in print (brochure, catalog, flyer), and others want to get information in person (visit college, talk to someone, in class, counselor, etc.).

## DEMOGRAPHIC CHARACTERISTICS OF POTENTIAL ADULT LEARNERS

The adults interested in education and training varied demographically depending on their areas of interest. A summary profile of the demographic characteristics for the adult learners by area of interest follows:

- Earn A GED Or High School Diploma

The adults interested in a GED or high school diploma were likely to live in Elk Grove Village, Wheeling, Hoffman Estates, Rolling Meadows, Des Plaines, Prospect Heights, Hanover Park, and Schaumburg. One-third of these residents had lived in the area for less than five years and 25 percent had lived in the area for 5 to 10 years. One third of the residents were White, one-third Hispanic, and one-third Asian. Eighty-three percent of the residents were 18 to 34 years of age. Educational levels for this group included 25 percent each with less than high school, high school, and Bachelor's degree. Twenty-five percent were employed full-time and 17 percent part-time, but only 20 percent had any tuition reimbursement (full). Forty-two percent of the potential enrollees were male.

- Learn English Or To Speak Or Read English Better

The adults interested in learning English were likely to live in Des Plaines, Prospect Heights, Palatine, Hanover Park, Hoffman Estates, and Schaumburg. One-third of these

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residents had lived in the area for less than five years and 17 percent had lived in the area for five to 10 years, 11 to 20 years, or 21 years or more, respectively. One-third of the residents were Hispanic and 17 percent Asian. Sixty-seven percent of the residents were 18 to 34 years of age with one-third 50 or older. Educational levels for this group included 50 percent with a Bachelor's degree and 33 percent with an associate degree. One-third were employed full-time and 17 percent part-time, but only 33 percent had any tuition reimbursement (partial). One-third percent of the potential enrollees were male.

- Improve Skills To Move Up In A Current Job Or Get A New Job

The adults interested in improving skills for a job were likely to live in Mount Prospect, Arlington Heights, Schaumburg, Wheeling, Elk Grove Village, Palatine, and Buffalo Grove. Twenty-six percent of these residents had lived in the area for 21 years or more, 21 percent had lived in the area for five years or less, and 24 percent had lived in the area for 5 to 10 years. Fifty-seven percent of the residents in this group were White, 22 percent Asian, nine percent Hispanic, and six percent African-American. Forty-six percent of the residents were 18 to 34 years of age and 38 percent were 35 to 49 years of age. Educational levels for this group included 46 percent with a Bachelor's degree and 19 percent with a Master's degree. Sixty percent were employed full-time and 14 percent part-time, and of those working 40 percent had tuition reimbursement (nine percent full and 31 percent partial). Thirty-six percent of the potential enrollees were male.

- Earn Credentials Or Certifications For Current Job Or New Job

The adults interested in earning credentials or certifications were likely to live in Arlington Heights, Palatine, Rolling Meadows, Fox River Grove, Wheeling, Schaumburg, and Hoffman Estates. Twenty-four percent of these residents had lived in the area for less than five years, 25 percent had lived in the area for 21 years or more, and 25 percent had lived in the area for 5 to 10 years. Sixty-three percent of the residents in this group were White, 18 percent Asian, and 12 percent Hispanic. Fifty-seven percent of the residents were 18 to 34 years of age and 28 percent were 35 to 49 years of age. Educational levels for this group included 41 percent with a Bachelor's degree and 24 percent with a Master's degree. Sixty-three percent were employed full-time and 10 percent part-time, and of those working 54 percent had tuition reimbursement ( 18 percent full and 36 percent partial). Thirty-eight percent of the potential enrollees were male.

- Take College Classes

The adults interested in taking college classes were likely to live in Mount Prospect, Wheeling, Arlington Heights, Schaumburg, Hoffman Estates, Arlington Heights, Barrington, and Buffalo Grove. Thirty-four percent of the residents had lived in the area for 11 to 20

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years, 21 percent had lived in the area for 21 years or more, and 17 percent had lived in the area for 5 to 10 years. Fifty-five percent of the residents in this group were White, 12 percent Asian, 17 percent Hispanic, and five percent African-American. Seventy-one percent of the residents were 18 to 34 years of age, 16 percent were 50 to 64 years of age, and 12 percent were 35 to 49 years of age. Educational levels for this group included 26 percent with some college and no degree, 24 percent with a Bachelor's degree, 16 percent with high school only (GED), and 12 percent with an associate degree. Thirty-eight percent were employed full-time, 12 percent part-time, and 24 percent were students, but of those working only 31 percent had tuition reimbursement ( 10 percent full and 21 percent partial). Forty-one percent of the potential enrollees were male.

- Seeking Or Finishing A Degree

The adults interested in seeking or finishing a degree were likely to live in Arlington Heights, Hoffman Estates, Mount Prospect, Wheeling, and Palatine. Twenty-seven percent of these residents had lived in the area for five to 10 years and another 27 percent had lived in the area for 11 to 20 years. Forty-five percent of the residents in this group were White, 20 percent Asian, and 20 percent Hispanic. Eighty percent of the residents were 18 to 34 years of age and 20 percent were 35 to 49 years of age. Educational levels for this group included 41 percent with some college and no degree, 20 percent with an associate degree, and 18 percent a Bachelor's degree. Forty-two percent were employed full-time, 24 percent part-time, and 24 percent were students, but of those working 40 percent had tuition reimbursement (seven percent full and 33 percent partial). Thirty percent of the potential enrollees were male.

## - Take Recreational Or Leisure Classes

The adults interested in taking recreational or leisure classes were likely to live in Palatine, Mount Prospect, Arlington Heights, Barrington, Hoffman Estates, and Schaumburg. Almost half of these residents had lived in the area for 21 years or more. Eighty-one percent of the residents in this group were White and 12 percent Asian. Thirty-four percent of the residents were 35 to 49 years of age, 33 percent were 50 to 64 years of age, and 20 percent were 65 years of age and older. Educational levels for this group included 46 percent with a Bachelor's degree and 33 percent with a Master's degree. Fifty percent were employed full-time and 11 percent part-time while 20 percent were retired, but of those working 47 percent had tuition reimbursement ( 11 percent full and 36 percent partial). Thirty-seven percent of the potential enrollees were male.


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## STUDY DESIGN

To remain in sync with the constituents of Harper College, and ensure that their needs are being met and their voices heard, the College conducts a community survey every three years. For the 2013 Community Scan, it was important to not only understand the needs of the community, but also the needs of the employers in the District. Harper College knows the value of providing a skilled, well-trained workforce targeted to meet the needs of businesses for its District. However, to meet employers' educational needs, Harper College has to understand employers' educational and training needs. Due to the ever-changing needs of employers in its District, Harper College decided to replicate the Employer Scan in 2016 and 2019, but each time the survey methodology changed as did a number of the questions for the surveys.

GOALS OF SCAN
In developing the 2019 Employer Scan, several areas of interest were replicated from the 2013 and 2016 Employer Scans, but major changes were made to the 2019 Employer Scan to reflect the current needs of employers in the District. Specifically, the research goals for the survey of employers in the District for 2019 included:

- Employers' difficulty in recruiting applicants or filling positions at their companies in the last year
- Difficulties encountered in filling vacant positions in the last year, educational levels of those positions, as well as skills and credentials needed
- Identifying skills gaps for the employers and their interest in having Harper College conduct a skills gap analysis
- Employer training needs and preferences for delivering that training
- Current levels of college participation by employees and the support employers provide employees to pursue educational opportunities
- Knowledge of Harper College's programming and services available to employers and interest in assistance from the College
- Current usage of Harper College as an educational or training resource by the employers, their satisfaction with the College's services, and their projected use


## INSTRUMENT DESIGN

To start the 2019 Employer Scan, a series of listening sessions were held with personnel at Harper College on October 16 and 17, 2018. A summary was prepared for the listening sessions which outlined the information gathered in the 2016 Employer Scan and the participants were asked to indicate what was still relevant from the 2016 Scan for replication and what new issues should be addressed in the 2019 Employer Scan.

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Based on the information gathered in the listening sessions, a draft of the Employer Scan was developed and presented to the administrative leadership at Harper College. CLARUS Corporation and Harper College reviewed this draft in detail for additions, deletions, and revisions. Feedback was given by the College and incorporated into the survey. A final copy of the employer questionnaire is presented in Appendix D (Employer Scan - Questionnaire).

It was the responsibility of CLARUS Corporation to write and sequence the questions in such a way that any respondent bias was minimized and the questions were technically correct. The final survey was pretested to ensure that question wording and sequencing were structured as needed prior to moving to the field. The questionnaire consisted of a few open-ended questions, many multichotomous questions, and rating scales.

## SAMPLE FRAME

One of the difficulties in developing a representative sample for a community college in Illinois is because of the way the colleges' districts were developed - they were defined by school district boundaries and not traditional geographic representations like zip codes or counties, as seen in Exhibit 3 below.

Exhibit 3. Harper College Geographic District


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For example as seen in the top right of Exhibit 3 (on previous page), only the lower portion of the zip code which defines Buffalo Grove is in Harper College's District. This is also the case for several of the zip codes across the District - the entire zip code is not included in the District. Since the majority of sample frames are created by zip code and measured by employers in a zip code for representation, developing a sample frame for the College based on partial zips defined by school boundaries created a challenge. Working with Marketing Systems Group, a global sampling systems firm who has defined the boundaries of the school districts in Illinois, an attempt was made to include employers in the District when the list of employers was obtained. But please note that employers may have multiple locations and when calling interviewers are redirected to other location or branches for information so it is not a perfect science.

The population of interest for the 2019 Employer Scan was the employers located in the Harper College District. The cities and zip codes defined as the service area for Harper College included the following and an * is used for those zip codes which are partial zips (not fully contained in the District): 60004 (Arlington Heights), 60005 (Arlington Heights), 60006 (Arlington Heights), 60010 (Barrington, Barrington Hills, Deer Park*, Inverness, Lake Barrington, North Barrington, South Barrington, Tower Lakes), 60011 (Barrington), 60089* (Buffalo Grove), 60016* (Des Plaines), 60017* (Des Plaines), 60018* (Des Plaines), 60007 (Elk Grove Village), 60009 (Elk Grove Village), 60021* (Fox River Grove), 60133* (Hanover Park), 60169* (Hoffman Estates), 60192 (Hoffman Estates), 60084 (Lake Barrington), 60056 (Mount Prospect), 60062 (Northbrook), 60067 (Palatine, Inverness), 60074 (Palatine), 60078 (Palatine), 60095 (Palatine), 60070 (Prospect Heights), 60008 (Rolling Meadows), 60172* (Roselle), 60159 (Schaumburg), 60168 (Schaumburg), 60173 (Schaumburg), 60193 (Schaumburg), 60194 (Schaumburg), 60195 (Schaumburg), 60107 (Streamwood), and 60090 (Wheeling). But also note that all employers in the zip codes were not represented due to the District boundaries

In 2018, there are 24,427 employers in the College's service area as defined by the zip codes above. Based on the results of the previous Employer Scans in 2013 and 2016, for the initial proposal a stratified sample of all employers was developed by location and SIC (Standard Industry Classification) Code, the standard used by Federal statistical agencies in classifying businesses. In the 2016, after the listening sessions with the College, the College believed the sample for the 2016 Employer Scan needed to reflect the needs of the largest businesses in the District - those with 25 or more employees. In 2016, there were a total 2,639 employers in the District with 25 or more employees. After the listening sessions for the 2019 Employer Scan, it was determined that the smaller employers - those with 10 or more employers - would be the best group for the 2019 Employer Scan.

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A list of employers with 10 or more employees was purchased from a company specializing in business lists for all employers for the zip codes in the District. Quotas were set by SIC Code to develop the sample frame for the Employer Scan and to accurately reflect the types of businesses in the District. The sample frame for the Employer Scan is presented in Exhibit 4.

Exhibit 4. Sample Frame For Employer Scan

| Industry | SIC <br> Code | Employers <br> With 10+ <br> Employees | Percent | Sample <br> Frame |
| :--- | ---: | ---: | ---: | ---: |
| Agriculture, Forestry, and Fishing/ Mining | $01-14$ | 95 | $1.52 \%$ | 5 |
| Construction | $15-17$ | 347 | $5.57 \%$ | 19 |
| Manufacturing | $20-39$ | 757 | $12.15 \%$ | 42 |
| Transportation, Communications, Electric, Gas, | $40-49$ | 261 | $4.19 \%$ | 15 |
| and Sanitary | $50-51$ | 468 | $7.51 \%$ | 26 |
| Wholesale Trade | $52-59$ | 1,262 | $20.25 \%$ | 71 |
| Retail Trade | $60-67$ | 405 | $6.50 \%$ | 23 |
| Finance, Insurance, Real Estate | $70-79$ | 1,043 | $16.74 \%$ | 59 |
| Business \& Personal Services | 80 | 456 | $7.32 \%$ | 26 |
| Health Services | 81 | 27 | $0.43 \%$ | 1 |
| Legal Services | $82-83$ | 533 | $8.55 \%$ | 30 |
| Educational/ Social Services | $84-86$ | 91 | $1.46 \%$ | 5 |
| Art \& Membership Services | 87 | 243 | $3.90 \%$ | 14 |
| Engineering \& Accounting \& Management | $88-89$ | 14 | $0.22 \%$ | 1 |
| Services | $91-97$ | 157 | $2.52 \%$ | 9 |
| Miscellaneous Services | $91-99$ | 73 | $1.17 \%$ | 4 |
| Government | 6,232 | $100.00 \%$ | 350 |  |
| Nonclassifiable Establishments |  |  |  |  |
| TOTAL |  |  |  |  |

Next, the list of employers was sorted by employee size - from largest to smallest employers within each SIC Code. Employers were interviewed starting with the largest employers and moving down the list until the sample quota was completed for each SIC Code. This sample methodology ensures Harper College of successful completion of interviews with a cross-representation of the larger employers across the District.

## RELIABILITY ESTIMATION

The reliability estimation for the sample was based on the total number of businesses in the District. The completed sample of 321 employers provided a reliability of 95 percent and a margin of error of $\pm 5.5$ percent. In other words, if 100 different samples of 321 employers in the District

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were chosen randomly, 95 times out of 100 the results obtained would vary no more than $\pm 5.5$ percentage points from the results that would be obtained if all of the employers in the District were interviewed.

## DATA COLLECTION

Telephone surveys were the primary method of data collection. Each telephone interview lasted approximately 10 to 15 minutes. Employers were first called, told the purpose of the survey, and then asked to set a time convenient for the interview. The interviewers then called the employers back at the appointed time to complete the interview. Three hundred twenty-one surveys were completed from January 25 to April 1, 2019 by CLARUS Corporation interviewers who have previous experience in educational services interviewing with busy business owners and executives. Given the limited size of the sample, all of the 6,232 employers were contacted and the surveys completed reflected those who agreed to participate in the survey.

The interviewers conducting the telephone surveys were subjected to rigorous hiring and training procedures before making their first phone call. Before interviewing began, the interviewers went through a thorough question-by-question briefing of the questionnaire. During actual interviewing, each interviewer was monitored for one complete questionnaire and randomly thereafter.

## DATA ANALYSIS

After the data were collected, verification of the data began. The data were examined to ensure that procedures were followed in data collection and checked for internal validity by crossmatching answers per respondent. The data were then coded for processing and analysis. SPSS (Statistical Package for the Social Sciences) was used to analyze the data and the data disks will be made available to Harper College for additional subset analyses. In addition, Harper College now has a database, formatted in Excel, which can be used for direct contact with businesses based on their stated needs.

## REPORT GENERATION

The results of the data are presented in this narrative report using charts and graphs to present the results. This report focuses on the most meaningful findings of the research. Results from the 2013 and 2016 Employer Scans have been compared where applicable. A complete set of tabular results by frequency and percentage for each of the major classifications of the research is provided in Appendix E (Employer Scan - Tabular Results). The tabular results should serve as reference materials and should be consulted before important conclusions are made.

The results of the data are organized into a graphic and narrative report as well as detailed tabular results. This report focuses on the most meaningful findings of the research. The format used has
the results summarized in a chart or graphic and pertinent comments below. To make reporting the results more meaningful, the results were reported by size of the employer - employers with less than 100 employees and employers with 100 or more employees when replicable data was not available. The number of surveys completed for each group is shown in Exhibit 5.


Employers with less than 100 employees:

- Comprised 65.4 percent of the sample representing 210 employers; reliability for this group is 95 percent and the margin of error is $\pm 6.8$ percent.
- Comparing to the 2016 Employer Survey results, 62.4 percent of the sample was employers with less than 100 employees (194 surveys)

Employers with 100 or more employees:

- Comprised 34.6 percent of the sample representing 111 employers; reliability for this group is 95 percent and the margin of error is $\pm 9.3$ percent.
- Comparing to the 2016 Employer Survey results, 37.6 percent of the sample was employers with 100 or more employees (117 surveys)

The legends in the charts are titled "Less Than 100 Employees" representing those employers with less than 100 employees, and "100 Or More Employees" representing those employers with 100 or more employees, where applicable. For the longitudinal data, the year of the survey is included in the legend of the charts.

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## RECRUITMENT AND HIRING

Harper College is interested in understanding the recruitment and hiring challenges facing employers in the District today with respect to growing their businesses and determining if there have been changes since the 2016 Employer Scan.

Have you had any difficulty in recruiting applicants or filling positions at your company in the last year? If yes, which of the following are reasons you are having hiring difficulties?

It is important for Harper College to understand whether the employers in the District are having difficulties in filling positions at their businesses, and whether there are opportunities for Harper College to assist them.


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As seen in Chart 25 (on previous page), from the 2016 Employer Scan to the 2019 Employer Scan, difficulty in filling vacant positions had not declined but the reasons for the difficulty had changed. In 2016, 55.3 percent of the employers noted they had difficulty in recruiting applicants or filling positions at their company in the last year compared to 54.8 in 2019. However, the reasons for the reported difficulty in recruiting and hiring have changed since 2016. In 2016, the major reasons the employers were having difficulty recruiting and hiring included: a low number of applicants (78 percent), applicants lacking relevant work experience ( 58 percent), applicants unwilling to accept offered wages ( 57 percent), and applicants lacking technical skills ( 50 percent). By 2019, the major reasons for difficulties in recruiting and hiring cited by the employers included: applicants lacking relevant work experience ( 46 percent), still a low number of applicants (40 percent) but not as bad as it was three years ago, and applicants lacking the educational level needed ( 34 percent) and/ or the technical or occupational skills needed ( 35 percent). A major issue in 2016 which was not as major in 2019 was applicants were unwilling to accept wages offered dropped from 57 percent in 2016 to 18 percent in 2019. Applicants lacking soft skills in 2019 dropped ( 10 percent) from the high in 2016 ( 45 percent), and by 2019 commuting distance was a nonfactor in the difficulty in recruiting and hiring employees (only 0.6 percent in 2019 listed it as a difficulty). The statement "applicants lack employability skills" was added in 2019 and 26 percent of the employers noted it was a factor contributing to the difficulty in hiring.

In 2016, 14 percent of the employers cited other reasons for the difficulties in filling vacant positions, primarily competition for applicants as well as bilingual candidates, strict city guidelines, internal growth opportunities are limited, lack of work history, lack of documents to work legally, meeting state requirements, motivation, night shifts hard to fill, part-time versus fulltime employment, people don't stay, right culture fit, seasonal, understand opportunities, compensation package, specialized area, and work ethic. In 2019, the other responses included: competition with other firms, people not wanting to work, many jobs were part-time, jobs were physical, and the scheduling and hours did not work for some applicants.

In response to your hiring challenges, have you done any of the following? If not used a solution below, how likely would you be to use this as a response to your workforce challenges using the scale of Very Likely, Likely, Unlikely, Very Unlikely, or do not know?

Chart 26. Current And Future Responses To Hiring Challenges - 2019


The employers were asked to describe what actions they had taken in response to their hiring difficulties and the results are presented in Chart 26. Eighty-four percent of the employers increased their recruiting efforts in response to their hiring difficulties and 71 percent increased training to help offset the hiring difficulties. Sixty-four percent of the employers raised their pay scale or benefits and increased overtime hours for current workers in response to the shortage of

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applicants and employees. But unfortunately, more than half of the employers did not fill the job opening or hired a less-qualified job applicant, and slightly more than one-third of the employers sent new hires to training programs and/ or used temporary employment services to solve their employee issues.

Less than 30 percent of the employers utilized paid interns, outsourced work or used a contracted service, worked with community colleges to develop training programs for new hires, paid for employees to participate in apprenticeship programs, lowered requirements for jobs, used workforce system resources like Illinois workNet, and automated functions through new equipment or systems to solve their hiring difficulties. The last resort for all employers was to turn down business due to a shortage of employees, but only two percent have used that as a strategy.

The employers who have not utilized one of the strategies listed in Chart 26 (on previous page) were asked how likely they would be to use those strategies in the future to solve their recruiting and hiring issues. The strategies that more than 40 percent of the employers would be likely or very likely to utilize in the future to solve their hiring issues included: sending new hires to training programs ( 49 percent), working with community colleges to develop training programs for new hires (48 percent), hiring a less-qualified job applicant (45 percent), paying for employees to participate in apprenticeship programs ( 43 percent), increasing training (42 percent), and utilizing paid interns ( 40.5 percent).

Implication: As it continues to be more difficult to hire employees and employers turn to more training opportunities for those they do hire, Harper College has an opportunity to be the major provider of training new hires for the employers in the District.


Employers in the 2019 Scan were asked from where they were most likely to recruit applicants, and the results are presented in Chart 27. Seventy-two percent of the employers posted on job boards like CareerBuilder, Indeed, and Monster.com and that was the major source for recruitment for the employers. One-third of the employers also utilized social network sites to recruit employees, as well as internet postings on company job boards. One-fourth of the employers posted on community college job boards and used current employees to recruit friends and relatives. Twenty-three percent of the employers utilized other methods which included a broad range of recruitment activities: churches, career fairs, college fairs, at high schools, associations, radio, unions, and word of mouth. The employers were least likely to have used recruiting agencies, signs posted outside of company, the local newspaper, and internet postings on Illinois workNet.

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## JOBS NEEDED

Employers were asked to share in the 2016 and the 2019 Employer Scans the jobs they currently had difficulty filling at their firms or the jobs they have had difficulty filling in the past year. In 2016, the employers were asked about the difficulty in filling jobs in specific job categories such as information technology, management, business or finance, etc. In the 2019 Employer Scan, the employers were not provided job categories but were allowed to provide any jobs they deemed as needed for their firms. Where possible, the 2016 information will be utilized for longitudinal information.


As seen in Chart 28, 62 percent of the employers surveyed reported difficulty in filling positions in the last year, and especially the larger employers. Seventy-three percent of the employers with 100 or more employees reported difficulty filling jobs available in the last year as did 57 percent of the employers with less than 100 employees. The employers listed 294 job titles which were difficult to fill in the last year. The employers were also asked to share the number of positions available for each job title, and the employers reported a need for 1,722 individuals to fill the job positions 822 vacancies were reported by the employers with less than 100 employees and 900 vacancies were reported by the employers with 100 or more employees. A list of the top 50 job positions employers need to fill with the number of jobs available follows:

- Nurses (160)
- Lifeguards (105)
- CNA (103)
－Environmental services（75）
－Camp counselors（59）
－Direct support professional（50）
－Landscape laborer（40）
－Paraprofessional（40）
－CDL drivers（33）
－Concession stand workers（33）
－Salesperson（25）
－Movers（24）
－Front desk clerk（20）
－Before and after school program（20）
－Nurses－Field（20）
－Head cashiers（20）
－Public health and mosquito control field technician（20）
－Servers（20）
－Grocery bagger（18）
－Counselor Summer Camp（17）
－Banquet facility（15）
－Food server（15）
－Lifeguard／Swim instructor（15）
－Debt collector（14）
－Housekeeping（14）
－Nurses－LPN（14）
－Deli clerk（13）
－Nurses－RN（13）
－Electrician（12）
－Nurse aides（12）
－Porters（12）
－Packer－Utility clerk（11）
－Caregivers（10）
－Cooks（10）
－Courtesy clerk（10）
－Film crew（10）
－Lifeguard（10）
－Marketing／Sales（10）
－Net developers（10）
- Package handler (10)
- Packer worker/ Laborer (10)
- Programmers (10)
- Real estate agents (10)
- Web developers (10)
- Wireless cell tower technician (10)
- Line cook (9)
- Cashier (8)
- Customer service representative (8)
- Guest service agent (7)
- Host (7)
- Ice cream scooper (7)
- Line cook (7)
- Machine operator (7)
- Marketing (7)
- Room attendants (7)
- Sales (7)
- Teacher - lead (7)
- Therapist (7)


In 2019, the employers who reported difficulty in filling positions were asked why those positions were vacant and the results are shown in Chart 29. For 45 percent of the employers in 2019, turnover was the major reason for having vacant positions - replacing workers who left or were let go. The types of jobs the employers noted were vacant due to turnover was highly concentrated in food service - examples included: nurses - CNA, front desk clerk, servers, cooks, deli clerk,

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customer service representative, lifeguards, host, line cook, receptionist, bartender, food server, CDL drivers, nurses, and shuttle driver. For 40 percent of the employers, the vacancies were due to business growth or expansion and new personnel were added to the businesses. The types of jobs listed as vacant due to business growth included: Nurses - CNA, front desk clerk, sales - inside representative, accountants, concession workers, customer service representative, estimator, lifeguards, machine operator, nurses, nurses - LPN, nurses - RN, shuttle driver, and welders. Only nine percent of the vacancies were due to retirements or replacing a retired worker and the job vacancies were seen across all jobs listed.

The employers were asked to provide the average hourly wages for the jobs vacant and listed as difficult to fill. The hourly wage ranged from a minimum of $\$ 4.95$ per hour to a maximum of $\$ 162.04$ per hour with a mean wage of $\$ 19.85$. The employers with 100 or more employees had a slightly higher lower average wage per hour at $\$ 17.79$ and the average hourly wage for the employers with less than 100 employees was $\$ 21.27$.


The employers were also asked for each job they cited as having difficulty in filling the educational levels required for employment and the results are shown in Chart 30. Overall, 41 percent of the employers in 2019 only required a high school diploma or a GED for the vacant positions and 26 percent of the employers did not require any education for the vacant positions for 67 percent of the positions needed little or no education was needed. For 13 percent of the jobs cited as vacant a technical certificate was required, five percent required an associate degree,

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nine percent a Bachelor's degree, and two percent a Master's degree. The degrees cited as required for those jobs which required an educational level higher than a technical certificate included:

- Primary mentions
- Nursing, civil engineering, information systems, architecture, business, computer science, LPN/ RN, psychology, social work, business
- Other mentions
- AAMA, accounting/ finance, agriculture, any degree, biology/ chemistry, CAD/ survey, creative arts, education, electrical engineering, electrical systems, engineering/ structural/ civil, general education, graphic design, hospitality/ business, human resources/ business management with emphasis in human resources, interior design, internal medicine, law enforcement, liberal arts, marketing, nothing specific, occupational therapy, project management, psychology, psychology/ social work, sales/ business/ marketing, science, social services, speech therapy

The employers were also asked for each job cited as needed whether there were any skills needed for the jobs that were vacant and difficult to fill. A summary of the skills cited as needed for the jobs included:

- Customer service skills
- Computer skills/ basic computer/ Excel/ Outlook
- Communication skills
- Attention to detail
- Driver's license
- Experience with ... (job name)
- Math
- Mechanical
- Cash handling
- Accounting
- Bilingual
- Leadership

Finally, the employers were asked for each job cited as needed if there were any certifications or credentials required for the jobs they were having difficulty in filling and the credentials noted included the following:

- Illinois Food Handler/ food handling certificate
- CNA certification
－CDL
－BASSET
－Lifeguard certification
－CPR／first aid
－Nursing license
－Welding
－HVAC－R
－LPN
－Pharmacy technician
－Real estate license
－ServSafe
－Certified coder


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## SKILLS GAP

Harper College was interested in 2019 in understanding the needs of the employers in the District for a skills gap analysis - identifying the critical work skills needed by the employees, inventorying the skills of the current employees, and identifying the skills employers need to provide training for current employees.

Regarding your current employees, have you ever conducted any of the following components of a skills gap analysis?
What were the primary skills you identified for which you needed to provide training? Have you provided training for your employees in these areas? Would you consider utilizing Harper College to provide the training for your employees? Did you provide the training utilizing in-house resources or contract it out to another firm?
Would you consider utilizing Harper College to conduct a skills gap analysis for your company for a reasonable charge?


The employers in 2019 were asked about their usage of skills gap analysis to identify areas for employee training and their responses are shown in Chart 31. Only 21 percent of the employers
identified critical work skills needed by their employees, 25 percent inventoried the skills of their current employees, and 29 percent identified the skills needed to provide training for their employees. Key skills identified as needed for current employees by the employers included the following, but the majority of the skills listed were very specific to a job:

- Customer Service
- Safety-OSHA 10 And 30
- Communication
- Animal restraint
- AutoCad software
- Drawing blood from animals
- HVAC-R controls training
- Microsoft Office/ Excel
- Computer skills
- Leadership
- Maintenance
- Organizational
- Software training
- Time management
- Accounting systems

Of those employers who identified the skills needed by their current employees, 85 percent provided training to their employees. For the 15 percent of employers who identified skills but have not provided training, 36 percent would consider using Harper College to provide the training. For those employers who would not use Harper College for the training, they noted corporate handles it, is done in-house, Harper does not have the classes needed, and have to meet our custom requirements.

For the 85 percent of employers who identified the skills sets needed by current employees and provided training, 80 percent used in-house resources to provide the training and 19 percent contracted out to a firm. Overall, 13 percent of the employers would consider using Harper College to conduct a skills gap analysis for their companies for a reasonable charge. For the 87 percent of the employers who would not utilize Harper College for a skills gap analysis, the majority noted no need, not necessary, the cost, do in-house, and corporate handles.

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## EMPLOYER TRAINING

For Harper College to provide training opportunities to the employers in the District, the College has to understand the training needs of the employers in the area as well as their preferences for delivery of that training.

Did you provide any training programs for your employees last year to improve current skills? How many individuals do you typically train ... in one year ... in one training?

What were the major training programs offered?


As seen in Chart 32, 94 percent of the employers in 2013 provided training to their employees as did 97 percent of employers in 2016, but only 70 percent of the employers provided training to their employees in 2019. On average in 2019, the employers typically trained an average of 209 employees per year (ranging from two employees to 15,000 employees) and the average number of individuals trained in one training was 14 (ranging from one to 100 employees). The major areas of training provided to employees in the last year included:

- Safety
- Communications
- Compliance
- Computers/ Excel/ software
- CPR/ first aid
- Customer service
- Forklift safety
- Harassment
- Hazmat
- HIPPA
- Leadership
- OSHA 10/30
- Policies and procedures
- Product knowledge
- Sales
- Supervisory training


## TRAINING DELIVERY PREFERENCES

To assist Harper College in developing training programs for employers, the College needs to understand how the employers want the training delivered.

When conducting a training program to improve skills for employees, what are the preferred delivery methods?


As seen in Chart 33, from 2013 to 2019 there have been some shifts in the way employers in the District have provided training to their employees. In 2013 and 2016, more of the employers were providing in-house training/ hands-on training to employees, 81 percent in 2013 compared to 98

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percent in 2016, but that dropped to 60 percent in 2019. The use of online or eLearning courses/ webinars also declined over the last three years - 68 percent of the employers used online training in 2013 as did 71 percent in 2016 but that declined to 44 percent in 2019. Three new training delivery methods were added to the 2019 Employer Scan and were favored by the employers. Fifty-five percent of the employers in 2019 preferred to use classroom instructor led training, 33 percent preferred computer-based training modules, and 26 percent preferred interactive training methods. The two percent of the employers in 2019 who noted other delivery methods included one-on-one, outsourced, and seminars.

If you were providing a training for employees, when would be the best times for them to attend?


In 2019, employers were asked to indicate the times during the day and the days of the week that were their preferred delivery times for employee training and the results are presented in Chart 34. Between 8:00am and 5:00pm is still the dominant time preferred for training employees - 61 percent preferred to train employees in the morning from 8:00am to Noon, 56 percent preferred the lunch hour from Noon to $1: 00 \mathrm{pm}$, and 58 percent prefer to train employees in the afternoon from 1:00pm to 5:00pm. But 41 percent of the employers also reported a preference for evening training from 5:00pm to 7:00pm, 36 percent preferred training early morning from 5:00am to 8:00am, 35 percent preferred late evening from 7:00pm to 10:00pm, and 30 percent noted a need for training overnight from 10:00pm to 5:00am.

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The preferred days for training by the training hours preferred included:

- Early Morning, 5:00am to 8:00am
- Days preferred included no specific day (90 percent)
- Morning, 8:00am to Noon
- Days preferred included no specific day (75 percent) and Wednesday (21 percent)
- Lunch Hour, Noon to 1:00pm
- Days preferred included no specific day (79 percent)
- Afternoon, 1:00pm to $5: 00 \mathrm{pm}$
- Days preferred included no specific day (75 percent) and Wednesday (20 percent)
- Evening, 5:00pm to 7:00pm
- Days preferred included no specific day (88 percent)
- Later Evening, 7:00pm to 10:00pm
- Days preferred included no specific day (93 percent)
- Overnight Shift, 10:00pm to 5:00am
- Days preferred included no specific day (98 percent)

What is the preferred length of time for a training program to improve skills for employees? Is there a specific time of year that it works best to provide training to employees?

The employers in 2019 were asked what their preferred length was for a training which could be done in a day as well as the number of weeks preferred for longer training periods. Overall, the top answer for the number of hours preferred for during a day training was one hour ( 54 percent), followed by two hours ( 24 percent), and four hours (eight percent). The number of weeks preferred for long trainings varied greatly among those who responded: 39 percent responded two weeks, 26 percent one week, and 13 percent noted eight weeks.


Chart 35 presents the preferred time of the year for training for employees and the majority (twothirds) reported they did not have a preference for time of the year. For those employers in 2019 who expressed a preference, 13 percent preferred first quarter, six percent second quarter, three percent third quarter, and five percent fourth quarter.

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## EMPLOYEE DEVELOPMENT

Employees are not likely to continue their educational advancement unless their employers support their progress toward degrees. It is important for Harper College to understand the level of employer support for their employees' educational attainment, and to also understand the employers' needs for increased educational attainment for those employees.

## DEGREES NEEDED BY EMPLOYEES

Employers support degree attainment of their employees in many ways. Employers in the 2016 and 2019 Employer Scans were asked whether any of their current employees needed to seek degrees, and if so, what degrees were needed.

Examining your current employees and their educational backgrounds, is there a need for any of your employees to further their education and work on any of the following?


Employers in the 2016 and 2019 Employer Scans were asked if there was a need for any of their employees to further their education and work on attaining college degrees, and if so, what degrees and certifications (new in 2019). The results are presented in Chart 36. Overall in 2016, the majority of the employers ( 42 percent) noted that their employees had to meet CEU

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(Continuing Education Unit) requirements, but in 2019, only five percent of the employers noted any CEU requirements for current employees. Less than 10 percent of the employers in 2016 and 2019 noted a need for their employees to seek any degrees - high school diploma or GED, technical/ career certificate, associate, Bachelor's, Master's, or higher. But 17 percent in 2019 did note a need for industry certifications and 13 percent noted a need for ESL (English as a Second Language) for employees.

The specific degrees and certifications mentioned as needed for current employees by area are presented in the following:

- Technical/ Career Certificate
- Baking/ floral design/ pharmacy technician, certified veterinary technician, CNA, CNC/ electrical, early childhood development, electrical/ HVAC, HP certificate/ notebook/ server/ storage, HVAC/ carpentry/ electrical/ plumbing/ cabinet installation, HVAC/ CPO, information technology, machining/ drafting, management, manufacturing equipment maintenance, medical assisting, nursing CEU's, pharmacy technician, refrigeration
- Industry Certifications
- Animal anesthesia/ animal dentistry, CAI/ program for managers, CDL, cellular tower climbing and rescue, certified turf specialist, CIMA/ CFP, CNA, CPR, CRP/ GMS, documentation of contract quality, food handler, food safety, food sanitation, food sanitation/ BASSET, food sanitation/ cake decorating/ baking/ floral design, food sanitation/ handling, forklift, fundraising, hospitality programs, HR/ safety, HVAC-R, HVAC/ electrical, IICRC, Illinois food handler/ BASSET, industrial safety/ first aid, interior design, journey electrical, life and health, lifeguard/ AED, NMLS license, OSHA 10 and 30, pharmacy tech, plumbing, QSTI-qualified source test individual and observer, quality control/ forklift, real estate certifications, real estate license/ ABS/ GRI, roofing installation, sanitation, ServSafe, SQF-safe quality food, teacher qualifications, veterinary medicine, water conditioning, water technician, water-fire-mold remediation
- Associate Degree
- Business, business finance/ admin, business/ construction management, business/ hospitality, insurance license, nothing specific
- Bachelor's Degree
- Accounting, business, computer science, construction management, CPAs, education, LPN/ RN
- Master's Degree
- Architecture, business management, marketing/ finance


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- Doctoral Or Professional Degrees
- Architecture
- Maintaining Professional Licensures
- Agriculture-pesticide license, CDL, CDL-C/ CDL-B, CPA, crane operator/ cement mason, finance, food safety/ food sanitation, forklift, freight broker, human resources, Illinois food handler, kitchen design, pharmacy tech, plumbing, polysomnography, professional engineer, safety/ engineering/ human resources, sales/ travel agent, water treatment/ water conditioning, welding
- CEU Requirements
- Civil engineering, disaster restoration, food sanitation/ pharmacy technician/ management/ liquor training-BASSET, human resources, interior design, OSHA 30/ confined spaces, pharmacy tech, plumbing, polysomnography, safety/ engineering/ human resources, veterinary medicine/ veterinary technician certification, veterinary technician/ veterinary nurse


## EMPLOYER SUPPORT OF EDUCATION

In the 2013, 2016, and 2019 Employer Scans, employers were asked in what ways they currently support educational attainment of their employees.

Do you offer any of the following incentives to employees to pursue education and training?


As seen in Chart 37, employer support of employees' education had not drastically changed since 2013. Slightly less than half of the employers reported they offered tuition reimbursement to employees each year of the Scans, and 45 percent noted they offered it in 2019. Employers were slightly more likely to pay for noncredit training classes in 2019 ( 30 percent) than in previous years (28 percent in 2013 and 29 percent in 2016). In 2019, employers were slightly less likely to pay for certification and testing ( 39 percent in 2019 compared to 47 percent in 2013) and were much less likely to allow employees to flex their schedule to attend college classes (down from 61 percent in 2013 to 39 percent in 2019). Approximately one-third of the employers over the last three survey administrations paid for CEUs for their employees. Slightly more employers in 2019 were paying for employees to attend credit classes (10 percent in 2019 compared to eight percent in 2013). Less than 10 percent of employers, regardless of the year of scan administration, offered college classes on-site at their businesses. And new in 2019, 15 percent of the employers reported they would support apprenticeships for employees. Three percent of the employers in 2019 mentioned other incentives and those included paid internships and scholarships.

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Do a majority of your employees take advantage of the education incentives you provide? Which of the following are the major barriers you see to employees taking advantage of the education incentives offered?
How do you communicate the benefits and education opportunities available to your employees? Would you be interested in Harper College working with you to provide an education plan for your employees interested in advancing their education?
Are your employees aware Harper College has a program where they can pay Harper College's in-district tuition even if they live outside of the District? Would you be willing to work with Harper College to inform your employees about the program?


Employers were asked if a majority of their employees take advantage of the education incentives offered by the employers and their answers are shown in Chart 38. Overall in 2019, only 29 percent of the employers reported a majority of their employees were taking advantage of the educational incentives offered. The employers were then asked what barriers they saw stopping their employees from participating in education and 20 percent noted work schedules, 22 percent family obligations, 19 percent time away from work, three percent cost, three percent awareness of programs offered, and half noted other barriers - no need, no interest, no incentives offered, and older employees.

The employers in the 2019 Employer Scan were also asked how they communicated the educational incentives offered to employees and the responses were as varied as the companies -

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email, meetings, handbooks, bulletin boards, orientation, policy review, posting on online boards, and many others. The employers were also asked if they were interested in Harper College providing an education plan for their employees and only 24 percent reported they would be interested. For the employers with no interest in an education plan for their employees, they noted there was no need, it was not necessary, did in-house, was too small, and was too busy.

Finally employers were asked about their knowledge of Harper College program that offers indistrict tuition to any employee of an employer in Harper College's District, even if they do not live in the District. The College was interested in understanding how well the program was known and understood - the Business Edvantage program. As seen in Chart 38 (see previous page), the awareness of the program continued to decline from 2013. In 2013, 36 percent of the employers were aware of the program but by 2016, only 27 percent of employers noted they were aware of the program and 21 percent were aware of the program in 2019. However, in 2016 another question was asked of the employers: "Would they work with Harper College to inform employees about the program?" and the majority ( 68 percent) would and 73 percent of employers agreed in 2019.

Implication: Harper College needs to work with employers to inform them and their employees about the Business Edvantage program at the College.

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## KNOWLEDGE OF PROGRAMMING

It is important for Harper College to understand how well the employers in the District know the programming offered by the College. If the employers are not familiar with the programming, then it is imperative for the College to work with them to provide information. Employers cannot use programs of which they have no knowledge.

Please tell me how familiar you are with the following program and services offered by Harper College, using the scale of 5=Very familiar to $1=$ Not at all familiar.
And then tell me if you would like additional information or contact from Harper College about any of these programs or services.

In 2016, employers were read a list of programs and services offered by Harper College and were asked to rate each program on a familiarity scale of 1 to 5 , where " $1=$ Not At All Familiar" to " $5=$ Very Familiar." The results of the employers' knowledge of Harper College's programming are presented in Chart 39 (on the next page). In 2019, additional items were added to the list to determine how familiar the employers were with the newer services offered by the College.

Chart 39. Knowledge Of Harper College's Offerings - 2016 And 2019


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Examining the results of the employers' familiarity with the programs and services offered at Harper College, there has been a slight decline in familiarity between 2016 and 2019 on comparable items as seen in Chart 39 (on previous page). While the overall familiarity ratings were lower in 2019, the pattern of familiarity is still the same between 2016 and 2019. In both years, the employers were most familiar with the free posting of job opportunities on the College's electronic job board and Harper College's hosting of job fairs. Overall there is low familiarity of the programs and services that Harper College offers to employers, but it should also be noted that the sample of employers for the Scan in 2019 was comprised of smaller employers who have less chance of interaction with the College than the slightly larger employers in the 2016 Employer Scan.


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As seen in Chart 40 (on previous page), more employers in 2019 noted they would like information about the programs and services Harper College has to offer than those in 2016. This may be a reflection of the lower initial familiarity in 2019 and more interest by the employers in getting more information about what is available to them. One-third to slightly more than half would like additional information about the programs and services available at the College, specifically information about free posting on the job board, job fairs, and Business Edvantage.

Which location(s) of Harper College would be more convenient for your employees to attend?

The employers were read a list of locations of Harper College in the 2019 Employer Scan and asked to indicate which location would be most convenient for their employees to attend for any needs. The locations noted as most accessible by the employers for the employees included:

- 54 percent reported the campus in Palatine was the most convenient for their employees
- 35 percent reported the Harper Professional Center would be the most convenient
- 14 percent reported the Learning and Career Center would be the most convenient
- Nine percent reported the Education and Work Center would be the most convenient
- Three percent noted none of the locations were convenient


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## USAGE OF HARPER COLLEGE

At a community college, a major way to keep the academic programming fresh and current is to utilize the workforce development or training arm of the college as an R\&D department. But to do that employers have to think about using Harper College - for employee training, for degrees and certificates for their employees, or as a source of employees. If the employers are not using Harper College, then the College is missing opportunities to keep its programming fresh and current. So, are the employers in the District using Harper College as a resource for employer training and employee education?

Have you ever sent employees to classes at Harper College? Did you pay for the classes? Have you ever had training provided to your employees by Harper College?


As seen in Chart 41, there was a slight decrease in the percentage of employers sending employees to classes from 2013 and 2016 to 2019 - 14 percent of employers in 2016 sent employees to classes at Harper College as did 11 percent in 2013, compared to only four percent in 2019. It is clear the employers in the 2019 Employer Scan had less interaction with Harper College. But overall, regardless of the year of the Scan, 83 percent or more of the employers paid for the

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training they sent employees to and were satisfied with the class. The employers who did not send employees to classes in 2019 noted there was no need, not necessary, had no information about it, did not know about it, employees did not know about it, and did in-house.

Even fewer employers reported that Harper College had provided training to their employees in 2016 and 2019; less than three percent of the employers utilized Harper College for employee training in 2016 and 2019 compared to 10 percent in 2013. The 2019 employers who have not used Harper College to train their employees gave the same reasons for not using the College as those employers in 2016 - they noted it was not needed, no need, not necessary, corporate decides, and do their own training. The training offered by the College that the employers did take advantage of included electrician, HVAC, and tape class.

Have you ever recruited graduates or students from Harper College for employment at your firm? Did you post the job on Harper College's website? Did you hire the graduate or student? How satisfied were you with that individual as an employee?


As seen in Chart 42, there was little change from 2013 and 2016 to 2019 with respect to employers recruiting students or graduates from Harper College into positions in their companies. In 2016, 31 percent of the employers had recruited Harper graduates or students for positions in their companies as had 32 percent in 2013, and 30 percent in 2019. In 2019, the employers were

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more likely to have posted jobs on the College's website, especially given the difficulties they were having in recruiting and hiring - 70 percent posted compared to 48 percent in 2013 and 66 percent in 2016. The percentage of the employers who posted and then hired a graduate dropped from 2013 ( 87 percent) to 2016 (71 percent) to 2019 ( 46 percent). Employers noted in 2019 their rationale for not hiring a student or graduate included no one responded to the ad or applied (64 percent), did not get strong responses, and responses were not a good fit. The majority of the employers who hired a graduate or student were satisfied - satisfaction was back up to 78 percent in 2019 with only six percent dissatisfied because they did not show up and were not qualified for work. Even though the employers did not get enough applicants in 2019, they still planned to post on the College's job board ( 76 percent) in the future.

## At what level would you be willing to partner with Harper College to assist students in gaining real work experience?



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Employers were asked how willing they would be to partner with Harper College to assist students in gaining real work experience and as seen in Chart 43 (on previous page), employers were slightly more likely to work with the College in 2016 than in 2013 and 2019. Overall, fewer employers were willing to provide internships (paid or unpaid) in 2019 (33 percent) than they were in 2016 ( 42 percent) and in 2013 ( 45 percent). Slightly more than 30 percent of the employers in 2013 and 2019 noted they would make presentations to students compared to 40 percent or more of the employers in 2016. Thirty-four percent of the employers in 2019 were willing to allow job shadowing as were the employers in 2016 ( 33 percent) but not at 2013 levels (41 percent). Four new items were added in 2019 to test the employers' willingness to participate with the College - 30 percent noted they would be willing to offer apprenticeships to new hires, 16 percent would serve on advisory boards, 20 percent would be willing to create scholarships for new hires, and 12 percent would be willing to invest in industry-specific equipment used for employee training.

## DEMOGRAPHIC CHARACTERISTICS

The demographic characteristics of the employers participating in the Employer Scans in 2013, 2016, and 2019 are presented below.

Table 5. Summary Of Business Characteristics, 2013, 2016, And 2019 (Percent)

|  | $2013$ <br> Employers | $2016$ <br> Employers | $2019$ <br> Employers |
| :---: | :---: | :---: | :---: |
| Business Type |  |  |  |
| Nonprofit | 4.3 | 7.4 | 5.6 |
| Government | 9.7 | 10.3 | 7.5 |
| Sole Proprietorship | 7.7 | 6.4 | 2.8 |
| Partnership | 3.4 | 2.3 | 3.7 |
| Corporation | 74.9 | 73.3 | 70.1 |
| Private | 56.8 | 64.9 | 74.2 |
| Public | 21.4 | 30.3 | 21.3 |
| Do Not Know | 21.8 | 4.8 | 4.4 |
| SIC Code |  |  |  |
| 01-14 Agriculture, Forestry, And Mining | 1.7 | 1.6 | 1.9 |
| 15-17 Contractors And Construction | 8.0 | 8.0 | 5.3 |
| 20-39 Manufacturing | 7.1 | 13.2 | 4.7 |
| 40-49 Transportation, Communication, And Utilities | 5.4 | 6.1 | 4.0 |
| 50-51 Wholesale Trade | 6.9 | 7.1 | 4.4 |
| 52-59 Retail Trade | 18.0 | 24.4 | 10.3 |
| 60-67 Finance, Insurance, And Real Estate | 9.7 | 5.1 | 9.7 |
| 70-89 Services | 38.9 | 30.9 | 46.1 |
| 91-99 Public Administration, Non-Classifiable | 4.3 | 3.5 | 4.1 |
| Current And Future Employment |  |  |  |
| Current Number of Employees | 62,614 | 50,006 | 49,074 |
| Percent Forecasting Increase In Employees | 38.9 | 47.9 | 35.8 |
| Number Of Employees (Increasing) | 2,329 | 2,746 | 2,977 |
| Percent Forecasting Decrease In Employees | 3.1 | 1.6 | 0.0 |
| Number Of Employees (Decreasing) | 100 | 128 | 0 |

As seen in Table 5, the majority of the employers were legally organized as corporations ( 75 percent in 2013, 73 percent in 2016, and 70 percent in 2019). But the type of corporation shifted - in 2013, 57 percent were private, 21 percent public, and 22 percent did not know their status. In

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2016, 65 percent were private corporations, 30 percent were public, and five percent did not know. By 2019, 74 percent were private, 21 percent public, and four percent did not know. And in 2019, the number of sole proprietorships had declined.

Given the change in the sample frame from 2013 (where a stratified sample of all employers with five or more employees were contacted) to 2016 (where only employers with 25 or more employees were contacted in specific industries) to 2019 where employers with 10 or more employees were contacted, there was also a shift in the type of business interviewed. In the 2013 Scan, 39 percent of the employers were in the service industry; 18 percent in retail trade; 10 percent in finance, insurance, and real estate; eight percent in construction; seven percent in manufacturing; seven percent in wholesale trade; five percent in transportation, communication, and utilities; four percent in public administration; and two percent in agriculture. In 2016, 31 percent of the businesses were services; 24 percent retail trade; 13 percent manufacturing; eight percent construction; seven percent wholesale trade; six percent transportation, communication, and utilities; five percent finance, insurance, and real estate; four percent public administration; and two percent agriculture. In the 2019, 46 percent of the employers were in services (which included healthcare), 10 percent were in retail trade, 10 percent were in finance, insurance, and real estate, five percent were in construction and contractors, and five percent or less were in the remaining SIC codes.

In 2013, the employers surveyed represented 62,614 current employees, and 39 percent forecasted an increase in employees ( 2,329 new positions). In 2016, the employers surveyed represented 50,006 current employees and almost half of the employers (48 percent) forecasted an increase in employees, for a total of 2,746 new positions. In 2019, the employers surveyed represented 49,074 employees and 36 percent forecasted an increase in employment of 2,977 individuals. Only three percent of employers forecasted a decline in employment in 2013 (100 positions), only two percent forecasted a decline in 2016 (128 positions), and none forecasted a decrease in employment in 2019.

# Chart 44. Employers' Preference For Communication About Training Information - 2013, 2016, And 2019 



As seen in Chart 44, more of the employers in 2016 and 2019 preferred to be contacted via email ( 63 percent) than in 2013 ( 47 percent). Only 21 percent of the employers in 2013 preferred the College contact them about training programs and information using direct mail, 17 percent of the employers still preferred that method in 2016, but only seven percent preferred it in 2019. Less than seven percent of the employers wanted someone calling them (regardless of year except it slightly increased in 2019), and less than two percent said they would go to the College's website. The major change in communication preferences from 2013 to 2019 was the "do not send" response. In 2013, 24 percent of the employers did not want the College to send them anything and declined to only eight percent in 2016 but increased back to 14 percent in 2019. For the one percent or less in 2016 and 2019 percent who noted they preferred other communication, in 2019 those methods included contact corporate office.

An additional question was added in 2019 which asked the employers if they were interested in using Harper College for any of their workforce needs how they would go about contacting the College. Half of the employers noted that they would call the College for information and onefourth would email the College.


Finally, the employers were asked if they were interested in contact and assistance from Harper College and the results are presented in Chart 45. In 2016, only 24 percent of the employers were interested in contact from Harper College and 37 percent wanted assistance in 2013, but 64 percent of the 2019 employers noted they wanted assistance from the College.


## APPENDICES

Harper College Community Scan 2019


Harper College Community Scan 2019

A-1

# Clarus Corporation - Campus Visit October 16-17, 2018 

## Tuesday, October 16, 2018

7:30 a.m. - Arrive on campus-meet in lobby of Wojcik Conference Center (Building W)
8:00 a.m. - 9:30 a.m. (D-239) - Harper Communications and Marketing input session

9:45 a.m. - 11:15 a.m. (D-239) - President's Cabinet input session
11:30 a.m. - 1:00 p.m. (D-239) -Workforce Solutions input session (includes lunch)

1:15 p.m. - 2:45 p.m. (D-239) - Student Affairs (Enrollment Services, Student Development, and Student Involvement) input session

3:00 p.m. - 4:30 p.m. (D-239) - Adult Education input session

Dinner with Darlene Schlenbecker and Kathy Coy

## Wednesday, October 17, 2018

8:30 a.m. - Arrive on campus-meet in lobby of Wojcik Conference Center (Building W)

9:00 a.m. - 9:30 a.m. (W-302) - Executive Council input session
10:00 a.m. - 11:30 a.m. (D-239) - LCC Taskforce input for LCC additional items
Noon-1:00 p.m. (D-239) -Academic Area of Interest Chairs input session Includes lunch

1:30 p.m.- 3:00 p.m. - Dean's Council input session

Harper College Community Scan 2019

B-1

## Harper College

## Community Scan

Client Approved - FINAL
January 31, 2019

## INTRODUCTION PAGE

## TELEPHONE

Hello, my name is $\qquad$ with CLARUS Corporation. We're conducting an important opinion survey about higher education in your area. We'd like very much to include your household. We are not selling or advertising anything, during this call or afterward. All of your responses will be strictly confidential. We will need only around 10 minutes of your time, depending on your answers.
If you complete the survey, we will email or mail you a \$10 Amazon gift card.

Confirm: Are you willing to participate?
1 Yes -> (CONTINUE)
2 No -> Is there another adult in the household that would like to respond?
1 Yes -> (WHEN NEW PERSON ON LINE, REPEAT INTRODUCTION)
2 No -> (THANK FOR TIME AND GO TO ANOTHER NUMBER)

## ONLINE (VERSION SHOWN BELOW)

We're conducting an important opinion survey about higher education opportunities in your area. As you move through the screens, please read each question carefully and answer as honestly as you can. Only mark one response per question unless otherwise noted. Your answers will be strictly confidential and results will be summarized as a group. Thank you so much for assisting us!

QQ1. Your zip code of residence is:
ZIP

| CITY |  |
| :---: | :--- |
| 60004 | Arlington Heights |
| 60005 | Arlington Heights |
| 60006 | Arlington Heights |
| 60007 | Elk Grove Village |
| 60008 | Rolling Meadows |
| 60009 | Elk Grove Village |
| 60010 | Barrington (Barrington Hills, Deer Park, |
|  | Inverness, Lake Barrington, North Barrington, |
| 60011 | South Barrington, Tower Lakes) |
| 60016 | Barrington |
| 60017 | Des Plaines |
| 60018 | Des Plaines |
| 60021 | Des Plaines |
| 60056 | Fox River Grove |
| 60062 | Mount Prospect |
| 60067 | Northbrook |
| 60070 | Palatine (Inverness) |
| 60074 | Prospect Heights |
| 60078 | Palatine |


| QUOTA (+LCC) |  |
| :---: | :---: |
|  | 58+103 |
|  | 37 |
|  | 0 |
|  | 39 |
|  | 24 |
|  | 0 |
|  | 44 |
|  | 1 |
|  | 9 |
|  | 0 |
|  | 6 |
|  | 6 |
|  | 60+107 |
|  | 1 |
|  | 46 |
|  | 17+30 |
|  | 42 |
|  | 1 |


| 60084 | Lake Barrington | 4 |
| :--- | :--- | ---: |
| 60089 | Buffalo Grove | $17+30$ |
| 60090 | Wheeling | $42+74$ |
| 60095 | Palatine | 0 |
| 60107 | Streamwood | 2 |
| 60133 | Hanover Park | 8 |
| 60159 | Schaumburg | 0 |
| 60168 | Schaumburg | 0 |
| 60169 | Hoffman Estates | 33 |
| 60172 | Roselle | 4 |
| 60173 | Schaumburg | 17 |
| 60192 | Hoffman Estates | 8 |
| 60193 | Schaumburg | 45 |
| 60194 | Schaumburg | 22 |
| 60195 | Schaumburg | 7 |

None of the above - TO LAST PAGE

QQ2. What is your local high school district?
1 D211 (Schaumburg CCSD 54, Palatine CCSD 15)
2 D214 (Comm Cons SD 59, Mount Prospect SD 57, Prospect Heights SD 23, River Trails SD 26, Wheeling CCSD 21)
3 D220
4 Do not know - TO LAST PAGE
5 Not listed - TO LAST PAGE

QQ3. Your age is: (DROPDOWN)
Age $\qquad$
QUOTAS
1 18-34
162
2 35-49
158
3 50-64
162
4 65+
118

QQ4. Your race/ ethnicity is:

QUOTAS
367
Black or African American 15
Hispanic/ Latino 87
Asian 77
ALL BELOW COMBINED 54
$5 \quad$ American Indian and Alaska Native
6 Native Hawaiian and Other Pacific Islander
7 Some other race
8 Two or more races
9 Prefer not to answer
10 Other QQ4A LIST

QUOTAS ARE SET AND IF OVER ON ANY AREA WILL BRANCH TO LAST PAGE

## LAST PAGE:

Thank you so much for your interest in our educational survey, but our quotas are full for individuals with your characteristics. Thank you so much for your time!

## SECTION A. HIGHER EDUCATION ATTITUDES

Q1. Please indicate your agreement with each statement. (SCALE: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or Do not know).

There are lots of good-paying jobs that do not require college.
It is easier to be successful with a college degree than without.
Most people who enroll in higher education benefit.
Vocational and technical programs are not considered "higher education" - only academic programs.

Q2. Please indicate your agreement with each statement about community colleges. (SCALE: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or Do not know).

Contribute to a strong workforce
Are worth the cost
Prepare people to be successful
Offer high quality academics

Q3. Which of the following programs and services are considered a part of a comprehensive community college? (YES) (MARK ALL THAT APPLY)

Academic transfer to a four-year college or university
Career and technical programs leading to a career
Workforce development programs for adults (Improving current job skills or jobs skills for a new job)
High school completion and adult basic education
English as a Second Language (ESL) classes
Customized training for employees
Apprenticeships
College classes for high school students
Recreational and leisure classes
Support for community (library, sports, Health and Recreation Center, theater, etc.)
None of the above

Q4. Please indicate your agreement with each statement about public four-year colleges or universities. (SCALE: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or Do not know).

Contribute to a strong workforce
Are worth the cost
Prepare people to be successful
Offer high quality academics

## SECTION B. AWARENESS

Q5. When you think of colleges and universities in your area, which come to mind?
Q6. If you were to describe those colleges, what word or phrase would you use?

COLLEGE 1 KEYWORD DESCRIPTOR 1
COLLEGE 2 KEYWORD DESCRIPTOR 2
COLLEGE 3 KEYWORD DESCRIPTOR 3
COLLEGE 4 KEYWORD DESCRIPTOR 4
COLLEGE 5 KEYWORD DESCRIPTOR 5

Q7. Which community college serves your area?
1 Elgin Community College
2 College Of DuPage
3 Harper College
4 Waubonsee Community College
5 McHenry County College
6 Oakton Community College
7 Do not know
8 Other Q7A. LIST

## SECTION C. ENGAGEMENT

Q8. Have you ever taken courses at Harper College?
1 No
2 Do not recall/ not sure
3 Taken courses
Q8A. At which location(s) of the College? (MARK ALL THAT APPLY)
Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
Do not recall location
Q8B. Did you complete a degree or certificate at Harper College?
1 Degree
What program area? Q8C LIST
2 Certificate
What program area? Q8D LIST
3 No
IF 1 or 2 above, ASK:
Q8E. Did your certificate or degree result in a job, a new job, or a promotion at
work?
1 No
2 Job
3 New job
4 Promotion
5 Other? LIST Q8F

Q9. Have you ever attended an event at Harper College?
1 No
2 Do not recall/ not sure
3 Yes
Q9A. What event? LIST
Q9B. At which location(s) of the College? (MARK ALL THAT APPLY)
Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
Do not recall location

Q10. Have you ever participated in a job training program at Harper College for credit or noncredit, or an employee training provided by Harper College at your place of business?

1 No
2 Do not recall/ not sure
3 Yes
Q10A. What training? LIST
Q10B. Was it for credit or noncredit?
1 Credit
2 Noncredit
3 Do not know
Q10C. Location for training: (READ CHOICES)
1 At place of business (employer)
2 On-site at a location of Harper College Q10D. At which location(s) of the College? MARK ALL THAT APPLY

Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
Do not recall location
3 Do not recall

Q11. Have you ever visited Harper College to utilize any of the services provided by the College or a partner of the College?

1 No
2 Do not recall/ not sure

3 Yes
Q11A. What service? LIST
Q11B. At which location(s) of Harper College? MARK ALL THAT APPLY
Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
Do not recall location

## SECTION D. INTEREST IN EDUCATION

Q12. What is your highest level of education?

| 1 | Less than high school |
| :--- | :--- |
| 2 | High school/ GED |
| 3 | High school plus some college |
| 4 | Technical/ Vocational/ Career certificate |
| 5 | Associate degree |
| 6 | Bachelor's degree |
| 7 | Master's degree |
| 8 | Doctoral degree |
| 9 | Professional degree (medical, dental, law) |
| 10 | Prefer not to answer |

Q13. In the next year or so, would you have any interest in the following? (MARK ALL THAT APPLY - YES)
Earning a GED or a high school diploma
Learning English or to speak or read English better
Improving skills to move up in a current job or to get a new job
Earning credentials or certifications for current job or a new job
Taking college classes
Seeking or finishing a college degree
Recreational or leisure classes, not job related
None of the above (SKIP TO Q14)

## ASK IF NO TO ALL SECTIONS ASK:

Q14. Is that due to no interest, or are there barriers to you seeking any education or training? (AFTER QUESTION SKIP TO SECTION F)

1 No interest
2 Barriers
Q14A. What barriers? LIST

Q15. Which would you be most likely to do? (MARK ONE)
1 Earn a GED or a high school diploma (SKIP TO Q16)
2 Learn English or to speak or read English better (SKIP TO Q17)
3 Improve skills to move up in a current job or to get a new job (SKIP TO Q18)
4 Earn credentials or certifications for current job or a new job (SKIP TO Q19)
5 Take college classes (SKIP TO Q20)
6 Seek or finish a college degree (SKIP TO Q21)
7 Take recreational or leisure classes, not job related (SKIP TO Q22)

Q16 - QUESTIONS (Earning a GED or a high school diploma) AFTER SKIP TO SECTION E
Q16A. Have you ever taken any classes for a GED?
1 No
2 Yes
Q16B. Where did you take them? LIST

Q17-QUESTIONS (Learning English or to speak or read English better) AFTER SKIP TO SECTION E Q17A. What is your native language? LIST
Q17B. Have you ever taken ESL classes?
1 No
2 Yes
Q17C. Where did you take them? LIST

Q18-QUESTIONS (Improving your skills to move up in a current job or to get a new job) AFTER
SKIP TO SECTION E
Q18A. What classes or skills do you need to help you move up in your current job or get a new job?

LIST
LIST
LIST

Q19 - QUESTIONS (Earning credentials or certifications for your current job or a new job) AFTER SKIP TO SECTION E

Q19A. Which certifications or credentials do you need?
LIST
LIST
LIST

Q20 - QUESTIONS (Taking college classes) AFTER SKIP TO SECTION E
Q20A. What college classes are you interested in taking?
LIST
LIST
LIST

Q21 - QUESTIONS (Seeking or finishing a college degree) AFTER SKIP TO SECTION E
Q21A. What degree?
1 Certificate
2 Associate
3 Bachelor's
4 Master's
5 Doctoral/ Professional
6 Do not know/ not sure
Q21B. What program area? LIST
Q21C. Have you already earned some college credits or a degree that you can transfer into a College to jumpstart your degree?

1 No
2 Do not know
3 Yes
Q21D. How many credits have you earned? NUMBER

Q22 - QUESTIONS (Recreational or leisure classes, not job related) AFTER SKIP TO SECTION E Q22A. What classes are you interested in taking?

LIST
LIST
LIST

## SECTION E. DELIVERY

Q23. Where would you seek your education or training of interest?
1 Harper College
Q23A. Which location(s) would be most convenient for you to attend if the programs or services you needed were available? (MARK ALL THAT APPLY)

Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
None of the locations
2 Do not know
3 Other College Q23B. LIST

Q24. When would you be most likely to need enrollment assistance or student services at the College? Y or $N$ DROPDOWN WITH DAYS (Monday to Sunday)

| Early Morning, 5:00am to 8:00am | Y | N | M | Tu | W | Th | F | S | Su |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Morning, 8:00am to Noon | Y | N | M | Tu | W | Th | F | S | Su |
| Afternoon, Noon to 5:00pm | Y | N | M | Tu | W | Th | F | S | Su |
| Evening, 5:00pm to 7:00pm | Y | N | M | Tu | W | Th | F | S | Su |
| Later Evening, 7:00pm to 10:00pm | Y | N | M | Tu | W | Th | F | S | Su |

Q25. Programming can be delivered in various ways to make it more convenient for you to attend. How likely would you be to enroll in the following delivery formats? (Coding: Likely $=2$, Unlikely $=1$, Do Not Know = 3)

Accelerated - less than half the time of a traditional program with some classroom work and some online work

Online only
Traditional Instructor led
Weekend only programs
Hybrid - some instructor led and some online
Evening classes only
Cohort program - set time each week for a period of time
Apprenticeship

Q26. When would you be most likely to attend classes?
Y or N DROPDOWN WITH DAYS (Monday to Sunday)

| Early Morning, 5:00am to 8:00am | Y | N | M | Tu | W | Th | F | S | Su |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Morning, 8:00am to Noon | Y | N | M | Tu | W | Th | F | S | Su |
| Afternoon, Noon to 5:00pm | Y | N | M | Tu | W | Th | F | S | Su |
| Evening, 5:00pm to 7:00pm | Y | N | M | Tu | W | Th | F | S | Su |
| Later Evening, 7:00pm to 10:00pm | Y | N | M | Tu | W | Th | F | S | Su |

Q27. When would you prefer classes to start? (CHOOSE ONE)
1 Three start times a year - in August, January, May
2 Every eight weeks - in January, March, May, July, September, November
3 Other? Q27A. LIST

Q28. How long do you prefer classes to run?
116 week classes (traditional semester)
28 week classes
3 Other? Q28A. LIST

Q29. Why are you interested in pursuing any education or training programs? LIST

Q30. What do you consider as barriers or things that are stopping you from attending now? LIST

Q31. How are you most likely to pay for your education or training? LIST

Q32. How do you prefer to get information about classes you are interested in taking? LIST

## SECTION F. ATTITUDES

Q33. In your opinion, what is Harper College best known for?
LIST
LIST
LIST

Q34. Harper College offers many programs and activities for the residents in the District. Using a 7 point scale, where $\mathbf{7}$ means Extremely Important, and $\mathbf{1}$ is Not At All Important, or you can choose any number in between, please indicate how important the following items are to you. (ROTATE)

| Attribute | Extremely Important to Not At All Important |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Convenient Locations | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Successful Transfer To A Four-Year College After Attending Harper | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Personal Attention | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Academic Reputation | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| The Right Courses | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Cost/ Value For Money/ Affordable/ Financial Aid | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Classes And Programs Offered At The Times Needed | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Variety Of Programs | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Flexible Course Scheduling - Day, Evening, Weekend, Online | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Career Development | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Job Training Ties To Job Opportunities For Adults In The Community | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Offering College Courses To High School Students To Jump Start Their College Career | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Providing Programs That Lead To Jobs In High Demand Occupations | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Promise Scholarship Program - opportunity for high school students to earn two free years of college | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| University Center - earning Bachelor's degrees on-site at Harper College from four-year colleges | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Health and Recreation Center | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Apprenticeships | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Job Placement | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |

Q35. Next, please indicate how well Harper College performs in each of these areas using same 7 point scale, where $\mathbf{7}$ is Excellent and $\mathbf{1}$ is Poor, or you can choose any number in between. (ROTATE)

| Attribute | Excellent |  |  | Poor |  |  |  |
| ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Convenient Locations | 7 | 6 | 5 | 4 | 3 | 2 | 1 |


| Successful Transfer To A Four-Year College After <br> Attending Harper | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Personal Attention | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Academic Reputation | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| The Right Courses | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Cost/ Value For Money/ Affordable/ Financial Aid | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Classes And Programs Offered At The Times Needed | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Variety Of Programs | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Flexible Course Scheduling - Day, Evening, Weekend, <br> Online | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Career Development | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Job Training Ties To Job Opportunities For Adults In The <br> Community | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Offering College Courses To High School Students To <br> Jump Start Their College Career | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Providing Programs That Lead To Jobs In High Demand <br> Occupations | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Promise Scholarship Program - opportunity for high <br> school students to earn two free years of college | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| University Center - earning Bachelor's degrees on-site <br> at Harper College from four-year colleges | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Health and Recreation Center | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Apprenticeships | 7 | 6 | 5 | 4 | 3 | 2 | 1 | DK |
| Job Placement | 7 | 5 | 4 | 3 | 2 | 1 | DK |  |

Q36. Which programs, opportunities, or offerings do you wish were available at Harper College, but are not currently available?

LIST
LIST
LIST
Q37. Please indicate your agreement with each statement.
(SCALE: Strongly Agree, Agree, About the Same, Disagree, or Strongly Disagree; or Do not know).
Residents' opinions are considered important when Harper College makes decisions about new programs and services.
Harper College is an important contributor to the economy of my community.
Harper College collaborates and coordinates with community organizations and creates partnerships regarding allocation of available resources.
The financial resources are well managed at Harper College.
Harper College's credits will transfer to any accredited educational institution - in or out of the state of Illinois. Anyone can attend Harper College.
Harper College offers courses and programs to help people with limited English skills get a job.
Each year Harper College has scholarship dollars available for high school students and adults that go unused. The educational quality of classes at Harper College is the same as those classes taken at any public four-year college in Illinois.
Harper College offers technical and career programs that lead to a job but are not college classes.

Q37-A. How likely would you be to recommend Harper College to someone you know using a scale of $10=$ Very Likely to $0=$ Very Unlikely?

| 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q38. Have you ever provided support to Harper College by providing funds for scholarships or giving to the College's foundation?
1 Yes

Q39. Would you be likely to support the College in the future?
1 No
2 Yes
What types of programs would you provide support for? Q39A. LIST

## SECTION G. DEMOGRAPHICS

We're almost done - just a few more questions for classification purposes.

Q40. Approximately how long have you lived in the Harper District?
1 Less than 5 years
2 5-10 years
3 11-20 years
421 years or more
5 Do not know/ Prefer not to answer

Q41. Are you employed full-time or part-time?
$1 \quad$ Full-time (GO TO Q42)
2 Part-time (GO TO Q42)

FOR BELOW ANSWERS SKIP TO Q43
3 Self-employed
4 Not employed, looking for work
5 Not employed, not looking for work
6 Student
7 Retired
8 Other Q41A. LIST

Q42. Does your employer provide tuition reimbursement?
1 No
2 Do not know
3 Full Reimbursement
4 Partial Reimbursement

Q43. Which is the dominant language spoken in your home? LIST

Q44. Which of the following best describes your family's household income?

```
1 Under $30,000
2 $30,000 to $49,000
3 $50,000 to $74,000
4 $75,000 to $99,000
```

$5 \quad \$ 100,000$ or over
6 Do not know/ Prefer not to answer/ Refused
Q45. Are you:
1 Male
2 Female
3 Prefer not to answer
Thank you very much for your help with this survey. The college will use this valuable information to help with their planning process over the next several months.

Harper College Community Scan 2019

C-1

## Harper College

Community Scan

## Tabular Results

|  |  | Frequency | Percent | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | 18 To 34 | 239 | 39.8 | 39.8 | 39.8 |
|  | 35 To 49 | 172 | 28.7 | 28.7 | 68.5 |
|  | 50 To 64 | 129 | 21.5 | 21.5 | 90.0 |
|  | 65 And Older | 60 | 10.0 | 10.0 | 100.0 |
|  | Total | 600 | 100.0 | 100.0 |  |



Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| First College Mentioned | AUGUSTANA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | BENEDICTINE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BRADLEY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | CALIFORNIA UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | CHICAGO UNIVERSITY | 2 | .8\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | COD | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | COLLEGE OF DUPAGE | 2 | .8\% | 4 | 2.3\% | 0 | .0\% | 0 | .0\% | 6 | 1.0\% |
|  | COLLEGE OF LAKE COUNTY | 11 | 4.6\% | 1 | .6\% | 2 | 1.6\% | 0 | .0\% | 14 | 2.3\% |
|  | DEPAUL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DEPAUL UNIVERSITY | 3 | 1.3\% | 6 | 3.5\% | 7 | 5.4\% | 1 | 1.7\% | 17 | 2.8\% |
|  | DO NOT KNOW | 38 | 15.9\% | 18 | 10.5\% | 10 | 7.8\% | 5 | 8.3\% | 71 | 11.8\% |
|  | ELGIN COMMUNITY COLLEGE | 4 | 1.7\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 6 | 1.0\% |
|  | ELMHURST COLLEGE | 2 | .8\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | HARPER | 0 | .0\% | 2 | 1.2\% | 2 | 1.6\% | 0 | .0\% | 4 | .7\% |
|  | HARPER COLLEGE | 97 | 40.6\% | 76 | 44.2\% | 63 | 48.8\% | 26 | 43.3\% | 262 | 43.7\% |
|  | HARPER COMMUNITY COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HARVARD | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS CENTRAL COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS INSTITUTE OF TECHNOLOGY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS STATE UNIVERSITY | 3 | 1.3\% | 3 | 1.7\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | ITT TECHNICAL INSTITUTE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LAKE CO COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOYOLA UNIVERSITY OF CHICAGO | 3 | 1.3\% | 3 | 1.7\% | 5 | 3.9\% | 4 | 6.7\% | 15 | 2.5\% |
|  | LSU | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MCHENRY COUNTY COLLEGE | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | NATIONAL LOUIS UNIVERSITY | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | NONE | 15 | 6.3\% | 8 | 4.7\% | 6 | 4.7\% | 3 | 5.0\% | 32 | 5.3\% |
|  | NORTH CENTRAL | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 1 | .4\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 5 | 2.1\% | 2 | 1.2\% | 6 | 4.7\% | 1 | 1.7\% | 14 | 2.3\% |
|  | NORTHWESTERN UNIVERSITY | 6 | 2.5\% | 7 | 4.1\% | 8 | 6.2\% | 9 | 15.0\% | 30 | 5.0\% |
|  | NOTRE DAME | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| First College Mentioned | OAKTON COMMUNITY COLLEGE | 6 | 2.5\% | 11 | 6.4\% | 1 | .8\% | 3 | 5.0\% | 21 | 3.5\% |
|  | PAYTON COLLEGE PREPARATORY HIGH SCHOOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ROOSEVELT UNIVERSITY | 3 | 1.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | STANFORD | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | THE UNIVERSITY OF CHICAGO | 2 | .8\% | 5 | 2.9\% | 0 | .0\% | 2 | 3.3\% | 9 | 1.5\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 2 | .3\% |
|  | UIC | 8 | 3.3\% | 6 | 3.5\% | 1 | .8\% | 0 | .0\% | 15 | 2.5\% |
|  | UIUC | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | UNIVERSITY OF CHICAGO | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | UNIVERSITY OF ILLINOIS | 12 | 5.0\% | 8 | 4.7\% | 6 | 4.7\% | 1 | 1.7\% | 27 | 4.5\% |
|  | UNIVERSITY OF ILLINOIS URBANA CHAMPAIGN | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | UNIVERSITY OF ILLINOIS AT CHICAGO | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | UNIVERSITY OF ILLINOIS AT URBANA CHAMPAIGN | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | UNIVERSITY OF ILLINOIS CHICAGO | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | WHEATON COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | WILLIAM RAINEY HARPER COLLEGE | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 0 | .0\% | 3 | .5\% |
|  | YALE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Second College Mentioned | AMERICAN ACADEMY OF ART | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | ART INSTITUTE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | AURORA UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CHAMBERLAIN | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CLARK | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | COLLEGE OF DUPAGE | 7 | 4.9\% | 7 | 5.9\% | 9 | 9.6\% | 5 | 11.6\% | 28 | 7.0\% |
|  | COLLEGE OF LAKE COUNTY | 5 | 3.5\% | 4 | 3.4\% | 4 | 4.3\% | 0 | .0\% | 13 | 3.3\% |
|  | COLORADO UNIVERSITY ONLINE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | COMMUNITY COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CONCORDIA RIVER FOREST | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DEPAUL UNIVERSITY | 7 | 4.9\% | 6 | 5.0\% | 7 | 7.4\% | 5 | 11.6\% | 25 | 6.3\% |
|  | DES PLAINES | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DEVRY UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DOMINICAN UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | EASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 1 | .8\% | 2 | 2.1\% | 0 | .0\% | 3 | .8\% |
|  | ELGIN CC | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | ELGIN COMMUNITY COLLEGE | 7 | 4.9\% | 6 | 5.0\% | 6 | 6.4\% | 3 | 7.0\% | 22 | 5.5\% |
|  | ELMHURST COLLEGE | 6 | 4.2\% | 0 | .0\% | 2 | 2.1\% | 0 | .0\% | 8 | 2.0\% |
|  | HARPER | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | HARPER COLLEGE | 19 | 13.4\% | 20 | 16.8\% | 7 | 7.4\% | 6 | 14.0\% | 52 | 13.1\% |
|  | HARVARD | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ILLINOIS INSTITUTE OF ART | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | ILLINOIS STATE UNIVERSITY | 5 | 3.5\% | 1 | .8\% | 1 | 1.1\% | 0 | .0\% | 7 | 1.8\% |
|  | INDIANA | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | IOWA STATE | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | LAKE FOREST ACADEMY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LAKE FOREST COLLEGE | 2 | 1.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | LOYOLA UNIVERSITY | 6 | 4.2\% | 5 | 4.2\% | 10 | 10.6\% | 2 | 4.7\% | 23 | 5.8\% |
|  | MCHENRY COUNTY COLLEGE | 1 | .7\% | 0 | .0\% | 4 | 4.3\% | 1 | 2.3\% | 6 | 1.5\% |
|  | MT PROSPECT COMMUNITY COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | .7\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | NORTH CENTRAL | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | NORTH CENTRAL COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .3\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 2 | 1.4\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 3 | .8\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Second College Mentioned | NORTHERN ILLINOIS UNIVERSITY | 4 | 2.8\% | 3 | 2.5\% | 7 | 7.4\% | 2 | 4.7\% | 16 | 4.0\% |
|  | NORTHSIDE COLLEGE PREPARATORY HIGH SCHOOL | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHWEST SUBURBAN COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHWESTERN | 1 | .7\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | NORTHWESTERN UNIVERSITY | 9 | 6.3\% | 14 | 11.8\% | 6 | 6.4\% | 5 | 11.6\% | 34 | 8.5\% |
|  | NOTRE DAME | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OAKTON COMMUNITY COLLEGE | 10 | 7.0\% | 21 | 17.6\% | 10 | 10.6\% | 3 | 7.0\% | 44 | 11.1\% |
|  | OLIVET NAZARENE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .3\% |
|  | OSMANIA UNIVERSITY | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ROBERT MORRIS UNIVERSITY ILLINOIS | 0 | .0\% | 2 | 1.7\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | ROOSEVELT COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ROOSEVELT UNIVERSITY | 8 | 5.6\% | 6 | 5.0\% | 3 | 3.2\% | 1 | 2.3\% | 18 | 4.5\% |
|  | SCHOOL OF THE ART INSTITUTE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | THE UNIVERSITY OF CHICAGO | 15 | 10.6\% | 8 | 6.7\% | 5 | 5.3\% | 2 | 4.7\% | 30 | 7.5\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | TRITON COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 2.1\% | 1 | 2.3\% | 3 | .8\% |
|  | UNIVERSITY OF ILLINOIS | 6 | 4.2\% | 3 | 2.5\% | 1 | 1.1\% | 3 | 7.0\% | 13 | 3.3\% |
|  | UNIVERSITY OF ILLINOIS -URBANA-CHAMPAIGN | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY OF ILLINOIS AT CHICAGO | 1 | .7\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 2 | .5\% |
|  | UNIVERSITY OF ILLINOISCIRCLE CAMPUS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .3\% |
|  | UNIVERSITY OF PHOENIX | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | WESTERN ILLINOIS UNIVERSITY | 2 | 1.4\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 3 | .8\% |
|  | WHEATON COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | 2.3\% | 2 | .5\% |
|  | YALE UNIVERSITY | 1 | .7\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 2 | .5\% |
|  | Total | 142 | 100.0\% | 119 | 100.0\% | 94 | 100.0\% | 43 | 100.0\% | 398 | 100.0\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Third College Mentioned | BRADLEY UNIVERSITY | 2 | 1.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | CHAMBERLAIN UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CHICAGO CITY COLLEGES | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CHICAGO MEDICAL | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | COLLEGE OF DUPAGE | 3 | 2.7\% | 5 | 6.0\% | 4 | 4.9\% | 1 | 2.9\% | 13 | 4.2\% |
|  | COLLEGE OF LAKE COUNTY | 2 | 1.8\% | 7 | 8.3\% | 1 | 1.2\% | 2 | 5.7\% | 12 | 3.9\% |
|  | COLUMBIA COLLEGE CHICAGO | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | CONCORDIA UNIVERSITY CHICAGO | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DEPAUL UNIVERSITY | 8 | 7.2\% | 6 | 7.1\% | 13 | 16.0\% | 1 | 2.9\% | 28 | 9.0\% |
|  | DUPAGE COUNTY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | ELGIN COMMUNITY COLLEGE | 4 | 3.6\% | 2 | 2.4\% | 1 | 1.2\% | 1 | 2.9\% | 8 | 2.6\% |
|  | ELMHURST COLLEGE | 7 | 6.3\% | 1 | 1.2\% | 4 | 4.9\% | 1 | 2.9\% | 13 | 4.2\% |
|  | HARPER | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | HARPER COLLEGE | 5 | 4.5\% | 4 | 4.8\% | 5 | 6.2\% | 2 | 5.7\% | 16 | 5.1\% |
|  | HARVARD | 3 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 1.0\% |
|  | ILLINOIS STATE UNIVERSITY | 3 | 2.7\% | 1 | 1.2\% | 0 | .0\% | 1 | 2.9\% | 5 | 1.6\% |
|  | JUDSON UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | KENT COLLEGE OF LAW AT ILLINOIS INSTITUTE OF TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 1 | .3\% |
|  | KNOWLEDGE SYSTEMS INSTITUTE | 2 | 1.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | LAKE COUNTY COLLEGE | 4 | 3.6\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 5 | 1.6\% |
|  | LAKE FOREST COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LEWIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | LOYOLA | 1 | .9\% | 1 | 1.2\% | 1 | 1.2\% | 0 | .0\% | 3 | 1.0\% |
|  | LOYOLA UNIVERSITY | 9 | 8.1\% | 12 | 14.3\% | 2 | 2.5\% | 1 | 2.9\% | 24 | 7.7\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 3 | 3.7\% | 0 | .0\% | 3 | 1.0\% |
|  | MIAMI UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | MIT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | MORAINE VALLEY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | NORTH CENTRAL COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 3 | 2.7\% | 3 | 3.6\% | 1 | 1.2\% | 1 | 2.9\% | 8 | 2.6\% |
|  | NORTHERN ILLINOIS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 2.7\% | 3 | 3.6\% | 7 | 8.6\% | 4 | 11.4\% | 17 | 5.5\% |

Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Third College Mentioned | NORTHWESTERN ILLINOIS UNIVERSITY | 12 | 10.8\% | 11 | 13.1\% | 7 | 8.6\% | 5 | 14.3\% | 35 | 11.3\% |
|  | NOTRE DAME | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OAKTON COMMUNITY COLLEGE | 6 | 5.4\% | 5 | 6.0\% | 3 | 3.7\% | 1 | 2.9\% | 15 | 4.8\% |
|  | OLIVET NAZARENE UNIVERSITY | 1 | .9\% | 0 | .0\% | 2 | 2.5\% | 0 | .0\% | 3 | 1.0\% |
|  | ROBERT MORRIS UNIVERSITY | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | ROOSEVELT UNIVERSITY | 2 | 1.8\% | 7 | 8.3\% | 2 | 2.5\% | 3 | 8.6\% | 14 | 4.5\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | .9\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | THE UNIVERSITY OF CHICAGO | 4 | 3.6\% | 2 | 2.4\% | 2 | 2.5\% | 4 | 11.4\% | 12 | 3.9\% |
|  | TRINITY CHRISTIAN SCHOOL | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | TRITON COLLEGE | 1 | . $9 \%$ | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | UNIVERSAL TECHNICAL INSTITUTE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY OF CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 1 | 2.9\% | 2 | .6\% |
|  | UNIVERSITY OF ILLINOIS | 3 | 2.7\% | 3 | 3.6\% | 6 | 7.4\% | 1 | 2.9\% | 13 | 4.2\% |
|  | UNIVERSITY OF ILLINOIS AT CHICAGO | 7 | 6.3\% | 6 | 7.1\% | 5 | 6.2\% | 1 | 2.9\% | 19 | 6.1\% |
|  | UNIVERSITY OF PHOENIX | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | USC | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | VALPARAISO | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WHEATON COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WHEELING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | 2.9\% | 2 | .6\% |
|  | WRIGHT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 1 | . $3 \%$ |
|  | Total | 111 | 100.0\% | 84 | 100.0\% | 81 | 100.0\% | 35 | 100.0\% | 311 | 100.0\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Fourth College Mentioned | AURORA UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | COLLEGE OF DUPAGE | 1 | 1.2\% | 3 | 4.8\% | 3 | 4.8\% | 1 | 4.0\% | 8 | 3.4\% |
|  | COLLEGE OF LAKE COUNTY | 0 | .0\% | 2 | 3.2\% | 1 | 1.6\% | 1 | 4.0\% | 4 | 1.7\% |
|  | COLUMBIA COLLEGE CHICAGO | 3 | 3.5\% | 2 | 3.2\% | 0 | .0\% | 1 | 4.0\% | 6 | 2.6\% |
|  | CONCORDIA UNIVERSITY CHICAGO | 1 | 1.2\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | DEPAUL UNIVERSITY | 12 | 14.1\% | 9 | 14.3\% | 5 | 8.1\% | 5 | 20.0\% | 31 | 13.2\% |
|  | DEVRY UNIVERSITY | 2 | 2.4\% | 2 | 3.2\% | 1 | 1.6\% | 0 | .0\% | 5 | 2.1\% |
|  | EASTERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | ELGIN COMMUNITY COLLEGE | 0 | .0\% | 1 | 1.6\% | 2 | 3.2\% | 0 | .0\% | 3 | 1.3\% |
|  | ELMHURST COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.6\% | 3 | 12.0\% | 4 | 1.7\% |
|  | HARPER COLLEGE | 5 | 5.9\% | 2 | 3.2\% | 3 | 4.8\% | 0 | .0\% | 10 | 4.3\% |
|  | HARVEST CHRISTIAN ACADEMY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | ILLINOIS STATE UNIVERSITY | 1 | 1.2\% | 1 | 1.6\% | 3 | 4.8\% | 1 | 4.0\% | 6 | 2.6\% |
|  | JOLIET JUNIOR COLLEGE | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | JUDSON COLLEGE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | LAKE FOREST COLLEGE | 1 | 1.2\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 2 | .9\% |
|  | LEWIS UNIVERSITY | 1 | 1.2\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | LOYOLA UNIVERSITY | 6 | 7.1\% | 1 | 1.6\% | 9 | 14.5\% | 1 | 4.0\% | 17 | 7.2\% |
|  | MARQUETTE | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 2 | .9\% |
|  | MIAMI | 1 | 1.2\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 3 | 1.3\% |
|  | NORTH CENTRAL COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 2 | .9\% |
|  | NORTH PARK UNIVERSITY | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | NORTH SHORE COLLEGE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 5 | 7.9\% | 0 | .0\% | 1 | 4.0\% | 7 | 3.0\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 3.5\% | 2 | 3.2\% | 2 | 3.2\% | 3 | 12.0\% | 10 | 4.3\% |
|  | NORTHWESTERN | 0 | .0\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 1 | .4\% |
|  | NORTHWESTERN UNIVERSITY | 9 | 10.6\% | 8 | 12.7\% | 4 | 6.5\% | 0 | .0\% | 21 | 8.9\% |
|  | OAKTON COMMUNITY COLLEGE | 2 | 2.4\% | 3 | 4.8\% | 2 | 3.2\% | 1 | 4.0\% | 8 | 3.4\% |
|  | OLIVET COLLEGE | 1 | 1.2\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | PROVIDENCE BAPTIST COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.0\% | 1 | .4\% |
|  | ROOSEVELT UNIVERSITY | 6 | 7.1\% | 4 | 6.3\% | 5 | 8.1\% | 0 | .0\% | 15 | 6.4\% |

Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Fourth College Mentioned | SCHOOL OF ART INSTITUTE | 0 | .0\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 1 | .4\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | THE UNIVERSITY OF CHICAGO | 5 | 5.9\% | 3 | 4.8\% | 3 | 4.8\% | 0 | .0\% | 11 | 4.7\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | TRITON COLLEGE | 1 | 1.2\% | 3 | 4.8\% | 1 | 1.6\% | 0 | .0\% | 5 | 2.1\% |
|  | UNIVERSAL TECHNICAL INSTITUTE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | UNIVERSITY OF CHICAGO | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | UNIVERSITY OF ILLINOIS | 1 | 1.2\% | 2 | 3.2\% | 2 | 3.2\% | 3 | 12.0\% | 8 | 3.4\% |
|  | UNIVERSITY OF ILLINOIS AT CHICAGO | 10 | 11.8\% | 3 | 4.8\% | 1 | 1.6\% | 2 | 8.0\% | 16 | 6.8\% |
|  | UNIVERSITY OF MICHIGAN | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | UNIVERSITY OF ST FRANCIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.0\% | 1 | .4\% |
|  | WHEATON COLLEGE | 2 | 2.4\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | Total | 85 | 100.0\% | 63 | 100.0\% | 62 | 100.0\% | 25 | 100.0\% | 235 | 100.0\% |
| Fifth College Mentioned | AKRON COMMUNITY COLLEGE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | BENEDICTINE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | CHICAGO STATE UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | COLLEGE OF DUPAGE | 3 | 4.5\% | 1 | 2.9\% | 4 | 8.7\% | 0 | .0\% | 8 | 4.9\% |
|  | COLLEGE OF LAKE COUNTY | 1 | 1.5\% | 1 | 2.9\% | 2 | 4.3\% | 0 | .0\% | 4 | 2.5\% |
|  | COLUMBIA | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | COLUMBIA UNIVERSITY CHICAGO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CONCORDIA UNIVERSITY CHICAGO | 1 | 1.5\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.2\% |
|  | DAYSPRING BIBLE COLLEGE \& SEMINARY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | .6\% |
|  | DEPAUL UNIVERSITY | 6 | 9.1\% | 3 | 8.6\% | 3 | 6.5\% | 1 | 6.3\% | 13 | 8.0\% |
|  | DEVRY UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | DOMINICAN UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | EASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | ELGIN COMMUNITY COLLEGE | 1 | 1.5\% | 0 | .0\% | 2 | 4.3\% | 1 | 6.3\% | 4 | 2.5\% |
|  | ELMHURST COLLEGE | 3 | 4.5\% | 1 | 2.9\% | 1 | 2.2\% | 0 | .0\% | 5 | 3.1\% |
|  | HARPER | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | HARPER COLLEGE | 2 | 3.0\% | 1 | 2.9\% | 2 | 4.3\% | 2 | 12.5\% | 7 | 4.3\% |
|  | HARRY S TRUMAN COLLEGE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | IIT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ILLINOIS STATE UNIVERSITY | 2 | 3.0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 3 | 1.8\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Fifth College Mentioned | $\begin{aligned} & \hline \text { KELLOGG SCHOOL OF } \\ & \text { MANAGEMENT } \\ & \hline \end{aligned}$ | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | LAKE FOREST COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | LOS ANGELES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | LOYOLA UNIVERSITY | 11 | 16.7\% | 3 | 8.6\% | 2 | 4.3\% | 1 | 6.3\% | 17 | 10.4\% |
|  | MARQUETTE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 4.3\% | 0 | .0\% | 2 | 1.2\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | NORTH CENTRAL COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 2 | 1.2\% |
|  | NORTH PARK UNIVERSITY | 1 | 1.5\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.2\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 4.5\% | 3 | 8.6\% | 3 | 6.5\% | 1 | 6.3\% | 10 | 6.1\% |
|  | NORTHWESTERN UNIVERSITY | 2 | 3.0\% | 3 | 8.6\% | 4 | 8.7\% | 1 | 6.3\% | 10 | 6.1\% |
|  | NOTRE DAME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | .6\% |
|  | OAKTON COMMUNITY COLLEGE | 1 | 1.5\% | 2 | 5.7\% | 0 | .0\% | 2 | 12.5\% | 5 | 3.1\% |
|  | OXFORD HOUSE COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PRINCETON | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PURDUE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | ROOSEVELT UNIVERSITY | 3 | 4.5\% | 0 | .0\% | 3 | 6.5\% | 1 | 6.3\% | 7 | 4.3\% |
|  | SCHOOL OF THE ART INSTITUTE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | 1.5\% | 1 | 2.9\% | 1 | 2.2\% | 0 | .0\% | 3 | 1.8\% |
|  | THE UNIVERSITY OF CHICAGO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TRITON COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | UCLA | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY ILLINOIS | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY OF CHICAGO | 4 | 6.1\% | 5 | 14.3\% | 3 | 6.5\% | 0 | .0\% | 12 | 7.4\% |
|  | UNIVERSITY OF ILLINOIS | 2 | 3.0\% | 1 | 2.9\% | 0 | .0\% | 1 | 6.3\% | 4 | 2.5\% |
|  | UNIVERSITY OF ILLINOIS AT CHICAGO | 3 | 4.5\% | 2 | 5.7\% | 2 | 4.3\% | 1 | 6.3\% | 8 | 4.9\% |
|  | UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY OF WISCONSIN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | WESTERN ILLINOIS UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 2 | 1.2\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | WISCONSIN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 2 | 1.2\% |

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Table 1-A. Verbatim Top Of Mind Awareness With Educational Institutions By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Fifth College Mentioned | YALE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | Total | 66 | 100.0\% | 35 | 100.0\% | 46 | 100.0\% | 16 | 100.0\% | 163 | 100.0\% |

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Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| First College Mentioned Clarified | AUGUSTANA COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | BENEDICTINE UNIVERSITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BRADLEY UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | CALIFORNIA UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | COLLEGE OF DUPAGE | 2 | .8\% | 5 | 2.9\% | 0 | .0\% | 0 | .0\% | 7 | 1.2\% |
|  | COLLEGE OF LAKE COUNTY | 12 | 5.0\% | 1 | .6\% | 2 | 1.6\% | 0 | .0\% | 15 | 2.5\% |
|  | DEPAUL UNIVERSITY | 4 | 1.7\% | 6 | 3.5\% | 7 | 5.4\% | 1 | 1.7\% | 18 | 3.0\% |
|  | DO NOT KNOW | 38 | 15.9\% | 18 | 10.5\% | 10 | 7.8\% | 5 | 8.3\% | 71 | 11.8\% |
|  | ELGIN COMMUNITY COLLEGE | 4 | 1.7\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 6 | 1.0\% |
|  | ELMHURST COLLEGE | 2 | .8\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | HARPER COLLEGE | 98 | 41.0\% | 79 | 45.9\% | 67 | 51.9\% | 26 | 43.3\% | 270 | 45.0\% |
|  | HARVARD COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS CENTRAL COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS INSTITUTE OF TECHNOLOGY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ILLINOIS STATE UNIVERSITY | 3 | 1.3\% | 3 | 1.7\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | ITT TECHNICAL INSTITUTE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOUISIANA STATE UNIVERSITY | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOYOLA UNIVERSITY | 3 | 1.3\% | 3 | 1.7\% | 5 | 3.9\% | 4 | 6.7\% | 15 | 2.5\% |
|  | MCHENRY COUNTY COLLEGE | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | NATIONAL LOUIS UNIVERSITY | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | NONE | 15 | 6.3\% | 8 | 4.7\% | 6 | 4.7\% | 3 | 5.0\% | 32 | 5.3\% |
|  | NORTH CENTRAL COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 1 | .4\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 5 | 2.1\% | 2 | 1.2\% | 6 | 4.7\% | 1 | 1.7\% | 14 | 2.3\% |
|  | NORTHWESTERN UNIVERSITY | 6 | 2.5\% | 7 | 4.1\% | 8 | 6.2\% | 9 | 15.0\% | 30 | 5.0\% |
|  | OAKTON COMMUNITY COLLEGE | 6 | 2.5\% | 11 | 6.4\% | 1 | .8\% | 3 | 5.0\% | 21 | 3.5\% |

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Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| First College Mentioned Clarified | PAYTON COLLEGE <br> PREPARATORY HIGH SCHOOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ROOSEVELT UNIVERSITY | 3 | 1.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | STANFORD UNIVERSITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 2 | .3\% |
|  | UNIVERSITY OF CHICAGO | 4 | 1.7\% | 7 | 4.1\% | 0 | .0\% | 2 | 3.3\% | 13 | 2.2\% |
|  | UNIVERSITY OF ILLINOIS | 12 | 5.0\% | 8 | 4.7\% | 7 | 5.4\% | 1 | 1.7\% | 28 | 4.7\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 9 | 3.8\% | 7 | 4.1\% | 3 | 2.3\% | 0 | .0\% | 19 | 3.2\% |
|  | UNIVERSITY OF ILLINOISURBANA CHAMPAIGN | 2 | .8\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | UNIVERSITY OF NOTRE DAME | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | WHEATON COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | YALE UNIVERSITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Second College Mentioned Clarified | AMERICAN ACADEMY OF ART | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | .3\% |
|  | AURORA UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CHAMBERLAIN UNIVERSITY | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | COLLEGE OF DUPAGE | 7 | 4.9\% | 7 | 5.9\% | 9 | 9.6\% | 5 | 11.6\% | 28 | 7.0\% |
|  | COLLEGE OF LAKE COUNTY | 5 | 3.5\% | 4 | 3.4\% | 4 | 4.3\% | 0 | .0\% | 13 | 3.3\% |
|  | COMMUNITY COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CONCORDIA UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DEPAUL UNIVERSITY | 7 | 4.9\% | 6 | 5.0\% | 7 | 7.4\% | 5 | 11.6\% | 25 | 6.3\% |
|  | DEVRY UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DOMINICAN UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | EASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 1 | .8\% | 2 | 2.1\% | 0 | .0\% | 3 | .8\% |
|  | ELGIN COMMUNITY COLLEGE | 7 | 4.9\% | 6 | 5.0\% | 7 | 7.4\% | 3 | 7.0\% | 23 | 5.8\% |
|  | ELMHURST COLLEGE | 6 | 4.2\% | 0 | .0\% | 2 | 2.1\% | 0 | .0\% | 8 | 2.0\% |
|  | HARPER COLLEGE | 20 | 14.1\% | 20 | 16.8\% | 7 | 7.4\% | 6 | 14.0\% | 53 | 13.3\% |
|  | HARVARD COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ILLINOIS STATE UNIVERSITY | 5 | 3.5\% | 1 | .8\% | 1 | 1.1\% | 0 | .0\% | 7 | 1.8\% |
|  | INDIANA UNIVERSITY BLOOMINGTON | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | IOWA STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 1 | . $3 \%$ |
|  | LAKE FOREST ACADEMY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | LAKE FOREST COLLEGE | 2 | 1.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | LEWIS AND CLARK COMMUNITY COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LOYOLA UNIVERSITY | 6 | 4.2\% | 5 | 4.2\% | 10 | 10.6\% | 2 | 4.7\% | 23 | 5.8\% |

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Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Second College Mentioned Clarified | MCHENRY COUNTY COLLEGE | 1 | .7\% | 0 | .0\% | 4 | 4.3\% | 1 | 2.3\% | 6 | 1.5\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | .7\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | NORTH CENTRAL COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.1\% | 1 | 2.3\% | 2 | .5\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 2 | 1.4\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 3 | .8\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 4 | 2.8\% | 3 | 2.5\% | 7 | 7.4\% | 2 | 4.7\% | 16 | 4.0\% |
|  | NORTHSIDE COLLEGE <br> PREPARATORY HIGH SCHOOL | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHWEST SUBURBAN COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHWESTERN UNIVERSITY | 10 | 7.0\% | 15 | 12.6\% | 6 | 6.4\% | 5 | 11.6\% | 36 | 9.0\% |
|  | NOTRE DAME UNIVERSITY | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OAKTON COMMUNITY COLLEGE | 10 | 7.0\% | 23 | 19.3\% | 10 | 10.6\% | 3 | 7.0\% | 46 | 11.6\% |
|  | OLIVET NAZARENE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .3\% |
|  | OSMANIA UNIVERSITY | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ROBERT MORRIS UNIVERSITY | 0 | .0\% | 2 | 1.7\% | 0 | .0\% | 0 | .0\% | 2 | .5\% |
|  | ROOSEVELT UNIVERSITY | 8 | 5.6\% | 7 | 5.9\% | 3 | 3.2\% | 1 | 2.3\% | 19 | 4.8\% |
|  | SCHOOL OF THE ART INSTITUTE OF CHICAGO | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | THE ART INSTITUTE OF CHICAGO | 1 | .7\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 2 | .5\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | TRITON COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 2.1\% | 1 | 2.3\% | 3 | .8\% |
|  | UNIVERSITY OF CHICAGO | 15 | 10.6\% | 8 | 6.7\% | 5 | 5.3\% | 2 | 4.7\% | 30 | 7.5\% |
|  | UNIVERSITY OF COLORADO | 0 | .0\% | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | UNIVERSITY OF ILLINOIS | 6 | 4.2\% | 3 | 2.5\% | 1 | 1.1\% | 3 | 7.0\% | 13 | 3.3\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 1 | .7\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 2 | .5\% |
|  | UNIVERSITY OF ILLINOISCIRCLE CAMPUS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .3\% |
|  | UNIVERSITY OF ILLINOISURBANA CHAMPAIGN | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY OF PHOENIX | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WESTERN ILLINOIS UNIVERSITY | 2 | 1.4\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 3 | .8\% |
|  | WHEATON COLLEGE | 1 | .7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | 2.3\% | 2 | .5\% |
|  | YALE UNIVERSITY | 1 | .7\% | 0 | .0\% | 1 | 1.1\% | 0 | .0\% | 2 | . $5 \%$ |
|  | Total | 142 | 100.0\% | 119 | 100.0\% | 94 | 100.0\% | 43 | 100.0\% | 398 | 100.0\% |

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Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Third College Mentioned Clarified | BRADLEY UNIVERSITY | 2 | 1.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | CHAMBERLAIN UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CHICAGO MEDICAL SCHOOL | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CITY COLLEGES OF CHICAGO | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | COLLEGE OF DUPAGE | 3 | 2.7\% | 5 | 6.0\% | 5 | 6.2\% | 1 | 2.9\% | 14 | 4.5\% |
|  | COLLEGE OF LAKE COUNTY | 6 | 5.4\% | 7 | 8.3\% | 1 | 1.2\% | 3 | 8.6\% | 17 | 5.5\% |
|  | COLUMBIA COLLEGE CHICAGO | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | CONCORDIA UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | DEPAUL UNIVERSITY | 8 | 7.2\% | 6 | 7.1\% | 13 | 16.0\% | 1 | 2.9\% | 28 | 9.0\% |
|  | ELGIN COMMUNITY COLLEGE | 4 | 3.6\% | 2 | 2.4\% | 1 | 1.2\% | 1 | 2.9\% | 8 | 2.6\% |
|  | ELMHURST COLLEGE | 7 | 6.3\% | 1 | 1.2\% | 4 | 4.9\% | 1 | 2.9\% | 13 | 4.2\% |
|  | HARPER COLLEGE | 6 | 5.4\% | 4 | 4.8\% | 5 | 6.2\% | 2 | 5.7\% | 17 | 5.5\% |
|  | HARVARD COLLEGE | 3 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 1.0\% |
|  | ILLINOIS STATE UNIVERSITY | 3 | 2.7\% | 1 | 1.2\% | 0 | .0\% | 1 | 2.9\% | 5 | 1.6\% |
|  | JUDSON UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | KENT COLLEGE OF LAW AT ILLINOIS INSTITUTE OF TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 1 | .3\% |
|  | KNOWLEDGE SYSTEMS INSTITUTE | 2 | 1.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | LAKE FOREST COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LEWIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | LOYOLA UNIVERSITY | 10 | 9.0\% | 13 | 15.5\% | 3 | 3.7\% | 1 | 2.9\% | 27 | 8.7\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 3 | 3.7\% | 0 | .0\% | 3 | 1.0\% |
|  | MIAMI UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | MIT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | MORAINE VALLEY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | NATIONAL LOUIS UNIVERSITY | 1 | .9\% | 0 | .0\% | 2 | 2.5\% | 0 | .0\% | 3 | 1.0\% |
|  | NORTH CENTRAL COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 3 | 2.7\% | 3 | 3.6\% | 1 | 1.2\% | 1 | 2.9\% | 8 | 2.6\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 2.7\% | 3 | 3.6\% | 8 | 9.9\% | 4 | 11.4\% | 18 | 5.8\% |
|  | NORTHWESTERN ILLINOIS UNIVERSITY | 12 | 10.8\% | 11 | 13.1\% | 7 | 8.6\% | 5 | 14.3\% | 35 | 11.3\% |
|  | NOTRE DAME UNIVERSITY | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OAKTON COMMUNITY COLLEGE | 6 | 5.4\% | 5 | 6.0\% | 3 | 3.7\% | 1 | 2.9\% | 15 | 4.8\% |
|  | OLIVET NAZARENE UNIVERSITY | 1 | .9\% | 0 | .0\% | 2 | 2.5\% | 0 | .0\% | 3 | 1.0\% |



Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Third College Mentioned Clarified | ROBERT MORRIS UNIVERSITY | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | ROOSEVELT UNIVERSITY | 2 | 1.8\% | 7 | 8.3\% | 2 | 2.5\% | 3 | 8.6\% | 14 | 4.5\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | .9\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | TRINITY CHRISTIAN SCHOOL | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | TRITON COLLEGE | 1 | .9\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | UNIVERSAL TECHNICAL INSTITUTE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY OF CHICAGO | 4 | 3.6\% | 2 | 2.4\% | 3 | 3.7\% | 5 | 14.3\% | 14 | 4.5\% |
|  | UNIVERSITY OF ILLINOIS | 3 | 2.7\% | 3 | 3.6\% | 6 | 7.4\% | 1 | 2.9\% | 13 | 4.2\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 7 | 6.3\% | 6 | 7.1\% | 5 | 6.2\% | 1 | 2.9\% | 19 | 6.1\% |
|  | UNIVERSITY OF PHOENIX | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY OF SOUTHERN CALIFORNIA | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | VALPARAISO UNIVERSITY | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | WHEATON COLLEGE | 1 | .9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | 5.7\% | 3 | 1.0\% |
|  | Total | 111 | 100.0\% | 84 | 100.0\% | 81 | 100.0\% | 35 | 100.0\% | 311 | 100.0\% |
| Fourth College Mentioned Clarified | AURORA UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | COLLEGE OF DUPAGE | 1 | 1.2\% | 3 | 4.8\% | 3 | 4.8\% | 1 | 4.0\% | 8 | 3.4\% |
|  | COLUMBIA COLLEGE CHICAGO | 3 | 3.5\% | 4 | 6.3\% | 1 | 1.6\% | 2 | 8.0\% | 10 | 4.3\% |
|  | CONCORDIA UNIVERSITY | 1 | 1.2\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | DEPAUL UNIVERSITY | 12 | 14.1\% | 9 | 14.3\% | 5 | 8.1\% | 5 | 20.0\% | 31 | 13.2\% |
|  | DEVRY UNIVERSITY | 2 | 2.4\% | 2 | 3.2\% | 1 | 1.6\% | 0 | .0\% | 5 | 2.1\% |
|  | EASTERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | ELGIN COMMUNITY COLLEGE | 0 | .0\% | 1 | 1.6\% | 2 | 3.2\% | 0 | .0\% | 3 | 1.3\% |
|  | ELMHURST COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.6\% | 3 | 12.0\% | 4 | 1.7\% |
|  | HARPER COLLEGE | 5 | 5.9\% | 2 | 3.2\% | 3 | 4.8\% | 0 | .0\% | 10 | 4.3\% |
|  | HARVEST CHRISTIAN ACADEMY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | ILLINOIS STATE UNIVERSITY | 1 | 1.2\% | 1 | 1.6\% | 3 | 4.8\% | 1 | 4.0\% | 6 | 2.6\% |
|  | JOLIET JUNIOR COLLEGE | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | JUDSON UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | LAKE FOREST COLLEGE | 1 | 1.2\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 2 | . $9 \%$ |
|  | LEWIS UNIVERSITY | 1 | 1.2\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | LOYOLA UNIVERSITY | 6 | 7.1\% | 1 | 1.6\% | 9 | 14.5\% | 1 | 4.0\% | 17 | 7.2\% |
|  | MARQUETTE UNIVERSITY | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 2 | . $9 \%$ |


Appendix C. Community Scan - Tabular Results - Page C-17

Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Fourth College Mentioned Clarified | MIAMI UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 3 | 1.3\% |
|  | NORTH CENTRAL COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 3.2\% | 0 | .0\% | 2 | .9\% |
|  | NORTH PARK UNIVERSITY | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | NORTH SHORE COLLEGE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 5 | 7.9\% | 0 | .0\% | 1 | 4.0\% | 7 | 3.0\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 3.5\% | 2 | 3.2\% | 2 | 3.2\% | 3 | 12.0\% | 10 | 4.3\% |
|  | NORTHWESTERN UNIVERSITY | 9 | 10.6\% | 8 | 12.7\% | 5 | 8.1\% | 0 | .0\% | 22 | 9.4\% |
|  | OAKTON COMMUNITY COLLEGE | 2 | 2.4\% | 3 | 4.8\% | 2 | 3.2\% | 1 | 4.0\% | 8 | 3.4\% |
|  | OLIVET NAZARENE UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | PROVIDENCE BAPTIST COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.0\% | 1 | .4\% |
|  | ROOSEVELT UNIVERSITY | 6 | 7.1\% | 4 | 6.3\% | 5 | 8.1\% | 0 | .0\% | 15 | 6.4\% |
|  | SCHOOL OF THE ART <br> INSTITUTE OF CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 1 | .4\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 1 | 1.6\% | 1 | 1.6\% | 0 | .0\% | 2 | .9\% |
|  | TRITON COLLEGE | 1 | 1.2\% | 3 | 4.8\% | 1 | 1.6\% | 0 | .0\% | 5 | 2.1\% |
|  | UNIVERSAL TECHNICAL INSTITUTE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | UNIVERSITY OF CHICAGO | 6 | 7.1\% | 3 | 4.8\% | 3 | 4.8\% | 0 | .0\% | 12 | 5.1\% |
|  | UNIVERSITY OF ILLINOIS | 1 | 1.2\% | 2 | 3.2\% | 2 | 3.2\% | 3 | 12.0\% | 8 | 3.4\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 10 | 11.8\% | 3 | 4.8\% | 1 | 1.6\% | 2 | 8.0\% | 16 | 6.8\% |
|  | UNIVERSITY OF MICHIGAN | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .4\% |
|  | UNIVERSITY OF ST FRANCIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.0\% | 1 | .4\% |
|  | WHEATON COLLEGE | 2 | 2.4\% | 0 | .0\% | 1 | 1.6\% | 0 | .0\% | 3 | 1.3\% |
|  | Total | 85 | 100.0\% | 63 | 100.0\% | 62 | 100.0\% | 25 | 100.0\% | 235 | 100.0\% |

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Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Fifth College Mentioned Clarified | BENEDICTINE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | CHICAGO STATE UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | COLLEGE OF DUPAGE | 3 | 4.5\% | 1 | 2.9\% | 4 | 8.7\% | 0 | .0\% | 8 | 4.9\% |
|  | COLLEGE OF LAKE COUNTY | 1 | 1.5\% | 1 | 2.9\% | 2 | 4.3\% | 0 | .0\% | 4 | 2.5\% |
|  | COLUMBIA COLLEGE CHICAGO | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CONCORDIA UNIVERSITY | 2 | 3.0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 3 | 1.8\% |
|  | DAYSPRING BIBLE COLLEGE \& SEMINARY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | .6\% |
|  | DEPAUL UNIVERSITY | 6 | 9.1\% | 3 | 8.6\% | 3 | 6.5\% | 1 | 6.3\% | 13 | 8.0\% |
|  | DEVRY UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | DOMINICAN UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | EASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | ELGIN COMMUNITY COLLEGE | 1 | 1.5\% | 0 | .0\% | 2 | 4.3\% | 1 | 6.3\% | 4 | 2.5\% |
|  | ELMHURST COLLEGE | 3 | 4.5\% | 1 | 2.9\% | 1 | 2.2\% | 0 | .0\% | 5 | 3.1\% |
|  | HARPER COLLEGE | 2 | 3.0\% | 1 | 2.9\% | 3 | 6.5\% | 2 | 12.5\% | 8 | 4.9\% |
|  | HARRY S TRUMAN COLLEGE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ILLINOIS STATE UNIVERSITY | 2 | 3.0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 3 | 1.8\% |
|  | ITT TECHNICAL INSTITUTE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | KELLOGG SCHOOL OF MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | LAKE FOREST COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | LOYOLA UNIVERSITY | 11 | 16.7\% | 3 | 8.6\% | 2 | 4.3\% | 1 | 6.3\% | 17 | 10.4\% |
|  | MARQUETTE UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | MCHENRY COUNTY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 4.3\% | 0 | .0\% | 2 | 1.2\% |
|  | NATIONAL LOUIS UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | NORTH CENTRAL COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 2 | 1.2\% |
|  | NORTH PARK UNIVERSITY | 1 | 1.5\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.2\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 3 | 4.5\% | 3 | 8.6\% | 3 | 6.5\% | 1 | 6.3\% | 10 | 6.1\% |
|  | NORTHWESTERN UNIVERSITY | 2 | 3.0\% | 3 | 8.6\% | 4 | 8.7\% | 1 | 6.3\% | 10 | 6.1\% |
|  | NOTRE DAME UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | .6\% |
|  | OAKTON COMMUNITY COLLEGE | 1 | 1.5\% | 2 | 5.7\% | 0 | .0\% | 2 | 12.5\% | 5 | 3.1\% |
|  | OXFORD HOUSE COLLEGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PRINCETON UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PURDUE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | ROOSEVELT UNIVERSITY | 3 | 4.5\% | 0 | .0\% | 3 | 6.5\% | 1 | 6.3\% | 7 | 4.3\% |

Appendix C. Community Scan - Tabular Results - Page C-19

Table 1-B. Verbatim Top Of Mind Awareness With Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Fifth College Mentioned Clarified | SCHOOL OF THE ART INSTITUTE OF CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 1 | 1.5\% | 1 | 2.9\% | 1 | 2.2\% | 0 | .0\% | 3 | 1.8\% |
|  | TRITON COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY OF AKRON | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY OF CALIFORNIALOS ANGELES | 1 | 1.5\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 2 | 1.2\% |
|  | UNIVERSITY OF CHICAGO | 5 | 7.6\% | 5 | 14.3\% | 3 | 6.5\% | 0 | .0\% | 13 | 8.0\% |
|  | UNIVERSITY OF ILLINOIS | 2 | 3.0\% | 2 | 5.7\% | 0 | .0\% | 1 | 6.3\% | 5 | 3.1\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 3 | 4.5\% | 2 | 5.7\% | 2 | 4.3\% | 1 | 6.3\% | 8 | 4.9\% |
|  | UNIVERSITY OF ILLINOISURBANA CHAMPAIGN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | UNIVERSITY OF WISCONSIN | 2 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 3 | 1.8\% |
|  | WESTERN ILLINOIS UNIVERSITY | 1 | 1.5\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 2 | 1.2\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.2\% | 0 | .0\% | 1 | .6\% |
|  | YALE UNIVERSITY | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | Total | 66 | 100.0\% | 35 | 100.0\% | 46 | 100.0\% | 16 | 100.0\% | 163 | 100.0\% |

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Table 1-C. Overall Familiarity Of Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Colleges Mentioned - Multiple | AMERICAN ACADEMY OF ART | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | AUGUSTANA COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | AURORA UNIVERSITY | 2 | .3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | BENEDICTINE UNIVERSITY | 1 | .2\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 2 | .1\% |
|  | BRADLEY UNIVERSITY | 2 | .3\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 3 | .2\% |
|  | CALIFORNIA UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | CHAMBERLAIN UNIVERSITY | 1 | .2\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | CHICAGO MEDICAL SCHOOL | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | CHICAGO STATE UNIVERSITY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | CITY COLLEGES OF CHICAGO | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | COLLEGE OF DUPAGE | 16 | 2.5\% | 21 | 4.4\% | 21 | 5.1\% | 7 | 3.9\% | 65 | 3.8\% |
|  | COLLEGE OF LAKE COUNTY | 24 | 3.7\% | 13 | 2.7\% | 9 | 2.2\% | 3 | 1.7\% | 49 | 2.9\% |
|  | COLUMBIA COLLEGE CHICAGO | 4 | .6\% | 5 | 1.1\% | 2 | .5\% | 2 | 1.1\% | 13 | .8\% |
|  | COMMUNITY COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | CONCORDIA UNIVERSITY | 5 | .8\% | 2 | .4\% | 1 | .2\% | 0 | .0\% | 8 | .5\% |
|  | DAYSPRING BIBLE COLLEGE \& SEMINARY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | DEPAUL UNIVERSITY | 37 | 5.8\% | 30 | 6.3\% | 35 | 8.5\% | 13 | 7.3\% | 115 | 6.7\% |
|  | DEVRY UNIVERSITY | 3 | .5\% | 2 | .4\% | 2 | .5\% | 0 | .0\% | 7 | .4\% |
|  | DO NOT KNOW | 38 | 5.9\% | 18 | 3.8\% | 10 | 2.4\% | 5 | 2.8\% | 71 | 4.2\% |
|  | DOMINICAN UNIVERSITY | 2 | .3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | EASTERN ILLINOIS UNIVERSITY | 1 | .2\% | 1 | .2\% | 3 | .7\% | 0 | .0\% | 5 | .3\% |
|  | ELGIN COMMUNITY COLLEGE | 16 | 2.5\% | 11 | 2.3\% | 12 | 2.9\% | 5 | 2.8\% | 44 | 2.6\% |
|  | ELMHURST COLLEGE | 18 | 2.8\% | 2 | .4\% | 8 | 1.9\% | 5 | 2.8\% | 33 | 1.9\% |
|  | HARPER COLLEGE | 131 | 20.4\% | 106 | 22.4\% | 85 | 20.6\% | 36 | 20.1\% | 358 | 21.0\% |
|  | HARRY S TRUMAN COLLEGE | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | HARVARD COLLEGE | 4 | .6\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 5 | .3\% |
|  | HARVEST CHRISTIAN ACADEMY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | ILLINOIS CENTRAL COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | ILLINOIS INSTITUTE OF TECHNOLOGY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | ILLINOIS STATE UNIVERSITY | 14 | 2.2\% | 7 | 1.5\% | 5 | 1.2\% | 2 | 1.1\% | 28 | 1.6\% |
|  | INDIANA UNIVERSITY BLOOMINGTON | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | IOWA STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | ITT TECHNICAL INSTITUTE | 2 | .3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | JOLIET JUNIOR COLLEGE | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |

Harnor Collone


Table 1-C. Overall Familiarity Of Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Colleges Mentioned - Multiple Responses | JUDSON UNIVERSITY | 1 | .2\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 2 | .1\% |
|  | $\begin{aligned} & \text { KELLOGG SCHOOL OF } \\ & \text { MANAGEMENT } \end{aligned}$ | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | KENT COLLEGE OF LAW AT ILLINOIS INSTITUTE OF TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | KNOWLEDGE SYSTEMS INSTITUTE | 2 | .3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | LAKE FOREST ACADEMY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | LAKE FOREST COLLEGE | 5 | .8\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 6 | .4\% |
|  | LEWIS AND CLARK COMMUNITY COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | LEWIS UNIVERSITY | 1 | .2\% | 1 | .2\% | 2 | .5\% | 0 | .0\% | 4 | .2\% |
|  | LOUISIANA STATE UNIVERSITY | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | LOYOLA UNIVERSITY | 36 | 5.6\% | 25 | 5.3\% | 29 | 7.0\% | 9 | 5.0\% | 99 | 5.8\% |
|  | MARQUETTE UNIVERSITY | 1 | .2\% | 1 | . $2 \%$ | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | MCHENRY COUNTY COLLEGE | 2 | .3\% | 1 | .2\% | 11 | 2.7\% | 1 | .6\% | 15 | .9\% |
|  | MIAMI UNIVERSITY | 2 | .3\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 3 | .2\% |
|  | MIT | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | MORAINE VALLEY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | NATIONAL LOUIS UNIVERSITY | 6 | .9\% | 1 | .2\% | 4 | 1.0\% | 0 | .0\% | 11 | .6\% |
|  | NONE | 15 | 2.3\% | 8 | 1.7\% | 6 | 1.5\% | 3 | 1.7\% | 32 | 1.9\% |
|  | NORTH CENTRAL COLLEGE | 2 | .3\% | 0 | .0\% | 4 | 1.0\% | 2 | 1.1\% | 8 | . $5 \%$ |
|  | NORTH PARK UNIVERSITY | 1 | .2\% | 2 | .4\% | 0 | .0\% | 0 | .0\% | 3 | .2\% |
|  | NORTH SHORE COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 7 | 1.1\% | 10 | 2.1\% | 2 | .5\% | 3 | 1.7\% | 22 | 1.3\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 18 | 2.8\% | 13 | 2.7\% | 26 | 6.3\% | 11 | 6.1\% | 68 | 4.0\% |
|  | NORTHSIDE COLLEGE PREPARATORY HIGH SCHOOL | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | NORTHWEST SUBURBAN COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | NORTHWESTERN ILLINOIS UNIVERSITY | 12 | 1.9\% | 11 | 2.3\% | 7 | 1.7\% | 5 | 2.8\% | 35 | 2.1\% |
|  | NORTHWESTERN UNIVERSITY | 27 | 4.2\% | 33 | 7.0\% | 23 | 5.6\% | 15 | 8.4\% | 98 | 5.7\% |
|  | NOTRE DAME UNIVERSITY | 2 | .3\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 3 | .2\% |
|  | OAKTON COMMUNITY COLLEGE | 25 | 3.9\% | 44 | 9.3\% | 16 | 3.9\% | 10 | 5.6\% | 95 | 5.6\% |
|  | OLIVET NAZARENE UNIVERSITY | 2 | .3\% | 0 | .0\% | 3 | .7\% | 1 | .6\% | 6 | .4\% |
|  | OSMANIA UNIVERSITY | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |

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Table 1-C. Overall Familiarity Of Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Colleges Mentioned - Multiple Responses | OXFORD HOUSE COLLEGE | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | PAYTON COLLEGE <br> PREPARATORY HIGH SCHOOL | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | PRINCETON UNIVERSITY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | PROVIDENCE BAPTIST COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | PURDUE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 1 | .1\% |
|  | ROBERT MORRIS UNIVERSITY | 1 | .2\% | 2 | .4\% | 1 | .2\% | 0 | .0\% | 4 | .2\% |
|  | ROOSEVELT UNIVERSITY | 22 | 3.4\% | 18 | 3.8\% | 14 | 3.4\% | 5 | 2.8\% | 59 | 3.5\% |
|  | SCHOOL OF THE ART INSTITUTE OF CHICAGO | 0 | .0\% | 1 | .2\% | 2 | .5\% | 0 | .0\% | 3 | .2\% |
|  | SOUTHERN ILLINOIS UNIVERSITY | 3 | .5\% | 2 | .4\% | 1 | .2\% | 0 | .0\% | 6 | .4\% |
|  | STANFORD UNIVERSITY | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | THE ART INSTITUTE OF CHICAGO | 1 | .2\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 2 | .1\% |
|  | TRINITY CHRISTIAN COLLEGE | 0 | .0\% | 2 | .4\% | 2 | .5\% | 1 | .6\% | 5 | .3\% |
|  | TRINITY CHRISTIAN SCHOOL | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | TRITON COLLEGE | 2 | .3\% | 3 | .6\% | 5 | 1.2\% | 1 | .6\% | 11 | .6\% |
|  | UNIVERSAL TECHNICAL INSTITUTE | 2 | . $3 \%$ | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | UNIVERSITY OF AKRON | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | UNIVERSITY OF CALIFORNIALOS ANGELES | 1 | .2\% | 0 | .0\% | 1 | .2\% | 0 | .0\% | 2 | .1\% |
|  | UNIVERSITY OF CHICAGO | 34 | 5.3\% | 25 | 5.3\% | 14 | 3.4\% | 9 | 5.0\% | 82 | 4.8\% |
|  | UNIVERSITY OF COLORADO | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | UNIVERSITY OF ILLINOIS | 24 | 3.7\% | 18 | 3.8\% | 16 | 3.9\% | 9 | 5.0\% | 67 | 3.9\% |
|  | UNIVERSITY OF ILLINOISCHICAGO | 30 | 4.7\% | 18 | 3.8\% | 12 | 2.9\% | 4 | 2.2\% | 64 | 3.7\% |
|  | UNIVERSITY OF ILLINOISCIRCLE CAMPUS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | UNIVERSITY OF ILLINOISURBANA CHAMPAIGN | 4 | .6\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 5 | . $3 \%$ |
|  | UNIVERSITY OF MICHIGAN | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | UNIVERSITY OF NOTRE DAME | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | UNIVERSITY OF PHOENIX | 1 | .2\% | 1 | . $2 \%$ | 0 | .0\% | 0 | .0\% | 2 | .1\% |
|  | UNIVERSITY OF SOUTHERN CALIFORNIA | 1 | .2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |
|  | UNIVERSITY OF ST FRANCIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 1 | .1\% |
|  | UNIVERSITY OF WISCONSIN | 2 | .3\% | 0 | .0\% | 0 | .0\% | 1 | .6\% | 3 | .2\% |
|  | VALPARAISO UNIVERSITY | 0 | .0\% | 1 | .2\% | 0 | .0\% | 0 | .0\% | 1 | .1\% |

