

Institution: Harper College
Public Act 96 – 0133 Survey

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name: Thomas Warfield
Title: Financial Aid Assistant/Veterans Services
Department: Office of Student Financial Assistance
Address: 1200 West Algonquin Road- C102
Palatine, Illinois 6006-7398
Phone number: 847-925-2195
Email address: twarfiel@harpercollege.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

Preparer Name: Thomas Warfield
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Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

The financial aid office provides information and direct aid for students applying for military education benefits including all Federal and State programs. In addition we provide information to students on how to get college credit for military service, and provide contact information for the local VA offices.

Psychological and health services, as well as academic counseling, disability services, women’s programs for female spouses, orientation and employment assistance are also available.

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	X	X	X

Contact Name: Dr. Eric Rosenthal
 Department: Academic Advising and Counseling
 Address: 1200 West Algonquin Road- I117

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Telephone Number: Palatine, Illinois 6006-7398
847-925-6672
Email Address: erosenth@harpercollege.edu

b. Academic support/tutoring

Contact Name: Nirmala Tobaa
Department: Resources for Learning
Address: 1200 West Algonquin Road- F315
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6539
Email Address: ntobaa@harpercollege.edu

c. Campus social events

Contact Name: Michael Nejman
Department: Student Activities
Address: 1200 West Algonquin Road- A336
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6242
Email Address: mnejman@harpercollege.edu

d. Career services

Contact Name: William Hengtgen
Department: Career Center
Address: 1200 West Algonquin Road- A347
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6220
Email Address: bhengtge@harpercollege.edu

e. Counseling

Contact Name: Dr. Eric Rosenthal
Department: Academic Advising and Counseling
Address: 1200 West Algonquin Road- I117
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6672
Email Address: erosenth@harpercollege.edu

f. Disability Services

Contact Name: Michele DeCanio

Preparer Name: Thomas Warfield
Preparer Email Address: twarfiel@harpercollege.edu
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Department: Access and Disability Services
Address: 1200 West Algonquin Road- D119G
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6266
Email Address: mdecanio@harpercollege.edu

g. Employment assistance X X X

Contact Name: William Hengten
Department: Career Center
Address: 1200 West Algonquin Road- A347
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6220
Email Address: bhengtge@harpercollege.edu

h. Financial aid assistance X X X
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

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Department: Office of Student Financial Assistance
Address: 1200 West Algonquin Road- C102
Palatine, Illinois 6006-7398
Telephone Number: 847-925-2195
Email Address: twarfiel@harpercollege.edu

i. Health services X X X

Contact Name: All on staff personnel
Department: Health and Psychological Services
Address: 1200 West Algonquin Road- A364
Palatine, Illinois 6006-7398
Telephone Number: 847-925-6268
Email Address:

j. Mentoring N/A N/A N/A

Contact Name
Department
Address
Telephone Number
Email Address

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k. Orientation X X X

Contact Name: Victoria Atkinson
 Department: New Student Programs and Retention
 Address: 1200 West Algonquin Road- C104
 Palatine, Illinois 6006-7398
 Telephone Number: 847-925-6208
 Email Address: vatkinso@harpercollege.edu

l. Tuition assistance counseling X X X

Contact Name: Thomas Warfield
 Department: Office of Student Financial Assistance
 Address: 1200 West Algonquin Road- C102
 Palatine, Illinois 6006-7398
 Telephone Number: 847-925-2195
 Email Address: twarfiel@harpercollege.edu

- | | | | |
|--|----------------------------|----------------------------|----------------------------|
| 1. Montgomery GI Bill | <input type="checkbox"/> X | <input type="checkbox"/> X | <input type="checkbox"/> X |
| 2. Illinois National Guard Grant (ING) | <input type="checkbox"/> | <input type="checkbox"/> X | <input type="checkbox"/> |
| 3. Illinois Veterans Grant (IVG) | <input type="checkbox"/> X | <input type="checkbox"/> X | <input type="checkbox"/> |
| 4. Post 9/11 | <input type="checkbox"/> X | <input type="checkbox"/> X | <input type="checkbox"/> X |

m. Transition assistance (counseling, housing, etc.) N/A N/A N/A

Contact Name
 Department
 Address
 Telephone Number
 Email Address

n. Veteran student lounge or designated gathering space X X X

Contact Name: Michael Nejman
 Department: Student Activities
 Address: 1200 West Algonquin Road- A336

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Palatine, Illinois 6006-7398
 Telephone Number: 847-925-6242
 Email Address: mnejman@harpercollege.edu

o. Other (please describe)

Contact Name
 Department
 Address
 Telephone Number
 Email Address

6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
b. Academic support/tutoring	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
c. Campus social events	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
d. Career services	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
e. Counseling	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
f. Disability Service Office	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
g. Employment assistance	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
i. Health services	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>
l. Tuition assistance counseling	<input type="text" value="10%"/>	<input type="text" value="10%"/>	<input type="text" value="10%"/>

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1. Montgomery GI Bill	10%	10%	
2. Illinois National Guard Grant (ING)		10%	
3. Illinois Veterans Grant (IVG)	10%	10%	
4. Post 9/11	10%	10%	10%
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space	10%	10%	10%
o. Other (please describe)	10%	10%	10%

Other is any other information or service not already covered which the student requires that Harper can provide.

7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	15%	15%	15%
b. Academic support/tutoring	15%	15%	15%
c. Campus social events	15%	15%	15%
d. Career services	15%	15%	15%
e. Counseling	15%	15%	15%
f. Disability Service Office	15%	15%	15%
g. Employment assistance	15%	15%	15%
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	15%	15%	15%
i. Health services	15%	15%	15%
j. Mentoring			

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k. Orientation	15%	15%	15%
l. Tuition assistance counseling	15%	15%	15%
1. Montgomery GI Bill	15%	15%	
2. Illinois National Guard Grant (ING)		15%	
3. Illinois Veterans Grant (IVG)	15%	15%	
4. Post 9/11	15%	15%	15%
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space	15%	15%	15%
o. Other (please describe)	15%	15%	15%

Other is any other information or service not already covered which the student requires that Harper can provide.

8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above

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Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

Each student has access to academic advisors to help guide them through their academic progress.

11. Please indicate which accommodations are made for students called to active duty during the semester.

Tuition and fee refund policy

Leave of absence policy

Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

Tuition and fee refund policy

Leave of absence policy

Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

Yes

No

14. Does your institution accept military credit?

Yes

No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

Yes

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No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU

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