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Table 1-C. Overall Familiarity Of Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Colleges Mentioned - Multiple Responses | WESTERN ILLINOIS UNIVERSITY | 3 | . $5 \%$ | 0 | .0\% | 2 | .5\% | 0 | .0\% | 5 | . $3 \%$ |
|  | WHEATON COLLEGE | 4 | .6\% | 0 | .0\% | 2 | .5\% | 0 | .0\% | 6 | .4\% |
|  | WILBUR WRIGHT COLLEGE | 0 | .0\% | 2 | .4\% | 1 | .2\% | 3 | 1.7\% | 6 | .4\% |
|  | YALE UNIVERSITY | 2 | .3\% | 1 | .2\% | 1 | .2\% | 0 | .0\% | 4 | .2\% |
|  | Total | 643 | 100.0\% | 473 | 100.0\% | 412 | 100.0\% | 179 | 100.0\% | 1707 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| AMERICAN ACADEMY OF ART | ACCESSIBLE | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| AUGUSTANA COLLEGE | VERY GOOD FOR ACADEMICS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| AURORA UNIVERSITY | COMFORTABLE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | HAS ONLINE SCHOOL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| BENEDICTINE UNIVERSITY | NAPERVILLE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
| BRADLEY UNIVERSITY | AVERAGE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | COSTLY | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | SMALL | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
| CALIFORNIA UNIVERSITY | WIDE RANGE OF COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| CHAMBERLAIN UNIVERSITY | FOUR-YEAR | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | NURSING PROGRAM | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| CHICAGO MEDICAL SCHOOL | KNOWLEDGE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| CHICAGO STATE UNIVERSITY | BLACK | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| CITY COLLEGES OF CHICAGO | CHALLENGING | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| COLLEGE OF DUPAGE | ACCESSIBLE | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.5\% |
|  | ACCREDITED | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ADVANCED | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 1 | 14.3\% | 2 | 3.1\% |
|  | ALL-ENCOMPASSING | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | AWESOME | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BEST ELECTIVES | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | COMMUNITY | 5 | 31.3\% | 2 | 9.5\% | 1 | 4.8\% | 0 | .0\% | 8 | 12.3\% |
|  | COMMUNITY COLLEGE | 1 | 6.3\% | 2 | 9.5\% | 4 | 19.0\% | 1 | 14.3\% | 8 | 12.3\% |
|  | CORRUPT | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | COUNTY POLITICS | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | DIVERSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 1 | 1.5\% |
|  | DO NOT KNOW | 2 | 12.5\% | 0 | .0\% | 1 | 4.8\% | 1 | 14.3\% | 4 | 6.2\% |
|  | EDUCATION | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | FAR | 0 | .0\% | 1 | 4.8\% | 1 | 4.8\% | 0 | .0\% | 2 | 3.1\% |
|  | FOR EVERYONE | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD | 0 | .0\% | 1 | 4.8\% | 1 | 4.8\% | 0 | .0\% | 2 | 3.1\% |
|  | GOOD JUNIOR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GREAT COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GREAT TECHNICAL CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 1 | 1.5\% |
|  | GREAT/ GOOD | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | IN THE NEWS | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | LOCAL | 0 | .0\% | 2 | 9.5\% | 1 | 4.8\% | 1 | 14.3\% | 4 | 6.2\% |
|  | MEDIOCRE | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | MODERN | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | NICE | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 4.8\% | 2 | 9.5\% | 0 | .0\% | 3 | 4.6\% |
|  | OKAY | 0 | .0\% | 1 | 4.8\% | 2 | 9.5\% | 0 | .0\% | 3 | 4.6\% |
|  | POPULATED | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PRACTICAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 1 | 1.5\% |
|  | QUALITY | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | QUALITY CLASSES | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | SOLID EDUCATION | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | VALUE | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | VERY GOOD | 0 | .0\% | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 1 | 1.5\% |
|  | WELL-KNOWN | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | WHERE IWENT | 0 | .0\% | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| COLLEGE OF DUPAGE | Total | 16 | 100.0\% | 21 | 100.0\% | 21 | 100.0\% | 7 | 100.0\% | 65 | 100.0\% |
| COLLEGE OF LAKE COUNTY | ACCESSIBLE | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | AFFORDABLE | 2 | 8.3\% | 2 | 15.4\% | 0 | .0\% | 0 | .0\% | 4 | 8.2\% |
|  | AVERAGE | 2 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 4.1\% |
|  | COLLEGE | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | COMMUNITY | 6 | 25.0\% | 2 | 15.4\% | 0 | .0\% | 0 | .0\% | 8 | 16.3\% |
|  | COMMUNITY COLLEGE | 1 | 4.2\% | 0 | .0\% | 3 | 33.3\% | 0 | .0\% | 4 | 8.2\% |
|  | COMPREHENSIVE | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.0\% |
|  | COST FRIENDLY | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | COUNTY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.0\% |
|  | CURRENT WORKERS TRYING TO ADVANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.0\% |
|  | DECENT | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | FAR | 0 | .0\% | 2 | 15.4\% | 1 | 11.1\% | 0 | .0\% | 3 | 6.1\% |
|  | GOOD | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | GOOD COMMUNITY COLLEGE THAT PROVIDES A WIDE VARIETY OF CLASSES | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | HELP PREPARE FOR FOURYEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.0\% |
|  | HELPFUL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | JUNIOR | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | LARGE COMMUNITY COLLEGE | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | LOCAL | 2 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 4.1\% |
|  | MEDIOCRE COMMUNITY COLLEGE | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | NICE | 2 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 4.1\% |
|  | NO RESPONSE | 2 | 8.3\% | 1 | 7.7\% | 1 | 11.1\% | 0 | .0\% | 4 | 8.2\% |
|  | PREPARATORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.0\% |
|  | SETTLING | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | SPECIALIZED | 2 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 4.1\% |
|  | TECHNICAL | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.0\% |
|  | VERY GOOD | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.0\% |
|  | Total | 24 | 100.0\% | 13 | 100.0\% | 9 | 100.0\% | 3 | 100.0\% | 49 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| COLUMBIA COLLEGE CHICAGO | ARTS | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | ARTS \& BROADCASTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 7.7\% |
|  | ARTSY | 1 | 25.0\% | 1 | 20.0\% | 1 | 50.0\% | 0 | .0\% | 3 | 23.1\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | EXCELLENT COMMUNITY COLLEGE | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 7.7\% |
|  | LOCAL | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 7.7\% |
|  | MAGNIFICENT | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | MODERN | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | NO RESPONSE | 1 | 25.0\% | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 2 | 15.4\% |
|  | Total | 4 | 100.0\% | 5 | 100.0\% | 2 | 100.0\% | 2 | 100.0\% | 13 | 100.0\% |
| COMMUNITY COLLEGE | NO RESPONSE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| CONCORDIA UNIVERSITY | CONVENIENT | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | DOWNTOWN | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | HELP YOUNG CHRISTIANS TO WORK AS CHRISTIAN TEACHERS | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 12.5\% |
|  | LOCAL | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | LUTHERAN | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | SMALL | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | TEACHER'S COLLEGE | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | VALUE FOCUSED | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | Total | 5 | 100.0\% | 2 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 8 | 100.0\% |
| DAYSPRING BIBLE COLLEGE \& SEMINARY | FOCUSED ON CHARACTER BUILDING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| DEPAUL UNIVERSITY | AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | BENEFICIAL | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | BIG EAST | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | BLUE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | BLUE DEMONS | 2 | 5.4\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 3 | 2.6\% |
|  | BUSINESS | 2 | 5.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.7\% |
|  | BUSINESS SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | BUSINESS/ PRIVATE/ CATHOLIC | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | CATHOLIC | 1 | 2.7\% | 1 | 3.3\% | 1 | 2.9\% | 1 | 7.7\% | 4 | 3.5\% |
|  | CATHOLIC INSTITUTION WITH MANY ACADEMIC PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 1 | .9\% |
|  | CATHOLIC PRIVATE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | CHICAGO AREA SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | CITY | 2 | 5.4\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 3 | 2.6\% |
|  | CITY CAMPUS | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | CITY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 5.7\% | 0 | .0\% | 2 | 1.7\% |
|  | CITY FOUR-YEAR | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | CITY LOCATION | 0 | .0\% | 1 | 3.3\% | 1 | 2.9\% | 0 | .0\% | 2 | 1.7\% |
|  | COMMUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 1 | .9\% |
|  | COMMUTER/ JESUIT/ PRIVATE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | COMPETITIVE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | COMPUTER SCIENCE | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | DIVERSE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | DIVERSE PRIVATE ACADEMIA | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | DO NOT KNOW | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | DOPE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | DOWNTOWN | 0 | .0\% | 1 | 3.3\% | 1 | 2.9\% | 0 | .0\% | 2 | 1.7\% |
|  | EASY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | ELITE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | EXCELLENT | 0 | .0\% | 1 | 3.3\% | 2 | 5.7\% | 1 | 7.7\% | 4 | 3.5\% |
|  | EXPENSIVE | 3 | 8.1\% | 3 | 10.0\% | 2 | 5.7\% | 1 | 7.7\% | 9 | 7.8\% |
|  | EXPENSIVE BUT A GOOD SCHOOL | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | EXPENSIVE CITY/ LIBERAL ARTS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | EXPENSIVE SOLID | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | FINE PRIVATE COLLEGE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | FOUR-YEAR UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| DEPAUL UNIVERSITY | GOOD | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 1 | 7.7\% | 2 | 1.7\% |
|  | GOOD EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | GOOD REGIONAL | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | GOOD REPUTATION | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | GOOD SCHOOL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | GOOD UNIVERSITY | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | GREAT CITY SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | GREAT FOR TECHNICAL MAJOR | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | IN THE HEART OF THE CITYI PROVIDES OPPORTUNITIES FOR GROWTH BEYOND COLLEGE INTO FULL-TIME CAREERS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | LEARN | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | LEGACY SCHOOL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | LIBERAL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | LINCOLN PARK OR DOWNTOWN | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | LOCAL | 1 | 2.7\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 2 | 1.7\% |
|  | MEDIUM RESPECTED UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | MISCELLANEOUS | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | MODERN | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | MUSIC | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | MUSIC PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | NO RESPONSE | 1 | 2.7\% | 2 | 6.7\% | 1 | 2.9\% | 1 | 7.7\% | 5 | 4.3\% |
|  | NORTH SIDE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | NOT RECIPROCAL WITH OTHER CATHOLIC COLLEGES IN ADJOINING STATES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 1 | .9\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 1 | .9\% |
|  | OVERPRICED | 2 | 5.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.7\% |
|  | POPULAR | 0 | .0\% | 2 | 6.7\% | 0 | .0\% | 0 | .0\% | 2 | 1.7\% |
|  | PRICEY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | PRIVATE | 3 | 8.1\% | 1 | 3.3\% | 0 | .0\% | 1 | 7.7\% | 5 | 4.3\% |
|  | PRIVATE EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | QUALITY | 0 | .0\% | 0 | .0\% | 2 | 5.7\% | 0 | .0\% | 2 | 1.7\% |
|  | QUALITY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 1 | .9\% |
|  | RELIGIOUS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 15.4\% | 2 | 1.7\% |
|  | RELIGIOUS CITY | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | RESPECTED | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |

Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| DEPAUL UNIVERSITY | SELECTIVE | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | SMART | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | SUCCESSFUL | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | TRUSTING | 0 | .0\% | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 1 | .9\% |
|  | UNIVERSITY | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | URBAN | 0 | .0\% | 1 | 3.3\% | 2 | 5.7\% | 0 | .0\% | 3 | 2.6\% |
|  | VALUE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | VERY SELECTIVE | 0 | .0\% | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | VERY SOLID CITY UNIVERSITY WITH GOOD HISTORY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .9\% |
|  | Total | 37 | 100.0\% | 30 | 100.0\% | 35 | 100.0\% | 13 | 100.0\% | 115 | 100.0\% |
| DEVRY UNIVERSITY | FOUR-YEAR | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% |
|  | NO RESPONSE | 1 | 33.3\% | 1 | 50.0\% | 1 | 50.0\% | 0 | .0\% | 3 | 42.9\% |
|  | PRACTICAL | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 14.3\% |
|  | TECH SAVVY | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% |
|  | TECHNICAL SCHOOL | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 14.3\% |
|  | Total | 3 | 100.0\% | 2 | 100.0\% | 2 | 100.0\% | 0 | .0\% | 7 | 100.0\% |
| DOMINICAN UNIVERSITY | CATHOLIC | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | PRIVATE/ SMALL/ JESUIT | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| EASTERN ILLINOIS UNIVERSITY | BASIC COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 20.0\% |
|  | GOOD SCHOOL BUT TOO MUCH OF AN UNKNOWN | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 20.0\% |
|  | NICE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | PARTY SCHOOL | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | QUIET SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 20.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 3 | 100.0\% | 0 | .0\% | 5 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| ELGIN COMMUNITY COLLEGE | AFFORDABLE | 0 | .0\% | 1 | 9.1\% | 2 | 16.7\% | 0 | .0\% | 3 | 6.8\% |
|  | AVERAGE | 2 | 12.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 4.5\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.3\% |
|  | CHEAP | 1 | 6.3\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 2 | 4.5\% |
|  | CLOSE | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | COMMUNITY | 1 | 6.3\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 2 | 4.5\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 2 | 18.2\% | 1 | 8.3\% | 0 | .0\% | 3 | 6.8\% |
|  | CONVENIENT | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | COST EFFECTIVE | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | COURSE DRIVEN | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 2.3\% |
|  | DECENT | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | FIND YOUR FUTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.3\% |
|  | GHETTO | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | GOOD | 1 | 6.3\% | 1 | 9.1\% | 3 | 25.0\% | 0 | .0\% | 5 | 11.4\% |
|  | GOOD COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.3\% |
|  | GOOD PROGRAM FOR ADULTS STUDENTS | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | GOOD SCHOOL | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | GOOD START | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 2.3\% |
|  | GREAT | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | GROWING EDUCATIONAL COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.3\% |
|  | HELPFUL | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | INEXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 2.3\% |
|  | JUNIOR | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | LOW QUALITY | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | NEW | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | NO RESPONSE | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 2 | 4.5\% |
|  | NONE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | NOT AS MUCH AS HARPER | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | THIS UNIVERSITY IS FAR FROM MY HOUSE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | TWO-YEAR UNIVERSITY | 1 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.3\% |
|  | UNSURE | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 2.3\% |
|  | Total | 16 | 100.0\% | 11 | 100.0\% | 12 | 100.0\% | 5 | 100.0\% | 44 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| ELMHURST COLLEGE | BASIC | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | CHRISTIAN UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 3.0\% |
|  | CLOSE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | COMMUNITY | 2 | 11.1\% | 0 | .0\% | 1 | 12.5\% | 1 | 20.0\% | 4 | 12.1\% |
|  | EXCELLENT | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | EXCELLENT PRIVATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | EXPENSIVE BUT WORTH IT | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | FRIENDLY | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | GOOD | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | GOOD SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | GOOD SMALL PRIVATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | GREAT | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | HIGHLY REGARDED | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | LIBERAL ARTS COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | LOCAL | 2 | 11.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 6.1\% |
|  | MIDDLE LEVEL | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | NO RESPONSE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 3.0\% |
|  | PASSION | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | PREMIUM | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | PRIVATE | 0 | .0\% | 2 | 100.0\% | 0 | .0\% | 1 | 20.0\% | 3 | 9.1\% |
|  | PRIVATE COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | PRIVATE LIBERAL ARTS | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  | SMALL | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 2 | 6.1\% |
|  | SMALL PRIVATE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | TOO UP TIGHT | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.0\% |
|  | Total | 18 | 100.0\% | 2 | 100.0\% | 8 | 100.0\% | 5 | 100.0\% | 33 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| HARPER COLLEGE | ACADEMIC STUDIES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | ACCESSIBLE | 3 | 2.3\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 4 | 1.1\% |
|  | ADVANCED LEARNING | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | AFFORDABLE | 4 | 3.1\% | 3 | 2.8\% | 4 | 4.7\% | 1 | 2.8\% | 12 | 3.4\% |
|  | AFFORDABLE COLLEGE PREPARES YOU FOR THE FUTURE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | AFFORDABLE/ GOOD EDUCATION | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | AMAZING | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | AVERAGE | 2 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | AWESOME | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | BASIC | 1 | .8\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | BIG | 1 | .8\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | BIG COMMUNITY COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | BRAND | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CAN'T AFFORD OR CAN'T GET IN THE BIG ONES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | . $3 \%$ |
|  | CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 1 | 2.8\% | 2 | .6\% |
|  | CHEAP | 3 | 2.3\% | 2 | 1.9\% | 0 | .0\% | 0 | .0\% | 5 | 1.4\% |
|  | CHILL | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CLOSE | 1 | .8\% | 4 | 3.8\% | 2 | 2.4\% | 0 | .0\% | 7 | 2.0\% |
|  | CLOSE BY | 1 | .8\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | CLOSE TO HOME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | . $3 \%$ |
|  | CLOSE TO THE AREA | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | CLOSE/ INEXPENSIVE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 1 | 2.8\% | 2 | .6\% |
|  | COMMUNITY | 22 | 16.8\% | 16 | 15.1\% | 6 | 7.1\% | 1 | 2.8\% | 45 | 12.6\% |
|  | COMMUNITY COLLEGE | 9 | 6.9\% | 7 | 6.6\% | 13 | 15.3\% | 0 | .0\% | 29 | 8.1\% |
|  | COMMUNITY ORIENTED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | . $3 \%$ |
|  | COMMUNITY SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | COMMUNITY/ GREAT | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | COMMUTER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | COMPREHENSIVE | 2 | 1.5\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 3 | .8\% |
|  | CONSIDER | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CONTINUING EDUCATION | 1 | .8\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 2 | .6\% |
|  | CONVENIENT | 5 | 3.8\% | 3 | 2.8\% | 2 | 2.4\% | 2 | 5.6\% | 12 | 3.4\% |
|  | CONVENIENT AND PREPARES FOR | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CONVENIENT/ ESTABLISHED | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| HARPER COLLEGE | CONVENIENT/ PROGRESSIVE | 0 | . $0 \%$ | 1 | .9\% | 0 | . $0 \%$ | 0 | .0\% | 1 | . $3 \%$ |
|  | CONVENIENTLY LOCATED | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | COOL | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | CORPORATE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | COSTLY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | DECENT | 1 | .8\% | 3 | 2.8\% | 0 | .0\% | 0 | .0\% | 4 | 1.1\% |
|  | DIVERSE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 1 | 2.8\% | 2 | .6\% |
|  | DIVERSIFIED | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | DO NOT KNOW | 1 | .8\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | EASY | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | ECONOMICAL | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | ESSENTIAL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | EVOLVING | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | EXCELLENT | 2 | 1.5\% | 3 | 2.8\% | 2 | 2.4\% | 0 | .0\% | 7 | 2.0\% |
|  | EXCELLENT CLASSES AT GOOD PRICE | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | EXCELLENT COMMUNITY COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 2 | 5.6\% | 3 | .8\% |
|  | EXCELLENT EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | EXCELLENT VERY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | EXPANDING SCOPE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | EXPENSIVE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | EXPENSIVE COMMUNITY COLLEGE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | FAR | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | FLEXIBLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | FOR EVERYONE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | FRIENDLY ENVIRONMENT | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | FULL COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GIVING BACK | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GOOD | 11 | 8.4\% | 4 | 3.8\% | 1 | 1.2\% | 3 | 8.3\% | 19 | 5.3\% |
|  | GOOD COMMUNITY COLLEGE | 1 | .8\% | 1 | .9\% | 1 | 1.2\% | 0 | .0\% | 3 | .8\% |
|  | GOOD EDUCATION | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GOOD ONE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | GOOD PLACE TO STUDY | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GOOD REPUTATION | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GOOD SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| HARPER COLLEGE | GOOD/ ACCOMMODATING/ POPULAR | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | GREAT | 1 | .8\% | 2 | 1.9\% | 2 | 2.4\% | 0 | .0\% | 5 | 1.4\% |
|  | GREAT COMMUNITY COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 2 | 5.6\% | 3 | .8\% |
|  | GREAT EDUCATION | 2 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | GREAT STARTING POINT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | GREAT VALUE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | GROWING | 0 | .0\% | 0 | .0\% | 2 | 2.4\% | 0 | .0\% | 2 | .6\% |
|  | GROWING EDUCATIONAL COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | HEALTHCARE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | HELP PREPARE FOR FOURYEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | HELPFUL | 2 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | HIGH QUALITY | 0 | .0\% | 0 | .0\% | 2 | 2.4\% | 0 | .0\% | 2 | .6\% |
|  | HIGH RANKING | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | HIGHLY SUCCESSFUL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | HOMETOWN COMMUNITY COLLEGE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | JUNIOR COLLEGE | 0 | .0\% | 1 | .9\% | 3 | 3.5\% | 0 | .0\% | 4 | 1.1\% |
|  | KNOWLEDGEABLE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LACKING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | LARGE COMMUNITY COLLEGE | 0 | .0\% | 1 | .9\% | 1 | 1.2\% | 0 | .0\% | 2 | .6\% |
|  | LARGE HIGH SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | LEARNING | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | LOCAL | 4 | 3.1\% | 10 | 9.4\% | 8 | 9.4\% | 5 | 13.9\% | 27 | 7.5\% |
|  | LOCAL COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | LOCAL COLLEGE/ GOOD ALL AROUND EDUCATIONAL STUDIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | LOCAL COMMUNITY COLLEGE | 1 | .8\% | 3 | 2.8\% | 0 | .0\% | 0 | .0\% | 4 | 1.1\% |
|  | LOCAL SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | LOCAL/ FLEXIBLE SCHEDULE CLASSES THAT MAKE IT EASY TO GET A DEGREE WHILE STILL WORKING | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | MASSIVE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | MEDIOCRE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | MID-SIZE COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | MODERN | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NEARBY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | NEIGHBOR | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| HARPER COLLEGE | NICE | 1 | .8\% | 2 | 1.9\% | 1 | 1.2\% | 0 | .0\% | 4 | 1.1\% |
|  | NICE FACILITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | NO RESPONSE | 9 | 6.9\% | 1 | .9\% | 3 | 3.5\% | 1 | 2.8\% | 14 | 3.9\% |
|  | NOT FAMILIAR | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | NOT TOO PRICEY | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OKAY | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | OUTREACHING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | PERSON LOOKING INTO IT AND IT MAKES SENSE AND IT LOOKS WEIRD AND WE DON'T | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PHENOMENAL | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | POPULAR | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | PRACTICAL | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PRETTY BIG AND SUCCESSFUL | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PRICE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PROFESSIONAL | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PROGRESSIVE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PROGRESSIVE AND CUTTING EDGE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | PROMISE PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | QUALITY | 3 | 2.3\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 4 | 1.1\% |
|  | QUALITY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 1 | 2.8\% | 2 | .6\% |
|  | QUALITY EDUCATION | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | QUESTIONABLE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | REALLY CLOSE | 0 | .0\% | 1 | . $9 \%$ | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | REMEDIAL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | STEPPING STONE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | . $3 \%$ |
|  | STRONG JUNIOR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | . $3 \%$ |
|  | SUCCESSFUL | 0 | .0\% | 3 | 2.8\% | 0 | .0\% | 0 | .0\% | 3 | .8\% |
|  | SUPPORTIVE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | SURPRISINGLY GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | .3\% |
|  | TECHNICAL TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.8\% | 1 | . $3 \%$ |
|  | TEMPORARY IN-BETWEEN | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | TRADITIONAL | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | TRUST | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | TWO-YEAR | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | . $3 \%$ |
|  | UNIQUE | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | UNIVERSITY COMPATIBLE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| HARPER COLLEGE | USEFUL | 2 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .6\% |
|  | VERY GOOD PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | VERY GREAT COLLEGE | 0 | .0\% | 1 | .9\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | WELL-ROUNDED | 0 | .0\% | 0 | .0\% | 1 | 1.2\% | 0 | .0\% | 1 | .3\% |
|  | WHEELING | 1 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .3\% |
|  | Total | 131 | 100.0\% | 106 | 100.0\% | 85 | 100.0\% | 36 | 100.0\% | 358 | 100.0\% |
| HARRY S TRUMAN COLLEGE | GOOD VALUE/ LOTS OF OFFERS: DEGREE AND NONDEGREE | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| HARVARD COLLEGE | EXCEPTIONAL | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | GREAT | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | INTELLIGENT | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | MEDICAL | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 20.0\% |
|  | SPECIAL | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | Total | 4 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
| HARVEST CHRISTIAN ACADEMY | FARM | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| ILLINOIS CENTRAL COLLEGE | QUALITY | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| ILLINOIS INSTITUTE OFTECHNOLOGY | QUALITY/ HIGHER EDUCATION/ SCIENCE MAJORS | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| ILLINOIS STATE UNIVERSITY | ACADEMIC | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | BASIC | 2 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 7.1\% |
|  | BASIC COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 3.6\% |
|  | BASKETBALL | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 3.6\% |
|  | BORING | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | CHEAP STATE SCHOOL | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | EDUCATIONAL | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | EXCELLENT UNIVERSITY FOR EDUCATION MAJORS | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 3.6\% |
|  | FLEXIBILE SCHEDULE WITH GREAT CURRICULUM | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | FUN | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | GOOD | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | GORGEOUS CAMPUS | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | GREAT | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 3.6\% |
|  | GREAT TEACHER'S COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 3.6\% |
|  | GREAT TEACHER'S SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 3.6\% |
|  | I WENT THERE | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | MIDDLE-OF-THE-ROAD STATE SCHOOL | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | NICE | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | NO RESPONSE | 3 | 21.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 10.7\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 3.6\% |
|  | PUBLIC/ LARGE | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | STATE SCHOOL | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | TEACHING | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | TEACHING DEGREES | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | WELL-ROUNDED | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 1 | 3.6\% |
|  | Total | 14 | 100.0\% | 7 | 100.0\% | 5 | 100.0\% | 2 | 100.0\% | 28 | 100.0\% |
| INDIANA UNIVERSITY BLOOMINGTON | COOL | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| IOWA STATE UNIVERSITY | EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| ITT TECHNICAL INSTITUTE | GOOD FOR ENGINEERS | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | PRIVATE COLLEGE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| JOLIET JUNIOR COLLEGE | WOULD CONSIDER IF I LIVED NEARBY | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| JUDSON UNIVERSITY | CHRISTIAN | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  | PRIVATE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
| $\begin{aligned} & \text { KELLOGG SCHOOL OF } \\ & \text { MANAGEMENT } \end{aligned}$ | GRADUATE | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| KENT COLLEGE OF LAW AT ILLINOIS INSTITUTE OF TECHNOLOGY | GOOD CLOSE BY LAW SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| KNOWLEDGE SYSTEMS INSTITUTE | DO NO TKNOW | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | EASY | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| LAKE FOREST ACADEMY | COMMUNITY COLLEGE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| LAKE FOREST COLLEGE | DO NOT KNOW | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | EXCELLENT | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | EXPENSIVE | 2 | 40.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 33.3\% |
|  | GRADUATE PROGRAM | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | SMALL | 1 | 20.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 5 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 6 | 100.0\% |
| LEWIS AND CLARK COMMUNITY COLLEGE | SMART | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| LEWIS UNIVERSITY | AVIATION | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 25.0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 25.0\% |
|  | CATHOLIC | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | LOCAL | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% | 0 | .0\% | 4 | 100.0\% |
| LOUISIANA STATE UNIVERSITY | DO NOT KNOW | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column F \% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| LOYOLA UNIVERSITY | ACADEMIC | 0 | . 0 | 2 | 8.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | ACADEMICALLY STRONG | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | CATHOLIC | 1 | 2.8\% | 1 | 4.0\% | 1 | 3.4\% | 0 | .0\% | 3 | 3.0\% |
|  | CATHOLIC EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | CATHOLIC PRIVATE | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | CITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | CITY FOUR-YEAR | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | CITY LOCATION | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | DECENT UNIVERSITY | 0 | . $0 \%$ | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | DO NOT KNOW | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | DOCTOR | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | DOPE | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | DOWNTOWN | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | ELITE | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | EXCELLENT | 0 | .0\% | 2 | 8.0\% | 0 | .0\% | 1 | 11.1\% | 3 | 3.0\% |
|  | EXPENSIVE | 6 | 16.7\% | 1 | 4.0\% | 2 | 6.9\% | 0 | .0\% | 9 | 9.1\% |
|  | EXPENSIVE/ GOOD SCHOOL | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | EXPENSIVE/ SOCIAL JUSTICE | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | FANCY CITY SCHOOL | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | FOUR-YEAR SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | GOOD | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 1 | 11.1\% | 2 | 2.0\% |
|  | GOOD EDUCATION | 0 | .0\% | 0 | . $0 \%$ | 1 | 3.4\% | 1 | 11.1\% | 2 | 2.0\% |
|  | GOOD REGIONAL | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | GOOD REPUTATION | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 1 | 11.1\% | 2 | 2.0\% |
|  | GOOD SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | HEALTH | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HELPFUL | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | HIGH QUALITY/ EXPENSIVE | 0 | .0\% | 1 | 4.0\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.0\% |
|  | ISOLATED | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | JESUIT | 0 | .0\% | 1 | 4.0\% | 1 | 3.4\% | 1 | 11.1\% | 3 | 3.0\% |
|  | JESUIT RUN | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 11.1\% | 1 | 1.0\% |
|  | JOURNALISM - PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | LOCAL | 1 | 2.8\% | 1 | 4.0\% | 1 | 3.4\% | 0 | .0\% | 3 | 3.0\% |
|  | MAJOR UNIVERSITY | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | MEDICAL | 0 | .0\% | 1 | 4.0\% | 1 | 3.4\% | 0 | .0\% | 2 | 2.0\% |
|  | MEDICINE | 3 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 3.0\% |
|  | MODERN | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| LOYOLA UNIVERSITY | NICE | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | NO RESPONSE | 0 | .0\% | 2 | 8.0\% | 2 | 6.9\% | 0 | .0\% | 4 | 4.0\% |
|  | NURSING | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | OKAY | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | OUTSTANDING/ VERY <br> DIVERSE AND <br> KNOWLEDGEABLE <br> PROFESSORS | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | OVERPRICED | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | OVERRATED | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PRESTIGIOUS | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PRESTIGIOUS/ JESUIT/ EXPENSIVE | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PRIVATE | 3 | 8.3\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 4 | 4.0\% |
|  | QUALITY | 1 | 2.8\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | QUALITY EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | RAMBLERS | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | RELIGIOUS | 0 | .0\% | 1 | 4.0\% | 1 | 3.4\% | 0 | .0\% | 2 | 2.0\% |
|  | ROGERS PARK | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.0\% |
|  | SELECTIVE | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | SLIGHTLY RELIGIOUS | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SMART | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SOLID | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | SPORTS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SPORTY | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | STRONG | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | TOP CLASS | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | UNFAMILIAR | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | UNIVERSITY | 1 | 2.8\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | WELL ROUNDED EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.0\% |
|  | WORLD-RENOWNED | 0 | .0\% | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 1 | 1.0\% |
|  | WORTH THE COST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.0\% |
|  | Total | 36 | 100.0\% | 25 | 100.0\% | 29 | 100.0\% | 9 | 100.0\% | 99 | 100.0\% |
| MARQUETTE UNIVERSITY | GOOD BUT NEVER GOOD ENOUGH | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | SPORTS | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
|  | AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
| MCHENRY COUNTY COLLEGE | CLUELESS | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 18.2\% | 0 | .0\% | 2 | 13.3\% |
|  | CULINARY PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | FAIRLY GOOD/ GETTING BETTER | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | GOOD | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | GOOD FOR A LOCAL SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | HELP PREPARE FOR FOURYEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | PRACTICAL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% |
|  | PREPARATORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 6.7\% |
|  | QUALITY EDUCATION | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% |
|  | USEFUL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% |
|  | Total | 2 | 100.0\% | 1 | 100.0\% | 11 | 100.0\% | 1 | 100.0\% | 15 | 100.0\% |
| MIAMI UNIVERSITY | ALMA MATER | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 33.3\% |
|  | INFLATED PARTY SCHOOL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | POPULAR | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
| MIT | ENGINEERING | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| MORAINE VALLEY COMMUNITY COLLEGE | FAR | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| NATIONAL LOUIS UNIVERSITY | AFFORDABLE | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | BASIC | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | COLLEGE | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | CONVENIENT | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 9.1\% |
|  | DO NOT KNOW | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | GOOD PROGRAMS | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | GRADUATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 9.1\% |
|  | MASTER'S DEGREE | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 9.1\% |
|  | MULTIPLE OPTIONS | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 9.1\% |
|  | OKAY | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | TEACHING | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | Total | 6 | 100.0\% | 1 | 100.0\% | 4 | 100.0\% | 0 | .0\% | 11 | 100.0\% |

[^0]Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| NORTH CENTRAL COLLEGE | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 50.0\% | 1 | 12.5\% |
|  | GOOD PRIVATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  | HIGH QUALITY PRIVATE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 12.5\% |
|  | NAPERVILLE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | PRIVATE | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  | PRIVATE LIBERAL ARTS | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  | SMALL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | TEACHER'S COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 4 | 100.0\% | 2 | 100.0\% | 8 | 100.0\% |
| NORTH PARK UNIVERSITY | AVERAGE | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | DECENT SCHOOL | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | SMALL PRIVATE COLLEGE | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 1 | 100.0\% | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 3 | 100.0\% |
| NORTH SHORE COLLEGE | KNOWLEDGE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| NORTHEASTERN ILLINOIS UNIVERSITY | AFFORDABLE | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | AFFORDABLE AND PROGRESSIVE | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | BAD | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | COMMUTER COLLEGE | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | DECENT | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | ECONOMICAL | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | FOR ADULTS | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | GOOD EDUCATION | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | INEXPENSIVE | 0 | .0\% | 3 | 30.0\% | 0 | .0\% | 0 | .0\% | 3 | 13.6\% |
|  | LOCAL | 0 | .0\% | 1 | 10.0\% | 1 | 50.0\% | 0 | .0\% | 2 | 9.1\% |
|  | LOCAL ILLINOIS UNIVERSITY | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 2 | 66.7\% | 3 | 13.6\% |
|  | OKAY | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | PUBLIC | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 4.5\% |
|  | STATE | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 4.5\% |
|  | TEACHER SCHOOL/ MASTER'S DEGREES | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.5\% |
|  | Total | 7 | 100.0\% | 10 | 100.0\% | 2 | 100.0\% | 3 | 100.0\% | 22 | 100.0\% |

[^1]Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| NORTHERN ILLINOIS UNIVERSITY | ABOVE AVERAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | ACCEPTABLE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | ACCOUNTING AND NURSING | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | AFFORDABLE | 0 | .0\% | 1 | 7.7\% | 1 | 3.8\% | 0 | .0\% | 2 | 2.9\% |
|  | AFFORDABLE/ GREAT EXPERIENCES | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ATTAINABLE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | AVERAGE | 0 | .0\% | 1 | 7.7\% | 1 | 3.8\% | 0 | .0\% | 2 | 2.9\% |
|  | BACKPACK | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BASIC | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BROAD | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | CLOSE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | COMPREHENSIVE FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | CONVENIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | CONVENIENT | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | COST-EFFECTIVE COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | CPA REVIEW | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | DECENT SCHOOL/ VALUE/ BUT GETS NO PUBLICITY | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | DIRTY BUSSES | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | EXTREMELY LIBERAL PARTY SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | FOOTBALL | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | FOUR-YEAR BUT CHEAPER THAN PRIVATE | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | FOUR-YEAR STATE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD | 2 | 11.1\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 3 | 4.4\% |
|  | GOOD CHOICE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD EDUCATION BUT NOT ALWAYS SAFE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD REPUTATION WITH WIDE RANGE OF DEGREES | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD SCHOOL | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | GOOD TRAINING | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD VALUE FOR RESIDENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | GOOD/ AWAY/ \$\$\$ | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| NORTHERN ILLINOIS UNIVERSITY | GREAT FOUR-YEAR UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | GREAT UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | HOME | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | HUMBLE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | LARGER UNIVERSITY | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | LEARN | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | LESS PRESTIGIOUS COLLEGE | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | NICE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 1 | 9.1\% | 2 | 2.9\% |
|  | OLD | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PARTY SCHOOL | 0 | .0\% | 2 | 15.4\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | PRETTY GOOD | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | PUBLIC COLLEGE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | QUALITY | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | QUALITY SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% | 1 | 1.5\% |
|  | REMOTE | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | SOLID FOUR-YEAR SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | SPORTS | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | STATE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | STATE SCHOOL | 0 | .0\% | 1 | 7.7\% | 1 | 3.8\% | 0 | .0\% | 2 | 2.9\% |
|  | STATE SCHOOL CLOSE TO CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | STATE UNIVERSITY | 0 | .0\% | 1 | 7.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | STRONG NURSING PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | TEACHER'S COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | THE BEST | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | UNDERGRAD AND GRADUATE PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | WIDE RANGE OF MAJORS | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | 1.5\% |
|  | Total | 18 | 100.0\% | 13 | 100.0\% | 26 | 100.0\% | 11 | 100.0\% | 68 | 100.0\% |
| NORTHSIDE COLLEGE PREPARATORY HIGH SCHOOL | DO NOT KNOW | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| NORTHWEST SUBURBAN COLLEGE | ASTUTE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| NORTHWESTERN ILLINOIS UNIVERSITY | BEST IN THE AREA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.9\% |
|  | BIG TEN | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 1 | 2.9\% |
|  | BIG UNIVERSITY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.9\% |
|  | DIVERSE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | DOPE | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | ECONOMICS | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 1 | 2.9\% |
|  | ELITE | 0 | .0\% | 1 | 9.1\% | 1 | 14.3\% | 0 | .0\% | 2 | 5.7\% |
|  | ELITE SCHOOL | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | EXCELLENT | 1 | 8.3\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 2 | 5.7\% |
|  | EXPENSIVE | 2 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 3 | 8.6\% |
|  | HIGH QUALITY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | LIBERAL PRIVATE UNIVERSITY | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 1 | 20.0\% | 2 | 5.7\% |
|  | OUTSTANDING PROGRAMS | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PREMIER PRIVATE SCHOOL | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PRESTIGIOUS | 2 | 16.7\% | 3 | 27.3\% | 0 | .0\% | 0 | .0\% | 5 | 14.3\% |
|  | PRESTIGIOUS AND EXPENSIVE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PRIVATE | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 1 | 2.9\% |
|  | PURPLE | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | QUALITY | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 1 | 2.9\% |
|  | SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 2.9\% |
|  | SPORTS | 1 | 8.3\% | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 2.9\% |
|  | SUCCESS | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | TOP | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | WRITERS | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 1 | 2.9\% |
|  | Total | 12 | 100.0\% | 11 | 100.0\% | 7 | 100.0\% | 5 | 100.0\% | 35 | 100.0\% |

Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| NORTHWESTERN UNIVERSITY | ACADEMIC | 0 | .0\% | 2 | 6.1\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | AMAZING | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | AWESOME | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | BEST BUT EXPENSIVE | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | BEST IN AREA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | BIG | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | CHALLENGING COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | CONGESTION | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | EDUCATION | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | ELITE | 0 | .0\% | 4 | 12.1\% | 0 | .0\% | 0 | .0\% | 4 | 4.1\% |
|  | ENGINEER | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | ENGINEERING | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | ESOTERIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | EXCELLENT | 0 | .0\% | 1 | 3.0\% | 1 | 4.3\% | 5 | 33.3\% | 7 | 7.1\% |
|  | EXCELLENT BUT EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | EXCEPTIONAL | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | EXCLUSIVE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | EXCLUSIVE/ EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | EXPENSIVE | 2 | 7.4\% | 4 | 12.1\% | 4 | 17.4\% | 1 | 6.7\% | 11 | 11.2\% |
|  | EXPENSIVE PRIVATE COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | EXPENSIVE/ ELITE SCHOOL | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | FOOTBALL | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | GENERIC | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | GOOD | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | GOOD REPUTATION | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | GREAT | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HARD EARNED | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HARD TO GET INTO | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HIGH END/ PRESTIGIOUS/ EXPENSIVE | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HIGH LEVEL | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | HIGH QUALITY PRIVATE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | HIGHER EDUCATION | 0 | .0\% | 1 | 3.0\% | 1 | 4.3\% | 0 | .0\% | 2 | 2.0\% |
|  | HIGHER LEVEL | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HIGHLY ACCLAIMED | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | HIP | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | IVY | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | IVY LEAGUE | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |

Appendix C. Community Scan - Tabular Results - Page C-47

Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| NORTHWESTERN UNIVERSITY | IVY LEAGUE OF MIDWEST | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | LARGE/ RESPECTED UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | LAW | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | LEARN | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | NO RESPONSE | 1 | 3.7\% | 2 | 6.1\% | 1 | 4.3\% | 0 | .0\% | 4 | 4.1\% |
|  | NONE | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | OVERPRICED MAND ELITIST | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | OVERRATED | 1 | 3.7\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | PRESTIGE | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PRESTIGIOUS | 1 | 3.7\% | 1 | 3.0\% | 1 | 4.3\% | 2 | 13.3\% | 5 | 5.1\% |
|  | PRIVATE | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PRIVATE COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | PRIVATE TOP UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | PROUD | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | PURPLE WILDCATS | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | QUALITY | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | RENOWNED FOR ACADEMIA | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | REPUTABLE | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | REPUTATION | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SMART | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | SUPERIOR ACADEMICS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | TOO FAR TO THE LEFT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | 1.0\% |
|  | TOP NOTCH | 1 | 3.7\% | 0 | .0\% | 1 | 4.3\% | 1 | 6.7\% | 3 | 3.1\% |
|  | TOUGH | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | UNIVERSITY | 1 | 3.7\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | UPPER CLASS | 0 | .0\% | 0 | .0\% | 1 | 4.3\% | 0 | .0\% | 1 | 1.0\% |
|  | WILDCATS | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | Total | 27 | 100.0\% | 33 | 100.0\% | 23 | 100.0\% | 15 | 100.0\% | 98 | 100.0\% |
| NOTRE DAME UNIVERSITY | EXPENSIVE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | HIGHLY RATED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 33.3\% |
|  | UPTIGHT | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 3 | 100.0\% |

[^2]Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| OAKTON COMMUNITY COLLEGE | ACADEMIC | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | AFFORDABLE | 1 | 4.0\% | 1 | 2.3\% | 1 | 6.3\% | 0 | .0\% | 3 | 3.2\% |
|  | AFFORDABLE COLLEGE PREPARES YOU FOR THE FUTURE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | AVERAGE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BEAUTIFUL AND CARING | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CHEAP | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CLOSE | 3 | 12.0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 4 | 4.2\% |
|  | COMMUNITY | 6 | 24.0\% | 7 | 15.9\% | 1 | 6.3\% | 0 | .0\% | 14 | 14.7\% |
|  | COMMUNITY COLLEGE | 1 | 4.0\% | 2 | 4.5\% | 1 | 6.3\% | 3 | 30.0\% | 7 | 7.4\% |
|  | COMMUNITY ORIENTED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 1 | 1.1\% |
|  | DECENT | 1 | 4.0\% | 1 | 2.3\% | 1 | 6.3\% | 0 | .0\% | 3 | 3.2\% |
|  | DES PLAINES | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | DIVERSE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | DO NOT KNOW | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 0 | .0\% | 2 | 2.1\% |
|  | EASY | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ENGINEERING MANAGEMENT DEGREE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | EVERYONE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EXCELLENT | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | EXCELLENT COURSE OFFERINGS | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FLEXIBLE \& OUTREACHING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 1 | 1.1\% |
|  | FLOODS | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD | 0 | .0\% | 1 | 2.3\% | 1 | 6.3\% | 2 | 20.0\% | 4 | 4.2\% |
|  | GOOD COMMUNITY COLLEGE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD HEAD START TO COLLEGE | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD SCHOOL | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD START | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD STARTING POINT | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GROWING | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | HAS VALUE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | HIGH SCHOOL | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | INCONVENIENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 1 | 1.1\% |
|  | LACKS VISION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 1 | 1.1\% |
|  | LARGE | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | LARGE CAMPUS | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | LOCAL | 0 | .0\% | 6 | 13.6\% | 1 | 6.3\% | 0 | .0\% | 7 | 7.4\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| OAKTON COMMUNITY COLLEGE | LOCAL COMMUNITY COLLEGE | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 0 | .0\% | 2 | 2.1\% |
|  | LOCAL SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | NEARBY | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NO RESPONSE | 1 | 4.0\% | 1 | 2.3\% | 1 | 6.3\% | 1 | 10.0\% | 4 | 4.2\% |
|  | NOT GREAT | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | OKAY | 1 | 4.0\% | 2 | 4.5\% | 0 | .0\% | 0 | .0\% | 3 | 3.2\% |
|  | OKAY NOT GREAT | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | ON GOLF RD | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | PROGRESSIVE | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | QUALITY | 1 | 4.0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 2 | 2.1\% |
|  | QUALITY EDUCATION | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | QUALITY LOCAL COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | SOLID/ NOT SPECTACULAR | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | STANDARD | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | UNCLE | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | UNDERESTIMATED | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | UNIQUE | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | Total | 25 | 100.0\% | 44 | 100.0\% | 16 | 100.0\% | 10 | 100.0\% | 95 | 100.0\% |
| OLIVET NAZARENE UNIVERSITY | COLLEGE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | DIVERSE | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 16.7\% |
|  | NURSING | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | QUALITY | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 3 | 100.0\% | 1 | 100.0\% | 6 | 100.0\% |
| OSMANIA UNIVERSITY | INNOVATIVE | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| OXFORD HOUSE COLLEGE | TRADITION | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| PAYTON COLLEGE <br> PREPARATORY HIGH SCHOOL | DO NOT KNOW | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| PRINCETON UNIVERSITY | KING | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| PROVIDENCE BAPTIST COLLEGE | FUNDAMENTAL BAPTIST BOOTCAMP | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| PURDUE UNIVERSITY | ENGINEER | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| ROBERT MORRIS UNIVERSITY | ACADEMIC | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | NO RESPONSE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | NOT WORTH IT | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 25.0\% |
|  | SECOND CAMPUS | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | Total | 1 | 100.0\% | 2 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 4 | 100.0\% |
| ROOSEVELT UNIVERSITY | ACCESSIBLE | 1 | 4.5\% | 2 | 11.1\% | 0 | .0\% | 0 | .0\% | 3 | 5.1\% |
|  | ADVANCED DEGREES | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | ARTSY | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | AVAILABLE | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | CHEAPER BUT NOT SO GREAT | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | COMMUTER SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | COMMUTER/ UNREMARKABLE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | CONVENIENT | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | COST EFFECTIVE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | DECENT SCHOOL | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | DIVERSE | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 1 | 20.0\% | 2 | 3.4\% |
|  | ENGLISH | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | EXCELLENT | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | EXPENSIVE | 2 | 9.1\% | 1 | 5.6\% | 1 | 7.1\% | 0 | .0\% | 4 | 6.8\% |
|  | FANTASTIC ACADEMICALLY | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | FAR | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | FAST TRACK FOR RETURNING ADULTS | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | FLEXIBLE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | FOUR-YEAR UNIVERSITY GOOD UNIVERSITY | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | GOOD QUALITY | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | HEALTHCARE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | . $0 \%$ | 1 | 1.7\% |
|  | HIGH QUALITY BUT EXPENSIVE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | HISTORIC | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | HUMAN RESOURCES | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.7\% |
|  | LIMITED ACADEMIC PROGRAMS IN SCHAUMBURG | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | LOCAL | 2 | 9.1\% | 1 | 5.6\% | 1 | 7.1\% | 0 | .0\% | 4 | 6.8\% |
|  | LOCAL FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |
|  | MODERATE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | MYSTERY | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.7\% |

Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| ROOSEVELT UNIVERSITY | NO RESPONSE | 2 | 9.1\% | 0 | .0\% | 1 | 7.1\% | 1 | 20.0\% | 4 | 6.8\% |
|  | NOTHING SPECIAL | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | OFFERS EXTENSIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.7\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.7\% |
|  | PRESTIGIOUS | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | PRICEY | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | PRIVATE | 1 | 4.5\% | 1 | 5.6\% | 1 | 7.1\% | 1 | 20.0\% | 4 | 6.8\% |
|  | PRIVATE COLLEGE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | RANDOM | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | SATELLITE UNIVERSITY | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | SMART | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | SPECIALIZED | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | WELL-ROUNDED | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% |
|  | Total | 22 | 100.0\% | 18 | 100.0\% | 14 | 100.0\% | 5 | 100.0\% | 59 | 100.0\% |
| SCHOOL OF THE ART INSTITUTE OF CHICAGO | BETTER FOR MASTER'S DEGREE STUDIES | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | DIFFERENT | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 33.3\% |
|  | EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 2 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
| SOUTHERN ILLINOIS UNIVERSITY | COMMON | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | CORN | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 16.7\% |
|  | PARTY SCHOOL | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | SMALL | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | SOUTH | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 3 | 100.0\% | 2 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 6 | 100.0\% |
| STANFORD UNIVERSITY | ADVANCED | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| THE ART INSTITUTE OF CHICAGO | CREATIVITY | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  | RENOWNED | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
| TRINITY CHRISTIAN COLLEGE | CHRISTIAN | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 20.0\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 20.0\% |
|  | LOCAL COMMUNITY COLLEGE | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | RELIGIOUS | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 20.0\% |
|  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% | 1 | 100.0\% | 5 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| TRINITY CHRISTIAN SCHOOL | NO RESPONSE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| TRITON COLLEGE | AFFORDABLE | 0 | .0\% | 1 | 33.3\% | 1 | 20.0\% | 0 | .0\% | 2 | 18.2\% |
|  | COMMUNITY | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 9.1\% |
|  | GOOD | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 9.1\% |
|  | LASER SHOWS | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | LOCAL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 9.1\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 9.1\% |
|  | ONE LOCATION | 0 | .0\% | 0 | . $0 \%$ | 1 | 20.0\% | 0 | .0\% | 1 | 9.1\% |
|  | SPACE CENTER | 0 | . $0 \%$ | 1 | 33.3\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 9.1\% |
|  | UNDERGRADUATE DEGREE | 0 | . $0 \%$ | 0 | . $0 \%$ | 1 | 20.0\% | 0 | . $0 \%$ | 1 | 9.1\% |
|  | Total | 2 | 100.0\% | 3 | 100.0\% | 5 | 100.0\% | 1 | 100.0\% | 11 | 100.0\% |
| UNIVERSAL TECHNICAL INSTITUTE | CARS | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | HANDS-ON | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 2 | 100.0\% | 0 | . $0 \%$ | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| UNIVERSITY OF AKRON | FAR | 0 | . $0 \%$ | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| UNIVERSITY OF CALIFORNIALOS ANGELES | COMPUTER | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 50.0\% |
|  | NO RESPONSE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 2 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% |
| UNIVERSITY OF CHICAGO | BEST | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BIG | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | BRAINY | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | BUSINESS | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 2 | 2.4\% |
|  | CHICAGO | 2 | 5.9\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 3 | 3.7\% |
|  | CHICAGO COLLEGE | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CITY | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CITY FOUR-YEAR | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COMMUNICATION | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COMPETITIVE | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COOL | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DEPRESSING | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DIFFICULT | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DO NOT KNOW | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DOWNTOWN HUSTLE | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DOWNTOWN TRADITIONAL COLLEGE | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ELITE | 1 | 2.9\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | EXCELLENCE | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | EXCELLENT | 1 | 2.9\% | 0 | .0\% | 1 | 7.1\% | 2 | 22.2\% | 4 | 4.9\% |
|  | EXCLUSIVE/ EXPENSIVE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | EXPENSIVE | 3 | 8.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 3.7\% |
|  | EXPENSIVE/ EXCLUSIVE/ PRESTIGIOUS | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | EXPENSIVE/ SMART | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | EXTREME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.2\% |
|  | FAR | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GOOD | 2 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | GOOD VALUE/ GOOD EDUCATION | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GREAT | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GREAT BUSINESS SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | GREAT BUT IN BAD NEIGHBORHOOD | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | GREAT EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.2\% |
|  | GREAT MEDICAL SCHOOL | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GREAT SCHOOL/ GREAT CAMPUS | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HELPFUL | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HIGH QUALITY | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

[^3]Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{F} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| UNIVERSITY OF CHICAGO | HIGH STANDARDS FOR ENROLLMENT AND GRADUATION | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | HIGHLY REGARDED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.2\% |
|  | IMPRESSIVE | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INCLUSIVE | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | IT'S A GOOD UNIVERSITY AND WANT TO STUDY | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | KNOWLEDGE | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LARGE | 1 | 2.9\% | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.2\% |
|  | LIBERAL ARTS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MEDICAL | 0 | .0\% | 1 | 4.0\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.2\% |
|  | NO RESPONSE | 0 | .0\% | 2 | 8.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | ONE OF THE BEST | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONE OF THE BEST IN THE COUNTRY | 1 | 2.9\% | 0 | . $0 \%$ | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.2\% |
|  | OVERPRICED AND ELITIST | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | PRESTIGIOUS | 0 | .0\% | 4 | 16.0\% | 0 | .0\% | 0 | .0\% | 4 | 4.9\% |
|  | PRIVATE SCHOOL THAT IS SELECTIVE | 0 | . $0 \%$ | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | QUALITY | 2 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | QUALITY EDUCATION | 0 | . $0 \%$ | 0 | . $0 \%$ | 0 | . $0 \%$ | 1 | 11.1\% | 1 | 1.2\% |
|  | RENOWNED FOR ACADEMIA | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SMART | 0 | . $0 \%$ | 2 | 8.0\% | 1 | 7.1\% | 0 | .0\% | 3 | 3.7\% |
|  | THE BEST | 0 | . $0 \%$ | 0 | . $0 \%$ | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | TOP NOTCH | 1 | 2.9\% | 0 | . $0 \%$ | 1 | 7.1\% | 1 | 11.1\% | 3 | 3.7\% |
|  | TRADITIONAL | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.2\% |
|  | UNIVERSITY OF ILLINOIS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UNKNOWN | 0 | .0\% | 0 | .0\% | 1 | 7.1\% | 0 | .0\% | 1 | 1.2\% |
|  | URBAN | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | VERY EXPENSIVE AND VERY ELITE | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WORLD CLASS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | Total | 34 | 100.0\% | 25 | 100.0\% | 14 | 100.0\% | 9 | 100.0\% | 82 | 100.0\% |
| UNIVERSITY OF COLORADO | CONVENIENT | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | . $0 \%$ | 0 | .0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| UNIVERSITY OF ILLINOIS | ABOVE AVERAGE | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ACADEMICS | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ADVANCED | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BASIC | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | BIG | 2 | 8.3\% | 2 | 11.1\% | 1 | 6.3\% | 0 | .0\% | 5 | 7.5\% |
|  | BIG10 | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | CHALLENGING | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | COOL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | COST-EFFECTIVE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | D1 SCHOOL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | DO NOT KNOW | 2 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 3.0\% |
|  | ELITE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ELITIST | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | ENGINEER | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | EVERYONE TRIES TO GO THERE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | EXCELLENT | 1 | 4.2\% | 1 | 5.6\% | 1 | 6.3\% | 0 | .0\% | 3 | 4.5\% |
|  | EXPENSIVE | 1 | 4.2\% | 1 | 5.6\% | 1 | 6.3\% | 0 | .0\% | 3 | 4.5\% |
|  | EXPENSIVE BUT SUCCESSFUL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | EXPENSIVE FOR STATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | FANCY | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | FRATERNITIES | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | FRATERNIZATION | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GENERAL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | GENERIC | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD | 0 | .0\% | 2 | 11.1\% | 0 | .0\% | 1 | 11.1\% | 3 | 4.5\% |
|  | GOOD SCHOOL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | GOOD VALUE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | GREAT STATE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | HIGH QUALITY | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | ILLINOIS | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | ISOLATED | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | LARGE | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | MEDICAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | MEDIOCRE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | MIDWESTERN | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | OKAY | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PARTY SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
|  | POPULAR | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PREMIER STATE SCHOOL | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PRESTIGIOUS/ WELL-KNOWN | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | PRIVATE | 1 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | REPUTABLE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | RIGOROUS | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | STATE | 0 | .0\% | 1 | 5.6\% | 1 | 6.3\% | 0 | .0\% | 2 | 3.0\% |
|  | STATE SCHOOL | 1 | 4.2\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 2 | 3.0\% |
|  | STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | 11.1\% | 2 | 3.0\% |
|  | STRONG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | TOO DIFFICULT FOR ILLINOIS STUDENTS TO QUALIFY/ TOO MANY FOREIGNERS | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | TOP NOTCH | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.5\% |
|  | UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 1 | 1.5\% |
|  | UNIVERSITY OF ILLINOIS | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 1 | 11.1\% | 2 | 3.0\% |
|  | VALUE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.5\% |
|  | Total | 24 | 100.0\% | 18 | 100.0\% | 16 | 100.0\% | 9 | 100.0\% | 67 | 100.0\% |
| UNIVERSITY OF ILLINOISCHICAGO | AMAZING | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | BASIC | 0 | .0\% | 2 | 11.1\% | 0 | .0\% | 0 | .0\% | 2 | 3.1\% |
|  | BIG | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | CHEAP | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | CIRCLE CAMPUS | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | CITY | 2 | 6.7\% | 2 | 11.1\% | 1 | 8.3\% | 0 | .0\% | 5 | 7.8\% |
|  | CITY SCHOOL | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | CLOSE | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | COMMUTER | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | DIVERSE | 2 | 6.7\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 3 | 4.7\% |
|  | EXCEPTIONAL | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | EXPENSIVE | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | FOUR-YEAR | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | GOOD | 2 | 6.7\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 3 | 4.7\% |
|  | GOOD PUBLIC UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 1 | 1.6\% |
|  | GOOD SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | GREAT UNIVERSITY FOR CHICAGO RESIDENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 1 | 1.6\% |
|  | GREAT VALUE | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| UNIVERSITY OF ILLINOISCHICAGO | HELPFUL/ COMPETITIVE CLASSES | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | HIGHLY QUALIFIED | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | LARGE METRO AREA | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | LARGE RESPECTED UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | LEARN | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | LOCAL | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | LOCAL SCHOOL | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | MEDICAL | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | MEDIOCRE | 1 | 3.3\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 2 | 3.1\% |
|  | NEARBY | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | NICE | 0 | .0\% | 2 | 11.1\% | 0 | .0\% | 0 | .0\% | 2 | 3.1\% |
|  | NO RESPONSE | 1 | 3.3\% | 1 | 5.6\% | 1 | 8.3\% | 0 | .0\% | 3 | 4.7\% |
|  | OKAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 1 | 1.6\% |
|  | OKAY PLACE | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | ORANGE | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | PUBLIC/ AVERAGE | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | QUALITY | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | REASONABLE AND SUCCESS | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | RESEARCH UNIVERSITY | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | RESPECTED STATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | STATE SCHOOL | 0 | .0\% | 1 | 5.6\% | 1 | 8.3\% | 0 | .0\% | 2 | 3.1\% |
|  | THE GO TO | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | TOO MANY FOREIGN STUDENTS/ DIFFICULT TO ENTER/ PICK A DECENT MAJOR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 1 | 1.6\% |
|  | TOO PUBLIC | 1 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | TOP OF THE LINE BUT POLITICALLY BIASED | 0 | .0\% | 0 | .0\% | 1 | 8.3\% | 0 | .0\% | 1 | 1.6\% |
|  | UNIVERSITY | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | URBAN | 2 | 6.7\% | 1 | 5.6\% | 1 | 8.3\% | 0 | .0\% | 4 | 6.3\% |
|  | VARIETY PROGRAMS | 0 | .0\% | 1 | 5.6\% | 0 | .0\% | 0 | .0\% | 1 | 1.6\% |
|  | Total | 30 | 100.0\% | 18 | 100.0\% | 12 | 100.0\% | 4 | 100.0\% | 64 | 100.0\% |
| UNIVERSITY OF ILLINOISCIRCLE CAMPUS | AFFORDABLE HIGHER EDUCATION FOR PEOPLE WHO CAN'T LIVE ON THEIR OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| UNIVERSITY OF ILLINOISURBANA CHAMPAIGN | BEST STATE COLLEGE FOR ENGINEERING AND BUSINESS | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | COMPUTER | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | IN URBANA CHAMPAIGN | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | NO RESPONSE | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | PRETTY GOOD COLLEGE | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | Total | 4 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 5 | 100.0\% |
| UNIVERSITY OF MICHIGAN | CHICAGO BUT IN MICHIGAN | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| UNIVERSITY OF NOTRE DAME | LEGENDARY | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| UNIVERSITY OF PHOENIX | CONVENIENT | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | ONLINE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |
| UNIVERSITY OF SOUTHERN CALIFORNIA | EXPENSIVE | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| UNIVERSITY OF ST FRANCIS | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| UNIVERSITY OF WISCONSIN | GOOD SCHOOL AND CLOSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 33.3\% |
|  | NICE | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | PREMIER OUT-OF-STATE SCHOOL | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 3 | 100.0\% |
| VALPARAISO UNIVERSITY | FURTHEST AWAY | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% |
| WESTERN ILLINOIS UNIVERSITY | AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 20.0\% |
|  | COOL | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | PRESTIGIOUS | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | STATE SCHOOL | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | VERY GOOD | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 20.0\% |
|  | Total | 3 | 100.0\% | 0 | .0\% | 2 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
| WHEATON COLLEGE | CHRISTIAN | 1 | 25.0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 2 | 33.3\% |
|  | CHRISTIAN LIBERAL ARTS COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 1 | 16.7\% |
|  | EVANGELICAL | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | SMALL | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | TOO STRICT | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 4 | 100.0\% | 0 | .0\% | 2 | 100.0\% | 0 | .0\% | 6 | 100.0\% |

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Table 1-D. Keyword Descriptors Of Area Educational Institutions (CLARIFIED) By Age Of Respondent

|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| WILBUR WRIGHT COLLEGE | AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 16.7\% |
|  | CLOSE BY TO THE <br> NEIGHBORHOOD IN WHICH I <br> LIVED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | JUNIOR | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | LOCAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 0 | .0\% | 2 | 100.0\% | 1 | 100.0\% | 3 | 100.0\% | 6 | 100.0\% |
| YALE UNIVERSITY | GOOD | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 50.0\% |
|  | LAW | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 25.0\% |
|  | SMART | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 1 | 25.0\% |
|  | Total | 2 | 100.0\% | 1 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 4 | 100.0\% |

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Table 1-E. Knowledge As To Which Community College Serves Respondent By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Local High School District | $\begin{aligned} & \text { D211 (Schaumburg CCSD 54, } \\ & \text { Palatine CCSD 15) } \end{aligned}$ | 70 | 29.3\% | 60 | 34.9\% | 67 | 51.9\% | 30 | 50.0\% | 227 | 37.8\% |
|  | D214 (Comm Cons SD 59, Mount Prospect SD 57, Prospect Heights SD 23, River Trails SD 26, Wheeling CCSD 21) | 104 | 43.5\% | 66 | 38.4\% | 26 | 20.2\% | 13 | 21.7\% | 209 | 34.8\% |
|  | D220 | 4 | 1.7\% | 5 | 2.9\% | 16 | 12.4\% | 6 | 10.0\% | 31 | 5.2\% |
|  | Do not know | 61 | 25.5\% | 41 | 23.8\% | 20 | 15.5\% | 11 | 18.3\% | 133 | 22.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Community College Serves | Other | 8 | 3.3\% | 0 | .0\% | 5 | 3.9\% | 0 | .0\% | 13 | 2.2\% |
|  | Elgin Community College | 13 | 5.4\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 16 | 2.7\% |
|  | College Of DuPage | 9 | 3.8\% | 4 | 2.3\% | 1 | .8\% | 1 | 1.7\% | 15 | 2.5\% |
|  | Harper College | 160 | 66.9\% | 143 | 83.1\% | 110 | 85.3\% | 49 | 81.7\% | 462 | 77.0\% |
|  | Waubonsee Community College | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | McHenry County College | 11 | 4.6\% | 1 | .6\% | 3 | 2.3\% | 1 | 1.7\% | 16 | 2.7\% |
|  | Oakton Community College | 17 | 7.1\% | 16 | 9.3\% | 7 | 5.4\% | 5 | 8.3\% | 45 | 7.5\% |
|  | Do not know | 21 | 8.8\% | 6 | 3.5\% | 2 | 1.6\% | 3 | 5.0\% | 32 | 5.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 1-E. Knowledge As To Which Community College Serves Respondent By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% |
| Other Community College Cited | COLLEGE OF LAKE COUNTY | 6 | 75.0\% | 0 | .0\% | 4 | 80.0\% | 0 | .0\% | 10 | 76.9\% |
|  | DO NOT KNOW | 1 | 12.5\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 2 | 15.4\% |
|  | GATEWAY TECH | 1 | 12.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% |
|  | Total | 8 | 100.0\% | 0 | .0\% | 5 | 100.0\% | 0 | .0\% | 13 | 100.0\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For First Response | 60+ MAJORS 15 PRE- <br> PROFESSIONAL PROGRAMS 100+ CLUBS AND ORGANIZATIONS 100\% OF FULL-TIME STUDENTS RECEIVE FINANCIAL AID | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | A GOOD BRIDGE FROM HIGH SCHOOL TO COLLEGE/ UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | $\begin{aligned} & \text { A GOOD COMMUNITY } \\ & \text { COLLEGE } \end{aligned}$ | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | A GOOD REPUTATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | A GREAT CAMPUS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | A STRONG UNDERGRADUATE CURRICULUM | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ABOVE AVERAGE PUBLIC COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ACADEMIC CLASSES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ACCESSIBILITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ADULT EDUCATION | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | AFFORDABILITY | 9 | 3.8\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 12 | 2.0\% |
|  | AFFORDABLE CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | AFFORDABLE DEGREES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | . $2 \%$ |
|  | AFFORDABLE EDUCATION | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | AFFORDABLE TWO-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | AMOUNT OF CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | APPRENTICESHIPS | 1 | .4\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | AREA COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | ART | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ARTS DESIGN | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For First Response | ASKING FOR MORE TAXES EVERY YEAR | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ASSISTING KIDS WHO CANNOT AFFORD A FOURYEAR UNIVERSITY OUT OF HIGH SCHOOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ASSOCIATE DEGREE TRANSFER | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ASSOCIATE DEGREES | 4 | 1.7\% | 4 | 2.3\% | 2 | 1.6\% | 1 | 1.7\% | 11 | 1.8\% |
|  | BASIC COURSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | BASIC CREDITS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BECOME A FOUR YEAR COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING A GOOD COMMUNITY COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING A QUALITY COMMUNITY COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING AN OUTSTANDING COMMUNITY COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING CLOSE TO THE COMMUNITY IT SERVES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING INEXPENSIVE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING LOCAL | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | BEING MODERN AND HAVING EXCELLENT TEACHERS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEING PART OF THE COMMUNITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BEST CLASS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BIG | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | BRIDGE PROGRAMS (ASSOCIATE DEGREES TO BACHELOR'S) | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BRIDGING COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | BROAD OFFERINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | BUSINESS | 0 | .0\% | 1 | .6\% | 1 | .8\% | 1 | 1.7\% | 3 | .5\% |
|  | BUSINESS CLASSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | CAMPUS | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | . $3 \%$ |
|  | CAMPUS UPDATED | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | CAR | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CERTIFICATE PROGRAMS | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | CHEAP | 4 | 1.7\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 6 | 1.0\% |
|  | CLASSES | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Harper College Best Known For - | COLLEGE PREP | 0 | .0\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 3 | .5\% |
|  | COMMUNITY | 2 | .8\% | 3 | 1.7\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | COMMUNITY CLASSES | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | COMMUNITY COLLEGE | 6 | 2.5\% | 0 | .0\% | 3 | 2.3\% | 0 | .0\% | 9 | 1.5\% |
|  | COMMUNITY COLLEGE TRANSFER TO FOUR-YEAR SCHOOL | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | COMMUTER | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | CONSTANT CONSTRUCTION | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CONTINUING EDUCATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CONVENIENCE | 3 | 1.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | COOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | COST | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | COST-EFFECTIVE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | COURSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CREDENTIALS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | CREDIT TRANSFERRING | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | DECENT PRICE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | DIVERSITY | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | DO NOT KNOW | 77 | 32.2\% | 58 | 33.7\% | 39 | 30.2\% | 29 | 48.3\% | 203 | 33.8\% |
|  | EASY | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | . $3 \%$ |
|  | ECONOMICAL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | EDUCATION | 2 | .8\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | EFFECTIVE COMPREHENSIVE TRAINING PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | EMS TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | ENGINEERING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ENGLISH EDUCATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ENVIRONMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | EVENTS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | EXCELLENCE | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | FACILITY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | . $2 \%$ |
|  | FACULTY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | . $2 \%$ |
|  | FAMOUS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | FINANCIAL SAVINGS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | FIRST TWO YEARS OF A FOUR-YEAR DEGREE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FISCAL IRRESPONSIBILITY | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For First Response | FLEXIBLE CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FOOD | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FOUR-YEAR COLLEGE PREP | 0 | .0\% | 1 | .6\% | 1 | .8\% | 1 | 1.7\% | 3 | .5\% |
|  | FREE COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FREE COMMUNITY COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GENERAL ED CLASSES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GENERAL EDUCATION | 1 | .4\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | GETTING AN ASSOCIATE DEGREE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GETTING READY FOR A FOURYEAR COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GETTING THE FIRST TWOYEARS OF COLLEGE AT AN AFFORDABLE PRICE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | GLORIFIED HIGH SCHOOL | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOING THERE FOR 1 YEAR TO SAVE MONEY ON A FOURYEAR COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD | 3 | 1.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | GOOD COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD COMMUNITY COLLEGE | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | GOOD COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | GOOD EDUCATION | 1 | .4\% | 2 | 1.2\% | 4 | 3.1\% | 0 | .0\% | 7 | 1.2\% |
|  | GOOD EDUCATION AT A GOOD PRICE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | GOOD PRICE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD PROGRAMS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD SCHOOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD SIZE CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD STUDY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GOOD TEACHERS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 2 | .3\% |
|  | GREAT CAMPUS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GREAT EDUCATION FOR COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | GREAT TUITION | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HEALTH CAREERS | 0 | .0\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | HEALTHCARE PROGRAMS | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | HIGH COSTS TO TAXPAYERS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | HIGH QUALITY ACADEMICS AT A COMMUNITY LEVEL COST | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HIGH TAXES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For First Response | HIGH TAXING BODY FOR COMMUNITY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | IF YOU DON'T KNOW WHAT YOU WANT TO MAJOR IN | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | INEXPENSIVE | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | INEXPENSIVE GOOD EDUCATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | INNOVATIVE METHODS TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | INTERESTING CLASSES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | IT IS NICE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | IT'S SUCCESS OF STUDENTS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | IT'S ONLINE CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | JOB TRAINING | 0 | .0\% | 2 | 1.2\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | JUNIOR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | JUNIOR COLLEGE CLASSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | KNOWLEDGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LARGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LARGE CAMPUS | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | LAW ENFORCEMENT/ TEACHING DEGREES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | LESS EXPENSIVE COMPARED TO FOUR-YEAR COLLEGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOCAL | 0 | .0\% | 2 | 1.2\% | 2 | 1.6\% | 1 | 1.7\% | 5 | .8\% |
|  | LOCAL COLLEGE | 0 | .0\% | 1 | .6\% | 1 | .8\% | 1 | 1.7\% | 3 | .5\% |
|  | LOCAL HIGHER LEARNING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOCATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOW COST | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | LOW PRICES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MANY PROGRAMS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MEDICAL CAREER TRAINING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MEDICAL PROGRAMS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MUSIC | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MUSIC CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | NEIGHBORHOOD COLLEGE TO PURSUE A GOOD FUTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | NICE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | NO IDEA | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | NONE | 31 | 13.0\% | 27 | 15.7\% | 13 | 10.1\% | 5 | 8.3\% | 76 | 12.7\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Harper College Best Known For First Response | NOT EXPENSIVE COMMUNITY COLLEGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | NURSING PROGRAM | 7 | 2.9\% | 6 | 3.5\% | 10 | 7.8\% | 1 | 1.7\% | 24 | 4.0\% |
|  | OFFERING A LOT OF EDUCATIONAL PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | OUTSTANDING REPUTATION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PRACTICALITY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PRE-BACHELOR TRAINING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PRE-REQ CLASSES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PREPARE FOR DEGREES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | PREPARING STUDENTS FOR FOUR-YEAR DEGREES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | PREPARING STUDENTS FOR UNIVERSITY CURRICULUM | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PREPARING TO CONTINUE ON TO FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | PRICE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PROMISE PROGRAM | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | PROVING A GREAT EDUCATION WITH A MUCH LOWER COST | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY | 0 | .0\% | 0 | .0\% | 2 | 1.6\% | 0 | .0\% | 2 | .3\% |
|  | QUALITY CLOSE TO HOME | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | QUALITY EDUCATION AND CURRICULUM | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | REASONABLE PRICE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | REASONABLY PRICED CLASSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SCHOLARSHIP AWARD | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SCHOOL | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SCIENCE | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | SERVICES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SHORT COURSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SLACKERS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SOMEONE THAT IS NOT SURE OF THE JOB PLACEMENT | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SPORTS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | START WITH A TWO YEAR AND GET THE HELP YOU NEED | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |

Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Harper College Best Known For First Response | TAKING THE NECESSARY CLASSES AND PREPARING YOU BEFORE GOING TO A UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TEACHING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TECHNOLOGY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | THEIR ENVIRONMENT | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | THEIR EXCELLENT EVENTS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | THEIR GRADUATION RATES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | THEIR PROMISE PROGRAM | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TO MAKE SUCCESSFUL PEOPLE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TOP NURSING SCHOOL | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TRAINING | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TRANSFER | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TRANSFER CREDITS | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | TRANSFER PROGRAMS TO FOUR-YEAR COLLEGES | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | . $3 \%$ |
|  | TRANSFER SCHOOL | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | TRYING FOR A FOUR-YEAR SCHOOL WHEN IT SHOULD REALLY FILL THE NICHE OF A COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TURKEY TROT | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | TWO-YEAR DEGREE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | VALUE | 1 | .4\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 3 | .5\% |
|  | VARIETY OF CLASSES | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 0 | .0\% | 3 | .5\% |
|  | VARIETY OF COURSES | 2 | .8\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | VENUE FOR EVENTS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | VOCATIONAL EDUCATION | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | WHERE KIDS GO THAT CAN'T GET INTO A FOUR-YEAR UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | WIDE VARIETY OF CLASSES OPTION | 0 | .0\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 2 | . $3 \%$ |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Harper College Best Known For Second Response | A BASIC EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | ACADEMICS FOR COMMUNITY COLLEGE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | ACCESSIBILITY | 1 | 1.2\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | ADULT ED | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | AFFILIATION WITH NIU | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | AFFORDABLE | 2 | 2.4\% | 2 | 4.2\% | 0 | .0\% | 1 | 6.7\% | 5 | 2.7\% |
|  | AFFORDABLE RATES | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | ALMOST ANYTHING TO START | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | ART | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | ASSOCIATE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | AVANTI BUILDING | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | BASIC COLLEGE CLASSES (TO TRANSFER TO A FOUR-YEAR UNIVERSITY) | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | BEING MORE AFFORDABLE | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | BEING PAID VIA TAXES ON EVERYONE IN THE AREA | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | BOAT | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | BUSINESS PROGRAMS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CAMPUS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CAMPUS IS LOVELY | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CAREER DEVELOPMENT | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CAREER PATHS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CAREER TECHNICAL TRAINING | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CDL TRAINING | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | CERTIFICATE PROGRAMS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | CERTIFICATES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CHEAP | 2 | 2.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | CHEAPER CLASSES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CHOICE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CLOSE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CLOSE CAMPUS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CLOSE COMMUNITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CLOSE-TO-HOME | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CNA | 2 | 2.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | COLLEGE PREP | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | COMMUNITY | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Harper College Best Known For - | COMMUNITY COLLEGE | 1 | 1.2\% | 0 | .0\% | 2 | 5.0\% | 0 | .0\% | 3 | 1.6\% |
|  | COMMUNITY ENRICHMENT | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | COMMUNITY RELATIONSHIPS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | COMMUNITY SPONSORED EVENT | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | COMPREHENSIVE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | COMPUTER TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | CONFUSING LAYOUT | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CONTINUING EDUCATION | 1 | 1.2\% | 0 | .0\% | 2 | 5.0\% | 0 | .0\% | 3 | 1.6\% |
|  | CONTINUOUS BUILDING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | . $5 \%$ |
|  | CONVENIENT | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | CONVENIENT LOCATION | 0 | .0\% | 2 | 4.2\% | 1 | 2.5\% | 1 | 6.7\% | 4 | 2.1\% |
|  | COST | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | COST-EFFECTIVE | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 1 | 6.7\% | 2 | 1.1\% |
|  | COURSES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | DECENT PRICE | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | DENTAL HYGIENIST | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | DENTAL SCHOOL TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | EASY CLASSES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | EASY TO TRANSFER | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | EDUCATION | 3 | 3.6\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 4 | 2.1\% |
|  | EMT | 2 | 2.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | ENGINEERING PATHWAY PROGRAM WITH UIUC TIES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | ESL | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | EXPANSION | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | EXTENSIVE OFFERINGS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | FAST | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | . $0 \%$ | 1 | .5\% |
|  | FIRE SCIENCE (EMT) | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | . $5 \%$ |
|  | FLEXIBILITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | FLEXIBLE SCHEDULE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | FRIENDLY STAFF | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | FULL OF COLLEGE-AGE KIDS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | GENERAL ED FOR TRANSFER | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | GENERAL EDUCATION | 1 | 1.2\% | 1 | 2.1\% | 0 | .0\% | 1 | 6.7\% | 3 | 1.6\% |
|  | GETS YOU READY FOR TRANSFERRING TO A FOURYEAR SCHOOL | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For Second Response | GOOD | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | GOOD COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | GOOD EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | GOOD PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | GOOD TEACHERS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | GOOD TO GET GENERAL COURSES TO GET TO A FOURYEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | GREAT JUNIOR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | GREAT PROFESSORS | 1 | 1.2\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | GREATEST PROGRAMS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HARPER PROMISE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HAVING MANY CLASSES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HIGH SCHOOL CLASSES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HIGH SCHOOL PARTNERSHIPS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HIGH-LEVEL EDUCATION | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HIGH-QUALITY CLASSES | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | HIGHER LEARNING STANDARDS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | IF YOU DON'T HAVE ENOUGH MONEY TO AFFORD PUBLIC COLLEGE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | INTERNSHIP | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | LARGE SCHOOL | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | LIBRARY | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | . $5 \%$ |
|  | LOCAL EDUCATION | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | LOCATION | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | . $5 \%$ |
|  | LOTS OF PROGRAMS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | LOW COST | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | LOW PRICE | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | MAKING COST AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | MANUFACTURING | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | MEDICAL FIELD | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | MUSIC EDUCATION | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | NAMED FOR WILLIAM RAINEY HARPER WHO ALSO HELPED ESTABLISH U OF C | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | NICE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | NURSING | 2 | 2.4\% | 0 | .0\% | 2 | 5.0\% | 1 | 6.7\% | 5 | 2.7\% |
|  | NURSING (LPN) | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Harper College Best Known For Second Response | NURSING PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | NURSING PROGRAMS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | OTHER ACTIVITIES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PARTIES | 2 | 2.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | PARTNERING WITH LOCAL BUSINESSES TO PROVIDE NEEDED PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | PEOPLE WHO FAIL OUT OF FOUR-YEARS/ COMING BACK TO HARPER | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | POSITIVE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PRESCHOOL | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PRICE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PRICED RIGHT | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | PRICING | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PROFESSIONAL PROGRAMS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PROFESSIONAL TEACHERS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PROFESSORS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | PROGRESSIVENESS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | QUALITY | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | QUALITY ASSOCIATE DEGREE | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | QUALITY TEACHERS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | QUICKER RESULTS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | REASONABLE COST | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | SCIENCE | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | SERVES COMMUNITY | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | SOMEONE THAT WANTS TO CUT COST OF EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | SPECIFIC CERTIFICATION PROGRAMS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | STEPPING STONE TO FOURYEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | STUDENTS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | STUDENTS WHO DON'T WANT TO LEAVE HOME | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | SUCCESSFUL GRADUATES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | SUMMER SCHOOL | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | SWIMMING POOL | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | TAKING OUR TAX DOLLARS | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |

[^4]Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For - | TALENTED STAFF | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | TEACHERS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | TECHNICAL TRAINING | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | TECHNOLOGY PROGRAMS | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | THE HIGHEST DEGREE IS ASSOCIATE DEGREE | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | TRADES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | TRAINING FOR A JOB | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | TRANSFER PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | TRANSFERRING TO OTHER UNIVERSITIES | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | TRANSITION TO FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | TWO YEARS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 6.7\% | 1 | .5\% |
|  | TWO-YEAR DEGREES AND CERTIFICATE | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | UNFUNDED PENSION | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | USER FRIENDLY | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | VARIETY OF CLASSES | 0 | .0\% | 0 | .0\% | 2 | 5.0\% | 0 | .0\% | 2 | 1.1\% |
|  | VARIETY OF COURSES | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | $\begin{aligned} & \text { VERY GOOD NURSING } \\ & \text { PROGRAM } \end{aligned}$ | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | VOCATIONAL CLASSES | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | VOCATIONAL PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | VOCATIONAL/ PROFESSIONAL TRAINING | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | WELL-EDUCATED TEACHERS AND PROFESSORS | 0 | .0\% | 0 | .0\% | 1 | 2.5\% | 0 | .0\% | 1 | .5\% |
|  | WELL-ROUNDED | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | WHERE KIDS WITHOUT A CURRENT EDUCATIONAL OR CAREER PLAN GO | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | WHERE THE SLACKERS GO | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | WIDE VARIETY OF CLASSES | 0 | .0\% | 1 | 2.1\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | WORK PREPARATION | 1 | 1.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .5\% |
|  | Total | 84 | 100.0\% | 48 | 100.0\% | 40 | 100.0\% | 15 | 100.0\% | 187 | 100.0\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Harper College Best Known For - | ADULT EDUCATION CLASSES | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | AFFORDABLE | 2 | 4.3\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 3 | 3.3\% |
|  | ALTERNATIVE | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | APPRENTICESHIPS | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BEING BIG FOR A COMMUNITY COLLEGE | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BEST | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BUSINESS EDUCATION | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CAFE | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | CARRIER | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CERTIFICATIONS | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CLOSE (TO STUDENTS)/ ACCESSIBLE | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CLOSE PROXIMITY | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | CLOSE TO HOME | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMMUNITY | 2 | 4.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | COMMUNITY EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | COMMUNITY EDUCATION BEYOND DEGREE PROGRAMS | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMMUNITY PROGRAMS | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMMUNITY SERVICES | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CONTINUING EDUCATION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CONVENIENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.1\% |
|  | CONVENIENT TIMES | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COURSES | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CREDIBILITY | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | DENTAL SCHOOL | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EASE OF ADMISSION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EASY | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ECONOMICAL | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EXPENSIVE COMMUNITY COLLEGE | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EXTRA ACTIVITIES | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FIRE SCIENCE | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FIREFIGHTER | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | FOR ADULTS LOOKING TO GET A COLLEGE EDUCATION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FRIENDLY | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FUN RECREATION CLASSES | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For Third Response | GETTING PEOPLE READY FOR A UNIVERSITY | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GIRLS | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD LOCATION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD PROGRAMS | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GOOD TEACHERS | 0 | .0\% | 0 | .0\% | 2 | 10.5\% | 0 | .0\% | 2 | 2.2\% |
|  | HEALTH CARE DEGREES | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | HELP | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | HELPFUL PREPARATION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | HIGH SCHOOL COLLEGE CREDITS | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | INVOLVED IN INDUSTRY/ WORK WORLD | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | KEY | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | LOCAL | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | LOCAL COMMUNITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.1\% |
|  | LOCAL POST-SECONDARY EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | LOCATION | 1 | 2.2\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | MAIN COURSES | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MAJOR PROGRAMS INCLUDE: HEALTH PROFESSIONS AND RELATED PROGRAMS/ LIBERAL ARTS AND SCIENCES/ GENERAL STUDIES AND HUMANITIES/ BUSINESS/ MANAGEMENT AND MARKETING | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MANY DIFFERENT TIMES FOR CLASSES | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MUSIC | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NEAT SCHOOL | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NICE CAMPUS | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | NOT TOO CHEAP | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NURSING | 2 | 4.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | NURSING PROGRAM | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | POSITIVE | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | PRE-COLLEGE EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.1\% |
|  | PROFESSORS | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | QUALITY EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | RENOVATED | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |

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Table 2-A. Items Harper College Is Best Known For By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Harper College Best Known For - | REPUTATION | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | RESOURCES | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | RESPECTED AS A VERY GOOD JUNIOR COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | RETURNING STUDENTS | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | SKILLS DEVELOPMENT | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | SMALL CLASS SIZES | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | SPORTS | 1 | 2.2\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | STUDENTS WHO CANNOT AFFORD A FOUR-YEAR UNIVERSITY | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | SUMMER PROGRAMS FOR YOUNGER PEOPLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.1\% |
|  | TEACHING | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | TECHNICAL | 0 | .0\% | 2 | 9.1\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | THE BEAUTIFUL, NEW FACILITIES | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | TRADES TRAINING LIKE HVAC | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | TRAINING | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | TRANSFERS TO FOUR-YEAR UNIVERSITIES | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | UNABLE TO PAY PENSION OBLIGATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.1\% |
|  | VARIED CURRICULUM | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | VARIETY | 0 | .0\% | 0 | .0\% | 1 | 5.3\% | 0 | .0\% | 1 | 1.1\% |
|  | VOCATIONAL TRAINING | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | WONDERFUL EX-EMPLOYEE | 0 | .0\% | 1 | 4.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | Total | 46 | 100.0\% | 22 | 100.0\% | 19 | 100.0\% | 5 | 100.0\% | 92 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Convenient Locations Importance | 1 = Not At All Important | 2 | .8\% | 1 | .6\% | 3 | 2.3\% | 1 | 1.7\% | 7 | 1.2\% |
|  | 2 | 9 | 3.8\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 10 | 1.7\% |
|  | 3 | 10 | 4.2\% | 4 | 2.3\% | 1 | .8\% | 1 | 1.7\% | 16 | 2.7\% |
|  | 4 | 30 | 12.6\% | 22 | 12.8\% | 8 | 6.2\% | 5 | 8.3\% | 65 | 10.8\% |
|  | 5 | 42 | 17.6\% | 28 | 16.3\% | 17 | 13.2\% | 14 | 23.3\% | 101 | 16.8\% |
|  | 6 | 34 | 14.2\% | 30 | 17.4\% | 32 | 24.8\% | 11 | 18.3\% | 107 | 17.8\% |
|  | 7 = Extremely Important | 73 | 30.5\% | 63 | 36.6\% | 55 | 42.6\% | 24 | 40.0\% | 215 | 35.8\% |
|  | Do not know | 39 | 16.3\% | 24 | 14.0\% | 12 | 9.3\% | 4 | 6.7\% | 79 | 13.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Convenient Locations Performance | 1 = Poor | 2 | .8\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | 2 | 3 | 1.3\% | 1 | .6\% | 2 | 1.6\% | 0 | .0\% | 6 | 1.0\% |
|  | 3 | 11 | 4.6\% | 5 | 2.9\% | 3 | 2.3\% | 1 | 1.7\% | 20 | 3.3\% |
|  | 4 | 24 | 10.0\% | 14 | 8.1\% | 6 | 4.7\% | 3 | 5.0\% | 47 | 7.8\% |
|  | 5 | 41 | 17.2\% | 29 | 16.9\% | 21 | 16.3\% | 13 | 21.7\% | 104 | 17.3\% |
|  | 6 | 52 | 21.8\% | 34 | 19.8\% | 33 | 25.6\% | 13 | 21.7\% | 132 | 22.0\% |
|  | 7 = Excellent | 51 | 21.3\% | 41 | 23.8\% | 38 | 29.5\% | 24 | 40.0\% | 154 | 25.7\% |
|  | Do not know | 55 | 23.0\% | 47 | 27.3\% | 25 | 19.4\% | 6 | 10.0\% | 133 | 22.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Successful Transfer To A Four- <br> Year College After Attending <br> Harper - Importance | 1 = Not At All Important | 7 | 2.9\% | 10 | 5.8\% | 9 | 7.0\% | 6 | 10.0\% | 32 | 5.3\% |
|  | 2 | 7 | 2.9\% | 4 | 2.3\% | 1 | .8\% | 1 | 1.7\% | 13 | 2.2\% |
|  | 3 | 9 | 3.8\% | 7 | 4.1\% | 2 | 1.6\% | 3 | 5.0\% | 21 | 3.5\% |
|  | 4 | 24 | 10.0\% | 12 | 7.0\% | 6 | 4.7\% | 1 | 1.7\% | 43 | 7.2\% |
|  | 5 | 39 | 16.3\% | 17 | 9.9\% | 5 | 3.9\% | 8 | 13.3\% | 69 | 11.5\% |
|  | 6 | 34 | 14.2\% | 23 | 13.4\% | 18 | 14.0\% | 8 | 13.3\% | 83 | 13.8\% |
|  | 7 = Extremely Important | 81 | 33.9\% | 69 | 40.1\% | 74 | 57.4\% | 26 | 43.3\% | 250 | 41.7\% |
|  | Do not know | 38 | 15.9\% | 30 | 17.4\% | 14 | 10.9\% | 7 | 11.7\% | 89 | 14.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Successful Transfer To A FourYear College After Attending Harper - Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 3 | .5\% |
|  | 2 | 7 | 2.9\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 8 | 1.3\% |
|  | 3 | 13 | 5.4\% | 7 | 4.1\% | 4 | 3.1\% | 1 | 1.7\% | 25 | 4.2\% |
|  | 4 | 21 | 8.8\% | 18 | 10.5\% | 8 | 6.2\% | 4 | 6.7\% | 51 | 8.5\% |
|  | 5 | 35 | 14.6\% | 23 | 13.4\% | 14 | 10.9\% | 8 | 13.3\% | 80 | 13.3\% |
|  | 6 | 46 | 19.2\% | 32 | 18.6\% | 29 | 22.5\% | 11 | 18.3\% | 118 | 19.7\% |
|  | 7 = Excellent | 47 | 19.7\% | 27 | 15.7\% | 31 | 24.0\% | 16 | 26.7\% | 121 | 20.2\% |
|  | Do not know | 69 | 28.9\% | 65 | 37.8\% | 41 | 31.8\% | 19 | 31.7\% | 194 | 32.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Personal Attention - Importance | 1 = Not At All Important | 6 | 2.5\% | 2 | 1.2\% | 2 | 1.6\% | 1 | 1.7\% | 11 | 1.8\% |
|  | 2 | 9 | 3.8\% | 5 | 2.9\% | 1 | .8\% | 1 | 1.7\% | 16 | 2.7\% |
|  | 3 | 10 | 4.2\% | 10 | 5.8\% | 8 | 6.2\% | 4 | 6.7\% | 32 | 5.3\% |
|  | 4 | 29 | 12.1\% | 23 | 13.4\% | 9 | 7.0\% | 13 | 21.7\% | 74 | 12.3\% |
|  | 5 | 51 | 21.3\% | 32 | 18.6\% | 24 | 18.6\% | 10 | 16.7\% | 117 | 19.5\% |
|  | 6 | 41 | 17.2\% | 37 | 21.5\% | 23 | 17.8\% | 7 | 11.7\% | 108 | 18.0\% |
|  | 7 = Extremely Important | 50 | 20.9\% | 32 | 18.6\% | 40 | 31.0\% | 10 | 16.7\% | 132 | 22.0\% |
|  | Do not know | 43 | 18.0\% | 31 | 18.0\% | 22 | 17.1\% | 14 | 23.3\% | 110 | 18.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Personal Attention - Performance | 1 = Poor | 2 | .8\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 3 | . $5 \%$ |
|  | 2 | 3 | 1.3\% | 1 | .6\% | 3 | 2.3\% | 2 | 3.3\% | 9 | 1.5\% |
|  | 3 | 15 | 6.3\% | 11 | 6.4\% | 2 | 1.6\% | 5 | 8.3\% | 33 | 5.5\% |
|  | 4 | 26 | 10.9\% | 17 | 9.9\% | 15 | 11.6\% | 5 | 8.3\% | 63 | 10.5\% |
|  | 5 | 43 | 18.0\% | 24 | 14.0\% | 22 | 17.1\% | 9 | 15.0\% | 98 | 16.3\% |
|  | 6 | 45 | 18.8\% | 30 | 17.4\% | 19 | 14.7\% | 4 | 6.7\% | 98 | 16.3\% |
|  | 7 = Excellent | 32 | 13.4\% | 11 | 6.4\% | 13 | 10.1\% | 9 | 15.0\% | 65 | 10.8\% |
|  | Do not know | 73 | 30.5\% | 78 | 45.3\% | 54 | 41.9\% | 26 | 43.3\% | 231 | 38.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Academic Reputation Importance | 1 = Not At All Important | 3 | 1.3\% | 0 | .0\% | 4 | 3.1\% | 2 | 3.3\% | 9 | 1.5\% |
|  | 2 | 8 | 3.3\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 3 | 15 | 6.3\% | 8 | 4.7\% | 2 | 1.6\% | 0 | .0\% | 25 | 4.2\% |
|  | 4 | 27 | 11.3\% | 18 | 10.5\% | 6 | 4.7\% | 5 | 8.3\% | 56 | 9.3\% |
|  | 5 | 39 | 16.3\% | 33 | 19.2\% | 17 | 13.2\% | 11 | 18.3\% | 100 | 16.7\% |
|  | 6 | 40 | 16.7\% | 39 | 22.7\% | 34 | 26.4\% | 15 | 25.0\% | 128 | 21.3\% |
|  | 7 = Extremely Important | 71 | 29.7\% | 43 | 25.0\% | 51 | 39.5\% | 21 | 35.0\% | 186 | 31.0\% |
|  | Do not know | 36 | 15.1\% | 29 | 16.9\% | 15 | 11.6\% | 6 | 10.0\% | 86 | 14.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Academic Reputation Performance | 1 = Poor | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | 2 | 6 | 2.5\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 9 | 1.5\% |
|  | 3 | 10 | 4.2\% | 8 | 4.7\% | 5 | 3.9\% | 1 | 1.7\% | 24 | 4.0\% |
|  | 4 | 27 | 11.3\% | 22 | 12.8\% | 13 | 10.1\% | 5 | 8.3\% | 67 | 11.2\% |
|  | 5 | 45 | 18.8\% | 25 | 14.5\% | 21 | 16.3\% | 8 | 13.3\% | 99 | 16.5\% |
|  | 6 | 41 | 17.2\% | 27 | 15.7\% | 22 | 17.1\% | 13 | 21.7\% | 103 | 17.2\% |
|  | 7 = Excellent | 44 | 18.4\% | 26 | 15.1\% | 29 | 22.5\% | 14 | 23.3\% | 113 | 18.8\% |
|  | Do not know | 62 | 25.9\% | 62 | 36.0\% | 38 | 29.5\% | 19 | 31.7\% | 181 | 30.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| The Right Courses - Importance | 1 = Not At All Important | 2 | .8\% | 0 | .0\% | 2 | 1.6\% | 2 | 3.3\% | 6 | 1.0\% |
|  | 2 | 4 | 1.7\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 5 | .8\% |
|  | 3 | 7 | 2.9\% | 1 | .6\% | 1 | .8\% | 2 | 3.3\% | 11 | 1.8\% |
|  | 4 | 26 | 10.9\% | 19 | 11.0\% | 5 | 3.9\% | 4 | 6.7\% | 54 | 9.0\% |
|  | 5 | 32 | 13.4\% | 24 | 14.0\% | 13 | 10.1\% | 10 | 16.7\% | 79 | 13.2\% |
|  | 6 | 39 | 16.3\% | 35 | 20.3\% | 25 | 19.4\% | 14 | 23.3\% | 113 | 18.8\% |
|  | 7 = Extremely Important | 88 | 36.8\% | 60 | 34.9\% | 63 | 48.8\% | 22 | 36.7\% | 233 | 38.8\% |
|  | Do not know | 41 | 17.2\% | 33 | 19.2\% | 19 | 14.7\% | 6 | 10.0\% | 99 | 16.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| The Right Courses - Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | 2 | 4 | 1.7\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 5 | .8\% |
|  | 3 | 10 | 4.2\% | 5 | 2.9\% | 1 | .8\% | 1 | 1.7\% | 17 | 2.8\% |
|  | 4 | 33 | 13.8\% | 16 | 9.3\% | 7 | 5.4\% | 6 | 10.0\% | 62 | 10.3\% |
|  | 5 | 54 | 22.6\% | 34 | 19.8\% | 24 | 18.6\% | 10 | 16.7\% | 122 | 20.3\% |
|  | 6 | 27 | 11.3\% | 27 | 15.7\% | 25 | 19.4\% | 13 | 21.7\% | 92 | 15.3\% |
|  | 7 = Excellent | 42 | 17.6\% | 20 | 11.6\% | 22 | 17.1\% | 12 | 20.0\% | 96 | 16.0\% |
|  | Do not know | 68 | 28.5\% | 70 | 40.7\% | 49 | 38.0\% | 18 | 30.0\% | 205 | 34.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Cost/ Value For Money/ Affordable/ Financial Aid Importance | 1 = Not At All Important | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 2 | 3.3\% | 5 | .8\% |
|  | 2 | 5 | 2.1\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 7 | 1.2\% |
|  | 3 | 11 | 4.6\% | 3 | 1.7\% | 2 | 1.6\% | 2 | 3.3\% | 18 | 3.0\% |
|  | 4 | 19 | 7.9\% | 13 | 7.6\% | 4 | 3.1\% | 4 | 6.7\% | 40 | 6.7\% |
|  | 5 | 24 | 10.0\% | 20 | 11.6\% | 13 | 10.1\% | 9 | 15.0\% | 66 | 11.0\% |
|  | 6 | 31 | 13.0\% | 29 | 16.9\% | 31 | 24.0\% | 10 | 16.7\% | 101 | 16.8\% |
|  | 7 = Extremely Important | 110 | 46.0\% | 80 | 46.5\% | 62 | 48.1\% | 24 | 40.0\% | 276 | 46.0\% |
|  | Do not know | 38 | 15.9\% | 25 | 14.5\% | 15 | 11.6\% | 9 | 15.0\% | 87 | 14.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Cost/ Value For Money/ Affordable/ Financial Aid Performance | 1 = Poor | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | 2 | 2 | .8\% | 2 | 1.2\% | 0 | .0\% | 1 | 1.7\% | 5 | .8\% |
|  | 3 | 10 | 4.2\% | 7 | 4.1\% | 4 | 3.1\% | 2 | 3.3\% | 23 | 3.8\% |
|  | 4 | 25 | 10.5\% | 17 | 9.9\% | 8 | 6.2\% | 6 | 10.0\% | 56 | 9.3\% |
|  | 5 | 44 | 18.4\% | 31 | 18.0\% | 29 | 22.5\% | 11 | 18.3\% | 115 | 19.2\% |
|  | 6 | 47 | 19.7\% | 32 | 18.6\% | 24 | 18.6\% | 12 | 20.0\% | 115 | 19.2\% |
|  | 7 = Excellent | 50 | 20.9\% | 26 | 15.1\% | 23 | 17.8\% | 8 | 13.3\% | 107 | 17.8\% |
|  | Do not know | 60 | 25.1\% | 56 | 32.6\% | 41 | 31.8\% | 20 | 33.3\% | 177 | 29.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\%$ | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Classes And Programs Offered At The Times Needed - Importance | 1 = Not At All Important | 2 | .8\% | 1 | .6\% | 2 | 1.6\% | 1 | 1.7\% | 6 | 1.0\% |
|  | 2 | 5 | 2.1\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | 3 | 11 | 4.6\% | 3 | 1.7\% | 1 | .8\% | 1 | 1.7\% | 16 | 2.7\% |
|  | 4 | 23 | 9.6\% | 11 | 6.4\% | 5 | 3.9\% | 8 | 13.3\% | 47 | 7.8\% |
|  | 5 | 37 | 15.5\% | 22 | 12.8\% | 10 | 7.8\% | 9 | 15.0\% | 78 | 13.0\% |
|  | 6 | 33 | 13.8\% | 42 | 24.4\% | 35 | 27.1\% | 10 | 16.7\% | 120 | 20.0\% |
|  | 7 = Extremely Important | 88 | 36.8\% | 62 | 36.0\% | 56 | 43.4\% | 22 | 36.7\% | 228 | 38.0\% |
|  | Do not know | 40 | 16.7\% | 30 | 17.4\% | 19 | 14.7\% | 9 | 15.0\% | 98 | 16.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Classes And Programs Offered At The Times Needed - Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | 2 | 8 | 3.3\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 11 | 1.8\% |
|  | 3 | 10 | 4.2\% | 4 | 2.3\% | 2 | 1.6\% | 1 | 1.7\% | 17 | 2.8\% |
|  | 4 | 35 | 14.6\% | 15 | 8.7\% | 11 | 8.5\% | 5 | 8.3\% | 66 | 11.0\% |
|  | 5 | 45 | 18.8\% | 31 | 18.0\% | 30 | 23.3\% | 13 | 21.7\% | 119 | 19.8\% |
|  | 6 | 38 | 15.9\% | 40 | 23.3\% | 18 | 14.0\% | 10 | 16.7\% | 106 | 17.7\% |
|  | 7 = Excellent | 35 | 14.6\% | 17 | 9.9\% | 19 | 14.7\% | 10 | 16.7\% | 81 | 13.5\% |
|  | Do not know | 67 | 28.0\% | 63 | 36.6\% | 48 | 37.2\% | 21 | 35.0\% | 199 | 33.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Variety Of Programs - Importance | 1 = Not At All Important | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 0 | .0\% | 3 | .5\% |
|  | 2 | 4 | 1.7\% | 3 | 1.7\% | 0 | .0\% | 1 | 1.7\% | 8 | 1.3\% |
|  | 3 | 14 | 5.9\% | 1 | .6\% | 2 | 1.6\% | 0 | .0\% | 17 | 2.8\% |
|  | 4 | 28 | 11.7\% | 19 | 11.0\% | 6 | 4.7\% | 4 | 6.7\% | 57 | 9.5\% |
|  | 5 | 34 | 14.2\% | 30 | 17.4\% | 19 | 14.7\% | 14 | 23.3\% | 97 | 16.2\% |
|  | 6 | 43 | 18.0\% | 42 | 24.4\% | 37 | 28.7\% | 12 | 20.0\% | 134 | 22.3\% |
|  | 7 = Extremely Important | 77 | 32.2\% | 48 | 27.9\% | 50 | 38.8\% | 22 | 36.7\% | 197 | 32.8\% |
|  | Do not know | 38 | 15.9\% | 29 | 16.9\% | 13 | 10.1\% | 7 | 11.7\% | 87 | 14.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Variety Of Programs Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | 2 | 6 | 2.5\% | 3 | 1.7\% | 0 | .0\% | 0 | .0\% | 9 | 1.5\% |
|  | 3 | 13 | 5.4\% | 7 | 4.1\% | 1 | .8\% | 1 | 1.7\% | 22 | 3.7\% |
|  | 4 | 27 | 11.3\% | 13 | 7.6\% | 12 | 9.3\% | 3 | 5.0\% | 55 | 9.2\% |
|  | 5 | 53 | 22.2\% | 23 | 13.4\% | 30 | 23.3\% | 16 | 26.7\% | 122 | 20.3\% |
|  | 6 | 28 | 11.7\% | 35 | 20.3\% | 22 | 17.1\% | 13 | 21.7\% | 98 | 16.3\% |
|  | 7 = Excellent | 42 | 17.6\% | 27 | 15.7\% | 26 | 20.2\% | 14 | 23.3\% | 109 | 18.2\% |
|  | Do not know | 69 | 28.9\% | 64 | 37.2\% | 38 | 29.5\% | 13 | 21.7\% | 184 | 30.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Flexible Course Scheduling Day, Evening, Weekend, Online Importance | 1 = Not At All Important | 1 | .4\% | 0 | .0\% | 1 | .8\% | 3 | 5.0\% | 5 | .8\% |
|  | 2 | 5 | 2.1\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | 3 | 13 | 5.4\% | 4 | 2.3\% | 1 | .8\% | 1 | 1.7\% | 19 | 3.2\% |
|  | 4 | 17 | 7.1\% | 12 | 7.0\% | 5 | 3.9\% | 3 | 5.0\% | 37 | 6.2\% |
|  | 5 | 29 | 12.1\% | 30 | 17.4\% | 12 | 9.3\% | 10 | 16.7\% | 81 | 13.5\% |
|  | 6 | 39 | 16.3\% | 27 | 15.7\% | 23 | 17.8\% | 10 | 16.7\% | 99 | 16.5\% |
|  | 7 = Extremely Important | 97 | 40.6\% | 71 | 41.3\% | 69 | 53.5\% | 26 | 43.3\% | 263 | 43.8\% |
|  | Do not know | 38 | 15.9\% | 27 | 15.7\% | 17 | 13.2\% | 7 | 11.7\% | 89 | 14.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Flexible Course Scheduling Day, Evening, Weekend, Online Performance | 1 = Poor | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | 2 | 4 | 1.7\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 6 | 1.0\% |
|  | 3 | 11 | 4.6\% | 4 | 2.3\% | 4 | 3.1\% | 1 | 1.7\% | 20 | 3.3\% |
|  | 4 | 26 | 10.9\% | 18 | 10.5\% | 10 | 7.8\% | 6 | 10.0\% | 60 | 10.0\% |
|  | 5 | 48 | 20.1\% | 30 | 17.4\% | 21 | 16.3\% | 11 | 18.3\% | 110 | 18.3\% |
|  | 6 | 37 | 15.5\% | 30 | 17.4\% | 22 | 17.1\% | 11 | 18.3\% | 100 | 16.7\% |
|  | 7 = Excellent | 47 | 19.7\% | 26 | 15.1\% | 30 | 23.3\% | 13 | 21.7\% | 116 | 19.3\% |
|  | Do not know | 64 | 26.8\% | 63 | 36.6\% | 41 | 31.8\% | 18 | 30.0\% | 186 | 31.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Career Development - Importance | 1 = Not At All Important | 3 | 1.3\% | 3 | 1.7\% | 6 | 4.7\% | 6 | 10.0\% | 18 | 3.0\% |
|  | 2 | 3 | 1.3\% | 1 | .6\% | 3 | 2.3\% | 1 | 1.7\% | 8 | 1.3\% |
|  | 3 | 11 | 4.6\% | 3 | 1.7\% | 4 | 3.1\% | 2 | 3.3\% | 20 | 3.3\% |
|  | 4 | 21 | 8.8\% | 18 | 10.5\% | 8 | 6.2\% | 7 | 11.7\% | 54 | 9.0\% |
|  | 5 | 43 | 18.0\% | 31 | 18.0\% | 14 | 10.9\% | 6 | 10.0\% | 94 | 15.7\% |
|  | 6 | 46 | 19.2\% | 41 | 23.8\% | 27 | 20.9\% | 15 | 25.0\% | 129 | 21.5\% |
|  | 7 = Extremely Important | 73 | 30.5\% | 42 | 24.4\% | 51 | 39.5\% | 14 | 23.3\% | 180 | 30.0\% |
|  | Do not know | 39 | 16.3\% | 33 | 19.2\% | 16 | 12.4\% | 9 | 15.0\% | 97 | 16.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Career Development Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 3 | .5\% |
|  | 2 | 8 | 3.3\% | 3 | 1.7\% | 2 | 1.6\% | 0 | .0\% | 13 | 2.2\% |
|  | 3 | 10 | 4.2\% | 6 | 3.5\% | 5 | 3.9\% | 2 | 3.3\% | 23 | 3.8\% |
|  | 4 | 26 | 10.9\% | 18 | 10.5\% | 7 | 5.4\% | 5 | 8.3\% | 56 | 9.3\% |
|  | 5 | 48 | 20.1\% | 22 | 12.8\% | 19 | 14.7\% | 8 | 13.3\% | 97 | 16.2\% |
|  | 6 | 38 | 15.9\% | 32 | 18.6\% | 24 | 18.6\% | 14 | 23.3\% | 108 | 18.0\% |
|  | 7 = Excellent | 37 | 15.5\% | 13 | 7.6\% | 20 | 15.5\% | 6 | 10.0\% | 76 | 12.7\% |
|  | Do not know | 71 | 29.7\% | 78 | 45.3\% | 51 | 39.5\% | 24 | 40.0\% | 224 | 37.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Job Training Ties To Job Opportunities For Adults In The Community - Importance | 1 = Not At All Important | 3 | 1.3\% | 2 | 1.2\% | 9 | 7.0\% | 4 | 6.7\% | 18 | 3.0\% |
|  | 2 | 2 | .8\% | 2 | 1.2\% | 3 | 2.3\% | 0 | .0\% | 7 | 1.2\% |
|  | 3 | 11 | 4.6\% | 3 | 1.7\% | 5 | 3.9\% | 2 | 3.3\% | 21 | 3.5\% |
|  | 4 | 38 | 15.9\% | 23 | 13.4\% | 6 | 4.7\% | 4 | 6.7\% | 71 | 11.8\% |
|  | 5 | 38 | 15.9\% | 34 | 19.8\% | 22 | 17.1\% | 12 | 20.0\% | 106 | 17.7\% |
|  | 6 | 43 | 18.0\% | 41 | 23.8\% | 30 | 23.3\% | 13 | 21.7\% | 127 | 21.2\% |
|  | 7 = Extremely Important | 63 | 26.4\% | 35 | 20.3\% | 38 | 29.5\% | 16 | 26.7\% | 152 | 25.3\% |
|  | Do not know | 41 | 17.2\% | 32 | 18.6\% | 16 | 12.4\% | 9 | 15.0\% | 98 | 16.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Job Training Ties To Job Opportunities For Adults In The Community - Performance | 1 = Poor | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 1 | 1.7\% | 4 | .7\% |
|  | 2 | 7 | 2.9\% | 3 | 1.7\% | 2 | 1.6\% | 0 | .0\% | 12 | 2.0\% |
|  | 3 | 15 | 6.3\% | 7 | 4.1\% | 2 | 1.6\% | 2 | 3.3\% | 26 | 4.3\% |
|  | 4 | 28 | 11.7\% | 15 | 8.7\% | 12 | 9.3\% | 1 | 1.7\% | 56 | 9.3\% |
|  | 5 | 40 | 16.7\% | 21 | 12.2\% | 20 | 15.5\% | 16 | 26.7\% | 97 | 16.2\% |
|  | 6 | 36 | 15.1\% | 31 | 18.0\% | 19 | 14.7\% | 9 | 15.0\% | 95 | 15.8\% |
|  | 7 = Excellent | 33 | 13.8\% | 12 | 7.0\% | 12 | 9.3\% | 7 | 11.7\% | 64 | 10.7\% |
|  | Do not know | 79 | 33.1\% | 83 | 48.3\% | 60 | 46.5\% | 24 | 40.0\% | 246 | 41.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Offering College Courses To High School Students To Jump Start Their College Career Importance | 1 = Not At All Important | 8 | 3.3\% | 10 | 5.8\% | 12 | 9.3\% | 3 | 5.0\% | 33 | 5.5\% |
|  | 2 | 7 | 2.9\% | 6 | 3.5\% | 4 | 3.1\% | 2 | 3.3\% | 19 | 3.2\% |
|  | 3 | 19 | 7.9\% | 13 | 7.6\% | 4 | 3.1\% | 3 | 5.0\% | 39 | 6.5\% |
|  | 4 | 38 | 15.9\% | 19 | 11.0\% | 16 | 12.4\% | 9 | 15.0\% | 82 | 13.7\% |
|  | 5 | 42 | 17.6\% | 31 | 18.0\% | 20 | 15.5\% | 10 | 16.7\% | 103 | 17.2\% |
|  | 6 | 29 | 12.1\% | 27 | 15.7\% | 24 | 18.6\% | 7 | 11.7\% | 87 | 14.5\% |
|  | 7 = Extremely Important | 53 | 22.2\% | 33 | 19.2\% | 32 | 24.8\% | 17 | 28.3\% | 135 | 22.5\% |
|  | Do not know | 43 | 18.0\% | 33 | 19.2\% | 17 | 13.2\% | 9 | 15.0\% | 102 | 17.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Offering College Courses To High School Students To Jump Start Their College Career Performance | 1 = Poor | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 5 | .8\% |
|  | 2 | 5 | 2.1\% | 3 | 1.7\% | 1 | .8\% | 1 | 1.7\% | 10 | 1.7\% |
|  | 3 | 9 | 3.8\% | 11 | 6.4\% | 1 | .8\% | 3 | 5.0\% | 24 | 4.0\% |
|  | 4 | 30 | 12.6\% | 15 | 8.7\% | 9 | 7.0\% | 2 | 3.3\% | 56 | 9.3\% |
|  | 5 | 43 | 18.0\% | 22 | 12.8\% | 30 | 23.3\% | 7 | 11.7\% | 102 | 17.0\% |
|  | 6 | 34 | 14.2\% | 22 | 12.8\% | 18 | 14.0\% | 11 | 18.3\% | 85 | 14.2\% |
|  | 7 = Excellent | 43 | 18.0\% | 25 | 14.5\% | 21 | 16.3\% | 11 | 18.3\% | 100 | 16.7\% |
|  | Do not know | 71 | 29.7\% | 74 | 43.0\% | 49 | 38.0\% | 24 | 40.0\% | 218 | 36.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Providing Programs That Lead To Jobs In High Demand <br> Occupations - Importance | 1 = Not At All Important | 1 | .4\% | , | 1.7\% |  | 5.4\% | 5 | 8.3\% | 16 | 2.7\% |
|  | 2 | 8 | 3.3\% | 2 | 1.2\% | 2 | 1.6\% | 0 | .0\% | 12 | 2.0\% |
|  | 3 | 7 | 2.9\% | 3 | 1.7\% | 3 | 2.3\% | 2 | 3.3\% | 15 | 2.5\% |
|  | 4 | 30 | 12.6\% | 18 | 10.5\% | 8 | 6.2\% | 5 | 8.3\% | 61 | 10.2\% |
|  | 5 | 34 | 14.2\% | 34 | 19.8\% | 15 | 11.6\% | 13 | 21.7\% | 96 | 16.0\% |
|  | 6 | 44 | 18.4\% | 35 | 20.3\% | 26 | 20.2\% | 11 | 18.3\% | 116 | 19.3\% |
|  | 7 = Extremely Important | 75 | 31.4\% | 45 | 26.2\% | 52 | 40.3\% | 17 | 28.3\% | 189 | 31.5\% |
|  | Do not know | 40 | 16.7\% | 32 | 18.6\% | 16 | 12.4\% | 7 | 11.7\% | 95 | 15.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Providing Programs That Lead To Jobs In High Demand Occupations - Performance | 1 = Poor | 0 | .0\% | 2 | 1.2\% | 0 | .0\% | 1 | 1.7\% | 3 | .5\% |
|  | 2 | 8 | 3.3\% | 2 | 1.2\% | 2 | 1.6\% | 1 | 1.7\% | 13 | 2.2\% |
|  | 3 | 12 | 5.0\% | 10 | 5.8\% | 5 | 3.9\% | 1 | 1.7\% | 28 | 4.7\% |
|  | 4 | 30 | 12.6\% | 16 | 9.3\% | 9 | 7.0\% | 5 | 8.3\% | 60 | 10.0\% |
|  | 5 | 46 | 19.2\% | 20 | 11.6\% | 19 | 14.7\% | 10 | 16.7\% | 95 | 15.8\% |
|  | 6 | 37 | 15.5\% | 35 | 20.3\% | 25 | 19.4\% | 9 | 15.0\% | 106 | 17.7\% |
|  | 7 = Excellent | 31 | 13.0\% | 11 | 6.4\% | 16 | 12.4\% | 7 | 11.7\% | 65 | 10.8\% |
|  | Do not know | 75 | 31.4\% | 76 | 44.2\% | 53 | 41.1\% | 26 | 43.3\% | 230 | 38.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Promise Scholarship Program opportunity for high school students to earn two free years of college - Importance | 1 = Not At All Important | 7 | 2.9\% | 13 | 7.6\% | 12 | 9.3\% | 6 | 10.0\% | 38 | 6.3\% |
|  | 2 | 7 | 2.9\% | 5 | 2.9\% | 5 | 3.9\% | 2 | 3.3\% | 19 | 3.2\% |
|  | 3 | 14 | 5.9\% | 7 | 4.1\% | 5 | 3.9\% | 3 | 5.0\% | 29 | 4.8\% |
|  | 4 | 29 | 12.1\% | 21 | 12.2\% | 10 | 7.8\% | 4 | 6.7\% | 64 | 10.7\% |
|  | 5 | 35 | 14.6\% | 27 | 15.7\% | 15 | 11.6\% | 11 | 18.3\% | 88 | 14.7\% |
|  | 6 | 38 | 15.9\% | 23 | 13.4\% | 23 | 17.8\% | 10 | 16.7\% | 94 | 15.7\% |
|  | 7 = Extremely Important | 68 | 28.5\% | 37 | 21.5\% | 33 | 25.6\% | 11 | 18.3\% | 149 | 24.8\% |
|  | Do not know | 41 | 17.2\% | 39 | 22.7\% | 26 | 20.2\% | 13 | 21.7\% | 119 | 19.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Promise Scholarship Program opportunity for high school students to earn two free years of college - Performance | 1 = Poor | 4 | 1.7\% | 1 | .6\% | 0 | .0\% | 1 | 1.7\% | 6 | 1.0\% |
|  | 2 | 8 | 3.3\% | 2 | 1.2\% | 2 | 1.6\% | 1 | 1.7\% | 13 | 2.2\% |
|  | 3 | 13 | 5.4\% | 5 | 2.9\% | 2 | 1.6\% | 1 | 1.7\% | 21 | 3.5\% |
|  | 4 | 29 | 12.1\% | 18 | 10.5\% | 8 | 6.2\% | 5 | 8.3\% | 60 | 10.0\% |
|  | 5 | 38 | 15.9\% | 22 | 12.8\% | 17 | 13.2\% | 9 | 15.0\% | 86 | 14.3\% |
|  | 6 | 29 | 12.1\% | 21 | 12.2\% | 12 | 9.3\% | 8 | 13.3\% | 70 | 11.7\% |
|  | 7 = Excellent | 41 | 17.2\% | 18 | 10.5\% | 22 | 17.1\% | 6 | 10.0\% | 87 | 14.5\% |
|  | Do not know | 77 | 32.2\% | 85 | 49.4\% | 66 | 51.2\% | 29 | 48.3\% | 257 | 42.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| University Center - earning Bachelor's degrees on-site at Harper College from four-year colleges - Importance | 1 = Not At All Important | 3 | 1.3\% | 5 | 2.9\% | 15 | 11.6\% | 7 | 11.7\% | 30 | 5.0\% |
|  | 2 | 10 | 4.2\% | 3 | 1.7\% | 3 | 2.3\% | 0 | .0\% | 16 | 2.7\% |
|  | 3 | 17 | 7.1\% | 11 | 6.4\% | 7 | 5.4\% | 1 | 1.7\% | 36 | 6.0\% |
|  | 4 | 32 | 13.4\% | 20 | 11.6\% | 11 | 8.5\% | 6 | 10.0\% | 69 | 11.5\% |
|  | 5 | 44 | 18.4\% | 23 | 13.4\% | 14 | 10.9\% | 12 | 20.0\% | 93 | 15.5\% |
|  | 6 | 35 | 14.6\% | 30 | 17.4\% | 17 | 13.2\% | 9 | 15.0\% | 91 | 15.2\% |
|  | 7 = Extremely Important | 55 | 23.0\% | 39 | 22.7\% | 39 | 30.2\% | 11 | 18.3\% | 144 | 24.0\% |
|  | Do not know | 43 | 18.0\% | 41 | 23.8\% | 23 | 17.8\% | 14 | 23.3\% | 121 | 20.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| University Center - earning Bachelor's degrees on-site at Harper College from four-year colleges - Performance | 1 = Poor | 7 | 2.9\% | 0 | .0\% | 2 | 1.6\% | 1 | 1.7\% | 10 | 1.7\% |
|  | 2 | 6 | 2.5\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 8 | 1.3\% |
|  | 3 | 15 | 6.3\% | 5 | 2.9\% | 5 | 3.9\% | 2 | 3.3\% | 27 | 4.5\% |
|  | 4 | 33 | 13.8\% | 21 | 12.2\% | 6 | 4.7\% | 5 | 8.3\% | 65 | 10.8\% |
|  | 5 | 41 | 17.2\% | 23 | 13.4\% | 19 | 14.7\% | 9 | 15.0\% | 92 | 15.3\% |
|  | 6 | 29 | 12.1\% | 18 | 10.5\% | 16 | 12.4\% | 7 | 11.7\% | 70 | 11.7\% |
|  | 7 = Excellent | 33 | 13.8\% | 15 | 8.7\% | 16 | 12.4\% | 7 | 11.7\% | 71 | 11.8\% |
|  | Do not know | 75 | 31.4\% | 89 | 51.7\% | 64 | 49.6\% | 29 | 48.3\% | 257 | 42.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Health and Recreation Center Importance | 1 = Not At All Important | 7 | 2.9\% | 10 | 5.8\% | 12 | 9.3\% | 4 | 6.7\% | 33 | 5.5\% |
|  | 2 | 11 | 4.6\% | 11 | 6.4\% | 10 | 7.8\% | 4 | 6.7\% | 36 | 6.0\% |
|  | 3 | 26 | 10.9\% | 22 | 12.8\% | 9 | 7.0\% | 4 | 6.7\% | 61 | 10.2\% |
|  | 4 | 42 | 17.6\% | 35 | 20.3\% | 22 | 17.1\% | 13 | 21.7\% | 112 | 18.7\% |
|  | 5 | 47 | 19.7\% | 26 | 15.1\% | 29 | 22.5\% | 10 | 16.7\% | 112 | 18.7\% |
|  | 6 | 32 | 13.4\% | 16 | 9.3\% | 11 | 8.5\% | 10 | 16.7\% | 69 | 11.5\% |
|  | 7 = Extremely Important | 30 | 12.6\% | 16 | 9.3\% | 18 | 14.0\% | 5 | 8.3\% | 69 | 11.5\% |
|  | Do not know | 44 | 18.4\% | 36 | 20.9\% | 18 | 14.0\% | 10 | 16.7\% | 108 | 18.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Health and Recreation Center Performance | 1 = Poor | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | 2 | 7 | 2.9\% | 4 | 2.3\% | 1 | .8\% | 0 | .0\% | 12 | 2.0\% |
|  | 3 | 9 | 3.8\% | 6 | 3.5\% | 7 | 5.4\% | 2 | 3.3\% | 24 | 4.0\% |
|  | 4 | 27 | 11.3\% | 13 | 7.6\% | 12 | 9.3\% | 7 | 11.7\% | 59 | 9.8\% |
|  | 5 | 41 | 17.2\% | 22 | 12.8\% | 24 | 18.6\% | 15 | 25.0\% | 102 | 17.0\% |
|  | 6 | 39 | 16.3\% | 24 | 14.0\% | 15 | 11.6\% | 6 | 10.0\% | 84 | 14.0\% |
|  | 7 = Excellent | 37 | 15.5\% | 18 | 10.5\% | 16 | 12.4\% | 7 | 11.7\% | 78 | 13.0\% |
|  | Do not know | 75 | 31.4\% | 85 | 49.4\% | 54 | 41.9\% | 23 | 38.3\% | 237 | 39.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-B. Importance And Performance Of Programs and Activities Offered By Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Apprenticeships - Importance | 1 = Not At All Important | 13 | 5.4\% | 9 | 5.2\% | 12 | 9.3\% | 6 | 10.0\% | 40 | 6.7\% |
|  | 2 | 7 | 2.9\% | 10 | 5.8\% | 3 | 2.3\% | 0 | .0\% | 20 | 3.3\% |
|  | 3 | 16 | 6.7\% | 10 | 5.8\% | 6 | 4.7\% | 2 | 3.3\% | 34 | 5.7\% |
|  | 4 | 48 | 20.1\% | 22 | 12.8\% | 12 | 9.3\% | 9 | 15.0\% | 91 | 15.2\% |
|  | 5 | 40 | 16.7\% | 29 | 16.9\% | 22 | 17.1\% | 12 | 20.0\% | 103 | 17.2\% |
|  | 6 | 26 | 10.9\% | 24 | 14.0\% | 22 | 17.1\% | 6 | 10.0\% | 78 | 13.0\% |
|  | 7 = Extremely Important | 39 | 16.3\% | 17 | 9.9\% | 24 | 18.6\% | 12 | 20.0\% | 92 | 15.3\% |
|  | Do not know | 50 | 20.9\% | 51 | 29.7\% | 28 | 21.7\% | 13 | 21.7\% | 142 | 23.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Apprenticeships - Performance | 1 = Poor | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 5 | .8\% |
|  | 2 | 4 | 1.7\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 6 | 1.0\% |
|  | 3 | 16 | 6.7\% | 5 | 2.9\% | 3 | 2.3\% | 1 | 1.7\% | 25 | 4.2\% |
|  | 4 | 34 | 14.2\% | 19 | 11.0\% | 10 | 7.8\% | 9 | 15.0\% | 72 | 12.0\% |
|  | 5 | 35 | 14.6\% | 27 | 15.7\% | 17 | 13.2\% | 9 | 15.0\% | 88 | 14.7\% |
|  | 6 | 34 | 14.2\% | 18 | 10.5\% | 16 | 12.4\% | 2 | 3.3\% | 70 | 11.7\% |
|  | 7 = Excellent | 27 | 11.3\% | 8 | 4.7\% | 6 | 4.7\% | 8 | 13.3\% | 49 | 8.2\% |
|  | Do not know | 85 | 35.6\% | 93 | 54.1\% | 77 | 59.7\% | 30 | 50.0\% | 285 | 47.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Job Placement - Importance | 1 = Not At All Important | 6 | 2.5\% | 2 | 1.2\% | 7 | 5.4\% | 5 | 8.3\% | 20 | 3.3\% |
|  | 2 | 7 | 2.9\% | 3 | 1.7\% | 2 | 1.6\% | 2 | 3.3\% | 14 | 2.3\% |
|  | 3 | 14 | 5.9\% | 10 | 5.8\% | 1 | .8\% | 0 | .0\% | 25 | 4.2\% |
|  | 4 | 26 | 10.9\% | 16 | 9.3\% | 8 | 6.2\% | 3 | 5.0\% | 53 | 8.8\% |
|  | 5 | 34 | 14.2\% | 40 | 23.3\% | 25 | 19.4\% | 14 | 23.3\% | 113 | 18.8\% |
|  | 6 | 43 | 18.0\% | 33 | 19.2\% | 22 | 17.1\% | 8 | 13.3\% | 106 | 17.7\% |
|  | 7 = Extremely Important | 69 | 28.9\% | 33 | 19.2\% | 46 | 35.7\% | 13 | 21.7\% | 161 | 26.8\% |
|  | Do not know | 40 | 16.7\% | 35 | 20.3\% | 18 | 14.0\% | 15 | 25.0\% | 108 | 18.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Job Placement - Performance | 1 = Poor | 3 | 1.3\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 5 | .8\% |
|  | 2 | 3 | 1.3\% | 5 | 2.9\% | 2 | 1.6\% | 1 | 1.7\% | 11 | 1.8\% |
|  | 3 | 12 | 5.0\% | 4 | 2.3\% | 2 | 1.6\% | 2 | 3.3\% | 20 | 3.3\% |
|  | 4 | 27 | 11.3\% | 17 | 9.9\% | 10 | 7.8\% | 8 | 13.3\% | 62 | 10.3\% |
|  | 5 | 43 | 18.0\% | 22 | 12.8\% | 22 | 17.1\% | 8 | 13.3\% | 95 | 15.8\% |
|  | 6 | 38 | 15.9\% | 29 | 16.9\% | 19 | 14.7\% | 6 | 10.0\% | 92 | 15.3\% |
|  | 7 = Excellent | 32 | 13.4\% | 10 | 5.8\% | 11 | 8.5\% | 5 | 8.3\% | 58 | 9.7\% |
|  | Do not know | 81 | 33.9\% | 85 | 49.4\% | 62 | 48.1\% | 29 | 48.3\% | 257 | 42.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

[^5]Report

| Age Seament |  | Convenient Locations Importance | Convenient Locations Performance | Successful Transfer To A Four-Year College After Attending Harper Importance | Successful <br> Transfer To A Four-Year College After Attending Harper - $\qquad$ | Personal Attention <br> - Importance | Personal Attention <br> - Performance | Academic Reputation Importance | Academic Reputation Performance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 18 To 34 | Mean | 5.4750 | 5.4946 | 5.5224 | 5.4000 | 5.2092 | 5.2169 | 5.4384 | 5.2712 |
|  | N | 200 | 184 | 201 | 170 | 196 | 166 | 203 | 177 |
|  | Std. Deviation | 1.52677 | 1.35903 | 1.64035 | 1.45708 | 1.56635 | 1.37111 | 1.56062 | 1.48665 |
| 35 To 49 | Mean | 5.8243 | 5.6800 | 5.5845 | 5.5047 | 5.2482 | 5.1064 | 5.5944 | 5.3182 |
|  | N | 148 | 125 | 142 | 107 | 141 | 94 | 143 | 110 |
|  | Std. Deviation | 1.26554 | 1.26746 | 1.85749 | 1.22377 | 1.45482 | 1.23974 | 1.26846 | 1.32673 |
| 50 To 64 | Mean | 6.0000 | 5.8365 | 6.0174 | 5.7727 | 5.6262 | 5.1733 | 5.9649 | 5.5934 |
|  | N | 117 | 104 | 115 | 88 | 107 | 75 | 114 | 91 |
|  | Std. Deviation | 1.32613 | 1.26269 | 1.78189 | 1.31067 | 1.45059 | 1.34941 | 1.36278 | 1.28217 |
| 65 And Older | Mean | 5.8571 | 6.0370 | 5.4906 | 5.8049 | 4.9783 | 5.0294 | 5.8148 | 5.8293 |
|  | N | 56 | 54 | 53 | 41 | 46 | 34 | 54 | 41 |
|  | Std. Deviation | 1.28528 | 1.04544 | 2.04397 | 1.34572 | 1.49799 | 1.58564 | 1.37462 | 1.11585 |
| Total | Mean | 5.7332 | 5.6831 | 5.6477 | 5.5493 | 5.2898 | 5.1626 | 5.6381 | 5.4081 |
|  | N | 521 | 467 | 511 | 406 | 490 | 369 | 514 | 419 |
|  | Std. Deviation | 1.39912 | 1.28969 | 1.78479 | 1.36129 | 1.51127 | 1.35157 | 1.43249 | 1.37755 |

Report

| Age Segment |  | The Right Courses Importance | The Right Courses Performance | Cost/ Value For Money/ Affordable/ Financial Aid Importance | Cost/ Value For Money/ Affordable/ Financial Aid Performance | Classes And Programs Offered At The Times Needed Importance | Classes And Programs Offered At The Times Needed Performance | Variety Of Programs Importance | Variety Of Programs Performance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 18 To 34 | Mean | 5.7828 | 5.2456 | 5.9502 | 5.5140 | 5.7085 | 5.1453 | 5.6219 | 5.2176 |
|  | N | 198 | 171 | 201 | 179 | 199 | 172 | 201 | 170 |
|  | Std. Deviation | 1.41001 | 1.34969 | 1.43788 | 1.29544 | 1.47212 | 1.40460 | 1.43050 | 1.41201 |
| 35 To 49 | Mean | 5.9640 | 5.4020 | 6.1156 | 5.3707 | 6.0000 | 5.4128 | 5.7552 | 5.4907 |
|  | N | 139 | 102 | 147 | 116 | 142 | 109 | 143 | 108 |
|  | Std. Deviation | 1.10604 | 1.11923 | 1.19655 | 1.31566 | 1.17901 | 1.13212 | 1.19398 | 1.31487 |
| 50 To 64 | Mean | 6.2091 | 5.7125 | 6.2193 | 5.6136 | 6.1727 | 5.4691 | 6.0259 | 5.6593 |
|  | N | 110 | 80 | 114 | 88 | 110 | 81 | 116 | 91 |
|  | Std. Deviation | 1.23478 | 1.08142 | 1.16557 | 1.10829 | 1.20289 | 1.14112 | 1.18293 | 1.06687 |
| 65 And Older | Mean | 5.7778 | 5.6905 | 5.8235 | 5.3750 | 5.7843 | 5.5897 | 5.9245 | 5.7660 |
|  | N | 54 | 42 | 51 | 40 | 51 | 39 | 53 | 47 |
|  | Std. Deviation | 1.46231 | 1.11504 | 1.51929 | 1.25448 | 1.37570 | 1.09347 | 1.14100 | 1.02603 |
| Total | Mean | 5.9261 | 5.4278 | 6.0448 | 5.4823 | 5.9004 | 5.3267 | 5.7817 | 5.4471 |
|  | N | 501 | 395 | 513 | 423 | 502 | 401 | 513 | 416 |
|  | Std. Deviation | 1.30711 | 1.22857 | 1.32580 | 1.25967 | 1.33659 | 1.26115 | 1.29116 | 1.29022 |


| Report |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Age Segment |  | Flexible Course Scheduling - Day, Evening, <br> Weekend, Online Importance | Flexible Course Scheduling - Day, Evening, <br> Weekend, Online Performance | Career Development Importance | Career Development Performance | Job Training Ties To Job Opportunities For Adults In The Community Importance | Job Training Ties To Job Opportunities For Adults In The Community Performance | Offering College Courses To High School Students To Jump Start Their College Career Importance | Offering College Courses To High School Students To Jump Start Their College Career Performance |
| 18 To 34 | Mean | 5.8507 | 5.3600 | 5.6400 | 5.2262 | 5.4596 | 5.1188 | 5.0306 | 5.2440 |
|  | N | 201 | 175 | 200 | 168 | 198 | 160 | 196 | 168 |
|  | Std. Deviation | 1.43444 | 1.39852 | 1.41080 | 1.40871 | 1.42704 | 1.44663 | 1.67304 | 1.49048 |
| 35 To 49 | Mean | 6.0069 | 5.4862 | 5.6187 | 5.2021 | 5.4857 | 5.1910 | 4.9281 | 5.2653 |
|  | N | 145 | 109 | 139 | 94 | 140 | 89 | 139 | 98 |
|  | Std. Deviation | 1.18143 | 1.18333 | 1.32641 | 1.26644 | 1.29462 | 1.28697 | 1.79226 | 1.43987 |
| 50 To 64 | Mean | 6.3125 | 5.6932 | 5.7080 | 5.4744 | 5.3982 | 5.1884 | 5.0357 | 5.5750 |
|  | N | 112 | 88 | 113 | 78 | 113 | 69 | 112 | 80 |
|  | Std. Deviation | 1.12331 | 1.24437 | 1.69390 | 1.38381 | 1.79553 | 1.40666 | 1.92625 | 1.11122 |
| 65 And Older | Mean | 5.8491 | 5.6905 | 5.0980 | 5.3611 | 5.4118 | 5.3889 | 5.1569 | 5.5000 |
|  | N | 53 | 42 | 51 | 36 | 51 | 36 | 51 | 36 |
| Total | Std. Deviation | 1.58595 | 1.13671 | 1.95197 | 1.33423 | 1.69913 | 1.27117 | 1.79301 | 1.55839 |
|  | Mean | 5.9961 | 5.4976 | 5.5944 | 5.2846 | 5.4482 | 5.1780 | 5.0161 | 5.3429 |
|  | N | 511 | 414 | 503 | 376 | 502 | 354 | 498 | 382 |
|  | Std. Deviation | 1.32842 | 1.29021 | 1.52356 | 1.36093 | 1.50856 | 1.37952 | 1.77387 | 1.41428 |


| Report |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Age Segment |  | Providing Programs That Lead To Jobs In High Demand Occupations Importance | Providing Programs That Lead To Jobs In High Demand Occupations Performance | Promise Scholarship Program opportunity for high school students to earn two free years of college Importance | Promise Scholarship Program opportunity for high school students to earn two free years of college Performance | University Center <br> - earning <br> Bachelor's <br> degrees on-site at Harper College from four-year colleges Importance | University Center <br> - earning <br> Bachelor's degrees on-site at Harper College from four-year colleges Performance | Health and Recreation Center - Importance | Health and Recreation Center - Performance |
| 18 To 34 | Mean | 5.6131 | 5.1280 | 5.3434 | 5.0988 | 5.1888 | 4.9146 | 4.6769 | 5.1890 |
|  | N | 199 | 164 | 198 | 162 | 196 | 164 | 195 | 164 |
|  | Std. Deviation | 1.44810 | 1.37531 | 1.66579 | 1.59272 | 1.57873 | 1.60292 | 1.58707 | 1.50895 |
| 35 To 49 | Mean | 5.5929 | 5.0729 | 4.9624 | 5.2184 | 5.2824 | 5.1687 | 4.2353 | 5.2644 |
|  | N | 140 | 96 | 133 | 87 | 131 | 83 | 136 | 87 |
|  | Std. Deviation | 1.37237 | 1.39356 | 1.89259 | 1.36761 | 1.63272 | 1.23781 | 1.68319 | 1.37638 |
| 50 To 64 | Mean | 5.7257 | 5.4211 | 5.0583 | 5.6032 | 5.0094 | 5.3231 | 4.3604 | 5.2400 |
|  | N | 113 | 76 | 103 | 63 | 106 | 65 | 111 | 75 |
|  | Std. Deviation | 1.70214 | 1.27816 | 2.03318 | 1.33851 | 2.13584 | 1.48016 | 1.85273 | 1.29281 |
| 65 And Older | Mean | 5.3019 | 5.2647 | 4.8298 | 5.1935 | 4.8913 | 5.2581 | 4.4200 | 5.2432 |
|  | N | 53 | 34 | 47 | 31 | 46 | 31 | 50 | 37 |
| Total | Std. Deviation | 1.79299 | 1.44199 | 1.99259 | 1.47013 | 1.96896 | 1.43684 | 1.70342 | 1.14031 |
|  | Mean | 5.6000 | 5.1865 | 5.1268 | 5.2303 | 5.1461 | 5.0845 | 4.4573 | 5.2231 |
|  | N | 505 | 370 | 481 | 343 | 479 | 343 | 492 | 363 |
|  | Std. Deviation | 1.52701 | 1.36758 | 1.84913 | 1.48757 | 1.76778 | 1.48732 | 1.69347 | 1.39546 |

Report

| Age Segment |  | Apprenticeships Importance | Apprenticeships Performance | Job Placement Importance | Job Placement Performance |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 18 To 34 | Mean | 4.7407 | 4.9610 | 5.4121 | 5.1899 |
|  | N | 189 | 154 | 199 | 158 |
|  | Std. Deviation | 1.71399 | 1.49020 | 1.63022 | 1.40587 |
| 35 To 49 | Mean | 4.5868 | 4.9873 | 5.3358 | 5.1034 |
|  | N | 121 | 79 | 137 | 87 |
|  | Std. Deviation | 1.74962 | 1.17117 | 1.39472 | 1.30326 |
| 50 To 64 | Mean | 4.8911 | 5.2308 | 5.6306 | 5.2537 |
|  | N | 101 | 52 | 111 | 67 |
|  | Std. Deviation | 1.92822 | 1.07768 | 1.66202 | 1.29502 |
| 65 And Older | Mean | 4.8511 | 5.1000 | 5.1111 | 4.9032 |
|  | N | 47 | 30 | 45 | 31 |
|  | Std. Deviation | 1.89941 | 1.47040 | 1.90957 | 1.49119 |
| Total | Mean | 4.7445 | 5.0254 | 5.4126 | 5.1545 |
|  | N | 458 | 315 | 492 | 343 |
|  | Std. Deviation | 1.78929 | 1.34945 | 1.60526 | 1.36456 |

Table 2-C. Programming Needed At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Programming Needed At Harper College - First Mention | ACCOUNTING | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | ADMISSIONS | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | AFTER SCHOOL KIDS ACTIVITIES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ALL | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | APPRENTICESHIPS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ARABIC | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ART | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | BACHELOR'S DEGREE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BARBER LICENSURE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BETTER INSTRUCTORS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | BETTER PARKING | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | BULGARIAN LANGUAGE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CATEGORY MANAGEMENT | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CERTIFICATION COURSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CODING CLASSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | COMMUNICATION SKILL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | COMPUTER | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | COOL | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CRASH COURSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | CRIMINOLOGY!!! | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DATA SCIENCE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DATA SCIENCE COURSES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DIETETICS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DITA TRAINING | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DO NOT KNOW | 142 | 59.4\% | 104 | 60.5\% | 80 | 62.0\% | 34 | 56.7\% | 360 | 60.0\% |
|  | DRAMA THERAPY CERTIFICATION | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | EDUCATION | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | EDUCATION MASTER'S | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ELEMENTARY EDUCATION SUPPORT | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | EXERCISE SCIENCE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FITNESS CENTER WITH INDOOR CLIMBING WALL | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | FOOD HANDLER COURSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | FOUR-YEAR | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | FOUR-YEAR COLLEGE | 2 | .8\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 3 | . $5 \%$ |

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Table 2-C. Programming Needed At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Programming Needed At Harper College - First Mention | FOUR-YEAR DEGREES | 0 | .0\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | FULL COLLEGE DEGREE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | GOVERNMENT CLASSES | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | GRAD SCHOOL PREP | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HARPER | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HEALTH SCIENCE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HOMEOPATHY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ICLOUD | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | INVESTING IN THE STOCK MARKET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | JOB SEARCH AFTER LONG TIME OUT OF JOB FORCE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MASTER'S | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MBA | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MEDICAL | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MEDICAL PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MILLINERY (REALLY) | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MORE ART | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MORE BACHELOR PROGRAMS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | MORE CLUBS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MORE GRADUATE PROGRAMS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MORE INTERACTION | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MORE MICROSOFT TECHNICAL CERTIFICATION COURSES PREPARATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | MORE VARIETY IN NON DEGREE OR CERTIFICATION PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MORE WRITING | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MUSIC APPRECIATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | . $2 \%$ |
|  | NONE | 57 | 23.8\% | 48 | 27.9\% | 32 | 24.8\% | 18 | 30.0\% | 155 | 25.8\% |
|  | ONLINE OR HYBRID MBA PROGRAM | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ONLINE PORTAL AND CLASSES ARE NOT AVAILABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | PASTRY CHEF | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | PERSONAL DEVELOPMENT TRAINING FOR SKILL PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | PERSONAL FINANCE | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | PHYSICAL THERAPY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |

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Table 2-C. Programming Needed At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Programming Needed At Harper | POLISH LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | . $2 \%$ |
|  | PSYCHOLOGY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | RAILROAD ENGINEER | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | REGULATORY AFFAIRS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SAS | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SHOWING SUBCULTURES TO STUDENTS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SHRM CERTIFICATION STUDY COURSE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SIGN LANGUAGE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SPECIAL EDUCATION LICENSE | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SPORTS | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | SPORTS BROADCASTING CLASSES | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SURVIVAL SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | TEACHING | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TECH CERTIFICATES | 1 | .4\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 2 | .3\% |
|  | THERAPY | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | TURF MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | WRITING PROGRAMS | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 2-C. Programming Needed At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Programming Needed At Harper College - Second Mention | ACADEMY | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | ADAPTED SPORTS RECREATION | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | ADD MORE SPECIFIC CLASSES | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | ANESTHESIA TECHNICIAN | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | BEHAVIORAL ANALYSIS | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | BETTER SERVICES/ SUPPORT FOR TRANSFERRING TO FOUR-YEAR SCHOOL | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | CAFETERIA | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | COMPUTER SCIENCE | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | CONTINUING ED | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | COSMETOLOGY EDUCATOR LICENSURE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | DOG TRAINING | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | DRIVING LESSONS | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | EDUCATION CAREER DEVELOPMENT | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | FOREIGN LANGUAGES | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | GRE PREP | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | LAW SCHOOL | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | MINIMALISM WRITING | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | MORE AID FOR PAYING | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | MORE HEALTH-RELATED PROGRAMS | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | MORE LICENSES FOR EDUCATORS | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | MORE REASONABLE GYM | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | MORE SCIENCE | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | NONPROFIT CAREER RELATED | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | PERFORMING ARTS | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 3.2\% |
|  | PYTHON | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | REAL ESTATE LICENSING | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | SPORTS | 1 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | SPORTS MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | STEM GEARED TOWARDS OLDER WOMEN | 0 | .0\% | 0 | .0\% | 1 | 10.0\% | 0 | .0\% | 1 | 3.2\% |
|  | TEACHING DEGREE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 1 | 3.2\% |
|  | Total | 14 | 100.0\% | 6 | 100.0\% | 10 | 100.0\% | 1 | 100.0\% | 31 | 100.0\% |

Appendix C. Community Scan - Tabular Results - Page C-91

Table 2-C. Programming Needed At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Programming Needed At Harper | ACADEMIC | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | ARTIFICIAL INTELLIGENCE | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | ASTRONOMY | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | CAREER DEVELOPMENT PROGRAMS | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 7.1\% |
|  | FISCAL RESPONSIBILITY | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 7.1\% |
|  | FREE FOREIGN LANGUAGE PROGRAMS | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | JOURNALISM | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | LINGUISTICS | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | MANUFACTURING | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 7.1\% |
|  | MORE ACADEMIC SCHOLARSHIPS | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | MORE CERTIFICATE PROGRAMS | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | MORE ENGINEERING | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | STUDENT HEALTH CARE | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 1 | 7.1\% |
|  | VET TECH | 0 | .0\% | 1 | 33.3\% | 0 | .0\% | 0 | .0\% | 1 | 7.1\% |
|  | Total | 7 | 100.0\% | 3 | 100.0\% | 4 | 100.0\% | 0 | .0\% | 14 | 100.0\% |

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Table 3-A. Academic Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Academic Experience At Harper College | No | 137 | 57.3\% | 106 | 61.6\% | 77 | 59.7\% | 41 | 68.3\% | 361 | 60.2\% |
|  | Do not recall/ not sure | 14 | 5.9\% | 5 | 2.9\% | 5 | 3.9\% | 1 | 1.7\% | 25 | 4.2\% |
|  | Taken courses | 88 | 36.8\% | 61 | 35.5\% | 47 | 36.4\% | 18 | 30.0\% | 214 | 35.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Location Attended For Classes (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 77 | 87.5\% | 54 | 88.5\% | 43 | 91.5\% | 18 | 100.0\% | 192 | 89.7\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 7 | 8.0\% | 4 | 6.6\% | 6 | 12.8\% | 0 | .0\% | 17 | 7.9\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 6 | 6.8\% | 9 | 14.8\% | 8 | 17.0\% | 1 | 5.6\% | 24 | 11.2\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 3 | 3.4\% | 3 | 4.9\% | 0 | .0\% | 0 | .0\% | 6 | 2.8\% |
|  | Do Not Recall Location | 2 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .9\% |
|  | Total | 88 | 100.0\% | 61 | 100.0\% | 47 | 100.0\% | 18 | 100.0\% | 214 | 100.0\% |
| Degree Earned At Harper College | Degree | 30 | 34.1\% | 14 | 23.0\% | 3 | 6.4\% | 1 | 5.6\% | 48 | 22.4\% |
|  | Certificate | 13 | 14.8\% | 13 | 21.3\% | 13 | 27.7\% | 2 | 11.1\% | 41 | 19.2\% |
|  | No | 45 | 51.1\% | 34 | 55.7\% | 31 | 66.0\% | 15 | 83.3\% | 125 | 58.4\% |
|  | Total | 88 | 100.0\% | 61 | 100.0\% | 47 | 100.0\% | 18 | 100.0\% | 214 | 100.0\% |
| Program Area For Degree | ACCOUNTING | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | AMAZON | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | APPLIED SCIENCE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ARTS | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATE | 3 | 7.0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 4 | 4.5\% |
|  | ASSOCIATE IN GENERAL STUDIES | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATE OF ARTS | 5 | 11.6\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 6 | 6.7\% |
|  | ASSOCIATE OF ARTS \& OF SCIENCE | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATE OF ARTS DEGREE AND FOR BUSINESS CLASSES | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATE OF SCIENCE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATES IN APPLIED SCIENCE - NURSING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ASSOCIATES OF ARTSHISTORY | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BACHELOR'S IN SCIENCE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BUSINESS | 2 | 4.7\% | 2 | 7.4\% | 1 | 6.3\% | 1 | 33.3\% | 6 | 6.7\% |
|  | BUSINESS DEGREE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | BUSINESS/ ACCOUNTING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |

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Table 3-A. Academic Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Program Area For Degree | CHILD CARE EDUCATION | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.1\% |
|  | CNA | 3 | 7.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 3.4\% |
|  | COMMUNICATIONS | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER INFORMATION | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER NETWORK | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER SCIENCE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER STUDIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 1.1\% |
|  | CRIMINAL JUSTICE | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | CUSTOMER SERVICE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | EDUCATION | 0 | .0\% | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | ELECTRONICS ENGINEERING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | ESL | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | EVENT PLANNING | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | FINANCE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | FOOD AND SANITATION | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | GENERAL ASSOCIATE | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GENERAL EDUCATION | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | GENERAL STUDIES | 1 | 2.3\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | HVAC | 0 | .0\% | 1 | 3.7\% | 1 | 6.3\% | 0 | .0\% | 2 | 2.2\% |
|  | INFORMATION TECHNOLOGY | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | INTERIOR DESIGN | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | IT | 0 | .0\% | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | LIBERAL ARTS | 1 | 2.3\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |
|  | LIBERAL ARTS BIOLOGY | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MARKETING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MASSAGE THERAPY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | MASTER IN SCIENCE THERAPY | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MEDICAL ASSISTANT | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | MICROSOFT TECHNICAL ASSOCIATE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | MISCELLANEOUS | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NETWORKING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | NO RESPONSE | 6 | 14.0\% | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 8 | 9.0\% |
|  | NURSING | 0 | .0\% | 1 | 3.7\% | 1 | 6.3\% | 0 | .0\% | 2 | 2.2\% |
|  | OFFICE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | OFFICE ADMINISTRATION | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | PARALEGAL | 0 | .0\% | 2 | 7.4\% | 0 | .0\% | 0 | .0\% | 2 | 2.2\% |

Table 3-A. Academic Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Program Area For Degree | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | REAL ESTATE | 0 | .0\% | 1 | 3.7\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | SOCIOLOGY/ AA | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | SPANISH AS A SECOND LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 1.1\% |
|  | TRAVEL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | TRAVEL AGENT CERTIFICATION | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | TWO-WHEELER TRAINING | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.1\% |
|  | WEB DEVELOPMENT | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.1\% |
|  | Total | 43 | 100.0\% | 27 | 100.0\% | 16 | 100.0\% | 3 | 100.0\% | 89 | 100.0\% |
| Degree Resulted In Job, New Job, Or Promotion | Other | 6 | 14.0\% | 2 | 7.4\% | 1 | 6.3\% | 1 | 33.3\% | 10 | 11.2\% |
|  | No | 16 | 37.2\% | 11 | 40.7\% | 9 | 56.3\% | 1 | 33.3\% | 37 | 41.6\% |
|  | Job | 10 | 23.3\% | 4 | 14.8\% | 2 | 12.5\% | 0 | .0\% | 16 | 18.0\% |
|  | New job | 5 | 11.6\% | 6 | 22.2\% | 3 | 18.8\% | 1 | 33.3\% | 15 | 16.9\% |
|  | Promotion | 6 | 14.0\% | 4 | 14.8\% | 1 | 6.3\% | 0 | .0\% | 11 | 12.4\% |
|  | Total | 43 | 100.0\% | 27 | 100.0\% | 16 | 100.0\% | 3 | 100.0\% | 89 | 100.0\% |
| Other Result Of Degree | AFTER TRANSFERRING TO UNIVERSITY | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% |
|  | ALONG WITH MY FOUR-YEAR DEGREE/ IT MAY HAVE HELPED IN GETTING A JOB | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% |
|  | COLLEGE TRANSFER | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% |
|  | CONTINUING EDUCATION | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% |
|  | HELPED IN MY JOB DUTIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 10.0\% |
|  | JUST MORE EXPERIENCE | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 10.0\% |
|  | TRANSFER TO FOUR-YEAR COLLEGE | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 10.0\% |
|  | TRANSFERRED TO UNIVERSITY | 3 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 30.0\% |
|  | Total | 6 | 100.0\% | 2 | 100.0\% | 1 | 100.0\% | 1 | 100.0\% | 10 | 100.0\% |

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Table 3-B. Event Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Attended An Event At Harper College | Yes | 60 | 25.1\% | 35 | 20.3\% | 57 | 44.2\% | 24 | 40.0\% | 176 | 29.3\% |
|  | No | 139 | 58.2\% | 104 | 60.5\% | 54 | 41.9\% | 26 | 43.3\% | 323 | 53.8\% |
|  | Do not recall/ not sure | 40 | 16.7\% | 33 | 19.2\% | 18 | 14.0\% | 10 | 16.7\% | 101 | 16.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Event Attended | 50-YEAR CELEBRATION | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | ACE OF CAKES | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ADULT CONTINUING ED CLASSES | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ADVISORY BOARD FOR HEALTH SCIENCES/ RECOGNITION DINNER | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | ART | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | ART FAIR | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | ART FAIRS AND CONCERTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | ART SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | ASUG CHICAGO CONFERENCE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ATHLETIC EVENT AND HOME SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | AVON CANCER WALK REGISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | AWARDS PROGRAMS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | BALLET RECITAL | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | BAND | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | BASKETBALL GAME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | BOOK SIGNING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CAMPS FOR KIDS | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | CAREER FAIR/ CONCERT/ HEALTH EVENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | CAREER INFORMATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CARRIER AGAIN | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CHEERLEADING COMPETITION | 1 | 1.7\% | 1 | 2.9\% | 1 | 1.8\% | 0 | .0\% | 3 | 1.7\% |
|  | CO-ED VOLLEYBALL | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | CODING PROJECTS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | COLLEGE FAIR | 1 | 1.7\% | 0 | .0\% | 1 | 1.8\% | 1 | 4.2\% | 3 | 1.7\% |
|  | COLLEGE NIGHT | 1 | 1.7\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | COMEDY SHOW | 1 | 1.7\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | COMEDY/ SEMINAR | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | COMMUNITY EVENTS OPEN HOUSE/ ART SHOW/ PERFORMANCE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |

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Table 3-B. Event Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Event Attended | CONCERT | 0 | .0\% | 0 | .0\% | 2 | 3.5\% | 0 | .0\% | 2 | 1.1\% |
|  | CONCERT/ CRAFT SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | CONCERTS/ PLAYS | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | CONFERENCE | 1 | 1.7\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | CONTINUING EDUCATION | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | COURSE ON TURKEY DRIVE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CPR COURSE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CRAFT FAIR | 0 | .0\% | 0 | .0\% | 2 | 3.5\% | 3 | 12.5\% | 5 | 2.8\% |
|  | CRAFT FAIR/ DEBATE TOURNAMENTS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | CRAFT SHOW | 0 | .0\% | 0 | .0\% | 4 | 7.0\% | 0 | .0\% | 4 | 2.3\% |
|  | CRAFT SHOW IN PAST | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | CULTURAL | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | DANCE RECITAL | 0 | .0\% | 1 | 2.9\% | 1 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | DMC FROM RUN DMC | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | DO NOT RECALL | 7 | 11.7\% | 0 | .0\% | 1 | 1.8\% | 1 | 4.2\% | 9 | 5.1\% |
|  | EDUCATIONAL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ESL/ CONVERSATION CLUB/ CHINESE NEW YEAR CELEBRATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | FIELD TRIP | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | FIFTH GRADE TRACK MEET | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | FISHING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | FOOTBALL | 3 | 5.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 1.7\% |
|  | FOURTH OF JULY | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | GARDEN | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | GED | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | GERMAN FEST | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | GRADUATION | 1 | 1.7\% | 3 | 8.6\% | 0 | .0\% | 0 | .0\% | 4 | 2.3\% |
|  | GRADUATION FOR A FRIEND | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | GRAPHIC ARTS FAIR | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | GUEST LECTURES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | HANDFUL OF ART FAIRS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | HAVE TAUGHT NURSING REFRESHER COURSES THERE | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | HEALTH CAREERS | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | HEART WALK | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | HIGH SCHOOL ART SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |

[^6]Table 3-B. Event Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Event Attended | HOME SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | HOME SHOWS/ RAILROAD SHOWS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | HR TRAINING | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | I LOVE U | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | I SAW PLAY THERE ONE-YEAR | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | INFORMATION NIGHT ON NURSING | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | INTRO TO VETERINARY ASSISTANT | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | INTRODUCTIONS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | INVESTING SEMINAR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | JAZZ SHOW | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | JOB FAIR | 0 | .0\% | 2 | 5.7\% | 2 | 3.5\% | 0 | .0\% | 4 | 2.3\% |
|  | KARATE TOURNAMENT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | KEY NOTE SPEAKER | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | LATINO SUMMIT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | LECTURE OPEN TO THE PUBLIC | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | LECTURES | 0 | .0\% | 0 | .0\% | 2 | 3.5\% | 0 | .0\% | 2 | 1.1\% |
|  | MODELING | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | MOTORCYCLE | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | MOTOROLA MEETING/ PLAYS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | MS WALK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 8.3\% | 2 | 1.1\% |
|  | MUSICAL | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 2 | 8.3\% | 3 | 1.7\% |
|  | MUSICAL AT THE THEATER | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | MUSICAL CONCERTS/ THEATRICAL PERFORMANCES | 0 | . $0 \%$ | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | MY SON WENT TO HARPER | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | MYTH BUSTERS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | NORTH WEST CHICAGOLAND LINUX USER'S GROUP | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | NURSING SYMPOSIUM | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ONE CLASS | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | OPEN ENROLLMENT | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ORCHESTRA PERFORMANCE | 1 | 1.7\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | ORIENTATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | ORIENTATION FOR MY SON'S DUAL CREDIT PROGRAM | 0 | .0\% | 0 | . $0 \%$ | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |

[^7]Table 3-B. Event Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Event Attended | OUTDOOR SHOW | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | PARANORMAL LECTURE | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | PIANO CONCERT | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | PLAY | 1 | 1.7\% | 0 | .0\% | 2 | 3.5\% | 1 | 4.2\% | 4 | 2.3\% |
|  | PLAY/ PRESCHOOL/ SWIMMING | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PLAY/ SWEENY TODD | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | PLAYS/ MUSICALS | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | RECYCLING EVENT | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | SCHOOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | SCHOOLS \& BUSINESSES WITH STUDENTS BUILDING ROBOTS COMPETITION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 12.5\% | 3 | 1.7\% |
|  | SPEAKERS/ MUSICAL PERFORMANCE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | SPEECH TEAM COMPETITION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | SPORTING EVENT | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | SPORTS | 0 | .0\% | 1 | 2.9\% | 2 | 3.5\% | 0 | .0\% | 3 | 1.7\% |
|  | SUMMER BBQ CONCERT | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | SWEENEY TODD | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | SWIM MEET/ BOOK SIGNING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TALENT SHOW/ EVENT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | THE GHOST HUNTERS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | THEATER | 0 | .0\% | 2 | 5.7\% | 0 | .0\% | 1 | 4.2\% | 3 | 1.7\% |
|  | THEATER/ SPORTS | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | THINK IT WAS A TRAIN EVENT | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TOO MANY TO LIST | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TOUR | 2 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | TOUR OF SCHOOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TRAIN EVENT SIGN LANGUAGE THEATRE | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | TRAIN SHOW | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TRANSFER STUDENTS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | TURKEY TROT | 0 | .0\% | 1 | 2.9\% | 1 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | VOLLEYBALL GAME | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | WEALTH PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 4.2\% | 1 | .6\% |
|  | WORKSHOPS | 0 | .0\% | 0 | .0\% | 1 | 1.8\% | 0 | .0\% | 1 | .6\% |
|  | WRITING AWARD CEREMONY | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | Total | 60 | 100.0\% | 35 | 100.0\% | 57 | 100.0\% | 24 | 100.0\% | 176 | 100.0\% |

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Table 3-B. Event Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Location Attended For Event (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 54 | 90.0\% | 33 | 94.3\% | 54 | 94.7\% | 24 | 100.0\% | 165 | 93.8\% |
|  | Harper Professional Center (HPC), 650 E . Higgins Road, Schaumburg, IL 60173 | 5 | 8.3\% | 2 | 5.7\% | 3 | 5.3\% | 0 | .0\% | 10 | 5.7\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 3 | 5.0\% | 2 | 5.7\% | 0 | .0\% | 1 | 4.2\% | 6 | 3.4\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 0 | .0\% | 1 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .6\% |
|  | Do Not Recall Location | 2 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.1\% |
|  | Total | 60 | 100.0\% | 35 | 100.0\% | 57 | 100.0\% | 24 | 100.0\% | 176 | 100.0\% |

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Table 3-C. Job Training Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Participated In Job Training At Harper College | No | 197 | 82.4\% | 153 | 89.0\% | 119 | 92.2\% | 58 | 96.7\% | 527 | 87.8\% |
|  | Do not recall/ not sure | 21 | 8.8\% | 8 | 4.7\% | 5 | 3.9\% | 0 | .0\% | 34 | 5.7\% |
|  | Yes | 21 | 8.8\% | 11 | 6.4\% | 5 | 3.9\% | 2 | 3.3\% | 39 | 6.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

[^8]Table 3-C. Job Training Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Training Participated In | CAN'T REMEMBER THE NAME BUT IT WAS CUSTOMER SERVICE RELATED | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | CARRIER CHOICE | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | CASUAL MEET | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | CISCO PHONE | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 2.6\% |
|  | CLEANING AFTER SPORTS | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | CNA | 2 | 9.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 5.1\% |
|  | CNA/ LPN | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | COMEDY SEMINAR | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | COMPUTER CLASSES - HTML AND EXCEL | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 2.6\% |
|  | CONTINUING EDUCATION SEMINAR FOR TEACHERS | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | DO NOT RECALL | 3 | 14.3\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 4 | 10.3\% |
|  | ENGINEERING | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | ENGINEERING TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 2.6\% |
|  | ESL | 2 | 9.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 5.1\% |
|  | FOR HOW TO DO BUSINESS | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | GRANT WRITING | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | GRAPHIC ARTS | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | HR TRAINING | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | HVAC | 0 | .0\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% | 2 | 5.1\% |
|  | ILLINOIS WORKNET | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 2.6\% |
|  | INTERN | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | IT WAS A SPORTS DAY THING | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | MANUFACTURING/OPERATION | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | MEDICAL ASSISTANT | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | MOLDING | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | ORIENTATION | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | PEDESTRIAN/ DOCTOR | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | REAL ESTATE | 0 | .0\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% | 2 | 5.1\% |
|  | SOFTWARE - MICROSOFT OFFICE | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 2.6\% |
|  | TECHNICAL PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 1 | 2.6\% |
|  | TRAVEL AGENT | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 2.6\% |
|  | ZEN | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% |
|  | Total | 21 | 100.0\% | 11 | 100.0\% | 5 | 100.0\% | 2 | 100.0\% | 39 | 100.0\% |

[^9]Table 3-C. Job Training Engagement With Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Credit Or Noncredit Training | Credit | 16 | 76.2\% | 5 | 45.5\% | 0 | .0\% | 1 | 50.0\% | 22 | 56.4\% |
|  | Noncredit | 4 | 19.0\% | 4 | 36.4\% | 5 | 100.0\% | 1 | 50.0\% | 14 | 35.9\% |
|  | Do not know | 1 | 4.8\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% | 3 | 7.7\% |
|  | Total | 21 | 100.0\% | 11 | 100.0\% | 5 | 100.0\% | 2 | 100.0\% | 39 | 100.0\% |
| Location Of Training | At place of business (employer) | 7 | 33.3\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% | 9 | 23.1\% |
|  | On-site at a location of Harper College | 13 | 61.9\% | 9 | 81.8\% | 5 | 100.0\% | 1 | 50.0\% | 28 | 71.8\% |
|  | Do not recall | 1 | 4.8\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% | 2 | 5.1\% |
|  | Total | 21 | 100.0\% | 11 | 100.0\% | 5 | 100.0\% | 2 | 100.0\% | 39 | 100.0\% |
| Location Attended For Job Training (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 7 | 53.8\% | 9 | 100.0\% | 3 | 60.0\% | 1 | 100.0\% | 20 | 71.4\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 4 | 30.8\% | 1 | 11.1\% | 3 | 60.0\% | 0 | .0\% | 8 | 28.6\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 2 | 15.4\% | 2 | 22.2\% | 0 | .0\% | 0 | .0\% | 4 | 14.3\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 2 | 15.4\% | 1 | 11.1\% | 0 | .0\% | 0 | .0\% | 3 | 10.7\% |
|  | Do Not Recall Location | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 13 | 100.0\% | 9 | 100.0\% | 5 | 100.0\% | 1 | 100.0\% | 28 | 100.0\% |

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Table 3-D. Services Utilized At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Visited College To Utilize Services Provided By College Or College's Partner | No | 147 | 61.5\% | 118 | 68.6\% | 90 | 69.8\% | 52 | 86.7\% | 407 | 67.8\% |
|  | Do not recall/ not sure | 33 | 13.8\% | 18 | 10.5\% | 13 | 10.1\% | 3 | 5.0\% | 67 | 11.2\% |
|  | Yes | 59 | 24.7\% | 36 | 20.9\% | 26 | 20.2\% | 5 | 8.3\% | 126 | 21.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Service Utilized | A CLASS ON GRANT WRITING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ADULT LEARNING CLASSES AND SOME COLLEGE MATH CLASSES | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | ASTRONOMY DAY | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ATHLETIC DEPARTMENT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BALL FIELDS | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | BUSINESS MANAGEMENT | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CAREER AND JOB PLACEMENT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CAREER COUNSELING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CAREER PLANNING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHILDCARE | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHILDREN'S SWIMMING LESSONS | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | CLASS FOR HIGH SCHOOL STUDENT | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COLLEGE COUNSELING FOR MY NEPHEW | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | COLLEGE NIGHT FOR HIGH SCHOOL STUDENTS | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COMMUNITY-ORIENTED PROGRAMS | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COMPUTER | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 1 | 20.0\% | 2 | 1.6\% |
|  | CONTINUED EDUCATION | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CONTINUING EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | COUNSELING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COURSES | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DAUGHTER TOOK COMPASS TEST | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | DEGREE | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DENTIST | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DO NOT RECALL | 10 | 16.9\% | 3 | 8.3\% | 2 | 7.7\% | 1 | 20.0\% | 16 | 12.7\% |
|  | ECONOMIC UPDATES AND 2018 TAX OVERVIEW | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | EDUCATIONAL TRAINING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ELEMENTARY SCHOOL D15 | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EXERCISE AT THEIR TRACK | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |



Table 3-D. Services Utilized At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Service Utilized | FESTIVAL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FINANCIAL AID | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FOREIGN FILMS | 0 | . $0 \%$ | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | .8\% |
|  | FULL-TIME STUDENT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GRAPHIC ARTS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GYM | 1 | 1.7\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | HAD A TEST PROCTORED AT THE COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | .8\% |
|  | HARPER COLLEGE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HAVE TAUGHT THERE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | HEALTH AND PSYCHOLOGICAL SERVICES | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HEALTH CLINIC | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | HEALTH CLUB | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | HELPING DAUGHTER FILL OUT FORMS FOR INTERN | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | I ATTENDED A MEETING CONCERNING COORDINATION OF COLLEGE CLASSES FOR CREDIT FOR HIGH SCHOOL STUDENTS | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I WENT THERE FOR THE <br> SUMMER/ VOLUNTEERED TO <br> HELP SOME STUDENTS CLEAN THE CAMPUS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INFO ABOUT THE COURSES OFFERED | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INFORMATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INFORMATION TECHNOLOGY | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INTERNET | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IT WAS AN ASTRONOMY SERVICE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IT WAS AN EXHIBITION FOR SCIENCE FACULTY | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JOB PLACEMENT | 0 | .0\% | 1 | 2.8\% | 1 | 3.8\% | 0 | .0\% | 2 | 1.6\% |
|  | LEARNING CENTER | 2 | 3.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MAINTENANCE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MASSAGE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | MEET WITH A COUNSELOR FOR FURTHER EDUCATION | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MODEL SHOW | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

Table 3-D. Services Utilized At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Service Utilized | MOM TOOK CLASSES HERE WHEN I WAS IN HIGH SCHOOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MOTORCYCLE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | MY SON ACTUALLY TOOK SUMMER CLASSES THERE WHILE HE WAS A MIDDLE SCHOOL STUDENT | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | NWCLUG/ ILLINOIS WORKNET/ CONTINUING ED CLASSES | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | ONLY PERIMETER | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | OPEN-DOOR EVENT | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | ORIENTATION FOR SCHOOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PLACEMENT CENTER JOB BOARD | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | POOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PRESCHOOL PREVIEW | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PRESCHOOL/ SWIMMING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | REAL ESTATE/ INVESTING | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | RESUME | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SONS WENT THERE | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | STUDENT ADVISEMENT AND COURSE ASSISTANCE | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | STUDENT ADVISORY | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | STUDENT DENTAL HYGIENISTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | .8\% |
|  | STUDENT MASSAGE | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | STUDY ABROAD | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SUMMER INZONE PROGRAM | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | SWIMMING | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | SWIMMING LESSONS FOR MY CHILD | 0 | .0\% | 2 | 5.6\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | SWIMMING POOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SWIMMING POOL USE THROUGH THE PARK DISTRICT | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TENNIS GAME | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE ACADEMIC ADVISOR | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE LIBRARY | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE LIBRARY \& THE COUNSELOR OFFICES TO HELP TRANSITION TO A DIFFERENT SCHOOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE LIBRARY AND COMPUTER SERVICES AND TUTORING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

Table 3-D. Services Utilized At Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Service Utilized | THE LIBRARY AND THE WELLNESS CENTER | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE TRACK | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THE TREATMENT CENTER AT THE MAIN CAMPUS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THEATER AND SEMINARS | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THEIR COMPUTER LABS | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TOO MANY | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRAFFIC SCHOOL | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRANSCRIPT | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRANSFER OF INFO | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TUTORING | 2 | 3.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | USE THE POOL | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | VISITATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | VOLUNTEERING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WE AVAILED OURSELVES OF THEIR CAMPUS FOR A WALK | 0 | .0\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORK-RELATED MEETING | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | WRITING | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WRITING CENTER | 1 | 1.7\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | YOGA | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% | 1 | .8\% |
|  | YOGA CERTIFICATION | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | Total | 59 | 100.0\% | 36 | 100.0\% | 26 | 100.0\% | 5 | 100.0\% | 126 | 100.0\% |
| Location Services Utilized (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 48 | 81.4\% | 34 | 94.4\% | 25 | 96.2\% | 5 | 100.0\% | 112 | 88.9\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 9 | 15.3\% | 2 | 5.6\% | 2 | 7.7\% | 0 | .0\% | 13 | 10.3\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 4 | 6.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.2\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 1 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | Do Not Recall Location | 1 | 1.7\% | 1 | 2.8\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | Total | 59 | 100.0\% | 36 | 100.0\% | 26 | 100.0\% | 5 | 100.0\% | 126 | 100.0\% |

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Table 4-A. Attitudes Toward Higher Education By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| There Are Lots Of Good-Paying Jobs That Do Not Require College. | Strongly Disagree | 16 | 6.7\% | 11 | 6.4\% | 10 | 7.8\% | 2 | 3.3\% | 39 | 6.5\% |
|  | Disagree | 64 | 26.8\% | 48 | 27.9\% | 44 | 34.1\% | 11 | 18.3\% | 167 | 27.8\% |
|  | About the Same | 45 | 18.8\% | 34 | 19.8\% | 19 | 14.7\% | 7 | 11.7\% | 105 | 17.5\% |
|  | Agree | 70 | 29.3\% | 62 | 36.0\% | 43 | 33.3\% | 28 | 46.7\% | 203 | 33.8\% |
|  | Strongly Agree | 38 | 15.9\% | 16 | 9.3\% | 11 | 8.5\% | 11 | 18.3\% | 76 | 12.7\% |
|  | Do not know | 6 | 2.5\% | 1 | .6\% | 2 | 1.6\% | 1 | 1.7\% | 10 | 1.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| It Is Easier To Be Successful With A College Degree Than Without. | Strongly Disagree | 11 | 4.6\% | 10 | 5.8\% | 4 | 3.1\% | 3 | 5.0\% | 28 | 4.7\% |
|  | Disagree | 23 | 9.6\% | 11 | 6.4\% | 8 | 6.2\% | 6 | 10.0\% | 48 | 8.0\% |
|  | About the Same | 43 | 18.0\% | 31 | 18.0\% | 21 | 16.3\% | 8 | 13.3\% | 103 | 17.2\% |
|  | Agree | 85 | 35.6\% | 72 | 41.9\% | 44 | 34.1\% | 28 | 46.7\% | 229 | 38.2\% |
|  | Strongly Agree | 74 | 31.0\% | 48 | 27.9\% | 51 | 39.5\% | 15 | 25.0\% | 188 | 31.3\% |
|  | Do not know | 3 | 1.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Most People Who Enroll In Higher Education Benefit. | Strongly Disagree | 5 | 2.1\% | 5 | 2.9\% | 3 | 2.3\% | 0 | .0\% | 13 | 2.2\% |
|  | Disagree | 15 | 6.3\% | 9 | 5.2\% | 7 | 5.4\% | 4 | 6.7\% | 35 | 5.8\% |
|  | About the Same | 37 | 15.5\% | 27 | 15.7\% | 16 | 12.4\% | 7 | 11.7\% | 87 | 14.5\% |
|  | Agree | 101 | 42.3\% | 85 | 49.4\% | 61 | 47.3\% | 33 | 55.0\% | 280 | 46.7\% |
|  | Strongly Agree | 76 | 31.8\% | 44 | 25.6\% | 41 | 31.8\% | 15 | 25.0\% | 176 | 29.3\% |
|  | Do not know | 5 | 2.1\% | 2 | 1.2\% | 1 | .8\% | 1 | 1.7\% | 9 | 1.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Vocational And Technical Programs Are Not Considered "Higher Education" - Only Academic Programs. | Strongly Disagree | 23 | 9.6\% | 26 | 15.1\% | 22 | 17.1\% | 3 | 5.0\% | 74 | 12.3\% |
|  | Disagree | 75 | 31.4\% | 54 | 31.4\% | 36 | 27.9\% | 24 | 40.0\% | 189 | 31.5\% |
|  | About the Same | 51 | 21.3\% | 47 | 27.3\% | 36 | 27.9\% | 9 | 15.0\% | 143 | 23.8\% |
|  | Agree | 52 | 21.8\% | 28 | 16.3\% | 26 | 20.2\% | 16 | 26.7\% | 122 | 20.3\% |
|  | Strongly Agree | 24 | 10.0\% | 13 | 7.6\% | 7 | 5.4\% | 5 | 8.3\% | 49 | 8.2\% |
|  | Do not know | 14 | 5.9\% | 4 | 2.3\% | 2 | 1.6\% | 3 | 5.0\% | 23 | 3.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 4-B. Attitudes Toward Public Four-Year Colleges Or Universities By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Contribute To A Strong Workforce | Strongly Disagree | 2 | .8\% | 2 | 1.2\% | 1 | .8\% | 1 | 1.7\% | 6 | 1.0\% |
|  | Disagree | 9 | 3.8\% | 5 | 2.9\% | 2 | 1.6\% | 5 | 8.3\% | 21 | 3.5\% |
|  | About the Same | 44 | 18.4\% | 26 | 15.1\% | 19 | 14.7\% | 9 | 15.0\% | 98 | 16.3\% |
|  | Agree | 102 | 42.7\% | 92 | 53.5\% | 67 | 51.9\% | 33 | 55.0\% | 294 | 49.0\% |
|  | Strongly Agree | 77 | 32.2\% | 46 | 26.7\% | 40 | 31.0\% | 12 | 20.0\% | 175 | 29.2\% |
|  | Do not know | 5 | 2.1\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 6 | 1.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Are Worth The Cost | Strongly Disagree | 8 | 3.3\% | 10 | 5.8\% | 8 | 6.2\% | 4 | 6.7\% | 30 | 5.0\% |
|  | Disagree | 39 | 16.3\% | 32 | 18.6\% | 20 | 15.5\% | 11 | 18.3\% | 102 | 17.0\% |
|  | About the Same | 60 | 25.1\% | 50 | 29.1\% | 36 | 27.9\% | 10 | 16.7\% | 156 | 26.0\% |
|  | Agree | 87 | 36.4\% | 57 | 33.1\% | 49 | 38.0\% | 31 | 51.7\% | 224 | 37.3\% |
|  | Strongly Agree | 38 | 15.9\% | 21 | 12.2\% | 15 | 11.6\% | 4 | 6.7\% | 78 | 13.0\% |
|  | Do not know | 7 | 2.9\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 10 | 1.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Prepare People To Be Successful | Strongly Disagree | 3 | 1.3\% | 3 | 1.7\% | 3 | 2.3\% | 2 | 3.3\% | 11 | 1.8\% |
|  | Disagree | 5 | 2.1\% | 9 | 5.2\% | 3 | 2.3\% | 3 | 5.0\% | 20 | 3.3\% |
|  | About the Same | 40 | 16.7\% | 31 | 18.0\% | 21 | 16.3\% | 11 | 18.3\% | 103 | 17.2\% |
|  | Agree | 108 | 45.2\% | 85 | 49.4\% | 64 | 49.6\% | 27 | 45.0\% | 284 | 47.3\% |
|  | Strongly Agree | 79 | 33.1\% | 44 | 25.6\% | 38 | 29.5\% | 17 | 28.3\% | 178 | 29.7\% |
|  | Do not know | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Offer High Quality Academics | Strongly Disagree | 2 | .8\% | 2 | 1.2\% | 2 | 1.6\% | 2 | 3.3\% | 8 | 1.3\% |
|  | Disagree | 5 | 2.1\% | 6 | 3.5\% | 2 | 1.6\% | 3 | 5.0\% | 16 | 2.7\% |
|  | About the Same | 36 | 15.1\% | 21 | 12.2\% | 15 | 11.6\% | 7 | 11.7\% | 79 | 13.2\% |
|  | Agree | 101 | 42.3\% | 95 | 55.2\% | 69 | 53.5\% | 30 | 50.0\% | 295 | 49.2\% |
|  | Strongly Agree | 90 | 37.7\% | 48 | 27.9\% | 41 | 31.8\% | 18 | 30.0\% | 197 | 32.8\% |
|  | Do not know | 5 | 2.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 4-C. Attitudes Toward Community Colleges By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Contribute To A Strong Workforce | Strongly Disagree | 2 | .8\% | 0 | .0\% | 3 | 2.3\% | 1 | 1.7\% | 6 | 1.0\% |
|  | Disagree | 10 | 4.2\% | 8 | 4.7\% | 3 | 2.3\% | 1 | 1.7\% | 22 | 3.7\% |
|  | About the Same | 57 | 23.8\% | 27 | 15.7\% | 10 | 7.8\% | 3 | 5.0\% | 97 | 16.2\% |
|  | Agree | 99 | 41.4\% | 94 | 54.7\% | 73 | 56.6\% | 43 | 71.7\% | 309 | 51.5\% |
|  | Strongly Agree | 63 | 26.4\% | 43 | 25.0\% | 39 | 30.2\% | 12 | 20.0\% | 157 | 26.2\% |
|  | Do not know | 8 | 3.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 9 | 1.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Are Worth The Cost | Strongly Disagree | 9 | 3.8\% | 1 | .6\% | 4 | 3.1\% | 2 | 3.3\% | 16 | 2.7\% |
|  | Disagree | 9 | 3.8\% | 7 | 4.1\% | 4 | 3.1\% | 2 | 3.3\% | 22 | 3.7\% |
|  | About the Same | 42 | 17.6\% | 27 | 15.7\% | 11 | 8.5\% | 4 | 6.7\% | 84 | 14.0\% |
|  | Agree | 102 | 42.7\% | 86 | 50.0\% | 68 | 52.7\% | 37 | 61.7\% | 293 | 48.8\% |
|  | Strongly Agree | 73 | 30.5\% | 50 | 29.1\% | 41 | 31.8\% | 14 | 23.3\% | 178 | 29.7\% |
|  | Do not know | 4 | 1.7\% | 1 | .6\% | 1 | .8\% | 1 | 1.7\% | 7 | 1.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Prepare People To Be Successful | Strongly Disagree | 1 | .4\% | 2 | 1.2\% | 2 | 1.6\% | 0 | .0\% | 5 | .8\% |
|  | Disagree | 15 | 6.3\% | 5 | 2.9\% | 3 | 2.3\% | 2 | 3.3\% | 25 | 4.2\% |
|  | About the Same | 36 | 15.1\% | 33 | 19.2\% | 14 | 10.9\% | 5 | 8.3\% | 88 | 14.7\% |
|  | Agree | 102 | 42.7\% | 94 | 54.7\% | 68 | 52.7\% | 42 | 70.0\% | 306 | 51.0\% |
|  | Strongly Agree | 79 | 33.1\% | 38 | 22.1\% | 41 | 31.8\% | 11 | 18.3\% | 169 | 28.2\% |
|  | Do not know | 6 | 2.5\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Offer High Quality Academics | Strongly Disagree | 1 | .4\% | 1 | .6\% | 2 | 1.6\% | 1 | 1.7\% | 5 | .8\% |
|  | Disagree | 13 | 5.4\% | 13 | 7.6\% | 5 | 3.9\% | 4 | 6.7\% | 35 | 5.8\% |
|  | About the Same | 60 | 25.1\% | 46 | 26.7\% | 22 | 17.1\% | 10 | 16.7\% | 138 | 23.0\% |
|  | Agree | 107 | 44.8\% | 73 | 42.4\% | 62 | 48.1\% | 34 | 56.7\% | 276 | 46.0\% |
|  | Strongly Agree | 53 | 22.2\% | 38 | 22.1\% | 37 | 28.7\% | 11 | 18.3\% | 139 | 23.2\% |
|  | Do not know | 5 | 2.1\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 4-C. Attitudes Toward Community Colleges By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Attributes Of A Comprehensive Community College (Multiple Responses) | Academic Transfer To A Four- <br> Year College Or University | 167 | 70.5\% | 145 | 84.8\% | 118 | 91.5\% | 54 | 90.0\% | 484 | 81.1\% |
|  | Career And Technical Programs Leading To A Career | 174 | 73.4\% | 139 | 81.3\% | 118 | 91.5\% | 54 | 90.0\% | 485 | 81.2\% |
|  | Workforce Development Programs For Adults (Improving Current Job Skills Or Jobs Skills For A New Job) | 143 | 60.3\% | 126 | 73.7\% | 114 | 88.4\% | 48 | 80.0\% | 431 | 72.2\% |
|  | High School Completion And Adult Basic Education | 129 | 54.4\% | 103 | 60.2\% | 77 | 59.7\% | 29 | 48.3\% | 338 | 56.6\% |
|  | English As A Second Language (ESL) Classes | 121 | 51.1\% | 97 | 56.7\% | 69 | 53.5\% | 29 | 48.3\% | 316 | 52.9\% |
|  | Customized Training For Employees | 74 | 31.2\% | 70 | 40.9\% | 56 | 43.4\% | 24 | 40.0\% | 224 | 37.5\% |
|  | Apprenticeships | 74 | 31.2\% | 71 | 41.5\% | 62 | 48.1\% | 22 | 36.7\% | 229 | 38.4\% |
|  | College Classes For High School Students | 139 | 58.6\% | 112 | 65.5\% | 95 | 73.6\% | 37 | 61.7\% | 383 | 64.2\% |
|  | Recreational And Leisure Classes | 104 | 43.9\% | 92 | 53.8\% | 82 | 63.6\% | 34 | 56.7\% | 312 | 52.3\% |
|  | Support For Community (Library, Sports, Health And Recreation Center, Theater, Etc.) | 117 | 49.4\% | 99 | 57.9\% | 79 | 61.2\% | 29 | 48.3\% | 324 | 54.3\% |
|  | None Of The Above | 8 | 3.4\% | 5 | 2.9\% | 3 | 2.3\% | 0 | .0\% | 16 | 2.7\% |
|  | Total | 237 | 100.0\% | 171 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 597 | 100.0\% |

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Table 4-D. Attitudes Toward Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Harper College's credits will transfer to any accredited educational institution - in or out of the state of Illinois. | Strongly Disagree | 5 | 2.1\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 7 | 1.2\% |
|  | Disagree | 14 | 5.9\% | 7 | 4.1\% | 6 | 4.7\% | 3 | 5.0\% | 30 | 5.0\% |
|  | About the Same | 42 | 17.6\% | 25 | 14.5\% | 17 | 13.2\% | 8 | 13.3\% | 92 | 15.3\% |
|  | Agree | 73 | 30.5\% | 55 | 32.0\% | 42 | 32.6\% | 23 | 38.3\% | 193 | 32.2\% |
|  | Strongly Agree | 44 | 18.4\% | 17 | 9.9\% | 17 | 13.2\% | 10 | 16.7\% | 88 | 14.7\% |
|  | Do not know | 61 | 25.5\% | 67 | 39.0\% | 46 | 35.7\% | 16 | 26.7\% | 190 | 31.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Anyone can attend Harper College. | Strongly Disagree | 2 | .8\% | 2 | 1.2\% | 1 | .8\% | 0 | .0\% | 5 | .8\% |
|  | Disagree | 12 | 5.0\% | 5 | 2.9\% | 7 | 5.4\% | 1 | 1.7\% | 25 | 4.2\% |
|  | About the Same | 38 | 15.9\% | 21 | 12.2\% | 7 | 5.4\% | 7 | 11.7\% | 73 | 12.2\% |
|  | Agree | 74 | 31.0\% | 58 | 33.7\% | 54 | 41.9\% | 24 | 40.0\% | 210 | 35.0\% |
|  | Strongly Agree | 67 | 28.0\% | 46 | 26.7\% | 32 | 24.8\% | 15 | 25.0\% | 160 | 26.7\% |
|  | Do not know | 46 | 19.2\% | 40 | 23.3\% | 28 | 21.7\% | 13 | 21.7\% | 127 | 21.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Harper College offers courses and programs to help people with limited English skills get a job. | Strongly Disagree | 5 | 2.1\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 7 | 1.2\% |
|  | Disagree | 4 | 1.7\% | 4 | 2.3\% | 2 | 1.6\% | 0 | .0\% | 10 | 1.7\% |
|  | About the Same | 56 | 23.4\% | 21 | 12.2\% | 19 | 14.7\% | 15 | 25.0\% | 111 | 18.5\% |
|  | Agree | 70 | 29.3\% | 53 | 30.8\% | 41 | 31.8\% | 15 | 25.0\% | 179 | 29.8\% |
|  | Strongly Agree | 34 | 14.2\% | 15 | 8.7\% | 10 | 7.8\% | 2 | 3.3\% | 61 | 10.2\% |
|  | Do not know | 70 | 29.3\% | 77 | 44.8\% | 57 | 44.2\% | 28 | 46.7\% | 232 | 38.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Each year Harper College has scholarship dollars available for high school students and adults that go unused. | Strongly Disagree | 2 | .8\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 4 | .7\% |
|  | Disagree | 11 | 4.6\% | 4 | 2.3\% | 2 | 1.6\% | 1 | 1.7\% | 18 | 3.0\% |
|  | About the Same | 47 | 19.7\% | 28 | 16.3\% | 16 | 12.4\% | 10 | 16.7\% | 101 | 16.8\% |
|  | Agree | 62 | 25.9\% | 37 | 21.5\% | 25 | 19.4\% | 11 | 18.3\% | 135 | 22.5\% |
|  | Strongly Agree | 37 | 15.5\% | 12 | 7.0\% | 11 | 8.5\% | 2 | 3.3\% | 62 | 10.3\% |
|  | Do not know | 80 | 33.5\% | 90 | 52.3\% | 74 | 57.4\% | 36 | 60.0\% | 280 | 46.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| The educational quality of classes at Harper College is the same as those classes take at any public four-year college in Illinois. | Strongly Disagree | 5 | 2.1\% | 1 | .6\% | 3 | 2.3\% | 1 | 1.7\% | 10 | 1.7\% |
|  | Disagree | 23 | 9.6\% | 23 | 13.4\% | 18 | 14.0\% | 5 | 8.3\% | 69 | 11.5\% |
|  | About the Same | 53 | 22.2\% | 32 | 18.6\% | 23 | 17.8\% | 13 | 21.7\% | 121 | 20.2\% |
|  | Agree | 74 | 31.0\% | 44 | 25.6\% | 29 | 22.5\% | 19 | 31.7\% | 166 | 27.7\% |
|  | Strongly Agree | 30 | 12.6\% | 17 | 9.9\% | 18 | 14.0\% | 8 | 13.3\% | 73 | 12.2\% |
|  | Do not know | 54 | 22.6\% | 55 | 32.0\% | 38 | 29.5\% | 14 | 23.3\% | 161 | 26.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 4-D. Attitudes Toward Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Harper College offers technical and career programs that lead to a job but are not college classes. | Strongly Disagree | 4 | 1.7\% | 2 | 1.2\% | 4 | 3.1\% | 0 | .0\% | 10 | 1.7\% |
|  | Disagree | 13 | 5.4\% | 6 | 3.5\% | 4 | 3.1\% | 1 | 1.7\% | 24 | 4.0\% |
|  | About the Same | 50 | 20.9\% | 31 | 18.0\% | 16 | 12.4\% | 9 | 15.0\% | 106 | 17.7\% |
|  | Agree | 71 | 29.7\% | 54 | 31.4\% | 39 | 30.2\% | 25 | 41.7\% | 189 | 31.5\% |
|  | Strongly Agree | 33 | 13.8\% | 16 | 9.3\% | 17 | 13.2\% | 9 | 15.0\% | 75 | 12.5\% |
|  | Do not know | 68 | 28.5\% | 63 | 36.6\% | 49 | 38.0\% | 16 | 26.7\% | 196 | 32.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Harper College is an important contributor to the economy of my community. | Strongly Disagree | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | Disagree | 14 | 5.9\% | 6 | 3.5\% | 2 | 1.6\% | 2 | 3.3\% | 24 | 4.0\% |
|  | About the Same | 43 | 18.0\% | 27 | 15.7\% | 25 | 19.4\% | 8 | 13.3\% | 103 | 17.2\% |
|  | Agree | 81 | 33.9\% | 68 | 39.5\% | 44 | 34.1\% | 26 | 43.3\% | 219 | 36.5\% |
|  | Strongly Agree | 43 | 18.0\% | 25 | 14.5\% | 30 | 23.3\% | 13 | 21.7\% | 111 | 18.5\% |
|  | Do not know | 56 | 23.4\% | 46 | 26.7\% | 28 | 21.7\% | 11 | 18.3\% | 141 | 23.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Residents' opinions are considered important when Harper College makes decisions about new programs and services. | Strongly Disagree | 2 | .8\% | 1 | .6\% | 1 | .8\% | 2 | 3.3\% | 6 | 1.0\% |
|  | Disagree | 13 | 5.4\% | 17 | 9.9\% | 8 | 6.2\% | 2 | 3.3\% | 40 | 6.7\% |
|  | About the Same | 46 | 19.2\% | 27 | 15.7\% | 23 | 17.8\% | 8 | 13.3\% | 104 | 17.3\% |
|  | Agree | 77 | 32.2\% | 48 | 27.9\% | 38 | 29.5\% | 25 | 41.7\% | 188 | 31.3\% |
|  | Strongly Agree | 38 | 15.9\% | 18 | 10.5\% | 17 | 13.2\% | 7 | 11.7\% | 80 | 13.3\% |
|  | Do not know | 63 | 26.4\% | 61 | 35.5\% | 42 | 32.6\% | 16 | 26.7\% | 182 | 30.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Harper College collaborates and coordinates with community organizations and creates partnerships regarding allocation of available resources. | Strongly Disagree | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | Disagree | 8 | 3.3\% | 6 | 3.5\% | 3 | 2.3\% | 2 | 3.3\% | 19 | 3.2\% |
|  | About the Same | 50 | 20.9\% | 27 | 15.7\% | 17 | 13.2\% | 10 | 16.7\% | 104 | 17.3\% |
|  | Agree | 74 | 31.0\% | 57 | 33.1\% | 39 | 30.2\% | 22 | 36.7\% | 192 | 32.0\% |
|  | Strongly Agree | 42 | 17.6\% | 23 | 13.4\% | 22 | 17.1\% | 8 | 13.3\% | 95 | 15.8\% |
|  | Do not know | 61 | 25.5\% | 59 | 34.3\% | 48 | 37.2\% | 18 | 30.0\% | 186 | 31.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| The financial resources are well managed at Harper College. | Strongly Disagree | 2 | .8\% | 0 | .0\% | 3 | 2.3\% | 3 | 5.0\% | 8 | 1.3\% |
|  | Disagree | 10 | 4.2\% | 7 | 4.1\% | 8 | 6.2\% | 2 | 3.3\% | 27 | 4.5\% |
|  | About the Same | 56 | 23.4\% | 32 | 18.6\% | 22 | 17.1\% | 13 | 21.7\% | 123 | 20.5\% |
|  | Agree | 78 | 32.6\% | 37 | 21.5\% | 30 | 23.3\% | 11 | 18.3\% | 156 | 26.0\% |
|  | Strongly Agree | 28 | 11.7\% | 15 | 8.7\% | 7 | 5.4\% | 6 | 10.0\% | 56 | 9.3\% |
|  | Do not know | 65 | 27.2\% | 81 | 47.1\% | 59 | 45.7\% | 25 | 41.7\% | 230 | 38.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 4-E. Recommending Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Recommending Harper College | 0 = Very Unlikely | 6 | 2.5\% | 3 | 1.7\% | 3 | 2.3\% | 1 | 1.7\% | 13 | 2.2\% |
|  | 1 | 1 | .4\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 2 | .3\% |
|  | 2 | 4 | 1.7\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | 3 | 5 | 2.1\% | 3 | 1.7\% | 2 | 1.6\% | 1 | 1.7\% | 11 | 1.8\% |
|  | 4 | 4 | 1.7\% | 0 | .0\% | 3 | 2.3\% | 1 | 1.7\% | 8 | 1.3\% |
|  | 5 | 29 | 12.1\% | 27 | 15.7\% | 15 | 11.6\% | 5 | 8.3\% | 76 | 12.7\% |
|  | 6 | 24 | 10.0\% | 11 | 6.4\% | 5 | 3.9\% | 2 | 3.3\% | 42 | 7.0\% |
|  | 7 | 25 | 10.5\% | 22 | 12.8\% | 16 | 12.4\% | 8 | 13.3\% | 71 | 11.8\% |
|  | 8 | 44 | 18.4\% | 34 | 19.8\% | 28 | 21.7\% | 12 | 20.0\% | 118 | 19.7\% |
|  | 9 | 25 | 10.5\% | 31 | 18.0\% | 15 | 11.6\% | 9 | 15.0\% | 80 | 13.3\% |
|  | 10 = Very Likely | 48 | 20.1\% | 27 | 15.7\% | 34 | 26.4\% | 17 | 28.3\% | 126 | 21.0\% |
|  | Do not know | 24 | 10.0\% | 13 | 7.6\% | 8 | 6.2\% | 3 | 5.0\% | 48 | 8.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Net Promoter Score | Distractors | 73 | 34.0\% | 45 | 28.3\% | 28 | 23.1\% | 11 | 19.3\% | 157 | 28.4\% |
|  | Passives | 69 | 32.1\% | 56 | 35.2\% | 44 | 36.4\% | 20 | 35.1\% | 189 | 34.2\% |
|  | Promoters | 73 | 34.0\% | 58 | 36.5\% | 49 | 40.5\% | 26 | 45.6\% | 206 | 37.3\% |
|  | Total | 215 | 100.0\% | 159 | 100.0\% | 121 | 100.0\% | 57 | 100.0\% | 552 | 100.0\% |

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Table 4-F. Recommending Harper College By Ethnicity Of Respondent

|  |  | Race Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Other |  | White |  | Black or African American |  | Hispanic/ Latino |  | Asian |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Recommending Harper College | 0 = Very Unlikely | 1 | 50.0\% | 8 | 2.0\% | 0 | .0\% | 1 | 1.7\% | 2 | 2.0\% |
|  | 1 | 0 | .0\% | 1 | .3\% | 0 | .0\% | 0 | .0\% | 1 | 1.0\% |
|  | 2 | 0 | .0\% | 2 | .5\% | 0 | .0\% | 0 | .0\% | 2 | 2.0\% |
|  | 3 | 0 | .0\% | 9 | 2.3\% | 0 | .0\% | 1 | 1.7\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 8 | 2.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 5 | 0 | .0\% | 57 | 14.5\% | 3 | 16.7\% | 1 | 1.7\% | 11 | 11.2\% |
|  | 6 | 0 | .0\% | 22 | 5.6\% | 0 | .0\% | 5 | 8.6\% | 14 | 14.3\% |
|  | 7 | 0 | .0\% | 47 | 12.0\% | 4 | 22.2\% | 4 | 6.9\% | 13 | 13.3\% |
|  | 8 | 0 | .0\% | 79 | 20.1\% | 3 | 16.7\% | 10 | 17.2\% | 22 | 22.4\% |
|  | 9 | 1 | 50.0\% | 60 | 15.3\% | 1 | 5.6\% | 5 | 8.6\% | 10 | 10.2\% |
|  | 10 = Very Likely | 0 | .0\% | 90 | 22.9\% | 6 | 33.3\% | 15 | 25.9\% | 9 | 9.2\% |
|  | Do not know | 0 | .0\% | 10 | 2.5\% | 1 | 5.6\% | 16 | 27.6\% | 14 | 14.3\% |
|  | Total | 2 | 100.0\% | 393 | 100.0\% | 18 | 100.0\% | 58 | 100.0\% | 98 | 100.0\% |
| Net Promoter Score | Distractors | 1 | 50.0\% | 107 | 27.9\% | 3 | 17.6\% | 8 | 19.0\% | 30 | 35.7\% |
|  | Passives | 0 | .0\% | 126 | 32.9\% | 7 | 41.2\% | 14 | 33.3\% | 35 | 41.7\% |
|  | Promoters | 1 | 50.0\% | 150 | 39.2\% | 7 | 41.2\% | 20 | 47.6\% | 19 | 22.6\% |
|  | Total | 2 | 100.0\% | 383 | 100.0\% | 17 | 100.0\% | 42 | 100.0\% | 84 | 100.0\% |

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Table 4-F. Recommending Harper College By Ethnicity Of Respondent

|  |  | Race Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | American Indian and Alaska Native |  | Native Hawaiian and Other Pacific Islander |  | Some other race |  | Two or more races |  | Prefer not to answer |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 0 | .0\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 7.7\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 5 | 1 | 14.3\% | 0 | .0\% | 0 | .0\% | 2 | 15.4\% | 1 | 20.0\% |
|  | 6 | 0 | .0\% | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 0 | .0\% |
|  | 7 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 23.1\% | 0 | .0\% |
|  | 8 | 0 | .0\% | 1 | 50.0\% | 0 | .0\% | 3 | 23.1\% | 0 | .0\% |
|  | 9 | 2 | 28.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% |
|  | 10 = Very Likely | 4 | 57.1\% | 0 | .0\% | 0 | .0\% | 2 | 15.4\% | 0 | .0\% |
|  | Do not know | 0 | .0\% | 1 | 50.0\% | 2 | 50.0\% | 2 | 15.4\% | 2 | 40.0\% |
|  | Total | 7 | 100.0\% | 2 | 100.0\% | 4 | 100.0\% | 13 | 100.0\% | 5 | 100.0\% |
| Net Promoter Score | Distractors | 1 | 14.3\% | 0 | .0\% | 2 | 100.0\% | 3 | 27.3\% | 2 | 66.7\% |
|  | Passives | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 6 | 54.5\% | 0 | .0\% |
|  | Promoters | 6 | 85.7\% | 0 | .0\% | 0 | .0\% | 2 | 18.2\% | 1 | 33.3\% |
|  | Total | 7 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% | 11 | 100.0\% | 3 | 100.0\% |

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Table 4-F. Recommending Harper College By Ethnicity Of Respondent

|  |  | Race Of Respondent |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Recommending Harper College | 0 = Very Unlikely | 13 | 2.2\% |
|  | 1 | 2 | .3\% |
|  | 2 | 5 | .8\% |
|  | 3 | 11 | 1.8\% |
|  | 4 | 8 | 1.3\% |
|  | 5 | 76 | 12.7\% |
|  | 6 | 42 | 7.0\% |
|  | 7 | 71 | 11.8\% |
|  | 8 | 118 | 19.7\% |
|  | 9 | 80 | 13.3\% |
|  | 10 = Very Likely | 126 | 21.0\% |
|  | Do not know | 48 | 8.0\% |
|  | Total | 600 | 100.0\% |
| Net Promoter Score | Distractors | 157 | 28.4\% |
|  | Passives | 189 | 34.2\% |
|  | Promoters | 206 | 37.3\% |
|  | Total | 552 | 100.0\% |

[^10]Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60004 Arlington Heights |  | 60005 Arlington Heights |  | 60006 Arlington Heights |  | 60007 Elk Grove Village |  | 60008 Rolling Meadows |  |
|  |  | Count | gton Heights Column N \% | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Recommending Harper College | 0 = Very Unlikely | 2 | 3.4\% | 0 | .0\% |  | .0\% | 3 | 7.7\% | 0 | .0\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.6\% | 0 | .0\% |
|  | 2 | 3 | 5.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 3 | 1 | 1.7\% | 1 | 2.7\% | 0 | .0\% | 1 | 2.6\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 5 | 3 | 5.2\% | 5 | 13.5\% | 0 | .0\% | 6 | 15.4\% | 4 | 16.7\% |
|  | 6 | 6 | 10.3\% | 0 | .0\% | 0 | .0\% | 3 | 7.7\% | 1 | 4.2\% |
|  | 7 | 6 | 10.3\% | 6 | 16.2\% | 0 | .0\% | 5 | 12.8\% | 3 | 12.5\% |
|  | 8 | 16 | 27.6\% | 10 | 27.0\% | 0 | .0\% | 3 | 7.7\% | 4 | 16.7\% |
|  | 9 | 7 | 12.1\% | 7 | 18.9\% | 0 | .0\% | 5 | 12.8\% | 6 | 25.0\% |
|  | 10 = Very Likely | 10 | 17.2\% | 4 | 10.8\% | 0 | .0\% | 9 | 23.1\% | 5 | 20.8\% |
|  | Do not know | 4 | 6.9\% | 4 | 10.8\% | 0 | .0\% | 3 | 7.7\% | 1 | 4.2\% |
|  | Total | 58 | 100.0\% | 37 | 100.0\% | 0 | .0\% | 39 | 100.0\% | 24 | 100.0\% |
| Net Promoter Score | Distractors | 15 | 27.8\% | 6 | 18.2\% | 0 | .0\% | 14 | 38.9\% | 5 | 21.7\% |
|  | Passives | 22 | 40.7\% | 16 | 48.5\% | 0 | .0\% | 8 | 22.2\% | 7 | 30.4\% |
|  | Promoters | 17 | 31.5\% | 11 | 33.3\% | 0 | .0\% | 14 | 38.9\% | 11 | 47.8\% |
|  | Total | 54 | 100.0\% | 33 | 100.0\% | 0 | .0\% | 36 | 100.0\% | 23 | 100.0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60009 Elk Grove Village |  | 60010 Barrington (Barrington Hills, Deer Park, Inverness, Lake Barrington, North Barrington, South Barrington, Tower L |  | 60011 Barrington |  | 60016 Des Plaines |  | 60017 Des Plaines |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 3 | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 5 | 0 | .0\% | 4 | 9.1\% | 1 | 100.0\% | 2 | 22.2\% | 0 | .0\% |
|  | 6 | 0 | .0\% | 2 | 4.5\% | 0 | .0\% | 3 | 33.3\% | 0 | .0\% |
|  | 7 | 0 | .0\% | 5 | 11.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 8 | 0 | .0\% | 7 | 15.9\% | 0 | .0\% | 2 | 22.2\% | 0 | .0\% |
|  | 9 | 0 | .0\% | 8 | 18.2\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% |
|  | $10=$ Very Likely | 0 | .0\% | 11 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Do not know | 0 | .0\% | 1 | 2.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 44 | 100.0\% | 1 | 100.0\% | 9 | 100.0\% | 0 | .0\% |
| Net Promoter Score | Distractors | 0 | .0\% | 12 | 27.9\% | 1 | 100.0\% | 6 | 66.7\% | 0 | .0\% |
|  | Passives | 0 | .0\% | 12 | 27.9\% | 0 | .0\% | 2 | 22.2\% | 0 | .0\% |
|  | Promoters | 0 | .0\% | 19 | 44.2\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% |
|  | Total | 0 | .0\% | 43 | 100.0\% | 1 | 100.0\% | 9 | 100.0\% | 0 | .0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60018 Des Plaines |  | 60021 Fox River Grove |  | 60056 Mount Prospect |  | 60062 Northbrook |  | 60067 Palatine (Inverness) |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Recommending Harper College | 0 = Very Unlikely | 1 | 16.7\% | 0 | .0\% | 1 | 1.7\% | 1 | 100.0\% | 1 | 2.2\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.2\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 3 | 0 | .0\% | 0 | .0\% | 2 | 3.3\% | 0 | .0\% | 1 | 2.2\% |
|  | 4 | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | 2.2\% |
|  | 5 | 0 | .0\% | 0 | .0\% | 9 | 15.0\% | 0 | .0\% | 4 | 8.7\% |
|  | 6 | 1 | 16.7\% | 0 | .0\% | 4 | 6.7\% | 0 | .0\% | 3 | 6.5\% |
|  | 7 | 0 | .0\% | 2 | 33.3\% | 6 | 10.0\% | 0 | .0\% | 4 | 8.7\% |
|  | 8 | 0 | .0\% | 2 | 33.3\% | 10 | 16.7\% | 0 | .0\% | 13 | 28.3\% |
|  | 9 | 2 | 33.3\% | 0 | .0\% | 5 | 8.3\% | 0 | .0\% | 6 | 13.0\% |
|  | 10 = Very Likely | 2 | 33.3\% | 2 | 33.3\% | 15 | 25.0\% | 0 | .0\% | 12 | 26.1\% |
|  | Do not know | 0 | .0\% | 0 | .0\% | 7 | 11.7\% | 0 | .0\% | 0 | .0\% |
|  | Total | 6 | 100.0\% | 6 | 100.0\% | 60 | 100.0\% | 1 | 100.0\% | 46 | 100.0\% |
| Net Promoter Score | Distractors | 2 | 33.3\% | 0 | .0\% | 17 | 32.1\% | 1 | 100.0\% | 11 | 23.9\% |
|  | Passives | 0 | .0\% | 4 | 66.7\% | 16 | 30.2\% | 0 | .0\% | 17 | 37.0\% |
|  | Promoters | 4 | 66.7\% | 2 | 33.3\% | 20 | 37.7\% | 0 | .0\% | 18 | 39.1\% |
|  | Total | 6 | 100.0\% | 6 | 100.0\% | 53 | 100.0\% | 1 | 100.0\% | 46 | 100.0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60070 Prospect Heights |  | 60074 Palatine |  | 60078 Palatine |  | 60084 Lake Barrington |  | 60089 Buffalo Grove |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 5.9\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 3 | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 5.9\% |
|  | 4 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 5.9\% |
|  | 5 | 0 | .0\% | 7 | 16.7\% | 0 | .0\% | 3 | 75.0\% | 3 | 17.6\% |
|  | 6 | 0 | .0\% | 4 | 9.5\% | 0 | .0\% | 0 | .0\% | 2 | 11.8\% |
|  | 7 | 1 | 5.9\% | 3 | 7.1\% | 0 | .0\% | 1 | 25.0\% | 1 | 5.9\% |
|  | 8 | 6 | 35.3\% | 8 | 19.0\% | 0 | .0\% | 0 | .0\% | 1 | 5.9\% |
|  | 9 | 0 | .0\% | 7 | 16.7\% | 0 | .0\% | 0 | .0\% | 2 | 11.8\% |
|  | 10 = Very Likely | 4 | 23.5\% | 11 | 26.2\% | 1 | 100.0\% | 0 | .0\% | 2 | 11.8\% |
|  | Do not know | 5 | 29.4\% | 2 | 4.8\% | 0 | .0\% | 0 | .0\% | 3 | 17.6\% |
|  | Total | 17 | 100.0\% | 42 | 100.0\% | 1 | 100.0\% | 4 | 100.0\% | 17 | 100.0\% |
| Net Promoter Score | Distractors | 1 | 8.3\% | 11 | 27.5\% | 0 | .0\% | 3 | 75.0\% | 8 | 57.1\% |
|  | Passives | 7 | 58.3\% | 11 | 27.5\% | 0 | .0\% | 1 | 25.0\% | 2 | 14.3\% |
|  | Promoters | 4 | 33.3\% | 18 | 45.0\% | 1 | 100.0\% | 0 | .0\% | 4 | 28.6\% |
|  | Total | 12 | 100.0\% | 40 | 100.0\% | 1 | 100.0\% | 4 | 100.0\% | 14 | 100.0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60090 Wheeling |  | 60095 Palatine |  | 60107 S treamwood |  | 60133 Hanover Park |  | 60159 Schaumburg |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | treamwood <br> Column N \% | Count | Column F \% | Count | Column N\% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% |
|  | 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 5 | 7 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 6 | 4 | 9.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 7 | 7 | 16.7\% | 0 | .0\% | 0 | .0\% | 2 | 25.0\% | 0 | .0\% |
|  | 8 | 10 | 23.8\% | 0 | .0\% | 1 | 50.0\% | 1 | 12.5\% | 0 | .0\% |
|  | 9 | 4 | 9.5\% | 0 | .0\% | 0 | .0\% | 2 | 25.0\% | 0 | .0\% |
|  | 10 = Very Likely | 4 | 9.5\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% | 0 | .0\% |
|  | Do not know | 6 | 14.3\% | 0 | .0\% | 1 | 50.0\% | 1 | 12.5\% | 0 | .0\% |
|  | Total | 42 | 100.0\% | 0 | .0\% | 2 | 100.0\% | 8 | 100.0\% | 0 | .0\% |
| Net Promoter Score | Distractors | 11 | 30.6\% | 0 | .0\% | 0 | . $0 \%$ | 1 | 14.3\% | 0 | .0\% |
|  | Passives | 17 | 47.2\% | 0 | .0\% | 1 | 100.0\% | 3 | 42.9\% | 0 | .0\% |
|  | Promoters | 8 | 22.2\% | 0 | .0\% | 0 | . $0 \%$ | 3 | 42.9\% | 0 | .0\% |
|  | Total | 36 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 7 | 100.0\% | 0 | .0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60168 Schaumburg |  | 60169 Hoffman Estates |  | 60172 Roselle |  | 60173 Schaumburg |  | 60192 Hoffman Estates |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 2 | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 4 | 0 | .0\% | 1 | 3.0\% | 0 | .0\% | 1 | 5.9\% | 0 | .0\% |
|  | 5 | 0 | .0\% | 2 | 6.1\% | 1 | 25.0\% | 3 | 17.6\% | 0 | .0\% |
|  | 6 | 0 | .0\% | 3 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | 7 | 0 | .0\% | 5 | 15.2\% | 1 | 25.0\% | 2 | 11.8\% | 1 | 12.5\% |
|  | 8 | 0 | .0\% | 8 | 24.2\% | 1 | 25.0\% | 2 | 11.8\% | 1 | 12.5\% |
|  | 9 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 23.5\% | 1 | 12.5\% |
|  | 10 = Very Likely | 0 | .0\% | 9 | 27.3\% | 1 | 25.0\% | 4 | 23.5\% | 4 | 50.0\% |
|  | Do not know | 0 | .0\% | 4 | 12.1\% | 0 | .0\% | 1 | 5.9\% | 0 | .0\% |
|  | Total | 0 | .0\% | 33 | 100.0\% | 4 | 100.0\% | 17 | 100.0\% | 8 | 100.0\% |
| Net Promoter Score | Distractors | 0 | .0\% | 7 | 24.1\% | 1 | 25.0\% | 4 | 25.0\% | 1 | 12.5\% |
|  | Passives | 0 | .0\% | 13 | 44.8\% | 2 | 50.0\% | 4 | 25.0\% | 2 | 25.0\% |
|  | Promoters | 0 | .0\% | 9 | 31.0\% | 1 | 25.0\% | 8 | 50.0\% | 5 | 62.5\% |
|  | Total | 0 | .0\% | 29 | 100.0\% | 4 | 100.0\% | 16 | 100.0\% | 8 | 100.0\% |

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Table 4-G. Recommending Harper College By Zip Code Of Respondent

|  |  | Zip Code Of Respondent |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 60193 Schaumburg |  | 60194 Schaumburg |  | 60195 Schaumburg |  | None of the above |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Recommending Harper College | 0 = Very Unlikely | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 13 | 2.2\% |
|  | 1 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | 3 | 0 | .0\% | 0 | .0\% | 1 | 14.3\% | 0 | .0\% | 11 | 1.8\% |
|  | 4 | 1 | 2.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 8 | 1.3\% |
|  | 5 | 7 | 15.6\% | 4 | 18.2\% | 1 | 14.3\% | 0 | .0\% | 76 | 12.7\% |
|  | 6 | 2 | 4.4\% | 3 | 13.6\% | 0 | .0\% | 0 | .0\% | 42 | 7.0\% |
|  | 7 | 7 | 15.6\% | 2 | 9.1\% | 1 | 14.3\% | 0 | .0\% | 71 | 11.8\% |
|  | 8 | 7 | 15.6\% | 3 | 13.6\% | 2 | 28.6\% | 0 | .0\% | 118 | 19.7\% |
|  | 9 | 8 | 17.8\% | 5 | 22.7\% | 0 | .0\% | 0 | .0\% | 80 | 13.3\% |
|  | $10=$ Very Likely | 11 | 24.4\% | 2 | 9.1\% | 2 | 28.6\% | 0 | .0\% | 126 | 21.0\% |
|  | Do not know | 2 | 4.4\% | 3 | 13.6\% | 0 | .0\% | 0 | .0\% | 48 | 8.0\% |
|  | Total | 45 | 100.0\% | 22 | 100.0\% | 7 | 100.0\% | 0 | .0\% | 600 | 100.0\% |
| Net Promoter Score | Distractors | 10 | 23.3\% | 7 | 36.8\% | 2 | 28.6\% | 0 | .0\% | 157 | 28.4\% |
|  | Passives | 14 | 32.6\% | 5 | 26.3\% | 3 | 42.9\% | 0 | .0\% | 189 | 34.2\% |
|  | Promoters | 19 | 44.2\% | 7 | 36.8\% | 2 | 28.6\% | 0 | .0\% | 206 | 37.3\% |
|  | Total | 43 | 100.0\% | 19 | 100.0\% | 7 | 100.0\% | 0 | .0\% | 552 | 100.0\% |

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Table 5. Support For Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Provided Support To Harper College | Yes | 37 | 15.5\% | 5 | 2.9\% | 6 | 4.7\% | 4 | 6.7\% | 52 | 8.7\% |
|  | No | 202 | 84.5\% | 167 | 97.1\% | 123 | 95.3\% | 56 | 93.3\% | 548 | 91.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Likely To Provide Support In Future To The College | Yes | 37 | 15.5\% | 25 | 14.5\% | 16 | 12.4\% | 5 | 8.3\% | 83 | 13.8\% |
|  | No | 202 | 84.5\% | 147 | 85.5\% | 113 | 87.6\% | 55 | 91.7\% | 517 | 86.2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Programs Which Would Be Supported | ACADEMIC | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ACADEMIC AND VOCATIONAL TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.2\% |
|  | ACADEMICS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ALL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ALL EDUCATION PROGRAMS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ALL PROGRAMS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ANY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ANY PROGRAMS THAT HELP THE COMMUNITY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ANY THAT BENEFIT FOR GOOD | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | ANY TYPE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | ANYTHING | 0 | .0\% | 2 | 8.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | ARTS AND CRAFTS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ATTENDANCE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BEST SCHOOL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BIOLOGY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BUILDING A BETTER ENVIRONMENT | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CAREER CHANGES/ THOSE WHO HAVE EXPERIENCED A JOB LOSS AND NEED SOME HELP | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CAREER DEVELOPMENT | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COMPUTER | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CONTINUING EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | CURRENTLY SUPPORT WITH TAXES AND WILL CONTINUE TO DO SO | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | DO NOT KNOW | 8 | 21.6\% | 3 | 12.0\% | 2 | 12.5\% | 1 | 20.0\% | 14 | 16.9\% |
|  | EDUCATION | 2 | 5.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | ENGINEERING | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ESL | 1 | 2.7\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 2 | 2.4\% |
|  | EVERYTHING | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |



Table 5. Support For Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Programs Which Would Be Supported | FOR THOSE WHO DO NOT PLAN TO PAY HIGH PRICES FOR THE FIRST TWO-YEARS OF TYPICAL COLLEGE | 0 | .0\% | 0 | . $0 \%$ | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | FOR TRADITIONAL COURSES | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GENERAL PROGRAMS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HEART | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HIGH SCHOOL STUDENTS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HVAC | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I ALREADY DO THROUGH MY PROPERTY TAXES | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | I DON'T REALLY MEAN A FULL YES BUT I DEFINITELY DON'T MEAN "NO"/ THE COLLEGE NEEDS TO FOCUS ON WHAT IT DOES WELL/ LET THE FOURYEAR SCHOOLS PROVIDE BACHELOR'S DEGREES/ WHEN YOU TAKE YOUR EYE OFF THE MAIN GOAL YOU END UP DOING NO SINGLE GOAL WELL | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | I DON'T KNOW YET BUT I WOULD BE SUPPORTIVE | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I HAVE TWO SONS THAT ATTENDED HARPER SO I BELIEVE I HAVE SUPPORTED THEM PLENTY | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I SUPPORT HARPER WITH MY PROPERTY TAXES/ ALL TYPES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.2\% |
|  | I'D LIKE TO TEACH MORE AT THE LLI | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.2\% |
|  | I'LL GO BACK TO WORK FOR THEM | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INTERNSHIPS | 0 | .0\% | 0 | .0\% | 2 | 12.5\% | 0 | .0\% | 2 | 2.4\% |
|  | MAYBE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 1 | 1.2\% |
|  | MEDICAL | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MINORITY \& PSYCHOLOGY SCHOLARSHIPS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MR | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MUSIC | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NOT SURE | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NURSING | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | NURSING, COLLEGE CREDIT | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ON-THE-JOB TRAINING | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | ONES FOR ENGLISH SPEAKERS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

Table 5. Support For Harper College By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Programs Which Would Be Supported | ONLINE CLASSES | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PHI THETA KAPPA AND SCHOLARSHIP PROGRAMS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | POSSIBLY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | PSYCHOLOGY | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | REGULATORY AFFAIRS | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SCHOLARSHIPS | 2 | 5.4\% | 2 | 8.0\% | 0 | .0\% | 0 | .0\% | 4 | 4.8\% |
|  | SCHOLARSHIPS TO HIGH SCHOOL STUDENTS WITH A HIGH GRADE POINT AVERAGE WHO CAN'T AFFORD A FOURYEAR SCHOOL TO START | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | SINGLE MOTHERS | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SPACE SCIENCE | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | THE ARTS | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% | 1 | 1.2\% |
|  | VOLUNTEER WORK | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WHAT IS NEEDED? | 1 | 2.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WOMEN'S CENTER | 0 | .0\% | 1 | 4.0\% | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | Total | 37 | 100.0\% | 25 | 100.0\% | 16 | 100.0\% | 5 | 100.0\% | 83 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Zip Code Of Respondent | 60004 Arlington Heights | 33 | 13.8\% | 18 | 10.5\% | 3 | 2.3\% | 4 | 6.7\% | 58 | 9.7\% |
|  | 60005 Arlington Heights | 12 | 5.0\% | 11 | 6.4\% | 9 | 7.0\% | 5 | 8.3\% | 37 | 6.2\% |
|  | 60006 Arlington Heights | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60007 Elk Grove Village | 15 | 6.3\% | 12 | 7.0\% | 9 | 7.0\% | 3 | 5.0\% | 39 | 6.5\% |
|  | 60008 Rolling Meadows | 9 | 3.8\% | 6 | 3.5\% | 9 | 7.0\% | 0 | .0\% | 24 | 4.0\% |
|  | 60009 Elk Grove Village | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60010 Barrington (Barrington Hills, Deer Park, Inverness, Lake Barrington, North Barrington, South Barrington, Tower L | 9 | 3.8\% | 8 | 4.7\% | 17 | 13.2\% | 10 | 16.7\% | 44 | 7.3\% |
|  | 60011 Barrington | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | 60016 Des Plaines | 8 | 3.3\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 9 | 1.5\% |
|  | 60017 Des Plaines | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60018 Des Plaines | 2 | .8\% | 2 | 1.2\% | 1 | .8\% | 1 | 1.7\% | 6 | 1.0\% |
|  | 60021 Fox River Grove | 2 | .8\% | 0 | .0\% | 4 | 3.1\% | 0 | .0\% | 6 | 1.0\% |
|  | 60056 Mount Prospect | 30 | 12.6\% | 22 | 12.8\% | 4 | 3.1\% | 4 | 6.7\% | 60 | 10.0\% |
|  | 60062 Northbrook | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | 60067 Palatine (Inverness) | 8 | 3.3\% | 9 | 5.2\% | 16 | 12.4\% | 13 | 21.7\% | 46 | 7.7\% |
|  | 60070 Prospect Heights | 9 | 3.8\% | 4 | 2.3\% | 3 | 2.3\% | 1 | 1.7\% | 17 | 2.8\% |
|  | 60074 Palatine | 15 | 6.3\% | 16 | 9.3\% | 8 | 6.2\% | 3 | 5.0\% | 42 | 7.0\% |
|  | 60078 Palatine | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | 60084 Lake Barrington | 4 | 1.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | 60089 Buffalo Grove | 10 | 4.2\% | 3 | 1.7\% | 4 | 3.1\% | 0 | .0\% | 17 | 2.8\% |
|  | 60090 Wheeling | 24 | 10.0\% | 15 | 8.7\% | 3 | 2.3\% | 0 | .0\% | 42 | 7.0\% |
|  | 60095 Palatine | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60107 S treamwood | 2 | .8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | .3\% |
|  | 60133 Hanover Park | 5 | 2.1\% | 3 | 1.7\% | 0 | .0\% | 0 | .0\% | 8 | 1.3\% |
|  | 60159 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60168 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60169 Hoffman Estates | 14 | 5.9\% | 9 | 5.2\% | 6 | 4.7\% | 4 | 6.7\% | 33 | 5.5\% |
|  | 60172 Roselle | 1 | .4\% | 3 | 1.7\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | 60173 Schaumburg | 6 | 2.5\% | 2 | 1.2\% | 6 | 4.7\% | 3 | 5.0\% | 17 | 2.8\% |
|  | 60192 Hoffman Estates | 3 | 1.3\% | 3 | 1.7\% | 2 | 1.6\% | 0 | .0\% | 8 | 1.3\% |
|  | 60193 Schaumburg | 6 | 2.5\% | 17 | 9.9\% | 13 | 10.1\% | 9 | 15.0\% | 45 | 7.5\% |
|  | 60194 Schaumburg | 6 | 2.5\% | 9 | 5.2\% | 7 | 5.4\% | 0 | .0\% | 22 | 3.7\% |
|  | 60195 Schaumburg | 4 | 1.7\% | 0 | .0\% | 3 | 2.3\% | 0 | .0\% | 7 | 1.2\% |
|  | None of the above | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| Years Lived In Harper College District | Less than 5 years | 55 | 23.0\% | 29 | 16.9\% | 8 | 6.2\% | 0 | .0\% | 92 | 15.3\% |
|  | 5-10 years | 47 | 19.7\% | 37 | 21.5\% | 10 | 7.8\% | 2 | 3.3\% | 96 | 16.0\% |
|  | 11-20 years | 39 | 16.3\% | 41 | 23.8\% | 31 | 24.0\% | 9 | 15.0\% | 120 | 20.0\% |
|  | 21 years or more | 55 | 23.0\% | 44 | 25.6\% | 71 | 55.0\% | 44 | 73.3\% | 214 | 35.7\% |
|  | Do not know/ Prefer not to answer | 43 | 18.0\% | 21 | 12.2\% | 9 | 7.0\% | 5 | 8.3\% | 78 | 13.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Race Of Respondent | Other | 1 | .4\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 2 | .3\% |
|  | White | 130 | 54.4\% | 116 | 67.4\% | 105 | 81.4\% | 42 | 70.0\% | 393 | 65.5\% |
|  | Black or African American | 11 | 4.6\% | 6 | 3.5\% | 1 | .8\% | 0 | .0\% | 18 | 3.0\% |
|  | Hispanic/ Latino | 33 | 13.8\% | 17 | 9.9\% | 7 | 5.4\% | 1 | 1.7\% | 58 | 9.7\% |
|  | Asian | 50 | 20.9\% | 25 | 14.5\% | 12 | 9.3\% | 11 | 18.3\% | 98 | 16.3\% |
|  | American Indian and Alaska Native | 2 | .8\% | 3 | 1.7\% | 1 | .8\% | 1 | 1.7\% | 7 | 1.2\% |
|  | Native Hawaiian and Other Pacific Islander | 1 | .4\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 2 | . $3 \%$ |
|  | Some other race | 1 | .4\% | 0 | .0\% | 2 | 1.6\% | 1 | 1.7\% | 4 | .7\% |
|  | Two or more races | 8 | 3.3\% | 5 | 2.9\% | 0 | .0\% | 0 | .0\% | 13 | 2.2\% |
|  | Prefer not to answer | 2 | .8\% | 0 | .0\% | 0 | .0\% | 3 | 5.0\% | 5 | .8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Other Race Cited | ASIAN INDIAN | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | HUMAN | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 2 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Age Of Respondent | Under 18 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 18 | 24 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 24 | 4.0\% |
|  | 19 | 10 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 20 | 8 | 3.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 8 | 1.3\% |
|  | 21 | 10 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 22 | 12 | 5.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 12 | 2.0\% |
|  | 23 | 16 | 6.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 16 | 2.7\% |
|  | 24 | 15 | 6.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 15 | 2.5\% |
|  | 25 | 12 | 5.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 12 | 2.0\% |
|  | 26 | 12 | 5.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 12 | 2.0\% |
|  | 27 | 10 | 4.2\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 28 | 17 | 7.1\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 17 | 2.8\% |
|  | 29 | 11 | 4.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 11 | 1.8\% |
|  | 30 | 13 | 5.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 13 | 2.2\% |
|  | 31 | 11 | 4.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 11 | 1.8\% |
|  | 32 | 26 | 10.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 26 | 4.3\% |
|  | 33 | 18 | 7.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 18 | 3.0\% |
|  | 34 | 14 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 14 | 2.3\% |
|  | 35 | 0 | .0\% | 14 | 8.1\% | 0 | .0\% | 0 | .0\% | 14 | 2.3\% |
|  | 36 | 0 | .0\% | 12 | 7.0\% | 0 | .0\% | 0 | .0\% | 12 | 2.0\% |
|  | 37 | 0 | .0\% | 15 | 8.7\% | 0 | .0\% | 0 | .0\% | 15 | 2.5\% |
|  | 38 | 0 | .0\% | 18 | 10.5\% | 0 | .0\% | 0 | .0\% | 18 | 3.0\% |
|  | 39 | 0 | .0\% | 10 | 5.8\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 40 | 0 | .0\% | 13 | 7.6\% | 0 | .0\% | 0 | .0\% | 13 | 2.2\% |
|  | 41 | 0 | .0\% | 9 | 5.2\% | 0 | .0\% | 0 | .0\% | 9 | 1.5\% |
|  | 42 | 0 | .0\% | 8 | 4.7\% | 0 | .0\% | 0 | .0\% | 8 | 1.3\% |
|  | 43 | 0 | .0\% | 15 | 8.7\% | 0 | .0\% | 0 | .0\% | 15 | 2.5\% |
|  | 44 | 0 | .0\% | 10 | 5.8\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 45 | 0 | .0\% | 13 | 7.6\% | 0 | .0\% | 0 | .0\% | 13 | 2.2\% |
|  | 46 | 0 | .0\% | 10 | 5.8\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 47 | 0 | .0\% | 7 | 4.1\% | 0 | .0\% | 0 | .0\% | 7 | 1.2\% |
|  | 48 | 0 | .0\% | 8 | 4.7\% | 0 | .0\% | 0 | .0\% | 8 | 1.3\% |
|  | 49 | 0 | .0\% | 10 | 5.8\% | 0 | .0\% | 0 | .0\% | 10 | 1.7\% |
|  | 50 | 0 | .0\% | 0 | .0\% | 8 | 6.2\% | 0 | .0\% | 8 | 1.3\% |
|  | 51 | 0 | .0\% | 0 | .0\% | 13 | 10.1\% | 0 | .0\% | 13 | 2.2\% |
|  | 52 | 0 | .0\% | 0 | .0\% | 6 | 4.7\% | 0 | .0\% | 6 | 1.0\% |
|  | 53 | 0 | .0\% | 0 | .0\% | 9 | 7.0\% | 0 | .0\% | 9 | 1.5\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Seament |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\%$ | Count | Column $\%$ | Count | Column N\% |
| Age Of Respondent | 54 | 0 | .0\% | 0 | .0\% | 3 | 2.3\% | 0 | .0\% | 3 | .5\% |
|  | 55 | 0 | .0\% | 0 | .0\% | 6 | 4.7\% | 0 | .0\% | 6 | 1.0\% |
|  | 56 | 0 | .0\% | 0 | .0\% | 10 | 7.8\% | 0 | .0\% | 10 | 1.7\% |
|  | 57 | 0 | .0\% | 0 | .0\% | 14 | 10.9\% | 0 | .0\% | 14 | 2.3\% |
|  | 58 | 0 | .0\% | 0 | .0\% | 3 | 2.3\% | 0 | .0\% | 3 | .5\% |
|  | 59 | 0 | .0\% | 0 | .0\% | 12 | 9.3\% | 0 | .0\% | 12 | 2.0\% |
|  | 60 | 0 | .0\% | 0 | .0\% | 8 | 6.2\% | 0 | .0\% | 8 | 1.3\% |
|  | 61 | 0 | .0\% | 0 | .0\% | 5 | 3.9\% | 0 | .0\% | 5 | .8\% |
|  | 62 | 0 | .0\% | 0 | .0\% | 12 | 9.3\% | 0 | .0\% | 12 | 2.0\% |
|  | 63 | 0 | .0\% | 0 | .0\% | 13 | 10.1\% | 0 | .0\% | 13 | 2.2\% |
|  | 64 | 0 | .0\% | 0 | .0\% | 7 | 5.4\% | 0 | .0\% | 7 | 1.2\% |
|  | 65 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 8 | 13.3\% | 8 | 1.3\% |
|  | 66 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 7 | 11.7\% | 7 | 1.2\% |
|  | 67 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 8.3\% | 5 | .8\% |
|  | 68 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 6 | 10.0\% | 6 | 1.0\% |
|  | 69 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 5.0\% | 3 | .5\% |
|  | 70 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 5.0\% | 3 | .5\% |
|  | 71 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 6.7\% | 4 | .7\% |
|  | 72 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 9 | 15.0\% | 9 | 1.5\% |
|  | 73 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 8.3\% | 5 | .8\% |
|  | 74 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | 75 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 3.3\% | 2 | .3\% |
|  | 76 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 3.3\% | 2 | .3\% |
|  | 77 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 3.3\% | 2 | . $3 \%$ |
|  | 78 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | 79 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 81 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | 82 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 84 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 1 | .2\% |
|  | 85 and older | 0 | . $0 \%$ | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% | 0 | . $0 \%$ |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  |  |  |  |  | Age | gment |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | o 34 |  | o 49 |  | 064 | 65 | d Older |  | tal |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Highest Level Of Education | Less than high school | 6 | 2.5\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 7 | 1.2\% |
|  | High school/ GED | 25 | 10.5\% | 7 | 4.1\% | 7 | 5.4\% | 7 | 11.7\% | 46 | 7.7\% |
|  | High school plus some college | 38 | 15.9\% | 17 | 9.9\% | 18 | 14.0\% | 5 | 8.3\% | 78 | 13.0\% |
|  | Technical/ Vocational/ Career certificate | 10 | 4.2\% | 11 | 6.4\% | 6 | 4.7\% | 2 | 3.3\% | 29 | 4.8\% |
|  | Associate Degree | 24 | 10.0\% | 16 | 9.3\% | 12 | 9.3\% | 7 | 11.7\% | 59 | 9.8\% |
|  | Bachelor's Degree | 80 | 33.5\% | 72 | 41.9\% | 50 | 38.8\% | 17 | 28.3\% | 219 | 36.5\% |
|  | Master's Degree | 35 | 14.6\% | 37 | 21.5\% | 30 | 23.3\% | 18 | 30.0\% | 120 | 20.0\% |
|  | Doctoral Degree | 4 | 1.7\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | Professional degree (medical, dental, law) | 5 | 2.1\% | 6 | 3.5\% | 4 | 3.1\% | 2 | 3.3\% | 17 | 2.8\% |
|  | Prefer not to answer | 12 | 5.0\% | 5 | 2.9\% | 2 | 1.6\% | 1 | 1.7\% | 20 | 3.3\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Employment Status | Other | 4 | 1.7\% | 8 | 4.7\% | 5 | 3.9\% | 1 | 1.7\% | 18 | 3.0\% |
|  | Full-time | 103 | 43.1\% | 112 | 65.1\% | 78 | 60.5\% | 8 | 13.3\% | 301 | 50.2\% |
|  | Part-time | 36 | 15.1\% | 13 | 7.6\% | 12 | 9.3\% | 8 | 13.3\% | 69 | 11.5\% |
|  | Self-employed | 12 | 5.0\% | 11 | 6.4\% | 6 | 4.7\% | 3 | 5.0\% | 32 | 5.3\% |
|  | Not employed, looking for work | 15 | 6.3\% | 4 | 2.3\% | 3 | 2.3\% | 0 | .0\% | 22 | 3.7\% |
|  | Not employed, not looking for work | 10 | 4.2\% | 11 | 6.4\% | 5 | 3.9\% | 0 | .0\% | 26 | 4.3\% |
|  | Student | 35 | 14.6\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 35 | 5.8\% |
|  | Retired | 1 | .4\% | 2 | 1.2\% | 12 | 9.3\% | 37 | 61.7\% | 52 | 8.7\% |
|  | No Response | 23 | 9.6\% | 11 | 6.4\% | 8 | 6.2\% | 3 | 5.0\% | 45 | 7.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Other Employment Status | DISABLED | 1 | 25.0\% | 2 | 25.0\% | 1 | 20.0\% | 0 | .0\% | 4 | 22.2\% |
| Reported | FREELANCE WORK/ PARTTIME STUDENT | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 5.6\% |
|  | FULL-TIME STUDENT/ WORK PART-TIME | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 5.6\% |
|  | HOMEMAKER | 1 | 25.0\% | 4 | 50.0\% | 2 | 40.0\% | 0 | .0\% | 7 | 38.9\% |
|  | HOMEMAKER/ CEO OF HOUSEHOLD | 0 | .0\% | 0 | .0\% | 1 | 20.0\% | 0 | .0\% | 1 | 5.6\% |
|  | NO RESPONSE | 1 | 25.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 5.6\% |
|  | SMALL BUSINESS OWNER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 100.0\% | 1 | 5.6\% |
|  | STAY-AT-HOME DAD | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 0 | .0\% | 1 | 5.6\% |
|  | STAY-AT-HOME PARENT | 0 | .0\% | 1 | 12.5\% | 0 | .0\% | 0 | .0\% | 1 | 5.6\% |
|  | Total | 4 | 100.0\% | 8 | 100.0\% | 5 | 100.0\% | 1 | 100.0\% | 18 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Tuition Reimbursement Offered | No | 54 | 38.8\% | 58 | 46.4\% | 39 | 43.3\% | 8 | 50.0\% | 159 | 43.0\% |
|  | Do not know | 28 | 20.1\% | 15 | 12.0\% | 10 | 11.1\% | 2 | 12.5\% | 55 | 14.9\% |
|  | Full reimbursement | 15 | 10.8\% | 12 | 9.6\% | 9 | 10.0\% | 0 | .0\% | 36 | 9.7\% |
|  | Partial reimbursement | 42 | 30.2\% | 40 | 32.0\% | 32 | 35.6\% | 6 | 37.5\% | 120 | 32.4\% |
|  | Total | 139 | 100.0\% | 125 | 100.0\% | 90 | 100.0\% | 16 | 100.0\% | 370 | 100.0\% |
| Dominant Language Spoken In | BENGALI | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | CHINESE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | DO NOT KNOW | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ENGLISH | 179 | 74.9\% | 149 | 86.6\% | 117 | 90.7\% | 53 | 88.3\% | 498 | 83.0\% |
|  | ENGLISH AND SPANISH | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ENGLISH AND TAGALOG | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | ENGLISH/ POLISH | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | . $2 \%$ |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | GUJARATI | 4 | 1.7\% | 0 | .0\% | 1 | .8\% | 2 | 3.3\% | 7 | 1.2\% |
|  | HG | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | HINDI | 4 | 1.7\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 5 | .8\% |
|  | JAPANESE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | KOREAN | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | MANDARIN | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MANDARIN CHINESE | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | MR | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | NEPALI | 1 | .4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | NO RESPONSE | 26 | 10.9\% | 12 | 7.0\% | 8 | 6.2\% | 3 | 5.0\% | 49 | 8.2\% |
|  | POLISH | 1 | .4\% | 2 | 1.2\% | 0 | .0\% | 0 | .0\% | 3 | .5\% |
|  | ROMANIAN, SPANISH, ENGLISH | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | RUSSIAN | 3 | 1.3\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 4 | .7\% |
|  | RUSSIAN AND ENGLISH | 0 | .0\% | 0 | .0\% | 1 | .8\% | 0 | .0\% | 1 | .2\% |
|  | SPANISH | 10 | 4.2\% | 2 | 1.2\% | 0 | .0\% | 1 | 1.7\% | 13 | 2.2\% |
|  | TAMIL | 1 | .4\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 2 | . $3 \%$ |
|  | UKRAINIAN | 1 | .4\% | 0 | .0\% | 0 | .0\% | 1 | 1.7\% | 2 | . $3 \%$ |
|  | URDU | 0 | .0\% | 1 | .6\% | 0 | .0\% | 0 | .0\% | 1 | .2\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 6. Demographic Characteristics Of Respondents By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Annual Family Income | Under \$30,000 | 23 | 9.6\% | 8 | 4.7\% | 6 | 4.7\% | 4 | 6.7\% | 41 | 6.8\% |
|  | \$30,000 to \$49,000 | 35 | 14.6\% | 16 | 9.3\% | 12 | 9.3\% | 8 | 13.3\% | 71 | 11.8\% |
|  | \$50,000 to \$74,000 | 48 | 20.1\% | 28 | 16.3\% | 16 | 12.4\% | 5 | 8.3\% | 97 | 16.2\% |
|  | \$75,000 to \$99,000 | 51 | 21.3\% | 34 | 19.8\% | 17 | 13.2\% | 9 | 15.0\% | 111 | 18.5\% |
|  | \$100,000 or over | 42 | 17.6\% | 66 | 38.4\% | 58 | 45.0\% | 21 | 35.0\% | 187 | 31.2\% |
|  | Do not know/ Prefer not to answer/ Refused | 40 | 16.7\% | 20 | 11.6\% | 20 | 15.5\% | 13 | 21.7\% | 93 | 15.5\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Gender Of Respondent | Male | 82 | 34.3\% | 59 | 34.3\% | 43 | 33.3\% | 36 | 60.0\% | 220 | 36.7\% |
|  | Female | 132 | 55.2\% | 101 | 58.7\% | 78 | 60.5\% | 21 | 35.0\% | 332 | 55.3\% |
|  | Prefer not to answer | 25 | 10.5\% | 12 | 7.0\% | 8 | 6.2\% | 3 | 5.0\% | 48 | 8.0\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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## Harper College

## Community Scan

## Adults' Interest In Education And Training

Table 7. Interest In Education And Training By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Interest In Education And Training (Multiple Responses) | Earning A GED Or A High School Diploma | 15 | 6.3\% | 3 | 1.7\% | 1 | .8\% | 1 | 1.7\% | 20 | 3.3\% |
|  | Learning English Or To Speak Or Read English Better | 8 | 3.3\% | 4 | 2.3\% | 1 | .8\% | 1 | 1.7\% | 14 | 2.3\% |
|  | Improving Skills To Move Up In A Current Job Or To Get A New Job | 89 | 37.2\% | 49 | 28.5\% | 25 | 19.4\% | 4 | 6.7\% | 167 | 27.8\% |
|  | Earning Credentials Or Certifications For Current Job Or A New Job | 76 | 31.8\% | 40 | 23.3\% | 17 | 13.2\% | 1 | 1.7\% | 134 | 22.3\% |
|  | Taking College Classes | 83 | 34.7\% | 26 | 15.1\% | 20 | 15.5\% | 5 | 8.3\% | 134 | 22.3\% |
|  | Seeking Or Finishing A College Degree | 62 | 25.9\% | 21 | 12.2\% | 1 | .8\% | 0 | .0\% | 84 | 14.0\% |
|  | Recreational Or Leisure Classes, Not Job Related | 50 | 20.9\% | 62 | 36.0\% | 51 | 39.5\% | 26 | 43.3\% | 189 | 31.5\% |
|  | None Of The Above | 55 | 23.0\% | 61 | 35.5\% | 57 | 44.2\% | 29 | 48.3\% | 202 | 33.7\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |
| Rationale For No Interest | Barriers | 12 | 21.8\% | 11 | 18.0\% | 9 | 15.8\% | 3 | 10.3\% | 35 | 17.3\% |
|  | No interest | 43 | 78.2\% | 50 | 82.0\% | 48 | 84.2\% | 26 | 89.7\% | 167 | 82.7\% |
|  | Total | 55 | 100.0\% | 61 | 100.0\% | 57 | 100.0\% | 29 | 100.0\% | 202 | 100.0\% |
| Barriers To Participating In Education | CAN'T AFFORD | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | CHILDCARE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | CHILDREN | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | CHRONIC HEALTH CONDITIONS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | COST | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | COST TO TAKE A CLASS IS TOO EXPENSIVE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | DON'T SEE THE NEED OF WHERE IT WILL GET ME | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | FAMILY | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | FINANCIAL | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | GRADES | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | I ALREADY OWE TOO MUCH IN LOANS/ I CAN'T AFFORD | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | I HAVE VERY LIMITED ENGLISH SKILLS/ ENGLISH IS NOT MY NATIVE TONGUE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.9\% |

[^11]Table 7. Interest In Education And Training By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Barriers To Participating In Education | I'M CURRENTLY WORKING AND MY GRANDFATHER HAS MEDICAL NEEDS DUE TO AGING THAT I AM COMMITTED TO HELPING WITH | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | I'M MOVING OUT OF STATE WITHIN THE NEXT FEW MONTHS | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | I'M RETIRED AND NO LONGER NEED TO WORK TO MAKE A LIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.9\% |
|  | LACK OF TIME | 0 | .0\% | 1 | 9.1\% | 1 | 11.1\% | 0 | .0\% | 2 | 5.7\% |
|  | MONEY | 2 | 16.7\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% | 4 | 11.4\% |
|  | NEW BABY/ NO TIME | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | NO TIME | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | NOT SURE WHAT DIRECTION TO TAKE | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PHYSICAL LIMITATIONS | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | POOR HEALTH | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | RESTRICTIVE CLASSES AND SCHEDULING IN HIGH SCHOOLS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | RETIRED AND TIME TO TAKE REST WITH FAMILY MEMBERS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% | 1 | 2.9\% |
|  | SITTING TOO LONG BECAUSE OF DISABILITY | 0 | .0\% | 0 | .0\% | 1 | 11.1\% | 0 | .0\% | 1 | 2.9\% |
|  | TIME | 1 | 8.3\% | 2 | 18.2\% | 1 | 11.1\% | 0 | .0\% | 4 | 11.4\% |
|  | TIME AND MONEY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | TOO OLD/ CANNOT AFFORD | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | Total | 12 | 100.0\% | 11 | 100.0\% | 9 | 100.0\% | 3 | 100.0\% | 35 | 100.0\% |

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Table 7-A. Interest In Education And Training By Interest In Earning A GED Or A High School Diploma

|  |  | Earning A GED Or A High School Diploma |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N\% |
| Earning A GED Or A High School Diploma | Yes | 20 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 12 | 100.0\% |
|  | Total | 12 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 7 | 100.0\% |
|  | Total | 7 | 100.0\% |
| Taking College Classes | Yes | 13 | 100.0\% |
|  | Total | 13 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 7 | 100.0\% |
|  | Total | 7 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |

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Table 7-B. Interest In Education And Training Interest In Learning English To Speak Or Read English Better

|  |  | Learning English Or To Speak Or Read English Better |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N \% |
| Learning English Or To Speak Or Read English Better | Yes | 14 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 5 | 100.0\% |
|  | Total | 5 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |
| Taking College Classes | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |

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Table 7-C. Interest In Education And Training By Interest In Improving Job Skills To Move Up In Current Job Or To Get A New Job

|  |  | Improving Skills To Move Up In A Current Job Or To Get A New Job |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 167 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 12 | 100.0\% |
|  | Total | 12 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 5 | 100.0\% |
|  | Total | 5 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 82 | 100.0\% |
|  | Total | 82 | 100.0\% |
| Taking College Classes | Yes | 64 | 100.0\% |
|  | Total | 64 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 43 | 100.0\% |
|  | Total | 43 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 67 | 100.0\% |
|  | Total | 67 | 100.0\% |

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Table 7-D. Interest In Education And Training By Interest In Earning Credentials Or Certifications For Current Job Or New Job

|  |  | Earning Credentials Or Certifications For Current Job Or A New Job |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N \% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 134 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 7 | 100.0\% |
|  | Total | 7 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 82 | 100.0\% |
|  | Total | 82 | 100.0\% |
| Taking College Classes | Yes | 58 | 100.0\% |
|  | Total | 58 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 42 | 100.0\% |
|  | Total | 42 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 50 | 100.0\% |
|  | Total | 50 | 100.0\% |

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Table 7-E. Interest In Education And Training By Interest In Taking College Classes

|  |  | Taking College Classes |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N \% |
| Taking College Classes | Yes | 134 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 13 | 100.0\% |
|  | Total | 13 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 64 | 100.0\% |
|  | Total | 64 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 58 | 100.0\% |
|  | Total | 58 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 51 | 100.0\% |
|  | Total | 51 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 43 | 100.0\% |
|  | Total | 43 | 100.0\% |

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Table 7-F. Interest In Education And Training By Interest In Seeking Or Finishing A College Degree

|  |  | Seeking Or Finishing A College Degree |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Seeking Or Finishing A College Degree | Yes | 84 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 7 | 100.0\% |
|  | Total | 7 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 3 | 100.0\% |
|  | Total | 3 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 43 | 100.0\% |
|  | Total | 43 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 42 | 100.0\% |
|  | Total | 42 | 100.0\% |
| Taking College Classes | Yes | 51 | 100.0\% |
|  | Total | 51 | 100.0\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 22 | 100.0\% |
|  | Total | 22 | 100.0\% |

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Table 7-G. Interest In Education And Training By Interest In Recreational Or Leisure Classes Not Job Related

|  |  | Recreational Or Leisure Classes, Not Job |  |
| :---: | :---: | :---: | :---: |
|  |  | Yes |  |
|  |  | Count | Column N\% |
| Recreational Or Leisure Classes, Not Job Related | Yes | 189 | 100.0\% |
| Earning A GED Or A High School Diploma | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |
| Learning English Or To Speak Or Read English Better | Yes | 4 | 100.0\% |
|  | Total | 4 | 100.0\% |
| Improving Skills To Move Up In A Current Job Or To Get A New Job | Yes | 67 | 100.0\% |
|  | Total | 67 | 100.0\% |
| Earning Credentials Or Certifications For Current Job Or A New Job | Yes | 50 | 100.0\% |
|  | Total | 50 | 100.0\% |
| Taking College Classes | Yes | 43 | 100.0\% |
|  | Total | 43 | 100.0\% |
| Seeking Or Finishing A College Degree | Yes | 22 | 100.0\% |
|  | Total | 22 | 100.0\% |

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Table 8. Interest In Education And Training By Age Of Respondent

|  |  | Age Segment |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 To 34 |  | 35 To 49 |  | 50 To 64 |  | 65 And Older |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Interest In Education And Training | Earn a GED or a high school diploma | 10 | 4.2\% | 1 | .6\% | 1 | .8\% | 0 | .0\% | 12 | 2.0\% |
|  | Learn English or to speak or read English better | 4 | 1.7\% | 0 | .0\% | 1 | .8\% | 1 | 1.7\% | 6 | 1.0\% |
|  | Improve skills to move up in a current job or to get a new job | 40 | 16.7\% | 33 | 19.2\% | 9 | 7.0\% | 4 | 6.7\% | 86 | 14.3\% |
|  | Earn credentials or certifications for current job or a new job | 39 | 16.3\% | 19 | 11.0\% | 10 | 7.8\% | 0 | .0\% | 68 | 11.3\% |
|  | Take college classes | 41 | 17.2\% | 7 | 4.1\% | 9 | 7.0\% | 1 | 1.7\% | 58 | 9.7\% |
|  | Seek or finish a college degree | 35 | 14.6\% | 9 | 5.2\% | 0 | .0\% | 0 | .0\% | 44 | 7.3\% |
|  | Take recreational or leisure classes, not job related | 15 | 6.3\% | 42 | 24.4\% | 41 | 31.8\% | 25 | 41.7\% | 123 | 20.5\% |
|  | Not interested | 55 | 23.0\% | 61 | 35.5\% | 58 | 45.0\% | 29 | 48.3\% | 203 | 33.8\% |
|  | Total | 239 | 100.0\% | 172 | 100.0\% | 129 | 100.0\% | 60 | 100.0\% | 600 | 100.0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | 73-YEARS-OLD AND NOT INTERESTED IN ANY MORE CLASSES EXCEPT PERSONAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADD VALUE TO MY CURRENT WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ADULT ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCE IN MY CURRENT CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCE MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCEMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ADVANCEMENT AT CURRENT JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ALWAYS INTERESTED IN LEARNING MORE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ALWAYS LOOKING FOR FITNESS CLASSES THAT CAN BE DONE AROUND WORKING HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ALWAYS WANT TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ARTISTIC PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AS SEMI-RETIRED-TO KEEP MIND \& BODY ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BACHELOR'S IN BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BE A LIFELONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BE BETTER QUALIFIED FOR JOBS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BE MORE CONFIDENT AND BETTER MYSELF | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | BECOME A MACHINIST | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BECOMING MORE PROFICIENT AT HOBBIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BELIEVE IT WILL GIVE ME THE TRAINING AND INFORMATION I NEED IN ORDER TO BE SUCCESSFUL IN MY FUTURE CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BENEFIT MY INVESTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | BETTER EMPLOYMENT | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | BETTER JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER JOB OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^12]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | 73-YEARS-OLD AND NOT INTERESTED IN ANY MORE CLASSES EXCEPT PERSONAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ADD VALUE TO MY CURRENT WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADULT ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ADVANCE IN MY CURRENT CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCE MY CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ADVANCEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCEMENT AT CURRENT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ALWAYS INTERESTED IN LEARNING MORE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ALWAYS LOOKING FOR FITNESS CLASSES THAT CAN BE DONE AROUND WORKING HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ALWAYS WANT TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ARTISTIC PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | AS SEMI-RETIRED-TO KEEP MIND \& BODY ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BACHELOR'S IN BUSINESS ADMINISTRATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BE A LIFELONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BE BETTER QUALIFIED FOR JOBS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BE MORE CONFIDENT AND BETTER MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BECOME A MACHINIST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BECOMING MORE PROFICIENT AT HOBBIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BELIEVE IT WILL GIVE ME THE TRAINING AND INFORMATION I NEED IN ORDER TO BE SUCCESSFUL IN MY FUTURE CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BENEFIT MY INVESTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BETTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER EMPLOYMENT | 1 | 1.5\% | 4 | 6.9\% | 2 | 4.5\% | 0 | .0\% |
|  | BETTER JOB | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BETTER JOB OPPORTUNITIES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | 73-YEARS-OLD AND NOT INTERESTED IN ANY MORE CLASSES EXCEPT PERSONAL ENRICHMENT | 1 | . $3 \%$ |
|  | ADD VALUE TO MY CURRENT WORK | 1 | .3\% |
|  | ADULT ENRICHMENT | 1 | .3\% |
|  | ADVANCE IN MY CURRENT CAREER | 1 | .3\% |
|  | ADVANCE MY CAREER | 1 | .3\% |
|  | ADVANCE SKILLS | 1 | .3\% |
|  | ADVANCEMENT | 1 | .3\% |
|  | ADVANCEMENT AT CURRENT | 1 | .3\% |
|  | ALWAYS INTERESTED IN LEARNING MORE | 2 | .5\% |
|  | ALWAYS LOOKING FOR FITNESS CLASSES THAT CAN BE DONE AROUND WORKING HOURS | 1 | .3\% |
|  | ALWAYS WANT TO LEARN | 1 | .3\% |
|  | ARTISTIC PROGRAM | 1 | .3\% |
|  | AS SEMI-RETIRED-TO KEEP MIND \& BODY ACTIVE | 1 | .3\% |
|  | BACHELOR'S IN BUSINESS ADMINISTRATION | 1 | .3\% |
|  | BE A LIFELONG LEARNER | 1 | .3\% |
|  | BE BETTER QUALIFIED FOR JOBS | 1 | .3\% |
|  | BE MORE CONFIDENT AND BETTER MYSELF | 1 | .3\% |
|  | BECOME A MACHINIST | 1 | .3\% |
|  | BECOMING MORE PROFICIENT AT HOBBIES | 1 | . $3 \%$ |
|  | BELIEVE IT WILL GIVE ME THE TRAINING AND INFORMATION NEED IN ORDER TO BE SUCCESSFUL IN MY FUTURE CAREER | 1 | .3\% |
|  | BENEFIT MY INVESTING | 1 | .3\% |
|  | BETTER | 1 | .3\% |
|  | BETTER EMPLOYMENT | 11 | 2.8\% |
|  | BETTER JOB | 1 | .3\% |
|  | BETTER JOB OPPORTUNITIES | 1 | .3\% |

[^13]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | BETTER LIFE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BETTER MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MY SKILLS FOR PERSONAL AND JOB PURPOSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MYSELF | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BETTER MYSELF AND MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MYSELF AND WORK ON FURTHERING MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BETTER SALARY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER WORK OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER YOURSELF | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BOREDOM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BROADEN MY UNDERSTANDING ON CERTAIN THINGS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BRUSH UP MY KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUILD A JOB PROFILE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUILD SKILLSET | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CAREER | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | CAREER ADVANCEMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CAREER ADVANCEMENT/ SALARY INCREASE/ MARKETABILITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER CHANGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER CHANGE OR TO HAVE A HIGHER JOB TITLE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CAREER IMPROVEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER PROGRESSION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHANGE JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CLIMB THE STAIRS OF CORPORATE WORLD WITH A DEGREE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COLLEGE DEGREE NOT COMPLETE/ MORE TRAINING FOR ELIGIBILITY FOR JOB TO INCREASE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPLETE MY DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CONTINUE LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | BETTER LIFE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BETTER MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MY CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MY SKILLS FOR PERSONAL AND JOB PURPOSES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MYSELF | 1 | 1.5\% | 1 | 1.7\% | 1 | 2.3\% | 2 | 1.6\% |
|  | BETTER MYSELF AND MY CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER MYSELF AND WORK ON FURTHERING MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER SALARY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BETTER WORK OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BETTER YOURSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BOREDOM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BROADEN MY UNDERSTANDING ON CERTAIN THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BRUSH UP MY KNOWLEDGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUILD A JOB PROFILE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BUILD SKILLSET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER ADVANCEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER ADVANCEMENT/ SALARY INCREASE/ MARKETABILITY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER CHANGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | CAREER CHANGE OR TO HAVE A HIGHER JOB TITLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER IMPROVEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CAREER PROGRESSION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHANGE JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CLIMB THE STAIRS OF CORPORATE WORLD WITH A DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COLLEGE DEGREE NOT COMPLETE/ MORE TRAINING FOR ELIGIBILITY FOR JOB TO INCREASE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | COMPLETE MY DEGREE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CONTINUE LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COOL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training <br> Total |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
|  |  | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | BETTER LIFE | 2 | .5\% |
|  | BETTER MONEY | 1 | .3\% |
|  | BETTER MY CAREER | 1 | .3\% |
|  | BETTER MY SKILLS FOR PERSONAL AND JOB PURPOSES | 1 | . $3 \%$ |
|  | BETTER MYSELF | 6 | 1.5\% |
|  | BETTER MYSELF AND MY CAREER | 1 | .3\% |
|  | BETTER MYSELF AND WORK ON FURTHERING MY CAREER | 1 | .3\% |
|  | BETTER SALARY | 1 | .3\% |
|  | BETTER WORK OPPORTUNITIES | 1 | .3\% |
|  | BETTER YOURSELF | 1 | .3\% |
|  | BOREDOM | 1 | .3\% |
|  | BROADEN MY UNDERSTANDING ON CERTAIN THINGS | 1 | .3\% |
|  | BRUSH UP MY KNOWLEDGE | 1 | .3\% |
|  | BUILD A JOB PROFILE | 1 | .3\% |
|  | BUILD SKILLSET | 1 | .3\% |
|  | CAREER | 1 | .3\% |
|  | CAREER ADVANCEMENT | 1 | .3\% |
|  | CAREER ADVANCEMENT/ SALARY INCREASE/ MARKETABILITY | 1 | .3\% |
|  | CAREER CHANGE | 1 | .3\% |
|  | CAREER CHANGE OR TO HAVE A HIGHER JOB TITLE | 1 | .3\% |
|  | CAREER IMPROVEMENT | 1 | .3\% |
|  | CAREER PROGRESSION | 1 | .3\% |
|  | CHANGE JOB | 1 | .3\% |
|  | CLIMB THE STAIRS OF CORPORATE WORLD WITH A DEGREE | 1 | .3\% |
|  | COLLEGE DEGREE NOT COMPLETE/MORE TRAINING FOR ELIGIBILITY FOR JOB TO INCREASE | 1 | .3\% |
|  | COMPLETE MY DEGREE | 1 | .3\% |
|  | CONTINUE LEARNING | 1 | .3\% |
|  | COOL | 1 | .3\% |

[^14]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | COSMETOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CULTURAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENTLY LOOKING TO REJOIN THE WORKFORCE/ ONCE I DECIDE WHAT TYPE OF JOB I WANT TO PURSUE/I BELIEVE YOU CAN NEVER HAVE TOO MUCH EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 1 | 8.3\% | 1 | 16.7\% | 7 | 8.1\% |
|  | DON'T HAVE ANY MORE TIME IN MY LIFE TO BE ABLE TO GET A GOOD JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EARN A DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EARN A LIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENHANCE MY SKILL SET | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ENJOY LEARNING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ENJOY LEARNING AND OBTAINING MORE NEW SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENJOYMENT OF LEARNING EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPAND | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPAND EDUCATION HORIZONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPAND MY HORIZONS/ KEEP MY MIND ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPERIENCE/ EXPLORE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXTRA TEACHER CERTIFICATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FEEL BETTER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FEEL THAT I'VE REACHED AN INCOME CEILING IN THE CURRENT WORK I DO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FEEL THAT MY POWERPOINT SKILLS ARE NOT UP TO PAR/I DON'T REALLY NEED TO DO ANYTHING FANCY IN MY CURRENT JOB/ IT WOULD BE NICE TO HAVE THE ABILITY TO DO SO | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FIND A CAREER WORTH PURSUING THROUGH EXPANDING EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR FUN AND MEET PEOPLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | COSMETOLOGY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CULTURAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CURRENTLY LOOKING TO REJOIN THE WORKFORCE/ ONCE I DECIDE WHAT TYPE OF JOB I WANT TO PURSUE/ I BELIEVE YOU CAN NEVER HAVE TOO MUCH EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 2 | 2.9\% | 2 | 3.4\% | 4 | 9.1\% | 8 | 6.5\% |
|  | DON'T HAVE ANY MORE TIME IN MY LIFE TO BE ABLE TO GET A GOOD JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EARN A DEGREE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EARN A LIVING | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENHANCE MY SKILL SET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENJOY LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENJOY LEARNING AND OBTAINING MORE NEW SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENJOYMENT OF LEARNING EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EXPAND | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPAND EDUCATION HORIZONS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXPAND MY HORIZONS/ KEEP MY MIND ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EXPERIENCE/ EXPLORE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | EXTRA TEACHER CERTIFICATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FEEL BETTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FEEL THAT I'VE REACHED AN INCOME CEILING IN THE CURRENT WORK I DO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FEEL THAT MY POWERPOINT SKILLS ARE NOT UP TO PAR/I DON'T REALLY NEED TO DO ANYTHING FANCY IN MY CURRENT JOB/ IT WOULD BE NICE TO HAVE THE ABILITY TO DO SO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FIND A CAREER WORTH PURSUING THROUGH <br> EXPANDING EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FOR FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FOR FUN AND MEET PEOPLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | COSMETOLOGY | 1 | .3\% |
|  | CULTURAL ENRICHMENT | 1 | .3\% |
|  | CURRENTLY LOOKING TO REJOIN THE WORKFORCE/ ONCE I DECIDE WHAT TYPE OF JOBI WANT TO PURSUE/I BELIEVE YOU CAN NEVER HAVE TOO MUCH EDUCATION | 1 | .3\% |
|  | DO NOT KNOW | 25 | 6.3\% |
|  | DON'T HAVE ANY MORE TIME IN MY LIFE TO BE ABLE TO GET A GOOD JOB | 1 | .3\% |
|  | EARN A DEGREE | 1 | .3\% |
|  | EARN A LIVING | 1 | .3\% |
|  | EDUCATION | 1 | .3\% |
|  | ENHANCE MY SKILL SET | 1 | .3\% |
|  | ENJOY LEARNING | 1 | .3\% |
|  | ENJOY LEARNING AND OBTAINING MORE NEW SKILLS | 1 | .3\% |
|  | ENJOYMENT OF LEARNING EXPERIENCE | 1 | .3\% |
|  | EXPAND | 1 | .3\% |
|  | EXPAND EDUCATION HORIZONS | 1 | .3\% |
|  | EXPAND MY HORIZONS/ KEEP MY MIND ACTIVE | 1 | .3\% |
|  | EXPERIENCE/ EXPLORE | 1 | .3\% |
|  | EXTRA TEACHER CERTIFICATIONS | 1 | .3\% |
|  | FEEL BETTER | 1 | .3\% |
|  | FEEL THAT I'VE REACHED AN INCOME CEILING IN THE CURRENT WORKIDO | 1 | .3\% |
|  | FEEL THAT MY POWERPOINT SKILLS ARE NOT UP TO PAR/ DON'T REALLY NEED TO D ANYTHING FANCY IN MY CURRENT JOB/IT WOULD BE NICE TO HAVE THE ABILITY TO DO SO | 1 | .3\% |
|  | FIND A CAREER WORTH PURSUING THROUGH EXPANDING EDUCATION | 1 | .3\% |
|  | FOR FUN | 1 | .3\% |
|  | FOR FUN AND MEET PEOPLE | 1 | .3\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | FOR FUN LEISURE PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR FUTURE JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR GETTING A JOB OR IF A JOB I GET NEEDS MORE TRAINING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FOR JOBS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | FOR KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR LEISURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR MY GRANDKIDS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | FOR MYSELF | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FOR NEW JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR RECREATION/ POSSIBLE NEW CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR THE FUN OF IT AND I MAY TRY WRITING LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FUN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FUN AND CHALLENGING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FURTHER MY CAREER AND SALARY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY CAREER OR GET A BETTER CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FURTHER MY EDUCATION FOR WORK AND GET <br> ARCHITECTURE LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY EDUCATION WITH MINIMAL INTERFERENCE WITH MY CURRENT TIMELINE OR ADDED COST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY EDUCATION/ MOVE UP ON THE PAY SCALE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY JOB CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY KNOWLEDGE IN THE SUBJECT/ IMPROVE SKILLSET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY SKILLS IN ADVERTISING/ MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER YOUR DEGREES | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^15]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | FOR FUN LEISURE PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FOR FUTURE JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR GETTING A JOB OR IF A JOB I GET NEEDS MORE TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR JOBS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR KNOWLEDGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FOR LEISURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FOR MY GRANDKIDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR NEW JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOR RECREATION/ POSSIBLE NEW CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FOR THE FUN OF IT AND I MAY TRY WRITING LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | FUN AND CHALLENGING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER DEGREE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER MY CAREER | 3 | 4.4\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY CAREER AND SALARY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY CAREER OR GET A BETTER CAREER | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER MY EDUCATION FOR WORK AND GET <br> ARCHITECTURE LICENSE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY EDUCATION WITH MINIMAL INTERFERENCE WITH MY CURRENT TIMELINE OR ADDED COST | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FURTHER MY EDUCATION/ MOVE UP ON THE PAY SCALE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHER MY JOB CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER MY KNOWLEDGE IN THE SUBJECT/ IMPROVE SKILLSET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER MY LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER MY SKILLS IN ADVERTISING/ MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHER YOUR DEGREES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

[^16]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | FOR FUN LEISURE PROGRAMS | 1 | .3\% |
|  | FOR FUTURE JOB | 1 | .3\% |
|  | FOR GETTING A JOB OR IF A JOB I GET NEEDS MORE TRAINING | 1 | .3\% |
|  | FOR JOBS | 2 | .5\% |
|  | FOR KNOWLEDGE | 1 | .3\% |
|  | FOR LEISURE | 1 | .3\% |
|  | FOR MY GRANDKIDS | 1 | .3\% |
|  | FOR MYSELF | 1 | .3\% |
|  | FOR NEW JOB | 1 | .3\% |
|  | FOR RECREATION/ POSSIBLE NEW CAREER | 1 | .3\% |
|  | FOR THE FUN OF IT AND I MAY TRY WRITING LITERATURE | 1 | .3\% |
|  | FUN | 3 | .8\% |
|  | FUN AND CHALLENGING | 1 | .3\% |
|  | FURTHER DEGREE | 1 | .3\% |
|  | FURTHER KNOWLEDGE | 1 | .3\% |
|  | FURTHER MY CAREER | 4 | 1.0\% |
|  | FURTHER MY CAREER AND SALARY | 1 | . $3 \%$ |
|  | FURTHER MY CAREER OR GET A BETTER CAREER | 1 | .3\% |
|  | FURTHER MY EDUCATION | 2 | .5\% |
|  | FURTHER MY EDUCATION FOR WORK AND GET <br> ARCHITECTURE LICENSE | 1 | .3\% |
|  | FURTHER MY EDUCATION WITH MINIMAL INTERFERENCE WITH MY CURRENT TIMELINE OR ADDED COST | 1 | .3\% |
|  | FURTHER MY EDUCATION/ MOVE UP ON THE PAY SCALE | 1 | .3\% |
|  | FURTHER MY JOB CAREER | 1 | .3\% |
|  | FURTHER MY KNOWLEDGE IN THE SUBJECT/IMPROVE SKILLSET | 1 | .3\% |
|  | FURTHER MY LEARNING | 1 | . $3 \%$ |
|  | FURTHER MY SKILLS IN ADVERTISING/ MARKETING | 1 | .3\% |
|  | FURTHER YOUR DEGREES | 1 | .3\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | FURTHERING MY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FURTHERING MY SKILLS IN MY JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GAIN MORE JOB SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GAIN MORE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GAIN MORE TECHNOLOGY SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GAIN SKILLS FOR A CAREER CHANGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GENERAL INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A BETTER JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GET A COLLEGE DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A DEGREE FOR A FUTURE CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A GOOD JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A JOB | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | GET A JOB WITH AFFORDABLE SALARY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A NEW JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET ANOTHER CERTIFICATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET GOOD JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GET JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET KNOWLEDGE AND APPLY IT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE TRAINING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GET PAID MORE AT ANY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET TO THE NEXT STEP IN MY CAREER AND SHOW THAT I AM INTERESTED IN CONTINUING EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GETTING MORE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GO TO GRADUATE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOOD PURSUING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOOD TO GAIN SOME KNOWLEDGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GOT OTHER THINGS I WANT TO DO | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GROW IN MY CURRENT CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HATE MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | FURTHERING MY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FURTHERING MY SKILLS IN MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GAIN MORE JOB SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GAIN MORE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GAIN MORE TECHNOLOGY SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GAIN SKILLS FOR A CAREER CHANGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GENERAL INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GET A BETTER JOB | 0 | .0\% | 4 | 6.9\% | 4 | 9.1\% | 0 | .0\% |
|  | GET A COLLEGE DEGREE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GET A DEGREE FOR A FUTURE CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GET A GOOD JOB | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | GET A JOB | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GET A JOB WITH AFFORDABLE SALARY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET A NEW JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET ANOTHER CERTIFICATE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GET GOOD JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GET KNOWLEDGE AND APPLY IT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE KNOWLEDGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GET MORE TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET PAID MORE AT ANY JOB | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GET TO THE NEXT STEP IN MY CAREER AND SHOW THAT I AM INTERESTED IN CONTINUING EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GETTING MORE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GO TO GRADUATE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GOOD PURSUING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GOOD TO GAIN SOME KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOT OTHER THINGS I WANT TO DO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GROW IN MY CURRENT CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HATE MY JOB | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | erest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | FURTHERING MY EDUCATION | 1 | .3\% |
|  | FURTHERING MY SKILLS IN MY | 1 | .3\% |
|  | GAIN MORE JOB SKILLS | 1 | .3\% |
|  | GAIN MORE KNOWLEDGE | 1 | .3\% |
|  | GAIN MORE TECHNOLOGY SKILLS | 1 | .3\% |
|  | GAIN SKILLS FOR A CAREER CHANGE | 1 | .3\% |
|  | GENERAL INTEREST | 1 | .3\% |
|  | GET A BETTER JOB | 9 | 2.3\% |
|  | GET A COLLEGE DEGREE | 1 | .3\% |
|  | GET A DEGREE FOR A FUTURE CAREER | 1 | .3\% |
|  | GET A GOOD JOB | 2 | .5\% |
|  | GET A Job | 3 | .8\% |
|  | GET A JOB WITH AFFORDABLE SALARY | 1 | .3\% |
|  | GET A NEW JOB | 1 | .3\% |
|  | GET ANOTHER CERTIFICATE | 1 | .3\% |
|  | GET GOOD JOB | 1 | .3\% |
|  | GET JOB | 1 | .3\% |
|  | GET KNOWLEDGE AND APPLY IT | 1 | .3\% |
|  | GET MORE EDUCATION | 1 | .3\% |
|  | GET MORE KNOWLEDGE | 1 | .3\% |
|  | GET MORE TRAINING | 1 | . $3 \%$ |
|  | GET PAID MORE AT ANY JOB | 1 | .3\% |
|  | GET TO THE NEXT STEP IN MY CAREER AND SHOW THATI AM INTERESTED IN CONTINUING EDUCATION | 1 | .3\% |
|  | GETTING MORE SKILLS | 1 | .3\% |
|  | GO TO GRADUATE SCHOOL | 1 | .3\% |
|  | GOOD PURSUING | 1 | .3\% |
|  | GOOD TO GAIN SOME KNOWLEDGE | 1 | .3\% |
|  | GOT OTHER THINGS I WANT TO DO | 1 | .3\% |
|  | GROW IN MY CURRENT CAREER | 1 | .3\% |
|  | HATE MY JOB | 1 | .3\% |

[^17]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | HAVE A CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVE AN EE DEGREE AND MBA/ BUT ANOTHER ACRONYM WOULD BE GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVE HAD AN INTEREST IN THE THEATER FOR MANY YEARS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HELP ME IN MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HELP MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HELP MY FUTURE CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HIGH TECHNICAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOPING FOR A BETTER POSITION AT MY WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVE IN THE WORKPLACE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVE JOB PROSPECTS/ GENERAL CURIOSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE JOB SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY CAREER OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY JOB SKILLS AND BECOMING PROFESSIONAL SPECIALIST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY SKILLS | 0 | .0\% | 1 | 16.7\% | 2 | 2.3\% |
|  | IMPROVE MY SPANISH LANGUAGE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MYSELF | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVING MY SKILL | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | IN ORDER TO GET A NEW JOB OR TO ENHANCE MY KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE KNOWLEDGE TO SERVE CUSTOMERS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE KNOWLEDGE/ LEARNING/ HELP ME GROW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE MY JOB QUALIFICATIONS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INCREASE MY LEVEL OF EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE SALARY | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^18]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | HAVE A CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HAVE AN EE DEGREE AND MBA/ BUT ANOTHER <br> ACRONYM WOULD BE GOOD | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVE HAD AN INTEREST IN THE THEATER FOR MANY YEARS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HELP ME IN MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HELP MY CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HELP MY FUTURE CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HIGH TECHNICAL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HOPING FOR A BETTER POSITION AT MY WORK | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE IN THE WORKPLACE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE JOB PROSPECTS/ GENERAL CURIOSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IMPROVE JOB SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IMPROVE KNOWLEDGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY CAREER OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | IMPROVE MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IMPROVE MY JOB SKILLS AND BECOMING PROFESSIONAL SPECIALIST | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MY SPANISH LANGUAGE SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IMPROVE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IMPROVING MY SKILL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN ORDER TO GET A NEW JOB OR TO ENHANCE MY KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INCREASE KNOWLEDGE TO SERVE CUSTOMERS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE KNOWLEDGE/ LEARNING/ HELP ME GROW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INCREASE MY JOB QUALIFICATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE MY LEVEL OF EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCREASE SALARY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | HAVE A CAREER | 1 | .3\% |
|  | HAVE AN EE DEGREE AND MBA/ BUT ANOTHER ACRONYM WOULD BE GOOD | 1 | .3\% |
|  | HAVE HAD AN INTEREST IN THE THEATER FOR MANY YEARS | 1 | .3\% |
|  | HELP ME IN MY CAREER | 1 | .3\% |
|  | HELP MY CAREER | 1 | .3\% |
|  | HELP MY FUTURE CAREER | 1 | .3\% |
|  | HIGH TECHNICAL | 1 | .3\% |
|  | HOPING FOR A BETTER POSITION AT MY WORK | 1 | .3\% |
|  | IMPROVE COMPUTER SKILLS | 1 | .3\% |
|  | IMPROVE IN THE WORKPLACE | 1 | .3\% |
|  | IMPROVE JOB PROSPECTS/ GENERAL CURIOSITY | 1 | .3\% |
|  | IMPROVE JOB SKILLS | 2 | .5\% |
|  | IMPROVE KNOWLEDGE | 1 | .3\% |
|  | IMPROVE MY CAREER OPPORTUNITIES | 1 | .3\% |
|  | IMPROVE MY JOB | 1 | .3\% |
|  | IMPROVE MY JOB SKILLS AND BECOMING PROFESSIONAL SPECIALIST | 1 | .3\% |
|  | IMPROVE MY SKILLS | 3 | .8\% |
|  | IMPROVE MY SPANISH LANGUAGE SKILLS | 1 | . $3 \%$ |
|  | IMPROVE MYSELF | 2 | .5\% |
|  | IMPROVE SKILLS | 2 | .5\% |
|  | IMPROVING MY SKILL | 1 | .3\% |
|  | IN ORDER TO GET A NEW JOB OR TO ENHANCE MY KNOWLEDGE | 1 | .3\% |
|  | INCREASE KNOWLEDGE TO SERVE CUSTOMERS | 1 | .3\% |
|  | INCREASE KNOWLEDGE/ LEARNING/ HELP ME GROW | 1 | .3\% |
|  | INCREASE MY JOB QUALIFICATIONS | 1 | .3\% |
|  | INCREASE MY LEVEL OF EDUCATION | 1 | .3\% |
|  | INCREASE SALARY | 1 | .3\% |

[^19]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | INCREASE SKILL SET AND EARNING POTENTIAL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INTELLECTUAL STIMULATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERESTED IN BEING AN RN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERESTED IN LEARNING NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERESTED IN LEARNING SOME NEW SKILLS BUT ON MY OWN AND NOT THROUGH ENROLLMENT IN COLLEGE CLASSES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IT IS A GOAL OF MINE TO HAVE A COLLEGE DEGREE/ IT OPENS A LOT OF DOORS PROFESSIONALLY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT IS ALWAYS GOOD TO LEARN NEW THINGS AND PURSUE YOUR INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT IS BENEFICIAL FOR MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IT'S CHALLENGING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB ADVANCEMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | JOB SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST FOR FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST FOR THE EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST LIKE TO LEARN NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST TO FURTHER MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST TO KEEP LEARNING ABOUT TOPICS AND SKILLS I CARE ABOUT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP ALERT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP MY TEACHING DEGREE UP TO DATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP MY TECHNICAL SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | KEEP UP WITH CURRENT TRENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEPING SELF ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KNOWLEDGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | KNOWLEDGE IS KEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^20]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | INCREASE SKILL SET AND EARNING POTENTIAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTELLECTUAL STIMULATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | INTERESTED IN BEING AN RN | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | INTERESTED IN LEARNING NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INTERESTED IN LEARNING SOME NEW SKILLS BUT ON MY OWN AND NOT THROUGH ENROLLMENT IN COLLEGE CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT IS A GOAL OF MINE TO HAVE A COLLEGE DEGREE/ IT OPENS A LOT OF DOORS PROFESSIONALLY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | IT IS ALWAYS GOOD TO LEARN NEW THINGS AND PURSUE YOUR INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IT IS BENEFICIAL FOR MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT'S CHALLENGING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | JOB ADVANCEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST FOR FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JUST FOR THE EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JUST LIKE TO LEARN NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JUST TO FURTHER MY CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST TO KEEP LEARNING ABOUT TOPICS AND SKILLS I CARE ABOUT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JUST TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KEEP ALERT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KEEP LEARNING | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | KEEP MY TEACHING DEGREE UP TO DATE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP MY TECHNICAL SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEP UP WITH CURRENT TRENDS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KEEPING SELF ACTIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KNOWLEDGE IS KEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | INCREASE SKILL SET AND EARNING POTENTIAL | 1 | .3\% |
|  | INTELLECTUAL STIMULATION | 1 | .3\% |
|  | INTERESTED IN BEING AN RN | 1 | .3\% |
|  | INTERESTED IN LEARNING NEW THINGS | 1 | .3\% |
|  | INTERESTED IN LEARNING SOME NEW SKILLS BUT ON MY OWN AND NOT THROUGH ENROLLMENT IN COLLEGE CLASSES | 1 | .3\% |
|  | IT IS A GOAL OF MINE TO HAVE A COLLEGE DEGREE/ IT OPENS A LOT OF DOORS PROFESSIONALLY | 1 | .3\% |
|  | IT IS ALWAYS GOOD TO LEARN NEW THINGS AND PURSUE YOUR INTERESTS | 1 | .3\% |
|  | IT IS BENEFICIAL FOR MY CAREER | 1 | .3\% |
|  | IT'S CHALLENGING | 1 | .3\% |
|  | JOB | 1 | .3\% |
|  | JOB ADVANCEMENT | 1 | .3\% |
|  | JOB SKILLS | 1 | .3\% |
|  | JUST FOR FUN | 1 | .3\% |
|  | JUST FOR THE EXPERIENCE | 1 | .3\% |
|  | JUST LIKE TO LEARN NEW THINGS | 1 | .3\% |
|  | JUST TO FURTHER MY CAREER | 1 | .3\% |
|  | JUST TO KEEP LEARNING ABOUT TOPICS AND SKILLS I CARE ABOUT | 1 | .3\% |
|  | JUST TO LEARN | 1 | .3\% |
|  | KEEP ALERT | 1 | .3\% |
|  | KEEP LEARNING | 2 | .5\% |
|  | KEEP MY TEACHING DEGREE UP TO DATE | 1 | .3\% |
|  | KEEP MY TECHNICAL SKILLS | 1 | .3\% |
|  | KEEP UP WITH CURRENT TRENDS | 1 | .3\% |
|  | KEEPING SELF ACTIVE | 1 | .3\% |
|  | KNOWLEDGE | 2 | .5\% |
|  | KNOWLEDGE IS KEY | 1 | .3\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | KNOWLEDGE IS POWER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LEARN A LANGUAGE FOR TRAVEL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN ANOTHER LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN NEW SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN SKILLS THAT WILL LEAD TO A CAREER FOR THE FUTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN SOME ADDITIONAL HOBBIES OR TASKS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN SOMETHING NEW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARNING IS FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARNING NEW SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARNING SHOULD BE CONSTANT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEAVE CURRENT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIFELONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIFELONG LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIKE LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIKE TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOVE COACHING AND TEACHING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOVE LEARNING AND I EXCELLED BEST IN A CLASSROOM SETTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOVE TAKING EXTRA CLASSES THERE FOR FUN STUFF LIKE FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOVE TO LEARN | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | LOVE TO LEARN NEW THINGS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | MAINLY FOR INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAINTAIN MY LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAKE MORE MONEY | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | MAKE MYSELF MORE MARKETABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAKE SKILLS FOR BETTER JOB OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MEDICAL/ TO SUPPORT MYSELF AND FAMILY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing | KNOWLEDGE IS POWER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEARN A LANGUAGE FOR TRAVEL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARN ANOTHER LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARN NEW SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARN NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARN SKILLS THAT WILL LEAD TO A CAREER FOR THE FUTURE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | LEARN SOME ADDITIONAL HOBBIES OR TASKS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARN SOMETHING NEW | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 2 | 1.6\% |
|  | LEARNING IS FUN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARNING NEW SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEARNING SHOULD BE CONSTANT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LEAVE CURRENT JOB | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LICENSE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIFELONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LIFELONG LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LIKE LEARNING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LIKE TO LEARN | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | LOVE COACHING AND TEACHING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LOVE LEARNING AND I EXCELLED BEST IN A CLASSROOM SETTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOVE TAKING EXTRA CLASSES THERE FOR FUN STUFF LIKE FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOVE TO LEARN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOVE TO LEARN NEW THINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAINLY FOR INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MAINTAIN MY LICENSE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAKE MORE MONEY | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MAKE MYSELF MORE MARKETABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MAKE SKILLS FOR BETTER JOB OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL/ TO SUPPORT MYSELF AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | KNOWLEDGE IS POWER | 1 | .3\% |
|  | LEARN A LANGUAGE FOR TRAVEL | 1 | .3\% |
|  | LEARN ANOTHER LANGUAGE | 1 | .3\% |
|  | LEARN NEW SKILLS | 2 | .5\% |
|  | LEARN NEW THINGS | 1 | .3\% |
|  | LEARN SKILLS THAT WILL LEAD TO A CAREER FOR THE FUTURE | 1 | .3\% |
|  | LEARN SOME ADDITIONAL HOBBIES OR TASKS | 1 | .3\% |
|  | LEARN SOMETHING NEW | 3 | .8\% |
|  | LEARNING IS FUN | 1 | .3\% |
|  | LEARNING NEW SKILLS | 1 | .3\% |
|  | LEARNING SHOULD BE CONSTANT | 1 | .3\% |
|  | LEAVE CURRENT JOB | 1 | .3\% |
|  | LICENSE | 1 | .3\% |
|  | LIFELONG LEARNER | 1 | .3\% |
|  | LIFELONG LEARNING | 1 | .3\% |
|  | LIKE LEARNING | 2 | .5\% |
|  | LIKE TO LEARN | 1 | .3\% |
|  | $\begin{aligned} & \text { LOVE COACHING AND } \\ & \text { TEACHING } \end{aligned}$ | 1 | .3\% |
|  | LOVE LEARNING AND I EXCELLED BEST IN A CLASSROOM SETTING | 1 | .3\% |
|  | LOVE TAKING EXTRA CLASSES THERE FOR FUN STUFF LIKE FRENCH | 1 | .3\% |
|  | LOVE TO LEARN | 2 | .5\% |
|  | LOVE TO LEARN NEW THINGS | 1 | .3\% |
|  | MAINLY FOR INTEREST | 1 | .3\% |
|  | MAINTAIN MY LICENSE | 1 | .3\% |
|  | MAKE MORE MONEY | 6 | 1.5\% |
|  | MAKE MYSELF MORE MARKETABLE | 1 | .3\% |
|  | MAKE SKILLS FOR BETTER JOB OPPORTUNITIES | 1 | .3\% |
|  | MEDICAL/ TO SUPPORT MYSELF AND FAMILY | 1 | .3\% |

[^21]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | MEET PEOPLE AND CONTINUE LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE DISABLED NOW AND I'D LIKE A JOB THAT WOULD NOT BE SO HARD ON MY BODY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MORE INCOME | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | MORE JOB OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE MONEY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MOVE UP AT WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MY JOB IS TERRIBLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED A BETTER JOB AND EVEN WITH EXPERIENCE/ NO ONE WANTS TO INTERVIEW ME UNLESS I HAVE A BACHELOR'S DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED IT FOR COURSEWORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED TO BE FINANCIALLY STABLE/ HAVE A BETTER FUTURE FOR MY FAMILY AND ME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED TO FURTHER EDUCATION TO RECEIVE HIGHER PAYING JOB OPPORTUNITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | $\underset{\substack{\text { NEED TO RETOOL AND GET A } \\ \text { JOB }}}{ }$ | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NO PARTICULAR REASON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | NOT AT THIS TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT RIGHT NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | NOT/ JUST LOOKING AT DIFFERENT THINGS TO OCCUPY SOME OF MY RETIREMENT TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NURSING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OBTAIN MY DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONE CAN ALWAYS IMPROVE THE SKILLS THEY HAVE/ KNOWLEDGE IS GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^22]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | MEET PEOPLE AND CONTINUE LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MONEY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE DISABLED NOW AND I'D LIKE A JOB THAT WOULD NOT BE SO HARD ON MY BODY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE INCOME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE JOB OPPORTUNITIES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MORE KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MORE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOVE UP AT WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY JOB IS TERRIBLE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED A BETTER JOB AND EVEN WITH EXPERIENCE/ NO ONE WANTS TO INTERVIEW ME UNLESS I HAVE A BACHELOR'S DEGREE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED IT FOR COURSEWORK | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NEED TO BE FINANCIALLY STABLE/ HAVE A BETTER FUTURE FOR MY FAMILY AND ME | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NEED TO FURTHER EDUCATION TO RECEIVE HIGHER PAYING JOB OPPORTUNITIES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ```NEED TO RETOOL AND GET A JOB``` | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO PARTICULAR REASON | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NO RESPONSE | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 2 | 1.6\% |
|  | NOT AT THIS TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT RIGHT NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT SURE | 2 | 2.9\% | 1 | 1.7\% | 2 | 4.5\% | 7 | 5.7\% |
|  | NOT/ JUST LOOKING AT DIFFERENT THINGS TO OCCUPY SOME OF MY RETIREMENT TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NURSING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | OBTAIN MY DEGREE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ONE CAN ALWAYS IMPROVE THE SKILLS THEY HAVE/ KNOWLEDGE IS GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

[^23]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | MEET PEOPLE AND CONTINUE LEARNING | 1 | .3\% |
|  | MONEY | 1 | .3\% |
|  | MORE DISABLED NOW AND I'D LIKE A JOB THAT WOULD NOT BE SO HARD ON MY BODY | 1 | .3\% |
|  | MORE INCOME | 2 | .5\% |
|  | MORE JOB OPPORTUNITIES | 1 | .3\% |
|  | MORE KNOWLEDGE | 1 | .3\% |
|  | MORE MONEY | 1 | .3\% |
|  | MOVE UP AT WORK | 1 | .3\% |
|  | MY JOB IS TERRIBLE | 1 | .3\% |
|  | NEED A BETTER JOB AND EVEN WITH EXPERIENCE/NO ONE WHESS IO NEAVIEW BACHELOR'S DEGREE | 1 | .3\% |
|  | NEED IT FOR COURSEWORK | 1 | .3\% |
|  | NEED TO BE FINANCIALLY STABLE/ HAVE A BETTER FUTURE FOR MY FAMILY AND ME | 1 | .3\% |
|  | NEED TO FURTHER EDUCATION TO RECEIVE HIGHER PAYING JOB OPPORTUNITIES | 1 | .3\% |
|  | NEED TO RETOOL AND GET A JOB | 1 | .3\% |
|  | NO PARTICULAR REASON | 1 | .3\% |
|  | NO RESPONSE | 7 | 1.8\% |
|  | NOT AT THIS TIME | 1 | .3\% |
|  | NOT RIGHT NOW | 1 | .3\% |
|  | NOT SURE | 13 | 3.3\% |
|  | NOT/ JUST LOOKING AT DIFFERENT THINGS TO OCCUPY SOME OF MY RETIREMENT TIME | 1 | .3\% |
|  | NURSING | 1 | .3\% |
|  | OBTAIN MY DEGREE | 1 | .3\% |
|  | ONE CAN ALWAYS IMPROVE <br> THE SKILLS THEY HAVE/ KNOWLEDGE IS GOOD | 1 | .3\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | OPEN UP MORE OPPORTUNITIES IN MY CAREER AND LEARN MORE ABOUT HOBBIES THAT INTEREST ME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL GROWTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL IMPROVEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PLAN TO BE A LIFE LONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PREVENT BOREDOM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROCEED IN MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PURSUING MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PURSUING MY MASTER'S OF SCIENCE TO HAVE BETTER PAY AND TITLE AT MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RETIRED AND ANYTHING I WOULD TAKE WOULD BE FOR PERSONAL INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RETURN TO WORK FORCE AFTER RAISING FAMILY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SEE AND UNDERSTAND MY DOG'S NEEDS BETTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF-ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SO I CAN MAKE MORE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING TO DO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAGNATION IS NOT GOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | START A NEW CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKE CLASSES TO PURSUE AN INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKING A GAP YEAR AND JUST WANT TO TAKE SOME CLASSES THAT I COULDN'T TAKE IN MY FOUR-YEAR DEGREE PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THE INTERNET AND PEOPLE LOOK REALLY NICE TO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THE JOY OF LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THINK IT IS IMPORTANT TO KEEP LEARNING/ EVEN AFTER FINISHING SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO ADVANCE CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TO IMPROVE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

[^24]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | OPEN UP MORE OPPORTUNITIES IN MY CAREER AND LEARN MORE ABOUT HOBBIES THAT INTEREST ME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PERSONAL ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | PERSONAL GROWTH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PERSONAL IMPROVEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PERSONAL INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PLAN TO BE A LIFE LONG LEARNER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PREVENT BOREDOM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PROCEED IN MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PURSUING MY CAREER | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | PURSUING MY MASTER'S OF SCIENCE TO HAVE BETTER PAY AND TITLE AT MY JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RETIRED AND ANYTHING I WOULD TAKE WOULD BE FOR PERSONAL INTERESTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | RETURN TO WORK FORCE AFTER RAISING FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEE AND UNDERSTAND MY DOG'S NEEDS BETTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SELF-ENRICHMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SO I CAN MAKE MORE MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING TO DO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | STAGNATION IS NOT GOOD | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | START A NEW CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | TAKE CLASSES TO PURSUE AN INTEREST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TAKING A GAP YEAR AND JUST WANT TO TAKE SOME CLASSES THAT I COULDN'T TAKE IN MY FOUR-YEAR DEGREE PROGRAM | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | THE INTERNET AND PEOPLE LOOK REALLY NICE TO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THE JOY OF LEARNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THINK IT IS IMPORTANT TO KEEP LEARNING/ EVEN AFTER FINISHING SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TO ADVANCE CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO IMPROVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^25]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Rationale For Interest In Pursuing Education Or Training | OPEN UP MORE OPPORTUNITIES IN MY CAREER AND LEARN MORE ABOUT HOBBIES THAT INTERESTME | 1 | .3\% |
|  | PERSONAL ENRICHMENT | 2 | .5\% |
|  | PERSONAL GROWTH | 1 | .3\% |
|  | PERSONAL IMPROVEMENT | 1 | .3\% |
|  | PERSONAL INTERESTS | 1 | .3\% |
|  | PLAN TO BE A LIFE LONG LEARNER | 1 | .3\% |
|  | PREVENT BOREDOM | 1 | .3\% |
|  | PROCEED IN MY CAREER | 1 | .3\% |
|  | PURSUING MY CAREER | 1 | .3\% |
|  | PURSUING MY MASTER'S OF SCIENCE TO HAVE BETTER PAY AND TITLE AT MY JOB | 1 | .3\% |
|  | RETIRED AND ANYTHING WOULD TAKE WOULD BE FOR PERSONAL INTERESTS | 1 | .3\% |
|  | RETURN TO WORK FORCE AFTER RAISING FAMILY | 1 | .3\% |
|  | SEE AND UNDERSTAND MY DOG'S NEEDS BETTER | 1 | .3\% |
|  | SELF-ENRICHMENT | 1 | .3\% |
|  | SO I CAN MAKE MORE MONEY | 1 | .3\% |
|  | SOMETHING TO DO | 2 | .5\% |
|  | STAGNATION IS NOT GOOD | 1 | .3\% |
|  | START A NEW CAREER | 1 | .3\% |
|  | TAKE CLASSES TO PURSUE AN INTEREST | 1 | .3\% |
|  | TAKING A GAP YEAR AND JUST WANT TO TAKE SOME CLASSES THAT ICOULDN'T DEGREE PROGRAM | 1 | .3\% |
|  | THE INTERNET AND PEOPLE LOOK REALLY NICE TO | 1 | .3\% |
|  | THE JOY OF LEARNING | 1 | .3\% |
|  | THINK IT IS IMPORTANT TO KEEP LEARNING/EVEN AFTER FINISHING SCHOOL | 1 | .3\% |
|  | TO ADVANCE CAREER | 1 | .3\% |
|  | TO IMPROVE | 1 | .3\% |

[^26]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | TO MAKE MORE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAINING TO HELP ME ADVANCE IN MY CAREER/ REFRESH MY COLLEGE DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAVEL/ HOSPITALITY AND FINANCE ARE OF GREAT INTEREST TO ME AND I DO A LOT OF EACH CATEGORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRY ANOTHER FIELD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNDECIDED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPDATE CERTIFICATES AND LEARN NEW THINGS APPLIED TO MY JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UPDATE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UPGRADE MY EDUCATIONAL LEVEL | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | UPGRADE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT A BETTER CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT A BETTER JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT BETTER MARKETING AND BUSINESS KNOWLEDGE AS IT RELATES TO ONLINE ACTIVITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT BETTER SKILLS FOR IMPROVING AND GROWING MY CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT EDUCATION | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO ADVANCE IN CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO BE A HIGH SCHOOL TEACHER WHEN I GET OLDER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO CHANGE CAREERS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT TO CONTINUE LEARNING TO GET MORE OPPORTUNITIES AT WORK/ AND ENHANCE PROFESSIONAL DEVELOPMENT THAT MY WORK CAN'T PROVIDE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT TO ENSURE A BRIGHT FUTURE FOR MYSELF | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO FURTHER MY CAREER AND KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO FURTHER MY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing | TO MAKE MORE MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | TRAINING TO HELP ME ADVANCE IN MY CAREER/ REFRESH MY COLLEGE DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRAVEL/ HOSPITALITY AND FINANCE ARE OF GREAT INTEREST TO ME AND I DO A LOT OF EACH CATEGORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRY ANOTHER FIELD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | UNDECIDED | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPDATE CERTIFICATES AND LEARN NEW THINGS APPLIED TO MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPDATE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPGRADE MY EDUCATIONAL LEVEL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPGRADE SKILLS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WANT A BETTER CAREER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WANT A BETTER JOB | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WANT BETTER MARKETING AND BUSINESS KNOWLEDGE AS IT RELATES TO ONLINE ACTIVITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT BETTER SKILLS FOR IMPROVING AND GROWING MY CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO ADVANCE IN CAREER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO BE A HIGH SCHOOL TEACHER WHEN I GET OLDER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WANT TO CHANGE CAREERS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO CONTINUE LEARNING TO GET MORE OPPORTUNITIES AT WORK/ AND ENHANCE PROFESSIONAL DEVELOPMENT THAT MY WORK CAN'T PROVIDE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO ENSURE A BRIGHT FUTURE FOR MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO FURTHER MY CAREER AND KNOWLEDGE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO FURTHER MY EDUCATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | TO MAKE MORE MONEY | 1 | .3\% |
|  | TRAINING TO HELP ME ADVANCE IN MY CAREER/ REFRESH MY COLLEGE DEGREE | 1 | .3\% |
|  | TRAVEL/ HOSPITALITY AND FINANCE ARE OF GREAT INTEREST TO ME AND I DO A LOT OF EACH CATEGORY | 1 | .3\% |
|  | TRY ANOTHER FIELD | 1 | .3\% |
|  | UNDECIDED | 1 | .3\% |
|  | UPDATE CERTIFICATES AND LEARN NEW THINGS APPLIED TO MY JOB | 1 | .3\% |
|  | UPDATE SKILLS | 1 | .3\% |
|  | UPGRADE MY EDUCATIONAL LEVEL | 1 | .3\% |
|  | UPGRADE SKILLS | 1 | .3\% |
|  | WANT A BETTER CAREER | 1 | .3\% |
|  | WANT A BETTER JOB | 2 | .5\% |
|  | WANT BETTER MARKETING AND BUSINESS KNOWLEDGE AS IT RELATES TO ONLINE ACTIVITY | 1 | .3\% |
|  | WANT BETTER SKILLS FOR IMPROVING AND GROWING MY CAREER | 1 | .3\% |
|  | WANT EDUCATION | 1 | .3\% |
|  | WANT TO | 1 | .3\% |
|  | WANT TO ADVANCE IN CAREER | 1 | .3\% |
|  | WANT TO BE A HIGH SCHOOL TEACHER WHEN I GET OLDER | 1 | .3\% |
|  | WANT TO CHANGE CAREERS | 1 | .3\% |
|  | WANT TO CONTINUE LEARNING TO GET MORE OPPORTUNITIES AT WORK/ AND ENHANCE PROFESSIONAL DEVELOPMENT THAT MY WORK CAN'T PROVIDE | 1 | .3\% |
|  | WANT TO ENSURE A BRIGHT FUTURE FOR MYSELF | 1 | .3\% |
|  | WANT TO FURTHER MY CAREER AND KNOWLEDGE | 1 | .3\% |
|  | WANT TO FURTHER MY EDUCATION | 1 | .3\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | WANT TO GET MY FIRST TWO YEARS OF COLLEGE CREDIT AT HARPER FOR A CHEAPER PRICE THAN AT A TRADITIONAL FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO GET PAID MORE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO HAVE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO IMPROVE MY JOB SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WANT TO LEARN ENGLISH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | WANT TO LEARN MORE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD ENJOY LEARNING TO PLAY THE PIANO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD GIVE ME A BETTER CHANCE AT A PROMOTION AT MY CURRENT JOB/ ALLOWS ME TO APPLY FOR JOBS THAT WOULD REQUIRE A FOURYEAR DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE MY MASTER'S DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO ADD SOME CERTIFICATIONS TO THE DEGREES AND EXPERIENCE THAT I ALREADY HAVE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO BE MORE SPECIALIZED SO I CAN MAKE ENOUGH MONEY TO AFFORD TO LIVE ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO EXPAND LEARNING EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO PREPARE FOR HEAD SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO PURSUE SOMETHING DIFFERENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LOVE TO ADD TO MY LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

[^27]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Interest In Pursuing Education Or Training | WANT TO GET MY FIRST TWO YEARS OF COLLEGE CREDIT AT HARPER FOR A CHEAPER PRICE THAN AT A TRADITIONAL FOUR-YEAR COLLEGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO GET PAID MORE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO HAVE MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WANT TO IMPROVE MY JOB SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO LEARN ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WANT TO LEARN MORE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WOULD ENJOY LEARNING TO PLAY THE PIANO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WOULD GIVE ME A BETTER CHANCE AT A PROMOTION AT MY CURRENT JOB/ ALLOWS ME TO APPLY FOR JOBS THAT WOULD REQUIRE A FOURYEAR DEGREE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WOULD LIKE MY MASTER'S DEGREE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO ADD SOME CERTIFICATIONS TO THE DEGREES AND EXPERIENCE THAT I ALREADY HAVE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO BE MORE SPECIALIZED SO I CAN MAKE ENOUGH MONEY TO AFFORD TO LIVE ON MY OWN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO EXPAND LEARNING EXPERIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WOULD LIKE TO PREPARE FOR HEAD SCHOOL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LIKE TO PURSUE SOMETHING DIFFERENT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WOULD LOVE TO ADD TO MY LICENSE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

[^28]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Rationale For Interest In Pursuing Education Or Training | WANT TO GET MY FIRST TWO YEARS OF COLLEGE CREDIT AT HARPER FOR A CHEAPER PRICE THAN ATA TRADITIONAL FOUR-YEAR COLLEGE | 1 | .3\% |
|  | WANT TO GET PAID MORE | 1 | .3\% |
|  | WANT TO HAVE MONEY | 1 | .3\% |
|  | WANT TO IMPROVE MY JOB SKILLS | 1 | .3\% |
|  | WANT TO LEARN ENGLISH | 1 | .3\% |
|  | WANT TO LEARN MORE | 1 | .3\% |
|  | WOULD ENJOY LEARNING TO PLAY THE PIANO | 1 | .3\% |
|  | WOULD GIVE ME A BETTER CHANCE AT A PROMOTION AT MY CURRENT JOB/ ALLOWS ME TO APPLY FOR JOBS THAT WOULD REQUIRE A FOURYEAR DEGREE | 1 | .3\% |
|  | WOULD LIKE MY MASTER'S DEGREE | 1 | .3\% |
|  | WOULD LIKE TO ADD SOME CERTIFICATIONS TO THE DEGREES AND EXPERIENCE THAT I ALREADY HAVE | 1 | .3\% |
|  | WOULD LIKE TO BE MORE SPECIALIZED SO I CAN MAKE ENOUGH MONEY TO AFFORD TO LIVE ON MY OWN | 1 | .3\% |
|  | WOULD LIKE TO EXPAND LEARNING EXPERIENCE | 1 | .3\% |
|  | WOULD LIKE TO PREPARE FOR HEAD SCHOOL | 1 | .3\% |
|  | WOULD LIKE TO PURSUE SOMETHING DIFFERENT | 1 | .3\% |
|  | WOULD LOVE TO ADD TO MY LICENSE | 1 | .3\% |
|  | Total | 397 | 100.0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | 3-YEAR-OLD KID AND NO RELATIVES TO WATCH HIM | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 40 HOUR A WEEK JOB AND MONEY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | AGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AGE \& HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ALREADY HAVE ADVANCED DEGREES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ANXIETY MAINLY BUT ALSO UNCERTAINTY TOWARDS LIFE PATHS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ATTENDING TO GRANDCHILDREN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BARRIERS WOULD BE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEING A FULL-TIME MOM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEING A WOMEN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BUSY WITH WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BUSY WORK SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAN'T AFFORD TO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDCARE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CHILDCARE AND COSTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDCARE AND TIMING/ AS WELL AS FINANCIAL COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDREN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDREN AND I'M NOT DRIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COLLEGE IS VERY EXPENSIVE AND THE IDEA OF BEING IN DEBT IS VERY SCARY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMITMENTS TO JOB AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMITMENTS WITH FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMUTE/ HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COST | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | COST AND TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COST AND UNCERTAINTY OF GOALS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COSTS/ NOT ENOUGH ONLINE CLASSES/ NOT ENOUGH FLEXIBLE TERM OPTIONS/ WOULD LIKE MORE PROGRAM OPTIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | 3-YEAR-OLD KID AND NO RELATIVES TO WATCH HIM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 40 HOUR A WEEK JOB AND MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | AGE \& HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | ALREADY HAVE ADVANCED DEGREES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ANXIETY MAINLY BUT ALSO UNCERTAINTY TOWARDS LIFE PATHS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ATTENDING TO GRANDCHILDREN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BARRIERS WOULD BE MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BEING A FULL-TIME MOM | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BEING A WOMEN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSY WITH WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSY WORK SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CAN'T AFFORD TO | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | CHILDCARE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDCARE AND COSTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHILDCARE AND TIMING/ AS WELL AS FINANCIAL COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHILDREN | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILDREN AND I'M NOT DRIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COLLEGE IS VERY EXPENSIVE AND THE IDEA OF BEING IN DEBT IS VERY SCARY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | COMMITMENTS TO JOB AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COMMITMENTS WITH FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COMMUTE/ HOURS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER TECH | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | COST | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 4 | 3.3\% |
|  | COST AND TIME | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | COST AND UNCERTAINTY OF GOALS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COSTS/ NOT ENOUGH ONLINE CLASSES/ NOT ENOUGH FLEXIBLE TERM OPTIONS/ WOULD LIKE MORE PROGRAM OPTIONS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Barriers Currently Stopping Attendance | 3-YEAR-OLD KID AND NO RELATIVES TO WATCH HIM | 1 | .3\% |
|  | 40 HOUR A WEEK JOB AND MONEY | 1 | .3\% |
|  | AGE | 1 | .3\% |
|  | AGE \& HEALTH | 2 | .5\% |
|  | ALREADY HAVE ADVANCED DEGREES | 1 | .3\% |
|  | ANXIETY MAINLY BUT ALSO UNCERTAINTY TOWARDS LIFE PATHS | 1 | .3\% |
|  | ATTENDING TO GRANDCHILDREN | 1 | .3\% |
|  | BARRIERS WOULD BE MONEY | 1 | .3\% |
|  | BEING A FULL-TIME MOM | 1 | .3\% |
|  | BEING A WOMEN | 1 | .3\% |
|  | BUSY WITH WORK | 1 | .3\% |
|  | BUSY WORK SCHEDULE | 1 | .3\% |
|  | CAN'T AFFORD TO | 2 | .5\% |
|  | CHILDCARE | 1 | .3\% |
|  | CHILDCARE AND COSTS | 1 | .3\% |
|  | CHILDCARE AND TIMING/ AS WELL AS FINANCIAL COMMITMENT | 1 | .3\% |
|  | CHILDREN | 2 | .5\% |
|  | CHILDREN AND I'M NOT DRIVING | 1 | .3\% |
|  | COLLEGE IS VERY EXPENSIVE AND THE IDEA OF BEING IN DEBT IS VERY SCARY | 1 | .3\% |
|  | COMMITMENTS TO JOB AND FAMILY | 1 | .3\% |
|  | COMMITMENTS WITH FAMILY | 1 | .3\% |
|  | COMMUTE/ HOURS | 1 | .3\% |
|  | COMPUTER TECH | 1 | .3\% |
|  | COST | 9 | 2.3\% |
|  | COST AND TIME | 3 | .8\% |
|  | COST AND UNCERTAINTY OF GOALS | 1 | .3\% |
|  | COSTS/ NOT ENOUGH ONLINE CLASSES/ NOT ENOUGH FLEXIBLE TERM OPTIONS/ OPTIONS | 1 | .3\% |

[^29]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | CURRENT GPA/ CURRENT JOB AND NEEDING MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENT JOB SCHEDULE/ HOUSEHOLD BILLS AND TASKS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENT RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CURRENT WORK COMMITMENTS/ SCHEDULE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CURRENTLY IN GRAD PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENTLY WORKING FULLTIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPRESSION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DIDN'T KNOW THE CLASSES WERE AVAILABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DIFFICULT TO PURSUE WITH JOB | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | DISTANCE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DO NOT HAVE TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 1 | 8.3\% | 1 | 16.7\% | 7 | 8.1\% |
|  | DON'T HAVE ENOUGH MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EASE OF TRANSPORTATION/ FINANCES/ TIMES AVAILABLE AND WAYS TO TAKE COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY LIFE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | FAMILY ROUTINES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY TIME NEEDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FINANCES AND TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL AND TRANSPORTATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL BARRIERS/ SOME GOOD PROGRAMS ARE NOT AFFORDABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL ISSUES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL ISSUES AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FREE TIME TO TAKE CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FULL-TIME JOB AND MOM | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | CURRENT GPA/ CURRENT JOB AND NEEDING MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CURRENT JOB SCHEDULE/ HOUSEHOLD BILLS AND TASKS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENT RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENT WORK COMMITMENTS/ SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CURRENTLY IN GRAD PROGRAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CURRENTLY WORKING FULLTIME | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPRESSION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DIDN'T KNOW THE CLASSES WERE AVAILABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DIFFICULT TO PURSUE WITH JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DISTANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DO NOT HAVE TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DO NOT KNOW | 2 | 2.9\% | 2 | 3.4\% | 1 | 2.3\% | 3 | 2.4\% |
|  | DON'T HAVE ENOUGH MONEY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EASE OF TRANSPORTATION/ FINANCES/ TIMES AVAILABLE AND WAYS TO TAKE COURSES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FAMILY LIFE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FAMILY ROUTINES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY TIME NEEDS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FINANCES AND TIME | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCIAL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL AND TRANSPORTATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FINANCIAL BARRIERS/ SOME GOOD PROGRAMS ARE NOT AFFORDABLE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCIAL ISSUES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCIAL ISSUES AND FAMILY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FREE TIME TO TAKE CLASSES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FULL-TIME JOB AND MOM | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Barriers Currently Stopping Attendance | CURRENT GPA/ CURRENT JOB AND NEEDING MONEY | 1 | .3\% |
|  | CURRENT JOB SCHEDULE/ HOUSEHOLD BILLS AND TASKS | 1 | .3\% |
|  | CURRENT RESPONSIBILITIES | 1 | .3\% |
|  | CURRENT WORK COMMITMENTS/ SCHEDULE | 1 | .3\% |
|  | CURRENTLY IN GRAD PROGRAM | 1 | .3\% |
|  | CURRENTLY WORKING FULLTIME | 1 | .3\% |
|  | DEPRESSION | 1 | .3\% |
|  | DIDN'T KNOW THE CLASSES WERE AVAILABLE | 1 | .3\% |
|  | DIFFICULT TO PURSUE WITH JOB | 1 | .3\% |
|  | DISTANCE | 2 | .5\% |
|  | DO NOT HAVE TIME | 1 | .3\% |
|  | DO NOT KNOW | 17 | 4.3\% |
|  | DON'T HAVE ENOUGH MONEY | 1 | .3\% |
|  | EASE OF TRANSPORTATION/ FINANCES/ TIMES AVAILABLE AND WAYS TO TAKE COURSES | 1 | .3\% |
|  | FAMILY | 1 | .3\% |
|  | FAMILY COMMITMENT | 1 | .3\% |
|  | FAMILY LIFE | 1 | .3\% |
|  | FAMILY RESPONSIBILITIES | 3 | .8\% |
|  | FAMILY ROUTINES | 1 | .3\% |
|  | FAMILY TIME NEEDS | 1 | .3\% |
|  | FINANCE | 2 | .5\% |
|  | FINANCES AND TIME | 1 | .3\% |
|  | FINANCIAL | 1 | .3\% |
|  | FINANCIAL AND TRANSPORTATION | 1 | .3\% |
|  | FINANCIAL BARRIERS/ SOME GOOD PROGRAMS ARE NOT AFFORDABLE | 1 | .3\% |
|  | FINANCIAL ISSUES | 1 | .3\% |
|  | FINANCIAL ISSUES AND FAMILY | 1 | .3\% |
|  | FREE TIME TO TAKE CLASSES | 1 | .3\% |
|  | FULL-TIME JOB AND MOM | 1 | .3\% |

[^30]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Barriers Currently Stopping Attendance | FULL-TIME JOB/ FLEXIBLE WORK HOURS AND HARD TO PREDICT IF WE HAVE OVERTIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRADES AND MONEY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | HATE DRIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVING A BABY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVING A YOUNG CHILD AND ANOTHER ON THE WAY/ TIME/ MONEY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HAVING THE TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH ISSUES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HIGH PRICES/ LITTLE EXTRA TIME IN CURRENT SCHEDULE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HIGH SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOURS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HOUSEHOLD RESPONSIBILITIES | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | HOUSEWORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOUSEWORK AND KIDS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I AM ATTENDING NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM CURRENTLY ATTENDING COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM WORKING FULL-TIME AND TIRED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I CURRENTLY DO ONLINE WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DO NOT HAVE A JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW ENGLISH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | I DON'T KNOW ENOUGH ABOUT HTML CODING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I DON'T BELIEVE HARPER OFFERS ANY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T GRADUATE UNTIL MAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE A FAMILY AND FULLTIME JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE KIDS TO TAKE CARE OF/ I DON'T HAVE ENOUGH TIME TO ATTEND | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | FULL-TIME JOB/ FLEXIBLE WORK HOURS AND HARD TO PREDICT IF WE HAVE OVERTIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GRADES AND MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HATE DRIVING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HAVING A BABY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HAVING A YOUNG CHILD AND ANOTHER ON THE WAY/ TIME/ MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HAVING THE TIME | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | HEALTH ISSUES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HIGH PRICES/ LITTLE EXTRA TIME IN CURRENT SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HIGH SCHOOL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOUSEHOLD RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOUSEWORK | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOUSEWORK AND KIDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM ATTENDING NOW | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | I AM CURRENTLY ATTENDING COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I AM WORKING FULL-TIME AND TIRED | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I CURRENTLY DO ONLINE WORK | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DO | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | I DO NOT HAVE A JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW ENOUGH ABOUT HTML CODING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T BELIEVE HARPER OFFERS ANY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I DON'T GRADUATE UNTIL MAY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE A FAMILY AND FULLTIME JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE KIDS TO TAKE CARE OF/I DON'T HAVE ENOUGH TIME TO ATTEND | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Barriers Currently Stopping Attendance | FULL-TIME JOB/ FLEXIBLE WORK HOURS AND HARD TO PREDICT IF WE HAVE OVERTIME | 1 | .3\% |
|  | GRADES AND MONEY | 1 | .3\% |
|  | HATE DRIVING | 1 | .3\% |
|  | HAVING A BABY | 1 | .3\% |
|  | HAVING A YOUNG CHILD AND ANOTHER ON THE WAY/ TIME/ MONEY | 1 | .3\% |
|  | HAVING THE TIME | 2 | .5\% |
|  | HEALTH | 2 | .5\% |
|  | HEALTH ISSUES | 2 | .5\% |
|  | HIGH PRICES/ LITTLE EXTRA TIME IN CURRENT SCHEDULE | 1 | .3\% |
|  | HIGH SCHOOL | 1 | .3\% |
|  | HOURS | 1 | .3\% |
|  | HOUSEHOLD RESPONSIBILITIES | 1 | .3\% |
|  | HOUSEWORK | 1 | .3\% |
|  | HOUSEWORK AND KIDS | 1 | .3\% |
|  | I AM ATTENDING NOW | 2 | .5\% |
|  | I AM CURRENTLY ATTENDING COLLEGE | 1 | . $3 \%$ |
|  | I AM WORKING FULL-TIME AND TIRED | 1 | .3\% |
|  | I CURRENTLY DO ONLINE WORK | 1 | .3\% |
|  | I DO | 1 | .3\% |
|  | I DO NOT HAVE A JOB | 1 | .3\% |
|  | I DON'T KNOW ENGLISH | 1 | .3\% |
|  | I DON'T KNOW ENOUGH ABOUT HTML CODING | 1 | .3\% |
|  | I DON'T BELIEVE HARPER OFFERS ANY | 1 | .3\% |
|  | I DON'T GRADUATE UNTIL MAY | 1 | .3\% |
|  | I DON'T KNOW | 1 | .3\% |
|  | I HAVE A FAMILY AND FULLTIME JOB | 1 | .3\% |
|  | I HAVE KIDS TO TAKE CARE OF/IDON'T HAVE ENOUGH TIME TO ATTEND | 1 | .3\% |

[^31]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | I HAVE NO BRAIN/ TOO BUSY ALL THE TIME/ NO EXTRA TIME FOR ME | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE YOUNG KIDS AT HOME AND WORK FULL-TIME SO IT IS HARD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVEN'T DECIDED IF IT IS WORTH THE TIME AND EFFORT (IN THE LONG RUN) | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I NEED A CAR | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | I STILL HAVEN'T GRADUATED FROM HIGH SCHOOL | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | I WORK MORE THAN 40-HOUR WEEKS AND HAVE VERY LITTLE DOWN TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M ATTENDING COLLEGE IN A DIFFERENT STATE AND HAVE NO TRANSPORTATION WHEN HOME FOR THE SUMMER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M SAVING MONEY TO PAY FOR IT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INERTIA/ MEDICAL PROBLEMS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERESTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IRREGULAR SCHEDULE DUE TO FREQUENT TRAVEL OUT-OF-STATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB TIMING | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | JUST CURRENTLY UNDECIDED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KIDS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | KIDS AND FAMILY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | KIDS AT HOME AND SCHEDULING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KIDS/ WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF CONFIDENCE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | LACK OF TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF TIME AND I'M NOT SURE IF I CAN LEARN A NEW CAREER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LACK OF TIME AND MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF TIME OR LACK OF COURSES OFFERED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE BARRIER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | I HAVE NO BRAIN/ TOO BUSY ALL THE TIME/ NO EXTRA TIME FOR ME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE YOUNG KIDS AT HOME AND WORK FULL-TIME SO IT IS HARD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I HAVEN'T DECIDED IF IT IS WORTH THE TIME AND EFFORT (IN THE LONG RUN) | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I NEED A CAR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I STILL HAVEN'T GRADUATED FROM HIGH SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I WORK MORE THAN 40-HOUR WEEKS AND HAVE VERY LITTLE DOWN TIME | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M ATTENDING COLLEGE IN A DIFFERENT STATE AND HAVE NO TRANSPORTATION WHEN HOME FOR THE SUMMER | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I'M SAVING MONEY TO PAY FOR IT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INERTIA/ MEDICAL PROBLEMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INTERESTING | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | IRREGULAR SCHEDULE DUE TO FREQUENT TRAVEL OUT-OF-STATE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | JOB | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 1 | .8\% |
|  | JOB TIMING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JUST CURRENTLY UNDECIDED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KIDS | 2 | 2.9\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | KIDS AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KIDS AT HOME AND SCHEDULING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | KIDS/ WORK | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF CONFIDENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | LACK OF TIME AND I'M NOT SURE IF I CAN LEARN A NEW CAREER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LACK OF TIME AND MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LACK OF TIME OR LACK OF COURSES OFFERED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LANGUAGE BARRIER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Barriers Currently Stopping Attendance | I HAVE NO BRAIN/ TOO BUSY ALL THE TIME/ NO EXTRA TIME FOR ME | 1 | .3\% |
|  | I HAVE YOUNG KIDS AT HOME AND WORK FULL-TIME SO IT IS HARD | 1 | .3\% |
|  | I HAVEN'T DECIDED IF IT IS WORTH THE TIME AND EFFORT (IN THE LONG RUN) | 1 | .3\% |
|  | I NEED A CAR | 1 | .3\% |
|  | I STILL HAVEN'T GRADUATED FROM HIGH SCHOOL | 1 | .3\% |
|  | I WORK MORE THAN 40-HOUR WEEKS AND HAVE VERY LITTLE DOWN TIME | 1 | .3\% |
|  | I'M ATTENDING COLLEGE IN A DIFFERENT STATE AND HAVE NO TRANSPORTATION WHEN HOME FOR THE SUMMER | 1 | .3\% |
|  | I'M SAVING MONEY TO PAY | 1 | .3\% |
|  | INERTIA/ MEDICAL PROBLEMS | 1 | .3\% |
|  | INTERESTING | 1 | .3\% |
|  | IRREGULAR SCHEDULE DUE TO FREQUENT TRAVEL OUT-OF-STATE | 1 | .3\% |
|  | JOB | 3 | .8\% |
|  | JOB TIMING | 1 | .3\% |
|  | JUST CURRENTLY UNDECIDED | 1 | .3\% |
|  | KIDS | 5 | 1.3\% |
|  | KIDS AND FAMILY | 1 | .3\% |
|  | KIDS AT HOME AND SCHEDULING | 1 | .3\% |
|  | KIDS/ WORK | 1 | .3\% |
|  | LACK OF CONFIDENCE | 1 | .3\% |
|  | LACK OF TIME | 2 | .5\% |
|  | LACK OF TIME AND I'M NOT SURE IF I CAN LEARN A NEW CAREER | 1 | .3\% |
|  | LACK OF TIME AND MONEY | 1 | .3\% |
|  | LACK OF TIME OR LACK OF COURSES OFFERED | 1 | .3\% |
|  | LANGUAGE | 1 | .3\% |
|  | LANGUAGE BARRIER | 1 | .3\% |

[^32]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | LAZY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIMITED MONEY AND TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOCATION/ TIME/ TRANSPORTATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAKE MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MANAGING BOTH FAMILY AND EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY | 1 | 8.3\% | 0 | .0\% | 6 | 7.0\% |
|  | MONEY AND NOT ENOUGH PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY AND TIME | 1 | 8.3\% | 0 | .0\% | 3 | 3.5\% |
|  | MONEY AND TIME COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY IS A HUGE ISSUE AND SO IS TRANSPORTATION/ TIMING OF THE CLASSES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MONEY TO SPEND ON EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ FAMILY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MONEY/ FAMILY LIFE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ TIME/ CONFUSION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOST CLASSES ARE IN CHICAGO ONLY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MOTIVATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY AGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY CURRENT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY CURRENT WORKING HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY EXPERIENCE WITH HARPER CLASSES IS THAT THEY ARE VERY BASIC; THE INSTRUCTOR LEADS YOU THROUGH THE BOOK/I COULD DO THIS ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY KIDS AND THEIR ACTIVITIES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MY MOTHER/I CARE FOR HER/ MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEEDING MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO BARRIERS | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^33]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | LAZY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LIMITED MONEY AND TIME | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LOCATION/ TIME/ TRANSPORTATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | MAKE MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGING BOTH FAMILY AND EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY | 5 | 7.4\% | 8 | 13.8\% | 7 | 15.9\% | 0 | .0\% |
|  | MONEY AND NOT ENOUGH PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MONEY AND TIME | 0 | .0\% | 2 | 3.4\% | 1 | 2.3\% | 4 | 3.3\% |
|  | MONEY AND TIME COMMITMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MONEY IS A HUGE ISSUE AND SO IS TRANSPORTATION/ TIMING OF THE CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY TO SPEND ON EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ FAMILY LIFE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY/ HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MONEY/ TIME/ CONFUSION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOST CLASSES ARE IN CHICAGO ONLY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOTIVATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MY AGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MY CURRENT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MY CURRENT WORKING HOURS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY EXPERIENCE WITH HARPER CLASSES IS THAT THEY ARE VERY BASIC; THE INSTRUCTOR LEADS YOU THROUGH THE BOOK/I COULD DO THIS ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MY KIDS AND THEIR ACTIVITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY MOTHER/ I CARE FOR HER/ MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NEEDING MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NO BARRIERS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\%$ |
| Barriers Currently Stopping Attendance | LAZY | 1 | .3\% |
|  | LIMITED MONEY AND TIME | 1 | .3\% |
|  | LOCATION/ TIME/ <br> TRANSPORTATION | 1 | .3\% |
|  | MAKE MONEY | 1 | .3\% |
|  | MANAGEMENT SKILLS | 1 | .3\% |
|  | MANAGING BOTH FAMILY AND EDUCATION | 1 | .3\% |
|  | MONEY | 27 | 6.8\% |
|  | MONEY AND NOT ENOUGH | 1 | .3\% |
|  | MONEY AND TIME | 11 | 2.8\% |
|  | MONEY AND TIME COMMITMENT | 1 | .3\% |
|  | MONEY IS A HUGE ISSUE AND SO IS TRANSPORTATION TIMING OF THE CLASSES | 1 | .3\% |
|  | MONEY TO SPEND ON EDUCATION | 1 | .3\% |
|  | MONEY/ FAMILY | 1 | .3\% |
|  | MONEY/ FAMILY LIFE | 1 | .3\% |
|  | MONEY/ HEALTH | 1 | .3\% |
|  | MONEY/ TIME/ CONFUSION | 1 | .3\% |
|  | MOST CLASSES ARE IN CHICAGO ONLY | 1 | .3\% |
|  | MOTIVATION | 2 | .5\% |
|  | MY AGE | 1 | .3\% |
|  | MY CURRENT JOB | 1 | .3\% |
|  | MY CURRENT WORKING HOURS | 1 | . $3 \%$ |
|  | MY EXPERIENCE WITH HARPER CLASSES IS THAT THEY ARE VERY BASIC; THE INSTRUCTOR LEADS YÓU THROUGH THE BOOK/I COULD DO THIS ON MY OWN | 1 | .3\% |
|  | MY JOB | 1 | .3\% |
|  | MY KIDS AND THEIR ACTIVITIES | 1 | .3\% |
|  | MY MOTHER/ I CARE FOR HER/ MONEY | 1 | .3\% |
|  | NEEDING MONEY | 1 | .3\% |
|  | NO BARRIERS | 2 | .5\% |

[^34]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | NO DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | NOT ENOUGH FLEXIBLE TIMES BECAUSE I WORK FULL-TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT ENOUGH FREE TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT ENOUGH MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT HAVING ACCESS TO THE CAMPUS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT HAVING THE RIGHT CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT RIGHT NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | NOT SURE WHAT I WOULD DO OR FOCUS ON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOTHING | 2 | 16.7\% | 0 | .0\% | 4 | 4.7\% |
|  | OTHER PERSONAL SITUATIONS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | OVERALL COSTS OF CLASSES AND TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OVERLOAD OF WORK AND RAISING CHILD | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PERSONAL PROBLEMS LIKE FINANCIAL INDEPENDENCE AND ANXIETY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHYSICAL HANDICAPS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRICE OF CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRICES AND TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | RETIREMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHEDULE OF MY KIDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHEDULE/ LACK OF CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHEDULE/ MONEY/ FEAR | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SCHOOL AGE CHILD - HIS AFTER SCHOOL ACTIVITIES GET IN THE WAY/ HAVE TO CARE FOR ELDERLY PARENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF-MOTIVATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKING CARE OF GRANDCHILDREN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKING CARE OF PARENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME | 0 | .0\% | 0 | .0\% | 6 | 7.0\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | NO DEGREE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NO RESPONSE | 2 | 2.9\% | 3 | 5.2\% | 0 | .0\% | 2 | 1.6\% |
|  | NOT ENOUGH FLEXIBLE TIMES BECAUSE I WORK FULL-TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT ENOUGH FREE TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT ENOUGH MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | NOT HAVING ACCESS TO THE CAMPUS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NOT HAVING THE RIGHT CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT RIGHT NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | NOT SURE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | NOT SURE WHAT I WOULD DO OR FOCUS ON | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOTHING | 5 | 7.4\% | 6 | 10.3\% | 7 | 15.9\% | 8 | 6.5\% |
|  | OTHER PERSONAL SITUATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OVERALL COSTS OF CLASSES AND TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | OVERLOAD OF WORK AND RAISING CHILD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL PROBLEMS LIKE FINANCIAL INDEPENDENCE AND ANXIETY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PHYSICAL HANDICAPS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRICE OF CLASSES | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 0 | .0\% |
|  | PRICES AND TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RETIREMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SCHEDULE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | SCHEDULE OF MY KIDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SCHEDULE/ LACK OF CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SCHEDULE/ MONEY/ FEAR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOOL AGE CHILD - HIS AFTER SCHOOL ACTIVITIES GET IN THE WAY/ HAVE TO CARE FOR ELDERLY PARENT | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SELF-MOTIVATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | TAKING CARE OF GRANDCHILDREN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKING CARE OF PARENT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIME | 6 | 8.8\% | 1 | 1.7\% | 1 | 2.3\% | 18 | 14.6\% |

Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | NO DEGREE | 1 | .3\% |
|  | NO RESPONSE | 9 | 2.3\% |
|  | NOT ENOUGH FLEXIBLE TIMES BECAUSE I WORK FULL-TIME | 1 | .3\% |
|  | NOT ENOUGH FREE TIME | 1 | .3\% |
|  | NOT ENOUGH MONEY | 1 | .3\% |
|  | NOT HAVING ACCESS TO THE CAMPUS | 1 | .3\% |
|  | NOT HAVING THE RIGHT CLASSES | 1 | .3\% |
|  | NOT RIGHT NOW | 1 | .3\% |
|  | NOT SURE | 2 | .5\% |
|  | NOT SURE WHAT I WOULD DO OR FOCUS ON | 1 | .3\% |
|  | NOTHING | 32 | 8.1\% |
|  | OTHER PERSONAL SITUATIONS | 1 | .3\% |
|  | OVERALL COSTS OF CLASSES AND TIME | 1 | .3\% |
|  | OVERLOAD OF WORK AND RAISING CHILD | 1 | .3\% |
|  | PERSONAL PROBLEMS LIKE FINANCIAL INDEPENDENCE AND ANXIETY | 1 | . $3 \%$ |
|  | PHYSICAL HANDICAPS | 1 | .3\% |
|  | PRICE OF CLASSES | 2 | .5\% |
|  | PRICES AND TIME | 1 | .3\% |
|  | RETIREMENT | 1 | .3\% |
|  | SCHEDULE | 2 | .5\% |
|  | SCHEDULE OF MY KIDS | 1 | .3\% |
|  | SCHEDULE/ LACK OF CLASSES | 1 | .3\% |
|  | SCHEDULE/ MONEY/ FEAR | 1 | .3\% |
|  | SCHOOL AGE CHILD - HIS AFTER SCHOOL ACTIVITIES GET IN THE WAY/ HAVE TO CARE FOR ELDERLY PARENT | 1 | .3\% |
|  | SELF-MOTIVATION | 1 | .3\% |
|  | TAKING CARE OF GRANDCHILDREN | 1 | .3\% |
|  | TAKING CARE OF PARENT | 1 | .3\% |
|  | TECHNOLOGY | 1 | .3\% |
|  | TIME | 32 | 8.1\% |

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Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | TIME ADJUSTMENTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME AND AGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND COST | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME AND FAMILY CONSTRAINTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND MONEY | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | TIME AND MONEY AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND MONEY CONSTRAINTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME AND MONEY ISSUE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME AND WINTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME COMMITMENTS/ TRANSPORTATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME CONSTRAINTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME FRAME OF WHAT IS AVAILABLE IN COLLEGE PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME MANAGEMENT/ AVAILABILITY OF PROGRAMS I WANT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ COMMITMENTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME/ FAMILY/ CURRENT WORK SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ FAMILY/ YOUNG KIDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ JOB/ GYM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ LACK THERE OF/ PERUSING MY MSW CURRENTLY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ MONEY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TIME/ WORK SCHEDULE/ COMMUTE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIMES OF CLASSES/ COST OF CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIMING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TOO BUSY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TOO MANY RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRANSPORTATION/ COST | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TRAVEL FOR WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAVEL IN THE WINTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TUITION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TUITION COST | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^35]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | TIME ADJUSTMENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND AGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND COST | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND FAMILY CONSTRAINTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND MONEY | 2 | 2.9\% | 1 | 1.7\% | 1 | 2.3\% | 3 | 2.4\% |
|  | TIME AND MONEY AND FAMILY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND MONEY CONSTRAINTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND MONEY ISSUE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME AND WINTER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME COMMITMENTS/ TRANSPORTATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIME CONSTRAINTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | TIME FRAME OF WHAT IS AVAILABLE IN COLLEGE PROGRAMS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIME MANAGEMENT/ AVAILABILITY OF PROGRAMS I WANT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ COMMITMENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ FAMILY/ CURRENT WORK SCHEDULE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ FAMILY/ YOUNG KIDS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ JOB/ GYM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIME/ LACK THERE OF/ PERUSING MY MSW CURRENTLY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TIME/ WORK SCHEDULE/ COMMUTE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIMES OF CLASSES/ COST OF CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TIMING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TOO BUSY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TOO MANY RESPONSIBILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRANSPORTATION/ COST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAVEL FOR WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRAVEL IN THE WINTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TUITION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TUITION COST | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

[^36]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Barriers Currently Stopping Attendance | TIME ADJUSTMENTS | 1 | .3\% |
|  | TIME AND AGE | 1 | .3\% |
|  | TIME AND COST | 2 | .5\% |
|  | TIME AND FAMILY CONSTRAINTS | 1 | .3\% |
|  | TIME AND MONEY | 9 | 2.3\% |
|  | TIME AND MONEY AND FAMILY | 1 | .3\% |
|  | TIME AND MONEY CONSTRAINTS | 1 | .3\% |
|  | TIME AND MONEY ISSUE | 1 | .3\% |
|  | TIME AND WINTER | 1 | .3\% |
|  | TIME COMMITMENTS/ TRANSPORTATION | 1 | .3\% |
|  | TIME CONSTRAINTS | 3 | .8\% |
|  | TIME FRAME OF WHAT IS AVAILABLE IN COLLEGE PROGRAMS | 1 | .3\% |
|  | TIME MANAGEMENT/ AVAILABILITY OF PROGRAMS I WANT | 1 | .3\% |
|  | TIME/ COMMITMENTS | 1 | .3\% |
|  | TIME/ FAMILY/ CURRENT WORK SCHEDULE | 1 | .3\% |
|  | TIME/ FAMILY/ YOUNG KIDS | 1 | .3\% |
|  | TIME/ JOB/ GYM | 1 | .3\% |
|  | TIME/ LACK THERE OF/ PERUSING MY MSW CURRENTLY | 1 | .3\% |
|  | TIME/ MONEY | 2 | .5\% |
|  | TIME/ WORK SCHEDULE/ COMMUTE | 1 | .3\% |
|  | TIMES OF CLASSES/ COST OF CLASSES | 1 | .3\% |
|  | TIMING | 1 | .3\% |
|  | TOO BUSY | 1 | .3\% |
|  | TOO MANY RESPONSIBILITIES | 1 | .3\% |
|  | TRANSPORTATION/ COST | 1 | .3\% |
|  | TRAVEL FOR WORK | 1 | .3\% |
|  | TRAVEL IN THE WINTER | 1 | .3\% |
|  | TUITION | 1 | .3\% |
|  | TUITION COST | 1 | .3\% |

[^37]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | UNCERTAINTY OF WHAT I WANT TO DO | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UNDECIDED IN CAREER CHOICE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | UNPREDICTABLE WORK HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UPDATE COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WEATHER | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WORK AND FAMILY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK AND LEGAL ISSUES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WORK FULL-TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WORK PRESSURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK REQUIREMENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK SCHEDULE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK SCHEDULE AND FINANCIAL PROBLEMS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ COST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ DEBT/ NOT MOTIVATED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ NO TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ TRAVEL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKING FULL-TIME | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | WORKING FULL-TIME AND TRAVELING FOR BUSINESS FREQUENTLY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKING FULL-TIME IN DOWNTOWN CHICAGO AND LIVING IN THE SUBURBS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKING FULL-TIME/ NOT WANTING TO GO TO SCHOOL AFTER A FULL DAY OF WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKLOAD/ FAMILY WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WRITING ABILITY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | YES BUT WILL NOT SHARE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YOUNG CHILDREN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

[^38]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Barriers Currently Stopping Attendance | UNCERTAINTY OF WHAT I WANT TO DO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNDECIDED IN CAREER CHOICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNPREDICTABLE WORK HOURS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | UPDATE COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEATHER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORK | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 4 | 3.3\% |
|  | WORK AND FAMILY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK AND LEGAL ISSUES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK FULL-TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK PRESSURE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WORK REQUIREMENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORK SCHEDULE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 2 | 1.6\% |
|  | WORK SCHEDULE AND FINANCIAL PROBLEMS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ COST | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WORK/ DEBT/ NOT MOTIVATED | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WORK/ MONEY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ NO TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORK/ TRAVEL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORKING FULL-TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORKING FULL-TIME AND TRAVELING FOR BUSINESS FREQUENTLY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORKING FULL-TIME IN DOWNTOWN CHICAGO AND LIVING IN THE SUBURBS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WORKING FULL-TIME/ NOT WANTING TO GO TO SCHOOL AFTER A FULL DAY OF WORK | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WORKLOAD/ FAMILY WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING ABILITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YES BUT WILL NOT SHARE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YOUNG CHILDREN | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

[^39]Table 8-A. Rationale For Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Barriers Currently Stopping Attendance | UNCERTAINTY OF WHAT I WANT TO DO | 1 | .3\% |
|  | UNDECIDED IN CAREER CHOICE | 1 | .3\% |
|  | UNPREDICTABLE WORK HOURS | 1 | .3\% |
|  | UPDATE COMPUTER SKILLS | 1 | .3\% |
|  | WEATHER | 2 | .5\% |
|  | WORK | 7 | 1.8\% |
|  | WORK AND FAMILY | 1 | .3\% |
|  | WORK AND LEGAL ISSUES | 1 | .3\% |
|  | WORK FULL-TIME | 1 | .3\% |
|  | WORK PRESSURE | 1 | .3\% |
|  | WORK REQUIREMENTS | 1 | .3\% |
|  | WORK SCHEDULE | 3 | .8\% |
|  | WORK SCHEDULE AND FINANCIAL PROBLEMS | 1 | .3\% |
|  | WORK/ COST | 1 | .3\% |
|  | WORK/ DEBT/ NOT MOTIVATED | 1 | .3\% |
|  | WORK/MONEY | 1 | .3\% |
|  | WORK/ NO TIME | 1 | .3\% |
|  | WORK/ TRAVEL | 1 | .3\% |
|  | WORKING FULL-TIME | 3 | .8\% |
|  | WORKING FULL-TIME AND TRAVELING FOR BUSINESS FREQUENTLY | 1 | .3\% |
|  | WORKING FULL-TIME IN DOWNTOWN CHICAGO AND LIVING IN THE SUBURBS | 1 | .3\% |
|  | WORKING FULL-TIME/ NOT WANTING TO GO TO SCHOOL AFTER A FULL DAY OF WORK | 1 | .3\% |
|  | WORKLOAD/ FAMILY WORK | 1 | .3\% |
|  | WRITING ABILITY | 1 | .3\% |
|  | YES BUT WILL NOT SHARE | 1 | .3\% |
|  | YOUNG CHILDREN | 1 | .3\% |
|  | Total | 397 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Taken Classes For GED Previously | Yes | 3 | 25.0\% | 0 | .0\% | 0 | .0\% |
|  | No | 9 | 75.0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 0 | .0\% | 0 | .0\% |
| Location Classes Previously Taken | DO NOT KNOW | 1 | 33.3\% | 0 | .0\% | 0 | .0\% |
|  | MEHS | 1 | 33.3\% | 0 | .0\% | 0 | .0\% |
|  | PRISON | 1 | 33.3\% | 0 | .0\% | 0 | .0\% |
|  | Total | 3 | 100.0\% | 0 | .0\% | 0 | .0\% |
| Native Language | ENGLISH | 0 | .0\% | 2 | 33.3\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | HINDU | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | TAMIL | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | Total | 0 | .0\% | 6 | 100.0\% | 0 | .0\% |
| Taken ESL Classes Previously | Yes | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | No | 0 | .0\% | 5 | 83.3\% | 0 | .0\% |
|  | Total | 0 | .0\% | 6 | 100.0\% | 0 | .0\% |
| Location Classes Previously Taken | ENGLISH CLASS | 0 | .0\% | 1 | 100.0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% |
| Class/ Skill Needed To Improve Job Skills - Response 1 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ACCOUNTING SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ADMINISTRATION | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | ADVANCED MICROSOFT OFFICE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | AMERICAN SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BETTER COMMUNICATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BLUEPRINT READING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 5 | 5.8\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BUSINESS STUDIES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COMMERCIAL REAL ESTATE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | COMPUTER CLASSES | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | DATA ANALYTICS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DIGITAL MARKETING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Taken Classes For GED Previously | Yes | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | No | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Location Classes Previously Taken | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEHS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRISON | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Native Language | ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HINDU | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAMIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Taken ESL Classes Previously | Yes | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | No | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Location Classes Previously Taken | ENGLISH CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Class/ Skill Needed To Improve Job Skills - Response 1 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ACCOUNTING SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADMINISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVANCED MICROSOFT OFFICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AMERICAN SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER COMMUNICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BLUEPRINT READING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS STUDIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMERCIAL REAL ESTATE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DATA ANALYTICS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DIGITAL MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Taken Classes For GED Previously | Yes | 3 | 25.0\% |
|  | No | 9 | 75.0\% |
|  | Total | 12 | 100.0\% |
| Location Classes Previously Taken | DO NOT KNOW | 1 | 33.3\% |
|  | MEHS | 1 | 33.3\% |
|  | PRISON | 1 | 33.3\% |
|  | Total | 3 | 100.0\% |
| Native Language | ENGLISH | 2 | 33.3\% |
|  | FRENCH | 1 | 16.7\% |
|  | HINDU | 1 | 16.7\% |
|  | SPANISH | 1 | 16.7\% |
|  | TAMIL | 1 | 16.7\% |
|  | Total | 6 | 100.0\% |
| Taken ESL Classes Previously | Yes | 1 | 16.7\% |
|  | No | 5 | 83.3\% |
|  | Total | 6 | 100.0\% |
| Location Classes Previously Taken | ENGLISH CLASS | 1 | 100.0\% |
|  | Total | 1 | 100.0\% |
| Class/ Skill Needed To Improve Job Skills - Response 1 | ACCOUNTING | 1 | 1.2\% |
|  | ACCOUNTING SKILLS | 1 | 1.2\% |
|  | ADMINISTRATION | 2 | 2.3\% |
|  | ADVANCED MICROSOFT OFFICE | 1 | 1.2\% |
|  | AMERICAN SIGN LANGUAGE | 1 | 1.2\% |
|  | BETTER COMMUNICATION | 1 | 1.2\% |
|  | BLUEPRINT READING | 1 | 1.2\% |
|  | BUSINESS | 5 | 5.8\% |
|  | BUSINESS ADMINISTRATION | 1 | 1.2\% |
|  | BUSINESS STUDIES | 1 | 1.2\% |
|  | COMMERCIAL REAL ESTATE | 1 | 1.2\% |
|  | COMMUNICATION | 2 | 2.3\% |
|  | COMPUTER | 3 | 3.5\% |
|  | COMPUTER CLASSES | 4 | 4.7\% |
|  | COMPUTER SKILLS | 2 | 2.3\% |
|  | DATA ANALYTICS | 1 | 1.2\% |
|  | DIGITAL MARKETING | 1 | 1.2\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% |
| Class/ Skill Needed To Improve Job Skills - Response 1 | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 11 | 12.8\% |
|  | ENGINEERING CLASSES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ENGLISH | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FOOD HANDLER PERMIT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GET KNOWLEDGE ABOUT NEW TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GOOD CUSTOMER SERVICE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | HARD WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HTML CODING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HVAC | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IMPROVE FLUENCY OF SPEAKING ENGLISH | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INFORMATION TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LEADERSHIP TRAINING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LEGAL CLASSES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | MANAGERS NEED TO LEAVE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MARKETING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | MEDICAL FIELD | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NETWORKING | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | POWERPOINT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PYTHON PROGRAMMING | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | QUICKBOOKS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | READ MORE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | REGULATORY AFFAIRS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SERIES 7 COURSE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SOCIAL WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SOFT SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SOFTWARE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SPECIAL ED SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

[^40]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 1 | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGINEERING CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOOD HANDLER PERMIT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GET KNOWLEDGE ABOUT NEW TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOOD CUSTOMER SERVICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HARD WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HTML CODING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HVAC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE FLUENCY OF SPEAKING ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INFORMATION TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEADERSHIP TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEGAL CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGERS NEED TO LEAVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL FIELD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NETWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POWERPOINT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PYTHON PROGRAMMING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | QUICKBOOKS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | READ MORE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | REGULATORY AFFAIRS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SERIES 7 COURSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOCIAL WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOFT SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOFTWARE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPECIAL ED SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 1 | DO NOT KNOW | 11 | 12.8\% |
|  | ENGINEERING CLASSES | 1 | 1.2\% |
|  | ENGLISH | 1 | 1.2\% |
|  | EXCEL | 1 | 1.2\% |
|  | FINANCE SKILLS | 1 | 1.2\% |
|  | FOOD HANDLER PERMIT | 1 | 1.2\% |
|  | GET KNOWLEDGE ABOUT NEW TECHNOLOGY | 1 | 1.2\% |
|  | GOOD CUSTOMER SERVICE | 1 | 1.2\% |
|  | GRAPHIC DESIGN | 2 | 2.3\% |
|  | HARD WORK | 1 | 1.2\% |
|  | HTML CODING | 1 | 1.2\% |
|  | HVAC | 1 | 1.2\% |
|  | IMPROVE FLUENCY OF SPEAKING ENGLISH | 1 | 1.2\% |
|  | INFORMATION TECHNOLOGY | 1 | 1.2\% |
|  | LANGUAGE | 1 | 1.2\% |
|  | LEADERSHIP TRAINING | 1 | 1.2\% |
|  | LEGAL CLASSES | 1 | 1.2\% |
|  | MANAGEMENT | 2 | 2.3\% |
|  | MANAGERS NEED TO LEAVE | 1 | 1.2\% |
|  | MARKETING | 1 | 1.2\% |
|  | MATH | 2 | 2.3\% |
|  | MEDICAL FIELD | 1 | 1.2\% |
|  | NETWORKING | 2 | 2.3\% |
|  | POWERPOINT | 1 | 1.2\% |
|  | PROJECT MANAGEMENT | 1 | 1.2\% |
|  | PSYCHOLOGY | 1 | 1.2\% |
|  | PYTHON PROGRAMMING | 1 | 1.2\% |
|  | QUICKBOOKS | 1 | 1.2\% |
|  | READ MORE | 1 | 1.2\% |
|  | REGULATORY AFFAIRS | 1 | 1.2\% |
|  | SERIES 7 COURSE | 1 | 1.2\% |
|  | SOCIAL WORK | 1 | 1.2\% |
|  | SOFT SKILLS | 1 | 1.2\% |
|  | SOFTWARE | 1 | 1.2\% |
|  | SPECIAL ED SKILLS | 1 | 1.2\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 1 | SPEECH | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SUPERVISORY SKILLS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TEACHING DEGREE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TECHNICAL CLASS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TECHNICAL MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TECHNICAL SUPPORT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WRITING BETTER | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | Total | 0 | .0\% | 0 | .0\% | 86 | 100.0\% |
| Class/ Skill Needed To Improve Job Skills - Response 2 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | ART | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | BASIC ACCOUNTING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | BETTER LEADERSHIP QUALITIES | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | BUSINESS MANAGEMENT | 0 | .0\% | 0 | .0\% | 2 | 4.0\% |
|  | CLOUD TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | CNC CLASSES | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 3 | 6.0\% |
|  | COMPANY TOOLS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | CONTRACT | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | CUSTOMER SERVICE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | DATA ANALYSIS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | EDUCATION CLASSES | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | ENGLISH CLASSES | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 2 | 4.0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | FINANCIAL | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | HTML CODING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | ILLUSTRATION | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | IMPROVE JAVA SKILL | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | IT | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | IT SOFTWARE COURSE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |

[^41]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 1 | SPEECH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SUPERVISORY SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TEACHING DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TECHNICAL CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TECHNICAL MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TECHNICAL SUPPORT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING BETTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Class/ Skill Needed To Improve Job Skills - Response 2 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BASIC ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER LEADERSHIP QUALITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CLOUD TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CNC CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPANY TOOLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CONTRACT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CUSTOMER SERVICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DATA ANALYSIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HTML CODING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ILLUSTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROVE JAVA SKILL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IT SOFTWARE COURSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^42]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Class/ Skill Needed To Improve Job Skills - Response 1 | SPEECH | 1 | 1.2\% |
|  | SUPERVISORY SKILLS | 1 | 1.2\% |
|  | TEACHING DEGREE | 1 | 1.2\% |
|  | TECHNICAL CLASS | 1 | 1.2\% |
|  | TECHNICAL MANAGEMENT | 1 | 1.2\% |
|  | TECHNICAL SUPPORT | 1 | 1.2\% |
|  | WEB DESIGN | 1 | 1.2\% |
|  | WRITING BETTER | 1 | 1.2\% |
|  | Total | 86 | 100.0\% |
| Class/ Skill Needed To Improve Job Skills - Response 2 | ACCOUNTING | 1 | 2.0\% |
|  | ART | 1 | 2.0\% |
|  | BASIC ACCOUNTING | 1 | 2.0\% |
|  | BETTER LEADERSHIP QUALITIES | 1 | 2.0\% |
|  | BUSINESS | 1 | 2.0\% |
|  | BUSINESS ADMINISTRATION | 1 | 2.0\% |
|  | BUSINESS MANAGEMENT | 2 | 4.0\% |
|  | CLOUD TECHNOLOGY | 1 | 2.0\% |
|  | CNC CLASSES | 1 | 2.0\% |
|  | COMMUNICATION | 3 | 6.0\% |
|  | COMPANY TOOLS | 1 | 2.0\% |
|  | CONTRACT | 1 | 2.0\% |
|  | CUSTOMER SERVICE | 1 | 2.0\% |
|  | DATA ANALYSIS | 1 | 2.0\% |
|  | DO NOT KNOW | 1 | 2.0\% |
|  | EDUCATION CLASSES | 1 | 2.0\% |
|  | ENGLISH CLASSES | 1 | 2.0\% |
|  | EXCEL | 2 | 4.0\% |
|  | FINANCE | 1 | 2.0\% |
|  | FINANCE SKILLS | 1 | 2.0\% |
|  | FINANCIAL | 1 | 2.0\% |
|  | HTML CODING | 1 | 2.0\% |
|  | ILLUSTRATION | 1 | 2.0\% |
|  | IMPROVE JAVA SKILL | 1 | 2.0\% |
|  | IT | 1 | 2.0\% |
|  | IT SOFTWARE COURSE | 1 | 2.0\% |
|  | MANAGEMENT | 1 | 2.0\% |

[^43]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Class/ Skill Needed To Improve | MANAGEMENT CAPABILITIES | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | MANAGEMENT SKILLS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | MORE CLERICAL ASSORTED SKILLS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | OFFICE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | ONLINE MARKETING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | PROGRAMMING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | PUBLIC SPEAKING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | SCIENCE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | SOCIOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | SPECIAL EDUCATOR LICENSE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | STATIONARY ENGINEER LICENSE | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | STUDY EVERYDAY INCLUDING WEEKENDS | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | TECHNICAL WRITING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | WELDING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 1 | 2.0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 50 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve | MANAGEMENT CAPABILITIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MORE CLERICAL ASSORTED SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OFFICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROGRAMMING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PUBLIC SPEAKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOCIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPECIAL EDUCATOR LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STATIONARY ENGINEER LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STUDY EVERYDAY INCLUDING WEEKENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TECHNICAL WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WELDING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 2 | MANAGEMENT CAPABILITIES | 1 | 2.0\% |
|  | MANAGEMENT SKILLS | 1 | 2.0\% |
|  | MORE CLERICAL ASSORTED SKILLS | 1 | 2.0\% |
|  | MUSIC | 1 | 2.0\% |
|  | OFFICE | 1 | 2.0\% |
|  | ONLINE MARKETING | 1 | 2.0\% |
|  | PROGRAMMING | 1 | 2.0\% |
|  | PROJECT MANAGEMENT | 1 | 2.0\% |
|  | PUBLIC SPEAKING | 1 | 2.0\% |
|  | SCIENCE | 1 | 2.0\% |
|  | SIGN LANGUAGE | 1 | 2.0\% |
|  | SOCIOLOGY | 1 | 2.0\% |
|  | SPECIAL EDUCATOR LICENSE | 1 | 2.0\% |
|  | STATIONARY ENGINEER LICENSE | 1 | 2.0\% |
|  | STUDY EVERYDAY INCLUDING WEEKENDS | 1 | 2.0\% |
|  | TECHNICAL WRITING | 1 | 2.0\% |
|  | WEB DESIGN | 1 | 2.0\% |
|  | WELDING | 1 | 2.0\% |
|  | WRITING | 1 | 2.0\% |
|  | Total | 50 | 100.0\% |

[^44]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Class/ Skill Needed To Improve | ABILITY TO MANAGE A TEAM | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | ACCOUNTING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | ACCOUNTING/ MAYBE MEDICAL CODING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | ANATOMY | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | APP DESIGN | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | BETTER WORK ETHIC | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 2 | 7.4\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | DESIGN | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | DIGITAL GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | ECONOMICS | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | EMERGENCY DISPATCH | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 2 | 7.4\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | INFORMATION TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | LINKEDIN | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | MICROSOFT OFFICE | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | PRESENTING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | SMALL BUSINESS PLANNING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | WRITE TO IMPROVE MY SKILLS | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 1 | 3.7\% |
|  | Total | 0 | .0\% | 0 | .0\% | 27 | 100.0\% |

[^45]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Class/ Skill Needed To Improve Job Skills - Response 3 | ABILITY TO MANAGE A TEAM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ACCOUNTING/ MAYBE MEDICAL CODING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ANATOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | APP DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BETTER WORK ETHIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMMUNICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DIGITAL GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ECONOMICS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMERGENCY DISPATCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INFORMATION TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LINKEDIN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MICROSOFT OFFICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRESENTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SMALL BUSINESS PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITE TO IMPROVE MY SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^46]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Class/ Skill Needed To Improve Job Skills - Response 3 | ABILITY TO MANAGE A TEAM | 1 | 3.7\% |
|  | ACCOUNTING | 1 | 3.7\% |
|  | ACCOUNTING/ MAYBE MEDICAL CODING | 1 | 3.7\% |
|  | ANATOMY | 1 | 3.7\% |
|  | APP DESIGN | 1 | 3.7\% |
|  | BETTER WORK ETHIC | 1 | 3.7\% |
|  | BUSINESS | 2 | 7.4\% |
|  | COMMUNICATION | 1 | 3.7\% |
|  | COOKING | 1 | 3.7\% |
|  | DESIGN | 1 | 3.7\% |
|  | DIGITAL GRAPHIC DESIGN | 1 | 3.7\% |
|  | ECONOMICS | 1 | 3.7\% |
|  | EMERGENCY DISPATCH | 1 | 3.7\% |
|  | FINANCE | 2 | 7.4\% |
|  | FINANCE SKILLS | 1 | 3.7\% |
|  | INFORMATION TECHNOLOGY | 1 | 3.7\% |
|  | LINKEDIN | 1 | 3.7\% |
|  | MANAGEMENT | 1 | 3.7\% |
|  | MICROSOFT OFFICE | 1 | 3.7\% |
|  | PRESENTING | 1 | 3.7\% |
|  | PROJECT MANAGEMENT | 1 | 3.7\% |
|  | PSYCHOLOGY | 1 | 3.7\% |
|  | SMALL BUSINESS PLANNING | 1 | 3.7\% |
|  | WRITE TO IMPROVE MY SKILLS | 1 | 3.7\% |
|  | WRITING | 1 | 3.7\% |
|  | Total | 27 | 100.0\% |



Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Certifications/ Credentials Needed - Response 1 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ASSOCIATE DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AUTO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AWS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BLACK BELT SIX SIGMA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CFA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER SKILLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COSMETOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPDUS TO KEEP MY TEACHING LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CQE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEVELOPMENT/ CODING CERTIFICATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EARLY EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENTRY LEVEL FOR VARIOUS JOBS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EVENT PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I STILL NEED TO GET SOME MORE VERIFICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LICENSING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S + | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S IN SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MBA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MICROSOFT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MINIMALISM WRITING STYLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MSL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NETWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NONE JUST CE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE YET/ DEPENDS ON WHAT TYPE OF JOB I DECIDE TO APPLY FOR | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Certifications/ Credentials Needed - Response 1 | ACCOUNTING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ASSOCIATE DEGREE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AUTO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AWS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BLACK BELT SIX SIGMA | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS CLASSES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CFA | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER SKILLS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COSMETOLOGY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPA | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPDUS TO KEEP MY TEACHING LICENSE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPR | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CQE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEVELOPMENT/ CODING CERTIFICATE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 6 | 8.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EARLY EDUCATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENTRY LEVEL FOR VARIOUS JOBS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EVENT PLANNING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I STILL NEED TO GET SOME MORE VERIFICATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LICENSING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S + | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S IN SCIENCE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MBA | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MICROSOFT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MINIMALISM WRITING STYLE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MSL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NETWORKING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NONE JUST CE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 7 | 10.3\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE YET/ DEPENDS ON WHAT TYPE OF JOB I DECIDE TO APPLY FOR | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Certifications/ Credentials Needed - Response 1 | ACCOUNTING | 1 | 1.5\% |
|  | ASSOCIATE DEGREE | 1 | 1.5\% |
|  | AUTO | 1 | 1.5\% |
|  | AWS | 1 | 1.5\% |
|  | BLACK BELT SIX SIGMA | 1 | 1.5\% |
|  | BUSINESS CLASSES | 1 | 1.5\% |
|  | CFA | 1 | 1.5\% |
|  | COMPUTER SKILLS | 1 | 1.5\% |
|  | COSMETOLOGY | 1 | 1.5\% |
|  | CPA | 1 | 1.5\% |
|  | CPDUS TO KEEP MY <br> TEACHING LICENSE | 1 | 1.5\% |
|  | CPR | 1 | 1.5\% |
|  | CQE | 1 | 1.5\% |
|  | DEVELOPMENT/ CODING CERTIFICATE | 1 | 1.5\% |
|  | DO NOT KNOW | 6 | 8.8\% |
|  | EARLY EDUCATION | 1 | 1.5\% |
|  | ENTRY LEVEL FOR VARIOUS JOBS | 1 | 1.5\% |
|  | EVENT PLANNING | 1 | 1.5\% |
|  | FINANCE | 1 | 1.5\% |
|  | HEALTH | 1 | 1.5\% |
|  | I STILL NEED TO GET SOME MORE VERIFICATION | 1 | 1.5\% |
|  | LICENSING | 1 | 1.5\% |
|  | MASTER'S | 1 | 1.5\% |
|  | MASTER'S + | 1 | 1.5\% |
|  | MASTER'S IN SCIENCE | 1 | 1.5\% |
|  | MBA | 2 | 2.9\% |
|  | MICROSOFT | 1 | 1.5\% |
|  | MINIMALISM WRITING STYLE | 1 | 1.5\% |
|  | MSL | 1 | 1.5\% |
|  | NETWORKING | 1 | 1.5\% |
|  | NONE JUST CE | 1 | 1.5\% |
|  | NOT SURE | 7 | 10.3\% |
|  | NOT SURE YET/ DEPENDS ON WHAT TYPE OF JOB I DECIDE TO APPLY FOR | 1 | 1.5\% |

Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\%$ |
| Certifications/ Credentials | NOTHING SPECIFIC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARALEGAL CERTIFICATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARALEGAL DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHLEBOTOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PMP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POST-MASTER'S COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROFESSIONAL DEVELOPMENT FOR TEACHING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECT MANAGEMENT CERTIFICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RESEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAFETY CERTIFICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAP PROFESSIONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SHRM HR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SHRM-CP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIX SIGMA BLACK BELT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPHR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SUPPLY MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TEACHING CERTIFICATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TINNER/ PIPEFITTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO GET CERTIFIED ASSOCIATE DEGREE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TWO HOUR MASSAGE ETHICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VARIOUS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |



Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Certifications/ Credentials Needed - Response 1 | NOTHING SPECIFIC | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARALEGAL CERTIFICATE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARALEGAL DEGREE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHLEBOTOMY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PMP | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POST-MASTER'S COURSES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROFESSIONAL DEVELOPMENT FOR TEACHING | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECT MANAGEMENT CERTIFICATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RESEARCH | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAFETY CERTIFICATION | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAP PROFESSIONAL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SHRM HR | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SHRM-CP | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIX SIGMA BLACK BELT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPHR | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SUPPLY MANAGEMENT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TEACHING CERTIFICATE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TINNER/ PIPEFITTER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO GET CERTIFIED ASSOCIATE DEGREE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TWO HOUR MASSAGE ETHICS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VARIOUS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DESIGN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |



Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Certifications/ Credentials Needed - Response 1 | NOTHING SPECIFIC | 1 | 1.5\% |
|  | PARALEGAL CERTIFICATE | 1 | 1.5\% |
|  | PARALEGAL DEGREE | 1 | 1.5\% |
|  | PHLEBOTOMY | 1 | 1.5\% |
|  | PMP | 2 | 2.9\% |
|  | POST-MASTER'S COURSES | 1 | 1.5\% |
|  | PROFESSIONAL DEVELOPMENT FOR TEACHING | 1 | 1.5\% |
|  | PROJECT MANAGEMENT CERTIFICATION | 1 | 1.5\% |
|  | RESEARCH | 1 | 1.5\% |
|  | SAFETY CERTIFICATION | 1 | 1.5\% |
|  | SAP PROFESSIONAL | 1 | 1.5\% |
|  | SHRM HR | 1 | 1.5\% |
|  | SHRM-CP | 1 | 1.5\% |
|  | SIX SIGMA BLACK BELT | 1 | 1.5\% |
|  | SPHR | 1 | 1.5\% |
|  | SUPPLY MANAGEMENT | 1 | 1.5\% |
|  | TEACHING CERTIFICATE | 1 | 1.5\% |
|  | TINNER/ PIPEFITTER | 1 | 1.5\% |
|  | TO GET CERTIFIED ASSOCIATE DEGREE | 1 | 1.5\% |
|  | TWO HOUR MASSAGE ETHICS | 1 | 1.5\% |
|  | VARIOUS | 1 | 1.5\% |
|  | WEB DESIGN | 1 | 1.5\% |
|  | Total | 68 | 100.0\% |

Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Certifications/ Credentials Needed - Response 2 | 22 HOURS CONTINUING EDUCATION FOR MASSAGE THERAPY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CERTIFIED FOOD SCIENTIST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CISCO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DATA SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DITA TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENVIRONMENTAL SCIENTIST CREDENTIALS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ESL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FORKLIFT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MARKETING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MICROSOFT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECTION MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING ELSE OCCUPATIONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SURGICAL TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO BECOME ULTRASOUND TECHNICIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Certifications/ Credentials Needed - Response 3 | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CNC | 0 | .0\% | 0 | . $0 \%$ | 0 | .0\% |
|  | DATA ANALYSIS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATIONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGIST LICENSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^47]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Certifications/ Credentials Needed - Response 2 | 22 HOURS CONTINUING EDUCATION FOR MASSAGE THERAPY | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CERTIFIED FOOD SCIENTIST | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CISCO | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DATA SCIENCE | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DITA TRAINING | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENVIRONMENTAL SCIENTIST CREDENTIALS | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ESL | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FORKLIFT | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HR | 2 | 11.8\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MARKETING | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MICROSOFT | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MS | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROJECTION MANAGEMENT | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING ELSE OCCUPATIONAL | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SURGICAL TECH | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TO BECOME ULTRASOUND TECHNICIAN | 1 | 5.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 17 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Certifications/ Credentials Needed - Response 3 | BUSINESS | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CNC | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DATA ANALYSIS | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATIONAL | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGIST LICENSE | 1 | 16.7\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 6 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Certifications/ Credentials Needed - Response 2 | 22 HOURS CONTINUING EDUCATION FOR MASSAGE THERAPY | 1 | 5.9\% |
|  | CERTIFIED FOOD SCIENTIST | 1 | 5.9\% |
|  | CISCO | 1 | 5.9\% |
|  | DATA SCIENCE | 1 | 5.9\% |
|  | DITA TRAINING | 1 | 5.9\% |
|  | ENVIRONMENTAL SCIENTIST CREDENTIALS | 1 | 5.9\% |
|  | ESL | 1 | 5.9\% |
|  | FORKLIFT | 1 | 5.9\% |
|  | HR | 2 | 11.8\% |
|  | MARKETING | 1 | 5.9\% |
|  | MICROSOFT | 1 | 5.9\% |
|  | MS | 1 | 5.9\% |
|  | PROJECTION MANAGEMENT | 1 | 5.9\% |
|  | SOMETHING ELSE OCCUPATIONAL | 1 | 5.9\% |
|  | SURGICAL TECH | 1 | 5.9\% |
|  | TO BECOME ULTRASOUND TECHNICIAN | 1 | 5.9\% |
|  | Total | 17 | 100.0\% |
| Certifications/ Credentials Needed - Response 3 | BUSINESS | 1 | 16.7\% |
|  | CNC | 1 | 16.7\% |
|  | DATA ANALYSIS | 1 | 16.7\% |
|  | EDUCATIONAL | 1 | 16.7\% |
|  | EXCEL | 1 | 16.7\% |
|  | PSYCHOLOGIST LICENSE | 1 | 16.7\% |
|  | Total | 6 | 100.0\% |

[^48]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| College Class Needed Response 1 | ANYTHING I CAN AFFORD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ARCHITECTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS 101 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CALCULUS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHEMICAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILD EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ECONOMICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENVIRONMENTAL SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GEN ED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRAPHIC ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HORTICULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HUMAN ANATOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANDARIN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASS COMMUNICATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER OF SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S IN SPECIAL EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S PLUS CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OFFICE MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHYSIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POWERPOINT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RADIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^49]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| College Class Needed Response 1 | ANYTHING I CAN AFFORD | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ARCHITECTURE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 3 | 5.2\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 5 | 8.6\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS 101 | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | CALCULUS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | CHEMICAL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | CHILD EDUCATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER SCIENCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER TECH | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | ECONOMICS | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ENVIRONMENTAL SCIENCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EXCEL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GEN ED | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GRAPHIC ARTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HISTORY | 0 | .0\% | 4 | 6.9\% | 0 | .0\% | 0 | .0\% |
|  | HORTICULTURE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | HUMAN ANATOMY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MANAGEMENT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MANDARIN | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MASS COMMUNICATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MASTER OF SCIENCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S IN SPECIAL EDUCATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MASTER'S PLUS CLASSES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | OFFICE MANAGEMENT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | PHYSIOLOGY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | POWERPOINT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 4 | 6.9\% | 0 | .0\% | 0 | .0\% |
|  | RADIOLOGY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

[^50]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| College Class Needed Response 1 | ANYTHING I CAN AFFORD | 1 | 1.7\% |
|  | ARCHITECTURE | 1 | 1.7\% |
|  | BIOLOGY | 3 | 5.2\% |
|  | BUSINESS | 5 | 8.6\% |
|  | BUSINESS 101 | 1 | 1.7\% |
|  | CALCULUS | 1 | 1.7\% |
|  | CHEMICAL | 1 | 1.7\% |
|  | CHILD EDUCATION | 1 | 1.7\% |
|  | COMPUTER SCIENCE | 1 | 1.7\% |
|  | COMPUTER TECH | 1 | 1.7\% |
|  | DO NOT KNOW | 2 | 3.4\% |
|  | ECONOMICS | 2 | 3.4\% |
|  | EDUCATION | 1 | 1.7\% |
|  | ENGLISH | 1 | 1.7\% |
|  | ENVIRONMENTAL SCIENCE | 1 | 1.7\% |
|  | EXCEL | 1 | 1.7\% |
|  | FINANCE | 1 | 1.7\% |
|  | GEN ED | 1 | 1.7\% |
|  | GRAPHIC ARTS | 1 | 1.7\% |
|  | HEALTH | 1 | 1.7\% |
|  | HISTORY | 4 | 6.9\% |
|  | HORTICULTURE | 1 | 1.7\% |
|  | HUMAN ANATOMY | 1 | 1.7\% |
|  | MANAGEMENT | 1 | 1.7\% |
|  | MANDARIN | 1 | 1.7\% |
|  | MASS COMMUNICATION | 1 | 1.7\% |
|  | MASTER OF SCIENCE | 1 | 1.7\% |
|  | MASTER'S IN SPECIAL EDUCATION | 1 | 1.7\% |
|  | MASTER'S PLUS CLASSES | 1 | 1.7\% |
|  | MATH | 2 | 3.4\% |
|  | OFFICE MANAGEMENT | 1 | 1.7\% |
|  | PHYSIOLOGY | 1 | 1.7\% |
|  | POWERPOINT | 1 | 1.7\% |
|  | PSYCHOLOGY | 4 | 6.9\% |
|  | RADIOLOGY | 1 | 1.7\% |
|  | SCIENCE | 1 | 1.7\% |

[^51]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| College Class Needed Response 1 | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPORTS MANAGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STATISTICS FOR BIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAX PREPARATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | US HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| College Class Needed Response 2 | ACCESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AGRICULTURAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ANATOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEHAVIOR ANALYSIS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHEMISTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CNA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CRIMINAL JUSTICE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ECONOMICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOURNALISM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KINETICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHILOSOPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | REPORT WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SALES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DEVELOPMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^52]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| College Class Needed Response 1 | SIGN LANGUAGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | SPORTS MANAGEMENT | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | STATISTICS FOR BIOLOGY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | TAX PREPARATION | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | US HISTORY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 58 | 100.0\% | 0 | .0\% | 0 | .0\% |
| College Class Needed Response 2 | ACCESS | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | AGRICULTURAL | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | ANATOMY | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | BEHAVIOR ANALYSIS | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | CHEMISTRY | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | CNA | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | CRIMINAL JUSTICE | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | ECONOMICS | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | FINANCES | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | JOURNALISM | 0 | .0\% | 2 | 6.3\% | 0 | .0\% | 0 | .0\% |
|  | KINETICS | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 2 | 6.3\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | PAINTING | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | PHILOSOPHY | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | PHOTOGRAPHY | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | PSYCHOLOGY | 0 | .0\% | 2 | 6.3\% | 0 | .0\% | 0 | .0\% |
|  | REPORT WRITING | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | SALES | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCES | 0 | .0\% | 2 | 6.3\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 2 | 6.3\% | 0 | .0\% | 0 | .0\% |
|  | WEB DEVELOPMENT | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | WORD | 0 | .0\% | 1 | 3.1\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 32 | 100.0\% | 0 | .0\% | 0 | .0\% |

[^53]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| College Class Needed Response 1 | SIGN LANGUAGE | 1 | 1.7\% |
|  | SPANISH | 2 | 3.4\% |
|  | SPORTS MANAGEMENT | 1 | 1.7\% |
|  | STATISTICS FOR BIOLOGY | 1 | 1.7\% |
|  | TAX PREPARATION | 1 | 1.7\% |
|  | US HISTORY | 1 | 1.7\% |
|  | Total | 58 | 100.0\% |
| College Class Needed Response 2 | ACCESS | 1 | 3.1\% |
|  | AGRICULTURAL | 1 | 3.1\% |
|  | ANATOMY | 1 | 3.1\% |
|  | BEHAVIOR ANALYSIS | 1 | 3.1\% |
|  | BIOLOGY | 1 | 3.1\% |
|  | BUSINESS | 1 | 3.1\% |
|  | CHEMISTRY | 1 | 3.1\% |
|  | CNA | 1 | 3.1\% |
|  | CRIMINAL JUSTICE | 1 | 3.1\% |
|  | ECONOMICS | 1 | 3.1\% |
|  | ENGLISH | 1 | 3.1\% |
|  | FINANCES | 1 | 3.1\% |
|  | FRENCH | 1 | 3.1\% |
|  | JOURNALISM | 2 | 6.3\% |
|  | KINETICS | 1 | 3.1\% |
|  | MATH | 2 | 6.3\% |
|  | MUSIC | 1 | 3.1\% |
|  | PAINTING | 1 | 3.1\% |
|  | PHILOSOPHY | 1 | 3.1\% |
|  | PHOTOGRAPHY | 1 | 3.1\% |
|  | PSYCHOLOGY | 2 | 6.3\% |
|  | REPORT WRITING | 1 | 3.1\% |
|  | SALES | 1 | 3.1\% |
|  | SCIENCES | 2 | 6.3\% |
|  | SPANISH | 2 | 6.3\% |
|  | WEB DEVELOPMENT | 1 | 3.1\% |
|  | WORD | 1 | 3.1\% |
|  | Total | 32 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| College Class Needed Response 3 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ANATOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ASTRONOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEHAVIOR ANALYSIS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CLASSIC ART | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CREATIVE WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGINEERING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GEOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GREEK MYTHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HINDUISM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERNATIONAL BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LEISURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL TERMINOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHILOSOPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POLITICAL SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RECREATIONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEWING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THEATER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORD PROCESSING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Degree Of Interest | Certificate | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Associate | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Bachelor's | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Master's | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Doctoral/ Professional | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Do not know/ not sure | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| College Class Needed Response 3 | ACCOUNTING | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | ANATOMY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | ART HISTORY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | ASTRONOMY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | BEHAVIOR ANALYSIS | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | CLASSIC ART | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | CREATIVE WRITING | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | ENGINEERING | 0 | .0\% | 2 | 6.9\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | GEOLOGY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | GREEK MYTHOLOGY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | HINDUISM | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | INTERNATIONAL BUSINESS | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | LEISURE | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | LITERATURE | 0 | .0\% | 4 | 13.8\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | MEDICAL TERMINOLOGY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | PHILOSOPHY | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | POLITICAL SCIENCE | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | RECREATIONAL | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | SEWING | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | THEATER | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | WORD PROCESSING | 0 | .0\% | 1 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 29 | 100.0\% | 0 | .0\% | 0 | .0\% |
| Degree Of Interest | Certificate | 0 | .0\% | 0 | .0\% | 3 | 6.8\% | 0 | .0\% |
|  | Associate | 0 | .0\% | 0 | .0\% | 3 | 6.8\% | 0 | .0\% |
|  | Bachelor's | 0 | .0\% | 0 | .0\% | 25 | 56.8\% | 0 | .0\% |
|  | Master's | 0 | .0\% | 0 | .0\% | 7 | 15.9\% | 0 | .0\% |
|  | Doctoral/ Professional | 0 | .0\% | 0 | .0\% | 3 | 6.8\% | 0 | .0\% |
|  | Do not know/ not sure | 0 | .0\% | 0 | .0\% | 3 | 6.8\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 44 | 100.0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| College Class Needed Response 3 | ACCOUNTING | 1 | 3.4\% |
|  | ANATOMY | 1 | 3.4\% |
|  | ART HISTORY | 1 | 3.4\% |
|  | ASTRONOMY | 1 | 3.4\% |
|  | BEHAVIOR ANALYSIS | 1 | 3.4\% |
|  | CLASSIC ART | 1 | 3.4\% |
|  | CREATIVE WRITING | 1 | 3.4\% |
|  | ENGINEERING | 2 | 6.9\% |
|  | ENGLISH | 1 | 3.4\% |
|  | FRENCH | 1 | 3.4\% |
|  | GEOLOGY | 1 | 3.4\% |
|  | GREEK MYTHOLOGY | 1 | 3.4\% |
|  | HINDUISM | 1 | 3.4\% |
|  | INTERNATIONAL BUSINESS | 1 | 3.4\% |
|  | LEISURE | 1 | 3.4\% |
|  | LITERATURE | 4 | 13.8\% |
|  | MATH | 1 | 3.4\% |
|  | MEDICAL | 1 | 3.4\% |
|  | MEDICAL TERMINOLOGY | 1 | 3.4\% |
|  | PHILOSOPHY | 1 | 3.4\% |
|  | POLITICAL SCIENCE | 1 | 3.4\% |
|  | RECREATIONAL | 1 | 3.4\% |
|  | SEWING | 1 | 3.4\% |
|  | THEATER | 1 | 3.4\% |
|  | WORD PROCESSING | 1 | 3.4\% |
|  | Total | 29 | 100.0\% |
| Degree Of Interest | Certificate | 3 | 6.8\% |
|  | Associate | 3 | 6.8\% |
|  | Bachelor's | 25 | 56.8\% |
|  | Master's | 7 | 15.9\% |
|  | Doctoral/ Professional | 3 | 6.8\% |
|  | Do not know/ not sure | 3 | 6.8\% |
|  | Total | 44 | 100.0\% |

[^54]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Program Area Of Interest | ACTUARIAL SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BACHELOR OF SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHEMISTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHILD PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CNA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DANCE PERFORMANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DENTAL STUDIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ELECTRONICS ENGINEERING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGINEERING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GENERAL STUDIES OR BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH SCIENCE PRE-PA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HUMAN RESOURCES DEVELOPMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INFORMATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LAW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIBERAL ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LPN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NUTRITION AND DIETETICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHLEBOTOMY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POLITICAL SCIENCE AND INTERNATIONAL RELATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRE-MEDICINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RADIOLOGIC TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOCIAL WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPECIAL EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ZOOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^55]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Program Area Of Interest | ACTUARIAL SCIENCE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BACHELOR OF SCIENCE | 0 | .0\% | 0 | .0\% | 2 | 4.5\% | 0 | .0\% |
|  | BIOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 8 | 18.2\% | 0 | .0\% |
|  | BUSINESS ADMINISTRATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CHEMISTRY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CHILD PSYCHOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CNA | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | DANCE PERFORMANCE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | DENTAL STUDIES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 5 | 11.4\% | 0 | .0\% |
|  | EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ELECTRONICS ENGINEERING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ENGINEERING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GENERAL STUDIES OR BUSINESS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HEALTH SCIENCE PRE-PA | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HUMAN RESOURCES DEVELOPMENT | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | INFORMATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LAW | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LIBERAL ARTS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LITERATURE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LPN | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | NUTRITION AND DIETETICS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PHLEBOTOMY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | POLITICAL SCIENCE AND INTERNATIONAL RELATIONS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PRE-MEDICINE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | RADIOLOGIC TECHNOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SOCIAL WORK | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SPECIAL EDUCATION | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ZOOLOGY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 44 | 100.0\% | 0 | .0\% |

[^56]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Program Area Of Interest | ACTUARIAL SCIENCE | 1 | 2.3\% |
|  | BACHELOR OF SCIENCE | 2 | 4.5\% |
|  | BIOLOGY | 1 | 2.3\% |
|  | BUSINESS | 8 | 18.2\% |
|  | BUSINESS ADMINISTRATION | 1 | 2.3\% |
|  | CHEMISTRY | 1 | 2.3\% |
|  | CHILD PSYCHOLOGY | 1 | 2.3\% |
|  | CNA | 1 | 2.3\% |
|  | DANCE PERFORMANCE | 1 | 2.3\% |
|  | DENTAL STUDIES | 1 | 2.3\% |
|  | DO NOT KNOW | 5 | 11.4\% |
|  | EDUCATION | 1 | 2.3\% |
|  | ELECTRONICS ENGINEERING | 1 | 2.3\% |
|  | ENGINEERING | 1 | 2.3\% |
|  | FINANCE | 1 | 2.3\% |
|  | FINANCES | 1 | 2.3\% |
|  | GENERAL STUDIES OR BUSINESS | 1 | 2.3\% |
|  | HEALTH SCIENCE PRE-PA | 1 | 2.3\% |
|  | HUMAN RESOURCES DEVELOPMENT | 1 | 2.3\% |
|  | INFORMATION | 1 | 2.3\% |
|  | LAW | 1 | 2.3\% |
|  | LIBERAL ARTS | 1 | 2.3\% |
|  | LITERATURE | 1 | 2.3\% |
|  | LPN | 1 | 2.3\% |
|  | NUTRITION AND DIETETICS | 1 | 2.3\% |
|  | PHLEBOTOMY | 1 | 2.3\% |
|  | POLITICAL SCIENCE AND INTERNATIONAL RELATIONS | 1 | 2.3\% |
|  | PRE-MEDICINE | 1 | 2.3\% |
|  | RADIOLOGIC TECHNOLOGY | 1 | 2.3\% |
|  | SOCIAL WORK | 1 | 2.3\% |
|  | SPECIAL EDUCATION | 1 | 2.3\% |
|  | zoology | 1 | 2.3\% |
|  | Total | 44 | 100.0\% |

[^57]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Previously Earned College Credits/ Degree To Transfer In | Yes | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | No | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Do not know | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Number Credits Earned | 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 6 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 20 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 26 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 28 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 30 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 33 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 36 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 38 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 42 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 50 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 65 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 90 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 95 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 100 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 117 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 125 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^58]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Previously Earned College Credits/ Degree To Transfer In | Yes | 0 | .0\% | 0 | .0\% | 28 | 63.6\% | 0 | .0\% |
|  | No | 0 | .0\% | 0 | .0\% | 11 | 25.0\% | 0 | .0\% |
|  | Do not know | 0 | .0\% | 0 | .0\% | 5 | 11.4\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 44 | 100.0\% | 0 | .0\% |
| Number Credits Earned | 3 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 6 | 0 | .0\% | 0 | .0\% | 2 | 7.7\% | 0 | .0\% |
|  | 20 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 26 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 28 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 30 | 0 | .0\% | 0 | .0\% | 2 | 7.7\% | 0 | .0\% |
|  | 33 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 36 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 38 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 42 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 50 | 0 | .0\% | 0 | .0\% | 2 | 7.7\% | 0 | .0\% |
|  | 60 | 0 | .0\% | 0 | .0\% | 3 | 11.5\% | 0 | .0\% |
|  | 65 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 90 | 0 | .0\% | 0 | .0\% | 2 | 7.7\% | 0 | .0\% |
|  | 95 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 100 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 117 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | 125 | 0 | .0\% | 0 | .0\% | 1 | 3.8\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 26 | 100.0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Previously Earned College Credits/ Degree To Transfer In | Yes | 28 | 63.6\% |
|  | No | 11 | 25.0\% |
|  | Do not know | 5 | 11.4\% |
|  | Total | 44 | 100.0\% |
| Number Credits Earned | 3 | 1 | 3.8\% |
|  | 6 | 2 | 7.7\% |
|  | 20 | 1 | 3.8\% |
|  | 26 | 1 | 3.8\% |
|  | 28 | 1 | 3.8\% |
|  | 30 | 2 | 7.7\% |
|  | 33 | 1 | 3.8\% |
|  | 36 | 1 | 3.8\% |
|  | 38 | 1 | 3.8\% |
|  | 42 | 1 | 3.8\% |
|  | 50 | 2 | 7.7\% |
|  | 60 | 3 | 11.5\% |
|  | 65 | 1 | 3.8\% |
|  | 80 | 1 | 3.8\% |
|  | 83 | 1 | 3.8\% |
|  | 90 | 2 | 7.7\% |
|  | 95 | 1 | 3.8\% |
|  | 100 | 1 | 3.8\% |
|  | 117 | 1 | 3.8\% |
|  | 125 | 1 | 3.8\% |
|  | Total | 26 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 1 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ACTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ARTS AND CRAFTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AUTO REPAIR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BAKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHINESE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CLASSES ABOUT FILM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DRAMA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ESTATE PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXERCISE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FITNESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FITNESS/ STRENGTH TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FLORAL DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FLOWER ARRANGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GERMAN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOLF | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOME EC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INVESTING IN STOCKS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ITALIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JAPANESE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDIATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^59]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 1 | ACCOUNTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ACTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% | 12 | 9.8\% |
|  | ART CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ART HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | ART PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ARTS AND CRAFTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | AUTO REPAIR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BAKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | CHINESE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CLASSES ABOUT FILM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 12 | 9.8\% |
|  | DANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | DRAMA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ESTATE PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EXERCISE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | FITNESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FITNESS/ STRENGTH TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FLORAL DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FLOWER ARRANGEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | GERMAN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GOLF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GRAPHIC DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HEALTH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | HOME EC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | INVESTING IN STOCKS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ITALIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | JAPANESE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | LITERATURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MATH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MEDIATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

[^60]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Recreational/ Leisure Class Response 1 | ACCOUNTING | 1 | .8\% |
|  | ACTING | 1 | .8\% |
|  | ART | 12 | 9.8\% |
|  | ART CLASSES | 1 | .8\% |
|  | ART HISTORY | 2 | 1.6\% |
|  | ART PAINTING | 1 | .8\% |
|  | ARTS AND CRAFTS | 1 | .8\% |
|  | AUTO REPAIR | 1 | .8\% |
|  | BAKING | 2 | 1.6\% |
|  | CHINESE | 1 | .8\% |
|  | CLASSES ABOUT FILM | 1 | .8\% |
|  | COMPUTER | 4 | 3.3\% |
|  | COOKING | 12 | 9.8\% |
|  | DANCE | 1 | .8\% |
|  | DO NOT KNOW | 4 | 3.3\% |
|  | DRAMA | 1 | .8\% |
|  | ESTATE PLANNING | 1 | .8\% |
|  | EXERCISE | 2 | 1.6\% |
|  | FITNESS | 1 | .8\% |
|  | FITNESS/ STRENGTH TRAINING | 1 | .8\% |
|  | FLORAL DESIGN | 1 | .8\% |
|  | FLOWER ARRANGEMENT | 1 | .8\% |
|  | FRENCH | 2 | 1.6\% |
|  | GERMAN LANGUAGE | 1 | .8\% |
|  | GOLF | 1 | .8\% |
|  | GRAPHIC DESIGN | 1 | .8\% |
|  | HEALTH | 1 | .8\% |
|  | HISTORY | 1 | .8\% |
|  | HOME EC | 1 | .8\% |
|  | INVESTING IN STOCKS | 1 | .8\% |
|  | ITALIAN | 3 | 2.4\% |
|  | JAPANESE | 1 | .8\% |
|  | LANGUAGE | 3 | 2.4\% |
|  | LITERATURE | 2 | 1.6\% |
|  | MATH | 1 | .8\% |
|  | MEDIATION | 1 | .8\% |

[^61]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 1 | MICROSOFT SERVER TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOTORCYCLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PIANO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PILATES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POLISH LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POTTERY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | QUICKBOOKS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | QUILTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | REAL ESTATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING IN VISUAL AND PERFORMING ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH AS A SECOND LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPORTS INJURIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAINED GLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STOCK TRADING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SWIMMING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TENNIS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THEATER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAVEL INFORMATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRAVEL/ HOSPITALITY INDUSTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNSURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VARIOUS FITNESS CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VET TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VOLLEYBALL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOODWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WRITING STUDIO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YOGA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^62]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 1 | $\begin{aligned} & \text { MICROSOFT SERVER } \\ & \text { TRAINING } \end{aligned}$ | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MOTORCYCLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 6 | 4.9\% |
|  | PIANO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PILATES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | POLISH LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | POTTERY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | QUICKBOOKS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | QUILTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | REAL ESTATE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SCIENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | SOMETHING IN VISUAL AND PERFORMING ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | SPANISH AS A SECOND LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SPORTS INJURIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | STAINED GLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | STOCK TRADING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SWIMMING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TENNIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THEATER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRAVEL INFORMATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | TRAVEL/ HOSPITALITY INDUSTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | UNSURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 6 | 4.9\% |
|  | VARIOUS FITNESS CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | VET TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | VOLLEYBALL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WEB DESIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WOODWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | WRITING STUDIO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | YOGA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 123 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Recreational/ Leisure Class Response 1 | MICROSOFT SERVER TRAINING | 1 | .8\% |
|  | MOTORCYCLE | 1 | .8\% |
|  | PAINTING | 1 | .8\% |
|  | PHOTOGRAPHY | 6 | 4.9\% |
|  | PIANO | 1 | .8\% |
|  | PILATES | 1 | .8\% |
|  | POLISH LANGUAGE | 1 | .8\% |
|  | POTTERY | 1 | .8\% |
|  | QUICKBOOKS | 1 | .8\% |
|  | QUILTING | 1 | .8\% |
|  | REAL ESTATE | 1 | .8\% |
|  | SCIENCE | 1 | .8\% |
|  | SIGN LANGUAGE | 3 | 2.4\% |
|  | SOMETHING IN VISUAL AND PERFORMING ARTS | 1 | .8\% |
|  | SPANISH | 4 | 3.3\% |
|  | SPANISH AS A SECOND LANGUAGE | 1 | .8\% |
|  | SPORTS INJURIES | 1 | .8\% |
|  | STAINED GLASS | 1 | .8\% |
|  | STOCK TRADING | 1 | .8\% |
|  | SWIMMING | 1 | .8\% |
|  | TENNIS | 1 | .8\% |
|  | THEATER | 1 | .8\% |
|  | TRAVEL INFORMATION | 1 | .8\% |
|  | TRAVEL/ HOSPITALITY INDUSTRY | 1 | .8\% |
|  | UNSURE | 6 | 4.9\% |
|  | VARIOUS FITNESS CLASSES | 1 | .8\% |
|  | VET TECH | 1 | .8\% |
|  | VOLLEYBALL | 1 | .8\% |
|  | WEB DESIGN | 1 | .8\% |
|  | WOODWORKING | 1 | .8\% |
|  | WRITING | 2 | 1.6\% |
|  | WRITING STUDIO | 1 | .8\% |
|  | YOGA | 2 | 1.6\% |
|  | Total | 123 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| $\begin{aligned} & \text { Recreational/ Leisure Class - } \\ & \text { Response } 2 \end{aligned}$ | ANIMAL TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BASIC FINANCE AND INVESTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CELL PHONE USES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHEMISTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CPM | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CROCHETING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DRAWING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXERCISE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FILMMAKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FITNESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GARDENING/ HORTICULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GENEALOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GERMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HEALTH FOR SENIOR CITIZENS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HORTICULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LITERATURE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC LESSONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NONBUSINESS COMPUTER USE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PLANTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POTTERY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | REAL ESTATE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RUSSIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF HELP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEWING | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 2 | ANIMAL TECH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | BASIC FINANCE AND INVESTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | CELL PHONE USES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | CHEMISTRY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 5.8\% |
|  | CPM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | CROCHETING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | DANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | DRAWING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | EXERCISE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 4.3\% |
|  | FILMMAKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | FITNESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | FOOD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | GARDENING/ HORTICULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | GENEALOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | GERMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | HEALTH FOR SENIOR CITIZENS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 4.3\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 5.8\% |
|  | HORTICULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | LITERATURE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | MUSIC LESSONS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | NONBUSINESS COMPUTER USE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | PAINTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | PHOTOGRAPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 5.8\% |
|  | PLANTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | POTTERY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | REAL ESTATE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | RUSSIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SELF HELP | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SEWING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 2 | ANIMAL TECH | 1 | 1.4\% |
|  | ART | 2 | 2.9\% |
|  | BASIC FINANCE AND INVESTING | 1 | 1.4\% |
|  | CELL PHONE USES | 1 | 1.4\% |
|  | CHEMISTRY | 1 | 1.4\% |
|  | COMPUTER | 2 | 2.9\% |
|  | COOKING | 4 | 5.8\% |
|  | CPM | 1 | 1.4\% |
|  | CROCHETING | 1 | 1.4\% |
|  | DANCE | 1 | 1.4\% |
|  | DRAWING | 1 | 1.4\% |
|  | EXERCISE | 3 | 4.3\% |
|  | FlLMMAKING | 1 | 1.4\% |
|  | FITNESS | 2 | 2.9\% |
|  | FOOD | 1 | 1.4\% |
|  | GARDENING/ HORTICULTURE | 1 | 1.4\% |
|  | GENEALOGY | 1 | 1.4\% |
|  | GERMAN | 1 | 1.4\% |
|  | HEALTH FOR SENIOR CITIZENS | 3 | 4.3\% |
|  | HISTORY | 4 | 5.8\% |
|  | HORTICULTURE | 2 | 2.9\% |
|  | LANGUAGE | 2 | 2.9\% |
|  | LITERATURE CLASS | 1 | 1.4\% |
|  | MUSIC | 1 | 1.4\% |
|  | MUSIC LESSONS | 1 | 1.4\% |
|  | NONBUSINESS COMPUTER USE | 1 | 1.4\% |
|  | PAINTING | 1 | 1.4\% |
|  | PHOTOGRAPHY | 4 | 5.8\% |
|  | PLANTS | 1 | 1.4\% |
|  | POTTERY | 2 | 2.9\% |
|  | REAL ESTATE | 1 | 1.4\% |
|  | RUSSIAN | 1 | 1.4\% |
|  | SELF HELP | 1 | 1.4\% |
|  | SEWING | 1 | 1.4\% |

[^63]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 2 | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIGN LANGUAGE 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMETHING INVOLVING GARDENING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPORTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SUPPLY CHAIN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THEATER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VOICE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VOICE ACTING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOODWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YOGA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |
| Recreational/ Leisure Class Response 3 | ANIMAL TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAMPING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EXERCISE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINE ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GARDENING CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GERMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRANT WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IMPROV | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MEDITATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOVIES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHILOSOPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHYSICS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PILATES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RELIGION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEWING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SIGN LANGUAGE 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^64]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Recreational/ Leisure Class Response 2 | SIGN LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SIGN LANGUAGE 2 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SOMETHING INVOLVING GARDENING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 2.9\% |
|  | SPORTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | SUPPLY CHAIN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | THEATER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | VOICE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | VOICE ACTING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | WOODWORKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 1.4\% |
|  | YOGA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 7.2\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 69 | 100.0\% |
| Recreational/ Leisure Class Response 3 | ANIMAL TRAINING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | ART | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | BUSINESS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | CAMPING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | COOKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 14.3\% |
|  | CULTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | EXERCISE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | FINANCIAL PLANNING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | FINE ARTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | GARDENING CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | GERMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | GRANT WRITING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | HISTORY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 5.7\% |
|  | IMPROV | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | LANGUAGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | MEDITATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | MOVIES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | MUSIC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PHILOSOPHY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PHYSICS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | PILATES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | RELIGION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | SEWING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | SIGN LANGUAGE 3 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |

[^65]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | ing |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Recreational/ Leisure Class Response 2 | SIGN LANGUAGE | 1 | 1.4\% |
|  | SIGN LANGUAGE 2 | 1 | 1.4\% |
|  | SOMETHING INVOLVING GARDENING | 1 | 1.4\% |
|  | SPANISH | 2 | 2.9\% |
|  | SPORTS | 1 | 1.4\% |
|  | SUPPLY CHAIN | 1 | 1.4\% |
|  | THEATER | 1 | 1.4\% |
|  | VOICE | 1 | 1.4\% |
|  | VOICE ACTING | 1 | 1.4\% |
|  | WOODWORKING | 1 | 1.4\% |
|  | YOGA | 5 | 7.2\% |
|  | Total | 69 | 100.0\% |
| Recreational/ Leisure Class Response 3 | ANIMAL TRAINING | 1 | 2.9\% |
|  | ART | 1 | 2.9\% |
|  | BUSINESS | 1 | 2.9\% |
|  | CAMPING | 1 | 2.9\% |
|  | COOKING | 5 | 14.3\% |
|  | CULTURE | 1 | 2.9\% |
|  | EXERCISE CLASS | 1 | 2.9\% |
|  | FINANCIAL PLANNING | 1 | 2.9\% |
|  | FINE ARTS | 1 | 2.9\% |
|  | GARDENING CLASS | 1 | 2.9\% |
|  | GERMAN | 1 | 2.9\% |
|  | GRANT WRITING | 1 | 2.9\% |
|  | HISTORY | 2 | 5.7\% |
|  | IMPROV | 1 | 2.9\% |
|  | LANGUAGE | 1 | 2.9\% |
|  | MEDITATION | 1 | 2.9\% |
|  | MOVIES | 1 | 2.9\% |
|  | MUSIC | 1 | 2.9\% |
|  | PHILOSOPHY | 1 | 2.9\% |
|  | PHYSICS | 1 | 2.9\% |
|  | PILATES | 1 | 2.9\% |
|  | RELIGION | 1 | 2.9\% |
|  | SEWING | 1 | 2.9\% |
|  | SIGN LANGUAGE 3 | 1 | 2.9\% |

[^66]Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Recreational/ Leisure Class Response 3 | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPEAKING SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAI CHI | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YOUTH CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Recreational/ Leisure Class Response 3 | SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | SPEAKING SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | TAI CHI | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 5.7\% |
|  | WINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | YOUTH CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 2.9\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% | 35 | 100.0\% |

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Table 9. Interest In Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :--- | :--- | ---: | ---: |
|  |  | Total |  |  |
|  | Count <br> Respeational/ Leisure Class - <br> Response |  | SPANISH |
|  | SPEAKING SPANISH | 1 | Column N \% |
|  | TAI CHI | 1 | $2.9 \%$ |
|  | WINE | $2.9 \%$ |  |
|  | YOUTH CLASSES | $\mathbf{2}$ | $5.7 \%$ |
|  | Total | 1 | $2.9 \%$ |

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Report

| Number Credits Earned |  |  |  |
| :--- | ---: | ---: | ---: |
| Interest In Education And Training | Mean | N | Std. Deviation |
| Seek or finish a college degree | $\mathbf{5 4 . 7 3}$ | $\mathbf{2 6}$ | $\mathbf{3 4 . 2 3 7}$ |
| Total | 54.73 | $\mathbf{2 6}$ | $\mathbf{3 4 . 2 3 7}$ |

Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| College Of Interest For Attendance | Other College | 1 | 8.3\% | 1 | 16.7\% | 8 | 9.3\% |
|  | Harper College | 7 | 58.3\% | 3 | 50.0\% | 46 | 53.5\% |
|  | Do not know | 4 | 33.3\% | 2 | 33.3\% | 32 | 37.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Other College Of Interest | A PROGRAM THAT OFFERS MASTER'S LEVEL CLASSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AMERICAN COLLEGE OF EDUCATION | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEST AVAILABLE IN MY AREA GIVEN SUBJECT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHENEY COUNTY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHICAGO UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | COLLEGE OF DUPAGE | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | COLLEGE OF LAKE COUNTY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CREIGHTON UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPAUL UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | DOMINICAN UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ELGIN COMMUNITY COLLEGE | 0 | .0\% | 1 | 100.0\% | 0 | .0\% |
|  | ELGIN COMMUNITY COLLEGE/ MCHENRY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ELMHURST COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HARPER COLLEGE/ NATIONAL LOUIS UNIVERSITY/ ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE COSMETOLOGY DEGREE AND WENT THROUGH HIGH SCHOOL PROGRAM/ THANKFULLY I OWN BUSINESS NOW BUT NEVER GOT HIGH SCHOOL DIPLOMA | 1 | 100.0\% | 0 | .0\% | 0 | .0\% |
|  | I TRIED TO FIND OUT MORE ABOUT HARPER'S EARLY CHILDHOOD PROGRAM, BUT WAS PRETTY MUCH TURNED AWAY AND TOLD TO ATTEND A FOUR-YEAR COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| College Of Interest For Attendance | Other College | 10 | 14.7\% | 11 | 19.0\% | 16 | 36.4\% | 8 | 6.5\% |
|  | Harper College | 25 | 36.8\% | 31 | 53.4\% | 18 | 40.9\% | 78 | 63.4\% |
|  | Do not know | 33 | 48.5\% | 16 | 27.6\% | 10 | 22.7\% | 37 | 30.1\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Other College Of Interest | A PROGRAM THAT OFFERS MASTER'S LEVEL CLASSES | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AMERICAN COLLEGE OF EDUCATION | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BEST AVAILABLE IN MY AREA GIVEN SUBJECT | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | CHENEY COUNTY | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHICAGO UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COLLEGE OF DUPAGE | 0 | .0\% | 2 | 18.2\% | 0 | .0\% | 1 | 12.5\% |
|  | COLLEGE OF LAKE COUNTY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | CREIGHTON UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | DEPAUL UNIVERSITY | 0 | .0\% | 2 | 18.2\% | 0 | .0\% | 0 | .0\% |
|  | DOMINICAN UNIVERSITY | 0 | .0\% | 0 | .0\% | 2 | 12.5\% | 0 | .0\% |
|  | ELGIN COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | ELGIN COMMUNITY COLLEGE/ MCHENRY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | ELMHURST COLLEGE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% |
|  | FOUR-YEAR COLLEGE | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HARPER COLLEGE/ NATIONAL LOUIS UNIVERSITY/ ONLINE | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE COSMETOLOGY DEGREE AND WENT THROUGH HIGH SCHOOL PROGRAM/ THANKFULLYI OWN BUSINESS NOW BUT NEVER GOT HIGH SCHOOL DIPLOMA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I TRIED TO FIND OUT MORE ABOUT HARPER'S EARLY CHILDHOOD PROGRAM, BUT WAS PRETTY MUCH TURNED AWAY AND TOLD TO ATTEND A FOUR-YEAR COLLEGE | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |



Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| College Of Interest For Attendance | Other College | 55 | 13.9\% |
|  | Harper College | 208 | 52.4\% |
|  | Do not know | 134 | 33.8\% |
|  | Total | 397 | 100.0\% |
| Other College Of Interest | A PROGRAM THAT OFFERS MASTER'S LEVEL CLASSES | 1 | 1.8\% |
|  | AMERICAN COLLEGE OF EDUCATION | 1 | 1.8\% |
|  | BEST AVAILABLE IN MY AREA GIVEN SUBJECT | 1 | 1.8\% |
|  | CHENEY COUNTY | 1 | 1.8\% |
|  | CHICAGO UNIVERSITY | 1 | 1.8\% |
|  | COLLEGE OF DUPAGE | 4 | 7.3\% |
|  | COLLEGE OF LAKE COUNTY | 1 | 1.8\% |
|  | CREIGHTON UNIVERSITY | 1 | 1.8\% |
|  | DEPAUL UNIVERSITY | 3 | 5.5\% |
|  | DOMINICAN UNIVERSITY | 2 | 3.6\% |
|  | ELGIN COMMUNITY COLLEGE | 2 | 3.6\% |
|  | ELGIN COMMUNITY COLLEGE/ MCHENRY COMMUNITY COLLEGE | 1 | 1.8\% |
|  | ELMHURST COLLEGE | 1 | 1.8\% |
|  | FOUR-YEAR COLLEGE | 1 | 1.8\% |
|  | HARPER COLLEGE/ NATIONAL LOUIS UNIVERSITYI ONLINE | 1 | 1.8\% |
|  | I HAVE COSMETOLOGY DEGREE AND WENT THROUGH HIGH SCHOOL PROGRAM/ THANKFULLYI OWN BUSINESS NOW BUT NEVER GOT HIGH SCHOOL DIPLOMA | 1 | 1.8\% |
|  | I TRIED TO FIND OUT MORE ABOUT HARPER'S EARLY CHILDHOOD PROGRAM, BUT WAS PRETTY MUCH TURNED AWAY AND TOLD TO ATTEND A FOUR-YEAR COLLEGE | 1 | 1.8\% |



Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Other College Of Interest | ILLINOIS INSTITUTE OF TECHNOLOGY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IOWA STATE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOYOLA UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | LYNDA.COM | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | LYNDA.COM OR MOOC | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MASSAGE SCHOOLS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MCHENRY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MIAMI UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NORTHWESTERN UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OAKTON COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 2 | 25.0\% |
|  | ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PURDUE UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ROOSEVELT UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOUTHERN ILLINOIS UNIVERSITY CARBONDALE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TRITON COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF CHICAGO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF ILLINOIS CHICAGO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF MISSOURI | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF PENNSYLVANIA | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | UNIVERSITY OF TENNESSEE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF WISCONSINOSHKOSH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 8 | 100.0\% |

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Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Other College Of Interest | $\begin{aligned} & \text { ILLINOIS INSTITUTE OF } \\ & \text { TECHNOLOGY } \end{aligned}$ | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IOWA STATE UNIVERSITY | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% |
|  | LOYOLA UNIVERSITY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LYNDA.COM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LYNDA.COM OR MOOC | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | MASSAGE SCHOOLS | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MCHENRY COMMUNITY COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | MIAMI UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 2 | 12.5\% | 0 | .0\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 0 | .0\% | 0 | .0\% | 2 | 12.5\% | 0 | .0\% |
|  | NORTHWESTERN UNIVERSITY | 0 | .0\% | 1 | 9.1\% | 1 | 6.3\% | 0 | .0\% |
|  | OAKTON COMMUNITY COLLEGE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 2 | 25.0\% |
|  | ONLINE | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PURDUE UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | ROOSEVELT UNIVERSITY | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | SOUTHERN ILLINOIS UNIVERSITY CARBONDALE | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | TRITON COLLEGE | 1 | 10.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF ILLINOIS CHICAGO | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | UNIVERSITY OF MISSOURI | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF PENNSYLVANIA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF TENNESSEE | 0 | .0\% | 1 | 9.1\% | 0 | .0\% | 0 | .0\% |
|  | UNIVERSITY OF WISCONSINOSHKOSH | 0 | .0\% | 0 | .0\% | 1 | 6.3\% | 0 | .0\% |
|  | Total | 10 | 100.0\% | 11 | 100.0\% | 16 | 100.0\% | 8 | 100.0\% |

[^67]Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Other College Of Interest | ILLINOIS INSTITUTE OF TECHNOLOGY | 1 | 1.8\% |
|  | IOWA STATE UNIVERSITY | 1 | 1.8\% |
|  | LOYOLA UNIVERSITY | 1 | 1.8\% |
|  | LYNDA.COM | 1 | 1.8\% |
|  | LYNDA.COM OR MOOC | 1 | 1.8\% |
|  | MASSAGE SCHOOLS | 1 | 1.8\% |
|  | MCHENRY COMMUNITY COLLEGE | 1 | 1.8\% |
|  | MIAMI UNIVERSITY | 1 | 1.8\% |
|  | NORTHEASTERN ILLINOIS UNIVERSITY | 2 | 3.6\% |
|  | NORTHERN ILLINOIS UNIVERSITY | 2 | 3.6\% |
|  | NORTHWESTERN UNIVERSITY | 2 | 3.6\% |
|  | OAKTON COMMUNITY COLLEGE | 5 | 9.1\% |
|  | ONLINE | 1 | 1.8\% |
|  | PURDUE UNIVERSITY | 1 | 1.8\% |
|  | ROOSEVELT UNIVERSITY | 1 | 1.8\% |
|  | SOUTHERN ILLINOIS UNIVERSITY CARBONDALE | 1 | 1.8\% |
|  | TRITON COLLEGE | 1 | 1.8\% |
|  | UNIVERSITY OF CHICAGO | 1 | 1.8\% |
|  | UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN | 1 | 1.8\% |
|  | UNIVERSITY OF ILLINOIS CHICAGO | 1 | 1.8\% |
|  | UNIVERSITY OF MISSOURI | 1 | 1.8\% |
|  | UNIVERSITY OF PENNSYLVANIA | 1 | 1.8\% |
|  | UNIVERSITY OF TENNESSEE | 1 | 1.8\% |
|  | UNIVERSITY OF WISCONSINOSHKOSH | 1 | 1.8\% |
|  | Total | 55 | 100.0\% |

[^68]Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Location Of Harper College Preferred For Attendance (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 4 | 57.1\% | 2 | 66.7\% | 36 | 78.3\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 3 | 42.9\% | 1 | 33.3\% | 14 | 30.4\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 1 | 14.3\% | 1 | 33.3\% | 5 | 10.9\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 1 | 14.3\% | 0 | .0\% | 4 | 8.7\% |
|  | Total | 7 | 100.0\% | 3 | 100.0\% | 46 | 100.0\% |

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Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Location Of Harper College Preferred For Attendance | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 21 | 84.0\% | 24 | 77.4\% | 15 | 83.3\% | 65 | 83.3\% |
| (Multiple Responses) | Harper Professional Center (HPC), 650 E . Higgins Road, Schaumburg, IL 60173 | 9 | 36.0\% | 5 | 16.1\% | 4 | 22.2\% | 19 | 24.4\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 0 | .0\% | 5 | 16.1\% | 1 | 5.6\% | 8 | 10.3\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 0 | .0\% | 2 | 6.5\% | 2 | 11.1\% | 3 | 3.8\% |
|  | Total | 25 | 100.0\% | 31 | 100.0\% | 18 | 100.0\% | 78 | 100.0\% |

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Table 10. College Preferred For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Location Of Harper College Preferred For Attendance (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 167 | 80.3\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 55 | 26.4\% |
|  | Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070 | 21 | 10.1\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 12 | 5.8\% |
|  | Total | 208 | 100.0\% |

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Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  | Earn credentials or certifications for current job or a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Services Available - Early Morning, 5:00am to 8:00am | No | 9 | 75.0\% | 4 | 66.7\% | 63 | 73.3\% | 51 | 75.0\% |
|  | Yes | 3 | 25.0\% | 2 | 33.3\% | 23 | 26.7\% | 17 | 25.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% | 68 | 100.0\% |
| Days Preferred For Services Early Morning, 5:00am To 8:00am (Multiple Responses) | Monday | 2 | 66.7\% | 1 | 50.0\% | 12 | 52.2\% | 7 | 41.2\% |
|  | Tuesday | 2 | 66.7\% | 0 | .0\% | 7 | 30.4\% | 7 | 41.2\% |
|  | Wednesday | 2 | 66.7\% | 1 | 50.0\% | 9 | 39.1\% | 7 | 41.2\% |
|  | Thursday | 2 | 66.7\% | 0 | .0\% | 12 | 52.2\% | 7 | 41.2\% |
|  | Friday | 2 | 66.7\% | 0 | .0\% | 7 | 30.4\% | 6 | 35.3\% |
|  | Saturday | 1 | 33.3\% | 0 | .0\% | 7 | 30.4\% | 4 | 23.5\% |
|  | Sunday | 1 | 33.3\% | 0 | .0\% | 2 | 8.7\% | 4 | 23.5\% |
|  | Total | 3 | 100.0\% | 2 | 100.0\% | 23 | 100.0\% | 17 | 100.0\% |
| Services Available - Morning, 8: 00am to Noon | No | 4 | 33.3\% | 4 | 66.7\% | 49 | 57.0\% | 23 | 33.8\% |
|  | Yes | 8 | 66.7\% | 2 | 33.3\% | 37 | 43.0\% | 45 | 66.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% | 68 | 100.0\% |

[^69]Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Services Available - Early Morning, 5:00am to 8:00am | No | 36 | 62.1\% | 32 | 72.7\% | 103 | 83.7\% | 298 | 75.1\% |
|  | Yes | 22 | 37.9\% | 12 | 27.3\% | 20 | 16.3\% | 99 | 24.9\% |
|  | Total | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% | 397 | 100.0\% |
| Days Preferred For Services Early Morning, 5:00am To 8:00am (Multiple Responses) | Monday | 12 | 54.5\% | 7 | 58.3\% | 7 | 35.0\% | 48 | 48.5\% |
|  | Tuesday | 10 | 45.5\% | 2 | 16.7\% | 6 | 30.0\% | 34 | 34.3\% |
|  | Wednesday | 15 | 68.2\% | 2 | 16.7\% | 8 | 40.0\% | 44 | 44.4\% |
|  | Thursday | 7 | 31.8\% | 4 | 33.3\% | 7 | 35.0\% | 39 | 39.4\% |
|  | Friday | 9 | 40.9\% | 5 | 41.7\% | 5 | 25.0\% | 34 | 34.3\% |
|  | Saturday | 5 | 22.7\% | 3 | 25.0\% | 9 | 45.0\% | 29 | 29.3\% |
|  | Sunday | 6 | 27.3\% | 2 | 16.7\% | 6 | 30.0\% | 21 | 21.2\% |
|  | Total | 22 | 100.0\% | 12 | 100.0\% | 20 | 100.0\% | 99 | 100.0\% |
| Services Available - Morning, 8: 00am to Noon | No | 24 | 41.4\% | 15 | 34.1\% | 58 | 47.2\% | 177 | 44.6\% |
|  | Yes | 34 | 58.6\% | 29 | 65.9\% | 65 | 52.8\% | 220 | 55.4\% |
|  | Total | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% | 397 | 100.0\% |

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Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new job |  | Earn credentials or certifications for current job or a new job |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Days Preferred For Services Morning, 8:00am To Noon (Multiple Responses) | Monday | 5 | 62.5\% | 0 | .0\% | 17 | 45.9\% | 18 | 40.0\% |
|  | Tuesday | 5 | 62.5\% | 2 | 100.0\% | 16 | 43.2\% | 12 | 26.7\% |
|  | Wednesday | 5 | 62.5\% | 0 | .0\% | 12 | 32.4\% | 15 | 33.3\% |
|  | Thursday | 6 | 75.0\% | 0 | .0\% | 14 | 37.8\% | 17 | 37.8\% |
|  | Friday | 6 | 75.0\% | 0 | .0\% | 13 | 35.1\% | 13 | 28.9\% |
|  | Saturday | 2 | 25.0\% | 0 | .0\% | 7 | 18.9\% | 20 | 44.4\% |
|  | Sunday | 3 | 37.5\% | 0 | .0\% | 4 | 10.8\% | 15 | 33.3\% |
|  | Total | 8 | 100.0\% | 2 | 100.0\% | 37 | 100.0\% | 45 | 100.0\% |
| Services Available - Afternoon, Noon to 5:00pm | No | 5 | 41.7\% | 2 | 33.3\% | 47 | 54.7\% | 32 | 47.1\% |
|  | Yes | 7 | 58.3\% | 4 | 66.7\% | 39 | 45.3\% | 36 | 52.9\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% | 68 | 100.0\% |
| Days Preferred For Services Afternoon, Noon To 5:00pm (Multiple Responses) | Monday | 5 | 71.4\% | 1 | 25.0\% | 17 | 43.6\% | 17 | 47.2\% |
|  | Tuesday | 4 | 57.1\% | 3 | 75.0\% | 18 | 46.2\% | 16 | 44.4\% |
|  | Wednesday | 4 | 57.1\% | 3 | 75.0\% | 14 | 35.9\% | 18 | 50.0\% |
|  | Thursday | 4 | 57.1\% | 2 | 50.0\% | 13 | 33.3\% | 16 | 44.4\% |
|  | Friday | 5 | 71.4\% | 1 | 25.0\% | 13 | 33.3\% | 12 | 33.3\% |
|  | Saturday | 2 | 28.6\% | 0 | .0\% | 11 | 28.2\% | 16 | 44.4\% |
|  | Sunday | 2 | 28.6\% | 0 | .0\% | 8 | 20.5\% | 11 | 30.6\% |
|  | Total | 7 | 100.0\% | 4 | 100.0\% | 39 | 100.0\% | 36 | 100.0\% |
| Services Available - Evening, 5: 00pm to 7:00pm | No | 4 | 33.3\% | 2 | 33.3\% | 39 | 45.3\% | 34 | 50.0\% |
|  | Yes | 8 | 66.7\% | 4 | 66.7\% | 47 | 54.7\% | 34 | 50.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% | 68 | 100.0\% |
| Days Preferred For Services Evening, 5:00pm To 7:00pm (Multiple Responses) | Monday | 5 | 62.5\% | 0 | .0\% | 25 | 53.2\% | 20 | 58.8\% |
|  | Tuesday | 5 | 62.5\% | 3 | 75.0\% | 24 | 51.1\% | 23 | 67.6\% |
|  | Wednesday | 4 | 50.0\% | 0 | .0\% | 32 | 68.1\% | 24 | 70.6\% |
|  | Thursday | 5 | 62.5\% | 2 | 50.0\% | 23 | 48.9\% | 19 | 55.9\% |
|  | Friday | 4 | 50.0\% | 1 | 25.0\% | 25 | 53.2\% | 18 | 52.9\% |
|  | Saturday | 2 | 25.0\% | 1 | 25.0\% | 7 | 14.9\% | 12 | 35.3\% |
|  | Sunday | 3 | 37.5\% | 0 | .0\% | 7 | 14.9\% | 6 | 17.6\% |
|  | Total | 8 | 100.0\% | 4 | 100.0\% | 47 | 100.0\% | 34 | 100.0\% |
| Services Available - Later Evening, 7:00pm to 10:00pm | No | 6 | 50.0\% | 4 | 66.7\% | 45 | 52.3\% | 38 | 55.9\% |
|  | Yes | 6 | 50.0\% | 2 | 33.3\% | 41 | 47.7\% | 30 | 44.1\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% | 68 | 100.0\% |

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Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Days Preferred For Services Morning, 8:00am To Noon (Multiple Responses) | Monday | 20 | 58.8\% | 20 | 69.0\% | 27 | 41.5\% | 107 | 48.6\% |
|  | Tuesday | 18 | 52.9\% | 21 | 72.4\% | 21 | 32.3\% | 95 | 43.2\% |
|  | Wednesday | 18 | 52.9\% | 17 | 58.6\% | 26 | 40.0\% | 93 | 42.3\% |
|  | Thursday | 16 | 47.1\% | 18 | 62.1\% | 22 | 33.8\% | 93 | 42.3\% |
|  | Friday | 20 | 58.8\% | 14 | 48.3\% | 19 | 29.2\% | 85 | 38.6\% |
|  | Saturday | 18 | 52.9\% | 10 | 34.5\% | 31 | 47.7\% | 88 | 40.0\% |
|  | Sunday | 10 | 29.4\% | 7 | 24.1\% | 19 | 29.2\% | 58 | 26.4\% |
|  | Total | 34 | 100.0\% | 29 | 100.0\% | 65 | 100.0\% | 220 | 100.0\% |
| Services Available - Afternoon, Noon to 5:00pm | No | 29 | 50.0\% | 16 | 36.4\% | 68 | 55.3\% | 199 | 50.1\% |
|  | Yes | 29 | 50.0\% | 28 | 63.6\% | 55 | 44.7\% | 198 | 49.9\% |
|  | Total | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% | 397 | 100.0\% |
| Days Preferred For Services Afternoon, Noon To 5:00pm (Multiple Responses) | Monday | 12 | 41.4\% | 17 | 60.7\% | 26 | 47.3\% | 95 | 48.0\% |
|  | Tuesday | 15 | 51.7\% | 15 | 53.6\% | 17 | 30.9\% | 88 | 44.4\% |
|  | Wednesday | 13 | 44.8\% | 17 | 60.7\% | 23 | 41.8\% | 92 | 46.5\% |
|  | Thursday | 12 | 41.4\% | 13 | 46.4\% | 21 | 38.2\% | 81 | 40.9\% |
|  | Friday | 14 | 48.3\% | 18 | 64.3\% | 18 | 32.7\% | 81 | 40.9\% |
|  | Saturday | 14 | 48.3\% | 8 | 28.6\% | 24 | 43.6\% | 75 | 37.9\% |
|  | Sunday | 8 | 27.6\% | 6 | 21.4\% | 14 | 25.5\% | 49 | 24.7\% |
|  | Total | 29 | 100.0\% | 28 | 100.0\% | 55 | 100.0\% | 198 | 100.0\% |
| Services Available - Evening, 5: 00pm to 7:00pm | No | 26 | 44.8\% | 23 | 52.3\% | 70 | 56.9\% | 198 | 49.9\% |
|  | Yes | 32 | 55.2\% | 21 | 47.7\% | 53 | 43.1\% | 199 | 50.1\% |
|  | Total | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% | 397 | 100.0\% |
| Days Preferred For Services Evening, 5:00pm To 7:00pm (Multiple Responses) | Monday | 21 | 65.6\% | 7 | 33.3\% | 40 | 75.5\% | 118 | 59.3\% |
|  | Tuesday | 20 | 62.5\% | 10 | 47.6\% | 35 | 66.0\% | 120 | 60.3\% |
|  | Wednesday | 22 | 68.8\% | 9 | 42.9\% | 36 | 67.9\% | 127 | 63.8\% |
|  | Thursday | 17 | 53.1\% | 14 | 66.7\% | 31 | 58.5\% | 111 | 55.8\% |
|  | Friday | 13 | 40.6\% | 9 | 42.9\% | 28 | 52.8\% | 98 | 49.2\% |
|  | Saturday | 9 | 28.1\% | 8 | 38.1\% | 13 | 24.5\% | 52 | 26.1\% |
|  | Sunday | 8 | 25.0\% | 4 | 19.0\% | 10 | 18.9\% | 38 | 19.1\% |
|  | Total | 32 | 100.0\% | 21 | 100.0\% | 53 | 100.0\% | 199 | 100.0\% |
| Services Available - Later Evening, 7:00pm to 10:00pm | No | 29 | 50.0\% | 29 | 65.9\% | 87 | 70.7\% | 238 | 59.9\% |
|  | Yes | 29 | 50.0\% | 15 | 34.1\% | 36 | 29.3\% | 159 | 40.1\% |
|  | Total | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% | 397 | 100.0\% |

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Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  | Earn credentials or certifications for current job or a new iob |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Days Preferred For Services Late | Monday | 5 | 62.5\% | 0 | .0\% | 25 | 53.2\% | 20 | 58.8\% |
| Evening, 7:00pm To 10:00pm (Multiple Responses) | Tuesday | 5 | 62.5\% | 3 | 75.0\% | 24 | 51.1\% | 23 | 67.6\% |
|  | Wednesday | 4 | 50.0\% | 0 | .0\% | 32 | 68.1\% | 24 | 70.6\% |
|  | Thursday | 5 | 62.5\% | 2 | 50.0\% | 23 | 48.9\% | 19 | 55.9\% |
|  | Friday | 4 | 50.0\% | 1 | 25.0\% | 25 | 53.2\% | 18 | 52.9\% |
|  | Saturday | 2 | 25.0\% | 1 | 25.0\% | 7 | 14.9\% | 12 | 35.3\% |
|  | Sunday | 3 | 37.5\% | 0 | .0\% | 7 | 14.9\% | 6 | 17.6\% |
|  | Total | 8 | 100.0\% | 4 | 100.0\% | 47 | 100.0\% | 34 | 100.0\% |

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Table 11-A. Time Of Service Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Days Preferred For Services Late Evening, 7:00pm To 10:00pm (Multiple Responses) | Monday | 21 | 65.6\% | 7 | 33.3\% | 40 | 75.5\% | 118 | 59.3\% |
|  | Tuesday | 20 | 62.5\% | 10 | 47.6\% | 35 | 66.0\% | 120 | 60.3\% |
|  | Wednesday | 22 | 68.8\% | 9 | 42.9\% | 36 | 67.9\% | 127 | 63.8\% |
|  | Thursday | 17 | 53.1\% | 14 | 66.7\% | 31 | 58.5\% | 111 | 55.8\% |
|  | Friday | 13 | 40.6\% | 9 | 42.9\% | 28 | 52.8\% | 98 | 49.2\% |
|  | Saturday | 9 | 28.1\% | 8 | 38.1\% | 13 | 24.5\% | 52 | 26.1\% |
|  | Sunday | 8 | 25.0\% | 4 | 19.0\% | 10 | 18.9\% | 38 | 19.1\% |
|  | Total | 32 | 100.0\% | 21 | 100.0\% | 53 | 100.0\% | 199 | 100.0\% |

[^70]Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Accelerated - Less Than Half The Time Of A Traditional Program With Some Classroom Work And Some Online Work | Unlikely | 2 | 16.7\% | 1 | 16.7\% | 12 | 14.0\% |
|  | Likely | 10 | 83.3\% | 5 | 83.3\% | 61 | 70.9\% |
|  | Do not know | 0 | .0\% | 0 | .0\% | 13 | 15.1\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Online Only | Unlikely | 4 | 33.3\% | 3 | 50.0\% | 19 | 22.1\% |
|  | Likely | 8 | 66.7\% | 2 | 33.3\% | 56 | 65.1\% |
|  | Do not know | 0 | .0\% | 1 | 16.7\% | 11 | 12.8\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Traditional Instructor Led | Unlikely | 3 | 25.0\% | 2 | 33.3\% | 25 | 29.1\% |
|  | Likely | 6 | 50.0\% | 4 | 66.7\% | 49 | 57.0\% |
|  | Do not know | 3 | 25.0\% | 0 | .0\% | 12 | 14.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Weekend Only Programs | Unlikely | 6 | 50.0\% | 3 | 50.0\% | 26 | 30.2\% |
|  | Likely | 4 | 33.3\% | 3 | 50.0\% | 45 | 52.3\% |
|  | Do not know | 2 | 16.7\% | 0 | .0\% | 15 | 17.4\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Hybrid - Some Instructor Led And Some Online | Unlikely | 1 | 8.3\% | 2 | 33.3\% | 19 | 22.1\% |
|  | Likely | 8 | 66.7\% | 4 | 66.7\% | 53 | 61.6\% |
|  | Do not know | 3 | 25.0\% | 0 | .0\% | 14 | 16.3\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Evening Classes Only | Unlikely | 6 | 50.0\% | 3 | 50.0\% | 18 | 20.9\% |
|  | Likely | 4 | 33.3\% | 2 | 33.3\% | 55 | 64.0\% |
|  | Do not know | 2 | 16.7\% | 1 | 16.7\% | 13 | 15.1\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Cohort Program - Set Time Each Week For A Period Of Time | Unlikely | 6 | 50.0\% | 4 | 66.7\% | 22 | 25.6\% |
|  | Likely | 4 | 33.3\% | 2 | 33.3\% | 37 | 43.0\% |
|  | Do not know | 2 | 16.7\% | 0 | .0\% | 27 | 31.4\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Apprenticeship | Unlikely | 5 | 41.7\% | 2 | 33.3\% | 32 | 37.2\% |
|  | Likely | 4 | 33.3\% | 3 | 50.0\% | 23 | 26.7\% |
|  | Do not know | 3 | 25.0\% | 1 | 16.7\% | 31 | 36.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Attendance Preferred - Early Morning, 5:00am to 8:00am | No | 8 | 66.7\% | 4 | 66.7\% | 60 | 69.8\% |
|  | Yes | 4 | 33.3\% | 2 | 33.3\% | 26 | 30.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Accelerated - Less Than Half The Time Of A Traditional Program With Some Classroom Work And Some Online Work | Unlikely | 9 | 13.2\% | 7 | 12.1\% | 11 | 25.0\% | 43 | 35.0\% |
|  | Likely | 50 | 73.5\% | 42 | 72.4\% | 25 | 56.8\% | 54 | 43.9\% |
|  | Do not know | 9 | 13.2\% | 9 | 15.5\% | 8 | 18.2\% | 26 | 21.1\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Online Only | Unlikely | 15 | 22.1\% | 19 | 32.8\% | 17 | 38.6\% | 55 | 44.7\% |
|  | Likely | 45 | 66.2\% | 31 | 53.4\% | 22 | 50.0\% | 50 | 40.7\% |
|  | Do not know | 8 | 11.8\% | 8 | 13.8\% | 5 | 11.4\% | 18 | 14.6\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Traditional Instructor Led | Unlikely | 21 | 30.9\% | 8 | 13.8\% | 8 | 18.2\% | 15 | 12.2\% |
|  | Likely | 34 | 50.0\% | 42 | 72.4\% | 29 | 65.9\% | 89 | 72.4\% |
|  | Do not know | 13 | 19.1\% | 8 | 13.8\% | 7 | 15.9\% | 19 | 15.4\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Weekend Only Programs | Unlikely | 24 | 35.3\% | 23 | 39.7\% | 19 | 43.2\% | 48 | 39.0\% |
|  | Likely | 36 | 52.9\% | 29 | 50.0\% | 18 | 40.9\% | 57 | 46.3\% |
|  | Do not know | 8 | 11.8\% | 6 | 10.3\% | 7 | 15.9\% | 18 | 14.6\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Hybrid - Some Instructor Led And Some Online | Unlikely | 14 | 20.6\% | 13 | 22.4\% | 14 | 31.8\% | 34 | 27.6\% |
|  | Likely | 41 | 60.3\% | 38 | 65.5\% | 25 | 56.8\% | 71 | 57.7\% |
|  | Do not know | 13 | 19.1\% | 7 | 12.1\% | 5 | 11.4\% | 18 | 14.6\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Evening Classes Only | Unlikely | 22 | 32.4\% | 22 | 37.9\% | 19 | 43.2\% | 38 | 30.9\% |
|  | Likely | 36 | 52.9\% | 30 | 51.7\% | 19 | 43.2\% | 64 | 52.0\% |
|  | Do not know | 10 | 14.7\% | 6 | 10.3\% | 6 | 13.6\% | 21 | 17.1\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Cohort Program - Set Time Each Week For A Period Of Time | Unlikely | 17 | 25.0\% | 20 | 34.5\% | 8 | 18.2\% | 30 | 24.4\% |
|  | Likely | 29 | 42.6\% | 29 | 50.0\% | 24 | 54.5\% | 66 | 53.7\% |
|  | Do not know | 22 | 32.4\% | 9 | 15.5\% | 12 | 27.3\% | 27 | 22.0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Apprenticeship | Unlikely | 31 | 45.6\% | 26 | 44.8\% | 18 | 40.9\% | 76 | 61.8\% |
|  | Likely | 15 | 22.1\% | 19 | 32.8\% | 17 | 38.6\% | 20 | 16.3\% |
|  | Do not know | 22 | 32.4\% | 13 | 22.4\% | 9 | 20.5\% | 27 | 22.0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Attendance Preferred - Early Morning, 5:00am to 8:00am | No | 51 | 75.0\% | 36 | 62.1\% | 35 | 79.5\% | 104 | 84.6\% |
|  | Yes | 17 | 25.0\% | 22 | 37.9\% | 9 | 20.5\% | 19 | 15.4\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

[^71]Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Accelerated - Less Than Half The Time Of A Traditional Program With Some Classroom Work AndSome Online Work | Unlikely | 85 | 21.4\% |
|  | Likely | 247 | 62.2\% |
|  | Do not know | 65 | 16.4\% |
|  | Total | 397 | 100.0\% |
| Online Only | Unlikely | 132 | 33.2\% |
|  | Likely | 214 | 53.9\% |
|  | Do not know | 51 | 12.8\% |
|  | Total | 397 | 100.0\% |
| Traditional Instructor Led | Unlikely | 82 | 20.7\% |
|  | Likely | 253 | 63.7\% |
|  | Do not know | 62 | 15.6\% |
|  | Total | 397 | 100.0\% |
| Weekend Only Programs | Unlikely | 149 | 37.5\% |
|  | Likely | 192 | 48.4\% |
|  | Do not know | 56 | 14.1\% |
|  | Total | 397 | 100.0\% |
| Hybrid - Some Instructor Led And Some Online | Unlikely | 97 | 24.4\% |
|  | Likely | 240 | 60.5\% |
|  | Do not know | 60 | 15.1\% |
|  | Total | 397 | 100.0\% |
| Evening Classes Only | Unlikely | 128 | 32.2\% |
|  | Likely | 210 | 52.9\% |
|  | Do not know | 59 | 14.9\% |
|  | Total | 397 | 100.0\% |
| Cohort Program - Set Time Each Week For A Period Of Time | Unlikely | 107 | 27.0\% |
|  | Likely | 191 | 48.1\% |
|  | Do not know | 99 | 24.9\% |
|  | Total | 397 | 100.0\% |
| Apprenticeship | Unlikely | 190 | 47.9\% |
|  | Likely | 101 | 25.4\% |
|  | Do not know | 106 | 26.7\% |
|  | Total | 397 | 100.0\% |
| Attendance Preferred - Early Morning, 5:00am to 8:00am | No | 298 | 75.1\% |
|  | Yes | 99 | 24.9\% |
|  | Total | 397 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Days Preferred For Attendance Early Morning, 5:00am To 8:00am (Multiple Responses) | Monday | 3 | 75.0\% | 1 | 50.0\% | 13 | 50.0\% |
|  | Tuesday | 2 | 50.0\% | 0 | .0\% | 10 | 38.5\% |
|  | Wednesday | 2 | 50.0\% | 0 | .0\% | 12 | 46.2\% |
|  | Thursday | 2 | 50.0\% | 0 | .0\% | 11 | 42.3\% |
|  | Friday | 2 | 50.0\% | 0 | .0\% | 9 | 34.6\% |
|  | Saturday | 2 | 50.0\% | 1 | 50.0\% | 8 | 30.8\% |
|  | Sunday | 3 | 75.0\% | 0 | .0\% | 4 | 15.4\% |
|  | Total | 4 | 100.0\% | 2 | 100.0\% | 26 | 100.0\% |
| Attendance Preferred - Morning, 8:00am to Noon | No | 3 | 25.0\% | 3 | 50.0\% | 42 | 48.8\% |
|  | Yes | 9 | 75.0\% | 3 | 50.0\% | 44 | 51.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Days Preferred For Attendance Morning, 8:00am To Noon (Multiple Responses) | Monday | 5 | 55.6\% | 0 | .0\% | 20 | 45.5\% |
|  | Tuesday | 5 | 55.6\% | 0 | .0\% | 19 | 43.2\% |
|  | Wednesday | 6 | 66.7\% | 1 | 33.3\% | 17 | 38.6\% |
|  | Thursday | 7 | 77.8\% | 2 | 66.7\% | 14 | 31.8\% |
|  | Friday | 6 | 66.7\% | 1 | 33.3\% | 16 | 36.4\% |
|  | Saturday | 2 | 22.2\% | 0 | .0\% | 17 | 38.6\% |
|  | Sunday | 3 | 33.3\% | 0 | .0\% | 8 | 18.2\% |
|  | Total | 9 | 100.0\% | 3 | 100.0\% | 44 | 100.0\% |
| Attendance Preferred - Afternoon, Noon to 5:00pm | No | 5 | 41.7\% | 2 | 33.3\% | 45 | 52.3\% |
|  | Yes | 7 | 58.3\% | 4 | 66.7\% | 41 | 47.7\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Days Preferred For Attendance Afternoon, Noon To 5:00pm (Multiple Responses) | Monday | 5 | 71.4\% | 1 | 25.0\% | 16 | 39.0\% |
|  | Tuesday | 4 | 57.1\% | 3 | 75.0\% | 17 | 41.5\% |
|  | Wednesday | 5 | 71.4\% | 3 | 75.0\% | 17 | 41.5\% |
|  | Thursday | 4 | 57.1\% | 2 | 50.0\% | 16 | 39.0\% |
|  | Friday | 6 | 85.7\% | 0 | .0\% | 15 | 36.6\% |
|  | Saturday | 3 | 42.9\% | 0 | .0\% | 13 | 31.7\% |
|  | Sunday | 2 | 28.6\% | 0 | .0\% | 11 | 26.8\% |
|  | Total | 7 | 100.0\% | 4 | 100.0\% | 41 | 100.0\% |
| Attendance Preferred - Evening, 5:00pm to 7:00pm | No | 5 | 41.7\% | 2 | 33.3\% | 34 | 39.5\% |
|  | Yes | 7 | 58.3\% | 4 | 66.7\% | 52 | 60.5\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Days Preferred For Attendance Early Morning, 5:00am To 8:00am (Multiple Responses) | Monday | 6 | 35.3\% | 15 | 68.2\% | 6 | 66.7\% | 6 | 31.6\% |
|  | Tuesday | 4 | 23.5\% | 14 | 63.6\% | 3 | 33.3\% | 5 | 26.3\% |
|  | Wednesday | 7 | 41.2\% | 14 | 63.6\% | 4 | 44.4\% | 8 | 42.1\% |
|  | Thursday | 6 | 35.3\% | 8 | 36.4\% | 4 | 44.4\% | 5 | 26.3\% |
|  | Friday | 1 | 5.9\% | 10 | 45.5\% | 5 | 55.6\% | 7 | 36.8\% |
|  | Saturday | 6 | 35.3\% | 5 | 22.7\% | 3 | 33.3\% | 9 | 47.4\% |
|  | Sunday | 4 | 23.5\% | 3 | 13.6\% | 4 | 44.4\% | 6 | 31.6\% |
|  | Total | 17 | 100.0\% | 22 | 100.0\% | 9 | 100.0\% | 19 | 100.0\% |
| Attendance Preferred - Morning, 8:00am to Noon | No | 25 | 36.8\% | 19 | 32.8\% | 11 | 25.0\% | 49 | 39.8\% |
|  | Yes | 43 | 63.2\% | 39 | 67.2\% | 33 | 75.0\% | 74 | 60.2\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Days Preferred For Attendance Morning, 8:00am To Noon (Multiple Responses) | Monday | 17 | 39.5\% | 21 | 53.8\% | 24 | 72.7\% | 28 | 37.8\% |
|  | Tuesday | 12 | 27.9\% | 22 | 56.4\% | 23 | 69.7\% | 27 | 36.5\% |
|  | Wednesday | 16 | 37.2\% | 19 | 48.7\% | 22 | 66.7\% | 30 | 40.5\% |
|  | Thursday | 15 | 34.9\% | 19 | 48.7\% | 21 | 63.6\% | 28 | 37.8\% |
|  | Friday | 11 | 25.6\% | 18 | 46.2\% | 17 | 51.5\% | 19 | 25.7\% |
|  | Saturday | 17 | 39.5\% | 16 | 41.0\% | 11 | 33.3\% | 39 | 52.7\% |
|  | Sunday | 13 | 30.2\% | 9 | 23.1\% | 7 | 21.2\% | 21 | 28.4\% |
|  | Total | 43 | 100.0\% | 39 | 100.0\% | 33 | 100.0\% | 74 | 100.0\% |
| Attendance Preferred - Afternoon, Noon to 5:00pm | No | 30 | 44.1\% | 28 | 48.3\% | 16 | 36.4\% | 60 | 48.8\% |
|  | Yes | 38 | 55.9\% | 30 | 51.7\% | 28 | 63.6\% | 63 | 51.2\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Days Preferred For Attendance Afternoon, Noon To 5:00pm (Multiple Responses) | Monday | 11 | 28.9\% | 16 | 53.3\% | 16 | 57.1\% | 24 | 38.1\% |
|  | Tuesday | 12 | 31.6\% | 17 | 56.7\% | 17 | 60.7\% | 21 | 33.3\% |
|  | Wednesday | 10 | 26.3\% | 16 | 53.3\% | 21 | 75.0\% | 26 | 41.3\% |
|  | Thursday | 11 | 28.9\% | 16 | 53.3\% | 20 | 71.4\% | 20 | 31.7\% |
|  | Friday | 8 | 21.1\% | 15 | 50.0\% | 16 | 57.1\% | 20 | 31.7\% |
|  | Saturday | 20 | 52.6\% | 14 | 46.7\% | 9 | 32.1\% | 29 | 46.0\% |
|  | Sunday | 14 | 36.8\% | 12 | 40.0\% | 6 | 21.4\% | 20 | 31.7\% |
|  | Total | 38 | 100.0\% | 30 | 100.0\% | 28 | 100.0\% | 63 | 100.0\% |
| Attendance Preferred - Evening, 5:00pm to 7:00pm | No | 22 | 32.4\% | 23 | 39.7\% | 24 | 54.5\% | 71 | 57.7\% |
|  | Yes | 46 | 67.6\% | 35 | 60.3\% | 20 | 45.5\% | 52 | 42.3\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Days Preferred For Attendance Early Morning, 5:00am To 8:00am (Multiple Responses) | Monday | 50 | 50.5\% |
|  | Tuesday | 38 | 38.4\% |
|  | Wednesday | 47 | 47.5\% |
|  | Thursday | 36 | 36.4\% |
|  | Friday | 34 | 34.3\% |
|  | Saturday | 34 | 34.3\% |
|  | Sunday | 24 | 24.2\% |
|  | Total | 99 | 100.0\% |
| Attendance Preferred - Morning, 8:00am to Noon | No | 152 | 38.3\% |
|  | Yes | 245 | 61.7\% |
|  | Total | 397 | 100.0\% |
| Days Preferred For Attendance Morning, 8:00am To Noon (Multiple Responses) | Monday | 115 | 46.9\% |
|  | Tuesday | 108 | 44.1\% |
|  | Wednesday | 111 | 45.3\% |
|  | Thursday | 106 | 43.3\% |
|  | Friday | 88 | 35.9\% |
|  | Saturday | 102 | 41.6\% |
|  | Sunday | 61 | 24.9\% |
|  | Total | 245 | 100.0\% |
| Attendance Preferred - Afternoon, Noon to 5:00pm | No | 186 | 46.9\% |
|  | Yes | 211 | 53.1\% |
|  | Total | 397 | 100.0\% |
| Days Preferred For Attendance Afternoon, Noon To 5:00pm (Multiple Responses) | Monday | 89 | 42.2\% |
|  | Tuesday | 91 | 43.1\% |
|  | Wednesday | 98 | 46.4\% |
|  | Thursday | 89 | 42.2\% |
|  | Friday | 80 | 37.9\% |
|  | Saturday | 88 | 41.7\% |
|  | Sunday | 65 | 30.8\% |
|  | Total | 211 | 100.0\% |
| Attendance Preferred - Evening, 5:00pm to 7:00pm | No | 181 | 45.6\% |
|  | Yes | 216 | 54.4\% |
|  | Total | 397 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  |  |  | Interest In Ed | And Training |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a | school diploma | Learn English or to | or read English | Improve skills to mo or to get | $\begin{aligned} & \mathrm{o} \text { in a current job } \\ & \text { w job } \end{aligned}$ |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Days Preferred For Attendance | Monday | 2 | 28.6\% | 1 | 25.0\% | 28 | 53.8\% |
| (Multiple Responses) | Tuesday | 4 | 57.1\% | 3 | 75.0\% | 27 | 51.9\% |
|  | Wednesday | 3 | 42.9\% | 1 | 25.0\% | 36 | 69.2\% |
|  | Thursday | 4 | 57.1\% | 2 | 50.0\% | 23 | 44.2\% |
|  | Friday | 4 | 57.1\% | 0 | .0\% | 20 | 38.5\% |
|  | Saturday | 2 | 28.6\% | 0 | .0\% | 9 | 17.3\% |
|  | Sunday | 3 | 42.9\% | 0 | .0\% | 10 | 19.2\% |
|  | Total | 7 | 100.0\% | 4 | 100.0\% | 52 | 100.0\% |
| Attendance Preferred - Later | No | 6 | 50.0\% | 4 | 66.7\% | 33 | 41.3\% |
|  | Yes | 6 | 50.0\% | 2 | 33.3\% | 47 | 58.8\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 80 | 100.0\% |
| Days Preferred For Attendance | Monday | 2 | 33.3\% | 0 | .0\% | 25 | 53.2\% |
| Late Evening, 7:00pm To 10: <br> 00pm (Multiple Responses) | Tuesday | 2 | 33.3\% | 0 | .0\% | 26 | 55.3\% |
|  | Wednesday | 3 | 50.0\% | 1 | 50.0\% | 27 | 57.4\% |
|  | Thursday | 2 | 33.3\% | 0 | .0\% | 25 | 53.2\% |
|  | Friday | 3 | 50.0\% | 0 | .0\% | 25 | 53.2\% |
|  | Saturday | 2 | 33.3\% | 1 | 50.0\% | 11 | 23.4\% |
|  | Sunday | 2 | 33.3\% | 0 | .0\% | 8 | 17.0\% |
|  | Total | 6 | 100.0\% | 2 | 100.0\% | 47 | 100.0\% |
| Preference For Class Starts | Other | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | Three start times a year - in August, January, May | 7 | 58.3\% | 6 | 100.0\% | 38 | 44.2\% |
|  | Every eight weeks - in January, March, May, July, <br> September, November | 5 | 41.7\% | 0 | .0\% | 46 | 53.5\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Other Preference For Class Starts | AUGUST, JANUARY, APRIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO PREFERENCE | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | SELF-PACED | 0 | .0\% | 0 | .0\% | 1 | 50.0\% |
|  | YEAR LONG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 2 | 100.0\% |

[^72]Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Days Preferred For Attendance Evening, 5:00pm To 7:00pm (Multiple Responses) | Monday | 27 | 58.7\% | 23 | 65.7\% | 9 | 45.0\% | 40 | 76.9\% |
|  | Tuesday | 31 | 67.4\% | 23 | 65.7\% | 11 | 55.0\% | 37 | 71.2\% |
|  | Wednesday | 30 | 65.2\% | 25 | 71.4\% | 13 | 65.0\% | 36 | 69.2\% |
|  | Thursday | 27 | 58.7\% | 23 | 65.7\% | 14 | 70.0\% | 33 | 63.5\% |
|  | Friday | 25 | 54.3\% | 16 | 45.7\% | 6 | 30.0\% | 23 | 44.2\% |
|  | Saturday | 12 | 26.1\% | 10 | 28.6\% | 8 | 40.0\% | 8 | 15.4\% |
|  | Sunday | 10 | 21.7\% | 7 | 20.0\% | 6 | 30.0\% | 6 | 11.5\% |
|  | Total | 46 | 100.0\% | 35 | 100.0\% | 20 | 100.0\% | 52 | 100.0\% |
| Attendance Preferred - Later Evening, 7:00pm to 10:00pm | No | 25 | 38.5\% | 30 | 52.6\% | 22 | 53.7\% | 71 | 59.2\% |
|  | Yes | 40 | 61.5\% | 27 | 47.4\% | 19 | 46.3\% | 49 | 40.8\% |
|  | Total | 65 | 100.0\% | 57 | 100.0\% | 41 | 100.0\% | 120 | 100.0\% |
| Days Preferred For Attendance Late Evening, 7:00pm To 10: 00pm (Multiple Responses) | Monday | 25 | 62.5\% | 19 | 70.4\% | 9 | 47.4\% | 36 | 73.5\% |
|  | Tuesday | 25 | 62.5\% | 17 | 63.0\% | 8 | 42.1\% | 34 | 69.4\% |
|  | Wednesday | 26 | 65.0\% | 18 | 66.7\% | 9 | 47.4\% | 39 | 79.6\% |
|  | Thursday | 25 | 62.5\% | 20 | 74.1\% | 9 | 47.4\% | 36 | 73.5\% |
|  | Friday | 22 | 55.0\% | 14 | 51.9\% | 11 | 57.9\% | 23 | 46.9\% |
|  | Saturday | 11 | 27.5\% | 7 | 25.9\% | 7 | 36.8\% | 9 | 18.4\% |
|  | Sunday | 6 | 15.0\% | 5 | 18.5\% | 4 | 21.1\% | 7 | 14.3\% |
|  | Total | 40 | 100.0\% | 27 | 100.0\% | 19 | 100.0\% | 49 | 100.0\% |
| Preference For Class Starts | Other | 1 | 1.5\% | 4 | 6.9\% | 0 | .0\% | 8 | 6.5\% |
|  | Three start times a year - in August, January, May | 30 | 44.1\% | 29 | 50.0\% | 27 | 61.4\% | 53 | 43.1\% |
|  | Every eight weeks - in January, March, May, July, September, November | 37 | 54.4\% | 25 | 43.1\% | 17 | 38.6\% | 62 | 50.4\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Other Preference For Class Starts | AUGUST, JANUARY, APRIL | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | DO NOT KNOW | 0 | .0\% | 2 | 50.0\% | 0 | .0\% | 1 | 12.5\% |
|  | MAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 12.5\% |
|  | NO PREFERENCE | 0 | .0\% | 1 | 25.0\% | 0 | .0\% | 5 | 62.5\% |
|  | SELF-PACED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YEAR LONG | 1 | 100.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 1 | 100.0\% | 4 | 100.0\% | 0 | .0\% | 8 | 100.0\% |

[^73]Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Days Preferred For Attendance Evening, 5:00pm To 7:00pm (Multiple Responses) | Monday | 130 | 60.2\% |
|  | Tuesday | 136 | 63.0\% |
|  | Wednesday | 144 | 66.7\% |
|  | Thursday | 126 | 58.3\% |
|  | Friday | 94 | 43.5\% |
|  | Saturday | 49 | 22.7\% |
|  | Sunday | 42 | 19.4\% |
|  | Total | 216 | 100.0\% |
| Attendance Preferred - Later Evening, 7:00pm to 10:00pm | No | 191 | 50.1\% |
|  | Yes | 190 | 49.9\% |
|  | Total | 381 | 100.0\% |
| Days Preferred For Attendance Late Evening, 7:00pm To 10: 00pm (Multiple Responses) | Monday | 116 | 61.1\% |
|  | Tuesday | 112 | 58.9\% |
|  | Wednesday | 123 | 64.7\% |
|  | Thursday | 117 | 61.6\% |
|  | Friday | 98 | 51.6\% |
|  | Saturday | 48 | 25.3\% |
|  | Sunday | 32 | 16.8\% |
|  | Total | 190 | 100.0\% |
| Preference For Class Starts | Other | 15 | 3.8\% |
|  | Three start times a year - in August, January, May | 190 | 47.9\% |
|  | Every eight weeks - in January, March, May, July, <br> September, November | 192 | 48.4\% |
|  | Total | 397 | 100.0\% |
| Other Preference For Class Starts | AUGUST, JANUARY, APRIL | 1 | 6.7\% |
|  | DEPENDS ON CLASS | 1 | 6.7\% |
|  | DO NOT KNOW | 3 | 20.0\% |
|  | MAY | 1 | 6.7\% |
|  | NO PREFERENCE | 7 | 46.7\% |
|  | SELF-PACED | 1 | 6.7\% |
|  | YEAR LONG | 1 | 6.7\% |
|  | Total | 15 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Prefered Length For Classes | Other | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 16 week classes (traditional semester) | 8 | 66.7\% | 3 | 50.0\% | 32 | 37.2\% |
|  | 8 week classes | 4 | 33.3\% | 3 | 50.0\% | 51 | 59.3\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Other Preferred Length For Classes | 1-2 WEEKS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CONTINIOUS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON SUBJECT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | NO PREFERENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEEK | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | WEEKENDS | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 0 | .0\% | 0 | .0\% | 3 | 100.0\% |

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Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  |  | Column N\% | Count $\quad$ Column $\mathrm{N} \%$ |  | Count ${ }^{\text {column } \mathrm{N} \%}$ |  | Count | Column $\mathrm{N} \%$ |
| Prefered Length For Classes | Other | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 3 | 2.4\% |
|  | 16 week classes (traditional semester) | 26 | 38.2\% | 32 | 55.2\% | 32 | 72.7\% | 25 | 20.3\% |
|  | 8 week classes | 40 | 58.8\% | 25 | 43.1\% | 12 | 27.3\% | 95 | 77.2\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Other Preferred Length For Classes | 1-2 WEEKS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | CONTINIOUS | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | DEPENDS ON SUBJECT | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% |
|  | NO PREFERENCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | WEEK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEEKENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 2 | 100.0\% | 1 | 100.0\% | 0 | .0\% | 3 | 100.0\% |

[^74]Table 11-B. Attendance Preferences For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Prefered Length For Classes | Other | 9 | 2.3\% |
|  | 16 week classes (traditional semester) | 158 | 39.8\% |
|  | 8 week classes | 230 | 57.9\% |
|  | Total | 397 | 100.0\% |
| Other Preferred Length For Classes | 1-2 WEEKS | 1 | 11.1\% |
|  | CONTINIOUS | 1 | 11.1\% |
|  | DEPENDS ON CLASS | 1 | 11.1\% |
|  | DEPENDS ON SUBJECT | 1 | 11.1\% |
|  | DO NOT KNOW | 2 | 22.2\% |
|  | NO PREFERENCE | 1 | 11.1\% |
|  | WEEK | 1 | 11.1\% |
|  | WEEKENDS | 1 | 11.1\% |
|  | Total | 9 | 100.0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | 529 PLAN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | A COMBINATION OF SAVINGS AND EMPLOYEE BENEFITS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | AID | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AMAZON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | APPLY FOR SCHOLARSHIPS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | ASSISTANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BORROW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BY SELLING THINGS OR TAKING OUT A LOAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CANNOT AT THIS TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CASH | 0 | .0\% | 0 | .0\% | 6 | 7.0\% |
|  | CASH/ CREDIT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHECK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CHECK OR CREDIT CARD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHECK/ CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHECKING | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | $\frac{\text { Column N \% }}{.0 \%}$ | Count <br> 0 | $\begin{array}{r} \text { Column N \% } \\ .0 \% \end{array}$ |
| Paying For Education Or Training | 529 PLAN | 0 | .0\% | 0 | .0\% |  |  |  |  |
|  | A COMBINATION OF SAVINGS AND EMPLOYEE BENEFITS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AID | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AMAZON | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | APPLY FOR SCHOLARSHIPS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ASSISTANCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | BORROW | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BY SELLING THINGS OR TAKING OUT A LOAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CANNOT AT THIS TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CASH | 3 | 4.4\% | 4 | 6.9\% | 0 | .0\% | 15 | 12.2\% |
|  | CASH/ CREDIT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHECK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | CHECK OR CREDIT CARD | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | CHECK/ CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHECKING | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | 529 PLAN | 1 | . $3 \%$ |
|  | A COMBINATION OF SAVINGS AND EMPLOYEE BENEFITS | 1 | .3\% |
|  | AID | 1 | .3\% |
|  | AMAZON | 1 | .3\% |
|  | APPLY FOR SCHOLARSHIPS | 1 | .3\% |
|  | ASSISTANCE | 1 | .3\% |
|  | BORROW | 1 | .3\% |
|  | BY SELLING THINGS OR TAKING OUT A LOAN | 1 | .3\% |
|  | CANNOT AT THIS TIME | 1 | .3\% |
|  | CASH | 28 | 7.1\% |
|  | CASH/ CREDIT | 1 | .3\% |
|  | CHECK | 3 | .8\% |
|  | CHECK OR CREDIT CARD | 3 | .8\% |
|  | CHECK/ CASH | 1 | .3\% |
|  | CHECKING | 1 | .3\% |

[^75]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Paying For Education Or Training | COMPANY | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | CREDIT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CREDIT CARD | 0 | .0\% | 1 | 16.7\% | 1 | 1.2\% |
|  | CURRENT EARNED INCOME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DAD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DEPENDS ON WHAT IT IS BUT YES I WOULD PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 1 | 8.3\% | 1 | 16.7\% | 10 | 11.6\% |
|  | DO NOT KNOW - THAT IS THE PROBLEM | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DO NOT KNOW - THAT'S ANOTHER PROBLEM | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW - THAT'S THE CHALLENGE ISN'T IT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DOING JOB SIDE-BY-SIDE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DOING SOME WORK WHILE STUDYING | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DOLLARS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION IS PAYED FOR AND GIFTED TO ME BY MY PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMPLOYER BENEFIT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | EMPLOYER WILL REIMBURSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMPLOYER WOULD PAY THE COST | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FAFSA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAFSA AND OUT-OF-POCKET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY SUPPORT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINANCIAL AID | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FINANCIAL AID AND LOANS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | FROM MY OWN BANK ACCOUNTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FROM SAVINGS | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | FROM WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GI BILL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRANT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GRANTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GRANTS FROM WORK | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | COMPANY | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CREDIT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | CREDIT CARD | 1 | 1.5\% | 2 | 3.4\% | 1 | 2.3\% | 17 | 13.8\% |
|  | CURRENT EARNED INCOME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DAD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DEPENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DEPENDS ON WHAT IT IS BUT YES I WOULD PAY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | DO NOT KNOW | 4 | 5.9\% | 4 | 6.9\% | 2 | 4.5\% | 2 | 1.6\% |
|  | DO NOT KNOW - THAT IS THE PROBLEM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW - THAT'S ANOTHER PROBLEM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW - THAT'S THE CHALLENGE ISN'T IT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | DOING JOB SIDE-BY-SIDE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DOING SOME WORK WHILE STUDYING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | DOLLARS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EDUCATION IS PAYED FOR AND GIFTED TO ME BY MY PARENTS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMPLOYER BENEFIT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMPLOYER WILL REIMBURSE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMPLOYER WOULD PAY THE COST | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAFSA | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FAFSA AND OUT-OF-POCKET | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | FAMILY SUPPORT | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | FINANCIAL AID | 1 | 1.5\% | 0 | .0\% | 3 | 6.8\% | 0 | .0\% |
|  | FINANCIAL AID AND LOANS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FROM MY OWN BANK ACCOUNTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FROM SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | FROM WORK | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | GI BILL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GRANT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRANTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GRANTS FROM WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Paying For Education Or Training | COMPANY | 4 | 1.0\% |
|  | CREDIT | 4 | 1.0\% |
|  | CREDIT CARD | 23 | 5.8\% |
|  | CURRENT EARNED INCOME | 1 | .3\% |
|  | DAD | 1 | .3\% |
|  | DEPENDS | 1 | .3\% |
|  | DEPENDS ON WHAT IT IS BUT YES I WOULD PAY | 1 | .3\% |
|  | DO NOT KNOW | 24 | 6.0\% |
|  | DO NOT KNOW - THAT IS THE PROBLEM | 1 | .3\% |
|  | DO NOT KNOW - THAT'S ANOTHER PROBLEM | 1 | .3\% |
|  | DO NOT KNOW - THAT'S THE CHALLENGE ISN'T IT | 1 | .3\% |
|  | DOING JOB SIDE-BY-SIDE | 1 | .3\% |
|  | DOING SOME WORK WHILE STUDYING | 1 | . $3 \%$ |
|  | DOLLARS | 1 | .3\% |
|  | EDUCATION IS PAYED FOR AND GIFTED TO ME BY MY PARENTS | 1 | .3\% |
|  | EMPLOYER BENEFIT | 1 | .3\% |
|  | EMPLOYER WILL REIMBURSE | 1 | .3\% |
|  | EMPLOYER WOULD PAY THE COST | 1 | .3\% |
|  | FAFSA | 1 | .3\% |
|  | FAFSA AND OUT-OF-POCKET | 1 | .3\% |
|  | FAMILY SUPPORT | 1 | .3\% |
|  | FINANCIAL AID | 5 | 1.3\% |
|  | FINANCIAL AID AND LOANS | 1 | . $3 \%$ |
|  | FROM MY OWN BANK ACCOUNTS | 1 | .3\% |
|  | FROM SAVINGS | 3 | .8\% |
|  | FROM WORK | 1 | .3\% |
|  | GI BILL | 1 | .3\% |
|  | GRANT | 1 | .3\% |
|  | GRANTS | 1 | .3\% |
|  | GRANTS FROM WORK | 1 | .3\% |

[^76]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | GRANTS/ OUT OF POCKET MONEY/ LOANS/ TUITION REIMBURSEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOPEFULLY FAFSA | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOPEFULLY WITH SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM MOST LIKELY GOING TO TAKE A LOAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM NOT SURE AT THIS TIME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | $\begin{aligned} & \text { I AM PROBABLY GOING TO } \\ & \text { TAKE A LOAN } \end{aligned}$ | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I CAN'T/ THAT'S WHY I'M NOT ATTENDING SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I DON'T KNOW YET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I GUESS SOME FINANCIAL HELP | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I HAVE A JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I LIKE TO PAY TO IMPROVE MY KNOWLEDGE | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | I THINK SCHOLARSHIPS OR TAKING OUT A LOAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I WOULD PAY FOR IT MYSELF, OUT OF MY SAVINGS. | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M GETTING A SECOND JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M WORKING RIGHT NOW | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | IF YOU HAVE BARTER I'M YOUR GIRL BUT MONEY IS TIGHT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INCOME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | JOB AFTER SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LESS THAN 1000 | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | LIKELY IF CAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIKELY IF REASONABLY PRICED | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOAN | 0 | .0\% | 0 | .0\% | 5 | 5.8\% |
|  | LOAN AND SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOAN OR GRANT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOANS | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | LOANS OR SCHOLARSHIP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOANS - I'M CURRENTLY STILL PAYING OFF LOANS FROM MY FIRST YEARS OF COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOANS/ WHICH I DO NOT WANT TO GET INTO | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | GRANTS/ OUT OF POCKET MONEY/ LOANS/ TUITION REIMBURSEMENT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOPEFULLY FAFSA | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HOPEFULLY WITH SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I AM MOST LIKELY GOING TO TAKE A LOAN | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I AM NOT SURE AT THIS TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I AM PROBABLY GOING TO TAKE A LOAN | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I CAN'T/ THAT'S WHY I'M NOT ATTENDING SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I DON'T KNOW YET | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I GUESS SOME FINANCIAL HELP | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I HAVE A JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I LIKE TO PAY TO IMPROVE MY KNOWLEDGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I THINK SCHOLARSHIPS OR TAKING OUT A LOAN | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | I WOULD PAY FOR IT MYSELF, OUT OF MY SAVINGS. | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I'M GETTING A SECOND JOB | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I'M WORKING RIGHT NOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IF YOU HAVE BARTER I'M YOUR GIRL BUT MONEY IS TIGHT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INCOME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | JOB AFTER SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LESS THAN 1000 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIKELY IF CAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIKELY IF REASONABLY PRICED | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | LOAN | 1 | 1.5\% | 1 | 1.7\% | 1 | 2.3\% | 2 | 1.6\% |
|  | LOAN AND SAVINGS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | LOAN OR GRANT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOANS | 4 | 5.9\% | 3 | 5.2\% | 4 | 9.1\% | 1 | .8\% |
|  | LOANS OR SCHOLARSHIP | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOANS- I'M CURRENTLY STILL PAYING OFF LOANS FROM MY FIRST YEARS OF COLLEGE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | LOANS/ WHICH I DO NOT WANT TO GET INTO | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training Total |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
|  |  | Count | Column N \% |
| Paying For Education Or Training | GRANTS/ OUT OF POCKET MONEY/ LOANS/ TUITION REIMBURSEMENT | 1 | .3\% |
|  | HOPEFULLY FAFSA | 1 | .3\% |
|  | HOPEFULLY WITH SAVINGS | 1 | .3\% |
|  | I AM MOST LIKELY GOING TO TAKE A LOAN | 1 | .3\% |
|  | I AM NOT SURE AT THIS TIME | 1 | .3\% |
|  | I AM PROBABLY GOING TO TAKE A LOAN | 1 | . $3 \%$ |
|  | I CAN'T/ THAT'S WHY I'M NOT ATTENDING SCHOOL | 1 | .3\% |
|  | I DON'T KNOW YET | 1 | .3\% |
|  | I GUESS SOME FINANCIAL HELP | 1 | .3\% |
|  | I HAVE A JOB | 1 | .3\% |
|  | I LIKE TO PAY TO IMPROVE MY KNOWLEDGE | 1 | .3\% |
|  | I THINK SCHOLARSHIPS OR TAKING OUT A LOAN | 1 | .3\% |
|  | I WOULD PAY FOR IT MYSELF, OUT OF MY SAVINGS. | 1 | .3\% |
|  | I'M Getting a second job | 1 | .3\% |
|  | I'M WORKING RIGHT NOW | 1 | .3\% |
|  | IF YOU HAVE BARTER I'M YOUR GIRL BUT MONEY IS TIGHT | 1 | .3\% |
|  | INCOME | 1 | .3\% |
|  | JOB AFTER SCHOOL | 1 | .3\% |
|  | LESS THAN 1000 | 1 | .3\% |
|  | LIKELY IF CAN | 1 | .3\% |
|  | LIKELY IF REASONABLY PRICED | 1 | . $3 \%$ |
|  | LOAN | 10 | 2.5\% |
|  | LOAN AND SAVINGS | 1 | . $3 \%$ |
|  | LOAN OR GRANT | 1 | .3\% |
|  | LOANS | 16 | 4.0\% |
|  | LOANS OR SCHOLARSHIP | 1 | .3\% |
|  | LOANS- I'M CURRENTLY STILL PAYING OFF LOANS FROM MY FIRST YEARS OF COLLEGE | 1 | .3\% |
|  | LOANS/ WHICH I DO NOT WANT TO GET INTO | 1 | .3\% |

Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | MAY TAKE EDUCATIONAL LOAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAYBE \$1,000 FOR 8-WEEK COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAYBE ABOUT \$500 TO \$1,000 FOR A QUARTER OR SEMESTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MINIMAL FEE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOM IS REALLY GENEROUS AND WOULD PROBABLY PAY FOR IT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MONEY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MONTHLY PAYMENTS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MOST LIKELY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MYSELF | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | MYSELF/ CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MYSELF/ LOAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED ASSISTANCE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NO IDEA | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | NOT MUCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 0 | .0\% | 1 | 16.7\% | 2 | 2.3\% |
|  | ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONCE ON THE MONTH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OUT OF FINANCES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OUT OF MY OWN SAVINGS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | OUT OF MY RETIREMENT SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OUT-OF-POCKET | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | OUT-OF-POCKET AND PERSONAL LOANS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OUT-OF-POCKET MOSTLY/ HAVE ONLY \$1,000 PER SEMESTER TUITION REIMBURSEMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OUT-OF-POCKET/ SCHOLARSHIPS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OVERTIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | OWN FUNDS | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | OWN MONEY/ HELP FROM PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | MAY TAKE EDUCATIONAL LOAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAYBE \$1,000 FOR 8-WEEK COURSES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | MAYBE ABOUT \$500 TO \$1,000 FOR A QUARTER OR SEMESTER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MINIMAL FEE CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MOM IS REALLY GENEROUS AND WOULD PROBABLY PAY FOR IT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONEY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MONTHLY PAYMENTS | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MOST LIKELY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MYSELF | 2 | 2.9\% | 3 | 5.2\% | 0 | .0\% | 13 | 10.6\% |
|  | MYSELF/ CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MYSELF/LOAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEED ASSISTANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO IDEA | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 1 | .8\% |
|  | NOT MUCH | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NOT SURE | 1 | 1.5\% | 2 | 3.4\% | 4 | 9.1\% | 5 | 4.1\% |
|  | ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONCE ON THE MONTH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | OUT OF FINANCES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | OUT OF MY OWN SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | OUT OF MY RETIREMENT SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | OUT-OF-POCKET | 5 | 7.4\% | 3 | 5.2\% | 1 | 2.3\% | 10 | 8.1\% |
|  | OUT-OF-POCKET AND PERSONAL LOANS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | OUT-OF-POCKET MOSTLY/ HAVE ONLY \$1,000 PER SEMESTER TUITION REIMBURSEMENT | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | OUT-OF-POCKET/ SCHOLARSHIPS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | OVERTIME | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | OWN FUNDS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | OWN MONEY/ HELP FROM PARENTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Paying For Education Or Training | MAY TAKE EDUCATIONAL LOAN | 1 | .3\% |
|  | MAYBE \$1,000 FOR 8-WEEK COURSES | 1 | .3\% |
|  | MAYBE ABOUT $\$ 500$ TO \$1,000 FOR A QUARTER OR SEMESTER | 1 | .3\% |
|  | MINIMAL FEE CLASS | 1 | .3\% |
|  | MOM IS REALLY GENEROUS <br> AND WOULD PROBABLY PAY FOR IT | 1 | .3\% |
|  | MONEY | 2 | .5\% |
|  | MONTHLY PAYMENTS | 3 | .8\% |
|  | MOST LIKELY | 1 | .3\% |
|  | MYSELF | 20 | 5.0\% |
|  | MYSELF/ CASH | 1 | .3\% |
|  | MYSELF/LOAN | 1 | .3\% |
|  | NEED ASSISTANCE | 1 | .3\% |
|  | NO IDEA | 5 | 1.3\% |
|  | NO RESPONSE | 5 | 1.3\% |
|  | NOT MUCH | 1 | .3\% |
|  | NOT SURE | 15 | 3.8\% |
|  | ON MY OWN | 1 | .3\% |
|  | ONCE ON THE MONTH | 1 | .3\% |
|  | ONLINE | 1 | .3\% |
|  | OUT OF FINANCES | 1 | .3\% |
|  | OUT OF MY OWN SAVINGS | 2 | .5\% |
|  | OUT OF MY RETIREMENT SAVINGS | 1 | .3\% |
|  | OUT-OF-POCKET | 21 | 5.3\% |
|  | OUT-OF-POCKET AND PERSONAL LOANS | 1 | .3\% |
|  | OUT-OF-POCKET MOSTLYI HAVE ONLY $\$ 1,000$ PER SEMESTER TUITION REIMBURSEMENT | 1 | .3\% |
|  | OUT-OF-POCKET/ SCHOLARSHIPS | 1 | .3\% |
|  | OVERTIME | 1 | .3\% |
|  | OWN FUNDS | 6 | 1.5\% |
|  | OWN MONEY/ HELP FROM PARENTS | 1 | .3\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | OWN POCKET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARENTS AND I SHARE THE COST | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PARENTS AND SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PART WORK/ PART ME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | PAY FOR MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAY MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAYMENT PLAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PELL GRANT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL FUNDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONAL SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POCKET/ I HAVE A JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | POSSIBLY STUDENT LOANS/ SOME OUT-OF-POCKET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRIVATE PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | REIMBURSEMENT FROM MY SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RIGHT NOW I CAN'T AFFORD IT AND I'M TOO OLD TO TAKE ON LOANS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SALARY | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | SAVINGS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SAVINGS ACCOUNT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SAVINGS AND CREDIT CARDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAVINGS/ LOAN FROM PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOLARSHIP AND WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOLARSHIPS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOLARSHIPS AND FINANCIAL AID | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOLARSHIPS/ GRANTS AND LOANS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SELF FINANCE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF PAY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SELF PAY/ WILL NOT QUALIFY FOR FINANCIAL AID | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
|  | OWN POCKET | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
| Paying For Education Or Training | PARENTS | 0 | .0\% | 3 | 5.2\% | 0 | .0\% | 0 | .0\% |
|  | PARENTS AND I SHARE THE COST | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | PARENTS AND SAVINGS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PART WORK/ PART ME | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAY FOR MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PAY MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PAYMENT PLAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PELL GRANT | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 0 | .0\% |
|  | PERSONAL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PERSONAL FUNDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | PERSONAL SAVINGS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | POCKET/I HAVE A JOB | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | POSSIBLY STUDENT LOANS/ SOME OUT-OF-POCKET | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PRIVATE PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | REIMBURSEMENT FROM MY SCHOOL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RIGHT NOW I CAN'T AFFORD IT AND I'M TOO OLD TO TAKE ON LOANS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SALARY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | SAVINGS ACCOUNT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SAVINGS AND CREDIT CARDS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SAVINGS/ LOAN FROM PARENTS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SCHOLARSHIP AND WORK | 0 | .0\% | 0 | . $0 \%$ | 1 | 2.3\% | 0 | .0\% |
|  | SCHOLARSHIPS | 0 | .0\% | 3 | 5.2\% | 0 | .0\% | 0 | .0\% |
|  | SCHOLARSHIPS AND FINANCIAL AID | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SCHOLARSHIPS/ GRANTS AND LOANS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SELF | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 3 | 2.4\% |
|  | SELF FINANCE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SELF PAY | 0 | . $0 \%$ | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SELF PAY/ WILL NOT QUALIFY FOR FINANCIAL AID | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Paying For Education Or Training | OWN POCKET | 1 | .3\% |
|  | PARENTS | 3 | .8\% |
|  | PARENTS AND I SHARE THE COST | 1 | . $3 \%$ |
|  | PARENTS AND SAVINGS | 1 | .3\% |
|  | PART WORK/ PART ME | 1 | .3\% |
|  | PAY | 1 | .3\% |
|  | PAY FOR MYSELF | 1 | .3\% |
|  | PAY MYSELF | 1 | .3\% |
|  | PAYMENT PLAN | 1 | .3\% |
|  | PELL GRANT | 2 | .5\% |
|  | PERSONAL | 1 | .3\% |
|  | PERSONAL FUNDS | 2 | .5\% |
|  | PERSONAL SAVINGS | 1 | .3\% |
|  | POCKET/ I HAVE A JOB | 1 | .3\% |
|  | POSSIBLY STUDENT LOANS/ SOME OUT-OF-POCKET | 1 | .3\% |
|  | PRIVATE PAY | 1 | .3\% |
|  | REIMBURSEMENT FROM MY SCHOOL | 1 | .3\% |
|  | RIGHT NOW I CAN'T AFFORD IT AND I'M TOO OLD TO TAKE ON LOANS | 1 | .3\% |
|  | SALARY | 1 | .3\% |
|  | SAVINGS | 5 | 1.3\% |
|  | SAVINGS ACCOUNT | 2 | .5\% |
|  | SAVINGS AND CREDIT CARDS | 1 | .3\% |
|  | SAVINGS/ LOAN FROM PARENTS | 1 | .3\% |
|  | SCHOLARSHIP AND WORK | 1 | .3\% |
|  | SCHOLARSHIPS | 3 | .8\% |
|  | SCHOLARSHIPS AND FINANCIAL AID | 1 | . $3 \%$ |
|  | SCHOLARSHIPS/ GRANTS AND LOANS | 1 | .3\% |
|  | SELF | 5 | 1.3\% |
|  | SELF FINANCE | 1 | .3\% |
|  | SELF PAY | 2 | .5\% |
|  | SELF PAY/ WILL NOT QUALIFY FOR FINANCIAL AID | 1 | . $3 \%$ |

[^77]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Paying For Education Or Training | SELF-FUNDED | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SELF-PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOME MONEY FROM SAVINGS AND SOME FROM A LOAN. | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOMEWHAT LIKELY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPOUSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPOUSE WILL PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STIPEND | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STUDENT LOAN | 1 | 8.3\% | 0 | .0\% | 5 | 5.8\% |
|  | STUDENT LOAN OR TAX REFUND | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STUDENT LOANS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | STUDENT LOANS OR PAYMENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKE A LOAN OR APPLY FOR FINANCIAL AID | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TUITION REIMBURSMENT/ OUT OF POCKET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNLIKELY/ PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNSURE | 1 | 8.3\% | 0 | .0\% | 1 | 1.2\% |
|  | UP FRONT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VERY LIKELY WITH FAFSA | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WILL PAY FROM MY SAVING AND INVESTMENT | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WILL PAY MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH CURRENT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MONEY OF MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MY JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MY OWN MONEY AND SCHOOL GRANTS | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | WITH MY PARENT'S MONEY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH SOME OF MY SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH THE MONEY I PUT ASIDE FOR THIS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK MY WAY THOUGH/ PARENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK SPONSOR | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

[^78]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | SELF-FUNDED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SELF-PAY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOME MONEY FROM SAVINGS AND SOME FROM A LOAN. | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | SOMEWHAT LIKELY | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SPOUSE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SPOUSE WILL PAY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STIPEND | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | STUDENT LOAN | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | STUDENT LOAN OR TAX REFUND | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | STUDENT LOANS | 1 | 1.5\% | 2 | 3.4\% | 1 | 2.3\% | 0 | .0\% |
|  | STUDENT LOANS OR PAYMENTS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TAKE A LOAN OR APPLY FOR FINANCIAL AID | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TUITION REIMBURSMENT/ OUT OF POCKET | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UNLIKELY/ PARENTS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | UNSURE | 3 | 4.4\% | 2 | 3.4\% | 1 | 2.3\% | 2 | 1.6\% |
|  | UP FRONT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | VERY LIKELY WITH FAFSA | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WILL PAY FROM MY SAVING AND INVESTMENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WILL PAY MYSELF | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WITH CASH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WITH CURRENT JOB | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MONEY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WITH MONEY OF MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WITH MY JOB | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WITH MY OWN MONEY AND SCHOOL GRANTS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WITH MY PARENT'S MONEY | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WITH SOME OF MY SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WITH THE MONEY I PUT ASIDE FOR THIS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WORK | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WORK MY WAY THOUGH/ PARENTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | WORK SPONSOR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^79]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Paying For Education Or Training | SELF-FUNDED | 1 | .3\% |
|  | SELF-PAY | 1 | .3\% |
|  | SOME MONEY FROM SAVINGS AND SOME FROM A LOAN. | 1 | .3\% |
|  | SOMEWHAT LIKELY | 1 | .3\% |
|  | SPOUSE | 1 | .3\% |
|  | SPOUSE WILL PAY | 1 | .3\% |
|  | STIPEND | 1 | .3\% |
|  | STUDENT LOAN | 7 | 1.8\% |
|  | STUDENT LOAN OR TAX REFUND | 1 | .3\% |
|  | STUDENT LOANS | 5 | 1.3\% |
|  | STUDENT LOANS OR PAYMENTS | 1 | .3\% |
|  | TAKE A LOAN OR APPLY FOR FINANCIAL AID | 1 | .3\% |
|  | TUITION REIMBURSMENT/ OUT OF POCKET | 1 | .3\% |
|  | UNLIKELY/ PARENTS | 1 | .3\% |
|  | UNSURE | 10 | 2.5\% |
|  | UP FRONT | 1 | .3\% |
|  | VERY LIKELY WITH FAFSA | 1 | .3\% |
|  | WILL PAY FROM MY SAVING AND INVESTMENT | 1 | .3\% |
|  | WILL PAY MYSELF | 1 | .3\% |
|  | WITH CASH | 1 | .3\% |
|  | WITH CURRENT JOB | 1 | .3\% |
|  | WITH MONEY | 2 | .5\% |
|  | WITH MONEY OF MY OWN | 1 | .3\% |
|  | WITH MY JOB | 1 | .3\% |
|  | WITH MY OWN MONEY AND SCHOOL GRANTS | 1 | .3\% |
|  | WITH MY PARENT'S MONEY | 1 | .3\% |
|  | WITH SOME OF MY SAVINGS | 1 | .3\% |
|  | WITH THE MONEY I PUT ASIDE FOR THIS | 1 | .3\% |
|  | WORK | 2 | .5\% |
|  | WORK MY WAY THOUGH/ PARENTS | 1 | .3\% |
|  | WORK SPONSOR | 1 | .3\% |

[^80]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | WORK WILL PAY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ GRANTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKING | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | WORKING A SECOND JOB OR WORKING EXTRA HOURS AT JOB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WOULD PAY \$10,000 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | WOULD PAY \$200 | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY \$5,000 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY OUT OF SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | YES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | YES I WOULD PAY ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Preferred Information Sources | A PAMPHLET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ACADEMIC ADVISORS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVISOR | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ADVISOR MEETING OR EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ASK PROFESSOR | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | AT THE COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BOOKLET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BROCHURE IN THE MAIL OR EMAIL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | BROCHURE OR CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BROCHURE/ ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BROCHURES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CAREER COACH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOG OR ONLINE SEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOG VIA USPS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOGS OR EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOGUE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHECK CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHECK ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CLASS CATALOGUE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COMPUTER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COURSE MAILER THEY CURRENTLY SEND OUT | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^81]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Paying For Education Or Training | WORK WILL PAY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORK/ GRANTS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WORKING | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | WORKING A SECOND JOB OR WORKING EXTRA HOURS AT JOB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY \$10,000 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY \$200 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY \$5,000 | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PAY OUT OF SAVINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | YES | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | YES I WOULD PAY ON MY OWN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Preferred Information Sources | A PAMPHLET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ACADEMIC ADVISORS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ADVISOR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ADVISOR MEETING OR EMAIL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ASK PROFESSOR | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | AT THE COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BOOKLET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BROCHURE IN THE MAIL OR EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | BROCHURE OR CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | BROCHURE/ ONLINE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | BROCHURES | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | CAREER COACH | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | CATALOG OR ONLINE SEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CATALOG VIA USPS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOGS OR EMAIL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CATALOGUE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | CHECK CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | CHECK ONLINE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | CLASS CATALOGUE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | COMPUTER | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | COURSE MAILER THEY CURRENTLY SEND OUT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Paying For Education Or Training | WORK WILL PAY | 1 | .3\% |
|  | WORK/ GRANTS | 1 | .3\% |
|  | WORKING | 2 | .5\% |
|  | WORKING A SECOND JOB OR WORKING EXTRA HOURS AT JOB | 1 | .3\% |
|  | WOULD PAY \$10,000 | 2 | .5\% |
|  | WOULD PAY \$200 | 1 | .3\% |
|  | WOULD PAY $\$ 5,000$ | 1 | .3\% |
|  | WOULD PAY OUT OF SAVINGS | 1 | .3\% |
|  | YES | 3 | .8\% |
|  | YES I WOULD PAY ON MY OWN | 1 | .3\% |
|  | Total | 397 | 100.0\% |
| Preferred Information Sources | A PAMPHLET | 1 | .3\% |
|  | ACADEMIC ADVISORS | 1 | .3\% |
|  | ADVISOR | 1 | .3\% |
|  | ADVISOR MEETING OR EMAIL | 1 | .3\% |
|  | ASK PROFESSOR | 1 | .3\% |
|  | AT THE COLLEGE | 1 | .3\% |
|  | BOOKLET | 1 | .3\% |
|  | BROCHURE IN THE MAIL OR EMAIL | 1 | .3\% |
|  | BROCHURE OR CATALOG | 1 | .3\% |
|  | BROCHURE/ ONLINE | 3 | .8\% |
|  | BROCHURES | 2 | .5\% |
|  | CAREER COACH | 1 | .3\% |
|  | CATALOG OR ONLINE SEARCH | 1 | .3\% |
|  | CATALOG VIA USPS | 1 | .3\% |
|  | CATALOGS OR EMAIL | 1 | .3\% |
|  | CATALOGUE | 3 | .8\% |
|  | CHECK CATALOG | 1 | .3\% |
|  | CHECK ONLINE | 2 | .5\% |
|  | CLASS CATALOGUE | 1 | .3\% |
|  | COMPUTER | 1 | .3\% |
|  | COURSE MAILER THEY CURRENTLY SEND OUT | 1 | .3\% |

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Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | CURRENTLY RECEIVE THE ACADEMIC CATALOG (TWICE A YEAR I THINK)/ THIS WORKS WELL FOR ME | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | DO NOT KNOW | 2 | 16.7\% | 2 | 33.3\% | 9 | 10.5\% |
|  | EITHER THROUGH MAIL OR GOING IN PERSON TO COLLEGE TO SEE WHAT IS AVAILABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EITHER THROUGH THE MAIL OR THROUGH GOOGLE WEBSITES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL | 2 | 16.7\% | 1 | 16.7\% | 17 | 19.8\% |
|  | EMAIL COMMUNICATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL OR EASY ACCESS ON THE SCHOOL'S WEBSITE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL OR PHONE CALL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL OR TEXT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ MAIL/ IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ ONLINE SEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ OR BOOKLETS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ US POSTAL MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAILS ONLINE INFO | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FACEBOOK | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FINDING IT ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FLYERS OR OTHER <br> LITERATURE/ ONLINE ALSO FINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRIENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FROM FRIENDS AND FROM INTERNET | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GO TO THE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | GOING IN TO THE COLLEGE AND ASKING FOR HELP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOING ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOOGLE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HANDS ON ACTIVITIES/ PRESENTATIONS/ READINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HARD COPY CATALOGUE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | I ALREADY RECEIVE THE HARPER COURSE CATALOG | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |

Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Preferred Information Sources | CURRENTLY RECEIVE THE ACADEMIC CATALOG (TWICE A YEAR I THINK)/ THIS WORKS WELL FOR ME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 7 | 10.3\% | 6 | 10.3\% | 6 | 13.6\% | 7 | 5.7\% |
|  | EITHER THROUGH MAIL OR GOING IN PERSON TO COLLEGE TO SEE WHAT IS AVAILABLE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EITHER THROUGH THE MAIL OR THROUGH GOOGLE WEBSITES | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL | 16 | 23.5\% | 8 | 13.8\% | 4 | 9.1\% | 18 | 14.6\% |
|  | EMAIL COMMUNICATIONS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL OR EASY ACCESS ON THE SCHOOL'S WEBSITE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | EMAIL OR PHONE CALL | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | EMAIL OR TEXT | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 0 | .0\% |
|  | EMAIL/ MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | EMAIL/ MAIL/ IN PERSON | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EMAIL/ ONLINE SEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | EMAIL/ OR BOOKLETS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | EMAIL/ US POSTAL MAIL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | EMAILS ONLINE INFO | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FACEBOOK | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FINDING IT ONLINE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FLYERS OR OTHER LITERATURE/ ONLINE ALSO FINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FRIENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | FROM FRIENDS AND FROM INTERNET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GO TO THE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GOING IN TO THE COLLEGE AND ASKING FOR HELP | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | GOING ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | GOOGLE | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | HANDS ON ACTIVITIES/ PRESENTATIONS/ READINGS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | HARD COPY CATALOGUE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I ALREADY RECEIVE THE HARPER COURSE CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | CURRENTLY RECEIVE THE ACADEMIC CATALOG (TWICE A YEAR I THINK)/ THIS WORKS WELL FOR ME | 1 | .3\% |
|  | DO NOT KNOW | 39 | 9.8\% |
|  | EITHER THROUGH MAIL OR GOING IN PERSON TO COLLEGE TO SEE WHAT IS AVAILABLE | 1 | .3\% |
|  | EITHER THROUGH THE MAIL OR THROUGH GOOGLE WEBSITES | 1 | .3\% |
|  | EMAIL | 66 | 16.6\% |
|  | EMAIL COMMUNICATIONS | 1 | .3\% |
|  | EMAIL OR EASY ACCESS ON THE SCHOOL'S WEBSITE | 1 | .3\% |
|  | EMAIL OR PHONE CALL | 1 | .3\% |
|  | EMAIL OR TEXT | 2 | .5\% |
|  | EMAIL/ MAIL | 3 | .8\% |
|  | EMAIL/ MAIL/ IN PERSON | 1 | .3\% |
|  | EMAIL/ ONLINE | 1 | .3\% |
|  | EMAIL/ ONLINE SEARCH | 1 | .3\% |
|  | EMAIL/ OR BOOKLETS | 1 | .3\% |
|  | EMAIL/ US POSTAL MAIL | 1 | .3\% |
|  | EMAILS ONLINE INFO | 1 | .3\% |
|  | FACEBOOK | 1 | .3\% |
|  | FINDING IT ONLINE | 1 | .3\% |
|  | FLYERS OR OTHER <br> LITERATURE/ ONLINE ALSO FINE | 1 | .3\% |
|  | FRIENDS | 1 | .3\% |
|  | FROM FRIENDS AND FROM INTERNET | 1 | .3\% |
|  | GO TO THE SCHOOL | 1 | .3\% |
|  | GOING IN TO THE COLLEGE AND ASKING FOR HELP | 1 | .3\% |
|  | GOING ONLINE | 1 | .3\% |
|  | GOOGLE | 2 | .5\% |
|  | HANDS ON ACTIVITIES/ PRESENTATIONS/ READINGS | 1 | .3\% |
|  | HARD COPY CATALOGUE | 1 | .3\% |
|  | I ALREADY RECEIVE THE HARPER COURSE CATALOG | 1 | .3\% |

[^82]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | I GET THEM FROM PEERS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I LIKE TO GET INFORMATION ABOUT CLASSES THROUGH PEERS AND FAMILY FRIENDS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I LIKE TO GET INFORMATION FROM HARPER COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I PREFER TO DO MY OWN RESEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | I WOULD PREFER TO LOOK ON THE COLLEGE'S WEBSITE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | IN A MAILED BROCHURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN PERSON WITH AN ADVISOR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN THE MAIL OR ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INQUIRIES/ RESEARCH AND BROCHURES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | INTERNET | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | IT'S A THOUGHT ALWAYS IN THE BACK OF MY MIND WANT TO ENCOURAGE THEM TO EXCEL IN THEIR PASSION LIKE I'VE BEEN BLESSED TO DO BUT TO ADMIT I NEVER FINISHED HIGH SCHOOL IS KIND OF BAD EVEN THOUGH I HAVE A GREAT TRADE | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | LECTURE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LIVE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | LOOK ONLINE AND PAMPHLET AND GO TO THE COLLEG E | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOOK ONLINE AT THE CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOOKING MYSELF ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | MAIL AND EMAIL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MAIL/ CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL/ EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL/ EMAIL/ IN PERSON | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | MAIL/ ONLINE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MAILINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MESSAGES | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | MY CELLPHONE | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |

[^83]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | I GET THEM FROM PEERS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I LIKE TO GET INFORMATION ABOUT CLASSES THROUGH PEERS AND FAMILY FRIENDS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I LIKE TO GET INFORMATION FROM HARPER COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | I PREFER TO DO MY OWN RESEARCH | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | I WOULD PREFER TO LOOK ON THE COLLEGE'S WEBSITE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | IN A MAILED BROCHURE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | IN CLASS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | IN PERSON | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | IN PERSON WITH AN ADVISOR | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | IN THE MAIL OR ONLINE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | INQUIRIES/ RESEARCH AND BROCHURES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | INTERNET | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | IT'S A THOUGHT ALWAYS IN THE BACK OF MY MIND WANT TO ENCOURAGE THEM TO EXCEL IN THEIR PASSION LIKE I'VE BEEN BLESSED TO DO BUT TO ADMIT I NEVER FINISHED HIGH SCHOOL IS KIND OF BAD EVEN THOUGH I HAVE A GREAT TRADE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LECTURE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | LIVE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | LOOK ONLINE AND PAMPHLET AND GO TO THE COLLEG E | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOOK ONLINE AT THE CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | LOOKING MYSELF ONLINE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL | 3 | 4.4\% | 2 | 3.4\% | 2 | 4.5\% | 15 | 12.2\% |
|  | MAIL AND EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL/ CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MAIL/ EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MAIL/ EMAIL/ IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MAIL/ ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | MAILINGS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | MESSAGES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MY CELLPHONE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^84]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | I GET THEM FROM PEERS | 1 | .3\% |
|  | I LIKE TO GET INFORMATION ABOUT CLASSES THROUGH PEERS AND FAMILY FRIENDS | 1 | .3\% |
|  | I LIKE TO GET INFORMATION FROM HARPER COLLEGE | 1 | .3\% |
|  | I PREFER TO DO MY OWN RESEARCH | 1 | .3\% |
|  | I WOULD PREFER TO LOOK ON THE COLLEGE'S WEBSITE | 1 | .3\% |
|  | IN A MAILED BROCHURE | 1 | .3\% |
|  | IN CLASS | 1 | .3\% |
|  | IN PERSON | 3 | .8\% |
|  | IN PERSON WITH AN ADVISOR | 1 | .3\% |
|  | IN THE MAIL OR ONLINE | 1 | .3\% |
|  | INQUIRIES/ RESEARCH AND BROCHURES | 1 | .3\% |
|  | INTERNET | 5 | 1.3\% |
|  | IT'S A THOUGHT ALWAYS IN THE BACK OF MY MIND WANT TO ENCOURAGE THEM TO EXCEL IN THEIR PASSION LIKE I'VE BEEN BLESSED TO DO BUT TO ADMIT I NEVER FINISHED HIGH SCHOOL IS KIND OF BAD EVEN THOUGH I HAVE A GREAT TRADE | 1 | .3\% |
|  | LECTURE | 1 | .3\% |
|  | LIVE | 1 | .3\% |
|  | LOOK ONLINE AND PAMPHLET AND GO TO THE COLLEG E | 1 | .3\% |
|  | LOOK ONLINE AT THE CATALOG | 1 | .3\% |
|  | LOOKING MYSELF ONLINE | 1 | .3\% |
|  | MAIL | 26 | 6.5\% |
|  | MAIL AND EMAIL | 1 | .3\% |
|  | MAIL/ CATALOG | 2 | .5\% |
|  | MAIL/ EMAIL | 2 | .5\% |
|  | MAIL/ EMAIL/ IN PERSON | 1 | .3\% |
|  | MAIL/ ONLINE | 2 | .5\% |
|  | MAILINGS | 2 | .5\% |
|  | MESSAGES | 1 | .3\% |
|  | MY CELLPHONE | 1 | .3\% |

[^85]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | NO RESPONSE | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | NORMAL IN A CLASSROOM | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | ON THE INTERNET | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE | 3 | 25.0\% | 0 | .0\% | 22 | 25.6\% |
|  | ONLINE AD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE AND CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE AND VISIT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE BROCHURES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE BY EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE INFORMATION | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE OR BOOKLET | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE OR BY US MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE OR CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE OR IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE OR MAIL | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | ONLINE PORTALS SHOULD BE THERE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE RESEARCH | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE THROUGH CORPORATE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE THROUGH NOTIFICATIONS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE WEBSITES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | ONLINE/ BY EMAILS AND ON WEBSITES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ EMAIL/ SNAIL MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ FRIENDS/ COUNSELORS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ OVER THE PHONE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAPER CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PAPER COPY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PERSONALLY | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHONE AND IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PREFER TO GET THEM FROM AN ADVISER OF THE SCHOOL IN THE DIRECT PROGRAM THAT I AM INQUIRING ON | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROFESSORS | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^86]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Preferred Information Sources | NO RESPONSE | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 0 | .0\% |
|  | NORMAL IN A CLASSROOM | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ON THE INTERNET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE | 20 | 29.4\% | 25 | 43.1\% | 11 | 25.0\% | 23 | 18.7\% |
|  | ONLINE AD | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE AND CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE AND VISIT | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ONLINE BROCHURES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE BY EMAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE EMAIL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE INFORMATION | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE OR BOOKLET | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE OR BY US MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE OR CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE OR IN PERSON | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | ONLINE OR MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE PORTALS SHOULD BE THERE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE RESEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE THROUGH CORPORATE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE THROUGH NOTIFICATIONS | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE WEBSITES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ BY EMAILS AND ON WEBSITES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ EMAIL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ EMAIL/ SNAIL MAIL | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ FRIENDS/ COUNSELORS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ONLINE/ OVER THE PHONE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PAPER CATALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PAPER COPY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | PERSONALLY | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PHONE AND IN PERSON | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | PREFER TO GET THEM FROM AN ADVISER OF THE SCHOOL IN THE DIRECT PROGRAM THAT I AM INQUIRING ON | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | PROFESSORS | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |

[^87]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N\% |
| Preferred Information Sources | NO RESPONSE | 4 | 1.0\% |
|  | NORMAL IN A CLASSROOM | 1 | .3\% |
|  | ON THE INTERNET | 1 | .3\% |
|  | ONLINE | 104 | 26.2\% |
|  | ONLINE AD | 1 | .3\% |
|  | ONLINE AND CATALOG | 1 | .3\% |
|  | ONLINE AND VISIT | 1 | .3\% |
|  | ONLINE BROCHURES | 1 | .3\% |
|  | ONLINE BY EMAIL | 1 | .3\% |
|  | ONLINE EMAIL | 1 | .3\% |
|  | ONLINE INFORMATION | 1 | .3\% |
|  | ONLINE OR BOOKLET | 1 | .3\% |
|  | ONLINE OR BY US MAIL | 1 | .3\% |
|  | ONLINE OR CATALOG | 1 | .3\% |
|  | ONLINE OR IN PERSON | 1 | .3\% |
|  | ONLINE OR MAIL | 2 | .5\% |
|  | ONLINE PORTALS SHOULD BE THERE | 1 | .3\% |
|  | ONLINE RESEARCH | 1 | .3\% |
|  | ONLINE THROUGH CORPORATE | 1 | .3\% |
|  | ONLINE THROUGH NOTIFICATIONS | 1 | .3\% |
|  | ONLINE WEBSITES | 1 | .3\% |
|  | ONLINE/ BY EMAILS AND ON WEBSITES | 1 | .3\% |
|  | ONLINE/EMAIL | 1 | .3\% |
|  | ONLINE/EMAIL/ SNAIL MAIL | 1 | . $3 \%$ |
|  | ONLINE/ FRIENDS/ COUNSELORS | 1 | .3\% |
|  | ONLINE/ OVER THE PHONE | 1 | .3\% |
|  | PAPER CATALOG | 1 | .3\% |
|  | PAPER COPY | 1 | .3\% |
|  | PERSONALLY | 1 | .3\% |
|  | PHONE AND IN PERSON | 1 | .3\% |
|  | PREFER TO GET THEM FROM AN ADVISER OF THE SCHOOL IN THE DIRECT PROGRAM THAT I AM INQUIRING ON | 1 | .3\% |
|  | PROFESSORS | 1 | .3\% |

[^88]Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Preferred Information Sources | READ CATALOG COURSES | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | READING ABOUT IT ONLINE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | RESEARCH | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | $\begin{aligned} & \text { RESEARCH COLLEGE } \\ & \text { WEBSITE } \end{aligned}$ | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RESEARCHING/ MAIL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SCHOOL WEBSITES | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | SCHOOLS CLASS LIST AND STUDENTS | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEARCHING IT UP | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SEMINAR AT COLLEGE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SOME ONLINE AND SOME IN CLASS | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | TALKING TO MY COUNSELOR OR LOOKING ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THE SCHOOL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THROUGH CATALOG OR ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THROUGH LETTERS | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | THROUGH SNAIL MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THROUGH THE MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THROUGH THE WEBSITE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | US MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | USUALLY THROUGH THE LIBRARY | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | VIA EMAIL | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | VIA REGULAR MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WE CURRENTLY GET A CATALOG EACH SEMESTER/ THAT'S FINE WITH ME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WEB | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WEBSITE | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | WOULD LIKE TO RECEIVE ONLINE OR VIA CATALOG/ OR ATTENDING OPEN DOOR EVENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PROBABLY GO ONLINE OR CALL | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |



Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Preferred Information Sources | READ CATALOG COURSES | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | READING ABOUT IT ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RESEARCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | RESEARCH COLLEGE WEBSITE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | RESEARCHING/ MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOOL WEBSITES | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SCHOOLS CLASS LIST AND STUDENTS | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | SEARCHING IT UP | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SEMINAR AT COLLEGE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | SOME ONLINE AND SOME IN CLASS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | TALKING TO MY COUNSELOR OR LOOKING ONLINE | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | THE SCHOOL | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | THROUGH CATALOG OR ONLINE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THROUGH LETTERS | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | THROUGH SNAIL MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | THROUGH THE MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | THROUGH THE WEBSITE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | US MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | USUALLY THROUGH THE LIBRARY | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | VIA EMAIL | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | VIA REGULAR MAIL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WE CURRENTLY GET A CATALOG EACH SEMESTER THAT'S FINE WITH ME | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WEB | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WEBSITE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | WOULD LIKE TO RECEIVE ONLINE OR VIA CATALOG/ OR ATTENDING OPEN DOOR EVENT | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | WOULD PROBABLY GO ONLINE OR CALL | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |



Table 12. Making College Happen By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |
| :---: | :---: | :---: | :---: |
|  |  | Total |  |
|  |  | Count | Column N \% |
| Preferred Information Sources | READ CATALOG COURSES | 1 | .3\% |
|  | READING ABOUT IT ONLINE | 1 | . $3 \%$ |
|  | RESEARCH | 2 | .5\% |
|  | RESEARCH COLLEGE WEBSITE | 1 | .3\% |
|  | RESEARCHING/ MAIL | 1 | .3\% |
|  | SCHOOL WEBSITES | 1 | .3\% |
|  | SCHOOLS CLASS LIST AND STUDENTS | 1 | . $3 \%$ |
|  | SEARCHING IT UP | 1 | .3\% |
|  | SEMINAR AT COLLEGE | 1 | .3\% |
|  | SOME ONLINE AND SOME IN CLASS | 1 | . $3 \%$ |
|  | TALKING TO MY COUNSELOR OR LOOKING ONLINE | 1 | .3\% |
|  | THE SCHOOL | 1 | .3\% |
|  | THROUGH CATALOG OR ONLINE | 1 | . $3 \%$ |
|  | THROUGH LETTERS | 1 | .3\% |
|  | THROUGH SNAIL MAIL | 1 | .3\% |
|  | THROUGH THE MAIL | 2 | .5\% |
|  | THROUGH THE WEBSITE | 1 | .3\% |
|  | US MAIL | 3 | .8\% |
|  | USUALLY THROUGH THE LIBRARY | 1 | .3\% |
|  | VIA EMAIL | 2 | .5\% |
|  | VIA REGULAR MAIL | 1 | .3\% |
|  | WE CURRENTLY GET A CATALOG EACH SEMESTER/ THAT'S FINE WITH ME | 1 | . $3 \%$ |
|  | WEB | 2 | .5\% |
|  | WEBSITE | 3 | .8\% |
|  | WOULD LIKE TO RECEIVE ONLINE OR VIA CATALOG/ OR ATTENDING OPEN DOOR EVENT | 1 | .3\% |
|  | WOULD PROBABLY GO ONLINE OR CALL | 1 | .3\% |
|  | Total | 397 | 100.0\% |

Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current jobor to get a new iob |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Zip Code Of Respondent | 60004 Arlington Heights | 0 | .0\% | 0 | .0\% | 8 | 9.3\% |
|  | 60005 Arlington Heights | 1 | 8.3\% | 0 | .0\% | 3 | 3.5\% |
|  | 60006 Arlington Heights | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60007 Elk Grove Village | 2 | 16.7\% | 0 | .0\% | 6 | 7.0\% |
|  | 60008 Rolling Meadows | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | 60009 Elk Grove Village | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60010 Barrington (Barrington Hills, Deer Park, Inverness, Lake Barrington, North Barrington, South Barrington, Tower L | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 60011 Barrington | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 60016 Des Plaines | 1 | 8.3\% | 1 | 16.7\% | 2 | 2.3\% |
|  | 60017 Des Plaines | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60018 Des Plaines | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 60021 Fox River Grove | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 60056 Mount Prospect | 0 | .0\% | 0 | .0\% | 13 | 15.1\% |
|  | 60062 Northbrook | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60067 Palatine (Inverness) | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 60070 Prospect Heights | 1 | 8.3\% | 1 | 16.7\% | 2 | 2.3\% |
|  | 60074 Palatine | 0 | .0\% | 1 | 16.7\% | 5 | 5.8\% |
|  | 60078 Palatine | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 60084 Lake Barrington | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60089 Buffalo Grove | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 60090 Wheeling | 2 | 16.7\% | 0 | .0\% | 7 | 8.1\% |
|  | 60095 Palatine | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60107 S treamwood | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60133 Hanover Park | 1 | 8.3\% | 1 | 16.7\% | 1 | 1.2\% |
|  | 60159 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60168 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60169 Hoffman Estates | 2 | 16.7\% | 1 | 16.7\% | 3 | 3.5\% |
|  | 60172 Roselle | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 60173 Schaumburg | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 60192 Hoffman Estates | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 60193 Schaumburg | 0 | .0\% | 1 | 16.7\% | 8 | 9.3\% |
|  | 60194 Schaumburg | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | 60195 Schaumburg | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | None of the above | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^89]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column F \% | Count | Column N\% | Count | Column N \% |
| Zip Code Of Respondent | 60004 Arlington Heights | 10 | 14.7\% | 8 | 13.8\% | 10 | 22.7\% | 8 | 6.5\% |
|  | 60005 Arlington Heights | 5 | 7.4\% | 3 | 5.2\% | 1 | 2.3\% | 8 | 6.5\% |
|  | 60006 Arlington Heights | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60007 Elk Grove Village | 3 | 4.4\% | 1 | 1.7\% | 2 | 4.5\% | 4 | 3.3\% |
|  | 60008 Rolling Meadows | 5 | 7.4\% | 2 | 3.4\% | 2 | 4.5\% | 4 | 3.3\% |
|  | 60009 Elk Grove Village | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60010 Barrington (Barrington Hills, Deer Park, Inverness, Lake Barrington, North Barrington, South Barrington, Tower L | 1 | 1.5\% | 3 | 5.2\% | 1 | 2.3\% | 16 | 13.0\% |
|  | 60011 Barrington | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60016 Des Plaines | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | 60017 Des Plaines | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60018 Des Plaines | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | 60021 Fox River Grove | 4 | 5.9\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 60056 Mount Prospect | 3 | 4.4\% | 9 | 15.5\% | 4 | 9.1\% | 13 | 10.6\% |
|  | 60062 Northbrook | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | 60067 Palatine (Inverness) | 3 | 4.4\% | 2 | 3.4\% | 0 | .0\% | 18 | 14.6\% |
|  | 60070 Prospect Heights | 1 | 1.5\% | 1 | 1.7\% | 2 | 4.5\% | 3 | 2.4\% |
|  | 60074 Palatine | 7 | 10.3\% | 2 | 3.4\% | 3 | 6.8\% | 14 | 11.4\% |
|  | 60078 Palatine | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60084 Lake Barrington | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | 60089 Buffalo Grove | 1 | 1.5\% | 3 | 5.2\% | 2 | 4.5\% | 2 | 1.6\% |
|  | 60090 Wheeling | 4 | 5.9\% | 8 | 13.8\% | 4 | 9.1\% | 6 | 4.9\% |
|  | 60095 Palatine | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60107 S treamwood | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | 60133 Hanover Park | 1 | 1.5\% | 2 | 3.4\% | 0 | .0\% | 2 | 1.6\% |
|  | 60159 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60168 Schaumburg | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 60169 Hoffman Estates | 4 | 5.9\% | 3 | 5.2\% | 5 | 11.4\% | 8 | 6.5\% |
|  | 60172 Roselle | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | 60173 Schaumburg | 2 | 2.9\% | 1 | 1.7\% | 1 | 2.3\% | 3 | 2.4\% |
|  | 60192 Hoffman Estates | 2 | 2.9\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | 60193 Schaumburg | 5 | 7.4\% | 4 | 6.9\% | 1 | 2.3\% | 7 | 5.7\% |
|  | 60194 Schaumburg | 3 | 4.4\% | 0 | .0\% | 2 | 4.5\% | 3 | 2.4\% |
|  | 60195 Schaumburg | 1 | 1.5\% | 1 | 1.7\% | 1 | 2.3\% | 1 | .8\% |
|  | None of the above | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^90]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Zip Code Of Respondent | 60004 Arlington Heights | 14 | 6.9\% | 58 | 9.7\% |
|  | 60005 Arlington Heights | 16 | 7.9\% | 37 | 6.2\% |
|  | 60006 Arlington Heights | 0 | .0\% | 0 | .0\% |
|  | 60007 Elk Grove Village | 21 | 10.3\% | 39 | 6.5\% |
|  | 60008 Rolling Meadows | 8 | 3.9\% | 24 | 4.0\% |
|  | 60009 Elk Grove Village | 0 | .0\% | 0 | .0\% |
|  | 60010 Barrington (Barrington Hills, Deer Park, Inverness, Lake Barrington, North Barrington, South Barrington, Tower L | 19 | 9.4\% | 44 | 7.3\% |
|  | 60011 Barrington | 0 | .0\% | 1 | .2\% |
|  | 60016 Des Plaines | 2 | 1.0\% | 9 | 1.5\% |
|  | 60017 Des Plaines | 0 | .0\% | 0 | .0\% |
|  | 60018 Des Plaines | 2 | 1.0\% | 6 | 1.0\% |
|  | 60021 Fox River Grove | 0 | .0\% | 6 | 1.0\% |
|  | 60056 Mount Prospect | 18 | 8.9\% | 60 | 10.0\% |
|  | 60062 Northbrook | 0 | .0\% | 1 | .2\% |
|  | 60067 Palatine (Inverness) | 20 | 9.9\% | 46 | 7.7\% |
|  | 60070 Prospect Heights | 6 | 3.0\% | 17 | 2.8\% |
|  | 60074 Palatine | 10 | 4.9\% | 42 | 7.0\% |
|  | 60078 Palatine | 0 | .0\% | 1 | .2\% |
|  | 60084 Lake Barrington | 3 | 1.5\% | 4 | .7\% |
|  | 60089 Buffalo Grove | 5 | 2.5\% | 17 | 2.8\% |
|  | 60090 Wheeling | 11 | 5.4\% | 42 | 7.0\% |
|  | 60095 Palatine | 0 | .0\% | 0 | .0\% |
|  | 60107 S treamwood | 0 | .0\% | 2 | .3\% |
|  | 60133 Hanover Park | 0 | .0\% | 8 | 1.3\% |
|  | 60159 Schaumburg | 0 | .0\% | 0 | .0\% |
|  | 60168 Schaumburg | 0 | .0\% | 0 | .0\% |
|  | 60169 Hoffman Estates | 7 | 3.4\% | 33 | 5.5\% |
|  | 60172 Roselle | 1 | .5\% | 4 | .7\% |
|  | 60173 Schaumburg | 7 | 3.4\% | 17 | 2.8\% |
|  | 60192 Hoffman Estates | 1 | .5\% | 8 | 1.3\% |
|  | 60193 Schaumburg | 19 | 9.4\% | 45 | 7.5\% |
|  | 60194 Schaumburg | 11 | 5.4\% | 22 | 3.7\% |
|  | 60195 Schaumburg | 2 | 1.0\% | 7 | 1.2\% |
|  | None of the above | 0 | .0\% | 0 | .0\% |

[^91]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Zip Code Of Respondent | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Years Lived In Harper College District | Less than 5 years | 4 | 33.3\% | 2 | 33.3\% | 18 | 20.9\% |
|  | 5-10 years | 3 | 25.0\% | 1 | 16.7\% | 21 | 24.4\% |
|  | 11-20 years | 1 | 8.3\% | 1 | 16.7\% | 13 | 15.1\% |
|  | 21 years or more | 1 | 8.3\% | 1 | 16.7\% | 22 | 25.6\% |
|  | Do not know/ Prefer not to answer | 3 | 25.0\% | 1 | 16.7\% | 12 | 14.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Race Of Respondent | Other | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | White | 4 | 33.3\% | 1 | 16.7\% | 49 | 57.0\% |
|  | Black or African American | 0 | .0\% | 0 | .0\% | 5 | 5.8\% |
|  | Hispanic/ Latino | 4 | 33.3\% | 2 | 33.3\% | 8 | 9.3\% |
|  | Asian | 4 | 33.3\% | 1 | 16.7\% | 19 | 22.1\% |
|  | American Indian and Alaska Native | 0 | .0\% | 1 | 16.7\% | 2 | 2.3\% |
|  | Native Hawaiian and Other Pacific Islander | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Some other race | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | Two or more races | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | Prefer not to answer | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Other Race Cited | ASIAN INDIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HUMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^92]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Zip Code Of Respondent | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Years Lived In Harper College District | Less than 5 years | 16 | 23.5\% | 7 | 12.1\% | 7 | 15.9\% | 15 | 12.2\% |
|  | 5-10 years | 17 | 25.0\% | 10 | 17.2\% | 12 | 27.3\% | 16 | 13.0\% |
|  | 11-20 years | 13 | 19.1\% | 20 | 34.5\% | 12 | 27.3\% | 27 | 22.0\% |
|  | 21 years or more | 17 | 25.0\% | 12 | 20.7\% | 7 | 15.9\% | 60 | 48.8\% |
|  | Do not know/ Prefer not to answer | 5 | 7.4\% | 9 | 15.5\% | 6 | 13.6\% | 5 | 4.1\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Race Of Respondent | Other | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | White | 43 | 63.2\% | 32 | 55.2\% | 20 | 45.5\% | 100 | 81.3\% |
|  | Black or African American | 2 | 2.9\% | 3 | 5.2\% | 3 | 6.8\% | 4 | 3.3\% |
|  | Hispanic/ Latino | 8 | 11.8\% | 10 | 17.2\% | 9 | 20.5\% | 3 | 2.4\% |
|  | Asian | 12 | 17.6\% | 7 | 12.1\% | 9 | 20.5\% | 15 | 12.2\% |
|  | American Indian and Alaska Native | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 1 | .8\% |
|  | Native Hawaiian and Other Pacific Islander | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Some other race | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | Two or more races | 2 | 2.9\% | 1 | 1.7\% | 3 | 6.8\% | 0 | .0\% |
|  | Prefer not to answer | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Other Race Cited | ASIAN INDIAN | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% |
|  | HUMAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 0 | .0\% | 0 | .0\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% |
| Zip Code Of Respondent | Total | 203 | 100.0\% | 600 | 100.0\% |
| Years Lived In Harper College District | Less than 5 years | 23 | 11.3\% | 92 | 15.3\% |
|  | 5-10 years | 16 | 7.9\% | 96 | 16.0\% |
|  | 11-20 years | 33 | 16.3\% | 120 | 20.0\% |
|  | 21 years or more | 94 | 46.3\% | 214 | 35.7\% |
|  | Do not know/ Prefer not to answer | 37 | 18.2\% | 78 | 13.0\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Race Of Respondent | Other | 1 | .5\% | 2 | .3\% |
|  | White | 144 | 70.9\% | 393 | 65.5\% |
|  | Black or African American | 1 | .5\% | 18 | 3.0\% |
|  | Hispanic/ Latino | 14 | 6.9\% | 58 | 9.7\% |
|  | Asian | 31 | 15.3\% | 98 | 16.3\% |
|  | American Indian and Alaska Native | 1 | .5\% | 7 | 1.2\% |
|  | Native Hawaiian and Other Pacific Islander | 1 | .5\% | 2 | .3\% |
|  | Some other race | 2 | 1.0\% | 4 | .7\% |
|  | Two or more races | 4 | 2.0\% | 13 | 2.2\% |
|  | Prefer not to answer | 4 | 2.0\% | 5 | .8\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Other Race Cited | ASIAN INDIAN | 0 | .0\% | 1 | 50.0\% |
|  | HUMAN | 1 | 100.0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 2 | 100.0\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Age Of Respondent | Under 18 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 18 | 2 | 16.7\% | 1 | 16.7\% | 0 | .0\% |
|  | 19 | 1 | 8.3\% | 0 | .0\% | 1 | 1.2\% |
|  | 20 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 21 | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 22 | 1 | 8.3\% | 0 | .0\% | 1 | 1.2\% |
|  | 23 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 24 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 25 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 26 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 27 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 28 | 2 | 16.7\% | 0 | .0\% | 3 | 3.5\% |
|  | 29 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 30 | 0 | .0\% | 1 | 16.7\% | 5 | 5.8\% |
|  | 31 | 1 | 8.3\% | 1 | 16.7\% | 2 | 2.3\% |
|  | 32 | 2 | 16.7\% | 1 | 16.7\% | 5 | 5.8\% |
|  | 33 | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | 34 | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 35 | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | 36 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 37 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 38 | 0 | .0\% | 0 | .0\% | 5 | 5.8\% |
|  | 39 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 40 | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 41 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 42 | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | 43 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 44 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 45 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 46 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 47 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 48 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 49 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 50 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 51 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 52 | 0 | .0\% | 0 | .0\% | 0 | .0\% |

[^93]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Age Of Respondent | Under 18 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 18 | 1 | 1.5\% | 10 | 17.2\% | 3 | 6.8\% | 0 | .0\% |
|  | 19 | 0 | .0\% | 4 | 6.9\% | 3 | 6.8\% | 0 | .0\% |
|  | 20 | 0 | .0\% | 4 | 6.9\% | 3 | 6.8\% | 0 | .0\% |
|  | 21 | 1 | 1.5\% | 2 | 3.4\% | 3 | 6.8\% | 0 | .0\% |
|  | 22 | 0 | .0\% | 3 | 5.2\% | 5 | 11.4\% | 1 | .8\% |
|  | 23 | 3 | 4.4\% | 0 | .0\% | 5 | 11.4\% | 2 | 1.6\% |
|  | 24 | 5 | 7.4\% | 1 | 1.7\% | 3 | 6.8\% | 1 | .8\% |
|  | 25 | 1 | 1.5\% | 3 | 5.2\% | 1 | 2.3\% | 1 | .8\% |
|  | 26 | 3 | 4.4\% | 2 | 3.4\% | 2 | 4.5\% | 0 | .0\% |
|  | 27 | 3 | 4.4\% | 2 | 3.4\% | 0 | .0\% | 1 | .8\% |
|  | 28 | 4 | 5.9\% | 4 | 6.9\% | 1 | 2.3\% | 0 | .0\% |
|  | 29 | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 3 | 2.4\% |
|  | 30 | 2 | 2.9\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | 31 | 2 | 2.9\% | 1 | 1.7\% | 1 | 2.3\% | 1 | .8\% |
|  | 32 | 10 | 14.7\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | 33 | 1 | 1.5\% | 3 | 5.2\% | 2 | 4.5\% | 3 | 2.4\% |
|  | 34 | 3 | 4.4\% | 1 | 1.7\% | 1 | 2.3\% | 1 | .8\% |
|  | 35 | 0 | .0\% | 1 | 1.7\% | 1 | 2.3\% | 7 | 5.7\% |
|  | 36 | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 2 | 1.6\% |
|  | 37 | 3 | 4.4\% | 0 | .0\% | 2 | 4.5\% | 2 | 1.6\% |
|  | 38 | 2 | 2.9\% | 2 | 3.4\% | 3 | 6.8\% | 3 | 2.4\% |
|  | 39 | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | 40 | 2 | 2.9\% | 1 | 1.7\% | 0 | .0\% | 3 | 2.4\% |
|  | 41 | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 42 | 1 | 1.5\% | 0 | .0\% | 1 | 2.3\% | 1 | .8\% |
|  | 43 | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 6 | 4.9\% |
|  | 44 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | 45 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 4.1\% |
|  | 46 | 3 | 4.4\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 47 | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |
|  | 48 | 1 | 1.5\% | 0 | .0\% | 1 | 2.3\% | 3 | 2.4\% |
|  | 49 | 1 | 1.5\% | 0 | .0\% | 1 | 2.3\% | 2 | 1.6\% |
|  | 50 | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 51 | 2 | 2.9\% | 2 | 3.4\% | 0 | .0\% | 3 | 2.4\% |
|  | 52 | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 1 | .8\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% |
| Age Of Respondent | Under 18 | 0 | .0\% | 0 | .0\% |
|  | 18 | 7 | 3.4\% | 24 | 4.0\% |
|  | 19 | 1 | .5\% | 10 | 1.7\% |
|  | 20 | 1 | .5\% | 8 | 1.3\% |
|  | 21 | 0 | .0\% | 10 | 1.7\% |
|  | 22 | 1 | .5\% | 12 | 2.0\% |
|  | 23 | 4 | 2.0\% | 16 | 2.7\% |
|  | 24 | 3 | 1.5\% | 15 | 2.5\% |
|  | 25 | 3 | 1.5\% | 12 | 2.0\% |
|  | 26 | 2 | 1.0\% | 12 | 2.0\% |
|  | 27 | 2 | 1.0\% | 10 | 1.7\% |
|  | 28 | 3 | 1.5\% | 17 | 2.8\% |
|  | 29 | 6 | 3.0\% | 11 | 1.8\% |
|  | 30 | 4 | 2.0\% | 13 | 2.2\% |
|  | 31 | 2 | 1.0\% | 11 | 1.8\% |
|  | 32 | 6 | 3.0\% | 26 | 4.3\% |
|  | 33 | 6 | 3.0\% | 18 | 3.0\% |
|  | 34 | 4 | 2.0\% | 14 | 2.3\% |
|  | 35 | 2 | 1.0\% | 14 | 2.3\% |
|  | 36 | 5 | 2.5\% | 12 | 2.0\% |
|  | 37 | 5 | 2.5\% | 15 | 2.5\% |
|  | 38 | 3 | 1.5\% | 18 | 3.0\% |
|  | 39 | 5 | 2.5\% | 10 | 1.7\% |
|  | 40 | 3 | 1.5\% | 13 | 2.2\% |
|  | 41 | 5 | 2.5\% | 9 | 1.5\% |
|  | 42 | 1 | .5\% | 8 | 1.3\% |
|  | 43 | 5 | 2.5\% | 15 | 2.5\% |
|  | 44 | 4 | 2.0\% | 10 | 1.7\% |
|  | 45 | 5 | 2.5\% | 13 | 2.2\% |
|  | 46 | 5 | 2.5\% | 10 | 1.7\% |
|  | 47 | 5 | 2.5\% | 7 | 1.2\% |
|  | 48 | 3 | 1.5\% | 8 | 1.3\% |
|  | 49 | 5 | 2.5\% | 10 | 1.7\% |
|  | 50 | 6 | 3.0\% | 8 | 1.3\% |
|  | 51 | 5 | 2.5\% | 13 | 2.2\% |
|  | 52 | 3 | 1.5\% | 6 | 1.0\% |

[^94]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read Englishbetter |  | Improve skills to move up in a current job or to get a new job |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Age Of Respondent | 53 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 54 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 55 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 56 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 57 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 58 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 59 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 60 | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | 61 | 1 | 8.3\% | 0 | .0\% | 0 | .0\% |
|  | 62 | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | 63 | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | 64 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 65 | 0 | .0\% | 0 | .0\% | 3 | 3.5\% |
|  | 66 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 67 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 68 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 69 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 70 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 71 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 72 | 0 | .0\% | 1 | 16.7\% | 1 | 1.2\% |
|  | 73 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 74 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 75 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 76 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 77 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 78 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 79 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 81 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 82 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 84 | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 85 and older | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

[^95]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Age Of Respondent | 53 | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | 54 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 55 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | 56 | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 3 | 2.4\% |
|  | 57 | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 6 | 4.9\% |
|  | 58 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 59 | 1 | 1.5\% | 1 | 1.7\% | 0 | .0\% | 5 | 4.1\% |
|  | 60 | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 61 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 62 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 4.1\% |
|  | 63 | 0 | .0\% | 4 | 6.9\% | 0 | .0\% | 1 | .8\% |
|  | 64 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 4 | 3.3\% |
|  | 65 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 66 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | 67 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 3 | 2.4\% |
|  | 68 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 69 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 70 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 71 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 72 | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 2 | 1.6\% |
|  | 73 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 5 | 4.1\% |
|  | 74 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 75 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 76 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 1.6\% |
|  | 77 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 78 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 79 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 81 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | 82 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 84 | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 85 and older | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

[^96]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column F \% | Count | Column N \% |
| Age Of Respondent | 53 | 3 | 1.5\% | 9 | 1.5\% |
|  | 54 | 1 | .5\% | 3 | .5\% |
|  | 55 | 2 | 1.0\% | 6 | 1.0\% |
|  | 56 | 3 | 1.5\% | 10 | 1.7\% |
|  | 57 | 6 | 3.0\% | 14 | 2.3\% |
|  | 58 | 2 | 1.0\% | 3 | .5\% |
|  | 59 | 4 | 2.0\% | 12 | 2.0\% |
|  | 60 | 4 | 2.0\% | 8 | 1.3\% |
|  | 61 | 3 | 1.5\% | 5 | .8\% |
|  | 62 | 6 | 3.0\% | 12 | 2.0\% |
|  | 63 | 7 | 3.4\% | 13 | 2.2\% |
|  | 64 | 3 | 1.5\% | 7 | 1.2\% |
|  | 65 | 3 | 1.5\% | 8 | 1.3\% |
|  | 66 | 4 | 2.0\% | 7 | 1.2\% |
|  | 67 | 2 | 1.0\% | 5 | .8\% |
|  | 68 | 4 | 2.0\% | 6 | 1.0\% |
|  | 69 | 3 | 1.5\% | 3 | .5\% |
|  | 70 | 1 | .5\% | 3 | .5\% |
|  | 71 | 3 | 1.5\% | 4 | .7\% |
|  | 72 | 4 | 2.0\% | 9 | 1.5\% |
|  | 73 | 0 | .0\% | 5 | .8\% |
|  | 74 | 0 | .0\% | 1 | .2\% |
|  | 75 | 1 | .5\% | 2 | .3\% |
|  | 76 | 0 | .0\% | 2 | .3\% |
|  | 77 | 2 | 1.0\% | 2 | .3\% |
|  | 78 | 1 | .5\% | 1 | . $2 \%$ |
|  | 79 | 0 | .0\% | 0 | .0\% |
|  | 80 | 0 | .0\% | 0 | .0\% |
|  | 81 | 0 | .0\% | 1 | .2\% |
|  | 82 | 0 | .0\% | 0 | .0\% |
|  | 83 | 0 | .0\% | 0 | .0\% |
|  | 84 | 1 | .5\% | 1 | .2\% |
|  | 85 and older | 0 | .0\% | 0 | .0\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |

[^97]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Age Segment | 18 To 34 | 10 | 83.3\% | 4 | 66.7\% | 40 | 46.5\% |
|  | 35 To 49 | 1 | 8.3\% | 0 | .0\% | 33 | 38.4\% |
|  | 50 To 64 | 1 | 8.3\% | 1 | 16.7\% | 9 | 10.5\% |
|  | 65 And Older | 0 | .0\% | 1 | 16.7\% | 4 | 4.7\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Highest Level Of Education Completed | Less than high school | 3 | 25.0\% | 0 | .0\% | 0 | .0\% |
|  | High school/ GED | 3 | 25.0\% | 1 | 16.7\% | 9 | 10.5\% |
|  | High school plus some college | 0 | .0\% | 0 | .0\% | 5 | 5.8\% |
|  | Technical/ Vocational/ Career certificate | 1 | 8.3\% | 0 | .0\% | 5 | 5.8\% |
|  | Associate Degree | 0 | .0\% | 2 | 33.3\% | 7 | 8.1\% |
|  | Bachelor's Degree | 3 | 25.0\% | 3 | 50.0\% | 40 | 46.5\% |
|  | Master's Degree | 1 | 8.3\% | 0 | .0\% | 16 | 18.6\% |
|  | Doctoral Degree | 1 | 8.3\% | 0 | .0\% | 1 | 1.2\% |
|  | Professional degree (medical, dental, law) | 0 | .0\% | 0 | .0\% | 2 | 2.3\% |
|  | Prefer not to answer | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Employment Status | Other | 1 | 8.3\% | 1 | 16.7\% | 3 | 3.5\% |
|  | Full-time | 3 | 25.0\% | 2 | 33.3\% | 52 | 60.5\% |
|  | Part-time | 2 | 16.7\% | 1 | 16.7\% | 12 | 14.0\% |
|  | Self-employed | 1 | 8.3\% | 0 | .0\% | 5 | 5.8\% |
|  | Not employed, looking for work | 0 | .0\% | 0 | .0\% | 4 | 4.7\% |
|  | Not employed, not looking for work | 1 | 8.3\% | 1 | 16.7\% | 3 | 3.5\% |
|  | Student | 1 | 8.3\% | 0 | .0\% | 1 | 1.2\% |
|  | Retired | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | No Response | 3 | 25.0\% | 1 | 16.7\% | 6 | 7.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

[^98]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not job related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Age Segment | 18 To 34 | 39 | 57.4\% | 41 | 70.7\% | 35 | 79.5\% | 15 | 12.2\% |
|  | 35 To 49 | 19 | 27.9\% | 7 | 12.1\% | 9 | 20.5\% | 42 | 34.1\% |
|  | 50 To 64 | 10 | 14.7\% | 9 | 15.5\% | 0 | .0\% | 41 | 33.3\% |
|  | 65 And Older | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 25 | 20.3\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Highest Level Of Education Completed | Less than high school | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | High school/ GED | 1 | 1.5\% | 9 | 15.5\% | 3 | 6.8\% | 4 | 3.3\% |
|  | High school plus some college | 5 | 7.4\% | 15 | 25.9\% | 18 | 40.9\% | 6 | 4.9\% |
|  | Technical/ Vocational/ Career certificate | 6 | 8.8\% | 4 | 6.9\% | 2 | 4.5\% | 3 | 2.4\% |
|  | Associate Degree | 7 | 10.3\% | 7 | 12.1\% | 9 | 20.5\% | 7 | 5.7\% |
|  | Bachelor's Degree | 28 | 41.2\% | 14 | 24.1\% | 8 | 18.2\% | 56 | 45.5\% |
|  | Master's Degree | 16 | 23.5\% | 6 | 10.3\% | 1 | 2.3\% | 41 | 33.3\% |
|  | Doctoral Degree | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 1 | .8\% |
|  | Professional degree (medical, dental, law) | 4 | 5.9\% | 1 | 1.7\% | 3 | 6.8\% | 5 | 4.1\% |
|  | Prefer not to answer | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Employment Status | Other | 2 | 2.9\% | 0 | .0\% | 0 | .0\% | 6 | 4.9\% |
|  | Full-time | 43 | 63.2\% | 22 | 37.9\% | 17 | 38.6\% | 61 | 49.6\% |
|  | Part-time | 7 | 10.3\% | 7 | 12.1\% | 10 | 22.7\% | 14 | 11.4\% |
|  | Self-employed | 2 | 2.9\% | 4 | 6.9\% | 0 | .0\% | 8 | 6.5\% |
|  | Not employed, looking for work | 8 | 11.8\% | 3 | 5.2\% | 2 | 4.5\% | 1 | .8\% |
|  | Not employed, not looking for work | 3 | 4.4\% | 1 | 1.7\% | 2 | 4.5\% | 4 | 3.3\% |
|  | Student | 1 | 1.5\% | 14 | 24.1\% | 10 | 22.7\% | 2 | 1.6\% |
|  | Retired | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 24 | 19.5\% |
|  | No Response | 2 | 2.9\% | 5 | 8.6\% | 3 | 6.8\% | 3 | 2.4\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% |
| Age Segment | 18 To 34 | 55 | 27.1\% | 239 | 39.8\% |
|  | 35 To 49 | 61 | 30.0\% | 172 | 28.7\% |
|  | 50 To 64 | 58 | 28.6\% | 129 | 21.5\% |
|  | 65 And Older | 29 | 14.3\% | 60 | 10.0\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Highest Level Of Education Completed | Less than high school | 2 | 1.0\% | 7 | 1.2\% |
|  | High school/ GED | 16 | 7.9\% | 46 | 7.7\% |
|  | High school plus some college | 29 | 14.3\% | 78 | 13.0\% |
|  | Technical/ Vocational/ Career certificate | 8 | 3.9\% | 29 | 4.8\% |
|  | Associate Degree | 20 | 9.9\% | 59 | 9.8\% |
|  | Bachelor's Degree | 67 | 33.0\% | 219 | 36.5\% |
|  | Master's Degree | 39 | 19.2\% | 120 | 20.0\% |
|  | Doctoral Degree | 1 | .5\% | 5 | .8\% |
|  | Professional degree (medical, dental, law) | 2 | 1.0\% | 17 | 2.8\% |
|  | Prefer not to answer | 19 | 9.4\% | 20 | 3.3\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Employment Status | Other | 5 | 2.5\% | 18 | 3.0\% |
|  | Full-time | 101 | 49.8\% | 301 | 50.2\% |
|  | Part-time | 16 | 7.9\% | 69 | 11.5\% |
|  | Self-employed | 12 | 5.9\% | 32 | 5.3\% |
|  | Not employed, looking for work | 4 | 2.0\% | 22 | 3.7\% |
|  | Not employed, not looking for work | 11 | 5.4\% | 26 | 4.3\% |
|  | Student | 6 | 3.0\% | 35 | 5.8\% |
|  | Retired | 26 | 12.8\% | 52 | 8.7\% |
|  | No Response | 22 | 10.8\% | 45 | 7.5\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |

[^99]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English better |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Other Employment Status Reported | DISABLED | 1 | 100.0\% | 0 | .0\% | 0 | .0\% |
|  | FREELANCE WORK/ PARTTIME STUDENT | 0 | .0\% | 0 | .0\% | 1 | 33.3\% |
|  | FULL-TIME STUDENT/ WORK PART-TIME | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOMEMAKER | 0 | .0\% | 1 | 100.0\% | 2 | 66.7\% |
|  | HOMEMAKER/ CEO OF HOUSEHOLD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SMALL BUSINESS OWNER | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAY-AT-HOME DAD | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAY-AT-HOME PARENT | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 3 | 100.0\% |
| Tuition Reimbursement Offered | No | 3 | 60.0\% | 0 | .0\% | 28 | 43.8\% |
|  | Do not know | 1 | 20.0\% | 2 | 66.7\% | 10 | 15.6\% |
|  | Full reimbursement | 1 | 20.0\% | 0 | .0\% | 6 | 9.4\% |
|  | Partial reimbursement | 0 | .0\% | 1 | 33.3\% | 20 | 31.3\% |
|  | Total | 5 | 100.0\% | 3 | 100.0\% | 64 | 100.0\% |
| Dominant Language Spoken In Home | BENGALI | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | CHINESE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 5 | 41.7\% | 4 | 66.7\% | 66 | 76.7\% |
|  | ENGLISH AND SPANISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH AND TAGALOG | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH/ POLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 1 | 16.7\% | 0 | .0\% |
|  | GUJARATI | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | HG | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | HINDI | 1 | 8.3\% | 0 | .0\% | 2 | 2.3\% |
|  | JAPANESE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | KOREAN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MANDARIN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | MANDARIN CHINESE | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MR | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NEPALI | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | NO RESPONSE | 4 | 33.3\% | 1 | 16.7\% | 7 | 8.1\% |
|  | POLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current iob or a new iob |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Other Employment Status Reported | DISABLED | 0 | .0\% | 0 | .0\% | 0 | .0\% | 2 | 33.3\% |
|  | FREELANCE WORK/ PARTTIME STUDENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FULL-TIME STUDENT/ WORK PART-TIME PART-TIME | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HOMEMAKER | 1 | 50.0\% | 0 | .0\% | 0 | .0\% | 2 | 33.3\% |
|  | HOMEMAKER/ CEO OF HOUSEHOLD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | NO RESPONSE | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SMALL BUSINESS OWNER | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAY-AT-HOME DAD | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | STAY-AT-HOME PARENT | 0 | .0\% | 0 | .0\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 0 | .0\% | 6 | 100.0\% |
| Tuition Reimbursement Offered | No | 18 | 36.0\% | 10 | 34.5\% | 10 | 37.0\% | 31 | 41.3\% |
|  | Do not know | 5 | 10.0\% | 10 | 34.5\% | 6 | 22.2\% | 9 | 12.0\% |
|  | Full reimbursement | 9 | 18.0\% | 3 | 10.3\% | 2 | 7.4\% | 8 | 10.7\% |
|  | Partial reimbursement | 18 | 36.0\% | 6 | 20.7\% | 9 | 33.3\% | 27 | 36.0\% |
|  | Total | 50 | 100.0\% | 29 | 100.0\% | 27 | 100.0\% | 75 | 100.0\% |
| Dominant Language Spoken In Home | BENGALI | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | CHINESE | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | DO NOT KNOW | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH | 60 | 88.2\% | 42 | 72.4\% | 34 | 77.3\% | 118 | 95.9\% |
|  | ENGLISH AND SPANISH | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | ENGLISH AND TAGALOG | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | ENGLISH/ POLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | FRENCH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | GUJARATI | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HG | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | HINDI | 1 | 1.5\% | 0 | .0\% | 1 | 2.3\% | 0 | .0\% |
|  | JAPANESE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | KOREAN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANDARIN | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | MANDARIN CHINESE | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | MR | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | NEPALI | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | NO RESPONSE | 3 | 4.4\% | 5 | 8.6\% | 3 | 6.8\% | 3 | 2.4\% |
|  | POLISH | 0 | .0\% | 0 | .0\% | 1 | 2.3\% | 2 | 1.6\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% |
| Other Employment Status Reported | DISABLED | 1 | 20.0\% | 4 | 22.2\% |
|  | FREELANCE WORK/ PARTTIME STUDENT | 0 | .0\% | 1 | 5.6\% |
|  | FULL-TIME STUDENT/ WORK PART-TIME | 0 | .0\% | 1 | 5.6\% |
|  | HOMEMAKER | 1 | 20.0\% | 7 | 38.9\% |
|  | HOMEMAKER/ CEO OF HOUSEHOLD | 0 | .0\% | 1 | 5.6\% |
|  | NO RESPONSE | 1 | 20.0\% | 1 | 5.6\% |
|  | SMALL BUSINESS OWNER | 1 | 20.0\% | 1 | 5.6\% |
|  | STAY-AT-HOME DAD | 1 | 20.0\% | 1 | 5.6\% |
|  | STAY-AT-HOME PARENT | 0 | .0\% | 1 | 5.6\% |
|  | Total | 5 | 100.0\% | 18 | 100.0\% |
| Tuition Reimbursement Offered | No | 59 | 50.4\% | 159 | 43.0\% |
|  | Do not know | 12 | 10.3\% | 55 | 14.9\% |
|  | Full reimbursement | 7 | 6.0\% | 36 | 9.7\% |
|  | Partial reimbursement | 39 | 33.3\% | 120 | 32.4\% |
|  | Total | 117 | 100.0\% | 370 | 100.0\% |
| Dominant Language Spoken In Home | BENGALI | 0 | .0\% | 1 | .2\% |
|  | CHINESE | 0 | .0\% | 1 | .2\% |
|  | DO NOT KNOW | 1 | .5\% | 1 | .2\% |
|  | ENGLISH | 169 | 83.3\% | 498 | 83.0\% |
|  | ENGLISH AND SPANISH | 0 | .0\% | 1 | .2\% |
|  | ENGLISH AND TAGALOG | 0 | .0\% | 1 | .2\% |
|  | ENGLISH/ POLISH | 1 | .5\% | 1 | .2\% |
|  | FRENCH | 0 | .0\% | 1 | .2\% |
|  | GUJARATI | 3 | 1.5\% | 7 | 1.2\% |
|  | HG | 0 | .0\% | 1 | .2\% |
|  | HINDI | 0 | .0\% | 5 | .8\% |
|  | JAPANESE | 0 | .0\% | 1 | .2\% |
|  | KOREAN | 0 | .0\% | 1 | .2\% |
|  | MANDARIN | 0 | .0\% | 1 | .2\% |
|  | MANDARIN CHINESE | 0 | .0\% | 1 | .2\% |
|  | MR | 0 | .0\% | 1 | .2\% |
|  | NEPALI | 0 | .0\% | 1 | .2\% |
|  | NO RESPONSE | 23 | 11.3\% | 49 | 8.2\% |
|  | POLISH | 0 | .0\% | 3 | .5\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn a GED or a high school diploma |  | Learn English or to speak or read English |  | Improve skills to move up in a current job or to get a new iob |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Dominant Language Spoken In Home | ROMANIAN, SPANISH, ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RUSSIAN | 0 | .0\% | 0 | .0\% | 1 | 1.2\% |
|  | RUSSIAN AND ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 1 | 8.3\% | 0 | .0\% | 3 | 3.5\% |
|  | TAMIL | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | UKRAINIAN | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | URDU | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Annual Family Income | Under \$30,000 | 2 | 16.7\% | 0 | .0\% | 6 | 7.0\% |
|  | \$30,000 to \$49,000 | 2 | 16.7\% | 1 | 16.7\% | 15 | 17.4\% |
|  | \$50,000 to \$74,000 | 1 | 8.3\% | 0 | .0\% | 21 | 24.4\% |
|  | \$75,000 to \$99,000 | 3 | 25.0\% | 2 | 33.3\% | 15 | 17.4\% |
|  | \$100,000 or over | 1 | 8.3\% | 2 | 33.3\% | 18 | 20.9\% |
|  | Do not know/ Prefer not to answer/ Refused | 3 | 25.0\% | 1 | 16.7\% | 11 | 12.8\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |
| Gender Of Respondent | Male | 5 | 41.7\% | 2 | 33.3\% | 31 | 36.0\% |
|  | Female | 4 | 33.3\% | 3 | 50.0\% | 49 | 57.0\% |
|  | Prefer not to answer | 3 | 25.0\% | 1 | 16.7\% | 6 | 7.0\% |
|  | Total | 12 | 100.0\% | 6 | 100.0\% | 86 | 100.0\% |

[^100]Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Earn credentials or certifications for current job or a new job |  | Take college classes |  | Seek or finish a college degree |  | Take recreational or leisure classes, not iob related |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Dominant Language Spoken In Home | ROMANIAN, SPANISH, ENGLISH | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | RUSSIAN | 0 | .0\% | 1 | 1.7\% | 0 | .0\% | 0 | .0\% |
|  | RUSSIAN AND ENGLISH | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | SPANISH | 0 | .0\% | 4 | 6.9\% | 4 | 9.1\% | 0 | .0\% |
|  | TAMIL | 0 | .0\% | 2 | 3.4\% | 0 | .0\% | 0 | .0\% |
|  | UKRAINIAN | 1 | 1.5\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | URDU | 0 | .0\% | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Annual Family Income | Under \$30,000 | 4 | 5.9\% | 10 | 17.2\% | 4 | 9.1\% | 5 | 4.1\% |
|  | \$30,000 to \$49,000 | 11 | 16.2\% | 5 | 8.6\% | 6 | 13.6\% | 9 | 7.3\% |
|  | \$50,000 to \$74,000 | 15 | 22.1\% | 8 | 13.8\% | 10 | 22.7\% | 11 | 8.9\% |
|  | \$75,000 to \$99,000 | 12 | 17.6\% | 18 | 31.0\% | 12 | 27.3\% | 29 | 23.6\% |
|  | \$100,000 or over | 20 | 29.4\% | 9 | 15.5\% | 5 | 11.4\% | 52 | 42.3\% |
|  | Do not know/ Prefer not to answer/ Refused | 6 | 8.8\% | 8 | 13.8\% | 7 | 15.9\% | 17 | 13.8\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |
| Gender Of Respondent | Male | 26 | 38.2\% | 24 | 41.4\% | 13 | 29.5\% | 46 | 37.4\% |
|  | Female | 40 | 58.8\% | 28 | 48.3\% | 27 | 61.4\% | 74 | 60.2\% |
|  | Prefer not to answer | 2 | 2.9\% | 6 | 10.3\% | 4 | 9.1\% | 3 | 2.4\% |
|  | Total | 68 | 100.0\% | 58 | 100.0\% | 44 | 100.0\% | 123 | 100.0\% |

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Table 13. Demographic Characteristics Of Respondents For Education And Training By Area Of Interest Of Respondent

|  |  | Interest In Education And Training |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Not interested |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% |
| Dominant Language Spoken In Home | ROMANIAN, SPANISH, ENGLISH | 1 | .5\% | 1 | .2\% |
|  | RUSSIAN | 2 | 1.0\% | 4 | .7\% |
|  | RUSSIAN AND ENGLISH | 0 | .0\% | 1 | .2\% |
|  | SPANISH | 1 | .5\% | 13 | 2.2\% |
|  | TAMIL | 0 | .0\% | 2 | .3\% |
|  | UKRAINIAN | 1 | .5\% | 2 | .3\% |
|  | URDU | 1 | .5\% | 1 | .2\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Annual Family Income | Under \$30,000 | 10 | 4.9\% | 41 | 6.8\% |
|  | \$30,000 to \$49,000 | 22 | 10.8\% | 71 | 11.8\% |
|  | \$50,000 to \$74,000 | 31 | 15.3\% | 97 | 16.2\% |
|  | \$75,000 to \$99,000 | 20 | 9.9\% | 111 | 18.5\% |
|  | \$100,000 or over | 80 | 39.4\% | 187 | 31.2\% |
|  | Do not know/ Prefer not to answer/ Refused | 40 | 19.7\% | 93 | 15.5\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |
| Gender Of Respondent | Male | 73 | 36.0\% | 220 | 36.7\% |
|  | Female | 107 | 52.7\% | 332 | 55.3\% |
|  | Prefer not to answer | 23 | 11.3\% | 48 | 8.0\% |
|  | Total | 203 | 100.0\% | 600 | 100.0\% |

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Harper College Community Scan 2019

D-1

## Harper College

Employer Survey
FINAL - Client Approved
January 31, 2019

Sample Stratification: Zip Code and SIC Code (See Sample Frame)

## CALLING SCRIPT:

Hello, my name is $\qquad$ . I am calling for Harper College to gather information about businesses' future employee needs so the College can develop needed education and training programs. Our survey typically takes about 15 minutes. May I speak to the owner/ CEO? (in larger businesses: try the Director of Human Resources or Assistant Director)

```
IF SPEAKING: CONTINUE AND SET TIME FOR APPOINTMENT IF NEEDED USE CONTACT SHEET TO SET APPOINTMENT
IF GET OWNER/ CEO: REPEAT AND CONTINUE
IF OWNER/ CEO UNAVAILABLE: OBTAIN TIME AND RECONTACT
IF NO ONE RESPONDS: THANK AND TERMINATE
```


## QUALIFYING QUESTION

QQ1. For classification purposes, what is your current number of employees?
1 Under 10 employees (IF LESS THAN 10, THANK FOR TIME BUT OUR QUOTAS ARE FILLED.)
210 or more employees
QQ1A. LIST NUMBER: $\qquad$ (CONTINUE)

## SECTION A. RECRUITMENT

Q1. Have you had any difficulty in recruiting applicants or filling positions at your company in the last year?

| 1 | No |
| :--- | :--- |
| 2 | Yes |

Q2. Which of the following are reasons you are having hiring difficulties? (READ EACH YES/ NO)
Applicants lack relevant work experience
Applicants lack employability (work ethic, professionalism, reliability, motivation)
Applicants lack necessary education level, certification, or training
Applicants lack technical or occupational skills
Low number of applicants
Applicants lack soft skills (communication, teamwork, critical thinking, creativity)
Applicants unwilling to accept offered wages
Applicants have a criminal record (cannot pass background check)
Commuting distance
Applicants have difficulty passing drug test
Applicants unwilling to accept work conditions
Applicants did not have work visas or are not documented
Applicants lack English language skills (read, write, or speak)
Any other? Q2A. LIST

Q3. In response to your hiring challenges, have you done any of the following: (READ ALL - MARK ALL THAT APPLY - YES/ NO)
IF NOT USED, IF NO - How likely would you be to use this as a response to your workforce challenges?
Very Likely, Likely, Unlikely, Very Unlikely, Do Not Know
Did not fill the job opening
Hired a less qualified job applicant
Raised pay scale or benefits
Increased overtime hours for current workers
Increased recruiting efforts
Increased training
Used temporary employment services
Outsourced work or used a contracted service
Automated functions through new equipment or systems
Lowered requirements for jobs
Used workforce system resources like Illinois workNet
Paid for employees to participate in apprenticeship programs
Utilized paid interns
Worked with community colleges to develop training programs for new hires
Sent new hires to training programs
Turned down business opportunities
Other: Q3A. LIST
Q4. From where are you most likely to recruit applicants? (MARK ALL THAT APPLY)
Internet postings on Illinois workNet
Internet postings on company job boards
Postings on job boards such as CareerBuilder, Indeed, Monster.com
Social Network sites like Facebook, Twitter, LinkedIn
Local newspaper
Community colleges' job boards
Recruiting agency/ temporary employment services
Signs posted outside the company
Use current employees to recruit friends and relatives
Do not recruit
Other: Q4A. LIST
Q5. Have you ever recruited graduates or students from Harper College for employment at your firm?
1 Yes
Q5A. Did you post the job on Harper College's website?
1 Yes
2 Did not know about it
3 No
Q5B. Did you hire the graduate or student?
1 Yes
Q5C. How satisfied were you with that individual as an employee?
4 Very Satisfied
3 Satisfied
2 Dissatisfied
1 Very dissatisfied
IF 2 or 1, Why? Q5D. LIST
5 Do not know/ cannot recall
2 No $\rightarrow$ Why not? Q5E. LIST

2 No
3 Do not know
ASK FOR No or Do not know
Q5F. Would you be interested in posting jobs on Harper College's website?
1 Yes
2 No
3 Did not know about it

## SECTION B. HIRING DIFFICULTIES

Q6 To Q15. What are the jobs you currently have or have had difficulty filling in the past year?
Please be specific about the job title.
IF TITLE NOT KNOWN, Please provide 1-3 words describing the job function.
None (GO TO NEXT SECTION C)
FOR EACH JOB MENTIONED FILL IN BELOW:

JOB NAME (FILL IN JOB NAME) (REPEAT AS MANY TIMES AS NEEDED)

Q6. $\qquad$

Q6A. How many are needed now? $\qquad$

Q6B. Is this job needed primarily due to: (READ CHOICES) (MARK ONE)
1 Business growth/ expansion (adding new personnel)
2 Replacing a retiring worker
3 Turnover (replacing a worker who has left/ was let go)
4 Do not know

Q6C. What is the average hourly rate paid for this position? \$ $\qquad$

Q6D. What is the required education level? (DO NOT READ)
1 No education required
2 High school education/ GED
3 Technical Certificate
4 Associate degree >>>> What specific degree?
5 Bachelor's degree >>>> Q6E. LIST
6 Master's degree >>>>
7 Professional degree >>>>
8 Do not know

Q6F. What are the key skills or knowledge needed for this job upon hiring, so the employee could start with minimal training? (If none, type NONE in first box; if do not know, type DK in first box)

SKILL 1
SKILL 2
SKILL 3

Q6G. Are there any certifications or industry credentials needed for this job? (If none, type NONE in first box; if do not know, type DK in first box)

CERTIFICATION 1
CERTIFICATION 2
CERTIFICATION 3

## SECTION C. SKILLS GAPS

Q16. Regarding your current employees, have you ever conducted any of the following components of a skills gap analysis? (READ EACH - YES/ NO)

Q16A. Identifying critical work skills needed by employees
1 No
2 Do not know
3 Yes
Q16B. Inventorying the skills of your current employees
1 No
2 Do not know
3 Yes
Q16C. Identifying the skills that you need to provide training for your employees
1 No
2 Do not know
3 Yes
Q16D. What were the primary skills you identified for which you needed to provide training?

Skill 1
Skill 2
Skill 3
Skill 4
Skill 5
Q16E. Have you provided training for your employees in these areas?
1 No
Q16F. Would you consider utilizing Harper College to provide the training for your employees?

1 Yes
2 Do not know
3 No
Why not? Q16G. LIST
2 Do not know

3 Yes
Q16H. Did you provide the training utilizing in-house resources or contract it out to another firm?

| 1 | In-house resource |
| :--- | :--- |
| 2 | Contracted out |
| 3 | Do not know/ recall |

Q17. Would you consider utilizing Harper College to conduct a skills gap analysis for your company for a reasonable charge?

1 Yes
2 Do not know
3 No
Why Not? Q17A. LIST

Q18. Did you provide any training programs for your employees last year to improve current skills?
1 No
2 Do not know
3 Yes
How many individuals do you typically train ...
Q18A. In one year? $\qquad$ Number
Q18B. In one training (on average)? $\qquad$ Number

Q18C. What were the major training programs offered? (LIST)
Training 1
Training 2
Training 3
Training 4
Training 5

Q19. When conducting a training program to improve skills for employees, what are the preferred delivery methods? (READ EACH - YES/ NO):

Classroom instructor led
Interactive training (group discussions, role playing, etc.)
Hands-on (Coaching, apprenticeships, drills, etc.)
Computer based training modules (CDs, DVDs, text only, multimedia, virtual reality)
Online or eLearning courses
Other? Q19A. LIST

Q20. If you were providing a training for employees, when would be the best times for them to attend...

|  | Y or N |  | DROPDOWN WITH DAYS (Monday to Sunday; No specific day) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Early Morning, 5:00am to 8:00am | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Morning, 8:00am to Noon | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Lunch Hour, Noon to 1:00pm | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Afternoon, 1:00pm to 5:00pm | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Evening, 5:00pm to 7:00pm | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Later Evening, 7:00pm to 10:00pm | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |
| Overnight Shift, 10:00pm to 5:00am | Y | N | M | Tu | W | Th | F | S | Su | NoSpec |

Q21. What is the preferred length of time for a training program to improve skills for employees? (DK FOR do not know)
$\qquad$ Days
___ Weeks
__ Do not know

Q22. Is there a specific time of year that it works best to provide training to employees? (READ CHOICES IF NEEDED) (MARK ALL THAT APPLY)

No
Do not know
$1^{\text {st }}$ Quarter (January, February, March)
$2^{\text {nd }}$ Quarter (April, May, June)
$3^{\text {rd }}$ Quarter (July, August, September)
$4^{\text {th }}$ Quarter (October, November, December)

## SECTION D. EMPLOYEE DEVELOPMENT

Q23. Examining your current employees and their education backgrounds, is there a need for any of your employees to further their education and work on any of the following: (READ EACH)

|  | No | Do not know | Yes | Area |
| :--- | :---: | :---: | :--- | :--- |
| ESL (English as a Second Language) | 1 | 2 | 3 |  |
| High School diploma or GED | 1 | 2 | 3 |  |
| Technical/ career certificate | 1 | 2 | 3 | List: |
| Industry certifications | 1 | 2 | 3 | List: |
| Associate degrees | 1 | 2 | 3 | List: |
| Bachelor's degrees | 1 | 2 | 3 | List: |
| Master's degrees | 1 | 2 | 3 | List: |
| Doctoral or Professional degrees | 1 | 2 | 3 | List: |
| Maintaining professional licensures | 1 | 2 | 3 | List: |
| Meeting CEU requirements |  |  |  | List: |

Q24. Do you offer any of the following incentives to employees to pursue their education?
(READ CHOICES) (CODING $1=$ Yes, $2=$ No, 3 = Do not know)
Tuition reimbursement for credit classes
Pay for noncredit training classes
Pay for certification and testing
Pay for CEUs (continuing education units)
Offer college classes on-site at your business
Allow employees to flex schedules to attend college classes
Pay employees for attending credit classes
Sponsor an apprentice
Other Q24A. LIST

Q25. Do a majority of your employees take advantage of the education incentives you provide?
1 No
Q25A. Which of the following are the major barriers you see to employees taking advantage of the education incentives offered: (READ CHOICES - MARK ALL THAT APPLY)

Awareness of programs offered
Distance to travel for programs/ Transportation
Cost
Time away from work
Family obligations
Work schedules
Other? Q25B. LIST

2 Do not know
3 Yes

Q26. How do you communicate the benefits and education opportunities available to your employees? LIST

Q27. Would you be interested in Harper College working with you to provide an education plan for your employees interested in advancing their education?

1 Yes
2 Do not know
3 No
Q27A. Why not? LIST

Q28. Are your employees aware Harper College has a program where they can pay Harper College's in-district tuition even if they live outside of the District?

1 Yes, employees aware
2 No, employees not aware
3 Do not know
Q28A. Would you be willing to work with Harper College to inform your employees about the program?

| 1 | Yes |
| :--- | :--- |
| 2 | No |

## SECTION E. PROGRAM KNOWLEDGE

Q29. Please tell me how familiar you are with the following programs and services offered by Harper College, using the scale of $5=$ Very familiar to $1=$ Not at all familiar. (CODING 5 to $1,6=\mathrm{DK}$ )

Training services customized for your business
Free posting of your job opportunities on our electronic job board
Apprenticeships - used by employers to recruit and develop entry-level talent for careers with their company; Harper College provides the required classroom hours and guides employers throughout the program.
Internships - paid and unpaid
Promise Program - Scholarship program that builds workforce skills
Hosting job fairs
Harper College Mobile Unit (state of the art computer training room on wheels that can come to your business)
Small Business Development Center
Business Edvantage Program - program that offers in-district tuition rates to all of your employees whether they live in Harper College's District or not
Wojcik Conference Center that can host meetings and events for 5 to 250 people
Workforce Certification Center - Local certification testing center for National certifications
Free ESL and GED classes
Employee Wellness Programs - corporate memberships available to provide wellness programs for employees
Career-based stackable certificates
Prior learning assessment
Review credential evaluations of foreign trained workers to identify what courses can apply towards Harper credential/ shortcuts to US credentials
Rental space for small employers needing office space
Q30. And then tell me if you would like additional information or contact from Harper College about any of these programs or services. MARK YES OR NO

REPEAT Q29 LIST ABOVE - mark YES to any

Q31. Which location(s) of Harper College would be more convenient for your employees to attend? (READ CHOICES) (MARK ALL THAT APPLY)

Harper College, 1200 Algonquin Rd, Palatine, IL 60067
Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173
Learning and Career Center, 1375 S Wolf Rd, Prospect Heights, IL 60070
Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133
None is convenient

## SECTION F. USE OF HARPER COLLEGE

Q32. Have you ever sent employees to classes at Harper College?
1
Q32A. Did you pay for the classes?

| 1 | Yes |
| :--- | :--- |
| 2 | No |
| 3 | Do not know |

Q32B. Were you and your employees Satisfied or Dissatisfied with the classes? (READ CHOICES)

1 Satisfied
2 Do not know
3 Dissatisfied $\rightarrow$ Why? Q32C. LIST
2 No $\rightarrow$ Why not? Q32D. LIST

Q33. Have you ever had training provided to your employees by Harper College?
1
Q338A. What training was offered? LIST
Q33B. Was it offered at Harper College or at your place of business?
1 Harper College location
2 On-site at business
3 Do not know
Q33C. Were you and your employees Satisfied or Dissatisfied with the training program? (READ CHOICES)

1 Satisfied
2 Do not know
3 Dissatisfied $\rightarrow$
Why? Q33D. LIST
2 Do not know
3 No
Why not? Q33E. LIST

Q34. At what level would you be willing to partner with Harper College to assist students in gaining real work experience? Would you be willing to:

|  | Yes | No | DK |
| :--- | :---: | :---: | :---: |
| Serve on a program advisory group | 1 | 2 | 3 |
| Offer apprenticeships to new hires | 1 | 2 | 3 |
| Provide internships to students <br> Paid, Unpaid or both | 1 | 2 | 3 |
| Allow students to job shadow your employees | 1 | 2 | 3 |
| You or your employees make presentations to middle school, <br> high school, and college students about job requirements and <br> general career field information | 1 | 2 | 3 |


|  | Yes | No | DK |
| :--- | :---: | :---: | :---: |
| Give presentations to students on skills needed in the <br> workforce, resume building, and interview skills | 1 | 2 | 3 |
| Create scholarships for employees or new hires | 1 | 2 | 3 |
| Collaborate with Harper to invest in industry specific <br> equipment to be used for employee training | 1 | 2 | 3 |

## SECTION G. BUSINESS INFORMATION

Now we are almost finished with the survey. Your answers to this section will be strictly confidential.
Q35. Is your business a sole proprietorship, partnership, or a corporation?
1 Non-Profit
2 Government
3 Sole Proprietorship
4 Partnership
5 Corporation Q35A. Are you privately owned or publicly traded?

1 Privately owned
2 Publicly traded
3 Do not know
6 Do not know
Q36. Do you plan on increasing or decreasing your employees in the next year?
$\begin{array}{lll}1 & \text { Increasing } & \gg \text { Number: } \\ 2 & \text { Decreasing } & \gg \text { Number: } \\ 3 & \text { Stay the same } & \end{array}$

Q37. If you were interested in using Harper College for any of your workforce needs, how would you go about contacting the College?

LIST
Q38. What would be the best way for Harper College to keep you informed of upcoming programs?
(DO NOT READ: FIRST RESPONSE ONLY)
1 Email
2 Mail
3 Telephone
4 Website
5 Do not send
6 Other? Q38A. LIST
Q39. Thank you for your time and help. Would you be interested in Harper College contacting you about their educational, training, and consulting opportunities?

1 No
2 Do not know
3 YES (VERIFY CONTACT INFORMATION)
Attention Name:
Attention Email:
Attention Phone:

Check Company name and address - correct where needed:
Company
Address
City State Zip
Phone

INTERVIEWER NAME:
DATE:


Will merge all info from list to the record after survey is completed

## MARK SIC Grouping:

Agriculture, Forestry, and Fishing 01-09
Mining 10-14
Construction 15-17
Manufacturing 20-39
Transportation, Communications, Electric, Gas, and Sanitary 40-49
Wholesale Trade 50-51
Retail Trade 52-59
Finance, Insurance, Real Estate 60-67
Services 70-89
Public Administration, Nonclassifiable 91-99

SPECIFIC SIC Code: $\qquad$

SIC Description: $\qquad$

Employee Size from sheet: $\qquad$

Harper College Community Scan 2019

E-1

## Harper College

Employer Scan 2019
Tabular Results
Number Of Employees

|  |  |  | Cumulative <br> P |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |
| Valid | Less Than 100 Employees | 210 | 65.4 | 65.4 | Percent |
|  | Frequency | Percent | Valid Percent | 65.4 |  |
|  | 100 Or More Employees | 111 | 34.6 | 34.6 | 100.0 |
|  | Total | 321 | 100.0 | 100.0 |  |

Size Of Employer


TABLE 1. Difficulty In Recruiting Applicants Or Filling Vacant Positions In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| Difficulty Recruiting Applicants Or Filling Positions In Last Year | No | 94 | 44.8\% | 51 | 45.9\% | 145 | 45.2\% |
|  | Yes | 116 | 55.2\% | 60 | 54.1\% | 176 | 54.8\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Reasons Reported For Difficulty In Hiring (Multiple Responses) | Applicants Lack Relevant Work Experience | 53 | 45.7\% | 28 | 46.7\% | 81 | 46.0\% |
|  | Applicants Lack Employability (Work Ethic, Professionalism, Reliability, Motivation) | 37 | 31.9\% | 8 | 13.3\% | 45 | 25.6\% |
|  | Applicants Lack Necessary <br> Education Level, Certification, Or <br> Training | 42 | 36.2\% | 17 | 28.3\% | 59 | 33.5\% |
|  | Applicants Lack Technical Or Occupational Skills | 44 | 37.9\% | 17 | 28.3\% | 61 | 34.7\% |
|  | Low Number Of Applicants | 45 | 38.8\% | 26 | 43.3\% | 71 | 40.3\% |
|  | Applicants Lack Soft Skills (Communication, Teamwork, Critical Thinking, Creativity) | 13 | 11.2\% | 4 | 6.7\% | 17 | 9.7\% |
|  | Applicants Unwilling To Accept Offered Wages | 19 | 16.4\% | 12 | 20.0\% | 31 | 17.6\% |
|  | Commuting Distance | 0 | .0\% | 1 | 1.7\% | 1 | .6\% |
|  | Applicants Have Difficulty Passing Drug Test | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | Applicants Unwilling To Accept Work Conditions | 14 | 12.1\% | 12 | 20.0\% | 26 | 14.8\% |
|  | Applicants Lack English <br> Language Skills (Read, Write, Or Speak) | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | Other Difficulties In Hiring | 18 | 15.5\% | 16 | 26.7\% | 34 | 19.3\% |
|  | Total | 116 | 100.0\% | 60 | 100.0\% | 176 | 100.0\% |

TABLE 1. Difficulty In Recruiting Applicants Or Filling Vacant Positions In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Other Difficulties Reported | 20 HOUR SECURITY TRAINING CLASS REQUIRED | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | A LOT OF COMPETITION | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | BELONG TO UNION | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | COMPETITION | 2 | 11.1\% | 3 | 18.8\% | 5 | 14.7\% |
|  | COMPETITION WITH FAST FOOD CHAIN | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | COMPETITION/ LABOR SHORTAGE | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | DIFFICULT JOB/ SALES | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | DO NOT SHOW UP FOR INTERVIEW | 2 | 11.1\% | 0 | .0\% | 2 | 5.9\% |
|  | EVENT BASED/ PART-TIME | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | FLEXIBILITY IN SCHEDULING | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | HIGH LABOR INTENSIVE/ MOVERS | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | HOURS | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | JUST FACTORY WORK | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | LACK OF TIME TO INTERVIEW APPLICANTS | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | MANY JOBS ARE PART-TIME/ DAYTIME POSITIONS | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | NO ONE WANTS TO WORK | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | NOT ENOUGH TRAINING | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | PART-TIME WORK/ DAYTIME AVAILABILITY | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | PEOPLE DO NOT CONSIDER JOB OPPORTUNITES AT A CHURCH | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | PEOPLE DON'T WANT TO WORK | 2 | 11.1\% | 0 | .0\% | 2 | 5.9\% |
|  | SCHEDULING AND HOURS | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | SEASONAL AVAILABILITYI PHYSICAL LABOR | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | SECURITY EXPERIENCE | 1 | 5.6\% | 0 | .0\% | 1 | 2.9\% |
|  | TIGHT JOB MARKET | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | TOO PHYSICAL | 1 | 5.6\% | 1 | 6.3\% | 2 | 5.9\% |
|  | VOLUME/ THESE ARE PARTTIME POSITIONS | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | WE WANT ENTRY LEVEL MANAGEMENT APPLICANTS WITHOUT EXPERIENCE | 0 | .0\% | 1 | 6.3\% | 1 | 2.9\% |
|  | Total | 18 | 100.0\% | 16 | 100.0\% | 34 | 100.0\% |

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TABLE 2. Current Responses And Future Responses Likely To Hiring Challenges In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Did Not Fill The Job Opening | Yes - Used | 67 | 59.3\% | 29 | 50.0\% | 96 | 56.1\% |
|  | Did Not Use | 46 | 40.7\% | 29 | 50.0\% | 75 | 43.9\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Did Not Fill The Job Opening | Very Unlikely | 1 | 2.2\% | 0 | .0\% | 1 | 1.3\% |
|  | Unlikely | 29 | 63.0\% | 16 | 55.2\% | 45 | 60.0\% |
|  | Likely | 15 | 32.6\% | 11 | 37.9\% | 26 | 34.7\% |
|  | Very Likely | 1 | 2.2\% | 0 | .0\% | 1 | 1.3\% |
|  | Do not know | 0 | .0\% | 2 | 6.9\% | 2 | 2.7\% |
|  | Total | 46 | 100.0\% | 29 | 100.0\% | 75 | 100.0\% |
| Hired A Less Qualified Job Applicant | Yes - Used | 68 | 60.2\% | 27 | 46.6\% | 95 | 55.6\% |
|  | Did Not Use | 45 | 39.8\% | 31 | 53.4\% | 76 | 44.4\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Hire A Less Qualified Job Applicant - In Future | Unlikely | 24 | 53.3\% | 15 | 48.4\% | 39 | 51.3\% |
|  | Likely | 19 | 42.2\% | 14 | 45.2\% | 33 | 43.4\% |
|  | Very Likely | 1 | 2.2\% | 0 | .0\% | 1 | 1.3\% |
|  | Do not know | 1 | 2.2\% | 2 | 6.5\% | 3 | 3.9\% |
|  | Total | 45 | 100.0\% | 31 | 100.0\% | 76 | 100.0\% |
| Raised Pay Scale Or Benefits | Yes - Used | 72 | 63.7\% | 38 | 65.5\% | 110 | 64.3\% |
|  | Did Not Use | 41 | 36.3\% | 20 | 34.5\% | 61 | 35.7\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Raise Pay Scale Or Benefits - In Future | Very Unlikely | 1 | 2.4\% | 0 | .0\% | 1 | 1.6\% |
|  | Unlikely | 24 | 58.5\% | 9 | 45.0\% | 33 | 54.1\% |
|  | Likely | 13 | 31.7\% | 9 | 45.0\% | 22 | 36.1\% |
|  | Very Likely | 1 | 2.4\% | 0 | .0\% | 1 | 1.6\% |
|  | Do not know | 2 | 4.9\% | 2 | 10.0\% | 4 | 6.6\% |
|  | Total | 41 | 100.0\% | 20 | 100.0\% | 61 | 100.0\% |
| Increased Overtime Hours For Current Workers | Yes - Used | 80 | 70.8\% | 29 | 50.0\% | 109 | 63.7\% |
|  | Did Not Use | 33 | 29.2\% | 29 | 50.0\% | 62 | 36.3\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Increase Overtime Hours For Current Workers - In Future | Unlikely | 20 | 60.6\% | 18 | 62.1\% | 38 | 61.3\% |
|  | Likely | 10 | 30.3\% | 10 | 34.5\% | 20 | 32.3\% |
|  | Very Likely | 2 | 6.1\% | 0 | .0\% | 2 | 3.2\% |
|  | Do not know | 1 | 3.0\% | 1 | 3.4\% | 2 | 3.2\% |
|  | Total | 33 | 100.0\% | 29 | 100.0\% | 62 | 100.0\% |

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TABLE 2. Current Responses And Future Responses Likely To Hiring Challenges In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Increased Recruiting Efforts | Yes - Used | 92 | 81.4\% | 52 | 89.7\% | 144 | 84.2\% |
|  | Did Not Use | 21 | 18.6\% | 6 | 10.3\% | 27 | 15.8\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Increase Recruiting Efforts - In Future | Unlikely | 13 | 61.9\% | 2 | 33.3\% | 15 | 55.6\% |
|  | Likely | 5 | 23.8\% | 3 | 50.0\% | 8 | 29.6\% |
|  | Very Likely | 1 | 4.8\% | 0 | .0\% | 1 | 3.7\% |
|  | Do not know | 2 | 9.5\% | 1 | 16.7\% | 3 | 11.1\% |
|  | Total | 21 | 100.0\% | 6 | 100.0\% | 27 | 100.0\% |
| Increased Training | Yes - Used | 82 | 72.6\% | 39 | 67.2\% | 121 | 70.8\% |
|  | Did Not Use | 31 | 27.4\% | 19 | 32.8\% | 50 | 29.2\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Increase Training - In Future | Unlikely | 16 | 51.6\% | 9 | 47.4\% | 25 | 50.0\% |
|  | Likely | 12 | 38.7\% | 8 | 42.1\% | 20 | 40.0\% |
|  | Very Likely | 1 | 3.2\% | 0 | .0\% | 1 | 2.0\% |
|  | Do not know | 2 | 6.5\% | 2 | 10.5\% | 4 | 8.0\% |
|  | Total | 31 | 100.0\% | 19 | 100.0\% | 50 | 100.0\% |
| Used Temporary Employment Services | Yes - Used | 40 | 35.4\% | 19 | 32.8\% | 59 | 34.5\% |
|  | Did Not Use | 73 | 64.6\% | 39 | 67.2\% | 112 | 65.5\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Use Temporary Employment Services - In Future | Unlikely | 46 | 63.0\% | 27 | 69.2\% | 73 | 65.2\% |
|  | Likely | 24 | 32.9\% | 11 | 28.2\% | 35 | 31.3\% |
|  | Very Likely | 1 | 1.4\% | 0 | .0\% | 1 | .9\% |
|  | Do not know | 2 | 2.7\% | 1 | 2.6\% | 3 | 2.7\% |
|  | Total | 73 | 100.0\% | 39 | 100.0\% | 112 | 100.0\% |
| Outsourced Work Or Used A Contracted Service | Yes - Used | 35 | 31.0\% | 14 | 24.1\% | 49 | 28.7\% |
|  | Did Not Use | 78 | 69.0\% | 44 | 75.9\% | 122 | 71.3\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Outsource Work Or Used A Contracted Service - In Future | Unlikely | 50 | 64.1\% | 30 | 68.2\% | 80 | 65.6\% |
|  | Likely | 23 | 29.5\% | 13 | 29.5\% | 36 | 29.5\% |
|  | Very Likely | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | Do not know | 4 | 5.1\% | 1 | 2.3\% | 5 | 4.1\% |
|  | Total | 78 | 100.0\% | 44 | 100.0\% | 122 | 100.0\% |
| Automated Functions Through New Equipment Or Systems | Yes - Used | 10 | 8.8\% | 9 | 15.5\% | 19 | 11.1\% |
|  | Did Not Use | 103 | 91.2\% | 49 | 84.5\% | 152 | 88.9\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |

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TABLE 2. Current Responses And Future Responses Likely To Hiring Challenges In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Automate Functions Through New Equipment Or Systems - In Future | Very Unlikely | 1 | 1.0\% | 0 | .0\% | 1 | .7\% |
|  | Unlikely | 62 | 60.2\% | 34 | 69.4\% | 96 | 63.2\% |
|  | Likely | 34 | 33.0\% | 13 | 26.5\% | 47 | 30.9\% |
|  | Very Likely | 2 | 1.9\% | 1 | 2.0\% | 3 | 2.0\% |
|  | Do not know | 4 | 3.9\% | 1 | 2.0\% | 5 | 3.3\% |
|  | Total | 103 | 100.0\% | 49 | 100.0\% | 152 | 100.0\% |
| Lowered Requirements For Jobs | Yes - Used | 26 | 23.0\% | 9 | 15.5\% | 35 | 20.5\% |
|  | Did Not Use | 87 | 77.0\% | 49 | 84.5\% | 136 | 79.5\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Lower Requirements For Jobs - In Future | Unlikely | 52 | 59.8\% | 32 | 65.3\% | 84 | 61.8\% |
|  | Likely | 32 | 36.8\% | 16 | 32.7\% | 48 | 35.3\% |
|  | Very Likely | 2 | 2.3\% | 0 | .0\% | 2 | 1.5\% |
|  | Do not know | 1 | 1.1\% | 1 | 2.0\% | 2 | 1.5\% |
|  | Total | 87 | 100.0\% | 49 | 100.0\% | 136 | 100.0\% |
| Used Workforce System Resources Like Illinois workNet | Yes - Used | 14 | 12.4\% | 17 | 29.3\% | 31 | 18.1\% |
|  | Did Not Use | 99 | 87.6\% | 41 | 70.7\% | 140 | 81.9\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Use Workforce System Resources Like Illinois workNet In Future | Unlikely | 45 | 45.5\% | 24 | 58.5\% | 69 | 49.3\% |
|  | Likely | 41 | 41.4\% | 11 | 26.8\% | 52 | 37.1\% |
|  | Very Likely | 1 | 1.0\% | 0 | .0\% | 1 | .7\% |
|  | Do not know | 12 | 12.1\% | 6 | 14.6\% | 18 | 12.9\% |
|  | Total | 99 | 100.0\% | 41 | 100.0\% | 140 | 100.0\% |
| Paid For Employees To Participate In Apprenticeship Programs | Yes - Used | 23 | 20.4\% | 14 | 24.1\% | 37 | 21.6\% |
|  | Did Not Use | 90 | 79.6\% | 44 | 75.9\% | 134 | 78.4\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Pay For Employees To Participate In Apprenticeship Programs - In Future | Unlikely | 44 | 48.9\% | 25 | 56.8\% | 69 | 51.5\% |
|  | Likely | 39 | 43.3\% | 16 | 36.4\% | 55 | 41.0\% |
|  | Very Likely | 3 | 3.3\% | 0 | .0\% | 3 | 2.2\% |
|  | Do not know | 4 | 4.4\% | 3 | 6.8\% | 7 | 5.2\% |
|  | Total | 90 | 100.0\% | 44 | 100.0\% | 134 | 100.0\% |
| Utilized Paid Interns | Yes - Used | 27 | 23.9\% | 23 | 39.7\% | 50 | 29.2\% |
|  | Did Not Use | 86 | 76.1\% | 35 | 60.3\% | 121 | 70.8\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |

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TABLE 2. Current Responses And Future Responses Likely To Hiring Challenges In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Utilize Paid Interns - In Future | Unlikely | 46 | 53.5\% | 19 | 54.3\% | 65 | 53.7\% |
|  | Likely | 32 | 37.2\% | 15 | 42.9\% | 47 | 38.8\% |
|  | Very Likely | 2 | 2.3\% | 0 | .0\% | 2 | 1.7\% |
|  | Do not know | 6 | 7.0\% | 1 | 2.9\% | 7 | 5.8\% |
|  | Total | 86 | 100.0\% | 35 | 100.0\% | 121 | 100.0\% |
| Worked With Community Colleges To Develop Training Programs For New Hires | Yes - Used | 23 | 20.4\% | 15 | 25.9\% | 38 | 22.2\% |
|  | Did Not Use | 90 | 79.6\% | 43 | 74.1\% | 133 | 77.8\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Work With Community Colleges To Develop Training Programs For New Hires - In Future | Unlikely | 37 | 41.1\% | 22 | 51.2\% | 59 | 44.4\% |
|  | Likely | 45 | 50.0\% | 17 | 39.5\% | 62 | 46.6\% |
|  | Very Likely | 2 | 2.2\% | 0 | .0\% | 2 | 1.5\% |
|  | Do not know | 6 | 6.7\% | 4 | 9.3\% | 10 | 7.5\% |
|  | Total | 90 | 100.0\% | 43 | 100.0\% | 133 | 100.0\% |
| Sent New Hires To Training Programs | Yes - Used | 45 | 39.8\% | 22 | 37.9\% | 67 | 39.2\% |
|  | Did Not Use | 68 | 60.2\% | 36 | 62.1\% | 104 | 60.8\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Send New Hires To Training Programs - In Future | Unlikely | 32 | 47.1\% | 18 | 50.0\% | 50 | 48.1\% |
|  | Likely | 32 | 47.1\% | 17 | 47.2\% | 49 | 47.1\% |
|  | Very Likely | 2 | 2.9\% | 0 | .0\% | 2 | 1.9\% |
|  | Do not know | 2 | 2.9\% | 1 | 2.8\% | 3 | 2.9\% |
|  | Total | 68 | 100.0\% | 36 | 100.0\% | 104 | 100.0\% |
| Turned Down Business Opportunities | Yes - Used | 15 | 13.3\% | 2 | 3.4\% | 17 | 9.9\% |
|  | Did Not Use | 98 | 86.7\% | 56 | 96.6\% | 154 | 90.1\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |
| Turn Down Business Opportunities - In Future | Unlikely | 55 | 56.1\% | 36 | 64.3\% | 91 | 59.1\% |
|  | Likely | 39 | 39.8\% | 17 | 30.4\% | 56 | 36.4\% |
|  | Very Likely | 2 | 2.0\% | 0 | .0\% | 2 | 1.3\% |
|  | Do not know | 2 | 2.0\% | 3 | 5.4\% | 5 | 3.2\% |
|  | Total | 98 | 100.0\% | 56 | 100.0\% | 154 | 100.0\% |
| Other Actions Taken | Yes - Used | 3 | 2.7\% | 0 | .0\% | 3 | 1.8\% |
|  | Did Not Use | 110 | 97.3\% | 58 | 100.0\% | 168 | 98.2\% |
|  | Total | 113 | 100.0\% | 58 | 100.0\% | 171 | 100.0\% |

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TABLE 2. Current Responses And Future Responses Likely To Hiring Challenges In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Other Actions Likely To Take - In Future | Very Unlikely | 0 | .0\% | 1 | 1.7\% | 1 | .6\% |
|  | Unlikely | 68 | 61.8\% | 37 | 63.8\% | 105 | 62.5\% |
|  | Likely | 37 | 33.6\% | 18 | 31.0\% | 55 | 32.7\% |
|  | Very Likely | 3 | 2.7\% | 1 | 1.7\% | 4 | 2.4\% |
|  | Do not know | 2 | 1.8\% | 1 | 1.7\% | 3 | 1.8\% |
|  | Total | 110 | 100.0\% | 58 | 100.0\% | 168 | 100.0\% |

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TABLE 3. Sources For Applicant Recruitment By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Recruitment Sources (Multiple Responses) | Internet Postings On Illinois workNet | 8 | 3.9\% | 10 | 9.2\% | 18 | 5.7\% |
|  | Internet Postings On Company Job Boards | 52 | 25.1\% | 63 | 57.8\% | 115 | 36.4\% |
|  | Postings On Job Boards Such As CareerBuilder, Indeed, Monster. com | 145 | 70.0\% | 82 | 75.2\% | 227 | 71.8\% |
|  | Social Network Sites Like Facebook, Twitter, Linkedln | 69 | 33.3\% | 47 | 43.1\% | 116 | 36.7\% |
|  | Local Newspaper | 13 | 6.3\% | 9 | 8.3\% | 22 | 7.0\% |
|  | Community Colleges' Job Boards | 44 | 21.3\% | 36 | 33.0\% | 80 | 25.3\% |
|  | Recruiting Agency/ Temporary Employment Services | 29 | 14.0\% | 15 | 13.8\% | 44 | 13.9\% |
|  | Signs Posted Outside The Company | 18 | 8.7\% | 12 | 11.0\% | 30 | 9.5\% |
|  | Use Current Employees To Recruit Friends And Relatives | 54 | 26.1\% | 30 | 27.5\% | 84 | 26.6\% |
|  | Do Not Recruit | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | Other Methods Of Recruitment | 45 | 21.7\% | 27 | 24.8\% | 72 | 22.8\% |
|  | Total | 207 | 100.0\% | 109 | 100.0\% | 316 | 100.0\% |

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TABLE 3. Sources For Applicant Recruitment By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Other Methods Of Recruitment Cited | AOA | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | APPLICANT TRACKING SYSTEM | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | ARCHITECTURAL SCHOOLS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | BULLETIN BOARD AT LOCAL LIBRARY | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | CALL COMMITTEE THROUGH CHURCH | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | CAREER FAIRS | 1 | 2.2\% | 1 | 3.7\% | 2 | 2.8\% |
|  | CAREER INSTITUTES | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | CHRISTIAN COLLEGES/ CHURCHES | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | CHURCHES | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | CNA SCHOOLS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | COLLEGE CAREER FAIRS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | CONGREGATION REFERRALS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | CORPORATE OFFICE | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | CORPORATE RECRUITS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | CRAIGSLIST | 7 | 15.6\% | 0 | .0\% | 7 | 9.7\% |
|  | DO NOT KNOW | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | EDUCATIONAL JOB BOARD | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | HIGH SCHOOL JOB BOARDS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | HIGH SCHOOL RESOURCE CENTER | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | HIGH SCHOOLS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | HIGH SCHOOLS/ WORD OF MOUTH | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | HOSPITALITY ONLINE | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | HOSPITALITY SITES | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | IIT | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | ILLINOIS CITY-COUNTY MANAGEMENT ASSOCIATION/ ILLINOIS PUBLIC WORKS ASSOCIATION | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | ILLINOIS JOBLINK | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | IN-HOUSE RECRUITING | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | IPRA WEBSITE | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | JOB FAIRS | 3 | 6.7\% | 3 | 11.1\% | 6 | 8.3\% |
|  | LAW COMPANIES | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | LAW ENFORCEMENT WEBSITES | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | LAW SCHOOLS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |

TABLE 3. Sources For Applicant Recruitment By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Other Methods Of Recruitment Cited | LIBRARY JOB FAIR/ HIGH SCHOOL VISITS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | MAGAZINES | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | MEDIX | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | NCH WEBSITE | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | NEOGOV HRMS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | NEWTON SOFTWARE | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | NPO.NET | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | RADIO | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | SIGN INSIDE STORE/ IN-STORE HIRING TABLE | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | SOCIAL SERVICES | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | STATE PARKS RECREATION ASSOCIATIONS | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | UNION | 2 | 4.4\% | 3 | 11.1\% | 5 | 6.9\% |
|  | VETERAN WEBSITE | 0 | .0\% | 1 | 3.7\% | 1 | 1.4\% |
|  | WORD OF MOUTH | 8 | 17.8\% | 1 | 3.7\% | 9 | 12.5\% |
|  | WORD OF MOUTH/ PROFESSIONAL ORGANIZATIONS | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | WORD OF MOUTH/ PROFESSIONAL WEBSITES | 1 | 2.2\% | 0 | .0\% | 1 | 1.4\% |
|  | Total | 45 | 100.0\% | 27 | 100.0\% | 72 | 100.0\% |

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TABLE 4. Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill In Last Year | Yes | 119 | 56.7\% | 81 | 73.0\% | 200 | 62.3\% |
|  | None | 91 | 43.3\% | 30 | 27.0\% | 121 | 37.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | ACCOUNT MANAGER - <br> CUSTOMER REPRESENTATIVE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ACCOUNTANT - STAFF | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ACCOUNTANTS | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | ACCOUNTING CLERK | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ACCOUNTS PAYABLE CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ACTIVITIES AND RECREATION | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ACTIVITY AIDES | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ADMINISTRATION | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ADMINISTRATIVE ASSISTANT | 3 | 1.3\% | 0 | .0\% | 3 | .7\% |
|  | AFTER SCHOOL PROGRAM STAFF | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | AGENTS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | AIR IMPORT COORDINATOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | APPRENTICE ROOFER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ARCHITECT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ASSOCIATE MANAGER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BAKER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BAKER - OVERNIGHT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | BAKERY CLERK | 0 | .0\% | 1 | . $5 \%$ | 1 | .2\% |
|  | BANKERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BANQUET FACILITY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BARTENDER | 3 | 1.3\% | 0 | .0\% | 3 | .7\% |
|  | BEFORE AND AFTER SCHOOL PROGRAM | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | BEFORE AND AFTER SCHOOL WORKERS | 0 | .0\% | 1 | . $5 \%$ | 1 | .2\% |
|  | BEHAVIORAL SUPPORT SPECIALIST | 0 | .0\% | 1 | . $5 \%$ | 1 | .2\% |
|  | BREAKFAST ATTENDANT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BUILDING SUPERVISOR | 0 | .0\% | 1 | . $5 \%$ | 1 | .2\% |
|  | BUSINESS DEVELOPMENT RECEPTIONIST | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BUSINESS SYSTEMS ANALYST AND COMPLIANCE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | BUSSERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CAD TECHNICIAN | 0 | .0\% | 1 | . $5 \%$ | 1 | .2\% |
|  | CALL CENTER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CAMP COUNSELORS | 0 | .0\% | 1 | .5\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | CARE COORDINATOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CAREGIVERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CARPENTER - LEAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CARPENTER - TRIM | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CASH ROOM | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CASHIER | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | CASHIERS - HEAD | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CATERING SALES | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CDL CLASS A PLUS DRIVER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CDL DRIVERS | 2 | .9\% | 4 | 2.1\% | 6 | 1.4\% |
|  | CHEF | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CHEF - PASTRY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CHILD CARE | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CITY CARRIER ASSISTANT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CLAIM PROCESSOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CLEANING | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CLUB LOUNGE ATTENDANT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CMN PROGRAMMER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CNC PROGRAMMER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | COMPLIANCE MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CONCESSION WORKERS | 1 | .4\% | 1 | .5\% | 2 | .5\% |
|  | COOK | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOK - CAFE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOK - GRILL | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOK - LINE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOK - PASTRY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOK - PREP | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COOKS | 3 | 1.3\% | 2 | 1.1\% | 5 | 1.2\% |
|  | COUNSELOR- SUMMER DAY CAMP | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | COUNSELORS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | COUNSELORS - CAMP | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | COUNSELORS - SUMMER CAMP | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | COURTESY CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CREATIVE DIRECTOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | CREDIT ANALYST | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CUSTODIANS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | CUSTOMER CARE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | CUSTOMER SERVICE REPRESENTATIVE | 5 | 2.2\% | 0 | .0\% | 5 | 1.2\% |
|  | DATA ENTRY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | DATABASE DEVELOPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DAYCARE TEACHER ASSISTANT-LEAD | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DEBT COLLECTOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | DELI CLERK | 0 | .0\% | 4 | 2.1\% | 4 | 1.0\% |
|  | DELI WORKER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DESK CLERK | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | DIESEL MECHANIC | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DIESEL TECH | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DIETARY AIDE | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | DIRECT CARE GIVERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DIRECT SUPPORT PROFESSIONAL | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DIRECTOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DIRECTOR IN SALES AND MARKETING | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | DISHWASHER | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | DRIVER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | DRIVER - DELIVERY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | DRIVER - STRAIGHT/ BOX TRUCK | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | E-COMMERCE MERCHANDISER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | EARLY CHILDHOOD PRESCHOOL SUPERVISOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ECOMMERCE - VP | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ELECTRICAL SERVICE TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ELECTRICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ELECTRONICS FIELD SERVICE TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | EMAIL ANALYST | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | EMAIL COORDINATOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEER - CIVIL ONE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEER - CIVIL TWO | 1 | .4\% | 0 | .0\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEER - ELECTRICAL | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEER - PROJECT ENGINEER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEER 2 | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEERING INSPECTOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ENGINEERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENGINEERS - FPGA | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ENVIRONMENTAL SERVICES | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | ESTIMATOR | 1 | .4\% | 1 | .5\% | 2 | .5\% |
|  | FACILITIES PROJECT TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FARM OPERATIONS MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FARM WORKER/ SUPERVISOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FARM WORKERS/ ASSISTANT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FIELD SERVICE TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FIELD SERVICE TECHNICIAN BEVERAGE REFRIGERATION | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FILM CREW | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FOOD AND BEVERAGE LEADER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FOOD AND BEVERAGE MANAGER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FOOD RUNNER | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | FOOD SERVER | 3 | 1.3\% | 0 | .0\% | 3 | .7\% |
|  | FORESTRY - INTERNS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FORKLIFT OPERATOR WAREHOUSE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FRAME TECHNICIANS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FREIGHT WORKEROVERNIGHT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | FRONT DESK | 1 | .4\% | 1 | .5\% | 2 | . $5 \%$ |
|  | FRONT DESK AGENT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | FRONT DESK CLERK | 7 | 3.0\% | 1 | .5\% | 8 | 1.9\% |
|  | GRAPHIC COMMUNICATIONS SPECIALIST | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | GRAPHIC WEB DESIGNER AND WEBSITE MAINTAINER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | GROCERY BAGGER | 0 | .0\% | 2 | 1.1\% | 2 | . $5 \%$ |
|  | GROCERY CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | GROUNDSKEEPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | GUEST SERVICE AGENT | 2 | .9\% | 1 | .5\% | 3 | .7\% |
|  | GUEST SERVICE TEAM - LEAD | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | GUEST SERVICES ASSISTANT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | HOSPITALITY AIDES | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | HOST | 4 | 1.7\% | 0 | .0\% | 4 | 1.0\% |
|  | HOUSEKEEPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | HOUSEKEEPER - EXECUTIVE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | HOUSEKEEPING | 3 | 1.3\% | 0 | .0\% | 3 | .7\% |
|  | HUMAN RESOURCES MANAGER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | HVAC - SERVICE TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | HVAC SERVICE SALESPERSON | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ICE CREAM SCOOPER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | INJECTION MOLDING - SHIFT LEAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | INSURANCE PRECERTIFICATION ASSOCIATE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | INTERIOR DESIGNER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | IT FRONT END DEVELOPERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | IT PROJECT MANAGERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | IT TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | JANITORIAL/ ENGINEERING/ HOUSEKEEPING | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | KITCHEN CABINET SPECIALIST | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | KITCHEN HELPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | KITCHEN HELPER - FOOD PREPARATION | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | KITCHEN STAFF | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | LANDSCAPE LABORER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | LEASING CONSULTANT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | LICENSED PLUMBER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | LIFEGUARD | 0 | .0\% | 3 | 1.6\% | 3 | .7\% |
|  | LIFEGUARD - SWIM INSTRUCTOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | LIFEGUARDS | 2 | .9\% | 3 | 1.6\% | 5 | 1.2\% |
|  | LIGHTING DIRECTOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | LINE COOK | 4 | 1.7\% | 0 | .0\% | 4 | 1.0\% |
|  | LIVING COACH | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MACHINE LATHE OPERATOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | MACHINE OPERATOR | 2 | .9\% | 1 | .5\% | 3 | .7\% |
|  | MACHINIST - MANUAL | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MACHINIST - SET UP LEVEL 2 | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MACHINIST - SET UP TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MAILROOM | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MAINTENANCE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MAINTENANCE TECHNICIANS | 1 | .4\% | 1 | .5\% | 2 | .5\% |
|  | MANUFCTURING SUPERVISOR 2ND SHIFT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MARKETING | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | MARKETING - SALES | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MEAT WRAPPER | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | MECHANIC | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MECHANICAL ASSEMBLER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MEDICAL ASSISTANT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MEDICAL BILLER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | MENTAL HEALTH TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | MOVERS | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | NET DEVELOPERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | NEWSPAPER PROCESSOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | NIGHT AUDITOR | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | NURSE AIDES | 1 | .4\% | 1 | .5\% | 2 | .5\% |
|  | NURSES | 4 | 1.7\% | 2 | 1.1\% | 6 | 1.4\% |
|  | NURSES - CNA | 4 | 1.7\% | 10 | 5.3\% | 14 | 3.4\% |
|  | NURSES - FIELD | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | NURSES - LPN | 0 | .0\% | 4 | 2.1\% | 4 | 1.0\% |
|  | NURSES - RN | 0 | .0\% | 5 | 2.7\% | 5 | 1.2\% |
|  | OCCUPATIONAL THERAPIST | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | OCEAN EXPORT COORDINATOR | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | OFFICE ASSISTANT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | OFFICE DATA ENTRY | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | OFFICE MANAGER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | OPERATIONS MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | OPHTHALMIC TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PACKAGE HANDLER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PACKER - UTILITY CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | PACKER WORKER/ LABORER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PACKING WORKER OVERNIGHT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PAINT LINE | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PARAPROFESSIONAL | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PARKS WORKERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PATIENT SERVICE REPRESENTATIVE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PHARMACY TECHNICIAN | 1 | .4\% | 2 | 1.1\% | 3 | .7\% |
|  | PHYSICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PLC PROGRAMMERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PLUMBER - APPRENTICE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PORTERS | 1 | .4\% | 2 | 1.1\% | 3 | .7\% |
|  | PRODUCE CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PRODUCE WORKER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PRODUCT MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PRODUCTION TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PROGRAM ADVISOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PROGRAMMERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | PROJECT ASSOCIATES | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | PROJECT MANAGEMENT | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | PUBLIC HEALTH AND MOSQUITO CONTROL FIELD TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY CONTROL DEVICE INSPECTOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY CONTROL MATERIAL INSPECTOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | QUALITY CONTROL TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | REAL ESTATE AGENTS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | RECEPTIONIST | 3 | 1.3\% | 2 | 1.1\% | 5 | 1.2\% |
|  | RESPIRATORY THERAPIST | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | ROOM ATTENDANTS | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | SALES | 4 | 1.7\% | 0 | .0\% | 4 | 1.0\% |
|  | SALES - COORDINATOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES - FLOOR TEAM LEAD | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SALES - INSIDE CUSTOMER SERVICE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES - INSIDE REPRESENTATIVE | 2 | .9\% | 1 | .5\% | 3 | .7\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | SALES - NATIONAL ACCOUNTS MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SALES - OUTSIDE REPRESENTATIVE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES ASSOCIATE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES ENGINEER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES MANAGER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALES TEAM ASSISTANT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SALESPERSON | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SANITATION | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SCHEDULING | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SCIENCE - PH.D. | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SEAFOOD CLERK | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SECURITY AGENT | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | SECURITY OFFICERS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SERVER/ BARTENDER | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | SERVERS | 5 | 2.2\% | 0 | .0\% | 5 | 1.2\% |
|  | SERVICE TECHNICIAN - LEAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SERVICE TECHNICIANS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SERVICE WRITER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SEWING MACHINE OPERATOR <br> - INDUSTRIAL | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SHIFT LEAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SHIPPING AND RECEIVING CLERK | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SHUTTLE DRIVER | 4 | 1.7\% | 1 | .5\% | 5 | 1.2\% |
|  | SKILLED LABORER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SLEEP APNEA TESTING PRODUCTION ASSOCIATE | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SOFTWARE ENGINEERING | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SPECIAL AGENTS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SPEECH PATHOLOGISTS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | SPIN INSTRUCTOR | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | STOCKER - OVERNIGHT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | STOCKER/ MERCHANDISE UNLOADER - EARLY SHIFT | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | STOCKROOM | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SUPERVISOR ACCREDITATION | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | SURGICAL TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |

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TABLE 4-A. Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | SYSTEM ADMINISTRATOR | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHER - INFANT | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHER - LEAD | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHER - PRESCHOOL | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHER - TODDLER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEACHERS - ASSISTANTS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TEAM LEADER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | TECHNICIANS | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TELEMARKETER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TELLERS | 1 | .4\% | 2 | 1.1\% | 3 | .7\% |
|  | THERAPIST | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | TICKETING MANAGER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | TRACTOR-TRAILER DRIVER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | TRAFFIC TECHNICIAN | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | TRUMPETER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | UI DEVELOPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | VETERINARY ASSISTANT | 2 | .9\% | 0 | .0\% | 2 | .5\% |
|  | VP-FINANCE | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | WAIT STAFF | 1 | .4\% | 2 | 1.1\% | 3 | .7\% |
|  | WAREHOUSE | 0 | .0\% | 2 | 1.1\% | 2 | .5\% |
|  | WAREHOUSE JOB | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | WAREHOUSE MANAGER | 0 | .0\% | 1 | .5\% | 1 | . $2 \%$ |
|  | WAREHOUSE SUPERVISOR | 0 | .0\% | 1 | .5\% | 1 | . $2 \%$ |
|  | WEB DESIGNER | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | WEB DEVELOPER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | WEB DEVELOPERS | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | WELDERS | 1 | .4\% | 1 | .5\% | 2 | .5\% |
|  | WIRELESS CELL TOWER TECHNICIAN | 1 | .4\% | 0 | .0\% | 1 | .2\% |
|  | YARD OPERATIONS WORKER | 0 | .0\% | 1 | .5\% | 1 | .2\% |
|  | Total | 230 | 100.0\% | 187 | 100.0\% | 417 | 100.0\% |

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TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees Sum | 100 Or More Employees Sum | Total <br> Sum |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | ACCOUNT MANAGER CUSTOMER REPRESENTATIVE | Number Of Vacancies | 1 | . | 1 |
|  | ACCOUNTANT - STAFF | Number Of Vacancies | . | 1 | 1 |
|  | ACCOUNTANTS | Number Of Vacancies | 2 | . | 2 |
|  | ACCOUNTING CLERK | Number Of Vacancies | 1 | . | 1 |
|  | ACCOUNTS PAYABLE CLERK | Number Of Vacancies | . | 1 | 1 |
|  | ACTIVITIES AND RECREATION | Number Of Vacancies | 1 | . | 1 |
|  | ACTIVITY AIDES | Number Of Vacancies | . | 3 | 3 |
|  | ADMINISTRATION | Number Of Vacancies | . | 1 | 1 |
|  | ADMINISTRATIVE ASSISTANT | Number Of Vacancies | 3 | . | 3 |
|  | $\begin{aligned} & \text { AFTER SCHOOL PROGRAM } \\ & \text { STAFF } \end{aligned}$ | Number Of Vacancies | 1 | . | 1 |
|  | AGENTS | Number Of Vacancies | 4 | . | 4 |
|  | AIR IMPORT COORDINATOR | Number Of Vacancies | . | 2 | 2 |
|  | APPRENTICE ROOFER | Number Of Vacancies | 3 | . | 3 |
|  | ARCHITECT | Number Of Vacancies | 1 | . | 1 |
|  | ASSOCIATE MANAGER | Number Of Vacancies | 1 | . | 1 |
|  | BAKER | Number Of Vacancies | 3 | . | 3 |
|  | BAKER - OVERNIGHT | Number Of Vacancies | . | 2 | 2 |
|  | BAKERY CLERK | Number Of Vacancies | . | 2 | 2 |
|  | BANKERS | Number Of Vacancies | 4 | . | 4 |
|  | BANQUET FACILITY | Number Of Vacancies | 15 | . | 15 |
|  | BARTENDER | Number Of Vacancies | 4 | . | 4 |
|  | BEFORE AND AFTER SCHOOL PROGRAM | Number Of Vacancies | . | 20 | 20 |
|  | BEFORE AND AFTER SCHOOL WORKERS | Number Of Vacancies | . | 5 | 5 |
|  | BEHAVIORAL SUPPORT SPECIALIST | Number Of Vacancies | . | 5 | 5 |
|  | BREAKFAST ATTENDANT | Number Of Vacancies | 2 | . | 2 |
|  | BUILDING SUPERVISOR | Number Of Vacancies | . | 4 | 4 |
|  | BUSINESS DEVELOPMENT RECEPTIONIST | Number Of Vacancies | 1 | . | 1 |
|  | BUSINESS SYSTEMS ANALYST AND COMPLIANCE | Number Of Vacancies | 2 | . | 2 |
|  | BUSSERS | Number Of Vacancies | 5 | . | 5 |
|  | CAD | Number Of Vacancies | 5 | . | 5 |
|  | CAD TECHNICIAN | Number Of Vacancies | . | 2 | 2 |
|  | CALL CENTER | Number Of Vacancies | . | 5 | 5 |

[^101]TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{c}\text { Less Than } 100 \\ \text { Employees }\end{array}$ <br> Sum | 100 Or MoreEmployees | Total <br> Sum |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | CAMP COUNSELORS | Number Of Vacancies | . | 50 | 50 |
|  | CARE COORDINATOR | Number Of Vacancies |  | 1 | 1 |
|  | CAREGIVERS | Number Of Vacancies | . | 10 | 10 |
|  | CARPENTER - LEAD | Number Of Vacancies | 1 | . | 1 |
|  | CARPENTER - TRIM | Number Of Vacancies | 1 | . | 1 |
|  | CASH ROOM | Number Of Vacancies | . | 3 | 3 |
|  | CASHIER | Number Of Vacancies |  | 8 | 8 |
|  | CASHIERS - HEAD | Number Of Vacancies | . | 20 | 20 |
|  | CATERING SALES | Number Of Vacancies |  | 1 | 1 |
|  | CDL CLASS A PLUS DRIVER | Number Of Vacancies | 1 | . | 1 |
|  | CDL DRIVERS | Number Of Vacancies | 7 | 26 | 33 |
|  | CHEF | Number Of Vacancies | 1 | . | 1 |
|  | CHEF - PASTRY | Number Of Vacancies | 2 | . | 2 |
|  | CHILD CARE | Number Of Vacancies |  | 2 | 2 |
|  | CITY CARRIER ASSISTANT | Number Of Vacancies | . | 6 | 6 |
|  | CLAIM PROCESSOR | Number Of Vacancies | 1 | . | 1 |
|  | CLEANING | Number Of Vacancies | . | 1 | 1 |
|  | CLUB LOUNGE ATTENDANT | Number Of Vacancies | . | 2 | 2 |
|  | CMN PROGRAMMER | Number Of Vacancies |  | 3 | 3 |
|  | CNC PROGRAMMER | Number Of Vacancies | . | 3 | 3 |
|  | COMPLIANCE MANAGER | Number Of Vacancies | . | . |  |
|  | CONCESSION WORKERS | Number Of Vacancies | 3 | 30 | 33 |
|  | COOK | Number Of Vacancies | 1 | . | 1 |
|  | COOK - CAFE | Number Of Vacancies | 1 | . | 1 |
|  | COOK - GRILL | Number Of Vacancies | 1 | . | 1 |
|  | COOK - LINE | Number Of Vacancies | 2 | . | 2 |
|  | COOK - PASTRY | Number Of Vacancies | 2 | . | 2 |
|  | COOK - PREP | Number Of Vacancies | 2 | . | 2 |
|  | COOKS | Number Of Vacancies | 8 | 2 | 10 |
|  | COUNSELOR- SUMMER DAY CAMP | Number Of Vacancies |  | 10 | 10 |
|  | COUNSELORS | Number Of Vacancies | . | . |  |
|  | COUNSELORS - CAMP | Number Of Vacancies | . | 9 | 9 |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | Number Of Vacancies | . | 4 | 4 |
|  | COUNSELORS - SUMMER CAMP | Number Of Vacancies | . | 7 | 7 |
|  | COURTESY CLERK | Number Of Vacancies | . | 10 | 10 |

TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{c}\text { Less Than } 100 \\ \text { Employees }\end{array}$ <br> Sum | 100 Or MoreEmployees | Total Sum |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | CREATIVE DIRECTOR | Number Of Vacancies | . | 1 | 1 |
|  | CREDIT ANALYST | Number Of Vacancies | 2 | . | 2 |
|  | CUSTODIANS | Number Of Vacancies | . | 2 | 2 |
|  | CUSTOMER CARE | Number Of Vacancies | 1 | . | 1 |
|  | CUSTOMER SERVICE REPRESENTATIVE | Number Of Vacancies | 8 | . | 8 |
|  | DATA ENTRY | Number Of Vacancies | 1 | . | 1 |
|  | DATABASE DEVELOPER | Number Of Vacancies | . | 1 | 1 |
|  | DAYCARE TEACHER ASSISTANT - LEAD | Number Of Vacancies |  | 4 | 4 |
|  | DEBT COLLECTOR | Number Of Vacancies | 14 | . | 14 |
|  | DELI CLERK | Number Of Vacancies | . | 13 | 13 |
|  | DELI WORKER | Number Of Vacancies |  | 2 | 2 |
|  | DESK CLERK | Number Of Vacancies | 2 | . | 2 |
|  | DIESEL MECHANIC | Number Of Vacancies | . | 2 | 2 |
|  | DIESEL TECH | Number Of Vacancies |  | 2 | 2 |
|  | DIETARY AIDE | Number Of Vacancies | . | 3 | 3 |
|  | DIRECT CARE GIVERS | Number Of Vacancies | . | 4 | 4 |
|  | DIRECT SUPPORT PROFESSIONAL | Number Of Vacancies |  | 50 | 50 |
|  | DIRECTOR | Number Of Vacancies | . | 3 | 3 |
|  | DIRECTOR IN SALES AND MARKETING | Number Of Vacancies | 1 | . | 1 |
|  | DISHWASHER | Number Of Vacancies | 2 | . | 2 |
|  | DRIVER | Number Of Vacancies |  | 1 | 1 |
|  | DRIVER - DELIVERY | Number Of Vacancies | 1 | . | 1 |
|  | DRIVER - STRAIGHT/ BOX TRUCK | Number Of Vacancies | 3 | . | 3 |
|  | E-COMMERCE MERCHANDISER | Number Of Vacancies |  | . |  |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { PRESCHOOL SUPERVISOR } \end{aligned}$ | Number Of Vacancies |  | 1 | 1 |
|  | ECOMMERCE - VP | Number Of Vacancies | . | . |  |
|  | ELECTRICAL SERVICE TECHNICIAN | Number Of Vacancies | 1 | . | 1 |
|  | ELECTRICIAN | Number Of Vacancies | 12 | . | 12 |
|  | ELECTRONICS FIELD SERVICE TECHNICIAN | Number Of Vacancies |  | 1 | 1 |
|  | EMAIL ANALYST | Number Of Vacancies | . | . | . |
|  | EMAIL COORDINATOR | Number Of Vacancies | 1 | . | 1 |
|  | ENGINEER - CIVIL ONE | Number Of Vacancies | 1 | . | 1 |

[^102]TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \text { Less Than } 100 \\ \text { Employees } \\ \hline \end{gathered}$ | 100 Or More Employees | Total |
|  |  |  | Sum | Sum | Sum |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEER - CIVIL TWO | Number Of Vacancies | 1 | . | 1 |
|  | ENGINEER - ELECTRICAL | Number Of Vacancies | 1 | . | 1 |
|  | ENGINEER - PROJECT ENGINEER | Number Of Vacancies | 1 | . | 1 |
|  | ENGINEER 2 | Number Of Vacancies | 1 | . | 1 |
|  | ENGINEERING INSPECTOR | Number Of Vacancies |  | 0 | 0 |
|  | ENGINEERS | Number Of Vacancies | 2 | . | 2 |
|  | ENGINEERS - FPGA | Number Of Vacancies | 1 | . | 1 |
|  | ENVIRONMENTAL SERVICES | Number Of Vacancies | 75 | . | 75 |
|  | ESTIMATOR | Number Of Vacancies |  | 1 | 1 |
|  | FACILITIES PROJECT TECHNICIAN | Number Of Vacancies |  | 1 | 1 |
|  | FARM OPERATIONS MANAGER | Number Of Vacancies |  | . |  |
|  | FARM WORKER/ SUPERVISOR | Number Of Vacancies |  | 1 | 1 |
|  | FARM WORKERS/ ASSISTANT | Number Of Vacancies |  | 2 | 2 |
|  | FIELD SERVICE TECHNICIAN | Number Of Vacancies | 2 | . | 2 |
|  | FIELD SERVICE TECHNICIAN BEVERAGE REFRIGERATION | Number Of Vacancies | 3 | . | 3 |
|  | FILM CREW | Number Of Vacancies | 10 | . | 10 |
|  | FOOD AND BEVERAGE LEADER | Number Of Vacancies | 1 | . | 1 |
|  | FOOD AND BEVERAGE MANAGER | Number Of Vacancies | 1 | . | 1 |
|  | FOOD RUNNER | Number Of Vacancies | 2 | . | 2 |
|  | FOOD SERVER | Number Of Vacancies | 15 | . | 15 |
|  | FORESTRY - INTERNS | Number Of Vacancies |  | 1 | 1 |
|  | FORKLIFT OPERATOR WAREHOUSE | Number Of Vacancies | 6 | . | 6 |
|  | FRAME TECHNICIANS | Number Of Vacancies | 2 | . | 2 |
|  | FREIGHT WORKEROVERNIGHT | Number Of Vacancies |  | 6 | 6 |
|  | FRONT DESK | Number Of Vacancies | 1 | 1 | 2 |
|  | FRONT DESK AGENT | Number Of Vacancies | 1 | . | 1 |
|  | FRONT DESK CLERK | Number Of Vacancies | 17 | 3 | 20 |
|  | GRAPHIC COMMUNICATIONS SPECIALIST | Number Of Vacancies |  | 1 | 1 |
|  | GRAPHIC WEB DESIGNER AND WEBSITE MAINTAINER | Number Of Vacancies | 2 | . | 2 |
|  | GROCERY BAGGER | Number Of Vacancies |  | 18 | 18 |
|  | GROCERY CLERK | Number Of Vacancies |  | 4 | 4 |

TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer



TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{c}\text { Less Than } 100 \\ \text { Employees }\end{array}$ <br> Sum | 100 Or MoreEmployees | $\begin{aligned} & \text { Total } \\ & \text { Sum } \\ & \hline \end{aligned}$ |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | LIVING COACH | Number Of Vacancies | . | 1 | 1 |
|  | MACHINE LATHE OPERATOR | Number Of Vacancies | 1 | . | 1 |
|  | MACHINE OPERATOR | Number Of Vacancies | 4 | 3 | 7 |
|  | MACHINIST - MANUAL | Number Of Vacancies | 1 | . | 1 |
|  | MACHINIST - SET UP LEVEL 2 | Number Of Vacancies | 1 | . | 1 |
|  | MACHINIST - SET UP TECHNICIAN | Number Of Vacancies | . | 1 | 1 |
|  | MAILROOM | Number Of Vacancies | . | 1 | 1 |
|  | MAINTENANCE | Number Of Vacancies | 1 | . | 1 |
|  | MAINTENANCE TECHNICIANS | Number Of Vacancies | 2 | 1 | 3 |
|  | MANUFCTURING SUPERVISOR 2ND SHIFT | Number Of Vacancies | . | 1 | 1 |
|  | MARKETING | Number Of Vacancies | 7 | . | 7 |
|  | MARKETING - SALES | Number Of Vacancies | 10 | . | 10 |
|  | MEAT WRAPPER | Number Of Vacancies | . | 5 | 5 |
|  | MECHANIC | Number Of Vacancies | 2 | . | 2 |
|  | MECHANICAL ASSEMBLER | Number Of Vacancies | . | 2 | 2 |
|  | MEDICAL ASSISTANT | Number Of Vacancies | . | 5 | 5 |
|  | MEDICAL BILLER | Number Of Vacancies | 1 | . | 1 |
|  | MENTAL HEALTH TECHNICIAN | Number Of Vacancies | . | 1 | 1 |
|  | MOVERS | Number Of Vacancies | 24 | . | 24 |
|  | NET DEVELOPERS | Number Of Vacancies | 10 | . | 10 |
|  | NEWSPAPER PROCESSOR | Number Of Vacancies | . | 5 | 5 |
|  | NIGHT AUDITOR | Number Of Vacancies | 4 | . | 4 |
|  | NURSE AIDES | Number Of Vacancies | 3 | 9 | 12 |
|  | NURSES | Number Of Vacancies | 154 | 6 | 160 |
|  | NURSES - CNA | Number Of Vacancies | 8 | 95 | 103 |
|  | NURSES - FIELD | Number Of Vacancies |  | 20 | 20 |
|  | NURSES - LPN | Number Of Vacancies | . | 14 | 14 |
|  | NURSES - RN | Number Of Vacancies | . | 13 | 13 |
|  | OCCUPATIONAL THERAPIST | Number Of Vacancies | 2 | . | 2 |
|  | OCEAN EXPORT COORDINATOR | Number Of Vacancies | . | 2 | 2 |
|  | OFFICE ASSISTANT | Number Of Vacancies | 1 | . | 1 |
|  | OFFICE DATA ENTRY | Number Of Vacancies | 1 | . | 1 |
|  | OFFICE MANAGER | Number Of Vacancies | 1 | . | 1 |
|  | OPERATIONS MANAGER | Number Of Vacancies | . | 1 | 1 |
|  | OPHTHALMIC TECHNICIAN | Number Of Vacancies | 1 | . | 1 |

TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees | 100 Or More Employees | Total |
|  |  |  | Sum | Sum | Sum |
| Jobs Difficult To Fill (Multiple Responses) | PACKAGE HANDLER | Number Of Vacancies |  | 10 | 10 |
|  | PACKER - UTILITY CLERK | Number Of Vacancies |  | 11 | 11 |
|  | PACKER WORKER/ LABORER | Number Of Vacancies |  | 10 | 10 |
|  | PACKING WORKER OVERNIGHT | Number Of Vacancies |  | . |  |
|  | PAINT LINE | Number Of Vacancies |  | 2 | 2 |
|  | PARAPROFESSIONAL | Number Of Vacancies |  | 40 | 40 |
|  | PARKS WORKERS | Number Of Vacancies |  | . |  |
|  | PATIENT SERVICE REPRESENTATIVE | Number Of Vacancies | 1 | . | 1 |
|  | PHARMACY TECHNICIAN | Number Of Vacancies | 1 | 5 | 6 |
|  | PHYSICIAN | Number Of Vacancies | 1 | . | 1 |
|  | PLC PROGRAMMERS | Number Of Vacancies | 3 | . | 3 |
|  | PLUMBER - APPRENTICE | Number Of Vacancies | 2 | . | 2 |
|  | PORTERS | Number Of Vacancies | 2 | 10 | 12 |
|  | PRODUCE CLERK | Number Of Vacancies |  | 2 | 2 |
|  | PRODUCE WORKER | Number Of Vacancies |  | 2 | 2 |
|  | PRODUCT MANAGER | Number Of Vacancies |  | . |  |
|  | PRODUCTION TECHNICIAN | Number Of Vacancies | 2 | . | 2 |
|  | PROGRAM ADVISOR | Number Of Vacancies | 1 | . | 1 |
|  | PROGRAMMERS | Number Of Vacancies | 10 | . | 10 |
|  | PROJECT ASSOCIATES | Number Of Vacancies |  | 1 | 1 |
|  | PROJECT MANAGEMENT | Number Of Vacancies | 2 | . | 2 |
|  | PUBLIC HEALTH AND <br> MOSQUITO CONTROL FIELD <br> TECHNICIAN | Number Of Vacancies | 20 | . | 20 |
|  | QUALITY CONTROL DEVICE INSPECTOR | Number Of Vacancies | 1 | . | 1 |
|  | QUALITY CONTROL MATERIAL INSPECTOR | Number Of Vacancies | 1 | . | 1 |
|  | QUALITY CONTROL TECHNICIAN | Number Of Vacancies | 1 | . | 1 |
|  | REAL ESTATE AGENTS | Number Of Vacancies | 10 | . | 10 |
|  | RECEPTIONIST | Number Of Vacancies | 3 | 2 | 5 |
|  | RESPIRATORY THERAPIST | Number Of Vacancies |  | 3 | 3 |
|  | ROOM ATTENDANTS | Number Of Vacancies | 7 | . | 7 |
|  | SALES | Number Of Vacancies | 7 | . | 7 |
|  | SALES - COORDINATOR | Number Of Vacancies | 0 | . | 0 |
|  | SALES - FLOOR TEAM LEAD | Number Of Vacancies |  | 2 | 2 |

[^103]TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees Sum | 100 Or More Employees Sum | Total <br> Sum |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | SALES - INSIDE CUSTOMER SERVICE | Number Of Vacancies | 1 |  | 1 |
|  | SALES - INSIDE REPRESENTATIVE | Number Of Vacancies | 2 | 1 | 3 |
|  | SALES - NATIONAL ACCOUNTS MANAGER | Number Of Vacancies |  |  | . |
|  | SALES - OUTSIDE REPRESENTATIVE | Number Of Vacancies | 1 |  | 1 |
|  | SALES ASSOCIATE | Number Of Vacancies | 1 |  | 1 |
|  | SALES ENGINEER | Number Of Vacancies | 4 |  | 4 |
|  | SALES MANAGER | Number Of Vacancies | 1 |  | 1 |
|  | SALES TEAM ASSISTANT | Number Of Vacancies | 1 |  | 1 |
|  | SALESPERSON | Number Of Vacancies |  | 25 | 25 |
|  | SANITATION | Number Of Vacancies | 2 |  | 2 |
|  | SCHEDULING | Number Of Vacancies | 2 |  | 2 |
|  | SCIENCE - PH.D. | Number Of Vacancies | 2 |  | 2 |
|  | SEAFOOD CLERK | Number Of Vacancies |  | 5 | 5 |
|  | SECURITY AGENT | Number Of Vacancies |  | 3 | 3 |
|  | SECURITY OFFICERS | Number Of Vacancies | 5 |  | 5 |
|  | SERVER/ BARTENDER | Number Of Vacancies | 4 |  | 4 |
|  | SERVERS | Number Of Vacancies | 20 |  | 20 |
|  | SERVICE TECHNICIAN - LEAD | Number Of Vacancies | 1 |  | 1 |
|  | SERVICE TECHNICIANS | Number Of Vacancies | 2 |  | 2 |
|  | SERVICE WRITER | Number Of Vacancies | 1 |  | 1 |
|  | SEWING MACHINE OPERATOR <br> - INDUSTRIAL | Number Of Vacancies | 1 |  | 1 |
|  | SHIFT LEAD | Number Of Vacancies |  |  |  |
|  | SHIPPING AND RECEIVING CLERK | Number Of Vacancies | 1 |  | 1 |
|  | SHUTTLE DRIVER | Number Of Vacancies | 5 | 1 | 6 |
|  | SKILLED LABORER | Number Of Vacancies | 3 |  | 3 |
|  | SLEEP APNEA TESTING PRODUCTION ASSOCIATE | Number Of Vacancies | 1 |  | 1 |
|  | SOFTWARE ENGINEERING | Number Of Vacancies | 1 |  | 1 |
|  | SPECIAL AGENTS | Number Of Vacancies |  | 2 | 2 |
|  | SPEECH PATHOLOGISTS | Number Of Vacancies | 2 |  | 2 |
|  | SPIN INSTRUCTOR | Number Of Vacancies |  | 4 | 4 |
|  | STOCKER - OVERNIGHT | Number Of Vacancies |  | 2 | 2 |
|  | STOCKER/ MERCHANDISE UNLOADER - EARLY SHIFT | Number Of Vacancies |  | 1 | 1 |

[^104]TABLE 4-B. Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees Sum | 100 Or More Employees Sum | $\begin{aligned} & \text { Total } \\ & \text { Sum } \\ & \hline \end{aligned}$ |
|  |  |  |  |  |  |
| Jobs Difficult To Fill (Multiple Responses) | STOCKROOM | Number Of Vacancies | . | 1 | 1 |
|  | SUPERVISOR ACCREDITATION | Number Of Vacancies | . | 1 | 1 |
|  | SURGICAL TECHNICIAN | Number Of Vacancies | . | 4 | 4 |
|  | SYSTEM ADMINISTRATOR | Number Of Vacancies | 3 | . | 3 |
|  | TEACHER | Number Of Vacancies | 1 | . | 1 |
|  | TEACHER - INFANT | Number Of Vacancies | 1 | . | 1 |
|  | TEACHER - LEAD | Number Of Vacancies | 7 | . | 7 |
|  | TEACHER - PRESCHOOL | Number Of Vacancies | 1 | . | 1 |
|  | TEACHER - TODDLER | Number Of Vacancies | 1 | . | 1 |
|  | TEACHERS - ASSISTANTS | Number Of Vacancies | 4 | . | 4 |
|  | TEAM LEADER | Number Of Vacancies | . | 1 | 1 |
|  | TECHNICIANS | Number Of Vacancies | 2 | . | 2 |
|  | TELEMARKETER | Number Of Vacancies | 1 | . | 1 |
|  | TELLERS | Number Of Vacancies | 4 | 1 | 5 |
|  | THERAPIST | Number Of Vacancies | . | 7 | 7 |
|  | TICKETING MANAGER | Number Of Vacancies | . | 1 | 1 |
|  | TRACTOR-TRAILER DRIVER | Number Of Vacancies | 5 | . | 5 |
|  | TRAFFIC TECHNICIAN | Number Of Vacancies | . | 1 | 1 |
|  | TRUMPETER | Number Of Vacancies | . | 1 | 1 |
|  | UI DEVELOPER | Number Of Vacancies | . | 1 | 1 |
|  | VETERINARY ASSISTANT | Number Of Vacancies | 1 | . | 1 |
|  | VP-FINANCE | Number Of Vacancies | . | 1 | 1 |
|  | WAIT STAFF | Number Of Vacancies | 2 | 4 | 6 |
|  | WAREHOUSE | Number Of Vacancies | . | 2 | 2 |
|  | WAREHOUSE JOB | Number Of Vacancies | . | . | . |
|  | WAREHOUSE MANAGER | Number Of Vacancies | . | . | . |
|  | WAREHOUSE SUPERVISOR | Number Of Vacancies | . | . | . |
|  | WEB DESIGNER | Number Of Vacancies | 1 | . | 1 |
|  | WEB DEVELOPER | Number Of Vacancies | . | . | . |
|  | WEB DEVELOPERS | Number Of Vacancies | . | 10 | 10 |
|  | WELDERS | Number Of Vacancies | 1 | 2 | 3 |
|  | WIRELESS CELL TOWER TECHNICIAN | Number Of Vacancies | 10 | . | 10 |
|  | YARD OPERATIONS WORKER | Number Of Vacancies | . | 6 | 6 |
|  | Total | Number Of Vacancies | 822 | 900 | 1722 |

[^105]TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


Appendix E. Employer Scan-Tabular Results-Page E-33

TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Emplovees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | COOK - CAFE | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | COOK - GRILL | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | COOK - LINE | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | COOK - PASTRY | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | COOK - PREP | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | COOKS | Reason For Vacancies | Replacing a retiring worker | 1 | 33.3\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 2 | 66.7\% | 1 | 50.0\% | 3 | 60.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 50.0\% | 1 | 20.0\% |
|  |  |  | Total | 3 | 100.0\% | 2 | 100.0\% | 5 | 100.0\% |
|  | COUNSELOR- SUMMER DAY CAMP | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | COUNSELORS | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  | COUNSELORS - CAMP | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | COUNSELORS - SUMMER CAMP | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | COURTESY CLERK | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CREATIVE DIRECTOR | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Emplovees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | CREDIT ANALYST | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CUSTODIANS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CUSTOMER CARE | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CUSTOMER SERVICE REPRESENTATIVE | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 2 | 40.0\% | 0 | . $0 \%$ | 2 | 40.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 3 | 60.0\% | 0 | .0\% | 3 | 60.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | DATA ENTRY | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | DATABASE DEVELOPER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | DAYCARE TEACHER ASSISTANT - LEAD | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | DEBT COLLECTOR | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | DELI CLERK | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 3 | 75.0\% | 3 | 75.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | DELI WORKER | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | DESK CLERK | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 2 | 100.0\% | 0 | . $0 \%$ | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | . $0 \%$ | 2 | 100.0\% |
|  | DIESEL MECHANIC | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | DIESEL TECH | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Emplovees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column $\%$ |
| Jobs Difficult To Fill (Multiple Responses) | NURSES - LPN | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 2 | 50.0\% | 2 | 50.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | NURSES - RN | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | OCCUPATIONAL THERAPIST | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  | OCEAN EXPORT | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | OFFICE ASSISTANT | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OFFICE DATA ENTRY | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OFFICE MANAGER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  | OPERATIONS MANAGER | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | OPHTHALMIC TECHNICIAN | Reason For Vacancies | Replacing a retiring worker | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | PACKAGE HANDLER | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | PACKER - UTILITY CLERK | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | PACKER WORKER/ LABORER | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | PACKING WORKER OVERNIGHT | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

[^106]TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | Employees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | PROGRAM ADVISOR | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | PROGRAMMERS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | PROJECT ASSOCIATES | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | PROJECT MANAGEMENT | Reason For Vacancies | Replacing a retiring worker | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 1 | 50.0\% | 0 | . $0 \%$ | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | PUBLIC HEALTH AND MOSQUITO CONTROL FIELD | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | QUALITY CONTROL DEVICE INSPECTOR | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | QUALITY CONTROL MATERIAL INSPECTOR | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | QUALITY CONTROL TECHNICIAN | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | REAL ESTATE AGENTS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | RECEPTIONIST | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 33.3\% | 0 | . $0 \%$ | 1 | 20.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 2 | 66.7\% | 1 | 50.0\% | 3 | 60.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 50.0\% | 1 | 20.0\% |
|  |  |  | Total | 3 | 100.0\% | 2 | 100.0\% | 5 | 100.0\% |
|  | RESPIRATORY THERAPIST | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | ROOM ATTENDANTS | Reason For Vacancies | Replacing a retiring worker | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |

[^107]TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Emplovees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | SALES | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Replacing a retiring worker | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 2 | 50.0\% | 0 | .0\% | 2 | 50.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% | 4 | 100.0\% |
|  | SALES - COORDINATOR | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES - FLOOR TEAM LEAD | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | . $0 \%$ | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SALES - INSIDE CUSTOMER SERVICE | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES - INSIDE REPRESENTATIVE | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 2 | 100.0\% | 1 | 100.0\% | 3 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 1 | 100.0\% | 3 | 100.0\% |
|  | SALES - NATIONAL ACCOUNTS | Reason For Vacancies | Do not know | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SALES - OUTSIDE REPRESENTATIVE | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | . $0 \%$ | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES ASSOCIATE | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES ENGINEER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES MANAGER | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES TEAM ASSISTANT | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALESPERSON | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SANITATION | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | SHUTTLE DRIVER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 2 | 50.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 20.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 2 | 50.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | Total | 4 | 100.0\% | 1 | 100.0\% | 5 | 100.0\% |
|  | SKILLED LABORER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SLEEP APNEA TESTING PRODUCTION ASSOCIATE | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SOFTWARE ENGINEERING | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SPECIAL AGENTS | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SPEECH PATHOLOGISTS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SPIN INSTRUCTOR | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | STOCKER - OVERNIGHT | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | STOCKER/ MERCHANDISE UNLOADER - EARLY SHIFT | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | STOCKROOM | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SUPERVISOR ACCREDITATION | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SURGICAL TECHNICIAN | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | SYSTEM ADMINISTRATOR | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEACHER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | TEACHER - INFANT | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEACHER - LEAD | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEACHER - PRESCHOOL | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEACHER - TODDLER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEACHERS - ASSISTANTS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TEAM LEADER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | TECHNICIANS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TELEMARKETER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TELLERS | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Do not know | 0 | .0\% | 2 | 100.0\% | 2 | 66.7\% |
|  |  |  | Total | 1 | 100.0\% | 2 | 100.0\% | 3 | 100.0\% |
|  | THERAPIST | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | TICKETING MANAGER | Reason For Vacancies | Replacing a retiring worker | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | TRACTOR-TRAILER DRIVER | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TRAFFIC TECHNICIAN | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer


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TABLE 4-C. Rationale For Need For Specific Jobs For Difficulty In Hiring In Last Year By Size Of Employer

|  |  |  |  |  |  | Number | mployees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | Employees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | YARD OPERATIONS WORKER | Reason For Vacancies | Turnover (replacing a worker who has left/ was let go) | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | Reason For Vacancies | Business growth/ expansion (adding new personnel) | 100 | 43.5\% | 68 | 36.4\% | 168 | 40.3\% |
|  |  |  | Replacing a retiring worker | 13 | 5.7\% | 25 | 13.4\% | 38 | 9.1\% |
|  |  |  | Turnover (replacing a worker who has left/ was let go) | 114 | 49.6\% | 72 | 38.5\% | 186 | 44.6\% |
|  |  |  | Do not know | 3 | 1.3\% | 22 | 11.8\% | 25 | 6.0\% |
|  |  |  | Total | 230 | 100.0\% | 187 | 100.0\% | 417 | 100.0\% |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | $\begin{array}{r} \text { Minimum } \\ \$ 37.04 \end{array}$ | $\frac{\text { Maximum }}{\$ 37.04}$ | $\frac{\text { Mean }}{\$ 37.04}$ | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | ACCOUNT MANAGER - <br> CUSTOMER REPRESENTATIVE | Average Hourly Rate For Jobs | $\$ 37.04$ |  |  |  |  | . | \$37.04 | \$37.04 | \$37.04 |
|  | ACCOUNTANT - STAFF | Average Hourly Rate For Jobs | . | . | . | \$23.00 | \$23.00 | \$23.00 | \$23.00 | \$23.00 | \$23.00 |
|  | ACCOUNTANTS | Average Hourly Rate For Jobs | \$18.00 | \$22.00 | \$20.00 | . | . | . | \$18.00 | \$22.00 | \$20.00 |
|  | ACCOUNTING CLERK | Average Hourly Rate For Jobs | \$22.00 | \$22.00 | \$22.00 | . | . | . | \$22.00 | \$22.00 | \$22.00 |
|  | ACCOUNTS PAYABLE CLERK | Average Hourly Rate For Jobs | . | . | . | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 |
|  | ACTIVITIES AND RECREATION | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | ACTIVITY AIDES | Average Hourly Rate For Jobs | . | . | . | \$11.10 | \$11.10 | \$11.10 | \$11.10 | \$11.10 | \$11.10 |
|  | ADMINISTRATION | Average Hourly Rate For Jobs | . | . | . | \$18.00 | \$18.00 | \$18.00 | \$18.00 | \$18.00 | \$18.00 |
|  | ADMINISTRATIVE ASSISTANT | Average Hourly Rate For Jobs | \$12.50 | \$37.04 | \$24.77 | . | . | . | \$12.50 | \$37.04 | \$24.77 |
|  | AFTER SCHOOL PROGRAM STAFF | Average Hourly Rate For Jobs | \$10.00 | \$10.00 | \$10.00 | . | . | . | \$10.00 | \$10.00 | \$10.00 |
|  | AGENTS | Average Hourly Rate For Jobs | \$37.04 | \$37.04 | \$37.04 | . | . | . | \$37.04 | \$37.04 | \$37.04 |
|  | AIR IMPORT COORDINATOR | Average Hourly Rate For Jobs | . | . | . | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 |
|  | APPRENTICE ROOFER | Average Hourly Rate For Jobs | \$30.00 | \$30.00 | \$30.00 | . | . | . | \$30.00 | \$30.00 | \$30.00 |
|  | ARCHITECT | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | ASSOCIATE MANAGER | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | . | . | . | \$15.00 | \$15.00 | \$15.00 |
|  | BAKER | Average Hourly Rate For Jobs | \$11.00 | \$11.00 | \$11.00 | . | . | . | \$11.00 | \$11.00 | \$11.00 |
|  | BAKER - OVERNIGHT | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | BAKERY CLERK | Average Hourly Rate For Jobs | . | . | . | \$10.55 | \$10.55 | \$10.55 | \$10.55 | \$10.55 | \$10.55 |
|  | BANKERS | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | BANQUET FACILITY | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | BARTENDER | Average Hourly Rate For Jobs | \$4.95 | \$12.00 | \$8.65 | . | . | . | \$4.95 | \$12.00 | \$8.65 |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | Minimum | Maximum | Mean | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | COOK - CAFE | Average Hourly Rate For Jobs |  | \$11.00 | \$11.00 | . | . | . | \$11.00 | \$11.00 | \$11.00 |
|  | COOK - GRILL | Average Hourly Rate For Jobs | \$14.00 | \$14.00 | \$14.00 | . | . | . | \$14.00 | \$14.00 | \$14.00 |
|  | COOK - LINE | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . |  | \$12.00 | \$12.00 | \$12.00 |
|  | COOK - PASTRY | Average Hourly Rate For Jobs | \$11.00 | \$11.00 | \$11.00 | . | . | . | \$11.00 | \$11.00 | \$11.00 |
|  | COOK - PREP | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | COOKS | Average Hourly Rate For Jobs | \$13.00 | \$20.84 | \$16.92 | \$15.00 | \$15.00 | \$15.00 | \$13.00 | \$20.84 | \$16.28 |
|  | COUNSELOR- SUMMER DAY CAMP | Average Hourly Rate For Jobs | . | . | . | \$9.00 | \$9.00 | \$9.00 | \$9.00 | \$9.00 | \$9.00 |
|  | COUNSELORS | Average Hourly Rate For Jobs | \$10.00 | \$10.00 | \$10.00 | . | . | . | \$10.00 | \$10.00 | \$10.00 |
|  | COUNSELORS - CAMP | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | COUNSELORS - SUMMER CAMP | Average Hourly Rate For Jobs | . | - | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | COURTESY CLERK | Average Hourly Rate For Jobs | . | . | . | \$9.00 | \$9.00 | \$9.00 | \$9.00 | \$9.00 | \$9.00 |
|  | CREATIVE DIRECTOR | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | CREDIT ANALYST | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | CUSTODIANS | Average Hourly Rate For Jobs | . | . | . | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 |
|  | CUSTOMER CARE | Average Hourly Rate For Jobs | \$64.81 | \$64.81 | \$64.81 | . | . | . | \$64.81 | \$64.81 | \$64.81 |
|  | CUSTOMER SERVICE REPRESENTATIVE | Average Hourly Rate For Jobs | \$10.50 | \$32.41 | \$20.92 | . | . | . | \$10.50 | \$32.41 | \$20.92 |
|  | DATA ENTRY | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | DATABASE DEVELOPER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | DAYCARE TEACHER ASSISTANT - LEAD | Average Hourly Rate For Jobs | . | . | . | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 |
|  | DEBT COLLECTOR | Average Hourly Rate For Jobs | \$14.00 | \$14.00 | \$14.00 | . | . | . | \$14.00 | \$14.00 | \$14.00 |
|  | DELI CLERK | Average Hourly Rate For Jobs | . | . | . | \$10.55 | \$10.95 | \$10.67 | \$10.55 | \$10.95 | \$10.67 |
|  | DELI WORKER | Average Hourly Rate For Jobs | . | . | . | \$11.50 | \$11.50 | \$11.50 | \$11.50 | \$11.50 | \$11.50 |
|  | DESK CLERK | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | DIESEL MECHANIC | Average Hourly Rate For Jobs | . | . | . | \$24.00 | \$24.00 | \$24.00 | \$24.00 | \$24.00 | \$24.00 |
|  | DIESEL TECH | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | DIETARY AIDE | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | DIRECT CARE GIVERS | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | DIRECT SUPPORT PROFESSIONAL | Average Hourly Rate For Jobs | . | . | . | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 |
|  | DIRECTOR | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | DIRECTOR IN SALES AND MARKETING | Average Hourly Rate For Jobs | \$46.30 | \$46.30 | \$46.30 | . | . |  | \$46.30 | \$46.30 | \$46.30 |
|  | DISHWASHER | Average Hourly Rate For Jobs | \$11.00 | \$11.00 | \$11.00 | . | . |  | \$11.00 | \$11.00 | \$11.00 |
|  | DRIVER | Average Hourly Rate For Jobs | . | . | . | \$14.00 | \$14.00 | \$14.00 | \$14.00 | \$14.00 | \$14.00 |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Employees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | $\begin{array}{r} \text { Minimum } \\ \$ 9.50 \end{array}$ | $\frac{\text { Maximum }}{\$ 9.50}$ | $\begin{gathered} \text { Mean } \\ \$ 9.50 \end{gathered}$ | Minimum | Maximum | Mean | $\begin{array}{r} \text { Minimum } \\ \$ 9.50 \end{array}$ | $\begin{array}{r} \text { Maximum } \\ \$ 9.50 \end{array}$ | $\frac{\text { Mean }}{\$ 9.50}$ |
| Jobs Difficult To Fill (Multiple Responses) | DRIVER - DELIVERY | Average Hourly Rate For Jobs |  |  |  |  |  |  |  |  |  |
|  | DRIVER - STRAIGHT/ BOX TRUCK | Average Hourly Rate For Jobs | \$19.50 | \$19.50 | \$19.50 | . | . | . | \$19.50 | \$19.50 | \$19.50 |
|  | E-COMMERCE MERCHANDISER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { PRESCHOOL SUPERVISOR } \end{aligned}$ | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | ECOMMERCE - VP | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | ELECTRICAL SERVICE TECHNICIAN | Average Hourly Rate For Jobs | \$18.50 | \$18.50 | \$18.50 | . | . | . | \$18.50 | \$18.50 | \$18.50 |
|  | ELECTRICIAN | Average Hourly Rate For Jobs | \$35.00 | \$35.00 | \$35.00 | . | . | . | \$35.00 | \$35.00 | \$35.00 |
|  | ELECTRONICS FIELD SERVICE TECHNICIAN | Average Hourly Rate For Jobs | . | . | . | \$19.00 | \$19.00 | \$19.00 | \$19.00 | \$19.00 | \$19.00 |
|  | EMAIL ANALYST | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | EMAIL COORDINATOR | Average Hourly Rate For Jobs | \$37.04 | \$37.04 | \$37.04 | . | . | . | \$37.04 | \$37.04 | \$37.04 |
|  | ENGINEER - CIVIL ONE | Average Hourly Rate For Jobs | \$64.81 | \$64.81 | \$64.81 | . | . | . | \$64.81 | \$64.81 | \$64.81 |
|  | ENGINEER - CIVIL TWO | Average Hourly Rate For Jobs | \$75.93 | \$75.93 | \$75.93 | . | . | . | \$75.93 | \$75.93 | \$75.93 |
|  | ENGINEER - ELECTRICAL | Average Hourly Rate For Jobs | \$46.30 | \$46.30 | \$46.30 | . | . | . | \$46.30 | \$46.30 | \$46.30 |
|  | $\begin{aligned} & \text { ENGINEER - PROJECT } \\ & \text { ENGINEER } \end{aligned}$ | Average Hourly Rate For Jobs | \$64.81 | \$64.81 | \$64.81 | . | . | . | \$64.81 | \$64.81 | \$64.81 |
|  | ENGINEER 2 | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | ENGINEERING INSPECTOR | Average Hourly Rate For Jobs | . | . | . | \$21.75 | \$21.75 | \$21.75 | \$21.75 | \$21.75 | \$21.75 |
|  | ENGINEERS | Average Hourly Rate For Jobs | \$55.56 | \$55.56 | \$55.56 | . | . | . | \$55.56 | \$55.56 | \$55.56 |
|  | ENGINEERS - FPGA | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | ENVIRONMENTAL SERVICES | Average Hourly Rate For Jobs | \$10.00 | \$10.00 | \$10.00 | . | . | . | \$10.00 | \$10.00 | \$10.00 |
|  | ESTIMATOR | Average Hourly Rate For Jobs | \$. | \$. | \$. | \$. | \$. | \$. | \$. | \$. | \$. |
|  | FACILITIES PROJECT TECHNICIAN | Average Hourly Rate For Jobs | . | . | . | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 |
|  | FARM OPERATIONS MANAGER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | FARM WORKER/ SUPERVISOR | Average Hourly Rate For Jobs | . | . | . | \$50.93 | \$50.93 | \$50.93 | \$50.93 | \$50.93 | \$50.93 |
|  | FARM WORKERS/ ASSISTANT | Average Hourly Rate For Jobs | . | . | . | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 |
|  | FIELD SERVICE TECHNICIAN | Average Hourly Rate For Jobs | \$27.00 | \$27.00 | \$27.00 | . | . | . | \$27.00 | \$27.00 | \$27.00 |
|  | FIELD SERVICE TECHNICIAN BEVERAGE REFRIGERATION | Average Hourly Rate For Jobs | \$19.00 | \$19.00 | \$19.00 | . | . | . | \$19.00 | \$19.00 | \$19.00 |
|  | FILM CREW | Average Hourly Rate For Jobs | \$10.00 | \$10.00 | \$10.00 | . | . | . | \$10.00 | \$10.00 | \$10.00 |
|  | FOOD AND BEVERAGE LEADER | Average Hourly Rate For Jobs | \$17.00 | \$17.00 | \$17.00 | . | . | . | \$17.00 | \$17.00 | \$17.00 |
|  | FOOD AND BEVERAGE MANAGER | Average Hourly Rate For Jobs | \$32.41 | \$32.41 | \$32.41 | . | . | . | \$32.41 | \$32.41 | \$32.41 |
|  | FOOD RUNNER | Average Hourly Rate For Jobs | \$8.50 | \$10.00 | \$9.25 | . | . | . | \$8.50 | \$10.00 | \$9.25 |
|  | FOOD SERVER | Average Hourly Rate For Jobs | \$4.95 | \$4.95 | \$4.95 | . | . | . | \$4.95 | \$4.95 | \$4.95 |

TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer


Appendix E. Employer Scan - Tabular Results - Page E-57

TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Emplovees |  |  | 100 Or More Emplovees |  |  | Total |  |  |
|  |  |  | Minimum | Maximum | Mean | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | KITCHEN HELPER | Average Hourly Rate For Jobs | . | . | - | \$12.50 | \$12.50 | \$12.50 | \$12.50 | \$12.50 | \$12.50 |
|  | KITCHEN HELPER - FOOD PREPARATION | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 |  |  |  | \$12.00 | \$12.00 | \$12.00 |
|  | KITCHEN STAFF | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | . | . | . | \$15.00 | \$15.00 | \$15.00 |
|  | LANDSCAPE LABORER | Average Hourly Rate For Jobs | \$16.00 | \$16.00 | \$16.00 |  | . |  | \$16.00 | \$16.00 | \$16.00 |
|  | LEASING CONSULTANT | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | LICENSED PLUMBER | Average Hourly Rate For Jobs | \$64.81 | \$64.81 | \$64.81 |  | . |  | \$64.81 | \$64.81 | \$64.81 |
|  | LIFEGUARD | Average Hourly Rate For Jobs | . | . | . | \$9.25 | \$13.00 | \$11.13 | \$9.25 | \$13.00 | \$11.13 |
|  | LIFEGUARD - SWIM INSTRUCTOR | Average Hourly Rate For Jobs |  |  |  | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | LIFEGUARDS | Average Hourly Rate For Jobs | \$10.00 | \$11.00 | \$10.50 | \$9.00 | \$10.25 | \$9.75 | \$9.00 | \$11.00 | \$10.05 |
|  | LIGHTING DIRECTOR | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | LINE COOK | Average Hourly Rate For Jobs | \$12.00 | \$15.00 | \$13.00 | . | . | . | \$12.00 | \$15.00 | \$13.00 |
|  | LIVING COACH | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | MACHINE LATHE OPERATOR | Average Hourly Rate For Jobs | \$18.00 | \$18.00 | \$18.00 | . | . | . | \$18.00 | \$18.00 | \$18.00 |
|  | MACHINE OPERATOR | Average Hourly Rate For Jobs | \$15.00 | \$16.00 | \$15.50 | \$22.00 | \$22.00 | \$22.00 | \$15.00 | \$22.00 | \$17.67 |
|  | MACHINIST - MANUAL | Average Hourly Rate For Jobs | \$24.00 | \$24.00 | \$24.00 | . | . |  | \$24.00 | \$24.00 | \$24.00 |
|  | MACHINIST - SET UP LEVEL 2 | Average Hourly Rate For Jobs | \$18.00 | \$18.00 | \$18.00 | . | . | . | \$18.00 | \$18.00 | \$18.00 |
|  | $\begin{aligned} & \text { MACHINIST-SET UP } \\ & \text { TECHNICIAN } \end{aligned}$ | Average Hourly Rate For Jobs |  |  |  | \$24.00 | \$24.00 | \$24.00 | \$24.00 | \$24.00 | \$24.00 |
|  | MAILROOM | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | MAINTENANCE | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | . | . | . | \$15.00 | \$15.00 | \$15.00 |
|  | MAINTENANCE TECHNICIANS | Average Hourly Rate For Jobs | \$16.00 | \$16.00 | \$16.00 | \$25.00 | \$25.00 | \$25.00 | \$16.00 | \$25.00 | \$20.50 |
|  | MANUFCTURING SUPERVISOR 2ND SHIFT | Average Hourly Rate For Jobs |  |  |  | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 |
|  | MARKETING | Average Hourly Rate For Jobs | \$55.56 | \$55.56 | \$55.56 | . | . | . | \$55.56 | \$55.56 | \$55.56 |
|  | MARKETING - SALES | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | MEAT WRAPPER | Average Hourly Rate For Jobs |  |  | . | \$10.55 | \$11.50 | \$11.03 | \$10.55 | \$11.50 | \$11.03 |
|  | MECHANIC | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | MECHANICAL ASSEMBLER | Average Hourly Rate For Jobs |  | . | . | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 | \$16.00 |
|  | MEDICAL ASSISTANT | Average Hourly Rate For Jobs | . | . | . | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 |
|  | MEDICAL BILLER | Average Hourly Rate For Jobs | \$19.00 | \$19.00 | \$19.00 |  |  | . | \$19.00 | \$19.00 | \$19.00 |
|  | MENTAL HEALTH TECHNICIAN | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | MOVERS | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | . | . | . | \$15.00 | \$15.00 | \$15.00 |
|  | NET DEVELOPERS | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 | . | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | NEWSPAPER PROCESSOR | Average Hourly Rate For Jobs | . | . | . | \$8.25 | \$8.25 | \$8.25 | \$8.25 | \$8.25 | \$8.25 |
|  | NIGHT AUDITOR | Average Hourly Rate For Jobs | \$12.00 | \$15.00 | \$13.50 | . | . | . | \$12.00 | \$15.00 | \$13.50 |
|  | NURSE AIDES | Average Hourly Rate For Jobs | \$. | \$. | \$. | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 |
|  | NURSES | Average Hourly Rate For Jobs | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 | \$30.00 |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Emplovees |  |  | 100 Or More Emplovees |  |  | Total |  |  |
|  |  |  | Minimum | Maximum | Mean | Minimum | $\frac{\text { Maximum }}{\$ 15.00}$ | $\frac{\text { Mean }}{\$ 13.48}$ | $\begin{array}{r} \text { Minimum } \\ \$ 12.05 \end{array}$ | $\begin{array}{r} \text { Maximum } \\ \$ 17.00 \end{array}$ | $\frac{\text { Mean }}{\$ 13.98}$ |
| Jobs Difficult To Fill (Multiple Responses) | NURSES - CNA | Average Hourly Rate For Jobs | \$13.50 | \$17.00 | \$15.00 | \$12.05 |  |  |  |  |  |
|  | NURSES - FIELD | Average Hourly Rate For Jobs |  | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | NURSES - LPN | Average Hourly Rate For Jobs | . | . | . | \$28.00 | \$28.00 | \$28.00 | \$28.00 | \$28.00 | \$28.00 |
|  | NURSES - RN | Average Hourly Rate For Jobs | . | . | . | \$27.00 | \$30.00 | \$28.50 | \$27.00 | \$30.00 | \$28.50 |
|  | OCCUPATIONAL THERAPIST | Average Hourly Rate For Jobs | \$40.00 | \$40.00 | \$40.00 | . | . | . | \$40.00 | \$40.00 | \$40.00 |
|  | OCEAN EXPORT COORDINATOR | Average Hourly Rate For Jobs |  |  |  | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 | \$41.67 |
|  | OFFICE ASSISTANT | Average Hourly Rate For Jobs | \$16.00 | \$16.00 | \$16.00 | . | . | . | \$16.00 | \$16.00 | \$16.00 |
|  | OFFICE DATA ENTRY | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 |  | . |  | \$12.00 | \$12.00 | \$12.00 |
|  | OFFICE MANAGER | Average Hourly Rate For Jobs | \$20.00 | \$20.00 | \$20.00 |  | . |  | \$20.00 | \$20.00 | \$20.00 |
|  | OPERATIONS MANAGER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | OPHTHALMIC TECHNICIAN | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | PACKAGE HANDLER | Average Hourly Rate For Jobs |  |  | . | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 | \$13.00 |
|  | PACKER - UTILITY CLERK | Average Hourly Rate For Jobs | . | . | . | \$13.50 | \$13.50 | \$13.50 | \$13.50 | \$13.50 | \$13.50 |
|  | PACKER WORKER/LABORER | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | PACKING WORKER OVERNIGHT | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 |  |  |  | \$12.00 | \$12.00 | \$12.00 |
|  | PAINT LINE | Average Hourly Rate For Jobs | . | . | . | \$20.50 | \$20.50 | \$20.50 | \$20.50 | \$20.50 | \$20.50 |
|  | PARAPROFESSIONAL | Average Hourly Rate For Jobs |  | . | . | \$11.33 | \$11.33 | \$11.33 | \$11.33 | \$11.33 | \$11.33 |
|  | PARKS WORKERS | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | PATIENT SERVICE REPRESENTATIVE | Average Hourly Rate For Jobs | \$. | \$. | \$. |  |  |  | \$. | \$. | \$. |
|  | PHARMACY TECHNICIAN | Average Hourly Rate For Jobs | \$11.00 | \$11.00 | \$11.00 | \$11.40 | \$20.00 | \$15.70 | \$11.00 | \$20.00 | \$14.13 |
|  | PHYSICIAN | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | PLC PROGRAMMERS | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 | . | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | PLUMBER - APPRENTICE | Average Hourly Rate For Jobs | \$14.00 | \$14.00 | \$14.00 | . | . | . | \$14.00 | \$14.00 | \$14.00 |
|  | PORTERS | Average Hourly Rate For Jobs | \$10.50 | \$10.50 | \$10.50 | \$11.00 | \$12.00 | \$11.50 | \$10.50 | \$12.00 | \$11.17 |
|  | PRODUCE CLERK | Average Hourly Rate For Jobs |  |  | . | \$10.55 | \$10.55 | \$10.55 | \$10.55 | \$10.55 | \$10.55 |
|  | PRODUCE WORKER | Average Hourly Rate For Jobs |  | . | . | \$10.75 | \$10.75 | \$10.75 | \$10.75 | \$10.75 | \$10.75 |
|  | PRODUCT MANAGER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | PRODUCTION TECHNICIAN | Average Hourly Rate For Jobs | \$14.00 | \$14.00 | \$14.00 | . | . | . | \$14.00 | \$14.00 | \$14.00 |
|  | PROGRAM ADVISOR | Average Hourly Rate For Jobs | \$46.30 | \$46.30 | \$46.30 | . | . | . | \$46.30 | \$46.30 | \$46.30 |
|  | PROGRAMMERS | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 | . | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | PROJECT ASSOCIATES | Average Hourly Rate For Jobs | . | . | . | \$45.37 | \$45.37 | \$45.37 | \$45.37 | \$45.37 | \$45.37 |
|  | PROJECT MANAGEMENT | Average Hourly Rate For Jobs | \$23.50 | \$44.00 | \$33.75 | . | . | . | \$23.50 | \$44.00 | \$33.75 |
|  | PUBLIC HEALTH AND MOSQUITO CONTROL FIELD TECHNICIAN | Average Hourly Rate For Jobs | \$13.00 | \$13.00 | \$13.00 |  |  | . | \$13.00 | \$13.00 | \$13.00 |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Emplovees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | Minimum | Maximum | Mean | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | QUALITY CONTROL DEVICE INSPECTOR | Average Hourly Rate For Jobs | \$19.00 | \$19.00 | \$19.00 | . | . |  | \$19.00 | \$19.00 | \$19.00 |
|  | QUALITY CONTROL MATERIAL INSPECTOR | Average Hourly Rate For Jobs | \$19.00 | \$19.00 | \$19.00 | . |  |  | \$19.00 | \$19.00 | \$19.00 |
|  | QUALITY CONTROL TECHNICIAN | Average Hourly Rate For Jobs | \$21.00 | \$21.00 | \$21.00 | . | . |  | \$21.00 | \$21.00 | \$21.00 |
|  | REAL ESTATE AGENTS | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | RECEPTIONIST | Average Hourly Rate For Jobs | \$12.00 | \$16.00 | \$13.67 | \$11.10 | \$11.10 | \$11.10 | \$11.10 | \$16.00 | \$13.03 |
|  | RESPIRATORY THERAPIST | Average Hourly Rate For Jobs | . | . | . | \$27.00 | \$27.00 | \$27.00 | \$27.00 | \$27.00 | \$27.00 |
|  | ROOM ATTENDANTS | Average Hourly Rate For Jobs | \$13.50 | \$13.50 | \$13.50 | . | . | . | \$13.50 | \$13.50 | \$13.50 |
|  | SALES | Average Hourly Rate For Jobs | \$20.00 | \$78.70 | \$48.95 |  |  |  | \$20.00 | \$78.70 | \$48.95 |
|  | SALES - COORDINATOR | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 |  |  |  | \$15.00 | \$15.00 | \$15.00 |
|  | SALES - FLOOR TEAM LEAD | Average Hourly Rate For Jobs |  | . | . | \$18.50 | \$18.50 | \$18.50 | \$18.50 | \$18.50 | \$18.50 |
|  | SALES - INSIDE CUSTOMER SERVICE | Average Hourly Rate For Jobs | \$46.30 | \$46.30 | \$46.30 | . | . |  | \$46.30 | \$46.30 | \$46.30 |
|  | SALES - INSIDE REPRESENTATIVE | Average Hourly Rate For Jobs | \$12.00 | \$43.52 | \$27.76 | \$15.00 | \$15.00 | \$15.00 | \$12.00 | \$43.52 | \$23.51 |
|  | SALES - NATIONAL ACCOUNTS MANAGER | Average Hourly Rate For Jobs |  |  |  | \$. | \$. | \$. | \$. | \$. | \$. |
|  | SALES - OUTSIDE REPRESENTATIVE | Average Hourly Rate For Jobs | \$138.90 | \$138.90 | \$138.90 | . | . | . | \$138.90 | \$138.90 | \$138.90 |
|  | SALES ASSOCIATE | Average Hourly Rate For Jobs | \$12.50 | \$12.50 | \$12.50 | . | . | . | \$12.50 | \$12.50 | \$12.50 |
|  | SALES ENGINEER | Average Hourly Rate For Jobs | \$55.56 | \$55.56 | \$55.56 | . | . | . | \$55.56 | \$55.56 | \$55.56 |
|  | SALES MANAGER | Average Hourly Rate For Jobs | \$41.67 | \$41.67 | \$41.67 |  |  |  | \$41.67 | \$41.67 | \$41.67 |
|  | SALES TEAM ASSISTANT | Average Hourly Rate For Jobs | \$17.00 | \$17.00 | \$17.00 |  | . | . | \$17.00 | \$17.00 | \$17.00 |
|  | SALESPERSON | Average Hourly Rate For Jobs | . | . | . | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | SANITATION | Average Hourly Rate For Jobs | \$11.00 | \$11.00 | \$11.00 |  |  |  | \$11.00 | \$11.00 | \$11.00 |
|  | SCHEDULING | Average Hourly Rate For Jobs | \$18.00 | \$18.00 | \$18.00 | . | . |  | \$18.00 | \$18.00 | \$18.00 |
|  | SCIENCE - PH.D. | Average Hourly Rate For Jobs | \$55.56 | \$55.56 | \$55.56 |  | . | . | \$55.56 | \$55.56 | \$55.56 |
|  | SEAFOOD CLERK | Average Hourly Rate For Jobs |  | . | . | \$10.85 | \$10.85 | \$10.85 | \$10.85 | \$10.85 | \$10.85 |
|  | SECURITY AGENT | Average Hourly Rate For Jobs | . | . | . | \$14.00 | \$16.00 | \$15.00 | \$14.00 | \$16.00 | \$15.00 |
|  | SECURITY OFFICERS | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 |  | . |  | \$12.00 | \$12.00 | \$12.00 |
|  | SERVER/ BARTENDER | Average Hourly Rate For Jobs | \$8.00 | \$12.00 | \$10.00 |  | . | . | \$8.00 | \$12.00 | \$10.00 |
|  | SERVERS | Average Hourly Rate For Jobs | \$4.95 | \$14.45 | \$9.88 | . | . | . | \$4.95 | \$14.45 | \$9.88 |
|  | SERVICE TECHNICIAN - LEAD | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 | . | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | SERVICE TECHNICIANS | Average Hourly Rate For Jobs | \$20.00 | \$20.00 | \$20.00 |  | . | . | \$20.00 | \$20.00 | \$20.00 |
|  | SERVICE WRITER | Average Hourly Rate For Jobs | \$12.50 | \$12.50 | \$12.50 | . | . | . | \$12.50 | \$12.50 | \$12.50 |
|  | SEWING MACHINE OPERATOR <br> - INDUSTRIAL | Average Hourly Rate For Jobs | \$16.50 | \$16.50 | \$16.50 |  | . | . | \$16.50 | \$16.50 | \$16.50 |
|  | SHIFT LEAD | Average Hourly Rate For Jobs | \$. | \$. | \$. |  | . | . | \$. | \$. | \$. |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Emplovees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Emplovees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | Minimum | Maximum | Mean | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | SHIPPING AND RECEIVING CLERK | Average Hourly Rate For Jobs | \$18.50 | \$18.50 | \$18.50 |  |  | . | \$18.50 | \$18.50 | \$18.50 |
|  | SHUTTLE DRIVER | Average Hourly Rate For Jobs | \$11.00 | \$12.00 | \$11.50 | \$13.00 | \$13.00 | \$13.00 | \$11.00 | \$13.00 | \$11.80 |
|  | SKILLED LABORER | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 |  | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | SLEEP APNEA TESTING PRODUCTION ASSOCIATE | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 |  |  |  | \$15.00 | \$15.00 | \$15.00 |
|  | SOFTWARE ENGINEERING | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | SPECIAL AGENTS | Average Hourly Rate For Jobs | . | . | . | \$31.00 | \$31.00 | \$31.00 | \$31.00 | \$31.00 | \$31.00 |
|  | SPEECH PATHOLOGISTS | Average Hourly Rate For Jobs | \$35.00 | \$35.00 | \$35.00 |  | . | . | \$35.00 | \$35.00 | \$35.00 |
|  | SPIN INSTRUCTOR | Average Hourly Rate For Jobs | . | . |  | \$25.00 | \$30.00 | \$27.50 | \$25.00 | \$30.00 | \$27.50 |
|  | STOCKER - OVERNIGHT | Average Hourly Rate For Jobs | . | . |  | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | STOCKER/ MERCHANDISE UNLOADER - EARLY SHIFT | Average Hourly Rate For Jobs |  |  |  | \$12.50 | \$12.50 | \$12.50 | \$12.50 | \$12.50 | \$12.50 |
|  | STOCKROOM | Average Hourly Rate For Jobs |  |  |  | \$14.50 | \$14.50 | \$14.50 | \$14.50 | \$14.50 | \$14.50 |
|  | SUPERVISOR ACCREDITATION | Average Hourly Rate For Jobs |  |  |  | \$. | \$. | \$. | \$. | \$. | \$. |
|  | SURGICAL TECHNICIAN | Average Hourly Rate For Jobs | . | . | . | \$25.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 | \$25.00 |
|  | SYSTEM ADMINISTRATOR | Average Hourly Rate For Jobs | \$55.56 | \$55.56 | \$55.56 |  | . | . | \$55.56 | \$55.56 | \$55.56 |
|  | TEACHER | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 |  |  | . | \$15.00 | \$15.00 | \$15.00 |
|  | TEACHER - INFANT | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 |  | . |  | \$15.00 | \$15.00 | \$15.00 |
|  | TEACHER - LEAD | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | TEACHER - PRESCHOOL | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | . | . | . | \$15.00 | \$15.00 | \$15.00 |
|  | TEACHER - TODDLER | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 |  |  |  | \$15.00 | \$15.00 | \$15.00 |
|  | TEACHERS - ASSISTANTS | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | TEAM LEADER | Average Hourly Rate For Jobs |  | . |  | \$25.93 | \$25.93 | \$25.93 | \$25.93 | \$25.93 | \$25.93 |
|  | TECHNICIANS | Average Hourly Rate For Jobs | \$25.00 | \$25.00 | \$25.00 |  | . | . | \$25.00 | \$25.00 | \$25.00 |
|  | TELEMARKETER | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | . | . | . | \$12.00 | \$12.00 | \$12.00 |
|  | TELLERS | Average Hourly Rate For Jobs | \$15.00 | \$15.00 | \$15.00 | \$. | \$. | \$. | \$15.00 | \$15.00 | \$15.00 |
|  | THERAPIST | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | TICKETING MANAGER | Average Hourly Rate For Jobs | . | . | . | \$37.04 | \$37.04 | \$37.04 | \$37.04 | \$37.04 | \$37.04 |
|  | TRACTOR-TRAILER DRIVER | Average Hourly Rate For Jobs | \$22.00 | \$22.00 | \$22.00 |  |  | . | \$22.00 | \$22.00 | \$22.00 |
|  | TRAFFIC TECHNICIAN | Average Hourly Rate For Jobs | . | . | . | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 |
|  | TRUMPETER | Average Hourly Rate For Jobs | . | . | . | \$10.00 | \$10.00 | \$10.00 | \$10.00 | \$10.00 | \$10.00 |
|  | UI DEVELOPER | Average Hourly Rate For Jobs |  |  |  | \$. | \$. | \$. | \$. | \$. | \$. |
|  | VETERINARY ASSISTANT | Average Hourly Rate For Jobs | \$13.00 | \$14.00 | \$13.50 | . | . | . | \$13.00 | \$14.00 | \$13.50 |
|  | VP-FINANCE | Average Hourly Rate For Jobs | . | . | . | \$162.04 | \$162.04 | \$162.04 | \$162.04 | \$162.04 | \$162.04 |
|  | WAIT STAFF | Average Hourly Rate For Jobs | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 | \$12.00 |
|  | WAREHOUSE | Average Hourly Rate For Jobs |  | . | . | \$18.00 | \$18.00 | \$18.00 | \$18.00 | \$18.00 | \$18.00 |
|  | WAREHOUSE JOB | Average Hourly Rate For Jobs | \$. | \$. | \$. |  |  | . | \$. | \$. | \$. |

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TABLE 4-D. Average Hourly Rate For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  | Number Of Employees |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less Than 100 Emplovees |  |  | 100 Or More Employees |  |  | Total |  |  |
|  |  |  | Minimum | han 100 Emp Maximum | Mean | Minimum | Maximum | Mean | Minimum | Maximum | Mean |
| Jobs Difficult To Fill (Multiple Responses) | WAREHOUSE MANAGER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | WAREHOUSE SUPERVISOR | Average Hourly Rate For Jobs |  | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | WEB DESIGNER | Average Hourly Rate For Jobs | \$. | \$. | \$. | . | . | . | \$. | \$. | \$. |
|  | WEB DEVELOPER | Average Hourly Rate For Jobs | . | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | WEB DEVELOPERS | Average Hourly Rate For Jobs |  | . | . | \$. | \$. | \$. | \$. | \$. | \$. |
|  | WELDERS | Average Hourly Rate For Jobs | \$. | \$. | \$. | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 | \$20.00 |
|  | WIRELESS CELL TOWER TECHNICIAN | Average Hourly Rate For Jobs | \$18.00 | \$18.00 | \$18.00 |  |  | . | \$18.00 | \$18.00 | \$18.00 |
|  | YARD OPERATIONS WORKER | Average Hourly Rate For Jobs | . | . | . | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 | \$15.00 |
|  | Total | Average Hourly Rate For Jobs | \$4.95 | \$138.90 | \$21.27 | \$8.25 | \$162.04 | \$17.79 | \$4.95 | \$162.04 | \$19.85 |

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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


[^108]TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
|  | BUSINESS SYSTEMS ANALYST AND COMPLIANCE | Education Needed For Jobs | Associate degree | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| Jobs Difficult To Fill (Multiple Responses) |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | BUSSERS | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CAD | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CAD TECHNICIAN | Education Needed For Jobs | Master's degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CALL CENTER | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CAMP COUNSELORS | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CARE COORDINATOR | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CAREGIVERS | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CARPENTER - LEAD | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CARPENTER - TRIM | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CASH ROOM | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CASHIER | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | CASHIERS - HEAD | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CATERING SALES | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CDL CLASS A PLUS DRIVER | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | CDL DRIVERS | Education Needed For Jobs | No education required | 2 | 100.0\% | 0 | .0\% | 2 | 33.3\% |
|  |  |  | High school education/ GED | 0 | .0\% | 1 | 25.0\% | 1 | 16.7\% |
|  |  |  | Technical Certificate | 0 | .0\% | 3 | 75.0\% | 3 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 4 | 100.0\% | 6 | 100.0\% |
|  | CHEF | Education Needed For Jobs | Technical Certificate | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Employees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple | MACHINIST - SET UP LEVEL 2 | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
| Responses) |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | MACHINIST - SET UP | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MAILROOM | Education Needed For Jobs | No education required | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MAINTENANCE | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | MAINTENANCE TECHNICIANS | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 50.0\% |
|  |  |  | Technical Certificate | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 1 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% |
|  | MANUFCTURING - | Education Needed For Jobs | No education required | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MARKETING | Education Needed For Jobs | Bachelor's degree | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Do not know | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | MARKETING - SALES | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | MEAT WRAPPER | Education Needed For Jobs | No education required | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | MECHANIC | Education Needed For Jobs | Technical Certificate | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | MECHANICAL ASSEMBLER | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MEDICAL ASSISTANT | Education Needed For Jobs | Associate degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MEDICAL BILLER | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | MENTAL HEALTH TECHNICIAN | Education Needed For Jobs | Bachelor's degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MOVERS | Education Needed For Jobs | No education required | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | NET DEVELOPERS | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | NEWSPAPER PROCESSOR | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |

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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  |  |  | Count | Employees Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | NIGHT AUDITOR | Education Needed For Jobs | No education required | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | High school education/ GED | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | NURSE AIDES | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Technical Certificate | 0 | .0\% | 1 | 100.0\% | 1 | 50.0\% |
|  |  |  | Total | 1 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% |
|  | NURSES | Education Needed For Jobs | Associate degree | 2 | 50.0\% | 2 | 100.0\% | 4 | 66.7\% |
|  |  |  | Bachelor's degree | 2 | 50.0\% | 0 | .0\% | 2 | 33.3\% |
|  |  |  | Total | 4 | 100.0\% | 2 | 100.0\% | 6 | 100.0\% |
|  | NURSES - CNA | Education Needed For Jobs | High school education/ GED | 1 | 25.0\% | 2 | 20.0\% | 3 | 21.4\% |
|  |  |  | Technical Certificate | 3 | 75.0\% | 8 | 80.0\% | 11 | 78.6\% |
|  |  |  | Total | 4 | 100.0\% | 10 | 100.0\% | 14 | 100.0\% |
|  | NURSES - FIELD | Education Needed For Jobs | Associate degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | NURSES - LPN | Education Needed For Jobs | Technical Certificate | 0 | .0\% | 2 | 50.0\% | 2 | 50.0\% |
|  |  |  | Bachelor's degree | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | NURSES - RN | Education Needed For Jobs | Technical Certificate | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | Associate degree | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Bachelor's degree | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | OCCUPATIONAL THERAPIST | Education Needed For Jobs | Master's degree | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OCEAN EXPORT COORDINATOR | Education Needed For Jobs | Bachelor's degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | OFFICE ASSISTANT | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OFFICE DATA ENTRY | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OFFICE MANAGER | Education Needed For Jobs | High school education/ GED | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | OPERATIONS MANAGER | Education Needed For Jobs | Associate degree | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | OPHTHALMIC TECHNICIAN | Education Needed For Jobs | Bachelor's degree | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-E. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Emplovees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | WAREHOUSE | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Do not know | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | WAREHOUSE JOB | Education Needed For Jobs | Do not know | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | WAREHOUSE MANAGER | Education Needed For Jobs | Do not know | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | WAREHOUSE SUPERVISOR | Education Needed For Jobs | Do not know | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | WEB DESIGNER | Education Needed For Jobs | Bachelor's degree | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | WEB DEVELOPER | Education Needed For Jobs | Do not know | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | WEB DEVELOPERS | Education Needed For Jobs | Technical Certificate | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | WELDERS | Education Needed For Jobs | High school education/ GED | 0 | .0\% | 1 | 100.0\% | 1 | 50.0\% |
|  |  |  | Technical Certificate | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 1 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% |
|  | WIRELESS CELL TOWER TECHNICIAN | Education Needed For Jobs | No education required | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | YARD OPERATIONS WORKER | Education Needed For Jobs | No education required | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | Education Needed For Jobs | No education required | 70 | 30.4\% | 36 | 19.3\% | 106 | 25.4\% |
|  |  |  | High school education/ GED | 102 | 44.3\% | 68 | 36.4\% | 170 | 40.8\% |
|  |  |  | Technical Certificate | 20 | 8.7\% | 33 | 17.6\% | 53 | 12.7\% |
|  |  |  | Associate degree | 10 | 4.3\% | 12 | 6.4\% | 22 | 5.3\% |
|  |  |  | Bachelor's degree | 19 | 8.3\% | 18 | 9.6\% | 37 | 8.9\% |
|  |  |  | Master's degree | 5 | 2.2\% | 3 | 1.6\% | 8 | 1.9\% |
|  |  |  | Do not know | 4 | 1.7\% | 17 | 9.1\% | 21 | 5.0\% |
|  |  |  | Total | 230 | 100.0\% | 187 | 100.0\% | 417 | 100.0\% |

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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Education Needed For Jobs | No education required | 70 | 30.4\% | 38 | 20.1\% | 108 | 25.8\% |
|  | High school education/ GED | 102 | 44.3\% | 68 | 36.0\% | 170 | 40.6\% |
|  | Technical Certificate | 20 | 8.7\% | 33 | 17.5\% | 53 | 12.6\% |
|  | Associate degree | 10 | 4.3\% | 12 | 6.3\% | 22 | 5.3\% |
|  | Bachelor's degree | 19 | 8.3\% | 18 | 9.5\% | 37 | 8.8\% |
|  | Master's degree | 5 | 2.2\% | 3 | 1.6\% | 8 | 1.9\% |
|  | Do not know | 4 | 1.7\% | 17 | 9.0\% | 21 | 5.0\% |
|  | Total | 230 | 100.0\% | 189 | 100.0\% | 419 | 100.0\% |

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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Emplovees | 100 Or Mo | Employees |  | tal |
|  |  |  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ACCOUNTING/ FINANCE | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | AGRICULTURE | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | ARCHITECTURE | 1 | 5.3\% | 1 | 5.6\% | 2 | 5.4\% |
|  |  |  | BIOLOGY/ CHEMISTRY | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | BUSINESS | 1 | 5.3\% | 1 | 5.6\% | 2 | 5.4\% |
|  |  |  | CIVIL ENGINEERING | 2 | 10.5\% | 0 | .0\% | 2 | 5.4\% |
|  |  |  | COMPUTER SCIENCE | 1 | 5.3\% | 1 | 5.6\% | 2 | 5.4\% |
|  |  |  | COMPUTER SCIENCE/ ENGINEERING | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | COMPUTER SCIENCE/ MECHANICAL ENGINEERING | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | COMPUTER SCIENCE/ WEB DESIGN | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | DO NOT KNOW | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | DOES NOT MATTER | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | ELECTRICAL ENGINEERING | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | ENGINEERING - STRUCTURAL/ CIVIL | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | GRAPHIC DESIGN | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | HUMAN RESOURCES/ BUSINESS MANAGEMENT WITH EMPHASIS IN HUMAN RESOURCES | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | INFORMATION SYSTEMS | 0 | .0\% | 3 | 16.7\% | 3 | 8.1\% |
|  |  |  | INTERIOR DESIGN | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | LPN/ RN | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | MARKETING | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | NOTHING SPECIFIC | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | NURSING | 1 | 5.3\% | 2 | 11.1\% | 3 | 8.1\% |
|  |  |  | PSYCHOLOGY | 0 | .0\% | 3 | 16.7\% | 3 | 8.1\% |
|  |  |  | SALES/ BUSINESS/ MARKETING | 1 | 5.3\% | 0 | .0\% | 1 | 2.7\% |
|  |  |  | SOCIAL SERVICES | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | SOCIAL WORK/ PSYCHOLOGY | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | TECHICAL BUSINESS/ COMPUTER SCIENCE | 0 | .0\% | 1 | 5.6\% | 1 | 2.7\% |
|  |  |  | Total | 19 | 100.0\% | 18 | 100.0\% | 37 | 100.0\% |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Employees Column N \% | Count | Column N \% |
| Education Needed For Jobs | Total | Degree For Jobs | GRAPHIC DESIGN | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | HOSPITALITY/ BUSINESS | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | HUMAN RESOURCES/ BUSINESS MANAGEMENT WITH EMPHASIS IN HUMAN RESOURCES | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | INFORMATION SYSTEMS | 0 | .0\% | 3 | 9.1\% | 3 | 4.5\% |
|  |  |  | INTERIOR DESIGN | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | INTERNAL MEDICINE | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | LAW ENFORCEMENT | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | LIBERAL ARTS | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | LPN/ RN | 2 | 5.9\% | 1 | 3.0\% | 3 | 4.5\% |
|  |  |  | MARKETING | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | NOTHING SPECIFIC | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | NURSING | 2 | 5.9\% | 5 | 15.2\% | 7 | 10.4\% |
|  |  |  | OCCUPATIONAL THERAPY | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | PROJECT MANAGEMENT | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | PSYCHOLOGY | 0 | .0\% | 3 | 9.1\% | 3 | 4.5\% |
|  |  |  | SALES/ BUSINESS/ MARKETING | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | SCIENCE | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | SOCIAL SERVICES | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | SOCIAL WORK/ HUMAN SERVICES | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | SOCIAL WORK/ PSYCHOLOGY | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | SOCIAL WORKER | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | SPEECH THERAPY | 1 | 2.9\% | 0 | .0\% | 1 | 1.5\% |
|  |  |  | TECHICAL BUSINESS/ COMPUTER SCIENCE | 0 | .0\% | 1 | 3.0\% | 1 | 1.5\% |
|  |  |  | Total | 34 | 100.0\% | 33 | 100.0\% | 67 | 100.0\% |



TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Less Than 100 Employees |  | 100 Or Mor Emplovees |
|  |  |  |  |  |  | Count | Column N\% | Count |
| Jobs Difficult To Fill (Multiple Responses) | ADMINISTRATION | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | NOTHING SPECIFIC | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | NOTHING SPECIFIC | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | AIR IMPORT COORDINATOR | Education Needed For Jobs | Associate degree | Degree For Jobs | BUSINESS/ ACCOUNTING/ FINANCE | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | BUSINESS/ ACCOUNTING/ FINANCE | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | ARCHITECT | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ARCHITECTURE | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | ARCHITECTURE | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | BEHAVIORAL SUPPORT SPECIALIST | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | SOCIAL WORK/ PSYCHOLOGY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | SOCIAL WORK/ PSYCHOLOGY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | BUSINESS SYSTEMS ANALYST AND COMPLIANCE | Education Needed For Jobs | Associate degree | Degree For Jobs | COMPUTER SCIENCE | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | COMPUTER SCIENCE | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | CAD TECHNICIAN | Education Needed For Jobs | Master's degree | Degree For Jobs | CAD/ SURVEY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | CAD/ SURVEY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | PSYCHOLOGY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | PSYCHOLOGY | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | CREATIVE DIRECTOR | Education Needed For Jobs | Associate degree | Degree For Jobs | CREATIVE ARTS | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | CREATIVE ARTS | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | DATABASE DEVELOPER | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | INFORMATION SYSTEMS | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | INFORMATION SYSTEMS | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 100 Or More Employees | Total |  |
|  |  |  |  |  |  | Column $\mathrm{N} \%$ | Count | Column N |
| Jobs Difficult To Fill (Multiple Responses) | DIRECTOR | Education Needed For Jobs | Master's degree | Degree For Jobs | SOCIAL WORK/ HUMAN SERVICES | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | SOCIAL WORK/ HUMAN SERVICES | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  | DIRECTOR IN SALES AND MARKETING | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | SALES/ BUSINESS/ MARKETING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | SALES/ BUSINESS/ MARKETING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | ENGINEER - CIVIL ONE | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | ENGINEER - CIVIL TWO | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | ENGINEER - ELECTRICAL | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ELECTRICAL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | ELECTRICAL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | ENGINEER - PROJECT ENGINEER | Education Needed For Jobs | Master's degree | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | CIVIL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | ENGINEERING INSPECTOR | Education Needed For Jobs | Associate degree | Degree For Jobs | CIVIL ENGINEERING | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | CIVIL ENGINEERING | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  | ENGINEERS | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ENGINEERING - STRUCTURAL/ CIVIL | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | ENGINEERING - STRUCTURAL/ CIVIL | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Less Than 100 Employees |  | 100 Or Mor Emplovees |
|  |  |  |  |  |  | Count | Column N\% | Count |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEERS - FPGA | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | COMPUTER SCIENCE/ ENGINEERING | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | COMPUTER SCIENCE/ ENGINEERING | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | FACILITIES PROJECT <br> TECHNICIAN | Education Needed For Jobs | Associate degree | Degree For Jobs | CIVIL ENGINEERING | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | CIVIL ENGINEERING | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | FARM WORKER/ SUPERVISOR | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | AGRICULTURE | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | AGRICULTURE | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | FOOD AND BEVERAGE LEADER | Education Needed For Jobs | Associate degree | Degree For Jobs | BUSINESS/ HOSPITALITY | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | BUSINESS/ HOSPITALITY | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | GRAPHIC COMMUNICATIONS SPECIALIST | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | GRAPHIC DESIGN | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | GRAPHIC DESIGN | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  | GRAPHIC WEB DESIGNER AND WEBSITE MAINTAINER | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | DO NOT KNOW | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | DO NOT KNOW | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | HUMAN RESOURCES MANAGER | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | HUMAN RESOURCES/ BUSINESS MANAGEMENT WITH EMPHASIS IN HUMAN RESOURCES | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  |  |  | Total | Degree For Jobs | HUMAN RESOURCES/ BUSINESS MANAGEMENT WITH EMPHASIS IN HUMAN RESOURCES | 1 | 100.0\% |  |
|  |  |  |  |  | Total | 1 | 100.0\% |  |
|  | HVAC SERVICE SALESPERSON | Education Needed For Jobs | Associate degree | Degree For Jobs | GENERAL EDUCATION | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |
|  |  |  | Total | Degree For Jobs | GENERAL EDUCATION | 0 | .0\% |  |
|  |  |  |  |  | Total | 0 | .0\% |  |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


[^109]TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 100 Or More Employees | Total |  |
|  |  |  |  |  |  | Column N \% | Count | Column N |
| Jobs Difficult To Fill (Multiple Responses) | INTERIOR DESIGNER | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | INTERIOR DESIGN | .0\% | 1 | 100.0 |
|  |  |  |  |  | Total | .0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | INTERIOR DESIGN | .0\% | 1 | 100.0 |
|  |  |  |  |  | Total | .0\% | 1 | 100.0 |
|  | IT FRONT END DEVELOPERS | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | COMPUTER SCIENCE | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | COMPUTER SCIENCE | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  | IT PROJECT MANAGERS | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | TECHICAL BUSINESS/ COMPUTER SCIENCE | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | TECHICAL BUSINESS/ COMPUTER SCIENCE | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  | MARKETING | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | MARKETING | .0\% | 1 | 100.0 |
|  |  |  |  |  | Total | .0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | MARKETING | .0\% | 1 | 100.0 |
|  |  |  |  |  | Total | .0\% | 1 | 100.0 |
|  | MEDICAL ASSISTANT | Education Needed For Jobs | Associate degree | Degree For Jobs | AAMA | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | AAMA | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  | MENTAL HEALTH TECHNICIAN | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | PSYCHOLOGY | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  |  |  | Total | Degree For Jobs | PSYCHOLOGY | 100.0\% | 1 | 100.0 |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0 |
|  | NURSES | Education Needed For Jobs | Associate degree | Degree For Jobs | LPN/ RN | 50.0\% | 2 | 50.0 |
|  |  |  |  |  | NURSING | 50.0\% | 2 | 50.0 |
|  |  |  |  |  | Total | 100.0\% | 4 | 100.0 |
|  |  |  | Bachelor's degree | Degree For Jobs | LPN/ RN | .0\% | 1 | 50.0 |
|  |  |  |  |  | NURSING | .0\% | 1 | 50.0 |
|  |  |  |  |  | Total | .0\% | 2 | 100.0 |
|  |  |  | Total | Degree For Jobs | LPN/ RN | 50.0\% | 3 | 50.0 |
|  |  |  |  |  | NURSING | 50.0\% | 3 | 50.0 |
|  |  |  |  |  | Total | 100.0\% | 6 | 100.0 |

[^110]TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


[^111]TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 100 Or More Employees | Total |  |
|  |  |  |  |  |  | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | NURSES - FIELD | Education Needed For Jobs | Associate degree | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  | NURSES - LPN | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  | NURSES - RN | Education Needed For Jobs | Associate degree | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Bachelor's degree | Degree For Jobs | NURSING | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | NURSING | 100.0\% | 2 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 2 | 100.0\% |
|  | OCCUPATIONAL THERAPIST | Education Needed For Jobs | Master's degree | Degree For Jobs | OCCUPATIONAL THERAPY | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | OCCUPATIONAL THERAPY | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | OCEAN EXPORT COORDINATOR | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | BUSINESS | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | BUSINESS | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  | OPERATIONS MANAGER | Education Needed For Jobs | Associate degree | Degree For Jobs | BUSINESS/ FINANCE | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | BUSINESS/ FINANCE | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  | OPHTHALMIC TECHNICIAN | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | BIOLOGY/ CHEMISTRY | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | BIOLOGY/ CHEMISTRY | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | PHYSICIAN | Education Needed For Jobs | Master's degree | Degree For Jobs | INTERNAL MEDICINE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | INTERNAL MEDICINE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |

[^112]TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 100 Or More Employees | Total |  |
|  |  |  |  |  |  | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | PLC PROGRAMMERS | Education Needed For Jobs | Associate degree | Degree For Jobs | ELECTRICAL SYSTEMS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | ELECTRICAL SYSTEMS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | PROGRAM ADVISOR | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | DOES NOT MATTER | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | DOES NOT MATTER | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | PROJECT ASSOCIATES | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ARCHITECTURE | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | ARCHITECTURE | 100.0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | 100.0\% | 1 | 100.0\% |
|  | PROJECT MANAGEMENT | Education Needed For Jobs | Associate degree | Degree For Jobs | PROJECT MANAGEMENT | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | PROJECT MANAGEMENT | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | QUALITY CONTROL TECHNICIAN | Education Needed For Jobs | Associate degree | Degree For Jobs | LIBERAL ARTS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | LIBERAL ARTS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | SALES | Education Needed For Jobs | Associate degree | Degree For Jobs | ANY DEGREE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | ANY DEGREE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | SALES - INSIDE CUSTOMER SERVICE | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | BUSINESS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | BUSINESS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | SALES MANAGER | Education Needed For Jobs | Associate degree | Degree For Jobs | HOSPITALITY/ BUSINESS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | HOSPITALITY/ BUSINESS | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  | SCIENCE - PH.D. | Education Needed For Jobs | Master's degree | Degree For Jobs | SCIENCE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |
|  |  |  | Total | Degree For Jobs | SCIENCE | .0\% | 1 | 100.0\% |
|  |  |  |  |  | Total | .0\% | 1 | 100.0\% |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 100 Or More Employees | Total |  |
|  |  |  |  |  |  | Column N \% | Count | Column N |
| Jobs Difficult To Fill (Multiple Responses) | SOFTWARE ENGINEERING | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | COMPUTER SCIENCE/ MECHANICAL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | COMPUTER SCIENCE/ MECHANICAL ENGINEERING | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | SPECIAL AGENTS | Education Needed For Jobs | Associate degree | Degree For Jobs | LAW ENFORCEMENT | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | LAW ENFORCEMENT | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  | SPEECH PATHOLOGISTS | Education Needed For Jobs | Master's degree | Degree For Jobs | SPEECH THERAPY | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | SPEECH THERAPY | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | SUPERVISOR ACCREDITATION | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | INFORMATION SYSTEMS | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | INFORMATION SYSTEMS | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  | SYSTEM ADMINISTRATOR | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | COMPUTER SCIENCE | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | COMPUTER SCIENCE | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | TEACHER - LEAD | Education Needed For Jobs | Associate degree | Degree For Jobs | EDUCATION | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | EDUCATION | .0\% | 1 | 100. |
|  |  |  |  |  | Total | .0\% | 1 | 100. |
|  | TEAM LEADER | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | SOCIAL SERVICES | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | SOCIAL SERVICES | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  | THERAPIST | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | PSYCHOLOGY | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Master's degree | Degree For Jobs | SOCIAL WORKER | 100.0\% | 1 | 100. |
|  |  |  |  |  | Total | 100.0\% | 1 | 100. |
|  |  |  | Total | Degree For Jobs | PSYCHOLOGY | 50.0\% | 1 | 50.4 |
|  |  |  |  |  | SOCIAL WORKER | 50.0\% | 1 | 50.9 |
|  |  |  |  |  | Total | 100.0\% | 2 | 100. |

[^113]TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Less Than 100 Emplovees |  | 100 Or More Employees Count |  |
|  |  |  |  |  |  | Count | Column N \% |  |  |
| Jobs Difficult To Fill (Multiple | Total | Education Needed For Jobs | Bachelor's degree | Degree For Jobs | ACCOUNTING/ FINANCE | 0 | .0\% | 1 |  |
|  |  |  |  |  | AGRICULTURE | 0 | .0\% | 1 |  |
|  |  |  |  |  | ARCHITECTURE | 1 | 5.3\% | 1 |  |
|  |  |  |  |  | BIOLOGY/ CHEMISTRY | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | BUSINESS | 1 | 5.3\% | 1 |  |
|  |  |  |  |  | CIVIL ENGINEERING | 2 | 10.5\% | 0 |  |
|  |  |  |  |  | COMPUTER SCIENCE | 1 | 5.3\% | 1 |  |
|  |  |  |  |  | COMPUTER SCIENCE/ ENGINEERING | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | COMPUTER SCIENCE/ mECHANICAL ENGINEERING | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | COMPUTER SCIENCE/ WEB DESIGN | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | DO NOT KNOW | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | DOES NOT MATTER | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | ELECTRICAL ENGINEERING | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | ENGINEERING - STRUCTURAL/ CIVIL | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | GRAPHIC DESIGN | 0 | .0\% | 1 |  |
|  |  |  |  |  | HUMAN RESOURCES BUSINESS MANAGEMENT WITH EMPHASIS IN HUMAN RESOURCES | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | INFORMATION SYSTEMS | 0 | .0\% | 3 |  |
|  |  |  |  |  | INTERIOR DESIGN | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | LPN/ RN | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | MARKETING | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | NOTHING SPECIFIC | 0 | .0\% | 1 |  |
|  |  |  |  |  | NURSING | 1 | 5.3\% | 2 |  |
|  |  |  |  |  | PSYCHOLOGY | 0 | .0\% | 3 |  |
|  |  |  |  |  | SALES/ BUSINESS/ MARKETING | 1 | 5.3\% | 0 |  |
|  |  |  |  |  | SOCIAL SERVICES | 0 | .0\% | 1 |  |
|  |  |  |  |  | SOCIAL WORK/ PSYCHOLOGY | 0 | .0\% | 1 |  |
|  |  |  |  |  | TECHICAL BUSINESS/ COMPUTER SCIENCE | 0 | .0\% | 1 |  |
|  |  |  |  |  | Total | 19 | 100.0\% | 18 |  |

TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer



TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer



TABLE 4-F. Educational Levels Required For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Skills Needed For Jobs | 30 COLLEGE CREDITS | 10 | .3\% | 10 | .4\% | 20 | .3\% |
|  | 30 HOUR CREDITS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ABILTY TO LEAD VOLUNTEERS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ABLE TO MARKET AND IDENTIFY PROSPECTS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ABLE TO STAND | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ABLE TO WORK WEEKENDS AND HOLIDAYS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ACCOUNTING | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | ACCOUNTING - EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ACCOUNTING EXPERIENCE IN CONSTRUCTION | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ACCOUNTING KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ACCOUNTS PAYABLE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ACCOUNTS PAYABLE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ADHERE TO STANDARDS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ADJUSTING/ CALIBRATING CIRCUITS AND COMPONENTS USING PRINCIPLES AND THEORIES OF ELECTRONICS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ADMINISTRATIVE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ADOBE PHOTOSHOP | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | AGE MINIMUM 16 | 0 | .0\% | 20 | .8\% | 20 | .3\% |
|  | AGE MINIMUM 18 | 10 | .3\% | 30 | 1.2\% | 40 | .7\% |
|  | AGE MINIMUM 21 | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | ANIMAL HOSPITAL EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ANIMAL RESTRAINT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | APPLIED STRUCTURAL DRYING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ARC MAP SOFTWARE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ATTENTION TO DETAIL | 20 | .6\% | 40 | 1.6\% | 60 | 1.0\% |
|  | AUTO REPAIR EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | AUTOCAD 2020 | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | BAKING EXPERIENCE | 30 | .9\% | 0 | .0\% | 30 | .5\% |
|  | BARTENDING EXPERIENCE/ 12 YEARS | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | BASIC CLEANING KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | BASIC COMPUTER | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | BASIC COMPUTER SKILLS | 20 | .6\% | 10 | .4\% | 30 | .5\% |



TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Skills Needed For Jobs | BASIC MATH | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | BEVERAGE REFRIGERATION EXPERIENCE/ 3 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | BILINGUAL | 10 | .3\% | 10 | .4\% | 20 | .3\% |
|  | BILLING EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | BLOOD DRAWING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | BOOKKEEPING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | BUILDING MATERIALS EXPERIENCE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | BUSINESS/ FINANCE/ BUDGET EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CABINETRY | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CAD | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CAD EXPERIENCE/ 2 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CALL CENTER EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CAREGIVING EXPERIENCE/ MEMORY CARE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | CARPENTRY ROUGH IN EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CARPENTRY TRIM <br> EXPERIENCE/ 2-5 YEARS | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | CASH EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CASH HANDLING | 20 | .6\% | 10 | .4\% | 30 | .5\% |
|  | CASH HANDLING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CASHIERING | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | CERTIFICATION | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CERTIFICATION IN PROCESS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CHIDLREN - EXPERIENCE WORKING WITH | 0 | .0\% | 20 | .8\% | 20 | .3\% |
|  | CHILDREN - EXPERIENCE WITH | 10 | . $3 \%$ | 10 | .4\% | 20 | .3\% |
|  | CHILDREN - EXPERIENCE WORKING WITH | 20 | .6\% | 30 | 1.2\% | 50 | .8\% |
|  | CHILDREN EXPERIENCE WORKING WITH | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COLLEGE - SOME | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COMMUNICATION | 10 | . $3 \%$ | 20 | .8\% | 30 | .5\% |
|  | COMMUNICATION SKILLS | 140 | 4.2\% | 40 | 1.6\% | 180 | 3.0\% |
|  | COMMUNICATION/ PHONE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | COMPASSIONATE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COMPUTER - BASIC SKILLS | 0 | .0\% | 10 | .4\% | 10 | .2\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Skills Needed For Jobs | COMPUTER BASIC SKILLS | 20 | .6\% | 20 | .8\% | 40 | .7\% |
|  | COMPUTER EXPERIENCE/ DATA ENTRY | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COMPUTER SKILLS | 70 | 2.1\% | 80 | 3.1\% | 150 | 2.5\% |
|  | COMPUTER SKILLS - BASIC | 10 | .3\% | 10 | .4\% | 20 | .3\% |
|  | COMPUTER SKILLS INTERMEDIATE | 30 | .9\% | 0 | .0\% | 30 | .5\% |
|  | CONSTRUCTION | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | CONSTRUCTION CONTRACTING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | CONSTRUCTION EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CONSTRUCTION EXPERIENCE/ 10 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CONSTRUCTION HOME BUILDING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COOKING - GRILL EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | COOKING EXPERIENCE | 30 | .9\% | 10 | .4\% | 40 | .7\% |
|  | COOKING KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | COOKING PRODUCTION EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | COOKING RESTAURANT EXPERIENCE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | CRADUATES/ EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CUSTOMER SERVICE | 180 | 5.3\% | 100 | 3.9\% | 280 | 4.7\% |
|  | CUSTOMER SERVICE EXPERIENCE | 20 | .6\% | 40 | 1.6\% | 60 | 1.0\% |
|  | CUSTOMER SERVICE EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CUSTOMER SERVICE EXPERIENCE/ 2 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CUSTOMER SERVICE <br> EXPERIENCE/ 3-6 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | CUSTOMER SERVICE SKILLS | 130 | 3.9\% | 60 | 2.4\% | 190 | 3.2\% |
|  | CYBER SECURITY EXPERIENCE | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | CYBER SECURITY SALES EXPERIENCE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | DATABASES | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | DEGREE - WORKING ON | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | $\begin{aligned} & \text { DIESEL MECHANIC } \\ & \text { EXPERIENCE } \end{aligned}$ | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | DIRECT DIGITAL CONTROL | 10 | .3\% | 0 | .0\% | 10 | .2\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Skills Needed For Jobs | DISABLED - EXPERIENCE WORKING WITH | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | DO NOT KNOW | 20 | .6\% | 20 | .8\% | 40 | .7\% |
|  | DRAFTING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | DRIVER'S LICENSE | 30 | .9\% | 20 | .8\% | 50 | .8\% |
|  | DRIVING EXPERIENCE/ 2 YEARS | 10 | .3\% | 20 | .8\% | 30 | .5\% |
|  | DRIVING TRACTOR-TRAILER EXPERIENCE/ 1 YEAR | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | DRUG SCREEN | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { DEVELOPEMENT - } 30 \text { CREDITS } \end{aligned}$ | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { DEVELOPMENT - } 30 \text { CREDITS } \end{aligned}$ | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | EARLY CHILDHOOD EDUCATION - 6 CREDITS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EARLY CHILDHOOD EDUCATION DEGREE WORKING ON | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | EARLY CHILDHOOD EDUCATION EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { EXPERIENCE } \end{aligned}$ | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ELDERLY - EXPERIENCE WITH | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ELDERLY CARE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ELECTRICAL SKILLS | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | ELECTRONIC SYSTEMS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ELECTRONICS EXPERIENCE/ 1 YEAR | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EMR EXPERIENCE | 20 | .6\% | 0 | .0\% | 20 | . $3 \%$ |
|  | ENGINEERING EXPERIENCE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | $\begin{aligned} & \text { ENGLISH - READ AND } \\ & \text { UNDERSTAND } \\ & \hline \end{aligned}$ | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ENGLISH FLUENCY | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ENGLISH SPEAKING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EQUIPMENT AND FARM ANIMALS EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EQUIPMENT SET UP AND BREAK DOWN | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | EXCEL | 20 | .6\% | 0 | .0\% | 20 | . $3 \%$ |
|  | EXPERIENCE | 10 | . $3 \%$ | 10 | .4\% | 20 | .3\% |
|  | EXPERIENCE IN DERMATOLOGY | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EXPERIENCE/ 1 YEAR | 0 | .0\% | 30 | 1.2\% | 30 | .5\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Skills Needed For Jobs | EXPERIENCE/ 1-2 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | EXPERIENCE/ 2 YEARS | 30 | .9\% | 0 | .0\% | 30 | .5\% |
|  | EXPERIENCE/ 3-5 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | EXPERIENCE/ 5 YEARS | 10 | .3\% | 10 | .4\% | 20 | .3\% |
|  | FARM EQUIPMENT/ ANIMALS EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FOLLOW PROCEDURES | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FOLLOW RECIPES | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FOLLOW WRITTEN INSTRUCTIONS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FOLLOWING DIRECTIONS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FOOD AND BEVERAGE EXPERIENCE | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | FOOD GRILL EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FOOD PREPARATION AND CLEAN UP | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FOOD PREPARATION EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FOOD SANITATION | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FORESTRY | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FORKLIFT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | FREIGHT FORWARDING EXPERIENCE/ 1 YEAR | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FREIGHT FORWARDING KNOWLEDGE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | FROZEN BEVERAGE DISPENSERS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | GENERAL COMPUTER/ PHONE SKILLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | GRADUATE AND 1 YEAR EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | GRAPHIC DESIGN <br> EXPERIENCE/ 3-5 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | GUEST SERVICE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | GUEST SERVICES EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | HANGING CABINETRY | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | HAVE A CAR | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | HEALTHCARE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | HORTICULTURE KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | HOSPITALITY EXPERIENCE | 30 | .9\% | 10 | .4\% | 40 | .7\% |
|  | HOTEL POLICIES | 10 | .3\% | 0 | .0\% | 10 | .2\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Skills Needed For Jobs | HOTEL/ SALES EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | HOUSEKEEPING SKILLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | HTML5 | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | HUMAN RESOURCES EXPERIENCE/ 5 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | HVAC AND SALES <br> EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | ICEMAKER/ FOUNTAIN SERVICE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ICEMAKER/ FOUNTAIN SERVICE/ FROZEN BEVERAGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | INDUSTRIAL EQUIPMENT MAINTENANCE EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | INDUSTRIAL SEWING MACHINE OPERATION | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | INJECTION MOLDING SET UP EXPERIENCE/ 5 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | INJECTIONS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | INSURANCE FRAUD | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | INTERNSHIP/ 2 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | JANITORIAL OR SANITATION EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | KITCHEN DESIGN | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | KITCHEN EXPERIENCE RECENT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | KITCHEN/ BATH DESIGN EXPERIENCE/ 2-5 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | LAB EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | LANDSCAPING TOOLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | LAW ENFORCEMENT EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | LEADERSHIP | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | LEADERSHIP EXPERIENCE | 0 | .0\% | 20 | .8\% | 20 | .3\% |
|  | LESSON PLAN | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | LIFT 20 POUNDS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | LIFT 25 POUNDS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | LIGHTS EXPERIENCE/ 5 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | LOCAL AREA KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MACHINE OPERATING EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MACHINERY - EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MACHINERY OPERATION | 0 | .0\% | 10 | .4\% | 10 | .2\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Skills Needed For Jobs | MACHINING EXPERIENCE/ 5 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MAINTENANCE EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MANAGEMENT EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MANAGEMENT EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MANUFACTURING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MANUFACTURING <br> EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MARKETING EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MATH | 30 | .9\% | 10 | .4\% | 40 | .7\% |
|  | MATH - BASIC | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MATH - INTERMEDIATE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MATH SKILLS | 30 | . $9 \%$ | 0 | .0\% | 30 | .5\% |
|  | MEASURING TOOLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MECHANICAL | 30 | .9\% | 10 | .4\% | 40 | .7\% |
|  | MECHANICAL EQUIPMENT EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MECHANICAL/ TECHNICAL SKILLS | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | MEDICAL EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MEMORY AWARENESS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MEMORY CARE EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MENTAL HEALTH EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MERCHANDISING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MICROSOFT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MICROSOFT OFFICE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MICROSOFT WORD/ EXCEL | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MINIMUM AGE 18 | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MINIMUM AGE 21 | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | MONEY HANDLING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | MOTOR VEHICLE RECORD CLEAN | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | MOVING EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | MOVING EXPERIENCE/ 1-2 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | NO RESPONSE | 0 | .0\% | 50 | 2.0\% | 50 | .8\% |
|  | NONE | 500 | 14.8\% | 660 | 26.0\% | 1160 | 19.6\% |
|  | NURSE'S AIDE EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Skills Needed For Jobs | NURSING BASIC SKILLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | NURSING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | NURSING SKILLS | 0 | .0\% | 20 | .8\% | 20 | .3\% |
|  | OFFICE PROCEDURES/ EQUIPMENT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | OFFICE SKILLS | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | ON YOUR FEET | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | OPERATION OF LAWN MOWERS AND SNOW REMOVAL EQUIPMENT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ORGANIZATION | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ORGANIZED | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | OUTLOOK | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | PACKING AND SORTING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PAIN AND SYMPTOM MANAGEMENT | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PARTS QUOTES AND PROCESSING PURCHASE ORDERS EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PASS BACKGROUND CHECK | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PASSION FOR FOOD | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | PEDIATRIC EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PEOPLE SKILLS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PHONE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PHONE SKILLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PHONE SYSTEM | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | PHONE SYSTEM MULTI-LINE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PICK UP ON INFORMATION QUICKLY | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PLASTICS MANUFACTURING EXPERIENCE/ 2 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PLAY THE TRUMPET | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PLC PROGRAMMING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PLUMBING EXPERIENCE/ 4 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | POSTIVE OUTLOOK | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | POWER EQUIPMENT | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PREVENTATIVE MAINTENANCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PROGRAMMING BASICS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | PROGRAMMING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | PROGRAMMING KNOWLEDGE | 10 | .3\% | 10 | .4\% | 20 | .3\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Skills Needed For Jobs | PROJECT MANAGEMENT EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | QUICKBOOKS SOFTWARE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | READING CONSTRUCTION DRAWINGS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | READING MEASURING TOOLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | REFRIGERATION BACKGROUND | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | RELIABLIITY | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | RESEARCH EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | RESTAURANT COOKING EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | RETAIL EXPERIENCE/ 5-6 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | RETAIL/ COMMUNICATIONS EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | ROOM TRIM OUT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SALES - INSIDE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SALES APPTITUDE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SALES EXPERIENCE | 60 | 1.8\% | 10 | .4\% | 70 | 1.2\% |
|  | SALES EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SALES EXPERIENCE/ 2-3 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SALES/ MARKETING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SECURITY EXPERIENCE | 0 | .0\% | 20 | .8\% | 20 | .3\% |
|  | SELF-STARTER | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SELLING AND GUEST SERVICE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SENIOR CARE EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SERVING EXPERIENCE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | SOCIAL MEDIA | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SOFTWARE ENGINEERING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SOLAR EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | SPANISH SPEAKING | 10 | .3\% | 10 | .4\% | 20 | .3\% |
|  | SPIN CLASS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SPORTS PROGRAMS KNOWLEDGE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | STANDING | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | STANDING FOR LONG PERIODS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SUPERVISORY EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Skills Needed For Jobs | SWIM | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | SWIMMING SKILLS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TAKING DIRECTIONS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TAPE MEASURE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | TEACHING EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | TEAM PLAYER | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TEAMWORK | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TELEPHONE MANNERS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TESTING/ TROUBLESHOOTING/ REPAIRING FIELD EQUIPMENT | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | TIME MANAGEMENT | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TRADESMAN SKILLED | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | TRANSPORTATION LOGISTICS EXPERIENCE/ 1 YEAR | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | TRANSPORTATION LOGISTICS EXPERIENCE/ 2 YEARS | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | TYPING | 20 | .6\% | 0 | .0\% | 20 | .3\% |
|  | VETERINARY HOSPITAL EXPERIENCE/ 1 YEAR | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | WAREHOUSE EXPERIENCE/ KNOWLEDGE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WEB DESIGN EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | WEB DEVELOPEMENT | 0 | .0\% | 10 | .4\% | 10 | . $2 \%$ |
|  | WEB DEVELOPMENT EXPERIENCE | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WEBSITE DESIGN/ MAINTENANCE EXPERIENCE/ 3 YEARS | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | WELDING | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WELDING EXPERIENCE | 10 | . $3 \%$ | 10 | .4\% | 20 | . $3 \%$ |
|  | WILL TRAIN | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WILLINGNESS TO TRAVEL | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WORD/ EXCEL SOFTWARE | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | WORK EXPERIENCE | 10 | .3\% | 0 | .0\% | 10 | .2\% |
|  | WORK WELL WITH CHILDREN | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | WORKING STEEL | 10 | . $3 \%$ | 0 | .0\% | 10 | .2\% |
|  | WRITING SKILLS | 0 | .0\% | 10 | .4\% | 10 | .2\% |
|  | Total | 3370 | 100.0\% | 2540 | 100.0\% | 5910 | 100.0\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple | CLAIM PROCESSOR | Skills Needed For Jobs | ACCOUNTING | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | COMPUTER BASIC SKILLS | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | CONSTRUCTION | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | ORGANIZATION | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | QUICKBOOKS SOFTWARE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | WORD/ EXCEL SOFTWARE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% | 6 | 100.0\% |
|  | CLEANING | Skills Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | CLUB LOUNGE ATTENDANT | Skills Needed For Jobs | COMMUNICATION SKILLS | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | GUEST SERVICES EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | SECURITY EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | CMN PROGRAMMER | Skills Needed For Jobs | EXPERIENCE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | PROGRAMMING EXPERIENCE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | CNC PROGRAMMER | Skills Needed For Jobs | EXPERIENCE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | PROGRAMMING EXPERIENCE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | COMPLIANCE MANAGER | Skills Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% | 10 | 100.0\% |
|  | CONCESSION WORKERS | Skills Needed For Jobs | AGE MINIMUM 18 | 0 | .0\% | 2 | 50.0\% | 2 | 22.2\% |
|  |  |  | CASH HANDLING | 1 | 20.0\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | CASH HANDLING EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 11.1\% |
|  |  |  | CHILDREN - EXPERIENCE WORKING WITH | 1 | 20.0\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | COOKING KNOWLEDGE | 1 | 20.0\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 11.1\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 20.0\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | SPORTS PROGRAMS KNOWLEDGE | 1 | 20.0\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | Total | 5 | 100.0\% | 4 | 100.0\% | 9 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | COOK | Skills Needed For Jobs | COOKING RESTAURANT EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE | 6 | 75.0\% | 0 | .0\% | 6 | 75.0\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |
|  | COOK - CAFE | Skills Needed For Jobs | BAKING EXPERIENCE | 3 | 33.3\% | 0 | .0\% | 3 | 33.3\% |
|  |  |  | BASIC COMPUTER SKILLS | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | CASHIERING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | FOOD GRILL EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | FOOD PREPARATION EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | JANITORIAL OR SANITATION EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | MERCHANDISING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | Total | 9 | 100.0\% | 0 | .0\% | 9 | 100.0\% |
|  | COOK - GRILL | Skills Needed For Jobs | COOKING - GRILL EXPERIENCE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | RESTAURANT COOKING EXPERIENCE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | SPANISH SPEAKING | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | COOK - LINE | Skills Needed For Jobs | COOKING RESTAURANT EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE | 6 | 75.0\% | 0 | .0\% | 6 | 75.0\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |
|  | COOK - PASTRY | Skills Needed For Jobs | BAKING EXPERIENCE | 3 | 33.3\% | 0 | .0\% | 3 | 33.3\% |
|  |  |  | BASIC COMPUTER SKILLS | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | CASHIERING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | FOOD GRILL EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | FOOD PREPARATION EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | JANITORIAL OR SANITATION EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | MERCHANDISING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | Total | 9 | 100.0\% | 0 | .0\% | 9 | 100.0\% |
|  | COOK - PREP | Skills Needed For Jobs | COOKING RESTAURANT EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE | 6 | 75.0\% | 0 | .0\% | 6 | 75.0\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |

[^114]TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | COOKS |  |  | Skills Needed For Jobs | ADMINISTRATIVE EXPERIENCE | 0 | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  |  |  | AGE MINIMUM 18 | 0 | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | BILINGUAL | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | CHIDLREN - EXPERIENCE WORKING WITH | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | CHILDREN - EXPERIENCE WITH | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | COOKING EXPERIENCE | 3 |  | 27.3\% | 1 | 10.0\% | 4 | 19.0\% |
|  |  | COOKING PRODUCTION EXPERIENCE | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | CUSTOMER SERVICE | 1 |  | 9.1\% | 0 | .0\% | 1 | 4.8\% |
|  |  | DO NOT KNOW | 1 |  | 9.1\% | 0 | .0\% | 1 | 4.8\% |
|  |  | ENGLISH - READ AND UNDERSTAND | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | FOOD AND BEVERAGE EXPERIENCE | 1 |  | 9.1\% | 0 | .0\% | 1 | 4.8\% |
|  |  | NONE | 4 |  | 36.4\% | 1 | 10.0\% | 5 | 23.8\% |
|  |  | NURSING EXPERIENCE | 0 |  | .0\% | 1 | 10.0\% | 1 | 4.8\% |
|  |  | WORK EXPERIENCE | 1 |  | 9.1\% | 0 | .0\% | 1 | 4.8\% |
|  |  | Total | 11 |  | 100.0\% | 10 | 100.0\% | 21 | 100.0\% |
|  | COUNSELOR- SUMMER DAY CAMP | Skills Needed For Jobs | AGE MINIMUM 16 |  | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | CHILDREN EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | GRAPHIC DESIGN <br> EXPERIENCE/ 3-5 YEARS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | WORK WELL WITH CHILDREN | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | WRITING SKILLS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | COUNSELORS | Skills Needed For Jobs | COOKING EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | NONE | 3 | 60.0\% | 0 | .0\% | 3 | 60.0\% |
|  |  |  | WORK EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | COUNSELORS - CAMP | Skills Needed For Jobs | CHILDREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | MACHINERY - EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | NONE | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | TEACHING EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | CUSTOMER SERVICE REPRESENTATIVE | Skills Needed For Jobs | BAKING EXPERIENCE | 3 | 14.3\% | 0 | .0\% | 3 | 14.3\% |
|  |  |  | BASIC COMPUTER SKILLS | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | CASHIERING | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | COMMUNICATION | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | COMMUNICATION SKILLS | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | COMPUTER SKILLS | 2 | 9.5\% | 0 | .0\% | 2 | 9.5\% |
|  |  |  | COMPUTER SKILLS - BASIC | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE/ 1 YEAR | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | FOOD GRILL EXPERIENCE | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | FOOD PREPARATION EXPERIENCE | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | HUMAN RESOURCES EXPERIENCE/ 5 YEARS | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | JANITORIAL OR SANITATION EXPERIENCE | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | MATH | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | MERCHANDISING | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | NONE | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | PARTS QUOTES AND PROCESSING PURCHASE ORDERS EXPERIENCE | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | PICK UP ON INFORMATION QUICKLY | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | VETERINARY HOSPITAL EXPERIENCE/ 1 YEAR | 1 | 4.8\% | 0 | .0\% | 1 | 4.8\% |
|  |  |  | Total | 21 | 100.0\% | 0 | .0\% | 21 | 100.0\% |
|  | DATA ENTRY | Skills Needed For Jobs | BASIC COMPUTER SKILLS | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | GENERAL COMPUTER/ PHONE SKILLS | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | DATABASE DEVELOPER | Skills Needed For Jobs | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | EXPERIENCE/ 5 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | SOFTWARE ENGINEERING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | DAYCARE TEACHER ASSISTANT - LEAD | Skills Needed For Jobs | 30 COLLEGE CREDITS | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | ABILTY TO LEAD VOLUNTEERS | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | BUSINESS/ FINANCE/ BUDGET EXPERIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | CHIDLREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | EARLY CHILDHOOD EDUCATION-6 CREDITS | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | LIGHTS EXPERIENCE/ 5 YEARS | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  | DEBT COLLECTOR | Skills Needed For Jobs | COMPUTER SKILLS | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | PHONE SKILLS | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | DELI CLERK | Skills Needed For Jobs | ATTENTION TO DETAIL | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | COMMUNICATION | 0 | .0\% | 2 | 9.1\% | 2 | 9.1\% |
|  |  |  | COMMUNICATION SKILLS | 0 | .0\% | 2 | 9.1\% | 2 | 9.1\% |
|  |  |  | COMPUTER - BASIC SKILLS | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | COMPUTER BASIC SKILLS | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | CUSTOMER SERVICE | 0 | .0\% | 4 | 18.2\% | 4 | 18.2\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 0 | .0\% | 2 | 9.1\% | 2 | 9.1\% |
|  |  |  | MATH - BASIC | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | MECHANICAL EQUIPMENT EXPERIENCE | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | NONE | 0 | .0\% | 6 | 27.3\% | 6 | 27.3\% |
|  |  |  | POWER EQUIPMENT | 0 | .0\% | 1 | 4.5\% | 1 | 4.5\% |
|  |  |  | Total | 0 | .0\% | 22 | 100.0\% | 22 | 100.0\% |
|  | DELI WORKER | Skills Needed For Jobs | NONE | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  | DESK CLERK | Skills Needed For Jobs | CUSTOMER SERVICE SKILLS | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | MAINTENANCE EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | NONE | 2 | 50.0\% | 0 | .0\% | 2 | 50.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% | 4 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | DIESEL MECHANIC | Skills Needed For Jobs | DIESEL MECHANIC EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | DRIVING EXPERIENCE/ 2 YEARS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | DRIVING TRACTOR-TRAILER EXPERIENCE/ 1 YEAR | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | PREVENTATIVE MAINTENANCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | WELDING | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | DIESEL TECH | Skills Needed For Jobs | AUTO REPAIR EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | CUSTOMER SERVICE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | MONEY HANDLING | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | DIETARY AIDE | Skills Needed For Jobs | AGE MINIMUM 18 | 0 | .0\% | 1 | 11.1\% | 1 | 11.1\% |
|  |  |  | COOKING PRODUCTION EXPERIENCE | 0 | .0\% | 1 | 11.1\% | 1 | 11.1\% |
|  |  |  | ENGLISH - READ AND UNDERSTAND | 0 | .0\% | 1 | 11.1\% | 1 | 11.1\% |
|  |  |  | NONE | 0 | .0\% | 5 | 55.6\% | 5 | 55.6\% |
|  |  |  | NURSING EXPERIENCE | 0 | .0\% | 1 | 11.1\% | 1 | 11.1\% |
|  |  |  | Total | 0 | .0\% | 9 | 100.0\% | 9 | 100.0\% |
|  | DIRECT CARE GIVERS | Skills Needed For Jobs | NONE | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | DIRECT SUPPORT PROFESSIONAL | Skills Needed For Jobs | DRIVER'S LICENSE | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | DRUG SCREEN | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | PASS BACKGROUND CHECK | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | DIRECTOR | Skills Needed For Jobs | ADMINISTRATIVE EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | BILINGUAL | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | CHIDLREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | CHILDREN - EXPERIENCE WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | COOKING EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | DIRECTOR IN SALES AND MARKETING | Skills Needed For Jobs | SALES/ MARKETING | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |



TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | DISHWASHER | Skills Needed For Jobs | COOKING - GRILL EXPERIENCE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | COOKING EXPERIENCE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | CUSTOMER SERVICE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | DO NOT KNOW | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | NONE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | RESTAURANT COOKING EXPERIENCE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | SPANISH SPEAKING | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | Total | 7 | 100.0\% | 0 | .0\% | 7 | 100.0\% |
|  | DRIVER | Skills Needed For Jobs | COMPUTER SKILLS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | CUSTOMER SERVICE | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | DRIVER - DELIVERY | Skills Needed For Jobs | COOKING RESTAURANT EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE | 6 | 75.0\% | 0 | .0\% | 6 | 75.0\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |
|  | DRIVER - STRAIGHT/ BOX TRUCK | Skills Needed For Jobs | TRANSPORTATION LOGISTICS EXPERIENCE/ 1 YEAR | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | TRANSPORTATION LOGISTICS EXPERIENCE/ 2 YEARS | 2 | 66.7\% | 0 | .0\% | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | E-COMMERCE MERCHANDISER | Skills Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% | 10 | 100.0\% |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { PRESCHOOL SUPERVISOR } \end{aligned}$ | Skills Needed For Jobs | DO NOT KNOW | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | ECOMMERCE - VP | Skills Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% | 10 | 100.0\% |
|  | ELECTRICAL SERVICE TECHNICIAN | Skills Needed For Jobs | ELECTRONIC SYSTEMS | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | NONE | 1 | 50.0\% | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | ELECTRICIAN | Skills Needed For Jobs | DRIVER'S LICENSE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | ELECTRICAL SKILLS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | TAPE MEASURE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |

Appendix E. Employer Scan - Tabular Results - Page E-131

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


Appendix E. Employer Scan - Tabular Results - Page E-132

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | 0 Employees Column N \% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEERS | Skills Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | ENGINEERS - FPGA | Skills Needed For Jobs | EXPERIENCE/ 2 YEARS | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | ENVIRONMENTAL SERVICES | Skills Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | ESTIMATOR | Skills Needed For Jobs | ACCOUNTING EXPERIENCE IN CONSTRUCTION | 0 | .0\% | 1 | 33.3\% | 1 | 14.3\% |
|  |  |  | BUILDING MATERIALS EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | CONSTRUCTION CONTRACTING EXPERIENCE | 0 | .0\% | 1 | 33.3\% | 1 | 14.3\% |
|  |  |  | CONSTRUCTION EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | DO NOT KNOW | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | MATH | 0 | .0\% | 1 | 33.3\% | 1 | 14.3\% |
|  |  |  | NONE | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | Total | 4 | 100.0\% | 3 | 100.0\% | 7 | 100.0\% |
|  | FACILITIES PROJECT TECHNICIAN | Skills Needed For Jobs | ARC MAP SOFTWARE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | CAD | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | COLLEGE - SOME | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | CONSTRUCTION HOME BUILDING EXPERIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | DRAFTING | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | FORESTRY | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  | FARM OPERATIONS MANAGER | Skills Needed For Jobs | NONE | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | FARM WORKER/ SUPERVISOR | Skills Needed For Jobs | AGE MINIMUM 16 | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | DRIVER'S LICENSE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | ENGLISH SPEAKING | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | EQUIPMENT AND FARM ANIMALS EXPERIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | FARM EQUIPMENT/ ANIMALS EXPERIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | SWIM | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | FORESTRY - INTERNS | Skills Needed For Jobs | ARC MAP SOFTWARE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | CAD | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | COLLEGE - SOME | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | CONSTRUCTION HOME BUILDING EXPERIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | DRAFTING | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | FORESTRY | 0 | .0\% | 1 | 16.7\% | 1 | 16.7\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  | FORKLIFT OPERATOR WAREHOUSE | Skills Needed For Jobs | TRANSPORTATION LOGISTICS EXPERIENCE/ 1 YEAR | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | TRANSPORTATION LOGISTICS EXPERIENCE/ 2 YEARS | 2 | 66.7\% | 0 | .0\% | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | FRAME TECHNICIANS | Skills Needed For Jobs | EXPERIENCE/ 2 YEARS | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | FREIGHT WORKEROVERNIGHT | Skills Needed For Jobs | BASIC COMPUTER SKILLS | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | PACKING AND SORTING | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | FRONT DESK | Skills Needed For Jobs | CALL CENTER EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 12.5\% |
|  |  |  | COOKING EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE | 1 | 25.0\% | 1 | 25.0\% | 2 | 25.0\% |
|  |  |  | DO NOT KNOW | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EXPERIENCE IN DERMATOLOGY | 0 | .0\% | 1 | 25.0\% | 1 | 12.5\% |
|  |  |  | INJECTIONS | 0 | .0\% | 1 | 25.0\% | 1 | 12.5\% |
|  |  |  | NONE | 1 | 25.0\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 4 | 100.0\% | 4 | 100.0\% | 8 | 100.0\% |
|  | FRONT DESK AGENT | Skills Needed For Jobs | CUSTOMER SERVICE | 2 | 40.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | NONE | 2 | 40.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | FRONT DESK CLERK |  |  | Skills Needed For Jobs | ABLE TO STAND | 1 | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  |  |  | AGE MINIMUM 21 | 2 | 9.1\% | 0 | .0\% | 2 | 7.4\% |
|  |  | BILINGUAL | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | CHILDREN - EXPERIENCE WORKING WITH | 0 |  | .0\% | 1 | 20.0\% | 1 | 3.7\% |
|  |  | COMPUTER SKILLS | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | CUSTOMER SERVICE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | CUSTOMER SERVICE EXPERIENCE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | CUSTOMER SERVICE SKILLS | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | DRIVER'S LICENSE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | DRIVING EXPERIENCE/ 2 YEARS | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | HOSPITALITY EXPERIENCE | 2 |  | 9.1\% | 0 | .0\% | 2 | 7.4\% |
|  |  | HOUSEKEEPING SKILLS | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | LOCAL AREA KNOWLEDGE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | MACHINERY - EXPERIENCE | 0 |  | .0\% | 1 | 20.0\% | 1 | 3.7\% |
|  |  | MANAGEMENT EXPERIENCE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | MANAGEMENT EXPERIENCE/ 1 YEAR | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | MICROSOFT WORD/ EXCEL | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | MOTOR VEHICLE RECORD CLEAN | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | NONE | 3 |  | 13.6\% | 2 | 40.0\% | 5 | 18.5\% |
|  |  | SALES EXPERIENCE | 1 |  | 4.5\% | 0 | .0\% | 1 | 3.7\% |
|  |  | TEACHING EXPERIENCE | 0 |  | .0\% | 1 | 20.0\% | 1 | 3.7\% |
|  |  | Total | 22 |  | 100.0\% | 5 | 100.0\% | 27 | 100.0\% |
|  | GRAPHIC COMMUNICATIONS SPECIALIST | Skills Needed For Jobs | AGE MINIMUM 16 |  | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | CHILDREN EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | GRAPHIC DESIGN <br> EXPERIENCE/ 3-5 YEARS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | WORK WELL WITH CHILDREN | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | WRITING SKILLS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | GRAPHIC WEB DESIGNER AND WEBSITE MAINTAINER | Skills Needed For Jobs | WEBSITE DESIGN/ MAINTENANCE EXPERIENCE/ 3 YEARS | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Emplovees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Employees <br> Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | GROCERY BAGGER | Skills Needed For Jobs | COMMUNICATION | 0 | .0\% | 1 | 7.7\% | 1 | 7.7\% |
|  |  |  | COMMUNICATION SKILLS | 0 | .0\% | 2 | 15.4\% | 2 | 15.4\% |
|  |  |  | CUSTOMER SERVICE | 0 | .0\% | 3 | 23.1\% | 3 | 23.1\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 0 | .0\% | 1 | 7.7\% | 1 | 7.7\% |
|  |  |  | NONE | 0 | .0\% | 6 | 46.2\% | 6 | 46.2\% |
|  |  |  | Total | 0 | .0\% | 13 | 100.0\% | 13 | 100.0\% |
|  | GROCERY CLERK | Skills Needed For Jobs | NONE | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% | 6 | 100.0\% |
|  | GROUNDSKEEPER | Skills Needed For Jobs | CHILDREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | MACHINERY - EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | NONE | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | TEACHING EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | GUEST SERVICE AGENT | Skills Needed For Jobs | COMMUNICATION SKILLS | 0 | .0\% | 2 | 40.0\% | 2 | 16.7\% |
|  |  |  | COMPUTER SKILLS | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | CUSTOMER SERVICE | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 8.3\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | GUEST SERVICE | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | GUEST SERVICES EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 8.3\% |
|  |  |  | HOTEL POLICIES | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | MINIMUM AGE 21 | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | SECURITY EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 8.3\% |
|  |  |  | TELEPHONE MANNERS | 1 | 14.3\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | Total | 7 | 100.0\% | 5 | 100.0\% | 12 | 100.0\% |
|  | GUEST SERVICE TEAM - LEAD | Skills Needed For Jobs | BOOKKEEPING | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | LEADERSHIP EXPERIENCE | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | RETAIL EXPERIENCE/ 5-6 YEARS | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | SELLING AND GUEST SERVICE EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | GUEST SERVICES ASSISTANT | Skills Needed For Jobs | COMPUTER SKILLS | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | ENGLISH FLUENCY | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | 0 Employees <br> Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | INJECTION MOLDING - SHIFT LEAD | Skills Needed For Jobs | FORKLIFT | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | INJECTION MOLDING SET UP EXPERIENCE/ 5 YEARS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | LEADERSHIP | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | INSURANCE PRECERTIFICATION ASSOCIATE | Skills Needed For Jobs | BASIC COMPUTER | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | FOLLOW PROCEDURES | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | FOLLOW WRITTEN INSTRUCTIONS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | OFFICE PROCEDURES/ EQUIPMENT | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | PHONE SYSTEM | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | INTERIOR DESIGNER | Skills Needed For Jobs | CABINETRY | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | CARPENTRY TRIM <br> EXPERIENCE/ 2-5 YEARS | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | HANGING CABINETRY | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | KITCHEN/ BATH DESIGN EXPERIENCE/ 2-5 YEARS | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | ROOM TRIM OUT | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | SALES EXPERIENCE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% | 6 | 100.0\% |
|  | IT FRONT END DEVELOPERS | Skills Needed For Jobs | ADOBE PHOTOSHOP | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | COMPUTER SKILLS | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | HTML5 | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | PROGRAMMING KNOWLEDGE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | PROJECT MANAGEMENT EXPERIENCE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | WEB DEVELOPEMENT | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | WEB DEVELOPMENT EXPERIENCE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | Total | 0 | .0\% | 8 | 100.0\% | 8 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | KITCHEN STAFF | Skills Needed For Jobs | COMMUNICATION SKILLS | 2 | 22.2\% | 0 | .0\% | 2 | 22.2\% |
|  |  |  | COMMUNICATION/ PHONE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | ON YOUR FEET | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | PASSION FOR FOOD | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | RELIABLIITY | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | SELF-STARTER | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | STANDING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | TEAM PLAYER | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | Total | 9 | 100.0\% | 0 | .0\% | 9 | 100.0\% |
|  | LANDSCAPE LABORER | Skills Needed For Jobs | HORTICULTURE KNOWLEDGE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | LANDSCAPING TOOLS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | OPERATION OF LAWN MOWERS AND SNOW REMOVAL EQUIPMENT | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | LEASING CONSULTANT | Skills Needed For Jobs | CUSTOMER SERVICE EXPERIENCE/ 2 YEARS | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | LICENSED PLUMBER | Skills Needed For Jobs | CONSTRUCTION | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | MECHANICAL | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | PLUMBING EXPERIENCE/ 4 YEARS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | LIFEGUARD | Skills Needed For Jobs | CHILDREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | NONE | 0 | .0\% | 5 | 71.4\% | 5 | 71.4\% |
|  |  |  | SPIN CLASS | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | Total | 0 | .0\% | 7 | 100.0\% | 7 | 100.0\% |
|  | LIFEGUARD - SWIM INSTRUCTOR | Skills Needed For Jobs | CHILDREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | MACHINERY - EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | NONE | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | TEACHING EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | LIVING COACH | Skills Needed For Jobs | DISABLED - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | MACHINE LATHE OPERATOR | Skills Needed For Jobs | EQUIPMENT SET UP AND BREAK DOWN | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | MATH | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | MEASURING TOOLS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | READING MEASURING TOOLS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | WORKING STEEL | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | MACHINE OPERATOR | Skills Needed For Jobs | BASIC MATH | 1 | 50.0\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | INDUSTRIAL EQUIPMENT MAINTENANCE EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 16.7\% |
|  |  |  | MACHINE OPERATING EXPERIENCE | 1 | 50.0\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | MANUFACTURING EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 16.7\% |
|  |  |  | MANUFACTURING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 16.7\% |
|  |  |  | PLASTICS MANUFACTURING EXPERIENCE/ 2 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 16.7\% |
|  |  |  | Total | 2 | 100.0\% | 4 | 100.0\% | 6 | 100.0\% |
|  | MACHINIST - MANUAL | Skills Needed For Jobs | EQUIPMENT SET UP AND BREAK DOWN | 1 | 20.0\% | 0 | . $0 \%$ | 1 | 20.0\% |
|  |  |  | MATH | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | MEASURING TOOLS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | READING MEASURING TOOLS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | WORKING STEEL | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | MACHINIST - SET UP LEVEL 2 | Skills Needed For Jobs | MACHINING EXPERIENCE/ 5 YEARS | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |

[^115]TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | MACHINIST - SET UP TECHNICIAN | Skills Needed For Jobs | INDUSTRIAL EQUIPMENT MAINTENANCE EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | MANUFACTURING EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | MANUFACTURING <br> EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | PLASTICS MANUFACTURING EXPERIENCE/ 2 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | MAILROOM | Skills Needed For Jobs | WILL TRAIN | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | MAINTENANCE | Skills Needed For Jobs | CUSTOMER SERVICE SKILLS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | MAINTENANCE EXPERIENCE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | MAINTENANCE TECHNICIANS | Skills Needed For Jobs | INDUSTRIAL EQUIPMENT MAINTENANCE EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 20.0\% |
|  |  |  | MANUFACTURING EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 20.0\% |
|  |  |  | MANUFACTURING <br> EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 20.0\% |
|  |  |  | PLASTICS MANUFACTURING EXPERIENCE/ 2 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 20.0\% |
|  |  |  | TRADESMAN SKILLED | 1 | 100.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 1 | 100.0\% | 4 | 100.0\% | 5 | 100.0\% |
|  | MANUFCTURING SUPERVISOR 2ND SHIFT | Skills Needed For Jobs | ACCOUNTS PAYABLE EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | SUPERVISORY EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | WELDING EXPERIENCE | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |
|  | MARKETING | Skills Needed For Jobs | ACCOUNTING | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | MARKETING EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | NONE | 3 | 33.3\% | 0 | .0\% | 3 | 33.3\% |
|  |  |  | OFFICE SKILLS | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | SALES EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | WEB DESIGN EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | WELDING EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 11.1\% |
|  |  |  | Total | 9 | 100.0\% | 0 | .0\% | 9 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | NURSES - CNA |  |  | Skills Needed For Jobs | CAREGIVING EXPERIENCE/ MEMORY CARE | 1 | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  |  |  |  | CERTIFICATION | 0 | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | CERTIFICATION IN PROCESS | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | COMPASSIONATE | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | COMPUTER SKILLS | 0 |  | .0\% | 2 | 8.0\% | 2 | 6.1\% |
|  |  | CRADUATES/ EXPERIENCE/ 1 YEAR | 1 |  | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  |  | EMR EXPERIENCE | 2 |  | 25.0\% | 0 | .0\% | 2 | 6.1\% |
|  |  | GRADUATE AND 1 YEAR EXPERIENCE | 1 |  | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  |  | HEALTHCARE EXPERIENCE | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | MEDICAL EXPERIENCE | 1 |  | 12.5\% | 0 | .0\% | 1 | 3.0\% |
|  |  | NONE | 2 |  | 25.0\% | 15 | 60.0\% | 17 | 51.5\% |
|  |  | ORGANIZED | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | PAIN AND SYMPTOM MANAGEMENT | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | PEOPLE SKILLS | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | SENIOR CARE EXPERIENCE | 0 |  | .0\% | 1 | 4.0\% | 1 | 3.0\% |
|  |  | Total | 8 |  | 100.0\% | 25 | 100.0\% | 33 | 100.0\% |
|  | NURSES - FIELD | Skills Needed For Jobs | COMPUTER SKILLS |  | 0 | .0\% | 2 | 66.7\% | 2 | 66.7\% |
|  |  |  | PAIN AND SYMPTOM MANAGEMENT | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | NURSES - LPN | Skills Needed For Jobs | COMPUTER SKILLS | 0 | .0\% | 2 | 18.2\% | 2 | 18.2\% |
|  |  |  | NONE | 0 | .0\% | 6 | 54.5\% | 6 | 54.5\% |
|  |  |  | NURSING SKILLS | 0 | .0\% | 2 | 18.2\% | 2 | 18.2\% |
|  |  |  | PAIN AND SYMPTOM MANAGEMENT | 0 | .0\% | 1 | 9.1\% | 1 | 9.1\% |
|  |  |  | Total | 0 | .0\% | 11 | 100.0\% | 11 | 100.0\% |
|  | NURSES - RN | Skills Needed For Jobs | AGE MINIMUM 18 | 0 | .0\% | 1 | 6.3\% | 1 | 6.3\% |
|  |  |  | COOKING PRODUCTION EXPERIENCE | 0 | .0\% | 1 | 6.3\% | 1 | 6.3\% |
|  |  |  | ENGLISH - READ AND UNDERSTAND | 0 | .0\% | 1 | 6.3\% | 1 | 6.3\% |
|  |  |  | NONE | 0 | .0\% | 10 | 62.5\% | 10 | 62.5\% |
|  |  |  | NURSING EXPERIENCE | 0 | .0\% | 1 | 6.3\% | 1 | 6.3\% |
|  |  |  | NURSING SKILLS | 0 | .0\% | 2 | 12.5\% | 2 | 12.5\% |
|  |  |  | Total | 0 | .0\% | 16 | 100.0\% | 16 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Employees Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | PRODUCE CLERK | Skills Needed For Jobs | NONE | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | PRODUCE WORKER | Skills Needed For Jobs | ATTENTION TO DETAIL | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | COMPUTER - BASIC SKILLS | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | COMPUTER BASIC SKILLS | 0 | . $0 \%$ | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | CUSTOMER SERVICE | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | MATH - BASIC | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | MECHANICAL EQUIPMENT EXPERIENCE | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 14.3\% | 1 | 14.3\% |
|  |  |  | Total | 0 | .0\% | 7 | 100.0\% | 7 | 100.0\% |
|  | PRODUCT MANAGER | Skills Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% | 10 | 100.0\% |
|  | PRODUCTION TECHNICIAN | Skills Needed For Jobs | ACCOUNTING | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | COMPUTER BASIC SKILLS | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | CONSTRUCTION | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | ORGANIZATION | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | QUICKBOOKS SOFTWARE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | WORD/ EXCEL SOFTWARE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% | 6 | 100.0\% |
|  | PROGRAM ADVISOR | Skills Needed For Jobs | SALES EXPERIENCE/ 2-3 YEARS | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | PROGRAMMERS | Skills Needed For Jobs | ACCOUNTING KNOWLEDGE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | COMPUTER SKILLS | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | MATH SKILLS | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | PROGRAMMING KNOWLEDGE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | . $0 \%$ | 4 | 100.0\% |
|  | PROJECT ASSOCIATES | Skills Needed For Jobs | INTERNSHIP/ 2 YEARS | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | PROJECT MANAGEMENT | Skills Needed For Jobs | APPLIED STRUCTURAL DRYING | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | COMPUTER SKILLS INTERMEDIATE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | CONSTRUCTION EXPERIENCE/ 10 YEARS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer



TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | SALES - INSIDE REPRESENTATIVE |  |  | Skills Needed For Jobs | BUILDING MATERIALS EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  |  |  | CONSTRUCTION EXPERIENCE | 1 | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | CYBER SECURITY EXPERIENCE | 2 |  | 22.2\% | 0 | .0\% | 2 | 18.2\% |
|  |  | CYBER SECURITY SALES EXPERIENCE | 1 |  | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | DO NOT KNOW | 1 |  | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | EXPERIENCE/ 5 YEARS | 1 |  | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | NONE | 1 |  | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | PHONE EXPERIENCE | 0 |  | .0\% | 1 | 50.0\% | 1 | 9.1\% |
|  |  | SALES - INSIDE EXPERIENCE | 0 |  | .0\% | 1 | 50.0\% | 1 | 9.1\% |
|  |  | SALES EXPERIENCE | 1 |  | 11.1\% | 0 | .0\% | 1 | 9.1\% |
|  |  | Total | 9 |  | 100.0\% | 2 | 100.0\% | 11 | 100.0\% |
|  | SALES - NATIONAL ACCOUNTS MANAGER | Skills Needed For Jobs | NO RESPONSE |  | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% | 10 | 100.0\% |
|  | SALES - OUTSIDE REPRESENTATIVE | Skills Needed For Jobs | CYBER SECURITY EXPERIENCE | 2 | 40.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | CYBER SECURITY SALES EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | EXPERIENCE/ 5 YEARS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | SALES EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | SALES ASSOCIATE | Skills Needed For Jobs | MOVING EXPERIENCE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | OFFICE SKILLS | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | SALES ENGINEER | Skills Needed For Jobs | DIRECT DIGITAL CONTROL | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SALES MANAGER | Skills Needed For Jobs | FOOD AND BEVERAGE EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | HOSPITALITY EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | HOTEL/ SALES EXPERIENCE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | NONE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% | 4 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^117]TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | SERVERS |  |  | Skills Needed For Jobs | COMMUNICATION SKILLS | 2 | 9.1\% | 0 | .0\% | 2 | 9.1\% |
|  |  |  |  | COMMUNICATION/ PHONE | 1 | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | COOKING EXPERIENCE | 2 |  | 9.1\% | 0 | .0\% | 2 | 9.1\% |
|  |  | CUSTOMER SERVICE | 2 |  | 9.1\% | 0 | .0\% | 2 | 9.1\% |
|  |  | CUSTOMER SERVICE EXPERIENCE/ 3-6 YEARS | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | CUSTOMER SERVICE SKILLS | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | FOOD AND BEVERAGE EXPERIENCE | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | KITCHEN EXPERIENCE RECENT | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | NONE | 4 |  | 18.2\% | 0 | .0\% | 4 | 18.2\% |
|  |  | ON YOUR FEET | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | PASSION FOR FOOD | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | RELIABLIITY | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | SELF-STARTER | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | STANDING | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | TEAM PLAYER | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | WORK EXPERIENCE | 1 |  | 4.5\% | 0 | .0\% | 1 | 4.5\% |
|  |  | Total | 22 |  | 100.0\% | 0 | .0\% | 22 | 100.0\% |
|  | SERVICE TECHNICIAN - LEAD | Skills Needed For Jobs | BEVERAGE REFRIGERATION EXPERIENCE/ 3 YEARS |  | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | FROZEN BEVERAGE DISPENSERS | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | ICEMAKER/ FOUNTAIN SERVICE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | ICEMAKER/ FOUNTAIN SERVICE/ FROZEN BEVERAGE | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | LEADERSHIP | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | REFRIGERATION BACKGROUND | 1 | 16.7\% | 0 | .0\% | 1 | 16.7\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% | 6 | 100.0\% |
|  | SERVICE TECHNICIANS | Skills Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | SERVICE WRITER | Skills Needed For Jobs | COMMUNICATION SKILLS | 2 | 28.6\% | 0 | .0\% | 2 | 28.6\% |
|  |  |  | COMPUTER BASIC SKILLS | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | CUSTOMER SERVICE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE | 1 | 14.3\% | 0 | .0\% | 1 | 14.3\% |
|  |  |  | NONE | 2 | 28.6\% | 0 | .0\% | 2 | 28.6\% |
|  |  |  | Total | 7 | 100.0\% | 0 | .0\% | 7 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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Appendix E. Employer Scan - Tabular Results - Page E-161

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | 0 Employees Column N \% | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | SUPERVISOR ACCREDITATION | Skills Needed For Jobs | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | EXPERIENCE/ 5 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | SOFTWARE ENGINEERING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | SURGICAL TECHNICIAN | Skills Needed For Jobs | NONE | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | SYSTEM ADMINISTRATOR | Skills Needed For Jobs | CYBER SECURITY EXPERIENCE | 2 | 40.0\% | 0 | .0\% | 2 | 40.0\% |
|  |  |  | CYBER SECURITY SALES EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | EXPERIENCE/ 5 YEARS | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | SALES EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 20.0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% | 5 | 100.0\% |
|  | TEACHER | Skills Needed For Jobs | 30 COLLEGE CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | 30 HOUR CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | DEGREE - WORKING ON | 2 | 25.0\% | 0 | .0\% | 2 | 25.0\% |
|  |  |  | EARLY CHILDHOOD <br> DEVELOPEMENT - 30 CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EARLY CHILDHOOD <br> DEVELOPMENT-30 CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EARLY CHILDHOOD EDUCATION DEGREE WORKING ON | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EARLY CHILDHOOD EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |
|  | TEACHER - INFANT | Skills Needed For Jobs | 30 COLLEGE CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | 30 HOUR CREDITS | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | DEGREE - WORKING ON | 2 | 25.0\% | 0 | .0\% | 2 | 25.0\% |
|  |  |  | ```EARLY CHILDHOOD DEVELOPEMENT - 30 CREDITS``` | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | ```EARLY CHILDHOOD DEVELOPMENT-30 CREDITS``` | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EARLY CHILDHOOD EDUCATION DEGREE WORKING ON | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | EARLY CHILDHOOD EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 12.5\% |
|  |  |  | Total | 8 | 100.0\% | 0 | .0\% | 8 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | TEAM LEADER | Skills Needed For Jobs | DISABLED - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% | 2 | 100.0\% |
|  | TECHNICIANS | Skills Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TELEMARKETER | Skills Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | TELLERS | Skills Needed For Jobs | CASH EXPERIENCE | 0 | .0\% | 1 | 20.0\% | 1 | 10.0\% |
|  |  |  | CASH HANDLING | 1 | 20.0\% | 1 | 20.0\% | 2 | 20.0\% |
|  |  |  | COMPUTER SKILLS | 0 | .0\% | 2 | 40.0\% | 2 | 20.0\% |
|  |  |  | CUSTOMER SERVICE | 2 | 40.0\% | 1 | 20.0\% | 3 | 30.0\% |
|  |  |  | MINIMUM AGE 18 | 1 | 20.0\% | 0 | .0\% | 1 | 10.0\% |
|  |  |  | SALES EXPERIENCE | 1 | 20.0\% | 0 | .0\% | 1 | 10.0\% |
|  |  |  | Total | 5 | 100.0\% | 5 | 100.0\% | 10 | 100.0\% |
|  | THERAPIST | Skills Needed For Jobs | ADMINISTRATIVE EXPERIENCE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | BILINGUAL | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | CHIDLREN - EXPERIENCE WORKING WITH | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | CHILDREN - EXPERIENCE WITH | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | COOKING EXPERIENCE | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | EXPERIENCE/ 1 YEAR | 0 | .0\% | 2 | 25.0\% | 2 | 25.0\% |
|  |  |  | EXPERIENCE/ 1-2 YEARS | 0 | .0\% | 1 | 12.5\% | 1 | 12.5\% |
|  |  |  | Total | 0 | .0\% | 8 | 100.0\% | 8 | 100.0\% |
|  | TICKETING MANAGER | Skills Needed For Jobs | COMPUTER SKILLS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | HOSPITALITY EXPERIENCE | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | TRACTOR-TRAILER DRIVER | Skills Needed For Jobs | TRANSPORTATION LOGISTICS EXPERIENCE/ 1 YEAR | 1 | 33.3\% | 0 | .0\% | 1 | 33.3\% |
|  |  |  | TRANSPORTATION LOGISTICS EXPERIENCE/ 2 YEARS | 2 | 66.7\% | 0 | .0\% | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% | 3 | 100.0\% |
|  | TRAFFIC TECHNICIAN | Skills Needed For Jobs | ATTENTION TO DETAIL | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | CAD EXPERIENCE/ 2 YEARS | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | HAVE A CAR | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | WILLINGNESS TO TRAVEL | 0 | .0\% | 1 | 25.0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% | 4 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Employees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | TRUMPETER | Skills Needed For Jobs | ABLE TO WORK WEEKENDS AND HOLIDAYS | 0 | . $0 \%$ | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | FOOD PREPARATION AND CLEAN UP | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | PLAY THE TRUMPET | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | UI DEVELOPER | Skills Needed For Jobs | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | EXPERIENCE/ 5 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | SOFTWARE ENGINEERING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 1 | 33.3\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% | 3 | 100.0\% |
|  | VETERINARY ASSISTANT | Skills Needed For Jobs | ANIMAL HOSPITAL EXPERIENCE/ 1 YEAR | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | ANIMAL RESTRAINT | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | CUSTOMER SERVICE EXPERIENCE/ 1 YEAR | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | VETERINARY HOSPITAL EXPERIENCE/ 1 YEAR | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% | 4 | 100.0\% |
|  | VP-FINANCE | Skills Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | . $0 \%$ | 10 | 100.0\% | 10 | 100.0\% |
|  | WAIT STAFF | Skills Needed For Jobs | COOKING RESTAURANT EXPERIENCE | 1 | 12.5\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | CUSTOMER SERVICE | 6 | 75.0\% | 0 | .0\% | 6 | 50.0\% |
|  |  |  | CUSTOMER SERVICE SKILLS | 1 | 12.5\% | 0 | .0\% | 1 | 8.3\% |
|  |  |  | NONE | 0 | .0\% | 4 | 100.0\% | 4 | 33.3\% |
|  |  |  | Total | 8 | 100.0\% | 4 | 100.0\% | 12 | 100.0\% |
|  | WAREHOUSE | Skills Needed For Jobs | EXPERIENCE/ 1 YEAR | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | FREIGHT FORWARDING EXPERIENCE/ 1 YEAR | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | FREIGHT FORWARDING KNOWLEDGE | 0 | .0\% | 1 | 20.0\% | 1 | 20.0\% |
|  |  |  | NONE | 0 | .0\% | 2 | 40.0\% | 2 | 40.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% | 5 | 100.0\% |
|  | WAREHOUSE JOB | Skills Needed For Jobs | COMMUNICATION SKILLS | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | COMPUTER SKILLS | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | NONE | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | PICK UP ON INFORMATION QUICKLY | 1 | 25.0\% | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% | 4 | 100.0\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  |  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | WIRELESS CELL TOWER TECHNICIAN | Skills Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% | 1 | 100.0\% |
|  | YARD OPERATIONS WORKER | Skills Needed For Jobs | SPANISH SPEAKING | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | Skills Needed For Jobs | 30 COLLEGE CREDITS | 4 | .4\% | 4 | .5\% | 8 | .5\% |
|  |  |  | 30 HOUR CREDITS | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | ABILTY TO LEAD VOLUNTEERS | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | ABLE TO MARKET AND IDENTIFY PROSPECTS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ABLE TO STAND | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ABLE TO WORK WEEKENDS AND HOLIDAYS | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | ACCOUNTING | 9 | 1.0\% | 0 | .0\% | 9 | .5\% |
|  |  |  | ACCOUNTING - EXPERIENCE | 3 | .3\% | 0 | .0\% | 3 | .2\% |
|  |  |  | ACCOUNTING EXPERIENCE IN CONSTRUCTION | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | ACCOUNTING KNOWLEDGE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ACCOUNTS PAYABLE | 3 | .3\% | 0 | .0\% | 3 | .2\% |
|  |  |  | ACCOUNTS PAYABLE EXPERIENCE | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | ADHERE TO STANDARDS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ADJUSTING/ CALIBRATING CIRCUITS AND COMPONENTS USING PRINCIPLES AND THEORIES OF ELECTRONICS | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | ADMINISTRATIVE EXPERIENCE | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | ADOBE PHOTOSHOP | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | AGE MINIMUM 16 | 0 | .0\% | 7 | .9\% | 7 | .4\% |
|  |  |  | AGE MINIMUM 18 | 1 | .1\% | 11 | 1.5\% | 12 | .7\% |
|  |  |  | AGE MINIMUM 21 | 10 | 1.1\% | 0 | .0\% | 10 | .6\% |
|  |  |  | ANIMAL HOSPITAL EXPERIENCE/ 1 YEAR | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ANIMAL RESTRAINT | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | APPLIED STRUCTURAL DRYING | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ARC MAP SOFTWARE | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | ATTENTION TO DETAIL | 6 | .7\% | 7 | .9\% | 13 | .8\% |
|  |  |  | AUTO REPAIR EXPERIENCE | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | AUTOCAD 2020 | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | BAKING EXPERIENCE | 18 | 2.0\% | 0 | .0\% | 18 | 1.1\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 1 | 0 Employees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple | Total | Skills Needed For Jobs | DEGREE - WORKING ON | 8 | .9\% | 0 | .0\% | 8 | .5\% |
|  |  |  | DIESEL MECHANIC EXPERIENCE | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | DIRECT DIGITAL CONTROL | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | DISABLED - EXPERIENCE WORKING WITH | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | DO NOT KNOW | 7 | .8\% | 5 | .7\% | 12 | .7\% |
|  |  |  | DRAFTING | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | DRIVER'S LICENSE | 8 | .9\% | 5 | .7\% | 13 | .8\% |
|  |  |  | DRIVING EXPERIENCE/ 2 YEARS | 2 | .2\% | 3 | .4\% | 5 | .3\% |
|  |  |  | DRIVING TRACTOR-TRAILER EXPERIENCE/ 1 YEAR | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | DRUG SCREEN | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | EARLY CHILDHOOD DEVELOPEMENT-30 CREDITS | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { DEVELOPMENT - } 30 \text { CREDITS } \end{aligned}$ | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | EARLY CHILDHOOD EDUCATION-6 CREDITS | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | EARLY CHILDHOOD EDUCATION DEGREE WORKING ON | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | EARLY CHILDHOOD EDUCATION EXPERIENCE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | EARLY CHILDHOOD EXPERIENCE | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | ELDERLY - EXPERIENCE WITH | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ELDERLY CARE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ELECTRICAL SKILLS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ELECTRONIC SYSTEMS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ELECTRONICS EXPERIENCE/ 1 YEAR | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | EMR EXPERIENCE | 6 | .7\% | 0 | .0\% | 6 | .4\% |
|  |  |  | ENGINEERING EXPERIENCE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ENGLISH - READ AND UNDERSTAND | 0 | .0\% | 5 | .7\% | 5 | .3\% |
|  |  |  | ENGLISH FLUENCY | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | ENGLISH SPEAKING | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | EQUIPMENT AND FARM ANIMALS EXPERIENCE | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | EQUIPMENT SET UP AND BREAK DOWN | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | EXCEL | 4 | .4\% | 0 | .0\% | 4 | .2\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Employees | 100 Or Mo | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple | Total | Skills Needed For Jobs | HORTICULTURE KNOWLEDGE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | HOSPITALITY EXPERIENCE | 5 | .6\% | 2 | .3\% | 7 | .4\% |
|  |  |  | HOTEL POLICIES | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | HOTEL/ SALES EXPERIENCE | 3 | .3\% | 0 | .0\% | 3 | .2\% |
|  |  |  | HOUSEKEEPING SKILLS | 5 | .6\% | 0 | .0\% | 5 | .3\% |
|  |  |  | HTML5 | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | HUMAN RESOURCES EXPERIENCE/ 5 YEARS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | HVAC AND SALES <br> EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | ICEMAKER/ FOUNTAIN SERVICE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | ICEMAKER/ FOUNTAIN SERVICE/ FROZEN BEVERAGE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | INDUSTRIAL EQUIPMENT MAINTENANCE EXPERIENCE/ 2-5 YEARS | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | INDUSTRIAL SEWING MACHINE OPERATION | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | INJECTION MOLDING SET UP EXPERIENCE/ 5 YEARS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | INJECTIONS | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | INSURANCE FRAUD | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | INTERNSHIP/ 2 YEARS | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | JANITORIAL OR SANITATION EXPERIENCE | 6 | .7\% | 0 | .0\% | 6 | .4\% |
|  |  |  | KITCHEN DESIGN | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | KITCHEN EXPERIENCE RECENT | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | KITCHEN/ BATH DESIGN EXPERIENCE/ 2-5 YEARS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | LAB EXPERIENCE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | LANDSCAPING TOOLS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | LAW ENFORCEMENT EXPERIENCE | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | LEADERSHIP | 3 | .3\% | 0 | .0\% | 3 | .2\% |
|  |  |  | LEADERSHIP EXPERIENCE | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | LESSON PLAN | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | LIFT 20 POUNDS | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | LIFT 25 POUNDS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | LIGHTS EXPERIENCE/ 5 YEARS | 0 | .0\% | 4 | .5\% | 4 | .2\% |
|  |  |  | LOCAL AREA KNOWLEDGE | 5 | .6\% | 0 | .0\% | 5 | .3\% |

TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  |  | Number O | Employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 1 | 0 Emplovees | 100 Or M | Employees |  | tal |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple | Total | Skills Needed For Jobs | PROGRAMMING BASICS | 3 | .3\% | 0 | .0\% | 3 | .2\% |
|  |  |  | PROGRAMMING EXPERIENCE | 0 | .0\% | 2 | . $3 \%$ | 2 | .1\% |
|  |  |  | PROGRAMMING KNOWLEDGE | 2 | .2\% | 3 | .4\% | 5 | .3\% |
|  |  |  | PROJECT MANAGEMENT EXPERIENCE | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | QUICKBOOKS SOFTWARE | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | READING CONSTRUCTION DRAWINGS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | READING MEASURING TOOLS | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | REFRIGERATION BACKGROUND | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | RELIABLIITY | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | RESEARCH EXPERIENCE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | RESTAURANT COOKING EXPERIENCE | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | RETAIL EXPERIENCE/ 5-6 YEARS | 0 | .0\% | 2 | .3\% | 2 | .1\% |
|  |  |  | RETAIL/ COMMUNICATIONS EXPERIENCE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | ROOM TRIM OUT | 2 | .2\% | 0 | .0\% | 2 | .1\% |
|  |  |  | SALES - INSIDE EXPERIENCE | 0 | .0\% | 1 | .1\% | 1 | .1\% |
|  |  |  | SALES APPTITUDE | 0 | . $0 \%$ | 1 | .1\% | 1 | .1\% |
|  |  |  | SALES EXPERIENCE | 16 | 1.8\% | 3 | .4\% | 19 | 1.2\% |
|  |  |  | SALES EXPERIENCE/ 1 YEAR | 3 | . $3 \%$ | 0 | .0\% | 3 | .2\% |
|  |  |  | SALES EXPERIENCE/ 2-3 YEARS | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | SALES/ MARKETING | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | SECURITY EXPERIENCE | 0 | .0\% | 5 | .7\% | 5 | . $3 \%$ |
|  |  |  | SELF-STARTER | 4 | .4\% | 0 | .0\% | 4 | .2\% |
|  |  |  | SELLING AND GUEST SERVICE EXPERIENCE | 0 | .0\% | 2 | . $3 \%$ | 2 | .1\% |
|  |  |  | SENIOR CARE EXPERIENCE | 0 | .0\% | 3 | .4\% | 3 | . $2 \%$ |
|  |  |  | SERVING EXPERIENCE | 3 | . $3 \%$ | 0 | .0\% | 3 | .2\% |
|  |  |  | SOCIAL MEDIA | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | SOFTWARE ENGINEERING EXPERIENCE/ 2-3 YEARS | 0 | .0\% | 3 | .4\% | 3 | . $2 \%$ |
|  |  |  | SOLAR EXPERIENCE | 1 | .1\% | 0 | .0\% | 1 | .1\% |
|  |  |  | SPANISH SPEAKING | 2 | .2\% | 1 | .1\% | 3 | . $2 \%$ |
|  |  |  | SPIN CLASS | 0 | .0\% | 3 | .4\% | 3 | .2\% |
|  |  |  | SPORTS PROGRAMS KNOWLEDGE | 2 | . $2 \%$ | 0 | . $0 \%$ | 2 | .1\% |

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TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-G. Skills Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Credentials Needed For Jobs | 8 HOURS STATE CERTIFICATION | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | AC ACCREDITATION | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | ACSM | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | AFAA/ ACE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | BACKGROUND CHECK | 0 | .0\% | 20 | 1.0\% | 20 | .5\% |
|  | BAR LICENSE - IL | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | BASIC NURSING TRAINING | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | BASSET | 100 | 4.1\% | 0 | .0\% | 100 | 2.3\% |
|  | BASSETT CERTIFICATION | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | BRAKE PRESS | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | CAD CERTIFICATION | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | CDL-B | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | CNA CERTIFICATION | 40 | 1.7\% | 100 | 5.1\% | 140 | 3.2\% |
|  | CODER CERTIFICATION | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | CONSTRUCTION MANAGEMENT/ BUILDING | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | CPO/ POOL | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | CPR | 20 | .8\% | 10 | .5\% | 30 | .7\% |
|  | DEGREE | 0 | .0\% | 20 | 1.0\% | 20 | .5\% |
|  | DIESEL MECHANIC | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | DO NOT KNOW | 70 | 2.9\% | 10 | .5\% | 80 | 1.8\% |
|  | DRIVER'S LICENSE | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | DRIVER'S LICENSE - CDL | 60 | 2.5\% | 50 | 2.5\% | 110 | 2.5\% |
|  | ELECTRONICS | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | ENGINEERING INTERN | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | EPA UNIVERSAL | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | EPA/ HVAC | 10 | .4\% | 0 | .0\% | 10 | .2\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Credentials Needed For Jobs | FIRST AID | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | FOOD HANDLER CERTIFICATION - IL | 220 | 9.1\% | 30 | 1.5\% | 250 | 5.7\% |
|  | FOOD SAFTY | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | FOOD SERVICE CERTIFICATION | 20 | .8\% | 10 | .5\% | 30 | .7\% |
|  | FORLKLIFT OPERATOR | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | FORMING/ LASER | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | GED | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | HAZMAT ENDORSEMENT | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | HEALTH CARE CERTIFICATION | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | HVAC | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | HVAC-R | 20 | .8\% | 0 | .0\% | 20 | .5\% |
|  | ICAR | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | IICRC | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | INSURANCE LICENSE | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | INTERNAL MEDICINE DEGREE | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | JOURNEYMAN CERTIFICATE | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | JOURNEYMAN CERTIFICATION | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | LICENSE | 10 | .4\% | 10 | .5\% | 20 | .5\% |
|  | LIFEGUARD CERTIFICATION | 10 | .4\% | 50 | 2.5\% | 60 | 1.4\% |
|  | LIFEGUARD/ WSI | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | LPN | 10 | .4\% | 30 | 1.5\% | 40 | .9\% |
|  | LPN LICENSE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | LPN/ RN | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | MEDICAL ASSISTANT CERTIFICATE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | MICROSOFT OFFICE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | NO RESPONSE | 0 | .0\% | 50 | 2.5\% | 50 | 1.1\% |
|  | NONE | 1440 | 59.5\% | 1250 | 63.1\% | 2690 | 61.1\% |
|  | NURSING | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | NURSING LICENSE | 10 | .4\% | 20 | 1.0\% | 30 | .7\% |
|  | OPHTHALMIC TECHNICIAN | 20 | .8\% | 0 | .0\% | 20 | .5\% |
|  | PARAPROFESSIONAL LICENSE | 0 | .0\% | 10 | . $5 \%$ | 10 | .2\% |
|  | PERC CARD | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | PHARMACY TECHNICIAN | 0 | .0\% | 30 | 1.5\% | 30 | .7\% |
|  | PLUMBER'S LICENSE - IL | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | PROFESSIONAL ENGINEER | 10 | .4\% | 0 | .0\% | 10 | .2\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Credentials Needed For Jobs | REAL ESTATE LICENSE | 20 | .8\% | 0 | .0\% | 20 | .5\% |
|  | RESPIRATORY TECHNICIAN | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | REVIT SOFTWARE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | RN CERTIFICATE | 10 | .4\% | 20 | 1.0\% | 30 | .7\% |
|  | SAFESERVE AND FOOD HANDLING | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | SERVSAFE | 20 | .8\% | 0 | .0\% | 20 | .5\% |
|  | SOCIAL WORKER LICENSE | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | SOCIETY FOR HUMAN RESOURCES MANAGEMENT | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | STATE LICENSE | 20 | .8\% | 0 | .0\% | 20 | .5\% |
|  | SURGICAL TECHNICIAN | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | TANKER ENDORSEMENT | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | TEACHER CERTIFICATE | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | WATER RESTORATION TECHNICIAN | 10 | .4\% | 0 | .0\% | 10 | .2\% |
|  | WEB DEVELOPMENT | 0 | .0\% | 10 | .5\% | 10 | .2\% |
|  | WELDING | 10 | .4\% | 20 | 1.0\% | 30 | .7\% |
|  | Total | 2420 | 100.0\% | 1980 | 100.0\% | 4400 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | ARCHITECT | Credentials Needed For Jobs | NONE | 4 | 80.0\% | 0 | .0\% |
|  |  |  | WELDING | 1 | 20.0\% | 0 | .0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% |
|  | ASSOCIATE MANAGER | Credentials Needed For Jobs | BASSET | 2 | 33.3\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 4 | 66.7\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | BAKER | Credentials Needed For Jobs | NONE | 6 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | BAKER - OVERNIGHT | Credentials Needed For Jobs | NONE | 0 | .0\% | 6 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% |
|  | BAKERY CLERK | Credentials Needed For Jobs | NONE | 0 | .0\% | 5 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% |
|  | BANKERS | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | BANQUET FACILITY | Credentials Needed For Jobs | BASSETT CERTIFICATION | 1 | 25.0\% | 0 | .0\% |
|  |  |  | CPR | 1 | 25.0\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 25.0\% | 0 | .0\% |
|  |  |  | LIFEGUARD CERTIFICATION | 1 | 25.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | BARTENDER | Credentials Needed For Jobs | BAR LICENSE - IL | 1 | 10.0\% | 0 | .0\% |
|  |  |  | BASSET | 2 | 20.0\% | 0 | .0\% |
|  |  |  | DRIVER'S LICENSE | 1 | 10.0\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 2 | 20.0\% | 0 | .0\% |
|  |  |  | NONE | 3 | 30.0\% | 0 | .0\% |
|  |  |  | SERVSAFE | 1 | 10.0\% | 0 | .0\% |
|  |  |  | Total | 10 | 100.0\% | 0 | .0\% |
|  | BEFORE AND AFTER SCHOOL PROGRAM | Credentials Needed For Jobs | LIFEGUARD CERTIFICATION | 0 | .0\% | 1 | 16.7\% |
|  |  |  | NONE | 0 | .0\% | 5 | 83.3\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% |
|  | BEFORE AND AFTER SCHOOL WORKERS | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | BEHAVIORAL SUPPORT SPECIALIST | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 66.7\% |
|  |  |  | SOCIAL WORKER LICENSE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^118]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^119]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^120]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Total |  |
|  |  |  |  | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | COOK - PREP | Credentials Needed For Jobs | BASSET | 1 | 11.1\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 8 | 88.9\% |
|  |  |  | Total | 9 | 100.0\% |
|  | COOKS | Credentials Needed For Jobs | BASIC NURSING TRAINING | 1 | 5.0\% |
|  |  |  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 1 | 5.0\% |
|  |  |  | DEGREE | 2 | 10.0\% |
|  |  |  | DO NOT KNOW | 2 | 10.0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 5.0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 2 | 10.0\% |
|  |  |  | LICENSE | 1 | 5.0\% |
|  |  |  | LIFEGUARD/ WSI | 1 | 5.0\% |
|  |  |  | NONE | 9 | 45.0\% |
|  |  |  | Total | 20 | 100.0\% |
|  | COUNSELOR- SUMMER DAY CAMP | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |
|  | COUNSELORS | Credentials Needed For Jobs | FOOD SERVICE CERTIFICATION | 1 | 20.0\% |
|  |  |  | LIFEGUARD/ WSI | 1 | 20.0\% |
|  |  |  | NONE | 3 | 60.0\% |
|  |  |  | Total | 5 | 100.0\% |
|  | COUNSELORS - CAMP | Credentials Needed For Jobs | ACSM | 1 | 12.5\% |
|  |  |  | AFAA/ ACE | 1 | 12.5\% |
|  |  |  | FIRST AID | 1 | 12.5\% |
|  |  |  | LIFEGUARD CERTIFICATION | 1 | 12.5\% |
|  |  |  | NONE | 4 | 50.0\% |
|  |  |  | Total | 8 | 100.0\% |
|  | COUNSELORS - COMMUNITY TEAM SUPPORT | Credentials Needed For Jobs | NONE | 2 | 66.7\% |
|  |  |  | SOCIAL WORKER LICENSE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | COUNSELORS - SUMMER CAMP | Credentials Needed For Jobs | HEALTH CARE CERTIFICATION | 1 | 33.3\% |
|  |  |  | LIFEGUARD CERTIFICATION | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | COURTESY CLERK | Credentials Needed For Jobs | NONE | 5 | 100.0\% |
|  |  |  | Total | 5 | 100.0\% |

[^121]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | 0 Employees <br> Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | DIESEL TECH | Credentials Needed For Jobs | JOURNEYMAN CERTIFICATION | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 2 | 66.7\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | DIETARY AIDE | Credentials Needed For Jobs | BASIC NURSING TRAINING | 0 | .0\% | 1 | 10.0\% |
|  |  |  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 0 | .0\% | 1 | 10.0\% |
|  |  |  | CNA CERTIFICATION | 0 | .0\% | 1 | 10.0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 0 | .0\% | 1 | 10.0\% |
|  |  |  | LICENSE | 0 | .0\% | 1 | 10.0\% |
|  |  |  | LPN LICENSE | 0 | .0\% | 1 | 10.0\% |
|  |  |  | NONE | 0 | .0\% | 3 | 30.0\% |
|  |  |  | NURSING LICENSE | 0 | .0\% | 1 | 10.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% |
|  | DIRECT CARE GIVERS | Credentials Needed For Jobs | CNA CERTIFICATION | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | RN CERTIFICATE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | DIRECT SUPPORT PROFESSIONAL | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | DIRECTOR | Credentials Needed For Jobs | DEGREE | 0 | .0\% | 2 | 66.7\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | DIRECTOR IN SALES AND MARKETING | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | DISHWASHER | Credentials Needed For Jobs | DO NOT KNOW | 2 | 33.3\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 16.7\% | 0 | .0\% |
|  |  |  | NONE | 3 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | DRIVER | Credentials Needed For Jobs | DRIVER'S LICENSE - CDL | 0 | .0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | DRIVER - DELIVERY | Credentials Needed For Jobs | BASSET | 1 | 11.1\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 8 | 88.9\% | 0 | .0\% |
|  |  |  | Total | 9 | 100.0\% | 0 | .0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  | Number O | ployees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than | 0 Employees | 100 Or M | Employees |
|  |  |  |  | Count | Column N\% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEERING INSPECTOR | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 0 | . $0 \%$ | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | ENGINEERS | Credentials Needed For Jobs | CAD CERTIFICATION | 1 | 50.0\% | 0 | . $0 \%$ |
|  |  |  | DO NOT KNOW | 1 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | ENGINEERS - FPGA | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | ENVIRONMENTAL SERVICES | Credentials Needed For Jobs | NONE | 1 | 50.0\% | 0 | .0\% |
|  |  |  | NURSING LICENSE | 1 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | ESTIMATOR | Credentials Needed For Jobs | DO NOT KNOW | 1 | 33.3\% | 0 | . $0 \%$ |
|  |  |  | NONE | 2 | 66.7\% | 2 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% | 2 | 100.0\% |
|  | FACILITIES PROJECT TECHNICIAN | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 0 | . $0 \%$ | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | FARM OPERATIONS - | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | FARM WORKER/ SUPERVISOR | Credentials Needed For Jobs | NONE | 0 | .0\% | 4 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% |
|  | FARM WORKERS/ ASSISTANT | Credentials Needed For Jobs | NONE | 0 | .0\% | 4 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% |
|  | FIELD SERVICE TECHNICIAN | Credentials Needed For Jobs | EPA UNIVERSAL | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | FIELD SERVICE TECHNICIAN - | Credentials Needed For Jobs | HVAC-R | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | FILM CREW | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | FOOD AND BEVERAGE | Credentials Needed For Jobs | NONE | 3 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number | Employees |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | tal |
|  |  |  |  | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | ENGINEERING INSPECTOR | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | ENGINEERS | Credentials Needed For Jobs | CAD CERTIFICATION | 1 | 50.0\% |
|  |  |  | DO NOT KNOW | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | ENGINEERS - FPGA | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | ENVIRONMENTAL SERVICES | Credentials Needed For Jobs | NONE | 1 | 50.0\% |
|  |  |  | NURSING LICENSE | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | ESTIMATOR | Credentials Needed For Jobs | DO NOT KNOW | 1 | 20.0\% |
|  |  |  | NONE | 4 | 80.0\% |
|  |  |  | Total | 5 | 100.0\% |
|  | FACILITIES PROJECT TECHNICIAN | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | FARM OPERATIONS - | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | FARM WORKER/ SUPERVISOR | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | FARM WORKERS/ ASSISTANT | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | FIELD SERVICE TECHNICIAN | Credentials Needed For Jobs | EPA UNIVERSAL | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | FIELD SERVICE TECHNICIAN - | Credentials Needed For Jobs | HVAC-R | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | FILM CREW | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | FOOD AND BEVERAGE | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  |  | Number Of | ployees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 1 | 0 Employees | 100 Or M | Employees |
|  |  |  |  | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple | FOOD AND BEVERAGE MANAGER | Credentials Needed For Jobs | BASSET | 2 | 33.3\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 16.7\% | 0 | .0\% |
|  |  |  | NONE | 3 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | FOOD RUNNER | Credentials Needed For Jobs | BASSET | 3 | 20.0\% | 0 | .0\% |
|  |  |  | $\begin{aligned} & \text { FOOD HANDLER } \\ & \text { CERTIFICATION - IL } \end{aligned}$ | 9 | 60.0\% | 0 | .0\% |
|  |  |  | FOOD SAFTY | 1 | 6.7\% | 0 | .0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 6.7\% | 0 | .0\% |
|  |  |  | NONE | 1 | 6.7\% | 0 | .0\% |
|  |  |  | Total | 15 | 100.0\% | 0 | . $0 \%$ |
|  | FOOD SERVER | Credentials Needed For Jobs | BASSET | 3 | 20.0\% | 0 | .0\% |
|  |  |  | $\begin{aligned} & \text { FOOD HANDLER } \\ & \text { CERTIFICATION - IL } \end{aligned}$ | 10 | 66.7\% | 0 | . $0 \%$ |
|  |  |  | LPN | 1 | 6.7\% | 0 | .0\% |
|  |  |  | SERVSAFE | 1 | 6.7\% | 0 | .0\% |
|  |  |  | Total | 15 | 100.0\% | 0 | .0\% |
|  | FORESTRY - INTERNS | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 0 | .0\% | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | FORKLIFT OPERATOR - | Credentials Needed For Jobs | CDL-B | 1 | 33.3\% | 0 | .0\% |
|  |  |  | DRIVER'S LICENSE - CDL | 1 | 33.3\% | 0 | .0\% |
|  |  |  | NONE | 1 | 33.3\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |
|  | FRAME TECHNICIANS | Credentials Needed For Jobs | ICAR | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | FREIGHT WORKER- | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | FRONT DESK | Credentials Needed For Jobs | DO NOT KNOW | 2 | 50.0\% | 0 | .0\% |
|  |  |  | MEDICAL ASSISTANT CERTIFICATE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 2 | 50.0\% | 2 | 66.7\% |
|  |  |  | Total | 4 | 100.0\% | 3 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Total |  |
|  |  |  |  | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | FOOD AND BEVERAGE MANAGER | Credentials Needed For Jobs | BASSET | 2 | 33.3\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 16.7\% |
|  |  |  | NONE | 3 | 50.0\% |
|  |  |  | Total | 6 | 100.0\% |
|  | FOOD RUNNER | Credentials Needed For Jobs | BASSET | 3 | 20.0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 9 | 60.0\% |
|  |  |  | FOOD SAFTY | 1 | 6.7\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 6.7\% |
|  |  |  | NONE | 1 | 6.7\% |
|  |  |  | Total | 15 | 100.0\% |
|  | FOOD SERVER | Credentials Needed For Jobs | BASSET | 3 | 20.0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 10 | 66.7\% |
|  |  |  | LPN | 1 | 6.7\% |
|  |  |  | SERVSAFE | 1 | 6.7\% |
|  |  |  | Total | 15 | 100.0\% |
|  | FORESTRY - INTERNS | Credentials Needed For Jobs | CONSTRUCTION MANAGEMENT/ BUILDING | 1 | 33.3\% |
|  |  |  | DO NOT KNOW | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | FORKLIFT OPERATOR WAREHOUSE | Credentials Needed For Jobs | CDL-B | 1 | 33.3\% |
|  |  |  | DRIVER'S LICENSE - CDL | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | FRAME TECHNICIANS | Credentials Needed For Jobs | ICAR | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | FREIGHT WORKEROVERNIGHT | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | FRONT DESK | Credentials Needed For Jobs | DO NOT KNOW | 2 | 28.6\% |
|  |  |  | MEDICAL ASSISTANT CERTIFICATE | 1 | 14.3\% |
|  |  |  | NONE | 4 | 57.1\% |
|  |  |  | Total | 7 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | HOSPITALITY AIDES | Credentials Needed For Jobs | CNA CERTIFICATION | 0 | .0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | HOST | Credentials Needed For Jobs | BASSET | 6 | 24.0\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 15 | 60.0\% | 0 | .0\% |
|  |  |  | FOOD SAFTY | 1 | 4.0\% | 0 | .0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 4.0\% | 0 | .0\% |
|  |  |  | LPN | 1 | 4.0\% | 0 | .0\% |
|  |  |  | NONE | 1 | 4.0\% | 0 | .0\% |
|  |  |  | Total | 25 | 100.0\% | 0 | .0\% |
|  | HOUSEKEEPER | Credentials Needed For Jobs | BASIC NURSING TRAINING | 0 | .0\% | 1 | 16.7\% |
|  |  |  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 0 | .0\% | 1 | 16.7\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 0 | .0\% | 1 | 16.7\% |
|  |  |  | LICENSE | 0 | .0\% | 1 | 16.7\% |
|  |  |  | NONE | 0 | .0\% | 2 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% |
|  | HOUSEKEEPER - EXECUTIVE | Credentials Needed For Jobs | BASSET | 2 | 33.3\% | 0 | .0\% |
|  |  |  | FOOD HANDLER <br> CERTIFICATION - IL | 1 | 16.7\% | 0 | .0\% |
|  |  |  | NONE | 3 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | HOUSEKEEPING | Credentials Needed For Jobs | NONE | 7 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 7 | 100.0\% | 0 | .0\% |
|  | HUMAN RESOURCES MANAGER | Credentials Needed For Jobs | NONE | 1 | 50.0\% | 0 | .0\% |
|  |  |  | SOCIETY FOR HUMAN RESOURCES MANAGEMENT | 1 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | HVAC - SERVICE TECHNICIAN | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | HVAC SERVICE SALESPERSON | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | ICE CREAM SCOOPER | Credentials Needed For Jobs | SERVSAFE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | INJECTION MOLDING - SHIFT LEAD | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number | Employees |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | tal |
|  |  |  |  | Count | Column N \% |
| Jobs Difficult To Fill (Multiple | HOSPITALITY AIDES | Credentials Needed For Jobs | CNA CERTIFICATION | 1 | 50.0\% |
| ponse) |  |  | NONE | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | HOST | Credentials Needed For Jobs | BASSET | 6 | 24.0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 15 | 60.0\% |
|  |  |  | FOOD SAFTY | 1 | 4.0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 4.0\% |
|  |  |  | LPN | 1 | 4.0\% |
|  |  |  | NONE | 1 | 4.0\% |
|  |  |  | Total | 25 | 100.0\% |
|  | HOUSEKEEPER | Credentials Needed For Jobs | BASIC NURSING TRAINING | 1 | 16.7\% |
|  |  |  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 1 | 16.7\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 16.7\% |
|  |  |  | LICENSE | 1 | 16.7\% |
|  |  |  | NONE | 2 | 33.3\% |
|  |  |  | Total | 6 | 100.0\% |
|  | HOUSEKEEPER - EXECUTIVE | Credentials Needed For Jobs | BASSET | 2 | 33.3\% |
|  |  |  | $\begin{aligned} & \text { FOOD HANDLER } \\ & \text { CERTIIICATION - IL } \end{aligned}$ | 1 | 16.7\% |
|  |  |  | NONE | 3 | 50.0\% |
|  |  |  | Total | 6 | 100.0\% |
|  | HOUSEKEEPING | Credentials Needed For Jobs | NONE | 7 | 100.0\% |
|  |  |  | Total | 7 | 100.0\% |
|  | HUMAN RESOURCES | Credentials Needed For Jobs | NONE | 1 | 50.0\% |
|  |  |  | SOCIETY FOR HUMAN RESOURCES MANAGEMENT | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | HVAC - SERVICE TECHNICIAN | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | HVAC SERVICE | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | ICE CREAM SCOOPER | Credentials Needed For Jobs | SERVSAFE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | INJECTION MOLDING - SHIFT | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column N \% | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | INSURANCE PRECERTIFICATION ASSOCIATE | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | INTERIOR DESIGNER | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | IT FRONT END DEVELOPERS | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 66.7\% |
|  |  |  | WEB DEVELOPMENT | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | IT PROJECT MANAGERS | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 66.7\% |
|  |  |  | WEB DEVELOPMENT | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | IT TECHNICIAN | Credentials Needed For Jobs | NONE | 0 | .0\% | 2 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | JANITORIAL/ ENGINEERING/ HOUSEKEEPING | Credentials Needed For Jobs | BASSET | 1 | 33.3\% | 0 | .0\% |
|  |  |  | NONE | 2 | 66.7\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |
|  | KITCHEN CABINET SPECIALIST | Credentials Needed For Jobs | NONE | 0 | .0\% | 3 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | KITCHEN HELPER | Credentials Needed For Jobs | FOOD HANDLER CERTIFICATION - IL | 0 | .0\% | 1 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | $\begin{aligned} & \text { KITCHEN HELPER - FOOD } \\ & \text { PREPARATION } \end{aligned}$ | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | KITCHEN STAFF | Credentials Needed For Jobs | BASSET | 2 | 33.3\% | 0 | .0\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 16.7\% | 0 | .0\% |
|  |  |  | FOOD SAFTY | 1 | 16.7\% | 0 | .0\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 1 | 16.7\% | 0 | .0\% |
|  |  |  | NONE | 1 | 16.7\% | 0 | .0\% |
|  |  |  | Total | 6 | 100.0\% | 0 | .0\% |
|  | LANDSCAPE LABORER | Credentials Needed For Jobs | DO NOT KNOW | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | LEASING CONSULTANT | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | LICENSED PLUMBER | Credentials Needed For Jobs | NONE | 1 | 50.0\% | 0 | .0\% |
|  |  |  | PLUMBER'S LICENSE - IL | 1 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |

[^122]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^123]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^124]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^125]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^126]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Jobs Difficult To Fill (Multiple | MENTAL HEALTH TECHNICIAN | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 50.0\% |
|  |  |  | NURSING LICENSE | 0 | .0\% | 1 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 2 | 100.0\% |
|  | MOVERS | Credentials Needed For Jobs | DRIVER'S LICENSE - CDL | 2 | 40.0\% | 0 | .0\% |
|  |  |  | NONE | 3 | 60.0\% | 0 | .0\% |
|  |  |  | Total | 5 | 100.0\% | 0 | .0\% |
|  | NET DEVELOPERS | Credentials Needed For Jobs | NONE | 3 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |
|  | NEWSPAPER PROCESSOR | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | NIGHT AUDITOR | Credentials Needed For Jobs | NONE | 4 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | NURSE AIDES | Credentials Needed For Jobs | BASIC NURSING TRAINING | 0 | .0\% | 1 | 16.7\% |
|  |  |  | CERTIFIED IN ILLINOIS PUBLIC HEALTH | 0 | .0\% | 1 | 16.7\% |
|  |  |  | FOOD SERVICE CERTIFICATION | 0 | .0\% | 1 | 16.7\% |
|  |  |  | LICENSE | 0 | . $0 \%$ | 1 | 16.7\% |
|  |  |  | NONE | 2 | 100.0\% | 2 | 33.3\% |
|  |  |  | Total | 2 | 100.0\% | 6 | 100.0\% |
|  | NURSES | Credentials Needed For Jobs | CNA CERTIFICATION | 2 | 28.6\% | 1 | 25.0\% |
|  |  |  | LICENSE | 1 | 14.3\% | 0 | .0\% |
|  |  |  | LPN | 0 | .0\% | 1 | 25.0\% |
|  |  |  | LPN/ RN | 1 | 14.3\% | 0 | .0\% |
|  |  |  | NONE | 1 | 14.3\% | 1 | 25.0\% |
|  |  |  | NURSING LICENSE | 1 | 14.3\% | 1 | 25.0\% |
|  |  |  | RN CERTIFICATE | 1 | 14.3\% | 0 | .0\% |
|  |  |  | Total | 7 | 100.0\% | 4 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^127]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^128]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number | Employees |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | tal |
|  |  |  |  | Count | Column N \% |
| Jobs Difficult To Fill (Multiple | OCCUPATIONAL THERAPIST | Credentials Needed For Jobs | STATE LICENSE | 2 | 100.0\% |
| Responses) |  |  | Total | 2 | 100.0\% |
|  | OCEAN EXPORT | Credentials Needed For Jobs | FORLKLIFT OPERATOR | 1 | 33.3\% |
|  |  |  | NONE | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% |
|  | OFFICE ASSISTANT | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | OFFICE DATA ENTRY | Credentials Needed For Jobs | DO NOT KNOW | 1 | 33.3\% |
|  |  |  | NONE | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% |
|  | OFFICE MANAGER | Credentials Needed For Jobs | NONE | 3 | 75.0\% |
|  |  |  | WATER RESTORATION TECHNICIAN | 1 | 25.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | OPERATIONS MANAGER | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | OPHTHALMIC TECHNICIAN | Credentials Needed For Jobs | OPHTHALMIC TECHNICIAN | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | PACKAGE HANDLER | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | PACKER - UTILITY CLERK | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | PACKER WORKER/LABORER | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | PACKING WORKER - | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | PAINT LINE | Credentials Needed For Jobs | BRAKE PRESS | 1 | 16.7\% |
|  |  |  | FORMING/ LASER | 1 | 16.7\% |
|  |  |  | NONE | 2 | 33.3\% |
|  |  |  | WELDING | 2 | 33.3\% |
|  |  |  | Total | 6 | 100.0\% |
|  | PARAPROFESSIONAL | Credentials Needed For Jobs | NONE | 1 | 50.0\% |
|  |  |  | PARAPROFESSIONAL LICENSE | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | PARKS WORKERS | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% |
| Jobs Difficult To Fill (Multiple Responses) | PATIENT SERVICE REPRESENTATIVE | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | PHARMACY TECHNICIAN | Credentials Needed For Jobs | DO NOT KNOW | 1 | 50.0\% | 0 | .0\% |
|  |  |  | NONE | 1 | 50.0\% | 3 | 42.9\% |
|  |  |  | PHARMACY TECHNICIAN | 0 | .0\% | 2 | 28.6\% |
|  |  |  | RESPIRATORY TECHNICIAN | 0 | .0\% | 1 | 14.3\% |
|  |  |  | SURGICAL TECHNICIAN | 0 | .0\% | 1 | 14.3\% |
|  |  |  | Total | 2 | 100.0\% | 7 | 100.0\% |
|  | PHYSICIAN | Credentials Needed For Jobs | INTERNAL MEDICINE DEGREE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | PLC PROGRAMMERS | Credentials Needed For Jobs | NONE | 3 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |
|  | PLUMBER - APPRENTICE | Credentials Needed For Jobs | NONE | 1 | 50.0\% | 0 | .0\% |
|  |  |  | PLUMBER'S LICENSE - IL | 1 | 50.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | PORTERS | Credentials Needed For Jobs | BACKGROUND CHECK | 0 | .0\% | 1 | 16.7\% |
|  |  |  | JOURNEYMAN CERTIFICATION | 0 | .0\% | 1 | 16.7\% |
|  |  |  | NONE | 4 | 100.0\% | 4 | 66.7\% |
|  |  |  | Total | 4 | 100.0\% | 6 | 100.0\% |
|  | PRODUCE CLERK | Credentials Needed For Jobs | NONE | 0 | .0\% | 5 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 5 | 100.0\% |
|  | PRODUCE WORKER | Credentials Needed For Jobs | NONE | 0 | .0\% | 3 | 75.0\% |
|  |  |  | PHARMACY TECHNICIAN | 0 | .0\% | 1 | 25.0\% |
|  |  |  | Total | 0 | .0\% | 4 | 100.0\% |
|  | PRODUCT MANAGER | Credentials Needed For Jobs | NO RESPONSE | 0 | .0\% | 5 | 50.0\% |
|  |  |  | NONE | 0 | .0\% | 5 | 50.0\% |
|  |  |  | Total | 0 | .0\% | 10 | 100.0\% |
|  | PRODUCTION TECHNICIAN | Credentials Needed For Jobs | NONE | 3 | 75.0\% | 0 | .0\% |
|  |  |  | WATER RESTORATION TECHNICIAN | 1 | 25.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | PROGRAM ADVISOR | Credentials Needed For Jobs | NONE | 1 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 1 | 100.0\% | 0 | .0\% |
|  | PROGRAMMERS | Credentials Needed For Jobs | NONE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | PROJECT ASSOCIATES | Credentials Needed For Jobs | REVIT SOFTWARE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |

TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


[^129]TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Total |  |
|  |  |  |  | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | PROJECT MANAGEMENT | Credentials Needed For Jobs | DO NOT KNOW | 1 | 50.0\% |
|  |  |  | IICRC | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | PUBLIC HEALTH AND MOSQUITO CONTROL FIELD TECHNICIAN | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | QUALITY CONTROL DEVICE INSPECTOR | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |
|  | QUALITY CONTROL MATERIAL INSPECTOR | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |
|  | QUALITY CONTROL TECHNICIAN | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |
|  | REAL ESTATE AGENTS | Credentials Needed For Jobs | REAL ESTATE LICENSE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | RECEPTIONIST | Credentials Needed For Jobs | CNA CERTIFICATION | 2 | 15.4\% |
|  |  |  | NONE | 11 | 84.6\% |
|  |  |  | Total | 13 | 100.0\% |
|  | RESPIRATORY THERAPIST | Credentials Needed For Jobs | PHARMACY TECHNICIAN | 1 | 33.3\% |
|  |  |  | RESPIRATORY TECHNICIAN | 1 | 33.3\% |
|  |  |  | SURGICAL TECHNICIAN | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | ROOM ATTENDANTS | Credentials Needed For Jobs | DRIVER'S LICENSE - CDL | 1 | 33.3\% |
|  |  |  | NONE | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% |
|  | SALES | Credentials Needed For Jobs | DIESEL MECHANIC | 1 | 11.1\% |
|  |  |  | NONE | 8 | 88.9\% |
|  |  |  | Total | 9 | 100.0\% |
|  | SALES - COORDINATOR | Credentials Needed For Jobs | BASSET | 1 | 33.3\% |
|  |  |  | NONE | 2 | 66.7\% |
|  |  |  | Total | 3 | 100.0\% |
|  | SALES - FLOOR TEAM LEAD | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | SALES - INSIDE CUSTOMER SERVICE | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | SALES - INSIDE REPRESENTATIVE | Credentials Needed For Jobs | DO NOT KNOW | 1 | 12.5\% |
|  |  |  | NONE | 7 | 87.5\% |
|  |  |  | Total | 8 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | SPECIAL AGENTS | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | SPEECH PATHOLOGISTS | Credentials Needed For Jobs | STATE LICENSE | 2 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 2 | 100.0\% | 0 | .0\% |
|  | SPIN INSTRUCTOR | Credentials Needed For Jobs | ACSM | 0 | .0\% | 1 | 9.1\% |
|  |  |  | AFAA/ ACE | 0 | .0\% | 1 | 9.1\% |
|  |  |  | FIRST AID | 0 | .0\% | 1 | 9.1\% |
|  |  |  | HEALTH CARE CERTIFICATION | 0 | .0\% | 1 | 9.1\% |
|  |  |  | LIFEGUARD CERTIFICATION | 0 | .0\% | 2 | 18.2\% |
|  |  |  | NONE | 0 | .0\% | 5 | 45.5\% |
|  |  |  | Total | 0 | .0\% | 11 | 100.0\% |
|  | STOCKER - OVERNIGHT | Credentials Needed For Jobs | NONE | 0 | .0\% | 6 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 6 | 100.0\% |
|  | STOCKER/ MERCHANDISE UNLOADER - EARLY SHIFT | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | STOCKROOM | Credentials Needed For Jobs | NONE | 0 | .0\% | 1 | 100.0\% |
|  |  |  | Total | 0 | .0\% | 1 | 100.0\% |
|  | SUPERVISOR ACCREDITATION | Credentials Needed For Jobs | MICROSOFT OFFICE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | NONE | 0 | .0\% | 1 | 33.3\% |
|  |  |  | PHARMACY TECHNICIAN | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | SURGICAL TECHNICIAN | Credentials Needed For Jobs | PHARMACY TECHNICIAN | 0 | .0\% | 1 | 33.3\% |
|  |  |  | RESPIRATORY TECHNICIAN | 0 | .0\% | 1 | 33.3\% |
|  |  |  | SURGICAL TECHNICIAN | 0 | .0\% | 1 | 33.3\% |
|  |  |  | Total | 0 | .0\% | 3 | 100.0\% |
|  | SYSTEM ADMINISTRATOR | Credentials Needed For Jobs | NONE | 4 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | TEACHER | Credentials Needed For Jobs | NONE | 4 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | TEACHER - INFANT | Credentials Needed For Jobs | NONE | 4 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |
|  | TEACHER - LEAD | Credentials Needed For Jobs | AC ACCREDITATION | 1 | 33.3\% | 0 | .0\% |
|  |  |  | CPR | 1 | 33.3\% | 0 | .0\% |
|  |  |  | TEACHER CERTIFICATE | 1 | 33.3\% | 0 | .0\% |
|  |  |  | Total | 3 | 100.0\% | 0 | .0\% |
|  | TEACHER - PRESCHOOL | Credentials Needed For Jobs | NONE | 4 | 100.0\% | 0 | .0\% |
|  |  |  | Total | 4 | 100.0\% | 0 | .0\% |

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|  |  |  |  | Number Of Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Total |  |
|  |  |  |  | Count | Column $\mathrm{N} \%$ |
| Jobs Difficult To Fill (Multiple Responses) | TEACHER - TODDLER | Credentials Needed For Jobs | NONE | 4 | 100.0\% |
|  |  |  | Total | 4 | 100.0\% |
|  | TEACHERS - ASSISTANTS | Credentials Needed For Jobs | AC ACCREDITATION | 1 | 33.3\% |
|  |  |  | CPR | 1 | 33.3\% |
|  |  |  | TEACHER CERTIFICATE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | TEAM LEADER | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | TECHNICIANS | Credentials Needed For Jobs | OPHTHALMIC TECHNICIAN | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | TELEMARKETER | Credentials Needed For Jobs | NONE | 1 | 100.0\% |
|  |  |  | Total | 1 | 100.0\% |
|  | TELLERS | Credentials Needed For Jobs | NONE | 5 | 100.0\% |
|  |  |  | Total | 5 | 100.0\% |
|  | THERAPIST | Credentials Needed For Jobs | DEGREE | 2 | 33.3\% |
|  |  |  | FOOD HANDLER CERTIFICATION - IL | 1 | 16.7\% |
|  |  |  | NONE | 2 | 33.3\% |
|  |  |  | SOCIAL WORKER LICENSE | 1 | 16.7\% |
|  |  |  | Total | 6 | 100.0\% |
|  | TICKETING MANAGER | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | TRACTOR-TRAILER DRIVER | Credentials Needed For Jobs | CDL-B | 1 | 33.3\% |
|  |  |  | DRIVER'S LICENSE - CDL | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | TRAFFIC TECHNICIAN | Credentials Needed For Jobs | NONE | 2 | 100.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | TRUMPETER | Credentials Needed For Jobs | FOOD HANDLER CERTIFICATION - IL | 1 | 50.0\% |
|  |  |  | NONE | 1 | 50.0\% |
|  |  |  | Total | 2 | 100.0\% |
|  | UI DEVELOPER | Credentials Needed For Jobs | MICROSOFT OFFICE | 1 | 33.3\% |
|  |  |  | NONE | 1 | 33.3\% |
|  |  |  | PHARMACY TECHNICIAN | 1 | 33.3\% |
|  |  |  | Total | 3 | 100.0\% |
|  | VETERINARY ASSISTANT | Credentials Needed For Jobs | NONE | 3 | 100.0\% |
|  |  |  | Total | 3 | 100.0\% |

TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer


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|  |  |  |  | Number Of Employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Less Than 100 Employees |  | 100 Or More Employees |  |
|  |  |  |  | Count | Column N\% | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | Total | Credentials Needed For Jobs | SOCIAL WORKER LICENSE | 0 | .0\% | 3 | .5\% |
|  |  |  | SOCIETY FOR HUMAN RESOURCES MANAGEMENT | 2 | .3\% | 0 | .0\% |
|  |  |  | STATE LICENSE | 4 | .6\% | 0 | .0\% |
|  |  |  | SURGICAL TECHNICIAN | 0 | .0\% | 3 | .5\% |
|  |  |  | TANKER ENDORSEMENT | 0 | .0\% | 2 | .3\% |
|  |  |  | TEACHER CERTIFICATE | 2 | .3\% | 0 | .0\% |
|  |  |  | WATER RESTORATION TECHNICIAN | 4 | .6\% | 0 | .0\% |
|  |  |  | WEB DEVELOPMENT | 0 | .0\% | 3 | .5\% |
|  |  |  | WELDING | 5 | .8\% | 8 | 1.2\% |
|  |  |  | Total | 665 | 100.0\% | 642 | 100.0\% |

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TABLE 4-H. Credentials Needed For Vacancies For Jobs Difficult To Fill In Last Year By Size Of Employer

|  |  |  |  | Number Of Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Total |  |
|  |  |  |  | Count | Column N\% |
| Jobs Difficult To Fill (Multiple Responses) | Total | Credentials Needed For Jobs | SOCIAL WORKER LICENSE | 3 | .2\% |
|  |  |  | SOCIETY FOR HUMAN RESOURCES MANAGEMENT | 2 | .2\% |
|  |  |  | STATE LICENSE | 4 | .3\% |
|  |  |  | SURGICAL TECHNICIAN | 3 | .2\% |
|  |  |  | TANKER ENDORSEMENT | 2 | .2\% |
|  |  |  | TEACHER CERTIFICATE | 2 | .2\% |
|  |  |  | WATER RESTORATION TECHNICIAN | 4 | .3\% |
|  |  |  | WEB DEVELOPMENT | 3 | .2\% |
|  |  |  | WELDING | 13 | 1.0\% |
|  |  |  | Total | 1307 | 100.0\% |

[^131]TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Identifying Critical Work Skills Needed By Employees | No Response | 8 | 3.8\% | 10 | 9.0\% | 18 | 5.6\% |
|  | No | 143 | 68.1\% | 68 | 61.3\% | 211 | 65.7\% |
|  | Do not know | 13 | 6.2\% | 12 | 10.8\% | 25 | 7.8\% |
|  | Yes | 46 | 21.9\% | 21 | 18.9\% | 67 | 20.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Inventorying The Skills Of Your Current Employees | No Response | 8 | 3.8\% | 10 | 9.0\% | 18 | 5.6\% |
|  | No | 136 | 64.8\% | 64 | 57.7\% | 200 | 62.3\% |
|  | Do not know | 12 | 5.7\% | 12 | 10.8\% | 24 | 7.5\% |
|  | Yes | 54 | 25.7\% | 25 | 22.5\% | 79 | 24.6\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Identifying The Skills That You Need To Provide Training For Your Employees | No Response | 8 | 3.8\% | 10 | 9.0\% | 18 | 5.6\% |
|  | No | 122 | 58.1\% | 60 | 54.1\% | 182 | 56.7\% |
|  | Do not know | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Yes | 66 | 31.4\% | 27 | 24.3\% | 93 | 29.0\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Training Needed - Skill 1 | ADOBE INDESIGN SOFTWARE | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | AIR QUALITY - TESTING PARTICULATES | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | ANIMAL RESTRAINT | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | CAD | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | CASH REGISTER | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CHEMICAL CONTROL | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CHIDLREN - HANDLING SPECIAL NEEDS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CNA | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | CNC | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CNC MACHINES - <br> PROGRAMMING/ OPERATION | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | COMMUNICATION SKILLS | 1 | 1.5\% | 1 | 3.7\% | 2 | 2.2\% |
|  | COMMUNICATIONS - VERBAL/ WRITTEN | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER SKILLS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | COMPUTER SKILLS INTERMEDIATE | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CONSTRUCTION/ BUSINESS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | CUSTOMER SERVICE | 5 | 7.6\% | 1 | 3.7\% | 6 | 6.5\% |
|  | DO NOT KNOW | 9 | 13.6\% | 6 | 22.2\% | 15 | 16.1\% |
|  | DRAWING BLOOD FROM ANIMALS | 2 | 3.0\% | 0 | .0\% | 2 | 2.2\% |

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TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Training Needed - Skill 1 | EQUIPMENT MAINTENANCE MANUFACTURING | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | ESL | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | EXCEL SOFTWARE | 2 | 3.0\% | 0 | .0\% | 2 | 2.2\% |
|  | FIXTURE INSTALLATION | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | FOLLOWING DIRECTIONS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | FOOD HANDLING/ SANITATION | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | FOOD PREPARATION SPEED | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | FORKLIFT | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | FORMING | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | HOME IMPROVEMENT PRODUCT KNOWLEDGE | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | HVAC-R VALVE TRAINING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | INFECTION CONTROL | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | INJECTION MOLDING MACHINERY TROUBLESHOOTING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | INTERNAL DOCUMENTATION | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | INVENTORY BASIC PROCEDURES | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | KITCHEN | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | LAB EQUIPMENT | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | LEADERSHIP | 1 | 1.5\% | 1 | 3.7\% | 2 | 2.2\% |
|  | LEASING | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | LEGAL LANGUAGE | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MACHINE OPERATION - HEAT PRESS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MANUFACTURING PROCEDURES FOR RUBBER ROLLERS - BEST PRACTICES | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MATERIAL DRYING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MECHANICAL ASSEMBLY | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MENU ITEMS - NEW | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MENU KNOWLEDGE | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MICROSCOPE - CYTOLOGY | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | MICROSOFT OFFICE | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | MICROSOFT WORD/ OFFICE | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | NO RESPONSE | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | NONE | 4 | 6.1\% | 1 | 3.7\% | 5 | 5.4\% |
|  | ORACLE IDENTITY MANAGER | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |

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TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Training Needed - Skill 1 | ORGANIZATIONAL | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | PLASTERING - ACOUSTIC | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | PROEHCT COSTS ESTIMATING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | PROJECT MANAGEMENT - <br> LARGE LOSS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | QUALITY ASSURANCE | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | REFRIGERATION EQUIPMENT TROUBLE-SHOOTING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | SALES FLOOR - SUPERVISION | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | SOFTWARE FOR PRESENTATIONS | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | SOFTWARE TRAINING | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | SUPERVISION FUNDAMENTALS | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | TECHNICAL PROGRAMMING | 0 | .0\% | 1 | 3.7\% | 1 | 1.1\% |
|  | TECHNOLOGY UPDATES | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | TIME MANAGEMENT | 2 | 3.0\% | 0 | .0\% | 2 | 2.2\% |
|  | TRAVEL VENDORS FAMILIARITY WITH NEW | 1 | 1.5\% | 0 | .0\% | 1 | 1.1\% |
|  | Total | 66 | 100.0\% | 27 | 100.0\% | 93 | 100.0\% |
| Training Needed - Skill 2 | ACCOUNTING SYSTEMS | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | ANIMAL RESTRAINT | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | AUTOCAD SOFTWARE | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | BARTENDING | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | BLUE BEAM | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | BUDGETING | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | BUILDING STAIRS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | CABINETRY LAYOUT | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | CATHETER PLACEMENT | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | COMMUNICATION SKILLS | 2 | 6.3\% | 0 | .0\% | 2 | 4.7\% |
|  | COMPUTER SKILLS | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | COMPUTER SKILLS - BASIC | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | CUSTOMER SERVICE | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | DIAGRAMS - READING | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | DRAWING BLOOD FROM ANIMALS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | FOOD INGREDIENT MEASUREMENT | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | FOOD PREPARATION | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |



TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Training Needed - Skill 2 | FORMS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | GUEST INTERACTION | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | HVAC-R CONTROLS TRAINING | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | LIFE SKILLS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MACHINERY - <br> UNDERSTANDING TOOLS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MACHINING - ROUTER | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MAINTENANCE | 0 | .0\% | 1 | 9.1\% | 1 | 2.3\% |
|  | MATERIAL HANDLING CONVEYORS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MATERIALS HANDING PLASTICS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MOLD REMEDIATION | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | MOTIVATION | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | NETSUITE SOFTWARE | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | OSHA 10 AND 30 | 2 | 6.3\% | 1 | 9.1\% | 3 | 7.0\% |
|  | PLASTERING - VENEER DECORATIVE | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | PLUMBING PROBLEMS DIAGNOSING | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | PROCESSES AND SYSTEMS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | PRODUCT KNOWLEDGE | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | RECIPE KNOWLEDGE | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | SOFTWARE UPDATES | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | TEAMWORK | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | TEST MANAGEMENT | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | WINE PAIRINGS | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | WORKPLACE SAFETY | 1 | 3.1\% | 0 | .0\% | 1 | 2.3\% |
|  | Total | 32 | 100.0\% | 11 | 100.0\% | 43 | 100.0\% |

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TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Training Needed - Skill 3 | AUTOCAD SOFTWARE | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | BRAND | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | COMMUNICATION SKILLS | 0 | .0\% | 1 | 25.0\% | 1 | 4.5\% |
|  | CONSTRUCTION MANAGEMENT | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | CONTROLLING FOREIGN MATTER | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | FISH TYPES | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | $\begin{aligned} & \text { FOOD - ADHERENCE TO } \\ & \text { RECIPES } \end{aligned}$ | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | FOOD - DRIVE THROUGH SERVICE | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | FOOD AND MENU KNOWLEDGE | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | FRAMING MATERIALS | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | HVAC-R CONTROLS SALES | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | MATH SKILLS | 0 | .0\% | 1 | 25.0\% | 1 | 4.5\% |
|  | MICROSOFT OFFICE PRODUCTS | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | MICROSOFT PUBLISHER | 0 | .0\% | 1 | 25.0\% | 1 | 4.5\% |
|  | ORGANIZATIONAL | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | OSHA 30 | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | PACKING HOUSEHOLD ITEMS | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | PLUMBING PRODUCTS | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | REVIT SOFTWARE | 0 | .0\% | 1 | 25.0\% | 1 | 4.5\% |
|  | SCAFFOLD SAFETY | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | VETERINARY SUPPLIES | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | WAITING TABLES | 1 | 5.6\% | 0 | .0\% | 1 | 4.5\% |
|  | Total | 18 | 100.0\% | 4 | 100.0\% | 22 | 100.0\% |
| Training Needed - Skill 4 | BLOODWORK LAB EQUIPMENT | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | CLEANING AND SANITATION | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | CONSTRUCTION SEQUENCE | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | FOOD - CAPTAIN OF WAIT STAFF | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | FOOD - GRILLING | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | PERSONALITY HANDLING | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | SAFETY | 0 | .0\% | 1 | 100.0\% | 1 | 12.5\% |
|  | WRAPPING FURNITURE | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | Total | 7 | 100.0\% | 1 | 100.0\% | 8 | 100.0\% |

TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Training Needed - Skill 5 | ANIMAL RESTRAINT | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | FILLING OUT PAPERWORK | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | LIQUID AND SOLID WASTE DISPOSAL | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | MAINTENANCE | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | MANAGING | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | OSHA | 0 | .0\% | 1 | 100.0\% | 1 | 12.5\% |
|  | SCHEDULING PROJECTS | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | TECHNICAL UPDATES MODELS | 1 | 14.3\% | 0 | .0\% | 1 | 12.5\% |
|  | Total | 7 | 100.0\% | 1 | 100.0\% | 8 | 100.0\% |
| Provided Training For Employees For These Skills | No | 5 | 7.6\% | 2 | 7.4\% | 7 | 7.5\% |
|  | Do not know | 5 | 7.6\% | 2 | 7.4\% | 7 | 7.5\% |
|  | Yes | 56 | 84.8\% | 23 | 85.2\% | 79 | 84.9\% |
|  | Total | 66 | 100.0\% | 27 | 100.0\% | 93 | 100.0\% |
| Consider Using Harper College For The Skills Training | No | 6 | 60.0\% | 1 | 25.0\% | 7 | 50.0\% |
|  | Yes | 3 | 30.0\% | 2 | 50.0\% | 5 | 35.7\% |
|  | Do not know | 1 | 10.0\% | 1 | 25.0\% | 2 | 14.3\% |
|  | Total | 10 | 100.0\% | 4 | 100.0\% | 14 | 100.0\% |
| Rationale For Not Using Harper College For Skills Training | CORPORATE DECIDES | 0 | .0\% | 1 | 100.0\% | 1 | 14.3\% |
|  | CORPORATE LEVEL | 1 | 16.7\% | 0 | .0\% | 1 | 14.3\% |
|  | DO IN-HOUSE | 1 | 16.7\% | 0 | .0\% | 1 | 14.3\% |
|  | DO NOT HAVE THE CLASSES NEEDED | 1 | 16.7\% | 0 | .0\% | 1 | 14.3\% |
|  | NEED TO MEET OUR CUSTOM REQUIREMENTS | 1 | 16.7\% | 0 | .0\% | 1 | 14.3\% |
|  | NOT NEEDED | 2 | 33.3\% | 0 | .0\% | 2 | 28.6\% |
|  | Total | 6 | 100.0\% | 1 | 100.0\% | 7 | 100.0\% |
| Training Provided In-House Or Contracted Out | In-house resource | 45 | 80.4\% | 18 | 78.3\% | 63 | 79.7\% |
|  | Contracted out | 10 | 17.9\% | 5 | 21.7\% | 15 | 19.0\% |
|  | Do not know/ recall | 1 | 1.8\% | 0 | .0\% | 1 | 1.3\% |
|  | Total | 56 | 100.0\% | 23 | 100.0\% | 79 | 100.0\% |
| Consider Using Harper College For Skills Gap Analysis | No | 142 | 67.6\% | 58 | 52.3\% | 200 | 62.3\% |
|  | Yes | 25 | 11.9\% | 16 | 14.4\% | 41 | 12.8\% |
|  | Do not know | 34 | 16.2\% | 27 | 24.3\% | 61 | 19.0\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Rationale For Not Using Harper College For Skills Gap Analysis | BUDGET ISSUES | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | CAN'T AFFORD | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | CAN'T DO THAT/ FEDERAL GOVERNMENT | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | CORPORATE DECIDES | 12 | 8.5\% | 11 | 19.0\% | 23 | 11.5\% |
|  | CORPORATE REQUIRES INHOUSE ANALYSIS | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | COST | 6 | 4.2\% | 1 | 1.7\% | 7 | 3.5\% |
|  | COST/ BUSINESS TOO SMALL | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | COST/ NOT NECESSARY | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | COST/ TIME | 2 | 1.4\% | 0 | .0\% | 2 | 1.0\% |
|  | DO IN-HOUSE | 15 | 10.6\% | 7 | 12.1\% | 22 | 11.0\% |
|  | DO NOT KNOW | 1 | .7\% | 1 | 1.7\% | 2 | 1.0\% |
|  | DON'T OFFER CELLULAR TOWER TECHNICIAN PROGRAM | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | DON'T USE OUTSIDE SOURCES | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | DON'T WANT TO PAY A CHARGE | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | HAVE LONG TERM EMPLOYEES | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | HAVE OUR OWN SYSTEM | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | HOME OFFICE DOES IT | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | JUST NOT NECESSARY | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NEED MORE INFORMATION | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NO BUDGET | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NO NEED | 33 | 23.2\% | 14 | 24.1\% | 47 | 23.5\% |
|  | NO NEED/ DONE IN-HOUSE | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NO TIME | 3 | 2.1\% | 1 | 1.7\% | 4 | 2.0\% |
|  | NO TIME/ TOO DIVERSE | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NO USE FOR IT/ SMALL COMPANY | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT ALLOWED | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT APPLICABLE | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NOT AT THIS TIME | 7 | 4.9\% | 2 | 3.4\% | 9 | 4.5\% |
|  | NOT BEEN DISCUSSED | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT BENEFICIAL | 2 | 1.4\% | 0 | .0\% | 2 | 1.0\% |
|  | NOT CONVENIENT FOR OUR SCHEDULE | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT INTERESTED | 4 | 2.8\% | 2 | 3.4\% | 6 | 3.0\% |

TABLE 5. Utilizing Skills Gap Analysis By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Rationale For Not Using Harper College For Skills Gap Analysis | NOT MY DECISION | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT NECESSARY | 27 | 19.0\% | 6 | 10.3\% | 33 | 16.5\% |
|  | NOT NECESSARY/ COST | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | NOT NOW/ MAYBE IN THE FUTURE | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT PRACTICAL | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | NOT RIGHT NOW | 1 | .7\% | 1 | 1.7\% | 2 | 1.0\% |
|  | NOT THAT COMPLICATED | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | OTHER PRIORITIES | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | OWNER DECIDES | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | SOMEONE ELSE DOES IT | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | STORE MANAGER DECIDES | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | TIME/ EXPENSE | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | TOO SMALL OF A COMPANY | 6 | 4.2\% | 0 | .0\% | 6 | 3.0\% |
|  | TOO SPECIALIZED | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | TOO SPECIFIC | 1 | .7\% | 0 | .0\% | 1 | .5\% |
|  | UNION HANDLES | 0 | .0\% | 1 | 1.7\% | 1 | .5\% |
|  | Total | 142 | 100.0\% | 58 | 100.0\% | 200 | 100.0\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Training Provided For Employees In Last Year | No | 54 | 25.7\% | 18 | 16.2\% | 72 | 22.4\% |
|  | Do not know | 4 | 1.9\% | 3 | 2.7\% | 7 | 2.2\% |
|  | Yes | 143 | 68.1\% | 80 | 72.1\% | 223 | 69.5\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Individuals Typically Trained In A Year | Do Not Know | 33 | 27.5\% | 20 | 29.9\% | 53 | 28.3\% |
|  | 2 | 7 | 5.8\% | 0 | .0\% | 7 | 3.7\% |
|  | 3 | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | 4 | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | 5 | 4 | 3.3\% | 0 | .0\% | 4 | 2.1\% |
|  | 8 | 3 | 2.5\% | 0 | .0\% | 3 | 1.6\% |
|  | 10 | 11 | 9.2\% | 1 | 1.5\% | 12 | 6.4\% |
|  | 12 | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | 13 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 15 | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | 16 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 18 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 20 | 3 | 2.5\% | 1 | 1.5\% | 4 | 2.1\% |
|  | 22 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 25 | 7 | 5.8\% | 1 | 1.5\% | 8 | 4.3\% |
|  | 26 | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | 30 | 13 | 10.8\% | 1 | 1.5\% | 14 | 7.5\% |
|  | 36 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 40 | 2 | 1.7\% | 2 | 3.0\% | 4 | 2.1\% |
|  | 42 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 43 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 45 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 48 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 50 | 6 | 5.0\% | 5 | 7.5\% | 11 | 5.9\% |
|  | 56 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 60 | 2 | 1.7\% | 1 | 1.5\% | 3 | 1.6\% |
|  | 67 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 70 | 2 | 1.7\% | 1 | 1.5\% | 3 | 1.6\% |
|  | 90 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 92 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 100 | 3 | 2.5\% | 10 | 14.9\% | 13 | 7.0\% |
|  | 125 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |

TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Individuals Typically Trained In A Year | 130 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 135 | 1 | .8\% | 0 | .0\% | 1 | .5\% |
|  | 140 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 150 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 165 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 170 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 180 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 200 | 0 | .0\% | 3 | 4.5\% | 3 | 1.6\% |
|  | 210 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 240 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 250 | 1 | .8\% | 1 | 1.5\% | 2 | 1.1\% |
|  | 260 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 300 | 0 | .0\% | 4 | 6.0\% | 4 | 2.1\% |
|  | 500 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 570 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 1200 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 2500 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | 15012 | 0 | .0\% | 1 | 1.5\% | 1 | .5\% |
|  | Total | 120 | 100.0\% | 67 | 100.0\% | 187 | 100.0\% |
| Individuals Typically Trained In A Training (On Average) | Do Not Know | 60 | 54.1\% | 43 | 64.2\% | 103 | 57.9\% |
|  | 1 | 9 | 8.1\% | 3 | 4.5\% | 12 | 6.7\% |
|  | 2 | 4 | 3.6\% | 0 | .0\% | 4 | 2.2\% |
|  | 3 | 5 | 4.5\% | 0 | .0\% | 5 | 2.8\% |
|  | 4 | 3 | 2.7\% | 0 | .0\% | 3 | 1.7\% |
|  | 5 | 4 | 3.6\% | 3 | 4.5\% | 7 | 3.9\% |
|  | 6 | 2 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | 7 | 2 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | 8 | 2 | 1.8\% | 0 | .0\% | 2 | 1.1\% |
|  | 10 | 4 | 3.6\% | 0 | .0\% | 4 | 2.2\% |
|  | 11 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | 12 | 0 | .0\% | 3 | 4.5\% | 3 | 1.7\% |
|  | 15 | 4 | 3.6\% | 2 | 3.0\% | 6 | 3.4\% |
|  | 18 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | 20 | 6 | 5.4\% | 3 | 4.5\% | 9 | 5.1\% |
|  | 21 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | 25 | 2 | 1.8\% | 2 | 3.0\% | 4 | 2.2\% |
|  | 30 | 2 | 1.8\% | 2 | 3.0\% | 4 | 2.2\% |

TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Individuals Typically Trained $\operatorname{In}$ A Training (On Average) | 35 | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | 50 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | 60 | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | 70 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | 100 | 0 | .0\% | 1 | 1.5\% | 1 | .6\% |
|  | Total | 111 | 100.0\% | 67 | 100.0\% | 178 | 100.0\% |
| Major Training Program Provided In Last Year-Response 1 | 4G TO 5G MIGRATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | ACTIVE SHOOTER | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | AED | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | AIR QUALITY - <br> INSTRUMENTATION FOR TESTING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | ANIMAL RESTRAINT PROCEDURES | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | ANIMAL TRAUMA | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | ASSISTANTS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | AUTOCAD | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | BANKING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | BANKING REGULATIONS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | BOX OFFICE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | BUILDING STAIRS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | BUSINESS DEVELOPMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CAREER ADVANCEMENT PREPARATION | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | CASH REGISTER | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CASHIERING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | CHILDREN - CARE AND UPKEEP OF SPECIAL NEEDS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CLEANING/ NEW PRODUCTS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CNA | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | COMMUNICATION SKILLS | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | COMMUNICATIONS - WRITTEN/ VERBAL | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | COMPLIANCE | 1 | .7\% | 2 | 2.5\% | 3 | 1.3\% |
|  | COMPLIANCE WITH PROCEDURES/ PROCESSES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | COMPUTER PROGRAMMING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | COMPUTER PROGRAMS/ MESSAGING SYSTEM | 2 | 1.4\% | 0 | .0\% | 2 | .9\% |
|  | COMPUTER SKILLS | 2 | 1.4\% | 1 | 1.3\% | 3 | 1.3\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 1 | CONCRETE CERTIFICATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CONSTRUCTION MANAGEMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | COOKING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | COOL SCULPTING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | COUNT ON ME COURSE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CPR | 4 | 2.8\% | 6 | 7.5\% | 10 | 4.5\% |
|  | CPR/ FIRST AID | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | CUSTOMER SERVICE | 5 | 3.5\% | 4 | 5.0\% | 9 | 4.0\% |
|  | CYBER SAFETY | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | CYTOLOGY | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | DE-ESCALATING SITUATIONS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | DEFENSIVE DRIVING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | DENTAL CARE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | DENTAL SEMINARS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | DO NOT KNOW | 11 | 7.7\% | 5 | 6.3\% | 16 | 7.2\% |
|  | EARLY CHILHOOD DEVELOPMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | EQUIPMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | EXCEL | 2 | 1.4\% | 0 | .0\% | 2 | .9\% |
|  | EXECUTIVE TRAINING FOR EXECUTIVES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | FALLS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | FINANCE | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | FINANCIAL ADVISOR CLASSES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | FOOD AND BEVERAGE | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | FORKLIFT SAFETY | 2 | 1.4\% | 2 | 2.5\% | 4 | 1.8\% |
|  | FORMS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | FROZEN CARBONATED BEVERAGE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | GOLF COURSE MAINTENANCE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | GUEST INTERACTION | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | GUEST SATISFACTION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | GUEST SERVICES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | HARASSMENT | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | HARDWARE PROVIDED | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | HAZWOPER | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | HEALTHCARE UPDATES/ REGULATIONS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | HILTON TRAINING | 1 | .7\% | 0 | .0\% | 1 | .4\% |

TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 1 | HIPPA | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | HOSPICE CARE | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | HUMAN RESOURCES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | HVAC | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | HVAC FILTER PRODUCTS KNOWLEDGE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | HVAC-R PRODUCT KNOWLEDGE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | INJECTION MOLDING MACHINERY TROUBLESHOOTING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | INSURANCE - CONTINUING EDUCATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | INSURANCE FRAUD | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | INSURANCE LICENSING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | INTERNET SITE - USING COMPANY SITE | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | ISO CERTIFICATION | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | JOB SPECIFIC | 3 | 2.1\% | 0 | .0\% | 3 | 1.3\% |
|  | LAB EQUIPMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | LABORATORY PROCEDURES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | LEADERSHIP | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | LEASING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | LIFEGUARD CERTIFICATION | 0 | .0\% | 2 | 2.5\% | 2 | . $9 \%$ |
|  | MAIL PROCESSING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | MANUFACTURED EQUIPMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | MANUFACTURING PROCESS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | MECHANICAL | 2 | 1.4\% | 0 | .0\% | 2 | .9\% |
|  | MENU KNOWLEDGE | 4 | 2.8\% | 0 | .0\% | 4 | 1.8\% |
|  | NO RESPONSE | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | NURSING SKILLS - BASIC | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | OFFICE SKILLS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | OHSA 10 AND 30 | 1 | .7\% | 4 | 5.0\% | 5 | 2.2\% |
|  | ONLINE CANLAN COLLEGE (OUR SYSTEM) | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | ORACLE IDENTITY MANAGER | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | ORIENTATION | 1 | .7\% | 2 | 2.5\% | 3 | 1.3\% |
|  | PARALEGAL | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | PHLEBOTOMY | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | PHYSICAL THERAPY | 1 | .7\% | 0 | .0\% | 1 | .4\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Major Training Program Provided In Last Year - Response 1 | PLASTER ACOUSTIC INSTALLATION PER MANUFACTURER SPECIFICATIONS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | POLICIES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | POLICIES - NEW | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | POLICIES/ PROCEDURES | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | PRINT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | PRODUCT KNOWLEDGE | 2 | 1.4\% | 1 | 1.3\% | 3 | 1.3\% |
|  | PRODUCT KNOWLEDGE OF FLOORING/ TILE/ CABINETS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | PROFESSIONAL DEVELOPMENT | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | PROGRAMMING/ VARIOUS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | PROPER ATTIRE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | PROPRIETARY TRAINING FOR DESIGN SKILLS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | QA CONSULTING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | QUALITY CONTROL | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | REAL ESTATE CERTIFICATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | REAL ESTATE LICENSE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | REGULATORY COMPLIANCE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | REVIT SOFWARE | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | SAFETY | 9 | 6.3\% | 6 | 7.5\% | 15 | 6.7\% |
|  | SAFETY PROTOCOLS/ HEAT PRESS OPERATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SALES | 3 | 2.1\% | 1 | 1.3\% | 4 | 1.8\% |
|  | SALES - CLOSING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | SALES AND MARKETING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SALES/ SERVICE BANKING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SECURITY COURSE - 20 HOUR BASIC | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SERVING FOOD | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SEXUAL HARRASSMENT | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | SOFTWARE | 2 | 1.4\% | 0 | .0\% | 2 | .9\% |
|  | SOFTWARE - INTERNAL | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | SOFTWARE - PAYROLL | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | SOFTWARE PROGRAMS - NEW | 2 | 1.4\% | 0 | .0\% | 2 | .9\% |
|  | STATE REGULATIONS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | STUDENT BEHAVIOR | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Major Training Program Provided In Last Year - Response 1 | SUPERVISOR TRAINING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | SURVEYING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | TECHNOLOGY UPDATES | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | TIME MANAGEMENT | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | TOOL MAKING | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | TRAVEL VENDOR UPDATES | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | TRIPS AND FALLS | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | USER EXPERIENCE | 0 | .0\% | 1 | 1.3\% | 1 | .4\% |
|  | VARIOUS | 1 | .7\% | 1 | 1.3\% | 2 | .9\% |
|  | VENDOR PROGRAMS/ SOFTWARE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | WAREHOUSE | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | WATER AND FIRE DAMAGE REMEDIATION | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | WELDING | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | WINE TASTING/ TYPES NEW ITEMS | 1 | .7\% | 0 | .0\% | 1 | .4\% |
|  | Total | 143 | 100.0\% | 80 | 100.0\% | 223 | 100.0\% |
| Major Training Program Provided In Last Year-Response 2 | ADMINISTRATION | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | APPAREL | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | BED BUGS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | BILLING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | BIOLOGY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | BLOOD DRAWING FOR ANIMALS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | BLOOD PATHOGENS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | BUILDING WIRELESS SOLUTIONS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | C SHARP | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | CHILD ABUSE | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | CIVIL 3D | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | CNA TRAINING | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | COMMUNICATION SKILLS | 4 | 5.3\% | 0 | .0\% | 4 | 3.1\% |
|  | COMPETENCY TESTS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | COMPUTER SKILLS | 2 | 2.7\% | 0 | .0\% | 2 | 1.5\% |
|  | CONCESSIONS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | CONFINED SPACES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | CONTROLLING COSTS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | CPR | 3 | 4.0\% | 4 | 7.1\% | 7 | 5.3\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 2 | CPR/ FIRST AID | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | CRITICAL CONVERSATIONS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | CRITICAL THINKING | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | CURRENT INDUSTRY TRENDS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | CUSTOMER SERVICE | 3 | 4.0\% | 3 | 5.4\% | 6 | 4.6\% |
|  | DATA ANALYSIS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | DEMENTIA TRAINING | 1 | 1.3\% | 1 | 1.8\% | 2 | 1.5\% |
|  | DIVERSITY INCLUSION | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | DRAW BLOOD | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | DRIVING - EXTREME WEATHER | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | EQUIPMENT USAGE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | EXPECTATIONS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | FEDERAL MANAGEMENT IN MONEY | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | FEDERAL REGULATION COMPLIANCE | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | FIRE EXTINGUISHER USE | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | FIRST AID | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | FOOD - DRIVE THROUGH SERVICE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | FOOD SANITATION | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | FOOD SERVICE PROFESSIONAL | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | FRAMING MATERIALS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | FRONT DESK WORK | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | GUEST SERVICES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | HANDWASHING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | HARASSMENT | 0 | .0\% | 2 | 3.6\% | 2 | 1.5\% |
|  | HAZARDOUS MATERIALS SAFETY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | HEALTHCARE - TRANSFER PROPERLY | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | HOSPITALITY | 1 | 1.3\% | 1 | 1.8\% | 2 | 1.5\% |
|  | HOUSEKEEPING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | HOW TO DO THE JOB | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | HVAC-R PRODUCT INSTALLATION | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | HYGIENE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | IDENTITY THEFT | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | INTERPERSONAL DYNAMICS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |

TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Major Training Program Provided In Last Year - Response 2 | KOLBE COMMUNICATIONS TRAINING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | LEADERSHIP | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | LIFEGUARD | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | LINKEDIN LEARNING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | LOADING PROPERLY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MACHINE GUARDING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MACHINE OPERATIONS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MAIL CARRIER HANDHELD SCANNER UPDATES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | MAINTENANCE | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | MANAGEMENT | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MANAGER EFFECTIVENESS | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | MARKETING | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | MARRIOTT BRAND | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MENU KNOWLEDGE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MICROSCOPE SAMPLES AND URINE SAMPLES - READING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | MICROSOFT/ WORD/ EXCEL | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | MOLD REMEDIATION | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | NEW HIRE TRAINING | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | OFFICE WORK | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | OPERATIONS | 2 | 2.7\% | 0 | .0\% | 2 | 1.5\% |
|  | OSHA 30 | 3 | 4.0\% | 0 | .0\% | 3 | 2.3\% |
|  | PACKING HOUSEHOLD ITEMS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | PAYROLL | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PHONES | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | POLICIES AND PROCEDURES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PROCEDURES | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | PROCEDURES - GUESTS NEW | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | PRODUCT KNOWLEDGE HOME IMPROVEMENT | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PRODUCT KNOWLEDGE - HOT WATER HEATER | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PRODUCTS - NEW | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PROFESSIONAL DEVELOPMENT | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PROGRAMMING | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | PROJECT MANAGEMENT | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 2 | SAFETY | 1 | 1.3\% | 5 | 8.9\% | 6 | 4.6\% |
|  | SAFETY/ SANITATION | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SALES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SALES - FOLLOW UP | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SALES - PROMOTING STORE CREDIT CARD | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | SEXUAL HARASSMENT | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SOFTWARE - HUMAN RESOURCES | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SOFTWARE UPDATES | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | SOFTWARE/ NETWORK SYSTEM | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | SPEECH THERAPY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | STAGE CONSTRUCTION | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | SUPERVISOR | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | TECHNOLOGY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | TERMINOLOGY | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | TESTING VITALS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | VIDEO EDITING | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | WAREHOUSE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | WASTE COMPLIANCE - RCRA | 0 | .0\% | 1 | 1.8\% | 1 | .8\% |
|  | WINE KNOWLEDGE | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | WINE PAIRINGS | 1 | 1.3\% | 0 | .0\% | 1 | .8\% |
|  | Total | 75 | 100.0\% | 56 | 100.0\% | 131 | 100.0\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 3 | BASIC ADMINISTRATON | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | BLOODBORNE PATHOGENS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | CLIENT SERVICE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | COMMUNICATION SKILLS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | COMPUTER PHISHING PREVENT HACKING | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | COMPUTER PROGRAMS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | COMPUTER SKILLS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | COMPUTER SYSTEMS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | COMPUTER UPDATES/ ADVANCE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | CONFINED SPACE SAFETY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | CPR | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | CUSTOMER SERVICE | 1 | 2.6\% | 2 | 6.3\% | 3 | 4.2\% |
|  | DEFENSIVE DRIVING | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | DENTAL | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | DRIVING - BACKING UP SKILLS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | DRIVING SKILLS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | FIRE DRILLS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | FIRE SAFETY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | FORKLIFT SAFETY | 1 | 2.6\% | 1 | 3.1\% | 2 | 2.8\% |
|  | HAND SAFETY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | HIPPA | 2 | 5.1\% | 0 | .0\% | 2 | 2.8\% |
|  | HOSPITALITY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | IT DEVELOPMENT | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | IV | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | KITCHEN TECHNIQUE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | LEADERSHIP | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | MAINTENANCE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | MANUFACTURING - ASSEMBLY AND PROCESS IN ELECTRONICS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | MERCHANDISING | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | NURSING TECH SKILLS ADVANCED | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | OCCUPATIONAL LIFT PULL PUSH | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | OCCUPATIONAL THERAPY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | OFFICE PROTOCAL | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 3 | ORGANIZATIONAL | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | OSHA 10 AND 30 | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PASTORAL TRAINING | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PATIENT COMMUNICATION | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PERSONAL DEVELOPMENT | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PREVENTIVE SAFETY | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PROCEDURES - PRICE CHANGE | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PROCESS AND PROCEDURE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PROCESSES - OPERATIONAL LOGISTICS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PRODUCT AND SERVICE TRAINING | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PRODUCT KNOWLEDGE CONVEYORS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PRODUCT KNOWLEDGE - FISH TYPES | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | PRODUCT KNOWLEDGE WINDOW AND INSTALLATION | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | PRODUCT SPECIALTIES | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | SAFETY | 0 | .0\% | 3 | 9.4\% | 3 | 4.2\% |
|  | SAFETY/ RISK MANAGEMENT | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | SALES SKILLS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | SAP | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | SCHEDULING | 2 | 5.1\% | 0 | .0\% | 2 | 2.8\% |
|  | SENIOR CARE | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | SEQUENCE KNOW | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | SERVSAFE | 2 | 5.1\% | 0 | .0\% | 2 | 2.8\% |
|  | SOFTWARE - ORDER WRITING | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | STAGE ASSEMBLY | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | TARGETING CUSTOMERS | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | TONY ROBBINS | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | WORKPLACE ISSUES | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | WORKPLACE VIOLENCE | 0 | .0\% | 1 | 3.1\% | 1 | 1.4\% |
|  | WRAPPING FURNITURE | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | X-RAYING | 1 | 2.6\% | 0 | .0\% | 1 | 1.4\% |
|  | Total | 39 | 100.0\% | 32 | 100.0\% | 71 | 100.0\% |

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TABLE 6-A. Training Provided In Last Year For Employees To Improve Current Skills By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Major Training Program Provided In Last Year-Response 4 | ACTIVE SHOOTER | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | BUSINESS SKILLS | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | CDL-A | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | CONFINED SPACE ENTRY | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | CUSTOMER SERVICE | 1 | 7.7\% | 1 | 8.3\% | 2 | 8.0\% |
|  | END-OF-LIFE | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | FILLING OUT PAPERWORK | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | FOOD PREPARATION | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | HAZARDOUS MATERIALS HANDLING | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | HAZMAT | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | INSURANCE | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | IV | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | MAINTENANCE ISSUES | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | OFFICE 365 | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | OSHA | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | PEDESTRIAN SAFETY | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | PERFORMANCE BASED TRAINING | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | RESIDENT CARE | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | RESTAURANT PROCEDURES | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | SALES PLANNING | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | SCAFFOLD SAFETY | 1 | 7.7\% | 1 | 8.3\% | 2 | 8.0\% |
|  | SOFTWARE - SCHEDULE WRITING | 0 | .0\% | 1 | 8.3\% | 1 | 4.0\% |
|  | VETERINARY SURGERY ASSISTING | 1 | 7.7\% | 0 | .0\% | 1 | 4.0\% |
|  | Total | 13 | 100.0\% | 12 | 100.0\% | 25 | 100.0\% |
| Major Training Program Provided In Last Year - Response 5 | BASSET | 0 | .0\% | 1 | 16.7\% | 1 | 12.5\% |
|  | CRANE OPERATION | 0 | .0\% | 1 | 16.7\% | 1 | 12.5\% |
|  | FOOD - GRILLING | 1 | 50.0\% | 0 | .0\% | 1 | 12.5\% |
|  | RESCUE | 0 | .0\% | 1 | 16.7\% | 1 | 12.5\% |
|  | SAFETY | 1 | 50.0\% | 1 | 16.7\% | 2 | 25.0\% |
|  | SALES - ELECTRONICS | 0 | .0\% | 1 | 16.7\% | 1 | 12.5\% |
|  | SOFTWARE - PHARMACY INVENTORY | 0 | .0\% | 1 | 16.7\% | 1 | 12.5\% |
|  | Total | 2 | 100.0\% | 6 | 100.0\% | 8 | 100.0\% |

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| Report |  |  |  |
| :--- | :--- | ---: | ---: |
| Number Of Employees | Individuals <br> Typically Trained <br> In A Year | Individuals <br> Typically Trained <br> In A Araining (On <br> Average) |  |
|  | Mean | 32.07 | 10.41 |
|  | N | 87 | 51 |
|  | Std. Deviation | 35.870 | 11.456 |
|  | Mean | 535.81 | 21.83 |
|  | N | 47 | 24 |
|  | Std. Deviation | 2192.548 | 22.894 |
|  | Mean | 208.75 | 14.07 |
|  | N | 134 | 75 |
|  | Std. Deviation | 1312.142 | 16.744 |

TABLE 6-B. Preferred Training Delivery Methods By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Preferred Delivery Methods For Training Programs (Multiple Responses) | Classroom Instructor Led | 104 | 51.7\% | 61 | 60.4\% | 165 | 54.6\% |
|  | Interactive Training (Group Discussions, Role Playing, Etc.) | 49 | 24.4\% | 31 | 30.7\% | 80 | 26.5\% |
|  | Hands-On (Coaching, Apprenticeships, Drills, Etc.) | 122 | 60.7\% | 60 | 59.4\% | 182 | 60.3\% |
|  | Computer-Based Training Modules (CDs, DVDs, Text Only, Multimedia, Virtual Reality) | 61 | 30.3\% | 40 | 39.6\% | 101 | 33.4\% |
|  | Online Or eLearning Courses | 79 | 39.3\% | 53 | 52.5\% | 132 | 43.7\% |
|  | None Of The Above | 8 | 4.0\% | 5 | 5.0\% | 13 | 4.3\% |
|  | Other Training Delivery Methods | 4 | 2.0\% | 3 | 3.0\% | 7 | 2.3\% |
|  | Total | 201 | 100.0\% | 101 | 100.0\% | 302 | 100.0\% |
| Other Training Delivery Methods Utilized | DO NOT KNOW | 2 | 50.0\% | 1 | 33.3\% | 3 | 42.9\% |
|  | ONE-ON-ONE | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  | OUTSOURCED | 1 | 25.0\% | 0 | .0\% | 1 | 14.3\% |
|  | SEMINARS | 0 | .0\% | 2 | 66.7\% | 2 | 28.6\% |
|  | Total | 4 | 100.0\% | 3 | 100.0\% | 7 | 100.0\% |

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TABLE 6-C. Training Time Preferences By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Early Morning, 5:00am to 8:00am | No | 127 | 60.5\% | 53 | 47.7\% | 180 | 56.1\% |
|  | Yes | 71 | 33.8\% | 46 | 41.4\% | 117 | 36.4\% |
|  | No Response | 12 | 5.7\% | 12 | 10.8\% | 24 | 7.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery Early Morning (Multiple Responses) | Monday | 6 | 8.5\% | 2 | 4.3\% | 8 | 6.8\% |
|  | Tuesday | 7 | 9.9\% | 2 | 4.3\% | 9 | 7.7\% |
|  | Wednesday | 6 | 8.5\% | 2 | 4.3\% | 8 | 6.8\% |
|  | Thursday | 6 | 8.5\% | 1 | 2.2\% | 7 | 6.0\% |
|  | Friday | 6 | 8.5\% | 1 | 2.2\% | 7 | 6.0\% |
|  | Saturday | 2 | 2.8\% | 0 | .0\% | 2 | 1.7\% |
|  | No Specific Day | 61 | 85.9\% | 44 | 95.7\% | 105 | 89.7\% |
|  | Total | 71 | 100.0\% | 46 | 100.0\% | 117 | 100.0\% |
| Morning, 8:00am to Noon | No | 74 | 35.2\% | 24 | 21.6\% | 98 | 30.5\% |
|  | Yes | 122 | 58.1\% | 75 | 67.6\% | 197 | 61.4\% |
|  | No Response | 14 | 6.7\% | 12 | 10.8\% | 26 | 8.1\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery In The Morning (Multiple Responses) | Monday | 21 | 17.2\% | 12 | 16.0\% | 33 | 16.8\% |
|  | Tuesday | 23 | 18.9\% | 13 | 17.3\% | 36 | 18.3\% |
|  | Wednesday | 27 | 22.1\% | 15 | 20.0\% | 42 | 21.3\% |
|  | Thursday | 25 | 20.5\% | 12 | 16.0\% | 37 | 18.8\% |
|  | Friday | 24 | 19.7\% | 11 | 14.7\% | 35 | 17.8\% |
|  | Saturday | 8 | 6.6\% | 3 | 4.0\% | 11 | 5.6\% |
|  | Sunday | 2 | 1.6\% | 1 | 1.3\% | 3 | 1.5\% |
|  | No Specific Day | 88 | 72.1\% | 59 | 78.7\% | 147 | 74.6\% |
|  | Total | 122 | 100.0\% | 75 | 100.0\% | 197 | 100.0\% |
| Lunch Hour, Noon to 1:00pm | No | 93 | 44.3\% | 29 | 26.1\% | 122 | 38.0\% |
|  | Yes | 108 | 51.4\% | 72 | 64.9\% | 180 | 56.1\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 6-C. Training Time Preferences By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Preferred Days For Training Delivery Over Lunch Hour (Multiple Responses) | Monday | 10 | 9.3\% | 11 | 15.3\% | 21 | 11.7\% |
|  | Tuesday | 15 | 13.9\% | 12 | 16.7\% | 27 | 15.0\% |
|  | Wednesday | 15 | 13.9\% | 16 | 22.2\% | 31 | 17.2\% |
|  | Thursday | 15 | 13.9\% | 11 | 15.3\% | 26 | 14.4\% |
|  | Friday | 12 | 11.1\% | 10 | 13.9\% | 22 | 12.2\% |
|  | Saturday | 6 | 5.6\% | 2 | 2.8\% | 8 | 4.4\% |
|  | Sunday | 1 | .9\% | 1 | 1.4\% | 2 | 1.1\% |
|  | No Specific Day | 87 | 80.6\% | 55 | 76.4\% | 142 | 78.9\% |
|  | Total | 108 | 100.0\% | 72 | 100.0\% | 180 | 100.0\% |
| Afternoon, 1:00pm to 5:00pm | No | 83 | 39.5\% | 33 | 29.7\% | 116 | 36.1\% |
|  | Yes | 118 | 56.2\% | 68 | 61.3\% | 186 | 57.9\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery In The Afternoon (Multiple Responses) | Monday | 19 | 16.1\% | 10 | 14.7\% | 29 | 15.6\% |
|  | Tuesday | 23 | 19.5\% | 10 | 14.7\% | 33 | 17.7\% |
|  | Wednesday | 26 | 22.0\% | 12 | 17.6\% | 38 | 20.4\% |
|  | Thursday | 26 | 22.0\% | 11 | 16.2\% | 37 | 19.9\% |
|  | Friday | 19 | 16.1\% | 10 | 14.7\% | 29 | 15.6\% |
|  | Saturday | 6 | 5.1\% | 2 | 2.9\% | 8 | 4.3\% |
|  | Sunday | 2 | 1.7\% | 0 | .0\% | 2 | 1.1\% |
|  | No Specific Day | 85 | 72.0\% | 55 | 80.9\% | 140 | 75.3\% |
|  | Total | 118 | 100.0\% | 68 | 100.0\% | 186 | 100.0\% |
| Evening, 5:00pm to 7:00pm | No | 119 | 56.7\% | 51 | 45.9\% | 170 | 53.0\% |
|  | Yes | 82 | 39.0\% | 50 | 45.0\% | 132 | 41.1\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery In The Evening (Multiple Responses) | Monday | 4 | 4.9\% | 4 | 8.0\% | 8 | 6.1\% |
|  | Tuesday | 4 | 4.9\% | 4 | 8.0\% | 8 | 6.1\% |
|  | Wednesday | 5 | 6.1\% | 4 | 8.0\% | 9 | 6.8\% |
|  | Thursday | 5 | 6.1\% | 3 | 6.0\% | 8 | 6.1\% |
|  | Friday | 6 | 7.3\% | 3 | 6.0\% | 9 | 6.8\% |
|  | Saturday | 4 | 4.9\% | 1 | 2.0\% | 5 | 3.8\% |
|  | No Specific Day | 70 | 85.4\% | 46 | 92.0\% | 116 | 87.9\% |
|  | Total | 82 | 100.0\% | 50 | 100.0\% | 132 | 100.0\% |

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TABLE 6-C. Training Time Preferences By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N\% |
| Later Evening, 7:00pm to 10: 00pm | No | 132 | 62.9\% | 57 | 51.4\% | 189 | 58.9\% |
|  | Yes | 69 | 32.9\% | 44 | 39.6\% | 113 | 35.2\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery In The Late Evening (Multiple Responses) | Monday | 1 | 1.4\% | 2 | 4.5\% | 3 | 2.7\% |
|  | Tuesday | 1 | 1.4\% | 3 | 6.8\% | 4 | 3.5\% |
|  | Wednesday | 1 | 1.4\% | 3 | 6.8\% | 4 | 3.5\% |
|  | Thursday | 1 | 1.4\% | 3 | 6.8\% | 4 | 3.5\% |
|  | Friday | 1 | 1.4\% | 2 | 4.5\% | 3 | 2.7\% |
|  | Saturday | 1 | 1.4\% | 1 | 2.3\% | 2 | 1.8\% |
|  | Sunday | 1 | 1.4\% | 0 | .0\% | 1 | .9\% |
|  | No Specific Day | 64 | 92.8\% | 41 | 93.2\% | 105 | 92.9\% |
|  | Total | 69 | 100.0\% | 44 | 100.0\% | 113 | 100.0\% |
| Overnight Shift 10:00pm to 5: 00am | No | 141 | 67.1\% | 66 | 59.5\% | 207 | 64.5\% |
|  | Yes | 60 | 28.6\% | 35 | 31.5\% | 95 | 29.6\% |
|  | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Preferred Days For Training Delivery For Overnight Shift (Multiple Responses) | Friday | 1 | 1.7\% | 0 | .0\% | 1 | 1.1\% |
|  | Saturday | 1 | 1.7\% | 0 | .0\% | 1 | 1.1\% |
|  | Sunday | 1 | 1.7\% | 0 | .0\% | 1 | 1.1\% |
|  | No Specific Day | 58 | 96.7\% | 35 | 100.0\% | 93 | 97.9\% |
|  | Total | 60 | 100.0\% | 35 | 100.0\% | 95 | 100.0\% |

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TABLE 6-D. Preferred Length And Time Of Year For Training Programs By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Days | 1 | 71 | 58.7\% | 22 | 41.5\% | 93 | 53.4\% |
|  | 2 | 26 | 21.5\% | 16 | 30.2\% | 42 | 24.1\% |
|  | 3 | 6 | 5.0\% | 5 | 9.4\% | 11 | 6.3\% |
|  | 4 | 6 | 5.0\% | 7 | 13.2\% | 13 | 7.5\% |
|  | 5 | 5 | 4.1\% | 1 | 1.9\% | 6 | 3.4\% |
|  | 6 | 5 | 4.1\% | 0 | .0\% | 5 | 2.9\% |
|  | 8 | 0 | .0\% | 1 | 1.9\% | 1 | .6\% |
|  | 10 | 2 | 1.7\% | 1 | 1.9\% | 3 | 1.7\% |
|  | Total | 121 | 100.0\% | 53 | 100.0\% | 174 | 100.0\% |
| Weeks | 1 | 6 | 24.0\% | 2 | 33.3\% | 8 | 25.8\% |
|  | 2 | 10 | 40.0\% | 2 | 33.3\% | 12 | 38.7\% |
|  | 3 | 1 | 4.0\% | 0 | .0\% | 1 | 3.2\% |
|  | 4 | 3 | 12.0\% | 0 | .0\% | 3 | 9.7\% |
|  | 6 | 1 | 4.0\% | 0 | .0\% | 1 | 3.2\% |
|  | 8 | 3 | 12.0\% | 1 | 16.7\% | 4 | 12.9\% |
|  | 12 | 1 | 4.0\% | 1 | 16.7\% | 2 | 6.5\% |
|  | Total | 25 | 100.0\% | 6 | 100.0\% | 31 | 100.0\% |
| Do Not Know | Do not know | 57 | 85.1\% | 40 | 75.5\% | 97 | 80.8\% |
|  | No response | 10 | 14.9\% | 13 | 24.5\% | 23 | 19.2\% |
|  | Total | 67 | 100.0\% | 53 | 100.0\% | 120 | 100.0\% |
| Time Of Year Best For Training Employees | No Response | 9 | 4.3\% | 10 | 9.0\% | 19 | 5.9\% |
|  | No | 131 | 62.4\% | 71 | 64.0\% | 202 | 62.9\% |
|  | Do not know | 7 | 3.3\% | 4 | 3.6\% | 11 | 3.4\% |
|  | 1st Quarter (January, February, March) | 30 | 14.3\% | 12 | 10.8\% | 42 | 13.1\% |
|  | 2nd Quarter (April, May, June) | 10 | 4.8\% | 10 | 9.0\% | 20 | 6.2\% |
|  | 3rd Quarter (July, August, September) | 9 | 4.3\% | 1 | .9\% | 10 | 3.1\% |
|  | 4th Quarter (October, November, December) | 14 | 6.7\% | 3 | 2.7\% | 17 | 5.3\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

Case Processing Summary

|  | Cases |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Included |  | Excluded |  | Total |  |  |  |  |  |  |  |  |
|  | N |  |  |  |  |  |  |  | Percent | N | Percent | N | Percent |
| Days * Number Of Employees | $\mathbf{1 7 4}$ | $\mathbf{5 4 . 2 \%}$ | $\mathbf{1 4 7}$ | $\mathbf{4 5 . 8 \%}$ | $\mathbf{3 2 1}$ | $\mathbf{1 0 0 . 0 \%}$ |  |  |  |  |  |  |  |
| Weeks * Number Of Employees | $\mathbf{3 1}$ | $\mathbf{9 . 7 \%}$ | $\mathbf{2 9 0}$ | $\mathbf{9 0 . 3 \%}$ | $\mathbf{3 2 1}$ | $\mathbf{1 0 0 . 0 \%}$ |  |  |  |  |  |  |  |


| Report |  |  |  |
| :--- | :--- | ---: | ---: |
| Number Of Emplovees | Davs | Weeks |  |
| Less Than 100 Employees | Mean | 1.98 | 3.32 |
|  | N | 121 | 25 |
|  | Std. Deviation | 1.717 | 2.883 |
|  | Mean | 2.26 | 4.33 |
|  | N | 53 | 6 |
|  | Std. Deviation | 1.756 | 4.590 |
|  | Mean | 2.07 | 3.52 |
|  | N | 174 | 31 |
|  | Std. Deviation | 1.729 | 3.213 |

TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| ESL (English as a Second Language) | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | No | 169 | 80.5\% | 84 | 75.7\% | 253 | 78.8\% |
|  | Do not know | 3 | 1.4\% | 3 | 2.7\% | 6 | 1.9\% |
|  | Yes | 27 | 12.9\% | 14 | 12.6\% | 41 | 12.8\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| High School Diploma or GED | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | No | 186 | 88.6\% | 87 | 78.4\% | 273 | 85.0\% |
|  | Do not know | 3 | 1.4\% | 5 | 4.5\% | 8 | 2.5\% |
|  | Yes | 10 | 4.8\% | 9 | 8.1\% | 19 | 5.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Technical/ Career Certificate | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 10 | 4.8\% | 8 | 7.2\% | 18 | 5.6\% |
|  | No | 186 | 88.6\% | 89 | 80.2\% | 275 | 85.7\% |
|  | Do not know | 3 | 1.4\% | 4 | 3.6\% | 7 | 2.2\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Technical/ Career Certificate Area Cited | BAKING/ FLORAL DESIGN/ PHARMACY TECHNICIAN | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | CNA | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | CNC/ ELECTRICAL | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | $\begin{aligned} & \text { EARLY CHILDHOOD } \\ & \text { DEVELOPMENT } \\ & \hline \end{aligned}$ | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | ELECTRICAL/ HVAC | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | HP CERTIFICATION/ NOTEBOOK/ SERVER/ STORAGE | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | HVAC/ CARPENTRY/ ELECTRICAL/ PLUMBING/ CABINET INSTALLATION | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | HVAC/ CPO | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | INFORMATION TECHNOLOGY | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | MACHINING/ DRAFTING | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | MANAGEMENT | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | MANUFACTURING EQUIPMENT MAINTENANCE | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | MEDICAL ASSISTING | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | NURSING CEU | 0 | .0\% | 1 | 12.5\% | 1 | 5.6\% |
|  | PHARMACY TECHNICIAN | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | REFRIGERATION | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | VETERINARY TECHNICIAN CERTIFIED | 1 | 10.0\% | 0 | .0\% | 1 | 5.6\% |
|  | Total | 10 | 100.0\% | 8 | 100.0\% | 18 | 100.0\% |
| Industry Certifications | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 42 | 20.0\% | 14 | 12.6\% | 56 | 17.4\% |
|  | No | 155 | 73.8\% | 82 | 73.9\% | 237 | 73.8\% |
|  | Do not know | 2 | 1.0\% | 5 | 4.5\% | 7 | 2.2\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Industry Certifications Area Cited | ANIMAL ANESTHESIA/ ANIMAL DENTISTRY | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CAI/ PROGRAM FOR MANAGERS | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CDL | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CELLULAR TOWER CLIMBING AND RESCUE | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CIMA/ CFP | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CNA | 0 | .0\% | 2 | 14.3\% | 2 | 3.6\% |
|  | CONTRACT QUALITY DOCUMENTATION | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CPR | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | CRP/ GMS | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | ELECTRICAL JOURNEYMAN | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | FOOD HANDLER CERTIFICATION - IL | 3 | 7.1\% | 2 | 14.3\% | 5 | 8.9\% |
|  | FOOD SAFETY/ CNA | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | FOOD SANITATION | 0 | .0\% | 2 | 14.3\% | 2 | 3.6\% |
|  | FOOD SANITATION/ BASSET | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | FOOD SANITATION/ CAKE DECORATING/ BAKING/ FLORAL DESIGN | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | FORKLIFT | 3 | 7.1\% | 0 | .0\% | 3 | 5.4\% |
|  | FUNDRAISING | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | HOSPITALITY PROGRAMS | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | HUMAN RESOURCES/ SAFETY | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | HVAC-R | 2 | 4.8\% | 0 | .0\% | 2 | 3.6\% |
|  | HVAC/ ELEC | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | IICRC | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | INDUSTRIAL SAFETY/ FIRST AID | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | INTERIOR DESIGN | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | LIFE AND HEALTH | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | LIFEGUARD/ AED | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | MASTER'S DEGREE | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | NMLS LICENSE | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | OSHA 10 AND 30 | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | PHARMACY TECH | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | PLUMBING | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |

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TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column $\mathrm{N} \%$ | Count | Column $\mathrm{N} \%$ |
| Industry Certifications Area Cited | QSTI - QUALIFIED SOURCE TEST INDIVIDUAL AND OBSERVER | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | QUALITY CONTROL/ FORKLIFT | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | REAL ESTATE CERTIFICATIONS | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | REAL ESTATE LICENSE/ ABS/ GRI | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | ROOFING INSTALLATION | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | SANITATION | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | SERVSAFE | 3 | 7.1\% | 0 | .0\% | 3 | 5.4\% |
|  | SQF - SAFE QUALITY FOOD | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | TEACHER QUALIFICATIONS | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | TURF SPECIALIST | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | VETERINARY MEDICINE | 0 | .0\% | 1 | 7.1\% | 1 | 1.8\% |
|  | WATER CONDITIONING | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | WATER TECHNICIAN | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | WATER-FIRE-MOLD REMEDIATION | 1 | 2.4\% | 0 | .0\% | 1 | 1.8\% |
|  | Total | 42 | 100.0\% | 14 | 100.0\% | 56 | 100.0\% |
| Associate Degrees | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 3 | 1.4\% | 3 | 2.7\% | 6 | 1.9\% |
|  | No | 194 | 92.4\% | 92 | 82.9\% | 286 | 89.1\% |
|  | Do not know | 2 | 1.0\% | 6 | 5.4\% | 8 | 2.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Associate Degrees Area Cited | BUSINESS | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | BUSINESS FINANCE/ ADMINISTRATION | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | BUSINESS/ CONSTRUCTION MANAGEMENT | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | BUSINESS/ HOSPITALITY | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | INSURANCE LICENSE | 0 | .0\% | 1 | 33.3\% | 1 | 16.7\% |
|  | NOTHING SPECIFIC | 1 | 33.3\% | 0 | .0\% | 1 | 16.7\% |
|  | Total | 3 | 100.0\% | 3 | 100.0\% | 6 | 100.0\% |
| Bachelor's Degrees | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 3 | 1.4\% | 6 | 5.4\% | 9 | 2.8\% |
|  | No | 194 | 92.4\% | 89 | 80.2\% | 283 | 88.2\% |
|  | Do not know | 2 | 1.0\% | 6 | 5.4\% | 8 | 2.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Bachelor's Degrees Area Cited | ACCOUNTING | 0 | .0\% | 1 | 16.7\% | 1 | 11.1\% |
|  | BUSINESS | 0 | .0\% | 3 | 50.0\% | 3 | 33.3\% |
|  | COMPUTER SCIENCE | 0 | .0\% | 1 | 16.7\% | 1 | 11.1\% |
|  | CONSTRUCTION MANAGEMENT | 1 | 33.3\% | 0 | .0\% | 1 | 11.1\% |
|  | CPA | 1 | 33.3\% | 0 | .0\% | 1 | 11.1\% |
|  | EDUCATION | 1 | 33.3\% | 0 | .0\% | 1 | 11.1\% |
|  | LPN/ RN | 0 | .0\% | 1 | 16.7\% | 1 | 11.1\% |
|  | Total | 3 | 100.0\% | 6 | 100.0\% | 9 | 100.0\% |
| Master's Degrees | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 1 | .5\% | 2 | 1.8\% | 3 | .9\% |
|  | No | 196 | 93.3\% | 93 | 83.8\% | 289 | 90.0\% |
|  | Do not know | 2 | 1.0\% | 6 | 5.4\% | 8 | 2.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Master's Degrees Area Cited | ARCHITECTURE | 0 | .0\% | 1 | 50.0\% | 1 | 33.3\% |
|  | BUSINESS MANAGEMENT | 0 | .0\% | 1 | 50.0\% | 1 | 33.3\% |
|  | MARKETING/ FINANCE | 1 | 100.0\% | 0 | .0\% | 1 | 33.3\% |
|  | Total | 1 | 100.0\% | 2 | 100.0\% | 3 | 100.0\% |
| Doctoral Or Professional Degrees | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | No | 197 | 93.8\% | 94 | 84.7\% | 291 | 90.7\% |
|  | Do not know | 2 | 1.0\% | 6 | 5.4\% | 8 | 2.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Doctoral Or Professional Degrees Area Cited | ARCHITECTURE | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
|  | Total | 0 | .0\% | 1 | 100.0\% | 1 | 100.0\% |
| Maintaining Professional Licensures | No Response | 26 | 12.4\% | 23 | 20.7\% | 49 | 15.3\% |
|  | Yes | 15 | 7.1\% | 7 | 6.3\% | 22 | 6.9\% |
|  | No | 166 | 79.0\% | 76 | 68.5\% | 242 | 75.4\% |
|  | Do not know | 3 | 1.4\% | 5 | 4.5\% | 8 | 2.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Maintaining Professional Licensures Area Cited | AGRICULTURE-PESTICIDE LICENSE | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | CDL | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | CDL-C/ CDL-B | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | CPA | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | CRANE OPERATOR/ CEMENT MASON | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | ENGINEER - PROFESSIONAL | 2 | 13.3\% | 1 | 14.3\% | 3 | 13.6\% |
|  | FINANCE | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | FOOD HANDLER CERTIFICATION - IL | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | FOOD SAFETY/ FOOD SANITATION | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | FORKLIFT | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | FREIGHT BROKER | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | HUMAN RESOURCES | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | KITCHEN DESIGN | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | PHARMACY TECHNICIAN | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | PLUMBING | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | POLYSOMNOGRAPHY | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | SAFETY/ ENGINEERING/ HUMAN RESOURCES | 0 | .0\% | 1 | 14.3\% | 1 | 4.5\% |
|  | SALES/ TRAVEL AGENT | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | WATER TREATMENT/ WATER CONDITIONING | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | WELDING | 1 | 6.7\% | 0 | .0\% | 1 | 4.5\% |
|  | Total | 15 | 100.0\% | 7 | 100.0\% | 22 | 100.0\% |
| Meeting CEU Requirements | No Response | 11 | 5.2\% | 10 | 9.0\% | 21 | 6.5\% |
|  | Yes | 11 | 5.2\% | 4 | 3.6\% | 15 | 4.7\% |
|  | No | 186 | 88.6\% | 87 | 78.4\% | 273 | 85.0\% |
|  | Do not know | 2 | 1.0\% | 10 | 9.0\% | 12 | 3.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 7-A. Education Needed For Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Meeting CEU Requirements Area Cited | DISASTER RESTORATION | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | ENGINEERING - CIVIL | 2 | 18.2\% | 0 | .0\% | 2 | 13.3\% |
|  | FOOD SANITATION/ PHARMACY TECHNICIAN/ MANAGEMENT/ LIQUOR TRAINING-BASSET | 0 | .0\% | 1 | 25.0\% | 1 | 6.7\% |
|  | HUMAN RESOURCES | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | INTERIOR DESIGN | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | OSHA 30/ CONFINED SPACES | 0 | .0\% | 1 | 25.0\% | 1 | 6.7\% |
|  | PHARMACY TECHNICIAN | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | PLUMBING | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | POLYSOMNOGRAPHY | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | SAFETY/ ENGINEERING/ HUMAN RESOURCES | 0 | .0\% | 1 | 25.0\% | 1 | 6.7\% |
|  | VETERINARY MEDICINE/ VETERINARY TECHNICIAN CERTIFICATION | 2 | 18.2\% | 1 | 25.0\% | 3 | 20.0\% |
|  | VETERINARY TECHNICAN/ <br> VETERINARY NURSE | 1 | 9.1\% | 0 | .0\% | 1 | 6.7\% |
|  | Total | 11 | 100.0\% | 4 | 100.0\% | 15 | 100.0\% |

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TABLE 7-B. Incentives Offered For Employees To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Tuition Reimbursement For Credit Classes | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 79 | 37.6\% | 65 | 58.6\% | 144 | 44.9\% |
|  | No | 106 | 50.5\% | 27 | 24.3\% | 133 | 41.4\% |
|  | Do not know | 13 | 6.2\% | 8 | 7.2\% | 21 | 6.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Pay For Noncredit Training Classes | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 58 | 27.6\% | 37 | 33.3\% | 95 | 29.6\% |
|  | No | 121 | 57.6\% | 45 | 40.5\% | 166 | 51.7\% |
|  | Do not know | 19 | 9.0\% | 18 | 16.2\% | 37 | 11.5\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Pay For Certification And Testing | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 79 | 37.6\% | 47 | 42.3\% | 126 | 39.3\% |
|  | No | 98 | 46.7\% | 35 | 31.5\% | 133 | 41.4\% |
|  | Do not know | 21 | 10.0\% | 18 | 16.2\% | 39 | 12.1\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Pay For CEUs (Continuing Education Units) | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 66 | 31.4\% | 37 | 33.3\% | 103 | 32.1\% |
|  | No | 115 | 54.8\% | 44 | 39.6\% | 159 | 49.5\% |
|  | Do not know | 17 | 8.1\% | 19 | 17.1\% | 36 | 11.2\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Offer College Classes On-Site At Your Business | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 8 | 3.8\% | 10 | 9.0\% | 18 | 5.6\% |
|  | No | 164 | 78.1\% | 70 | 63.1\% | 234 | 72.9\% |
|  | Do not know | 26 | 12.4\% | 20 | 18.0\% | 46 | 14.3\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Allow Employees To Flex Schedules To Attend College Classes | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 79 | 37.6\% | 45 | 40.5\% | 124 | 38.6\% |
|  | No | 93 | 44.3\% | 34 | 30.6\% | 127 | 39.6\% |
|  | Do not know | 26 | 12.4\% | 21 | 18.9\% | 47 | 14.6\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Pay Employees For Attending Credit Classes | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 21 | 10.0\% | 12 | 10.8\% | 33 | 10.3\% |
|  | No | 149 | 71.0\% | 64 | 57.7\% | 213 | 66.4\% |
|  | Do not know | 28 | 13.3\% | 24 | 21.6\% | 52 | 16.2\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 7-B. Incentives Offered For Employees To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Sponsor An Apprenticeship | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 30 | 14.3\% | 17 | 15.3\% | 47 | 14.6\% |
|  | No | 130 | 61.9\% | 54 | 48.6\% | 184 | 57.3\% |
|  | Do not know | 38 | 18.1\% | 29 | 26.1\% | 67 | 20.9\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Other Educational Area Needed | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No | 173 | 82.4\% | 80 | 72.1\% | 253 | 78.8\% |
|  | Do not know | 19 | 9.0\% | 17 | 15.3\% | 36 | 11.2\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Other Educational Area Needed Cited | DISCOUNT SERVSAFE AND BASSET CERTIFICATIONS | 1 | 16.7\% | 0 | .0\% | 1 | 11.1\% |
|  | INTERNSHIP | 2 | 33.3\% | 0 | .0\% | 2 | 22.2\% |
|  | PAID INTERNSHIP | 0 | .0\% | 1 | 33.3\% | 1 | 11.1\% |
|  | PAID INTERNSHIP/ COOP | 1 | 16.7\% | 0 | .0\% | 1 | 11.1\% |
|  | PROMOTION | 1 | 16.7\% | 0 | .0\% | 1 | 11.1\% |
|  | SCHOLARSHIPS | 1 | 16.7\% | 0 | .0\% | 1 | 11.1\% |
|  | SCHOLARSHIPS FOR HIGH SCHOOL SENIORS | 0 | .0\% | 1 | 33.3\% | 1 | 11.1\% |
|  | SPONSOR INTERNSHIPS | 0 | .0\% | 1 | 33.3\% | 1 | 11.1\% |
|  | Total | 6 | 100.0\% | 3 | 100.0\% | 9 | 100.0\% |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column $\mathrm{N} \%$ |
| Majority Of Employees Take Advantage Of Education Incentives Provided | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | No | 57 | 27.1\% | 40 | 36.0\% | 97 | 30.2\% |
|  | Do not know | 77 | 36.7\% | 31 | 27.9\% | 108 | 33.6\% |
|  | Yes | 64 | 30.5\% | 29 | 26.1\% | 93 | 29.0\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Barriers To Employees Utilizing Educational Incentives (Multiple Responses) | Awareness Of Programs Offered | 1 | 1.8\% | 2 | 5.0\% | 3 | 3.1\% |
|  | Cost | 2 | 3.5\% | 1 | 2.5\% | 3 | 3.1\% |
|  | Time Away From Work | 11 | 19.3\% | 7 | 17.5\% | 18 | 18.6\% |
|  | Family Obligations | 10 | 17.5\% | 11 | 27.5\% | 21 | 21.6\% |
|  | Work Schedules | 8 | 14.0\% | 11 | 27.5\% | 19 | 19.6\% |
|  | None Of The Above | 8 | 14.0\% | 5 | 12.5\% | 13 | 13.4\% |
|  | Other Barriers | 31 | 54.4\% | 17 | 42.5\% | 48 | 49.5\% |
|  | Total | 57 | 100.0\% | 40 | 100.0\% | 97 | 100.0\% |
| Other Barriers Cited | ALREADY HAVE EDUCATION THEY NEED | 1 | 3.2\% | 1 | 5.9\% | 2 | 4.2\% |
|  | DO NOT KNOW | 7 | 22.6\% | 6 | 35.3\% | 13 | 27.1\% |
|  | DO NOT PROVIDE ANY | 0 | .0\% | 1 | 5.9\% | 1 | 2.1\% |
|  | DON'T OFFER INCENTIVES | 5 | 16.1\% | 2 | 11.8\% | 7 | 14.6\% |
|  | EDUCATION IS NOT NEEDED FOR JOBS HERE | 1 | 3.2\% | 0 | .0\% | 1 | 2.1\% |
|  | NEED STORE DIRECTOR RECOMMENDATION/NO INTEREST | 0 | .0\% | 1 | 5.9\% | 1 | 2.1\% |
|  | NO INTEREST | 11 | 35.5\% | 5 | 29.4\% | 16 | 33.3\% |
|  | NO NEED | 3 | 9.7\% | 0 | .0\% | 3 | 6.3\% |
|  | OLDER EMPLOYEES/ NOT NECESSARY | 1 | 3.2\% | 0 | .0\% | 1 | 2.1\% |
|  | PAYING BACK TUITION IF THEY DON'T MAKE GOOD ENOUGH GRADES | 1 | 3.2\% | 0 | .0\% | 1 | 2.1\% |
|  | THEY ARE WHERE THEY WANT TO BE | 1 | 3.2\% | 0 | .0\% | 1 | 2.1\% |
|  | THEY DON'T THINK THEY NEED IT | 0 | .0\% | 1 | 5.9\% | 1 | 2.1\% |
|  | Total | 31 | 100.0\% | 17 | 100.0\% | 48 | 100.0\% |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Method For Communicating Benefits And Educational Opportunities To Employees | ALL STAFF EMAIL/ MEETINGS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | ANNUAL MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | BULLETIN BOARD | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | BULLETIN BOARD/ MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | CASE BY CASE/ IN PERSON | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | CLASSES/ MEETINGS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | COMMUNICATION BOARD IN KITCHEN | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | CORPORATE PROVIDES | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | CREW ROOM POSTINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | DO NOT HAVE ANY EDUCATIONAL OPPORTUNITIES FOR THEM | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | DO NOT KNOW | 6 | 2.9\% | 6 | 5.4\% | 12 | 3.7\% |
|  | DON'T OFFER ANY | 5 | 2.4\% | 0 | .0\% | 5 | 1.6\% |
|  | DURING EMPLOYEE REVIEWS | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | DURING INITIAL INTERVIEW | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL | 27 | 12.9\% | 12 | 10.8\% | 39 | 12.1\% |
|  | EMAIL/ COMMUNITY BOARD | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL/ HANDBOOK | 3 | 1.4\% | 4 | 3.6\% | 7 | 2.2\% |
|  | EMAIL/ HANDBOOK/ MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL/ MEETINGS | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | EMAIL/ OFFICE MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL/ VERBAL | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL/ WEBSITE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMAIL/ WORD OF | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | EMPLOYEE HANDBOOK | 13 | 6.2\% | 5 | 4.5\% | 18 | 5.6\% |
|  | EMPLOYEE MEETINGS | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | EMR MESSAGING | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | FACE-TO-FACE | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | FLIER/ DIGITAL DISPLAY | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | GUIDEBOOK/ ORIENTATION | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ EMAIL/ INFO BOARDS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | HANDBOOK/ EMAIL/ MEETINGS | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | HANDBOOK/ EMAIL/ POSTINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ MEETING | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ MEETING/ ORIENTATION | 1 | .5\% | 0 | .0\% | 1 | .3\% |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Method For Communicating Benefits And Educational Opportunities To Employees | HANDBOOK/ MEETINGS | 7 | 3.3\% | 1 | .9\% | 8 | 2.5\% |
|  | HANDBOOK/ MEETINGS/ EMAIL | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ ONLINE | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | HANDBOOK/ OPEN ENROLLMENT | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ POSTS ON BOARDS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDBOOK/ WEBSITE | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | HANDOUTS | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | HANDOUTS/ MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HANDOUTS/ ORIENTATION | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | HASN'T COME UP | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | HR WEBSITE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | IN PERSON/ HANDBOOK | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | INDIVIDUALLY AS NEEDED | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | INITIAL INTERVIEW | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | INSERT FLIERS WITH PAYCHECKS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | INTERVIEW HIRING | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | INTRANET/ ANNUAL MEETINGS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MANAGER COMMUNICATES DURING REVIEWS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETING/ POSTINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MEETINGS | 26 | 12.4\% | 12 | 10.8\% | 38 | 11.8\% |
|  | MEETINGS/ EMAIL | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | MEETINGS/ EMAIL/ HANDBOOKS/ POSTING | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETINGS/ EMAIL/ NEWSLETTERS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETINGS/ EMAILS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MEETINGS/ GUIDE BOOK | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETINGS/ HANDBOOK | 4 | 1.9\% | 5 | 4.5\% | 9 | 2.8\% |
|  | MEETINGS/ HANDBOOK/ EMAIL | 3 | 1.4\% | 3 | 2.7\% | 6 | 1.9\% |
|  | MEETINGS/ HANDBOOK/ EMPLOYEE BOARD | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETINGS/ HANDOUTS | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | MEETINGS/ HANDOUTS/ BOARD POSTINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MEETINGS/ HANDOUTS/ EMAIL | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MEETINGS/ INFO BOARD | 1 | .5\% | 0 | .0\% | 1 | .3\% |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Method For Communicating Benefits And Educational Opportunities To Employees | MEETINGS/ INFORMATION BOARD IN STORE | 0 | .0\% | 1 | . $9 \%$ | 1 | . $3 \%$ |
|  | MEETINGS/ ONE-ON-ONE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MEETINGS/ ONLINE | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | MEETINGS/ ORIENTATION | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | MEETINGS/ POSTINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MEETINGS/ WEBSITE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | MONTHLY MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | NO RESPONSE | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | NONE OFFERED | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | NOTICE BOARD | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | NOTIFY INDIVIDUAL IN PERSON | 0 | .0\% | 1 | . $9 \%$ | 1 | .3\% |
|  | OFFER LETTER/ HANDBOOK | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | ONE-ON-ONE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | ONLINE | 1 | .5\% | 4 | 3.6\% | 5 | 1.6\% |
|  | ONLINE PORTAL/ MEETINGS/ BOARDS | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | ONLINE/ EMAIL | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | ORIENTATION | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | ORIENTATION/ EMAIL | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | ORIENTATION/ HANDBOOK/ MONTHLY MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | ORIENTATION/ HUMAN RESOURCE WEBSITE | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | ORIENTATION/ MANAGER INFORMS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | ORIENTATION/ MANUAL | 1 | . $5 \%$ | 0 | .0\% | 1 | .3\% |
|  | ORIENTATION/ MEETINGS | 1 | . $5 \%$ | 0 | .0\% | 1 | .3\% |
|  | ORIENTATION/ POSTER | 1 | . $5 \%$ | 0 | .0\% | 1 | . $3 \%$ |
|  | ORIENTATION/ WEBSITE | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | PERFORMANCE REVIEW | 1 | .5\% | 0 | .0\% | 1 | . $3 \%$ |
|  | POLICY MANUAL | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | POST ON BULLETIN BOARD IN CLINIC | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | POST SIGNS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | POST THEM IN BREAK ROOM | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | POSTED ON BILLBOARDS/ TEXTING | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | POSTERS/ EMAIL | 1 | . $5 \%$ | 0 | .0\% | 1 | . $3 \%$ |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Method For Communicating Benefits And Educational Opportunities To Employees | POSTERS/ GROUP MEETINGS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | POSTING IN STORE | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | POSTINGS IN STORE/ <br> PERSONAL COMMUNICATION | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | SEMI-ANNUAL INTERVIEW | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | STAFF MEEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | STAFF MEETINGS/ DEPARTMENT MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | THROUGH HUMAN RESOURCES | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | UPON HIRING | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | VERBAL/ POST IN EMPLOYEE LOUNGE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | VERBALLY | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | VERBALLY DURING HIRING | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | VERBALLY/ MESSAGE BOARDS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | VERBALLY/ SIGNAGE IN RESTAURANT | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | WEBSITE | 3 | 1.4\% | 4 | 3.6\% | 7 | 2.2\% |
|  | WEBSITE/ HANDBOOK | 1 | .5\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WEBSITE/ HANDOUTS/ MEETINGS | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | WEBSITE/ INITIAL INTERVIEW | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | WHEN EMPLOYEE ASKS | 1 | .5\% | 0 | .0\% | 1 | . $3 \%$ |
|  | WORKPLACE SIGNS/ EMPLOYEE WEBSITE | 0 | .0\% | 1 | . $9 \%$ | 1 | . $3 \%$ |
|  | WRITTEN JOB DESCRIPTION | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Interested In Harper College Developing Education Plans For Employees To Advance Education | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | No | 110 | 52.4\% | 46 | 41.4\% | 156 | 48.6\% |
|  | Yes | 39 | 18.6\% | 31 | 27.9\% | 70 | 21.8\% |
|  | Do not know | 49 | 23.3\% | 23 | 20.7\% | 72 | 22.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N\% |
| Rationale For No Interest In Harper Developing Education Plans For Employees | BUDGET CONSIDERATIONS | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | CLASSES NEEDED ARE NOT OFFERED | 3 | 2.7\% | 3 | 6.5\% | 6 | 3.8\% |
|  | CLASSES WOULD BE INDUSTRY SPECIFIC | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | CORPORATE DECIDES | 6 | 5.5\% | 8 | 17.4\% | 14 | 9.0\% |
|  | COST | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | DO IN-HOUSE | 1 | .9\% | 1 | 2.2\% | 2 | 1.3\% |
|  | DO NOT GET INVOLVED IN THEIR EDUCATION | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | DO THAT ALREADY | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | DOES NOT APPLY | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | DOING OKAY | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | DON'T HAVE OSHA TRAINING | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | EMPLOYEES HAVE NO INTEREST | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | FEDERAL GOVERNMENT/ NOT INTERESTED | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | NEED CONTINUING ED FOR INSURANCE CERTIFICATION | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | NO NEED | 1 | .9\% | 1 | 2.2\% | 2 | 1.3\% |
|  | NO AT THIS TIME | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | NO INTEREST | 6 | 5.5\% | 3 | 6.5\% | 9 | 5.8\% |
|  | NO NEED | 38 | 34.5\% | 8 | 17.4\% | 46 | 29.5\% |
|  | NO NEED/ MIGHT IN FUTURE | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | NO TIME | 4 | 3.6\% | 0 | .0\% | 4 | 2.6\% |
|  | NO TIME/ TURNOVER HIGH | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | NOT AT THIS TIME | 6 | 5.5\% | 3 | 6.5\% | 9 | 5.8\% |
|  | NOT FAMILIAR WITH REQUIREMENTS | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | NOT MY DECISION | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | NOT NECESARY | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | NOT NECESSARY | 29 | 26.4\% | 6 | 13.0\% | 35 | 22.4\% |
|  | NOT NECESSARY/ EVERTHING DONE IN-HOUSE | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | NOT NECESSARY/ THEY DO THAT ON THEIR OWN TIME | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | NOT NESESSARY | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | ON THEIR OWN | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | OWNER DECIDES | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | PHONE | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |

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TABLE 7-C. Employee Awareness Of Incentives Offered To Pursue Education By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For No Interest In Harper Developing Education Plans For Employees | TOO BUSY | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | TOO SMALL/ NO NEED | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | UP TO INDIVIDUAL | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | UP TO THE EMPLOYEE | 0 | .0\% | 1 | 2.2\% | 1 | .6\% |
|  | USE OAKTON COMMUNITY COLLEGE | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | WE USE COYNE TECHNICAL COLLEGE | 1 | .9\% | 0 | .0\% | 1 | .6\% |
|  | Total | 110 | 100.0\% | 46 | 100.0\% | 156 | 100.0\% |
| Awareness Of Harper College's Program For In-District Tuition For Out-Of-District Employees | No Response | 12 | 5.7\% | 11 | 9.9\% | 23 | 7.2\% |
|  | Yes, employees aware | 41 | 19.5\% | 26 | 23.4\% | 67 | 20.9\% |
|  | No, employees not aware | 91 | 43.3\% | 48 | 43.2\% | 139 | 43.3\% |
|  | Do not know | 66 | 31.4\% | 26 | 23.4\% | 92 | 28.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Willingness To Work With Harper College To Inform Employees Of Program | Yes | 115 | 73.2\% | 54 | 73.0\% | 169 | 73.2\% |
|  | No | 42 | 26.8\% | 20 | 27.0\% | 62 | 26.8\% |
|  | Total | 157 | 100.0\% | 74 | 100.0\% | 231 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Training Services Customized For Your Business - Familiarity | 1 = Not At All Familiar | 150 | 71.4\% | 75 | 67.6\% | 225 | 70.1\% |
|  | 2 | 12 | 5.7\% | 6 | 5.4\% | 18 | 5.6\% |
|  | 3 | 16 | 7.6\% | 10 | 9.0\% | 26 | 8.1\% |
|  | 4 | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | 5 = Very Familiar | 8 | 3.8\% | 3 | 2.7\% | 11 | 3.4\% |
|  | Do Not Know | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Training Services Customized For Your Business - Want Harper To Contact Them | No | 115 | 54.8\% | 39 | 35.1\% | 154 | 48.0\% |
|  | Yes | 75 | 35.7\% | 54 | 48.6\% | 129 | 40.2\% |
|  | Do not know | 6 | 2.9\% | 5 | 4.5\% | 11 | 3.4\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Free Posting Of Your Job Opportunities On Our Electronic Job Board - Familiarity | 1 = Not At All Familiar | 107 | 51.0\% | 44 | 39.6\% | 151 | 47.0\% |
|  | 2 | 17 | 8.1\% | 3 | 2.7\% | 20 | 6.2\% |
|  | 3 | 26 | 12.4\% | 17 | 15.3\% | 43 | 13.4\% |
|  | 4 | 15 | 7.1\% | 10 | 9.0\% | 25 | 7.8\% |
|  | 5 = Very Familiar | 26 | 12.4\% | 23 | 20.7\% | 49 | 15.3\% |
|  | Do Not Know | 5 | 2.4\% | 1 | .9\% | 6 | 1.9\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Free Posting Of Your Job Opportunities On Our Electronic Job Board - Want Harper To Contact Them | No | 81 | 38.6\% | 31 | 27.9\% | 112 | 34.9\% |
|  | Yes | 109 | 51.9\% | 63 | 56.8\% | 172 | 53.6\% |
|  | Do not know | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Apprenticeships - Used By Employers To Recruit And Develop Entry-Level Talent For Careers With Their Company; Harper College Provides The Required Classroom Hours And Guides Employers Throughout The Program. - Familiarity | 1 = Not At All Familiar | 143 | 68.1\% | 65 | 58.6\% | 208 | 64.8\% |
|  | 2 | 15 | 7.1\% | 9 | 8.1\% | 24 | 7.5\% |
|  | 3 | 18 | 8.6\% | 13 | 11.7\% | 31 | 9.7\% |
|  | 4 | 8 | 3.8\% | 5 | 4.5\% | 13 | 4.0\% |
|  | 5 = Very Familiar | 7 | 3.3\% | 5 | 4.5\% | 12 | 3.7\% |
|  | Do Not Know | 5 | 2.4\% | 1 | .9\% | 6 | 1.9\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Apprenticeships - Used By Employers To Recruit And Develop Entry-Level Talent For Careers With Their Company; Harper College Provides The Required Classroom Hours And Guides Employers Throughout The Program. - Want Harper To Contact Them | No | 108 | 51.4\% | 39 | 35.1\% | 147 | 45.8\% |
|  | Yes | 81 | 38.6\% | 56 | 50.5\% | 137 | 42.7\% |
|  | Do not know | 7 | 3.3\% | 3 | 2.7\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Internships - Paid And Unpaid Familiarity | 1 = Not At All Familiar | 141 | 67.1\% | 68 | 61.3\% | 209 | 65.1\% |
|  | 2 | 15 | 7.1\% | 6 | 5.4\% | 21 | 6.5\% |
|  | 3 | 18 | 8.6\% | 10 | 9.0\% | 28 | 8.7\% |
|  | 4 | 9 | 4.3\% | 7 | 6.3\% | 16 | 5.0\% |
|  | 5 = Very Familiar | 8 | 3.8\% | 4 | 3.6\% | 12 | 3.7\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Internships - Paid And Unpaid Want Harper To Contact Them | No | 106 | 50.5\% | 40 | 36.0\% | 146 | 45.5\% |
|  | Yes | 83 | 39.5\% | 55 | 49.5\% | 138 | 43.0\% |
|  | Do not know | 7 | 3.3\% | 3 | 2.7\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Promise Program - Scholarship Program That Builds Workforce Skills - Familiarity | 1 = Not At All Familiar | 163 | 77.6\% | 76 | 68.5\% | 239 | 74.5\% |
|  | 2 | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | 3 | 9 | 4.3\% | 9 | 8.1\% | 18 | 5.6\% |
|  | 4 | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | 5 = Very Familiar | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Promise Program - Scholarship Program That Builds Workforce Skills - Want Harper To Contact Them | No | 111 | 52.9\% | 43 | 38.7\% | 154 | 48.0\% |
|  | Yes | 78 | 37.1\% | 52 | 46.8\% | 130 | 40.5\% |
|  | Do not know | 7 | 3.3\% | 3 | 2.7\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Hosting Job Fairs - Familiarity | 1 = Not At All Familiar | 125 | 59.5\% | 57 | 51.4\% | 182 | 56.7\% |
|  | 2 | 17 | 8.1\% | 5 | 4.5\% | 22 | 6.9\% |
|  | 3 | 22 | 10.5\% | 12 | 10.8\% | 34 | 10.6\% |
|  | 4 | 15 | 7.1\% | 8 | 7.2\% | 23 | 7.2\% |
|  | 5 = Very Familiar | 12 | 5.7\% | 15 | 13.5\% | 27 | 8.4\% |
|  | Do Not Know | 5 | 2.4\% | 1 | .9\% | 6 | 1.9\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Hosting Job Fairs - Want Harper To Contact Them | No | 96 | 45.7\% | 36 | 32.4\% | 132 | 41.1\% |
|  | Yes | 94 | 44.8\% | 59 | 53.2\% | 153 | 47.7\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Harper College Mobile Unit (State-Of-The-Art Computer Training Room On Wheels That Can Come To Your Business) Familiarity | 1 = Not At All Familiar | 183 | 87.1\% | 87 | 78.4\% | 270 | 84.1\% |
|  | 2 | 2 | 1.0\% | 4 | 3.6\% | 6 | 1.9\% |
|  | 3 | 4 | 1.9\% | 2 | 1.8\% | 6 | 1.9\% |
|  | 4 | 1 | .5\% | 2 | 1.8\% | 3 | .9\% |
|  | 5 = Very Familiar | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Harper College Mobile Unit (State-Of-The-Art Computer Training Room On Wheels That Can Come To Your Business) Want Harper To Contact Them | No | 125 | 59.5\% | 50 | 45.0\% | 175 | 54.5\% |
|  | Yes | 65 | 31.0\% | 45 | 40.5\% | 110 | 34.3\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Small Business Development Center - Familiarity | 1 = Not At All Familiar | 175 | 83.3\% | 90 | 81.1\% | 265 | 82.6\% |
|  | 2 | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | 3 | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | 5 = Very Familiar | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Small Business Development Center - Want Harper To Contact Them | No | 122 | 58.1\% | 53 | 47.7\% | 175 | 54.5\% |
|  | Yes | 68 | 32.4\% | 41 | 36.9\% | 109 | 34.0\% |
|  | Do not know | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Business Edvantage Program Program That Offers In-District Tuition Rates To All Of Your Employees Whether They Live In Harper College's District Or Not Familiarity | 1 = Not At All Familiar | 180 | 85.7\% | 86 | 77.5\% | 266 | 82.9\% |
|  | 2 | 2 | 1.0\% | 5 | 4.5\% | 7 | 2.2\% |
|  | 3 | 3 | 1.4\% | 3 | 2.7\% | 6 | 1.9\% |
|  | 4 | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | 5 = Very Familiar | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Business Edvantage Program Program That Offers In-District Tuition Rates To All Of Your Employees Whether They Live In Harper College's District Or Not Want Harper To Contact Them | No | 104 | 49.5\% | 37 | 33.3\% | 141 | 43.9\% |
|  | Yes | 86 | 41.0\% | 58 | 52.3\% | 144 | 44.9\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Wojcik Conference Center That Can Host Meetings And Events For 5 To 250 People - Familiarity | 1 = Not At All Familiar | 178 | 84.8\% | 87 | 78.4\% | 265 | 82.6\% |
|  | 2 | 4 | 1.9\% | 2 | 1.8\% | 6 | 1.9\% |
|  | 3 | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | 4 | 3 | 1.4\% | 2 | 1.8\% | 5 | 1.6\% |
|  | 5 = Very Familiar | 1 | .5\% | 2 | 1.8\% | 3 | .9\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Wojcik Conference Center That Can Host Meetings And Events For 5 To 250 People - Want Harper To Contact Them | No | 125 | 59.5\% | 52 | 46.8\% | 177 | 55.1\% |
|  | Yes | 65 | 31.0\% | 43 | 38.7\% | 108 | 33.6\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

[^132]TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column $\mathrm{N} \%$ | Count | Column N\% |
| Workforce Certification Center Local Certification Testing Center For National Certifications Familiarity | 1 = Not At All Familiar | 179 | 85.2\% | 87 | 78.4\% | 266 | 82.9\% |
|  | 2 | 6 | 2.9\% | 5 | 4.5\% | 11 | 3.4\% |
|  | 3 | 4 | 1.9\% | 3 | 2.7\% | 7 | 2.2\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | Do Not Know | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Workforce Certification Center Local Certification Testing Center For National Certifications - Want Harper To Contact Them | No | 121 | 57.6\% | 47 | 42.3\% | 168 | 52.3\% |
|  | Yes | 66 | 31.4\% | 48 | 43.2\% | 114 | 35.5\% |
|  | Do not know | 9 | 4.3\% | 3 | 2.7\% | 12 | 3.7\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Free ESL And GED Classes Familiarity | 1 = Not At All Familiar | 169 | 80.5\% | 81 | 73.0\% | 250 | 77.9\% |
|  | 2 | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | 3 | 8 | 3.8\% | 7 | 6.3\% | 15 | 4.7\% |
|  | 4 | 2 | 1.0\% | 2 | 1.8\% | 4 | 1.2\% |
|  | 5 = Very Familiar | 5 | 2.4\% | 4 | 3.6\% | 9 | 2.8\% |
|  | Do Not Know | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Free ESL And GED Classes Want Harper To Contact Them | No | 114 | 54.3\% | 42 | 37.8\% | 156 | 48.6\% |
|  | Yes | 76 | 36.2\% | 52 | 46.8\% | 128 | 39.9\% |
|  | Do not know | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Employee Wellness Programs Corporate Memberships Available To Provide Wellness Programs For Employees - Familiarity | 1 = Not At All Familiar | 182 | 86.7\% | 91 | 82.0\% | 273 | 85.0\% |
|  | 2 | 3 | 1.4\% | 2 | 1.8\% | 5 | 1.6\% |
|  | 3 | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Employee Wellness Programs Corporate Memberships Available To Provide Wellness Programs For Employees - Want Harper To Contact Them | No | 115 | 54.8\% | 51 | 45.9\% | 166 | 51.7\% |
|  | Yes | 74 | 35.2\% | 44 | 39.6\% | 118 | 36.8\% |
|  | Do not know | 7 | 3.3\% | 3 | 2.7\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Career-Based Stackable Certificates - Familiarity | 1 = Not At All Familiar | 183 | 87.1\% | 91 | 82.0\% | 274 | 85.4\% |
|  | 2 | 2 | 1.0\% | 3 | 2.7\% | 5 | 1.6\% |
|  | 3 | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Career-Based Stackable Certificates - Want Harper To Contact Them | No | 130 | 61.9\% | 51 | 45.9\% | 181 | 56.4\% |
|  | Yes | 60 | 28.6\% | 43 | 38.7\% | 103 | 32.1\% |
|  | Do not know | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Prior Learning Assessment Familiarity | 1 = Not At All Familiar | 184 | 87.6\% | 92 | 82.9\% | 276 | 86.0\% |
|  | 2 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 3 | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | 4 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Prior Learning Assessment Want Harper To Contact Them | No | 132 | 62.9\% | 53 | 47.7\% | 185 | 57.6\% |
|  | Yes | 58 | 27.6\% | 42 | 37.8\% | 100 | 31.2\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Review Credential Evaluations Of Foreign Trained Workers To Identify What Courses Can Apply Towards - Familiarity | 1 = Not At All Familiar | 185 | 88.1\% | 92 | 82.9\% | 277 | 86.3\% |
|  | 2 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 3 | 2 | 1.0\% | 2 | 1.8\% | 4 | 1.2\% |
|  | 4 | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 8. Knowledge And Interest About Programming Offered By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N \% | Count | Column N\% |
| Review Credential Evaluations Of Foreign Trained Workers To Identify What Courses Can Apply Towards - Want Harper To Contact Them | No | 129 | 61.4\% | 53 | 47.7\% | 182 | 56.7\% |
|  | Yes | 61 | 29.0\% | 42 | 37.8\% | 103 | 32.1\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Harper Credential/ Shortcuts To US Credentials - Familiarity | 1 = Not At All Familiar | 186 | 88.6\% | 92 | 82.9\% | 278 | 86.6\% |
|  | 2 | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | 3 | 2 | 1.0\% | 2 | 1.8\% | 4 | 1.2\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Harper Credential/ Shortcuts To US Credentials - Want Harper To Contact Them | No | 130 | 61.9\% | 54 | 48.6\% | 184 | 57.3\% |
|  | Yes | 60 | 28.6\% | 41 | 36.9\% | 101 | 31.5\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Rental Space For Small Employers Needing Office Space - Familiarity | 1 = Not At All Familiar | 184 | 87.6\% | 93 | 83.8\% | 277 | 86.3\% |
|  | 2 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 3 | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | 4 | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | 5 = Very Familiar | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | Do Not Know | 5 | 2.4\% | 3 | 2.7\% | 8 | 2.5\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Rental Space For Small <br> Employers Needing Office Space <br> - Want Harper To Contact Them | No | 129 | 61.4\% | 55 | 49.5\% | 184 | 57.3\% |
|  | Yes | 61 | 29.0\% | 40 | 36.0\% | 101 | 31.5\% |
|  | Do not know | 6 | 2.9\% | 3 | 2.7\% | 9 | 2.8\% |
|  | No Response | 14 | 6.7\% | 13 | 11.7\% | 27 | 8.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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Report

| Number Of Emplovees |  | Training Services Customized For Your Business Familiarity | Free Posting Of Your Job Opportunities On Our Electronic Job Board - Familiarity | Apprenticeships Used By Employers To Recruit And Develop EntryLevel Talent For Careers With Their Company; Harper College Provides The Required <br> Classroom Hours And Guides Employers <br> Throughout The Program. Familiarity | Internships - Paid And Unpaid Familiarity | Promise Program <br> - Scholarship <br> Program That <br> Builds Workforce <br> Skills - Familiarity | Hosting Job Fairs <br> - Familiarity | Harper College Mobile Unit (State-Of-The-Art <br> Computer Training Room On Wheels That Can Come To Your Business) - Familiarity | Small Business Development Center Familiarity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Less Than 100 Employees | Mean | 1.4764 | 2.1414 | 1.5393 | 1.5759 | 1.3665 | 1.8063 | 1.0890 | 1.1623 |
|  | N | 191 | 191 | 191 | 191 | 191 | 191 | 191 | 191 |
|  | Std. Deviation | 1.04035 | 1.49241 | 1.06488 | 1.10656 | . 97965 | 1.27286 | . 46728 | . 62395 |
| 100 Or More Employees | Mean | 1.4583 | 2.6392 | 1.7216 | 1.6632 | 1.4421 | 2.1649 | 1.1474 | 1.0842 |
|  | N | 96 | 97 | 97 | 95 | 95 | 97 | 95 | 95 |
|  | Std. Deviation | . 98319 | 1.67198 | 1.18798 | 1.18151 | . 97540 | 1.55912 | . 54516 | . 37652 |
| Total | Mean | 1.4704 | 2.3090 | 1.6007 | 1.6049 | 1.3916 | 1.9271 | 1.1084 | 1.1364 |
|  | N | 287 | 288 | 288 | 286 | 286 | 288 | 286 | 286 |
|  | Ctr naviatinn | 1 n10an | $157 n \cap 8$ | 110016 | 112 ncs | 07718 | 128266 | 40129 | 55167 |

## Report

| Number Of Emplovees |  | Business Edvantage Program - Program That Offers In-District Tuition Rates To All Of Your Employees Whether They Live In, Harper College's District Or Not - Familiarity | Wojcik Conference Center That Can Host Meetings And Events For 5 To 250 People Familiarity | Workforce Certification Center - Local Certification Testing Center For National Certifications Familiarity | Free ESL And GED Classes Familiarity | Employee Wellness Programs Corporate Memberships Available To Provide Wellness Programs For Employees Familiarity | Career-Based Stackable Certificates Familiarity | Prior Learning Assessment Familiarity | Review Credential Evaluations Of Foreign Trained Workers To Identify What Courses Can Apply Towards Familiarity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Less Than 100 Employees | Mean | 1.1571 | 1.1414 | 1.1152 | 1.2565 | 1.0995 | 1.0942 | 1.0785 | 1.0838 |
|  | N | 191 | 191 | 191 | 191 | 191 | 191 | 191 | 191 |
|  | Std. Deviation | . 69315 | . 57667 | . 52046 | . 80925 | . 50840 | . 50421 | . 46916 | . 50607 |
| 100 Or More Employees | Mean | 1.1474 | 1.2105 | 1.1563 | 1.3958 | 1.0842 | 1.0526 | 1.0947 | 1.0737 |
|  | N | 95 | 95 | 96 | 96 | 95 | 95 | 95 | 95 |
|  | Std. Deviation | . 50463 | . 77039 | . 56806 | 1.01025 | . 47631 | . 26771 | . 54721 | . 41876 |
| Total | Mean | 1.1538 | 1.1643 | 1.1289 | 1.3031 | 1.0944 | 1.0804 | 1.0839 | 1.0804 |
|  | N | 286 | 286 | 287 | 287 | 286 | 286 | 286 | 286 |
|  | Std. Deviation | . 63586 | . 64693 | . 53621 | . 88228 | . 49719 | . 43990 | . 49555 | . 47812 |


| Number Of Emplovees |  | Harper Credential/ Shortcuts To US Credentials Familiarity | Rental Space For <br> Small Employers Needing Office Space - Familiarity |
| :---: | :---: | :---: | :---: |
| Less Than 100 Employees | Mean | 1.0681 | 1.0890 |
|  | N | 191 | 191 |
|  | Std. Deviation | . 45949 | . 51035 |
| 100 Or More Employees | Mean | 1.0526 | 1.0526 |
|  | N | 95 | 95 |
|  | Std. Deviation | . 30487 | . 36810 |
| Total | Mean | 1.0629 | 1.0769 |
|  | N | 286 | 286 |
|  | Std. Deviation | . 41408 | . 46757 |

Report

TABLE 9. Harper College Locations Most Convenient For Employee Attendance By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Locations Most Convenient For Employees To Attend Training (Multiple Responses) | Harper College, 1200 Algonquin Rd, Palatine, IL 60067 | 106 | 54.1\% | 52 | 53.6\% | 158 | 53.9\% |
|  | Harper Professional Center (HPC), 650 E. Higgins Road, Schaumburg, IL 60173 | 60 | 30.6\% | 43 | 44.3\% | 103 | 35.2\% |
|  | Learning and Career Center, 1375 S. Wolf Rd, Prospect Heights, IL 60070 | 32 | 16.3\% | 8 | 8.2\% | 40 | 13.7\% |
|  | Education and Work Center, 6704 Barrington Rd, Hanover Park, IL 60133 | 17 | 8.7\% | 9 | 9.3\% | 26 | 8.9\% |
|  | None Are Convenient | 7 | 3.6\% | 1 | 1.0\% | 8 | 2.7\% |
|  | Total | 196 | 100.0\% | 97 | 100.0\% | 293 | 100.0\% |

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TABLE 10-A. Usage Of Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N\% |
| Sent Employees To Classes At Harper College | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | No | 188 | 89.5\% | 92 | 82.9\% | 280 | 87.2\% |
|  | Yes | 8 | 3.8\% | 5 | 4.5\% | 13 | 4.0\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Rationale For Not Sending Employees To Classes | CLASSES NEEDED ARE NOT OFFERED | 7 | 3.7\% | 2 | 2.2\% | 9 | 3.2\% |
|  | CORPORATE DECISION | 0 | .0\% | 2 | 2.2\% | 2 | .7\% |
|  | DO NOT KNOW | 10 | 5.3\% | 5 | 5.4\% | 15 | 5.4\% |
|  | DO NOT NEED TO FURTHER EDUCATION FOR EMPLOYEES | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | DO NOT OFFER THAT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | DONE IN-HOUSE | 2 | 1.1\% | 1 | 1.1\% | 3 | 1.1\% |
|  | EMPLOYESS DECIDE ON THEIR OWN | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | HAD NO INFORMATION/ NO NEED | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | HOMES OFFICE PROVIDES CLASSES | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | IT IS UP TO THE EMPLOYEE | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | MOST EMPLOYEES ONLY PART-TIME | 0 | .0\% | 1 | 1.1\% | 1 | .4\% |
|  | NEVER CAME UP | 4 | 2.1\% | 3 | 3.3\% | 7 | 2.5\% |
|  | NEVER CONSIDERED IT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NEVER NEEDED TO | 1 | .5\% | 2 | 2.2\% | 3 | 1.1\% |
|  | NEW TO AREA | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO INSURANCE CLASSES | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO INTEREST | 1 | .5\% | 2 | 2.2\% | 3 | 1.1\% |
|  | NO MONEY FOR IT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO NEED | 110 | 58.5\% | 51 | 55.4\% | 161 | 57.5\% |
|  | NO RESPONSE | 0 | .0\% | 1 | 1.1\% | 1 | .4\% |
|  | NOT AWARE OF ANY PROGRAMS | 1 | .5\% | 3 | 3.3\% | 4 | 1.4\% |
|  | NOT BENEFICIAL/ NO EDUCATION BENEFITS | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NOT NECESSARY | 40 | 21.3\% | 18 | 19.6\% | 58 | 20.7\% |
|  | TOO FAR | 0 | .0\% | 1 | 1.1\% | 1 | .4\% |
|  | WE DON'T OFFER THAT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | Total | 188 | 100.0\% | 92 | 100.0\% | 280 | 100.0\% |

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TABLE 10-A. Usage Of Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Employer Paid For Classes | Yes | 7 | 87.5\% | 4 | 80.0\% | 11 | 84.6\% |
|  | No | 1 | 12.5\% | 0 | .0\% | 1 | 7.7\% |
|  | Do not know | 0 | .0\% | 1 | 20.0\% | 1 | 7.7\% |
|  | Total | 8 | 100.0\% | 5 | 100.0\% | 13 | 100.0\% |
| Satisfaction With The Classes | Satisfied | 7 | 87.5\% | 4 | 80.0\% | 11 | 84.6\% |
|  | Do not know | 1 | 12.5\% | 1 | 20.0\% | 2 | 15.4\% |
|  | Total | 8 | 100.0\% | 5 | 100.0\% | 13 | 100.0\% |
| Harper College Provided Training For Employees | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | No | 183 | 87.1\% | 89 | 80.2\% | 272 | 84.7\% |
|  | Yes | 3 | 1.4\% | 4 | 3.6\% | 7 | 2.2\% |
|  | Do not know | 10 | 4.8\% | 4 | 3.6\% | 14 | 4.4\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Rationale For Not Using Harper College To Provide Training To Employees | CLASSES NEEDED ARE NOT OFFERED | 7 | 3.8\% | 3 | 3.4\% | 10 | 3.7\% |
|  | CORPORATE DECIDES | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | CORPORATE DECISION | 1 | .5\% | 5 | 5.6\% | 6 | 2.2\% |
|  | DID NOT KNOW ABOUT IT | 0 | .0\% | 1 | 1.1\% | 1 | .4\% |
|  | DO ANNUAL SEMINARS | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | DO IN-HOUSE | 6 | 3.3\% | 5 | 5.6\% | 11 | 4.0\% |
|  | DO NOT KNOW | 6 | 3.3\% | 1 | 1.1\% | 7 | 2.6\% |
|  | DO OUR OWN TRAINING | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | HAD NO INFORMATION/ NO NEED NOW | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | HAVE IN-HOUSE TRAINING | 2 | 1.1\% | 2 | 2.2\% | 4 | 1.5\% |
|  | HOME OFFICE PROVIDES TRAINING | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | IT IS UP TO THE EMPLOYEE | 2 | 1.1\% | 0 | .0\% | 2 | .7\% |
|  | NEVER CAME UP | 3 | 1.6\% | 3 | 3.4\% | 6 | 2.2\% |
|  | NEVER CONSIDERED IT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NEW TO AREA | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO - WE DO IT | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO INSURANCE CLASSES | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NO INTEREST | 1 | .5\% | 2 | 2.2\% | 3 | 1.1\% |
|  | NO NEED | 104 | 56.8\% | 52 | 58.4\% | 156 | 57.4\% |
|  | NOT AWARE OF ANY PROGRAMS | 1 | .5\% | 3 | 3.4\% | 4 | 1.5\% |
|  | NOT BENEFICIAL/ NO EDUCATION BENEFITS | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | NOT IN THE BUDGET | 1 | .5\% | 0 | .0\% | 1 | .4\% |

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TABLE 10-A. Usage Of Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column $\mathrm{N} \%$ |
| Rationale For Not Using Harper College To Provide Training To Employees | NOT NECESSARY | 38 | 20.8\% | 11 | 12.4\% | 49 | 18.0\% |
|  | TOO FAR | 0 | .0\% | 1 | 1.1\% | 1 | .4\% |
|  | WE USE CORPORATE TRAINING | 1 | .5\% | 0 | .0\% | 1 | .4\% |
|  | Total | 183 | 100.0\% | 89 | 100.0\% | 272 | 100.0\% |
| Training Offered | DO NOT KNOW | 1 | 33.3\% | 2 | 50.0\% | 3 | 42.9\% |
|  | DO NOT REMEMBER | 0 | .0\% | 1 | 25.0\% | 1 | 14.3\% |
|  | ELECTRICIAN/ HVAC | 0 | .0\% | 1 | 25.0\% | 1 | 14.3\% |
|  | HVAC | 1 | 33.3\% | 0 | .0\% | 1 | 14.3\% |
|  | TAPE CLASS | 1 | 33.3\% | 0 | .0\% | 1 | 14.3\% |
|  | Total | 3 | 100.0\% | 4 | 100.0\% | 7 | 100.0\% |
| Location Of Training | Harper College location | 2 | 66.7\% | 4 | 100.0\% | 6 | 85.7\% |
|  | On-site at business | 1 | 33.3\% | 0 | .0\% | 1 | 14.3\% |
|  | Total | 3 | 100.0\% | 4 | 100.0\% | 7 | 100.0\% |
| Satisfaction With Training Program | Satisfied | 3 | 100.0\% | 3 | 75.0\% | 6 | 85.7\% |
|  | Do not know | 0 | .0\% | 1 | 25.0\% | 1 | 14.3\% |
|  | Total | 3 | 100.0\% | 4 | 100.0\% | 7 | 100.0\% |

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TABLE 10-B. Utilization Of Harper College For Recruiting Employees By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| Recruited Graduates Or Students From Harper College For Employment | Yes | 50 | 23.8\% | 47 | 42.3\% | 97 | 30.2\% |
|  | No | 142 | 67.6\% | 52 | 46.8\% | 194 | 60.4\% |
|  | Do not know | 18 | 8.6\% | 12 | 10.8\% | 30 | 9.3\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Posted Job On Harper College's Website | Yes | 32 | 64.0\% | 36 | 76.6\% | 68 | 70.1\% |
|  | Did not know about it | 7 | 14.0\% | 3 | 6.4\% | 10 | 10.3\% |
|  | No | 11 | 22.0\% | 8 | 17.0\% | 19 | 19.6\% |
|  | Total | 50 | 100.0\% | 47 | 100.0\% | 97 | 100.0\% |
| Hired The Graduate Or Student | No | 11 | 34.4\% | 11 | 30.6\% | 22 | 32.4\% |
|  | Yes | 14 | 43.8\% | 17 | 47.2\% | 31 | 45.6\% |
|  | Do not know | 7 | 21.9\% | 8 | 22.2\% | 15 | 22.1\% |
|  | Total | 32 | 100.0\% | 36 | 100.0\% | 68 | 100.0\% |
| Rationale For Not Hiring Graduate Or Student | DID NOT NEED THAT POSITION | 1 | 9.1\% | 0 | .0\% | 1 | 4.5\% |
|  | DIDN'T GET A STRONG RESPONSE | 1 | 9.1\% | 0 | .0\% | 1 | 4.5\% |
|  | DO NOT KNOW | 0 | .0\% | 1 | 9.1\% | 1 | 4.5\% |
|  | NO ONE APPLIED | 3 | 27.3\% | 2 | 18.2\% | 5 | 22.7\% |
|  | NO OPENING | 1 | 9.1\% | 0 | .0\% | 1 | 4.5\% |
|  | NO RESPONSE | 4 | 36.4\% | 5 | 45.5\% | 9 | 40.9\% |
|  | NOT A GOOD FIT | 0 | .0\% | 1 | 9.1\% | 1 | 4.5\% |
|  | NOT ENOUGH RESPONSES | 1 | 9.1\% | 0 | .0\% | 1 | 4.5\% |
|  | NOT QUALIFIED | 0 | .0\% | 1 | 9.1\% | 1 | 4.5\% |
|  | WORK HOURS DIDN'T SUIT HIM | 0 | .0\% | 1 | 9.1\% | 1 | 4.5\% |
|  | Total | 11 | 100.0\% | 11 | 100.0\% | 22 | 100.0\% |
| Satisfaction With Individual As An Employee | Very Dissatisfied | 1 | 7.1\% | 0 | .0\% | 1 | 3.2\% |
|  | Dissatisfied | 0 | .0\% | 1 | 5.9\% | 1 | 3.2\% |
|  | Satisfied | 2 | 14.3\% | 4 | 23.5\% | 6 | 19.4\% |
|  | Very Satisfied | 9 | 64.3\% | 9 | 52.9\% | 18 | 58.1\% |
|  | Do not know/ Cannot recall | 2 | 14.3\% | 3 | 17.6\% | 5 | 16.1\% |
|  | Total | 14 | 100.0\% | 17 | 100.0\% | 31 | 100.0\% |
| Rationale For Dissatisfaction | DID NOT SHOW UP | 1 | 100.0\% | 0 | .0\% | 1 | 50.0\% |
|  | NOT PREPARED FOR JOB | 0 | .0\% | 1 | 100.0\% | 1 | 50.0\% |
|  | Total | 1 | 100.0\% | 1 | 100.0\% | 2 | 100.0\% |
| Interest In Posting Jobs On Harper College's Website | Yes | 117 | 73.1\% | 53 | 82.8\% | 170 | 75.9\% |
|  | No | 25 | 15.6\% | 6 | 9.4\% | 31 | 13.8\% |
|  | Did not know about it | 18 | 11.3\% | 5 | 7.8\% | 23 | 10.3\% |
|  | Total | 160 | 100.0\% | 64 | 100.0\% | 224 | 100.0\% |

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TABLE 11. Willingness To Partner With Harper College To Asisst Students In Gaining Real Work Experience By Size Of Employer

|  |  | Number Of Emplovees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Serve On A Program Advisory Group | Yes | 29 | 13.8\% | 24 | 21.6\% | 53 | 16.5\% |
|  | No | 121 | 57.6\% | 47 | 42.3\% | 168 | 52.3\% |
|  | Do not know | 46 | 21.9\% | 26 | 23.4\% | 72 | 22.4\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Offer Apprenticeships To New Hires | Yes | 62 | 29.5\% | 34 | 30.6\% | 96 | 29.9\% |
|  | No | 90 | 42.9\% | 36 | 32.4\% | 126 | 39.3\% |
|  | Do not know | 44 | 21.0\% | 27 | 24.3\% | 71 | 22.1\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Provide Internships To Students Paid, Unpaid Or Both | Yes | 71 | 33.8\% | 35 | 31.5\% | 106 | 33.0\% |
|  | No | 83 | 39.5\% | 30 | 27.0\% | 113 | 35.2\% |
|  | Do not know | 42 | 20.0\% | 32 | 28.8\% | 74 | 23.1\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Allow Students To Job Shadow Your Employees | Yes | 74 | 35.2\% | 34 | 30.6\% | 108 | 33.6\% |
|  | No | 81 | 38.6\% | 33 | 29.7\% | 114 | 35.5\% |
|  | Do not know | 41 | 19.5\% | 30 | 27.0\% | 71 | 22.1\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| You Or Your Employees Make Presentations To Middle School, High School, And College Students About Job Requirements And General Career Field Information | Yes | 62 | 29.5\% | 36 | 32.4\% | 98 | 30.5\% |
|  | No | 94 | 44.8\% | 33 | 29.7\% | 127 | 39.6\% |
|  | Do not know | 40 | 19.0\% | 28 | 25.2\% | 68 | 21.2\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Give Presentations To Students On Skills Needed In The Workforce, Resume Building, And Interview Skills | Yes | 59 | 28.1\% | 33 | 29.7\% | 92 | 28.7\% |
|  | No | 97 | 46.2\% | 36 | 32.4\% | 133 | 41.4\% |
|  | Do not know | 40 | 19.0\% | 28 | 25.2\% | 68 | 21.2\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Create Scholarships For Employees Or New Hires | Yes | 38 | 18.1\% | 26 | 23.4\% | 64 | 19.9\% |
|  | No | 116 | 55.2\% | 40 | 36.0\% | 156 | 48.6\% |
|  | Do not know | 42 | 20.0\% | 31 | 27.9\% | 73 | 22.7\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 11. Willingness To Partner With Harper College To Asisst Students In Gaining Real Work Experience By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N \% |
| Collaborate With Harper To Invest In Industry-Specific Equipment To Be Used For Employee Training | Yes | 23 | 11.0\% | 17 | 15.3\% | 40 | 12.5\% |
|  | No | 131 | 62.4\% | 51 | 45.9\% | 182 | 56.7\% |
|  | Do not know | 42 | 20.0\% | 29 | 26.1\% | 71 | 22.1\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 12. Interest In Contact By Harper College By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Best Contact Method To Stay Informed | Other | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | Email | 131 | 62.4\% | 70 | 63.1\% | 201 | 62.6\% |
|  | Mail | 16 | 7.6\% | 6 | 5.4\% | 22 | 6.9\% |
|  | Telephone | 9 | 4.3\% | 11 | 9.9\% | 20 | 6.2\% |
|  | Website | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | Do not send | 34 | 16.2\% | 10 | 9.0\% | 44 | 13.7\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Other Contact Methods Cited | CONTACT CORPORATE | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
|  | Total | 2 | 100.0\% | 0 | .0\% | 2 | 100.0\% |
| Interest In Assistance From Harper College | No | 63 | 30.0\% | 20 | 18.0\% | 83 | 25.9\% |
|  | Do not know | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | Yes | 129 | 61.4\% | 76 | 68.5\% | 205 | 63.9\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N\% | Count | Column N \% |
| Company Structure | Non-Profit | 8 | 3.8\% | 10 | 9.0\% | 18 | 5.6\% |
|  | Government | 6 | 2.9\% | 18 | 16.2\% | 24 | 7.5\% |
|  | Sole Proprietorship | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | Partnership | 9 | 4.3\% | 3 | 2.7\% | 12 | 3.7\% |
|  | Corporation | 162 | 77.1\% | 63 | 56.8\% | 225 | 70.1\% |
|  | Do not know | 4 | 1.9\% | 1 | .9\% | 5 | 1.6\% |
|  | No Response | 14 | 6.7\% | 14 | 12.6\% | 28 | 8.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Ownership | Privately owned | 126 | 77.8\% | 41 | 65.1\% | 167 | 74.2\% |
|  | Publicly traded | 28 | 17.3\% | 20 | 31.7\% | 48 | 21.3\% |
|  | Do not know | 8 | 4.9\% | 2 | 3.2\% | 10 | 4.4\% |
|  | Total | 162 | 100.0\% | 63 | 100.0\% | 225 | 100.0\% |
| City | ARLINGTON HEIGHTS | 34 | 16.2\% | 15 | 13.5\% | 49 | 15.3\% |
|  | BARRINGTON | 5 | 2.4\% | 2 | 1.8\% | 7 | 2.2\% |
|  | BLOOMINGDALE | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | BUFFALO GROVE | 10 | 4.8\% | 4 | 3.6\% | 14 | 4.4\% |
|  | CARPENTERSVILLE | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | DEER PARK | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | DES PLAINES | 18 | 8.6\% | 13 | 11.7\% | 31 | 9.7\% |
|  | ELGIN | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | ELK GROVE VILLAGE | 26 | 12.4\% | 11 | 9.9\% | 37 | 11.5\% |
|  | GLENVIEW | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | HANOVER PARK | 3 | 1.4\% | 1 | .9\% | 4 | 1.2\% |
|  | HOFFMAN ESTATES | 13 | 6.2\% | 3 | 2.7\% | 16 | 5.0\% |
|  | INVERNESS | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | LAKE BARRINGTON | 5 | 2.4\% | 0 | .0\% | 5 | 1.6\% |
|  | LAKEFOREST | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | LOMBARD | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | MT PROSPECT | 10 | 4.8\% | 4 | 3.6\% | 14 | 4.4\% |
|  | No Response | 16 | 7.6\% | 15 | 13.5\% | 31 | 9.7\% |
|  | NORTH BARRINGTON | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | PALATINE | 12 | 5.7\% | 6 | 5.4\% | 18 | 5.6\% |
|  | PARK RIDGE | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | PROSPECT HEIGHTS | 2 | 1.0\% | 2 | 1.8\% | 4 | 1.2\% |
|  | RIVER FOREST | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | ROLLING MEADOWS | 7 | 3.3\% | 1 | .9\% | 8 | 2.5\% |
|  | ROSELLE | 4 | 1.9\% | 5 | 4.5\% | 9 | 2.8\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N \% | Count | Column N \% |
| City | ROSEMONT | 11 | 5.2\% | 7 | 6.3\% | 18 | 5.6\% |
|  | SCHAUMBURG | 14 | 6.7\% | 6 | 5.4\% | 20 | 6.2\% |
|  | SOUTH BARRINGTON | 2 | 1.0\% | 3 | 2.7\% | 5 | 1.6\% |
|  | WAUCONDA | 2 | 1.0\% | 3 | 2.7\% | 5 | 1.6\% |
|  | WHEELING | 8 | 3.8\% | 4 | 3.6\% | 12 | 3.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Zip | Refused | 16 | 7.6\% | 15 | 13.5\% | 31 | 9.7\% |
|  | 60004 | 16 | 7.6\% | 7 | 6.3\% | 23 | 7.2\% |
|  | 60005 | 17 | 8.1\% | 6 | 5.4\% | 23 | 7.2\% |
|  | 60006 | 1 | .5\% | 2 | 1.8\% | 3 | .9\% |
|  | 60007 | 27 | 12.9\% | 11 | 9.9\% | 38 | 11.8\% |
|  | 60008 | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | 60010 | 16 | 7.6\% | 5 | 4.5\% | 21 | 6.5\% |
|  | 60016 | 6 | 2.9\% | 4 | 3.6\% | 10 | 3.1\% |
|  | 60018 | 21 | 10.0\% | 16 | 14.4\% | 37 | 11.5\% |
|  | 60025 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 60045 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 60056 | 10 | 4.8\% | 4 | 3.6\% | 14 | 4.4\% |
|  | 60067 | 10 | 4.8\% | 5 | 4.5\% | 15 | 4.7\% |
|  | 60068 | 1 | .5\% | 1 | .9\% | 2 | .6\% |
|  | 60070 | 2 | 1.0\% | 2 | 1.8\% | 4 | 1.2\% |
|  | 60074 | 2 | 1.0\% | 1 | .9\% | 3 | .9\% |
|  | 60084 | 2 | 1.0\% | 3 | 2.7\% | 5 | 1.6\% |
|  | 60089 | 10 | 4.8\% | 4 | 3.6\% | 14 | 4.4\% |
|  | 60090 | 8 | 3.8\% | 4 | 3.6\% | 12 | 3.7\% |
|  | 60108 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 60110 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 60123 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 60133 | 3 | 1.4\% | 1 | .9\% | 4 | 1.2\% |
|  | 60148 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 60167 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 60169 | 7 | 3.3\% | 2 | 1.8\% | 9 | 2.8\% |
|  | 60172 | 4 | 1.9\% | 5 | 4.5\% | 9 | 2.8\% |
|  | 60173 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 60178 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 60191 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 60192 | 6 | 2.9\% | 1 | .9\% | 7 | 2.2\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N \% |
| Zip | 60193 | 6 | 2.9\% | 1 | .9\% | 7 | 2.2\% |
|  | 60194 | 1 | .5\% | 3 | 2.7\% | 4 | 1.2\% |
|  | 60195 | 5 | 2.4\% | 1 | .9\% | 6 | 1.9\% |
|  | 60305 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| SIC Code | 01-14 Agriculture/ Mining | 5 | 2.4\% | 1 | .9\% | 6 | 1.9\% |
|  | 15-17 Construction | 13 | 6.2\% | 4 | 3.6\% | 17 | 5.3\% |
|  | 20-39 Manufacturing | 12 | 5.7\% | 3 | 2.7\% | 15 | 4.7\% |
|  | 40-49 Transportation, Communications, Electric, Gas, And Sanitary Services | 9 | 4.3\% | 4 | 3.6\% | 13 | 4.0\% |
|  | 50-51 Wholesale Trade | 13 | 6.2\% | 1 | .9\% | 14 | 4.4\% |
|  | 52-59 Retail Trade | 18 | 8.6\% | 15 | 13.5\% | 33 | 10.3\% |
|  | 60-67 Finance, Insurance, And Real Estate (Business And Professional Services) | 24 | 11.4\% | 7 | 6.3\% | 31 | 9.7\% |
|  | 70-79 Business \& Personal Services | 39 | 18.6\% | 22 | 19.8\% | 61 | 19.0\% |
|  | 80 Health Services | 25 | 11.9\% | 10 | 9.0\% | 35 | 10.9\% |
|  | 81 Legal Services | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | 82-83 Educational/ Social Services | 5 | 2.4\% | 11 | 9.9\% | 16 | 5.0\% |
|  | 84-86 Art \& Membership Organizations | 3 | 1.4\% | 5 | 4.5\% | 8 | 2.5\% |
|  | 87 Engineering \& Accounting \& Management Services | 15 | 7.1\% | 7 | 6.3\% | 22 | 6.9\% |
|  | 88-89 Miscellaneous Services NEC | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 91-97 Government (Public Administration) | 1 | .5\% | 4 | 3.6\% | 5 | 1.6\% |
|  | 99 Nonclassified Establishments | 6 | 2.9\% | 2 | 1.8\% | 8 | 2.5\% |
|  | No Response | 16 | 7.6\% | 15 | 13.5\% | 31 | 9.7\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N\% | Count | Column N\% | Count | Column N\% |
| Current Number Of Employees | 2 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 3 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 10 | 13 | 6.2\% | 0 | .0\% | 13 | 4.0\% |
|  | 11 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 12 | 10 | 4.8\% | 0 | .0\% | 10 | 3.1\% |
|  | 13 | 5 | 2.4\% | 0 | .0\% | 5 | 1.6\% |
|  | 14 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 15 | 12 | 5.7\% | 0 | .0\% | 12 | 3.7\% |
|  | 16 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 17 | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | 18 | 5 | 2.4\% | 0 | .0\% | 5 | 1.6\% |
|  | 19 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 20 | 12 | 5.7\% | 0 | .0\% | 12 | 3.7\% |
|  | 21 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 22 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 23 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 25 | 18 | 8.6\% | 0 | .0\% | 18 | 5.6\% |
|  | 26 | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | 27 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 28 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 30 | 17 | 8.1\% | 0 | .0\% | 17 | 5.3\% |
|  | 31 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 32 | 1 | . $5 \%$ | 0 | .0\% | 1 | .3\% |
|  | 33 | 1 | . $5 \%$ | 0 | .0\% | 1 | .3\% |
|  | 35 | 5 | 2.4\% | 0 | .0\% | 5 | 1.6\% |
|  | 36 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 37 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 40 | 12 | 5.7\% | 0 | .0\% | 12 | 3.7\% |
|  | 41 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 42 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 43 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 44 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 45 | 10 | 4.8\% | 0 | .0\% | 10 | 3.1\% |
|  | 48 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 50 | 16 | 7.6\% | 0 | .0\% | 16 | 5.0\% |
|  | 54 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 56 | 1 | .5\% | 0 | .0\% | 1 | .3\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| Current Number Of Employees | 60 | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | 62 | 3 | 1.4\% | 0 | .0\% | 3 | .9\% |
|  | 63 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 65 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 67 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 70 | 7 | 3.3\% | 0 | .0\% | 7 | 2.2\% |
|  | 72 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 75 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 80 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 85 | 2 | 1.0\% | 0 | .0\% | 2 | .6\% |
|  | 90 | 4 | 1.9\% | 0 | .0\% | 4 | 1.2\% |
|  | 92 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 95 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 97 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 99 | 1 | .5\% | 0 | .0\% | 1 | .3\% |
|  | 100 | 0 | .0\% | 18 | 16.2\% | 18 | 5.6\% |
|  | 110 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 114 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 115 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 118 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 120 | 0 | .0\% | 3 | 2.7\% | 3 | .9\% |
|  | 124 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 125 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 130 | 0 | .0\% | 4 | 3.6\% | 4 | 1.2\% |
|  | 135 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 140 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 146 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 150 | 0 | .0\% | 10 | 9.0\% | 10 | 3.1\% |
|  | 155 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 160 | 0 | .0\% | 3 | 2.7\% | 3 | .9\% |
|  | 165 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 170 | 0 | .0\% | 3 | 2.7\% | 3 | .9\% |
|  | 174 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 175 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 176 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 185 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 197 | 0 | .0\% | 1 | .9\% | 1 | .3\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column $\mathrm{N} \%$ | Count | Column N\% | Count | Column N \% |
| Current Number Of Employees | 200 | 0 | .0\% | 5 | 4.5\% | 5 | 1.6\% |
|  | 210 | 0 | .0\% | 4 | 3.6\% | 4 | 1.2\% |
|  | 230 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 240 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 250 | 0 | .0\% | 3 | 2.7\% | 3 | .9\% |
|  | 260 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 275 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 287 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 300 | 0 | .0\% | 7 | 6.3\% | 7 | 2.2\% |
|  | 320 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 330 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 350 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 400 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 425 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 450 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 500 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 570 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 600 | 0 | .0\% | 2 | 1.8\% | 2 | .6\% |
|  | 700 | 0 | .0\% | 4 | 3.6\% | 4 | 1.2\% |
|  | 900 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 1000 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 1200 | 0 | .0\% | 4 | 3.6\% | 4 | 1.2\% |
|  | 2500 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 3000 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | 3500 | 0 | .0\% | 1 | .9\% | 1 | .3\% |
|  | 4000 | 0 | .0\% | 1 | .9\% | 1 | . $3 \%$ |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |
| Future Employment | Increasing | 84 | 40.0\% | 31 | 27.9\% | 115 | 35.8\% |
|  | Decreasing | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Stay the same | 86 | 41.0\% | 40 | 36.0\% | 126 | 39.3\% |
|  | Do not know | 16 | 7.6\% | 19 | 17.1\% | 35 | 10.9\% |
|  | No response | 24 | 11.4\% | 21 | 18.9\% | 45 | 14.0\% |
|  | Total | 210 | 100.0\% | 111 | 100.0\% | 321 | 100.0\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  |  | Number Of Employees |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Less Than 100 Employees |  | 100 Or More Employees |  | Total |  |
|  |  | Count | Column N \% | Count | Column N \% | Count | Column N\% |
| Increasing | Do not know | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | No response | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | 1 | 3 | 3.6\% | 0 | .0\% | 3 | 2.6\% |
|  | 2 | 19 | 22.6\% | 1 | 3.2\% | 20 | 17.4\% |
|  | 3 | 11 | 13.1\% | 0 | .0\% | 11 | 9.6\% |
|  | 4 | 8 | 9.5\% | 1 | 3.2\% | 9 | 7.8\% |
|  | 5 | 14 | 16.7\% | 3 | 9.7\% | 17 | 14.8\% |
|  | 6 | 3 | 3.6\% | 1 | 3.2\% | 4 | 3.5\% |
|  | 8 | 3 | 3.6\% | 0 | .0\% | 3 | 2.6\% |
|  | 10 | 8 | 9.5\% | 9 | 29.0\% | 17 | 14.8\% |
|  | 12 | 1 | 1.2\% | 0 | .0\% | 1 | .9\% |
|  | 15 | 3 | 3.6\% | 3 | 9.7\% | 6 | 5.2\% |
|  | 20 | 6 | 7.1\% | 4 | 12.9\% | 10 | 8.7\% |
|  | 30 | 2 | 2.4\% | 4 | 12.9\% | 6 | 5.2\% |
|  | 40 | 1 | 1.2\% | 0 | .0\% | 1 | .9\% |
|  | 50 | 0 | .0\% | 2 | 6.5\% | 2 | 1.7\% |
|  | 90 | 1 | 1.2\% | 0 | .0\% | 1 | .9\% |
|  | 100 | 0 | .0\% | 1 | 3.2\% | 1 | .9\% |
|  | 250 | 0 | .0\% | 1 | 3.2\% | 1 | .9\% |
|  | 500 | 0 | .0\% | 1 | 3.2\% | 1 | .9\% |
|  | 1000 | 1 | 1.2\% | 0 | .0\% | 1 | .9\% |
|  | Total | 84 | 100.0\% | 31 | 100.0\% | 115 | 100.0\% |
| Decreasing | Do not know | 0 | .0\% | 0 | .0\% | 0 | .0\% |
|  | Total | 0 | .0\% | 0 | .0\% | 0 | .0\% |

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TABLE 13. Demographic Characteristics Of Businesses By Size Of Employer

|  | Number Of Employees |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Less Than 100 Employees | 100 Or More Employees |  | Total |  |  |
|  | Sum | Mean | Sum | Mean | Sum | Mean |
|  | $\mathbf{7 1 3 9}$ | $\mathbf{3 4}$ | $\mathbf{4 1 9 3 5}$ | $\mathbf{3 7 8}$ | $\mathbf{4 9 0 7 4}$ | $\mathbf{1 5 3}$ |
| Increasing | $\mathbf{1 6 6 5}$ |  | $\mathbf{1 3 1 2}$ |  | $\mathbf{2 9 7 7}$ |  |
| Decreasing | . |  | . |  | . |  |

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